Mayor and Members of the City Council:

This is the report for the week ending November 2\textsuperscript{nd}, 2018.

1. **Meeting Notes**
   The next City Council meeting is scheduled for Tuesday, November 13\textsuperscript{th}. Enjoy the next week off!

2. **Upcoming Events**

   **The Richmond Rent Program Community Workshop: Handling Difficult Tenant and Housemate Situations (Tenant Oriented)**
   As part of its continuing outreach to landlords and tenants who would like to learn more about rental housing rules and regulations, the City of Richmond Rent Program is offering the following workshop:

   Handling Difficult Tenant and Housemate Situations (Tenant Oriented)
   Saturday, November 10, 2018
   10:00 AM - 12:00 PM
   City Council Chambers
   440 Civic Center Plaza
   Richmond, CA 94804

   This workshop will be oriented towards tenants who would like to learn more about options for handling difficult housemate situations.

   Topics for discussion will include:
   
   - Options for handling nuisance (i.e., property damage, smoking, trash, illegal activity)
   - Options for handling failure to pay rent when is due
   - Options for handling failure to give access for repairs/maintenance
   - Options for recourse: Self-help, Mediation, and the Just Cause for Eviction Process

   Space is limited - RSVP today: [https://rentprogram.eventbrite.com](https://rentprogram.eventbrite.com)
Richmond Rent Program
Community Workshops

Handling Difficult Tenant and Housemate Situations

Landlord-Focused Workshop
Saturday, October 20, 2018
10:00 AM - 12:00 PM
City Council Chambers
440 Civic Center Plaza
Richmond, CA 94804

Tenant-Focused Workshop
Saturday, November 10, 2018
10:00 AM - 12:00 PM
City Council Chambers
440 Civic Center Plaza
Richmond, CA 94804

This workshop is designed for Landlords and Tenants who would like to learn more about options for handling difficult tenant and housemate situations.

Topics for discussion include:
- Options for handling nuisance issues (i.e., property damage, smoking, trash, illegal activity)
- Options for handling failure to pay rent when due
- Options for handling failure to give access for repairs/maintenance
- Options for recourse: Self-help, Mediation, and the Just Cause for Eviction process

Space is limited - RSVP today:
https://rentprogram.eventbright.com

www.richmondrent.org/workshops
rent@ci.richmond.ca.us
510-234-RENT (7368)

Programa de Renta de la Ciudad de Richmond
Talleres Comunitarios

Tratando con Situaciones Difíciles con Inquilinos e Compañeros de Hogar

Taller para Propietarios
sábado 20 de octubre
10:00AM - 12:00PM
Sala del Concilio de la Ciudad
440 Civic Center Plaza
Richmond, CA 94804

Taller para inquilinos
sábado 10 de noviembre
10:00AM - 12:00PM
Sala del Concilio de la Ciudad
440 Civic Center Plaza
Richmond, CA 94804

Este taller está diseñado para Propietarios e Inquilinos que gustan aprender más sobre opciones para manejar situaciones difíciles con inquilinos y compañeros de hogar.

Temas de discusión incluyen:
- Opciones para manejar asuntos de molestias (p. ej., daño de propiedad, fumando, basura, actividad ilegal)
- Opciones para manejar incumplimiento de pago de renta
- Opciones para manejar cuando se le niega acceso a la propiedad para reparos o mantenimiento
- Opciones para recursos: Autoayuda, Mediación y el proceso de desalojo por Causa Justa

Espacio limitado - Reserve su lugar hoy:
https://rentprogram.eventbright.com

www.richmondrent.org/workshops
rent@ci.richmond.ca.us
510-234-RENT (7368)
3. **Acknowledgements**

**City of Richmond Award for Excellence in IT Practices**

This award signifies that the City of Richmond Information Technology Department has met and or exceeded the Municipal Information Systems Association of California (MISAC) standards in the technology focused areas of Budget and Strategic Planning, Purchasing, Operations and Staffing, Customer Satisfaction, Internet, Project Management, Professional Development and Training, Disaster Preparation and Recovery, Policies and Procedures, and Security.
Water Resource Recovery Department and Veolia Presented with the National Association of Clean Water Agencies (NACWA) Gold Award

The City of Richmond’s wastewater treatment facility operated without a single violation of its National Pollutant Discharge Elimination System (NPDES) permit in 2017, thereby earning the NACWA Gold Award. To date, the facility has been operating 30 consecutive months without a permit violation.
Richmond’s Code Enforcement Team Receives Proclamation!
The California State Legislature deemed the second week of October as Code Enforcement Officer Appreciation Week. Mayor Butt with the full support of the City Council presented a proclamation to the City’s Code Enforcement team recognizing the service they provide to the community. The Code Enforcement division prides itself in eliminating blight, resolving neighborhood issues, and maintaining the public’s health and safety while always providing extraordinary customer service.

Congratulations for the well-deserved recognition!

RPD Honors Community Members, Businesses, and Officers at Crime Prevention Banquet
On October 20th, the Richmond Police Department hosted their Crime Prevention Banquet where they honored community members, businesses and officers making a difference in crime prevention for Crime Prevention Awareness Month.

Take a look at these highlights!
Officers of the Year
Detective Aaron Mandell
Officer Lacquanna Caston
Office Brandon Hodges & Gunnar

Dispatcher of the Year
Victor Rocha
Richmond’s Food Ware Ordinance

The Richmond City Council recently amended the City's Food Ware Ordinance in May 2018. Additions to the Food Ware Ordinance will be effective December 15, 2018. The amendments are as follows:

- Bans the use, sale, and distribution of plastic straws and stirrers by food providers, retail establishments, and transient lodging establishments. Non-plastic alternative straws and stirrers may only be provided upon request by customer.
- Adds utensils and lids to the list of disposable food ware that must be recyclable or compostable.

The amendment is in addition to the rules below:

- Prohibits the sale or rental of products comprised entirely or primarily of polystyrene foam (Styrofoam) by retail establishments.
- Requires all food providers using any disposable food ware for prepared food to use recyclable or compostable food ware (reusable food ware encouraged). A food provider may charge a "take out fee" to customers to cover the cost difference.

More information about the ordinance can be found at http://www.ci.richmond.ca.us/1824/Food-Ware-Ordinance or call (510) 620-5407.

In addition, qualifying businesses can utilize KIVA Richmond or the Richmond Revolving Loan Program to assist with initial costs.
**KIVA Richmond Entrepreneur Startup Fund**

The KIVA Richmond Entrepreneur Start Up Fund provides up to $1,500 matching small business loans to Richmond start-up businesses. Through the KIVA platform, loans are provided to existing businesses or people seeking to start a business. No credit check is required and loans are provided with 0% interest. Kiva also provides financial literacy and KIVA workshops in both English and Spanish.

Please visit the KIVA platform for more information.

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**Richmond Revolving Loan Fund (RLF)**

The City of Richmond’s Revolving Loan Fund (RLF) is a community-based program with the goal of fostering local economic growth through the creation and retention of employment opportunities for Richmond residents and complementing community and individual development initiatives.

Your business may be eligible for RLF loans if it is:

- Located in the City of Richmond or plans to relocate to the City of Richmond
- Has been in operation for a minimum of one year
- Have been declined for a loan from another financial institution
- Will provide services or hire residents within the City of Richmond

Loan amounts range from a minimum of $5,000 to a maximum of $100,000 and loan applications are reviewed by the RLF Board. The RLF provides four loan options to business owners:

- Working capital—for the costs of business operations
- Machinery/equipment—for the acquisition of machinery and equipment
- Fixed assets—for leasehold improvements, renovation, expansion of a structure, or purchase of fixed assets
- Facade improvements—for improving the exterior appearance of a business

More information about the program can be found at http://www.ci.richmond.ca.us/2768/Revolving-Loan-Fund or contact Janet Johnson at (510) 307-8131.
**Just Launched! Climate Action Plan Dashboard**

The City of Richmond Environmental and Health Initiatives Division has launched a Climate Action Plan (CAP) Open Data Dashboard. The dashboard serves to monitor progress towards reaching the CAP goals, inform policy decisions, and provide data to the community.

Adopted in 2016, Richmond’s Climate Action Plan (CAP) outlines goals and strategies for reducing the city’s greenhouse gas emissions and preparing for the impacts of climate change on public health, infrastructure, ecosystems, and public spaces in our community.

For more information on the CAP Open Data Dashboard, please email richmondopendata@ci.richmond.ca.us.

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5. **City Manager Chronicles**

I started as Richmond City Manager on October 15, 2018. This is my third week in the “Can Do” City of Richmond, and I would like to briefly introduce myself. I have over 15 years of experience working in the public sector for the cities of Hayward and East Palo Alto, where I served as City Manager since 2014. I was born in Managua, Nicaragua, but studied, and worked as an Architect in Mexico City. I attended UC Berkeley where I received master’s degrees, one in Architecture and another in Planning. I have been happily married for more than 30 years, have two adult children, both practicing attorneys in the Bay Area, and enjoy my free time spoiling my three grandchildren, soon—anytime this November—to be four.
Below are some of the topics for meetings that I attended during the past week in the hope that it provides an idea of the multiple issues with which our organization deals routinely.

Meetings and events of note during the past week included:

- Met with City Team to prepare and plan ahead for the release of a Request for Proposals as directed by the City Council at the October 23rd, Council meeting.
- Toured with Planning staff a number of Project Development sites around the City of Richmond to get an update of progress made and challenges ahead.
- Met with County Supervisor John Gioia to discuss multiple issues of common interest, among them the North Richmond Annexation process, Measures E and K, and the establishment of a Department of Children and Youth in the City Manager’s Office.
- Met with DIMO staff to discuss a number of operational issues related to the Richmond Housing Authority, Code Enforcement and property abatement challenges, illegal dumping cases throughout the City, Equipment Services, maintenance of City Parks and medians, and maintenance of our City Facilities.
- Executed the closing documents for the Miraflores Project, consisting of 80 senior rental affordable housing units at 150 South 45th Street. The development includes the daylighting of Baxter Creek and a public park connecting to the Richmond Greenway and Macdonald Avenue.
- Toured the Port of Richmond facilities to review ongoing operations, existing and upcoming leases and uses.
- Attended a meeting at the Contra Costa College, Fireside Hall in San Pablo to welcome Contra Costa College President Dr. Katrina VanderWoude.
- Attended Contra Costa Mayor’s Conference in Orinda with Mayor Butt, and listened to a presentation by Lara DeLaney and Donte Blue of the Contra Costa County Office of Reentry & Justice reporting a reduction in recidivism as a result of Public Safety Realignment and the work of multiple non-profits, among them our Reentry Success Center at 912 Macdonald Avenue in Richmond.
- At the Mayor’s Conference, Mayor Butt was unanimously appointed to the Contra Costa Local Agency Formation Commission (LAFCO) for the reminder of the term of retiring Lafayette Mayor Don Tatzin, starting January 1, 2019, and ending May 4, 2020.
- Attended the Richmond Police and Fire Holiday Helpers Fundraising Breakfast at the Courtyard by Marriot at Hilltop. Many families struggle to make ends meet during the holidays. If you’d like to provide a donation, you may use the contact information below, email: info@richmondfireandpolicetoyprogram.com or mail your check to: Richmond Fire and Police Toy Program, P.O. Box 5468 Richmond, CA 94805. West County families need your help.
- Met with City staff in charge of Capital Improvement Projects to determine the status and progress of projects.
Contra Costa residents will find it easier to vote in the upcoming November 6th Election, as the Contra Costa Elections Office once again partners with local agencies to provide convenient “CoCo Vote-N-Go” drop off locations, prior to and on Election Day. Residents can save postage and time with this expanding vote-by-mail program.

Voters will find the drop-off boxes at all Contra Costa city halls and the County Administration Building, located at 651 Pine Street in Martinez, through November 6th. The City of Richmond drop-off box is located in the City Manager’s/City Clerk’s lobby on the third floor of 450 Civic Center Plaza. Contra Costa voters can drop their ballot at any location, regardless of where they live. The distinguishable boxes will be available during normal business hours.

No postage is necessary; the drop-off box service eliminates the need for stamps. City staff members will have the popular “I Voted” stickers available for those who drop off their ballots. Ballots must be deposited on or before November 6th, and the City Hall lobby ballot box will be locked at 5:00 PM on that day.

Ballots may also be dropped off between 8:00 AM and 5:00 PM at the Contra Costa Elections Office in Martinez, located at 555 Escobar Street, or at any polling place on Election Day. For more information about voting by mail, call (925) 335-7800 or visit the Elections Office website at www.cocovote.us.
Apply for Your U.S. Passport at Richmond City Hall!
The City of Richmond City Clerk’s Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

- Monday: 10:00 AM to 4:00 PM
- Wednesday: 10:00 AM to 4:00 PM
- Friday: 10:00 AM to 2:00 PM

(Closed 12:00 PM to 1:00 PM – days of operation only)

Please recognize that the area is an operational executive office, and a quiet zone. No drop in service for same day appointments or scheduling future appointments is available at this time; you must call (510) 620-6786 to schedule all appointments.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – travel.state.gov.

For more information about the City of Richmond Passport Acceptance Facility, please visit http://www.ci.richmond.ca.us/passports.
7. **Community Services Highlights**

**Basketball Courts Get a Facelift at Shields-Reid Community Center**

Unions Local 342, DC 16, plumbers, and painters unions completed a restoration of the Shields-Reid Community Center basketball courts on Friday October 19\textsuperscript{th}, 2018. Children from the community and the afterschool program were very excited to try out the new Golden State Warriors colored courts. A grand opening celebration will be held on November 10, 2018 from 10:00 AM to 12:00 PM.
Fall Festival at the Richmond Auditorium
On Wednesday, October 24th, the Community Services Department (CSD) hosted its 1st Fall Festival. The CSD after school sites came to the Richmond Auditorium and there were over 100 kids from different Richmond neighborhoods. The festivities included carnival games with prizes, a magic show, a jumper, and food & snacks. A great time was had by all.
Developing Personal Resources Center (DPRC) hosts its Annual Halloween Dance

Doors opened at 7:00 PM on Friday, October 26, 2018 for DPRC’s annual Halloween dance. Before the doors opened, guests were lined up on 19th Street and Barrett Avenue sidewalk. The entire evening was non-stop dancing, singing, and included the wonderful sounds of joyful laughter. There were 102 guests, 36 assistants, and over 20 family members throughout the evening. DPRC has been serving our developmental disabilities community for the past 30 years.
8. **Engineering & Capital Improvement Department (ECIP)**

**37th Street Bicycle & Pedestrian Improvements Project**

Construction of ADA curb ramps continues on the 37th Street Bicycle & Pedestrian Improvements Project. This project is funded by local funds and a federal grant and includes installation of: bicycle facilities and curb ramps along 37th Street from Center Avenue to Cerrito Avenue; pedestrian count-down timers at the signalized intersections with Macdonald Avenue and Barrett Avenue; a new left turn arrow for both directions of travel for Barrett Avenue traffic at 37th Street; and pedestrian bulb-outs at the intersection with Macdonald Avenue.

The Richmond City Council awarded the construction contract to W. R. Forde, and construction management and inspection services are being provided by Ghirardelli Associates.

This week the Contractor continued to compact soils, place forms, and pour concrete to construct ADA compliant curb ramps.
Streets Division

Paving crews ground and paved Harbor Way from Wright Avenue to Hall Avenue; paved South 55th Street and installed a speed hump and buttons; installed Dura-Curbs from Roosevelt Avenue to San Pablo Avenue and Macdonald Avenue to Curry Street, and worked from the outstanding pothole list in various locations around the City.
Paving Work on Harbor Way

Work on South 55th Street
Dura-Curb Installation on Macdonald Avenue

Street sweeping staff performed residential sweeping services for the fifth Monday through Wednesday and first Thursday and Friday on Richmond Parkway and nearby medians, Carriage Hills north side, El Sobrante Hills, Greenbriar, Hansford Heights, Via Verda, San Pablo Dam Road, Bristle Cone, May Valley, Vista View, and Clinton Hill neighborhood council areas.

Signs and Lines installed 23 new signs and poles, and painted 20’ of curbs and zoning.

**Electrical Division**
9. **Finance Department**

The auditors from Maze and Associates are scheduled to be on site the week of November 5, 2018 until December 17, 2018 to begin their audit. Also, Finance Department staff are working on making the year-end adjustments to close FY 17-18.
Final Training for CERT
On Saturday, October 27, 2018, at the Fire Training Center, members of the Richmond Community Emergency Response Team (CERT) Team held their final training exercise which included triage, light search and rescue, fire extinguisher deployment and proper hydration.

Also, Richmond CERT graduated its first all Spanish-speaking class. Ensuring we can reach all of our citizens is essential, and this graduating class enhances the Richmond response capabilities immensely.

The CERT program educates people about disaster preparedness for hazards that may impact their neighborhoods and community. It trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training taught in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when public safety personnel are not available to help. CERT members also are encouraged to take a more active role in emergency preparedness projects in their community.

All Richmond residents are eligible for training with the CERT program. Participants must be over 18 years of age. There is no cost associated with the team.

Please call Ms. Genevieve Pastor-Cohen for more information at (510) 620-5429.

CERT teams from Richmond, San Pablo, El Cerrito, and Kensington, took part in the training. Upon completion of the exercise, members attended the official graduation.
11. **Information Technology**

**TRAKiT Issues Reported by Department/Division in Last 60 Days**

- Building, 10
- City Manager, 5
- Code Enforcement, 123
- Engineering, 47
- Fire, 1
- Information Technology, 340
- Parks & Landscaping, 37
- Police Services, 85
- Rent Control, 74
- Stormwater, 4
- Infrastructure & Maintenance Operations, 636
**Community Wi-Fi Project**

This is a grant-funded project to provide free internet service to the underserved community. The City has awarded the Community Wi-Fi contract to SmartWave.

Phase one of the Community Free Wi-Fi implementation includes three housing authorities:

- Friendship Manor
- Triangle Court
- Nevin Plaza

All internal building wiring and equipment are installed and testing has proved reliable. Nevin Center connections are made back to City Hall. Connections through City fiber are needed to prepare a series of wireless relay stations to bring up Triangle Court and Friendship Manor into the City’s network. Triangle Court is a longer route and will require more infrastructures. Shared fiber through the West Contra Costa Unified School District (WCCUSD) may be needed. Staff will be mapping the link strength next week.
This phase of the project is expected to be complete by end of year.

KCRT DATANET FOR THE WEEK

All performing and visual artist individuals and organizations
(presenting and/or residing in Richmond)

Join The Richmond Arts & Culture Commission for their monthly meeting

Next Meeting:
Sunday, November 11th | 3-5PM
Bridge Art Space, Richmond CA
RSVP: Michele_seville@ci.richmond.ca.us
KCRT PHOTOS OF THE WEEK

Brooks Island

Taken from the Craneway Pavilion

Craneway Pavilion

Aerial Drone Photo taken by KCRT staff – Brian Bland
12. **Infrastructure Maintenance and Operations (DIMO)**

**Abatement**
Abatement crews installed a fence on a vacant lot to prevent illegal dumping, assisted 30 seniors in the North Richmond Clean-up, removed homeless encampments from the public view, abated weeds, removed trash and graffiti from various locations throughout the City.

![Fencing Image]
Community Clean-Ups

North Richmond cleanup
Homeless Encampments

Illegal Dumping
Graffiti Abatement
**Code Enforcement:**
Code Enforcement responded to a complaint about a vacant and unsecured property with overgrowth and debris. Staff sent a vacant structure notice to the owner. Within a month, the property was brought into compliance and listed for sale.

Before

After
**Facilities Maintenance:**
Stationary Engineers performed daily pool maintenance, installed a new sink at the Transit building, serviced the furnace at the YouthWorks building, cleaned the sump pump and repaired the water supply to the Main Library, cleared the sink at Fire Station #64, installed a keyboard tray for staff at the Employment and Training building, and polished handrails at the Plunge.

Utility Workers performed weed abatement around Civic Center Plaza, cleaned carpets at the Auditorium, scrubbed and waxed floors at two community centers, moved staff to new locations within the City, and maintained 29 City-owned facilities.
Moving of Employees from R-Transit

**Parks and Landscaping Division:**
General Maintenance crews weed-whipped various areas around the City, removed trash from the Greenway, weeded planter beds and repaired irrigation at the Civic Center and parks, removed leaves from Market Square, replaced drainage signs at the Parks yard, removed debris from Booker T. Anderson Park, performed maintenance on Santa Fe Neighborhood Park, cleaned and cut various parks, and widened the concrete pad for the water fountain at Humboldt Park.
Mulch Installation

Tree crews cut and trimmed trees on South 3rd Street, South 7th Street, 26th Street, 34th Street, Amend Road, Burlingame Avenue, Ells Street, Mariposa Street, Meade Street and the bus turn around on Tewksbury and Castro Street.
*Hilltop District crews* continued general maintenance around the business area, performed irrigation repairs at various locations, continued weed abatement on Giant Road and on Richmond Parkway, started mulch installation at Country Club Vista Park and Bay Vista Park, and completed weed abatement around Hilltop Lake.

Cutting in High Fire Zones
Marina District crews finished the median strip hardscape, painted curb areas in the Marina areas, mowed and edged lawns, trimmed shrubs around Melville Square parking lot, performed weed abatement, tree trimming and trash cleanup in various areas, mowed turf, and trimmed vegetation throughout.
13. **Library & Cultural Services**

**“Community Conversations” – A Grant About the Iron Triangle**

The “Community Conversations” grant, received by the Richmond Arts & Culture Commission from the UC Berkeley Richmond Community Partnership fund, was recently featured at the Richmond Museum of History, 400 Nevin Avenue. The exhibition opened Saturday, September 15th and ran through October 24th.

![Image of “Community Conversations” exhibition poster]

The project focused on cultural icons of the Iron Triangle, and featured photographs of old downtown Richmond, artifacts ranging from sports memorabilia to a life-sized figure called the 24 Carrot Kid, which promotes healthy eating. Residents of the Iron Triangle participated in two workshops on July 21st and August 4th, sharing stories about the Iron Triangle and their own personal histories, and gathering ideas for the exhibition.

The next phases of the project will be a mural in the Iron Triangle featuring some of the icons revealed in the workshops, and a repeat showing at Berkeley Art Museum and Pacific Film Archives in Berkeley.

14. **Mayor’s Office**

**Measure T - Funding for Homelessness & Code Enforcement**

On November 6th, voters in Richmond will have the option to vote on Measure T, a ballot initiative that would create a Special Parcel Tax on Vacant Properties to fund homelessness services and housing, blight and dumping elimination, and specified programs.

To learn more please visit the official city website at [http://www.ci.richmond.ca.us/MeasureT](http://www.ci.richmond.ca.us/MeasureT).
MEASURE T | RICHMOND
ON NOV. 6 BALLOT

Measure T
Would:
Stop Dumping.
Alleviate Homelessness.
Clean up Richmond.

Would Not:
Increase taxes for most residents.
Apply to any actively used properties.
Pay for City pensions or debt

There are an estimated 980 to 1,180 vacant parcels and 250 vacant structures in Richmond.

Measure T would create a Special Parcel Tax on Vacant Properties, including undeveloped private property and vacant residential, commercial, and industrial buildings. This would generate about $5.1 million annually to exclusively fund homelessness services and housing, blight and dumping elimination, and specified programs. A designated oversight commission would ensure the funds are properly spent.

ci.richmond.ca.us/MeasureT
15. **Police Department**

**Be On the Look-Out**
On October 24th, Richmond officers responded to a report of a tampered gas pump at the Valero gas station located at 5430 Central Avenue, Richmond. Upon further investigation, pry marks were found along the outer door seam of the gas pump and a skimming device was located behind the credit card reader. These skimming devices are used to send credit card numbers and information remotely to identity thieves.
On October 27th, as part of the Community Safety Academy, students participated in three separate force option scenarios where they were required to make split second decisions through the eyes of an officer. Each member had positive remarks and truly appreciated the work police officers do.
**Police Partner with the Olinda PTA**

On October 20th, Olinda Elementary school PTA put on their Annual Fall Fun Festival which was attended by students, parents, and the public. This annual carnival provides fun activities and opportunities for the Police department to engage and educate the public on community safety. Officers educated attendees on personal safety and emergency response. Officer M. Brown and his partner Odin performed a k-9 demonstration.
Halloween Trunk or Treat on 23rd Street
On October 31st, Chief Brown and members of command staff, attended the 3rd annual Trunk or Treat in collaboration with Calle23 merchant group. This event was well attended. The Chief, as well as officers, handed candy out to the Trick or Treaters. Several officers were on hand to provide safe passages for children crossing the roadways while Trick or Treating.
In Loving Remembrance - Duane Chapman

It is with great sadness that we share the passing of Mr. Duane Chapman, who left this life during the late evening hours of October 30th. Duane suffered a long bout of illness, which he fought through for a long time while also continuing his passion for service to others. He passed away peacefully with family and loved ones by his side.

Duane logged more than 20 years of personal volunteer efforts with, and or in conjunction to various Richmond Police community engagement undertakings. He worked previously as a nurse and as a homeless outreach specialist for Contra Costa County, wherein the performance of some of his duties involved regular interaction with Richmond police officers, who he came to befriend. In the early days, he served as a police volunteer at the Iron Triangle Substation under direction of Lieutenant Ronald Berry – and more recently, Duane has been a fixture with our Crime Prevention team, working hand-in-hand with Manager Michelle Milam and Specialist Mandy Swirsding.

Duane gave his time and energy to a number of community-centric activities over the years. Some of his most memorable contributions include having served on the COR Crime Prevention Executive Board of Directors, as well as; former Chair of the Contra Costa County Mental Health Commission; an active role with both the RPAL Youth Scholarship program and “Road to the Future Foster Care Youth Conference” (a partnership effort with RPD Youth Services Division); and also, Duane was helpful with a past RPD social media campaign highlighting “a day in the life of a police officer” designed to raise public insight on the realities of police work in Richmond.

We are grateful for the many benefits we, as a community, have realized from Mr. Duane Chapman’s many contributions and selfless service. He will be greatly missed.
16. **Richmond Promise: Happy Halloween!**

You know what's spooky? Not accessing free money for college. **FAFSA, Dream Act**, and the Richmond Promise Application are all now open!

We are working with each of our 16 high schools and also available by request for any student who needs assistance with these applications. For help, or questions, please contact: **mmolina@richmondpromise.org** | (510) 778-4489.

Happy Halloween from the Richmond Promise!

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Do you know any students who:

- Are a Richmond or North Richmond resident (i.e. have a Richmond home address)?
- Will graduate from an [eligible high school](#) within the WCCUSD boundaries or have received their GED/high school equivalency between June 2018-2019?
- Have attended an eligible school from 9th-12th grade consecutively?
- Will complete the FAFSA or Dream Act by the March 2nd Cal Grant deadline (unless not AB 540 eligible)?

Then send them our way! The Richmond Promise Scholarship offers up to $1,500 a year along with college support programming to any student who meets the above requirements and who will be attending a not-for-profit 2-year, 4-year, or career technical school full-time anywhere in the country.

Applications are due March 8th. Feel free to reply to this e-mail with any questions and be sure to check out our Scholarship FAQs.

[English Application](#)

[Spanish Application](#)

17. **Water Resource Recovery**

**Cutting/Carlson & Hoffman Wet Weather Improvement Projects**

October 1, 2018, construction began on the pipeline replacement projects at Cutting/Carlson & Hoffman Boulevards in the City of Richmond. These projects total $8.8 million and will replace 4.5 miles of aging and damaged sewer pipe. The projects are expected to be completed in September 2019.
Richmond Wastewater Treatment Plant Secondary Clarifier Improvements
As part of the $6.7 million High Priority Plant Projects to address aging infrastructure and improve Wastewater Treatment Plant reliability and operating efficiency, both Primary Sedimentation Basins and all three Secondary Clarifiers are being rehabilitated this year prior to the rainy season. This project is expected to be completed by December 2018.
For additional information on any of these capital projects, please contact the Veolia Capital Program Management team at (510) 412-2001, ext. 33106.

**Sewer Segment Rehabilitation Project**
The Sewer Segment Rehabilitation Project is part of the Department of Water Resource Recovery’s effort to reduce sanitary sewer overflows (SSOs) in the collection system. Phase 1 construction of this project ($718K) began October 1, 2018, and is expected to be completed mid-2019.

For additional information on any of these capital projects, please contact the Veolia Capital Program Management team at (510) 412-2001, ext. 33106.
Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Have a great week!

Carlos Martinez  
City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512

You can sign up to receive the City Manager’s weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below to see options for connecting with the City of Richmond.
Connecting with the City of Richmond

Richmond Residents

Want to report a service concern or issue?
Use CORConnect to contact City of Richmond

You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.

ci.richmond.ca.us
To contact us by phone:

The City’s website (http://www.ci.richmond.ca.us/) provides a department and staff directory at http://www.ci.richmond.ca.us/Directory.aspx.

If you’re not sure which department you need to contact, we encourage you to phone the City Manager’s office at (510) 620-6512.
Using the CORConnect Application on the City’s Website:

You can use the **CORConnect** button on the City’s website (http://www.ci.richmond.ca.us/) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager’s Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.

![CORConnect Button](image)

Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.

![COR Connect Button](image)

On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.

![Report an Issue](image)

On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.
The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

**Using the City of Richmond Mobile Application:**

The City of Richmond mobile app provides Richmond’s community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City’s events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond’s mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

- **Apple version of APP**
- **Android version of APP**

We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)