Hon. Mayor and Members of the City Council:

This is the report for the week ending June 21st, 2019.

1. **Meeting Notes**

   The next City Council meeting is scheduled for Tuesday, June 25th. Closed Session begins at 5:30 P.M. followed by the Special Meeting of the Richmond Housing Authority at 6:25 P.M., and then by the Regular Meeting of the Richmond City Council at 6:30 P.M. The agenda may be found by clicking this link: [June 25th City Council Agenda](#).

2. **Upcoming Events**

   **510 Telephone Area Code Update and an Important update on the new 341 Area Code**

   The California Public Utilities Commission (CPUC) has approved an overlay that will add the new 341 area code to the geographic region served by the 510 area code. The overlay will allow existing 510 area code customers to keep their telephone numbers and area code.

   As of **June 22, 2019**, all calls made from 510 area code numbers must be completed by dialing 1 + area code + 7 digit telephone number. Calls originating from city landlines (i.e., station phone) will still need to dial 9 first (9 + 1 + area code + phone number).

   Calls that are dialed without the “1” and the area code will not be completed and will result in a recording instructing the caller to hang up and dial again.

   **What is the California 510 / 341 area code overlay?**

   An overlay is the addition of another area code to the same geographic area as an existing area code. In California, the 341 area code is being added to the area served by the 510 area code to ensure a continuing supply of phone numbers.

   You won't have to change your existing area code or phone number. However, because more than one area code will now serve the same geographic area, it does require you to dial or enter the area code and the 7-digit number for all calls, including calls within the same area code.
Who's affected by the California 510 / 341 area code overlay?

Anyone who has a phone number with a 510 area code is affected, as well as anyone who receives a phone number from the 341 area code in the future. The 510 area code serves the western portions of Alameda and Contra Costa counties. The 510 area code serves the cities of Alameda, Albany, Berkeley, Emeryville, Fremont, Hayward, Newark, Oakland, Piedmont, San Leandro and Union City in Alameda County; and the cities of El Cerrito, Hercules, Pinole, Richmond, and San Pablo in Contra Costa County.

The 341 area code will cover the same geographic area as the 510 area code. The map below shows the 510 / 341 overlay areas.

What's the new calling procedure for customers with a 510 or 341 area code?

The new 341 area code is being added to the geographic area served by the 510 area code. Because more than one area code will serve the same geographic area, if you have a 510 or 341 phone number, you'll need to enter the area code for all calls -- including calls within the same area code. To complete calls from a wireless phone with a 510 or 341 area code, the new calling procedure requires you to enter the area code and 7-digit phone number (you may also enter 1+ the area code and 7-digit phone number). To complete calls from a landline phone with a 510 or 341 area code, the new calling procedure requires you to enter 1+ the area code and 7-digit phone number.

When will the California 510 / 341 area code overlay calling change begin?

Beginning June 22, 2019:

If you have a 510 area code, the new calling procedure will be required for all calls. On or after this date, if you don't use the new calling procedure, your call won't be completed and a recording will instruct you to hang up and dial again, including the area code.
New telephone lines or services may be assigned numbers with the 341 area code. If you have a 341 area code, you must enter the area code and 7-digit phone number on all calls or the call won't be completed.

**Will the California 510 / 341 area code overlay affect my service?**

No, the only change is entering the area code for all calls. Your current area code and phone number won't change. The price of a call, your plan and coverage area, and other rates and services won't change because of the overlay. All local calls will remain local, regardless of the number of digits entered.

**What will I need to do to prepare for the California 510 / 341 area code overlay?**

In addition to entering the area code and phone number for all calls, you should also complete the following items:

- Update any pre-programmed 7-digit phone numbers in your mobile device to include the area code, as well as any text or email alert services, and any call forwarding services.
- Re-program all services and devices that are currently programmed to use a 7-digit phone number to include the area code, including automatic dialing equipment. Some examples include:
  - Life safety systems and medical monitoring devices
  - Fire or burglar alarm and security systems
  - Security gates
  - Speed dialers
  - Call forwarding settings
  - PBXs and fax machines
  - Internet dial-up numbers
  - Voicemail services and similar functions

Check your websites, personal and business stationery, advertising materials, personal and business checks, contact information, personal or pet ID tags, and other such items to ensure the area code is included.

**What will remain the same after the California 510 / 341 area code overlay is implemented?**

The following items will remain the same and won't change:

- Your phone number, including current area code
- The price of a call, coverage area or other rates and services
- Calls that are considered local now will remain local calls, regardless of the number of digits entered
- 911 calls aren't affected, only 3 digits are required
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community, you'll still be able to call them by entering just 3 digits
Richmond Rent Program Community Workshop – Proposed Owner Move-In Eviction Regulation

The Rent Board is considering adoption of a regulation to clarify the intent of the Owner Move-In provisions of the Fair Rent, Just Cause for Eviction, and Home-Owner Protection Ordinance.

The Board is requesting community feedback on topics such as:

- Methods of Tracking Compliance with Owner Move-In Requirements
- Tenant First Right of Refusal Requirement
- Rent Increases for Units Placed Back on the Rental Market
- Ownership Requirements

Tenant-Focused Session
Saturday, June 22, 2019
10:00 A.M. - 12:00 P.M.
440 Civic Center Plaza
Multi-Purpose Room
Community Services Building (Basement)
Richmond, CA 94804

Landlord-Focused Session
Saturday, June 22, 2019
2:00 P.M. - 4:00 P.M.
440 Civic Center Plaza
Multi-Purpose Room
Community Services Building (Basement)
Richmond, CA 94804

Space is limited - RSVP today: https://rentprogram.eventbrite.com
# RICHMOND RENT PROGRAM

## COMMUNITY WORKSHOPS

### Proposed Owner Move-In Eviction Regulation

<table>
<thead>
<tr>
<th>Tenant-Focused Session</th>
<th>Landlord-Focused Session</th>
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<tr>
<td><strong>Saturday, June 22, 2019</strong></td>
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<td>440 Civic Center Plaza</td>
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<tr>
<td>Richmond, CA 94804</td>
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</table>

*We want to hear from you!*

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- Methods of Tracking Compliance with Owner Move-In Requirements
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- Rent Increases for Units Placed Back on the Rental Market
- Ownership Requirements

**Space is limited - RSVP today:**
- [www.richmondrent.org](http://www.richmondrent.org)
- rent@ci.richmond.ca.us

**Can't Attend One of the Workshops?**
- Please take the survey:
  - [https://surveymonkey.com/r/3XL65M2](https://surveymonkey.com/r/3XL65M2)

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## PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND

### TALLERES COMUNITARIOS

### Regulación Propuesta sobre Desalojo por Mudanza del Propietario

<table>
<thead>
<tr>
<th>Sesión enfocada en el Inquilino</th>
<th>Sesión enfocada en el Propietario</th>
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<tr>
<td><strong>Sábado 22 de junio de 2019</strong></td>
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<td>440 Civic Center Plaza</td>
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<tr>
<td>Richmond, CA 94804</td>
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*¡Queremos escuchar de tí!*

La Junta del Programa de Renta está considerando la adopción de una regulación para aclarar la intención de las estipulaciones sobre Mudanza del Propietario en la Ordenanza de Renta Justa, Justa para el Desalojo y Protección del Propietario.

La Junta está solicitando comentarios de la comunidad sobre temas como:

- Definir los Requisitos del Propietario
- Requisito para Otorgar al Inquilino el Derecho de Primer Rechazo del Alquilador
- Aumentar al Alquilador para Unidades que Regresan al Mercado de Alquilador
- Métodos de Seguimiento en Conformidad con los Requisitos de la Mudanza del Propietario

**Espacio limitado - Confirmar asistencia hoy:**
- [www.richmondrent.org](http://www.richmondrent.org)
- [https://surveymonkey.com/r/3XL65M2](https://surveymonkey.com/r/3XL65M2)
**EVgo Fast Charging Launch Event on June 22
d**

The City of Richmond’s Transportation Division is coordinating the electric vehicle (EV) expansion plan by educating the public about EV’s, resources, and charging hubs. In an effort to increase access to public fast charging, the City of Richmond has partnered with EVgo Fast Charging to bring publicly available fast chargers to Richmond.

Fast chargers enable the public to charge a battery electric vehicle (BEV) quickly, conveniently, and on-the-go. The new fast chargers installed at 325 Civic Center Plaza will allow you to charge up to 90 miles in just 30 minutes!

The City of Richmond, in partnership with EVgo Fast Charging and Stream the Street, will host a launch event to celebrate four new publicly available fast chargers. We invite you to the launch event on Saturday, June 22nd, from 12:00 P.M. to 4:00 P.M. at 325 Civic Center Plaza, Richmond, CA, to celebrate and learn more about EVs and charging infrastructure.

For questions, please contact Denee Evans at (510) 621-1718.
Richmond Main Street’s 10th annual Healthy Village Festival on June 29th!

All are invited to the 10th annual Healthy Village Festival: Richmond Main Street’s super fun, family-friendly health & wellness fair on Saturday, June 29th, from 10:00 A.M. – 2:00 P.M. at the Community Green Space (Harbour Way & Macdonald Avenue) in Downtown Richmond.

The event is featuring ZUMBA and Yoga demos, music, farm animals, produce giveaway, history hike, health tips and screenings, resources, vendors, youth zone, and more! Hang out with Richmond Firefighters and “Ask a Doc” hosted by Kaiser Permanente (noon – 2:00 P.M.). Also, check out the Fresh Approach Mobile Farmers’ Market, use pedal power to make your own bike blender smoothies, and enjoy a healthy Bay Area Bayou lunch menu by Roux, the event’s exclusive food vendor.

There will be a special appearance by Healthy Village Festival Grand Marshal: Richmond Councilmember Demnlus Johnson III.

Admission is free and all are welcome. For more info: Visit RichmondMainStreet.org, Call (510) 236-4049, or email admin@richmondmainstreet.org

Medicare Health Fair/Feria de Salud de Medicare on June 29, 2019

Medicare beneficiaries, mark your calendars for June 29th! The Richmond Senior Center will be hosting a Medicare Health Fair that will take place from 10:00 A.M. to 4:00 P.M. The City of Richmond Health Initiatives and Community Services teams, in partnership with LifeLong Medical Care and University of the Pacific, are working together to provide no cost assistance in reviewing your Medicare Part D Plan to see if your medication costs can be lowered. Make an appointment for assistance by
calling (510) 981-4100 and make sure to bring your Medicare card, all of your medications, and a copy of your most recent lab values.

There will also be no cost health screenings made available to attendees. The Richmond Senior Center is located at 2525 Macdonald Avenue, Richmond, CA 94804.
Annual 3rd of July Fireworks

Join us on Wednesday, July 3, 2019, from 5:00 P.M. to 10:00 P.M. for a night of spectacular views! We will have food trucks, entertainment, children’s activities, fireworks, and more!

National Night Out Is Coming: August 6, 2019

National Night Out 2019 is upon us. Join your neighbors, public safety, community organizations, and civic leaders as we celebrate community and police partnerships. This year, National Night Out will be on Tuesday, August 6th, in the Target parking lot. Hope to see you there!
3. **Acknowledgments**

**Special Olympics Torch Run**

Members of the Richmond Police Department enjoyed running for the Special Olympics Torch Run. Check out some of the photos.

![Special Olympics Torch Run photos]

**Richmond Library Teens Scholarship Award**

Teen Services Librarian, Angela Cox, presented the annual *Scholarships Are Terrific! (SAT)* awards at the Richmond Public Library on June 18, 2019. Graduating seniors who attended public or charter schools in West Contra Costa County were eligible for the award. All applicants must be accepted to a four-year college, write an essay on an assigned topic, and describe their community activities. The scholarship is a component of the Richmond Library Teens’ SAT Preparation Workshop, that has been offered to West Contra Costa students for 23 years.
This year, there are two recipients out of 74 applicants. DeAnza High School graduate, Khiari Neal, is one of the recipients of the SAT Scholarship Award for 2019. As a student in high school, Khiari, along with other students, successfully advocated for the implementation of ethnic studies programs in their school. Khiari was also active in the school's mock trials, the senior class secretary and an Early Academic Outreach Program Ambassador. Khiari will be attending the University of California, Los Angeles and will double major in Political Science and African American Studies. Her ultimate goal is to become a criminal defense attorney.

The other SAT Scholarship recipient is Charlotte Waterson, a graduate of El Cerrito High School. She assisted seniors from the El Cerrito Senior Center with computer technology and also worked with a program for special needs individuals. This fall, Charlotte will attend the University of California, San Diego to pursue a major in International Studies and Sociology. Congratulations to the scholarship recipients and to all of the high school graduates in West Contra Costa County.

Richmond Country Club Women’s Association Presents Check to Support Richmond Youth Academy

On June 14, 2019, members of the Richmond Country Club Women's Association (RCCWA) presented a check for $7,100 to the Richmond Youth Academy. The RCCWA hosted its Annual Charity Tournament on May 21st at Richmond Country Club and featured over 100 golfers from around the Bay Area. Each year the RCCWA chooses a local charity to receive proceeds from this annual tournament. The Richmond Fire Department graciously accepts this generous support of the Richmond Youth Academy.

The Richmond Fire Department has been a loyal supporter and partner of the Richmond Youth Academy since its inception in 1994. The youth academy provides a safe environment for young people to gather to learn about many aspects of the fire service and provides avenues for positive social interaction for youth within the program and the community.
For more information about Richmond Youth Academy, please contact firemedia@ci.richmond.ca.us.

Office of Neighborhood Safety (ONS)

The Office of Neighborhood Safety, Youth Services Bureau’s Safe Return Project, and the Richmond Police Activities League (RPAL) were awarded the Youth Reinvestment Grant, a four-year, $1 million grant award from the Board of State and Community Corrections (BSCC). This grant funding will support the above-mentioned organizations and ONS to divert high-risk youth - Latina and African-American youth ages 12 – 18 in West Contra Costa County from initial contact or deeper involvement with the juvenile justice system through evidence based, trauma informed/culturally relevant and developmentally appropriate programming customized to meet the youth specific needs.
4. **City Manager’s Office**

**City of Richmond and Gotcha Mobility Announce Richmond’s First Bike Share Program**

With support from Metropolitan Transportation Commission (MTC) funds, the City of Richmond’s Transportation Division and Gotcha Mobility will launch the first public bike share system in Richmond. Bike share is a service that provides bicycles for short term-use for a fee. Richmond residents and visitors will have access to 250 electric assist bikes at 25 stations within the city, available for 24/7 use. Launching later this year, the bike share system in Richmond will provide a seamless addition to the local and regional transportation network connecting residents, businesses, visitors to jobs, services, and the community. Bike share will enhance public access to destinations; expand mobility options for low income residents, especially with the provision of subsidized memberships for income-eligible residents; improve public health through increased physical activity and reduced greenhouse gas emissions and other pollutants; and support community growth through safer, more vibrant streets.

Gotcha Mobility is a mobility-as-a-service (MaaS) company offering sustainable micro-transit products – 100% electric ride share, bike share, electric scooters, and trikes. Gotcha helps communities lead happier, more productive lives through alternative forms of transportation and is committed to being the City of Richmond’s mobility partner. Gotcha invests in communities by having local operations that include local staff. Below are full time positions with benefits which are currently open:

- **Partner Experience Manager** (overall account lead): [https://recruiting.paylocity.com/Recruiting/Jobs/Details/132182](https://recruiting.paylocity.com/Recruiting/Jobs/Details/132182)
- **Regional Community Manager** (focused on marketing, community engagement, ridership, and performance-based KPIs): [https://recruiting.paylocity.com/Recruiting/Jobs/Details/132172](https://recruiting.paylocity.com/Recruiting/Jobs/Details/132172)
- **Operations Manager** (mechanically-inclined and responsible for managing day-to-day operations of Richmond’s system; will hire and manage a full fleet team to oversee repairs and rebalancing): [https://recruiting.paylocity.com/Recruiting/Jobs/Details/132150](https://recruiting.paylocity.com/Recruiting/Jobs/Details/132150)

To learn more about Gotcha visit [https://ridegotcha.com/](https://ridegotcha.com/)

For questions, please contact Misha Kaur at (510) 620-6797.
RecycleMore Board of Directors June 2019 Meeting

On Thursday, June 13th, staff members from the City Manager’s Office Environmental and Health Initiatives Division attended the West Contra Costa County Integrated Waste Management Authority (RecycleMore) Board of Directors meeting at the San Pablo City Council Chambers. The Directors discussed future compliance with AB 341 and AB 1826, RecycleMore's budget for Fiscal Year 2019-2020, and upcoming HHW events and programs. AB 1826 requires businesses and multifamily complexes that generate four or more cubic yards of all waste to have organics recycling services. AB 341 requires businesses that generate four or more cubic yards of garbage per week and multifamily complexes (five units or more) to recycle.

RecycleMore is a regional joint powers authority responsible for ensuring compliance with state mandated solid waste and recycling laws and overseeing the region's post collection agreement including recyclables processing, composting, operation of a Household Hazardous Waste ("HHW") facility, and the transfer, transportation, and disposal of solid waste.

The RecycleMore Board of Director Meeting is held every second Thursday of the month at the City of San Pablo City Council Chambers and is open to the public. The next meeting will not be on the second Thursday and will be held on Thursday, July 18th, at 7:00 p.m.

For more information about RecycleMore, please visit http://recyclemore.com/ or call (510) 215-3125.
City Manager’s Office and Department of Children and Youth at Juneteenth

The City of Richmond Community Development, Environmental and Health Initiatives Division, in partnership with the Department of Children and Youth, joined in on the fun and tabled at the West County Juneteenth Festival on Saturday, June 15th. Community members who came by the table received information about a variety of environmental and health related programs and events, received a free “I Love Richmond” reusable bag and straw, and provided input on what young people in Richmond need to thrive.
For information about the Department of Children and Youth or to apply for the Oversight Board, please visit www.richmondyouth.org or call (510) 620-6523.

Visit www.richmondeviroment.org for more information about environmental programs and events available to community members.
AC Transit Planned Service Change- Effective June 16, 2019

AC Transit has revised select bus schedules to optimize service delivery and staffing. The service optimization includes Early Bird Express (EBX): select EBX lines will depart earlier, and one trip will be discontinued.

For the complete list of service changes effective Sunday, June 16th, please visit AC Transit's website or call Customer Service at (510) 891-4777.

Thank you for riding AC Transit.

—

AC Transit has revisado horarios selectos de autobuses para optimizar la entrega de servicios y la dotación de personal. La optimización del servicio incluye Early Bird Express (EBX): algunas líneas de EBX partirán más temprano y habrá un viaje que será eliminado.

Para obtener la lista completa de cambios en el servicio efectivos a partir del domingo 16 de junio, visite nuestra página web o llame al Servicio al Cliente al (510) 891-4777.

—

6月16日服务调整

为了优化服务和人员配置，AC Transit 对个别巴士的时刻表进行了调整。服务优化包括 Early Bird Express（EBX）：个别EBX线路将提前发车，一个班次将被取消。查看6月16日，星期日开始实施的调整详情，请访问网站，或致电客服，电话号码：(510) 891-4777。

AC Transit Fare Change- Effective July 1, 2019
In order to continue providing safe and efficient service while addressing rising operational costs, AC Transit will adjust the cost of local fares and passes on Monday, July 1, 2019.

**Bigger Savings with New Clipper® Discounts**
Clipper Adult Single ride and Day Pass will remain the same due to higher discounts implemented after July 1st. When you use Clipper, you will save 25 cents on the Single ride and 50 cents on the Day Pass.

Clipper Youth/Senior/Disabled fares will be adjusted from $1.10 to $1.12.

Visit [https://www.clippercard.com/ClipperWeb/index.do](https://www.clippercard.com/ClipperWeb/index.do) or call (877) 878-8883 for more information.

**Cash Fares**
The Adult Single ride cash fare will be adjusted from $2.35 to $2.50. Youth, Senior, and Disabled fares will be adjusted from $1.15 to $1.25. Fares for cash passes will also change.


For further questions, including transfers, check out the AC Transit FAQ page: [FAQ's (Frequently Asked Questions)](#)

Con el fin de continuar brindando un servicio seguro y eficiente mientras se aborda el aumento de los costos operativos, AC Transit ajustará el costo de las tarifas y pases locales el lunes 1 de julio de 2019.

**Mayores ahorrmos con los nuevos descuentos de Clipper®**
El viaje único y el pase diario para adultos con tarjeta Clipper no cambiarán de precio debido a los altos descuentos implementados después del 1 de julio. Cuando use su tarjeta Clipper, ahorrará 25 centavos en el viaje único y 50 centavos en el pase diario. Cámbiese a Clipper para su mejor valor. Haga clic [aquí](#) o llame al (877) 878-8883 para obtener más información.
Las tarifas Clipper para jóvenes/personas mayores/discapacitados se ajustarán de $1.10 a $1.12. Puede solicitar una tarjeta Clipper para jóvenes y personas mayores [aquí](#).

**Tarifas en efectivo**
El costo en efectivo de un viaje único para adultos se ajustará de $2.35 a $2.50. Las tarifas para jóvenes, personas mayores y discapacitados se ajustarán de $1.15 a $1.25. Las tarifas para los pases en efectivo también cambiarán.

Para obtener detalles completos sobre los cambios de tarifas del 1 de julio, haga clic [aquí](#).
Para hacer más preguntas, incluyendo preguntas sobre transferencias, consulte nuestra página de preguntas frecuentes (FAQ): Preguntas Más Frecuentes (FAQ)

**Richmond Ferry to Bridge to Greenway Complete Streets Plan**

The City of Richmond has begun initial steps towards completing the *Ferry to Bridge to Greenway Plan*. This plan is an exciting opportunity to improve active transportation to the new Richmond Ferry, the upcoming Richmond-San Rafael multi-use path, and the Richmond Greenway. The plan will incorporate abundant local community input, with creative engagement intended to bring a variety of voices to the planning process.

On May 23, 2019, the Placeworks team facilitated the first stakeholder advisory committee meeting at Bridge ARTSpace Film Studio in Richmond, CA. The input collected at the key stakeholder meeting will help guide recommendations that will enhance the Richmond community and provide regional benefits by providing people bicycling and walking the safe, convenient access to important destinations. To learn more about the project, view upcoming events, and sign up to receive project updates, visit [www.ferry2bridge2greenway.com](http://www.ferry2bridge2greenway.com).

For more information about this project, please contact the Transportation Division at (510) 620-6869.
Summer Youth Pass

511 Contra Costa is offering a $35 youth pass for youth ages 6-18. This pass gives youth rides on WestCAT, County Connection, and Tri-Delta from June 1st – August 31st.

To purchase a summer youth pass visit: https://511contracosta.org/youthpass/  
You can also purchase a Summer Youth Pass at the following in person sale locations:

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Hours</th>
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</thead>
<tbody>
<tr>
<td>County Connection</td>
<td>2477 Arnold Industrial Way, Concord</td>
<td>Mon – Fri 8:00 A.M. – 5:00 P.M.</td>
</tr>
<tr>
<td>Tri-Delta Transit</td>
<td>801 Wilbur Avenue, Antioch</td>
<td>Mon – Thurs 7:00 A.M. – 6:00 P.M.</td>
</tr>
<tr>
<td>WestCAT</td>
<td>601 Walter Avenue, Pinole</td>
<td>Mon – Fri 7:30 A.M. – 6:00 P.M.</td>
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</tbody>
</table>

If you prefer to pay by check and cannot visit a location, you can download a mail order form to order by mail. https://countyconnection.com/wp-content/uploads/2019/05/mail-order-english-050719.pdf

West Contra Costa County Express Bus Study Identifies Potential Routes and Stops for Public Review

In fall 2018, the West Contra Costa Transportation Advisory Committee (WCCTAC) asked for community input on potential additional express bus service that would connect commuters from West Contra Costa County to destinations in west Berkeley, Emeryville, Oakland, and San Francisco. The expanded express bus
service would travel primarily along Interstate 80, to help reduce congestion along this busy corridor and improve direct connections to job centers. WCCTAC incorporated public feedback and the results of a travel market analysis of existing commute trends to generate potential express bus stop locations. To determine preferred route(s) for implementation, WCCTAC wants input from all potential riders on their preferred bus stop locations. The ultimate express bus route(s) will be designed to serve the greatest number of riders with a minimal amount of pick-up and drop-off locations.

To share your ideas and learn more about this project please visit: bit.ly/wcctacbus. Help choose the future express bus stops! Take the online survey.

To learn more about WCCTAC, please visit www.wcctac.org. To contact the project manager, Leah Greenblat, email LGREENBLAT@wcctac.org.

El Estudio de Autobuses Exprés del Oeste de Contra Costa Identifica Rutas y Paradas Potenciales para su Revisión Pública

En el otoño de 2018, el Comité Asesor de Transporte del Oeste de Contra Costa (WCCTAC, por sus siglas en inglés) solicitó la opinión de la comunidad sobre un posible servicio adicional de autobús exprés que conectaría a los pasajeros del oeste del Condado de Contra Costa con destinos en Berkeley, Emeryville, Oakland y San Francisco. El servicio expandido de autobuses exprés transitaría principalmente a lo largo del I-80 para ayudar a reducir la congestión en este corredor y mejorar las conexiones directas a los centros de trabajo.

WCCTAC incorporó la opinión pública y los resultados de un análisis del mercado de las tendencias de viaje existentes para generar las posibles ubicaciones de las paradas. Para determinar la(s) ruta(s) preferida(s) a implementar, WCCTAC desea saber las ubicaciones de las paradas preferidas de todos los pasajeros potenciales. La ruta (o rutas) final se diseñarán con el fin de brindar servicio a la mayor cantidad de pasajeros posible con un número mínimo de paradas.

Para compartir sus ideas y obtener más información sobre este proyecto, visite: bit.ly/wcctacaautobus. ¡Ayúdenos a pasar la voz! Avíseles a sus amigos y familiares sobre estas oportunidades para compartir sus ideas. Tome la encuesta.

Para aprender más de WCCTAC, visite www.wcctac.org. Para contactar la directora del proyecto, Leah Greenblat, envíe un correo electrónico a LGREENBLAT@wcctac.org.
Recycling Tip of the Month!

Interested in starting recycling or compost services? Questions about what is recyclable or compostable? Please contact Republic Services at (510) 262-7100.
*Please note, paper towels and napkins are not recyclable.

For recycling and compost signs and outreach material visit, www.republicservices.com/municipality/wccc-ca

**Free Green Waste Kitchen Pail**

Richmond residents that subscribe to compost services may pick-up a free kitchen pail at the West Contra Costa Household Hazardous Waste (HHW) Facility or Richmond City Hall.

**West Contra Costa County Household Hazardous Waste (HHW) Facility**

101 Pittsburg Avenue
Richmond, CA 94801
Wednesday through Saturday
9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 P.M.)

For more information about this and additional solid waste programs available to Richmond residents, please visit: www.richmondenvironment.org
Fill out a survey to prioritize $60 million in funding for Contra Costa County

The Contra Costa County HOME/CDBG Consortium has begun planning for the expenditure of over $60 million in federal funds in Contra Costa County over the next five years.

The priorities contained in the Consolidated Plan will guide the investment of over $12 million each year in federal Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), and Emergency Solutions Grant (ESG) funding. These versatile federal funding sources can build new affordable housing, rehabilitate existing affordable housing, modify and rehabilitate homes for lower income and senior homeowners, construct or improve public facilities and parks, improve infrastructure in lower income neighborhoods, provide employment training to lower income workers, offer financial and other assistance to small business owners, fund services to homeless persons, provide funding for a wide variety of services for lower income families and individuals; and much, MUCH more!

Fill out the survey for your voice to be heard:

English: https://www.surveymonkey.com/r/N9CKWX7
Spanish: https://www.surveymonkey.com/r/KNB2GJ5

If you need any other accommodations, please call Teri House at (925) 779-7037.
5. **City Manager Chronicles**

Below are some of the topics for meetings that I attended during the past week in the hope that it provides an idea of the many issues we deal with routinely.

Meetings and events of note during this week included:

- Met with several members of our bond team to discuss and finalize a number of bond disclosure matters, and pending actions to go to market with Civic Center and Point Potrero (Port) bonds.

- Led the weekly Senior Management meeting to discuss community concerns raised at the previous City Council meeting, and also items that will be presented to City Council for their approval at the upcoming council meeting, including the approval of the City budget for the next fiscal year.

- Met with Community Services Director Rochelle Monk, Recreation Supervisor Kymberlyn Carson-Thrower, and Infrastructure Maintenance and Operations Director Tim Higares to discuss maintenance issues that came up throughout the week of high school graduations hosted at the Richmond Memorial Auditorium. There were issues that were raised regarding the state of our facilities after the celebrations, and staff are working to develop protocols and better coordination and communication to prevent these issues from recurring in the future.

- Met with Wastewater Recovery and Engineering/Capital Improvement staff to discuss and plan ahead the management and oversight of large Capital Improvement Projects the Wastewater enterprise will be implementing over the next five years to meet the Baykeeper’s settlement agreement. We also discussed the status and progress of the sinkhole repair at Valley View Road, between May Road, and Morningside Drive.

- Met with Economic Development Administrator Janet Johnson, and Katrinka Ruk, Bielle Moore, and Aaron Winer from the Council of Industries to discuss economic development and marketing opportunities that can be of benefit to welcome and attract new businesses to the City of Richmond.

6. **City Clerk’s Office**

**Legislative History**

The City’s legislative history including minutes, resolutions, ordinances, meeting content, and other important records, dating back to 1905, are available online at: [http://sireweb.ci.richmond.ca.us/sirepub/docs.aspx](http://sireweb.ci.richmond.ca.us/sirepub/docs.aspx).

**Election News!**

Contra Costa Elections is now offering a super simple texting option for polling place voters to switch to Vote by Mail. Simply text COCOBALLOT to 28683 (or 2VOTE).
The service was launched on Friday, May 10, 2019; see this [East Bay Times article](#) for more information.

**Apply for Your U.S. Passport at Richmond City Hall!**

The City of Richmond City Clerk’s Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

- **Monday:** 10:00 a.m. to 4:00 p.m.
- **Wednesday:** 10:00 a.m. to 4:00 p.m.
- **Friday:** 10:00 a.m. to 2:00 p.m.

(Closed 12:00 p.m. to 1:00 p.m. – days of operation only)

Please recognize that the area is an operational executive office, and a quiet zone. No drop in service for same day appointments or scheduling future appointments is available at this time; you must call (510) 620-6786 to schedule all appointments.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – [travel.state.gov](http://travel.state.gov).

For more information about the City of Richmond Passport Acceptance Facility, please visit [http://www.ci.richmond.ca.us/passports](http://www.ci.richmond.ca.us/passports).
7. **Community Services Department**

**Aqua Zumba!**

Aqua Zumba is a fun class available at both City of Richmond pools. It's a drop-in class for ages 18+. No experience or swimming ability is required, but participants should feel comfortable in chest-high water. Fees are $8 for Richmond residents and $10 for non-Richmond residents.

At the Richmond Plunge (1 E. Richmond Avenue in Pt. Richmond), classes are held on Mondays from 6:30 P.M. - 7:30 P.M., and Saturdays from 10:00 A.M. - 11:00 A.M.

At the Richmond Swim Center (4300 Cutting Boulevard @ S. 45th Street) classes are held on Fridays from 9:00 A.M. - 10:00 A.M.

For any questions regarding Aquatics program, please call either pool during open hours. For more information and pool schedules, visit the [Aquatics page](#) on the City of Richmond's website.

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8. **Engineering & Capital Improvement Department (ECIP)**

**Streets Division**

Paving crews performed base repairs and paved on 37th Street from Cerrito Avenue to Roosevelt Avenue, as well as paved in front of 644 37th Street.
Street Sweeping

Street sweeping staff performed commercial and residential sweeping services for the third Monday through Friday in the Shields-Reid, Iron Triangle, North & South Belding Woods, Atchison Village, Santa Fe, Coronado, Marina Bay, and Point Richmond neighborhood areas.
Traffic Signs and Lines

Traffic Signs and Lines staff installed 13 new signs, fabricated 11 signs, installed highlight bollards on 27th Street and Nevin Avenue, and painted 40’ of curbs and zoning.
9. **Finance Department**

**Fiscal Year (FY) 2019-20 Budget Update**

This week, staff presented to the City Council a balanced budget proposal for the fiscal year 2019-20. In this proposal, General Fund revenues total $176.2 million and expenditures total $176.2 million with a projected surplus of $9,456. Staff prepared the comprehensive operating budget document and Capital Improvement Plan, and will submit the documents for adoption by the City Council on June 25th.

**Open Requests For Bids/Request For Proposals**

<table>
<thead>
<tr>
<th>Department</th>
<th>Project</th>
<th>Date Due</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employment and Training</td>
<td>Bilingual (Spanish/English) Career &amp; Personal Development Coach</td>
<td>6/21/19</td>
</tr>
<tr>
<td>City Manager</td>
<td>Administration of the City of Richmond Revolving Loan Fund</td>
<td>6/24/19</td>
</tr>
<tr>
<td>Water Resource Recovery</td>
<td>Macdonald &amp; Virginia Wet Weather Improvement Project</td>
<td>6/27/19</td>
</tr>
<tr>
<td>Engineering and CIP</td>
<td>Roof Replacement Richmond Museum of History</td>
<td>6/27/19</td>
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<tr>
<td>Engineering and CIP</td>
<td>Roof Replacement Richmond Senior Center</td>
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</tr>
<tr>
<td>Engineering and CIP</td>
<td>Roof Replacement Richmond Corporation Yard</td>
<td>6/27/19</td>
</tr>
<tr>
<td>Water Resource Recovery</td>
<td>RFQ for Engineering Design Services for Wastewater Treatment Plant and Collection System</td>
<td>6/27/19</td>
</tr>
<tr>
<td>Water Resource Recovery</td>
<td>RFQ for Technical Services for Wastewater Treatment Plant and Collection System Capital Projects</td>
<td>6/27/19</td>
</tr>
</tbody>
</table>

10. **Fire Department**

**Richmond Fire Joins Juneteenth Celebration**

On Saturday, June 15, 2019, Richmond Fire Engine 66, Engine 67, and Truck 64 took part in the annual Juneteenth parade and festival at Nicholl Park. The Fire Department takes part in the Juneteenth Planning Committee and assists with the development of the action plan for the event, with special consideration given to crowd safety and emergency response.

Fire personnel also provided information about Nixle and fire safety in the home at the Juneteenth festival. Nixle is a notification system that the City of Richmond uses to send texts to smartphones alerting or advising our community of incidents that may impact their daily lives and what safety measures to take, if needed. To sign-up, text your zip code to 888-777. For more information about Nixle, visit [www.ci.richmond.ca.us/nixle](http://www.ci.richmond.ca.us/nixle).
A large number of citizens inquired about information regarding fire extinguisher expiration dates, smoke detector expiration dates, and the use of carbon monoxide detectors. For more helpful fire prevention information, visit: https://www.ci.richmond.ca.us/826/Public-Education.
11. **Housing Authority (RHA)**

**Housing Choice Voucher (HCV) Program Transfer (Section 8)**

The Richmond Housing Authority’s (RHA) Housing Choice Voucher Program (HCV) will be transferred to the Housing Authority of Contra Costa County (HACCC) effective July 1, 2019. A formal public announcement of the transfer occurred on June 1, 2019. HACCC also sent individual notices to all affected applicants, participants and landlords. **Frequently Asked Questions (FAQ’s)** were posted to RHA’s and HACCC’s websites. Through June 30th, RHA staff will continue to administer the program in accordance with their current job duties.

The following key activities are scheduled for the upcoming weeks:

- **June 24, 2019**
  Moving of the physical files will commence.

- **July 1, 2019**
  A satellite office is being opened for Richmond residents at 2324 College Lane, San Pablo, CA 94806.

Questions regarding the HCV Program Transfer? Please call: (510) 621-1300.

12. **Information Technology**

**City of Richmond Business License Online payment process**

Improvements are underway to create a simplified Business License process that will improve the walk-in application process and allow for new applications to be made online. City staff subject matter experts continue to meet to refine the process to help develop workflow and a streamlined online application in the City’s TRAKiT system. These planned improvements are targeted to go live in July 2019. Please stay tuned.

**Website and Facebook Statistics**

- ✔ Page Likes increased by 50%
- ✔ Page Views increased by 59%
- ✔ Video Views increased by 100%
Website Statistics for the week of June 21, 2019

Top 10 Pageviews for Current Week

<table>
<thead>
<tr>
<th>Pageviews</th>
</tr>
</thead>
<tbody>
<tr>
<td>Richmond Police Department</td>
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<tr>
<td>Richmond Police Department</td>
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<tr>
<td>Human Resources</td>
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<tr>
<td>Richmond Swan Center</td>
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<tr>
<td>Richmond Housing Authority</td>
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<tr>
<td>Employment</td>
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<tr>
<td>Library</td>
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<tr>
<td>Festivals</td>
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<tr>
<td>Richmond Rent Program</td>
</tr>
</tbody>
</table>

28 day summary with change over previous period

- Tweets: 28 (+16.7%)
- Tweet impressions: 33.9K (+9.7%)
- Profile visits: 415 (+29.3%)
- Mentions: 42 (+40.0%)
- Followers: 1,944 (+7)

KCRT DATANETS FOR THE WEEK

CITY OF RICHMOND
COMMUNITY SERVICES DEPARTMENT PRESENTS

ANNUAL JULY 3RD FIREWORKS

For more info: 620-6793

Food Vendors, Music, Dancing, Kid's Fun Zone, *Fee for Interactive Games

Wednesday, July 3, 2019
5:00 PM - 10:00 PM
Marina Bay Park
Fireworks begin @ 9:15 PM
13. **Infrastructure and Maintenance Operations (DIMO)**

**Abatement**

Abatement crews abated weeds from various city locations, including watershed and homeless encampments, hosted the Iron Triangle/City Center Neighborhood Clean-up event funded by CalRecycle assisting several seniors, and removed trash and graffiti from various locations.
Weed abatement at Hacienda

Homeless Encampments
Code Enforcement

Code Enforcement staff responded to a complaint about overgrown weeds and vegetation and issued a Notice of Violation and Demand to Abate, allowing the property owner ten days to correct the violations. A compliance re-inspection was conducted and found that the owner brought their property into compliance.
Before                                              After

Code Enforcement staff received a complaint regarding overgrown vegetation blocking the public right-of-way and issued a Notice of Violation and Demand to Abate. A compliance inspection was conducted and the violation was corrected.

Before                                              After

Code Enforcement staff received a complaint about overgrown vegetation in the front yard of a residential home and issued a Notice of Violation and Demand to Abate. A compliance inspection was conducted and the owner complied.

Before                                              After
Facilities Maintenance

Stationary Engineers performed routine daily pool inspections and chemistry tests on three swimming pools, repaired a freezer at the Corporation Yard, repaired a kitchen sink faucet in the City Manager’s office, repaired the outside showers at the Richmond Swim Center, cleared and repaired a sink drain pipe at the Police Department, repaired a leaky toilet at the Communication Center, installed a chemical pot feeder at the Plunge, replaced a hose on the chlorine feeder at the Richmond Swim Center, and cleared the whole house sewer at the Nevin Housing Authority. In addition to daily safety reminders, staff completed Blood Borne Pathogens training.

Utility Workers scrubbed and waxed the floor in the Whittlesey Community Room and repaired curtains in the Main Library, as well as unclogged a sink in a restroom at City Hall. Staff completed the following trainings: Identity Theft & The Care and Keeping of You.
Parks and Landscaping

General fund crews weeded the following locations: Shields-Reid Park, Judge Carroll Park, Martin Luther King Jr. Park, 7th Street medians, Fire Trails #1 and #4, 37th Street medians between Carlson Boulevard and Bissell Avenue, Nicholl Park near the tennis courts and Skate Park, and State Court Park. Staff also conducted gopher control at Judge Carroll Park and Hilltop Park, repaired irrigation systems at Atchison Village Park and Civic Center Plaza bioswales, removed illegal dumping at the Richmond Greenway Trail, provided 96 staff hours of cleanup and other logistical support for the Juneteenth Festival at Nicholl Park, coordinated with contractors to place new restrooms at Lucas Park and Southside Park, and removed a fallen tree blocking the trail alongside the Richmond Parkway near Ohio Avenue. Tree trimming was completed at the following locations: 1433 Carlson Boulevard, 506 South 21st Street, 4333 & 4360 Fran Way, 530 11th Street, 3010, 3018 & 3019 Wiswall Drive, 5801 Panama Avenue, 2421 Lincoln Avenue, and 5650 Clinton Avenue.
Removal of Illegal Dumping on the Richmond Greenway Trail

Tree Trimming at 5650 Clinton Avenue

Hilltop District crews abated weeds on Hilltop Drive medians and trimmed trees at Hilltop Lake and Research Drive.

Marina District crews continued the removal of the spend flowers on Echiums along the Bay Trail, removed dead shrubs along the Bay Trail, abated weeds around plants and light fixtures on the Bay Trail, abated weeds from the Tennis Court, edged all lawns on Marina Bay Park, Barbara & Jay Vincent Park, Shimada Park and Lucretia Edwards Park, and hand-removed weeds on Regatta Boulevard medians.
14. **Library and Cultural Services Department**

**Library Speaker Series – UC Master Gardener Program of Contra Costa County**

Join us the second Thursday of the month from June to September for a series of free gardening talks taking place at the Richmond Public Library, Whittlesey Room, 325 Civic Center Plaza, Richmond. The UC Master Gardener Program of Contra Costa County will be on hand presenting various topics. Whether you are a beginner gardener or are already a master gardener, drop by for a chance to meet others who love gardening too.

For more information call the Main Reference Desk at (510) 620-6561.

![SUMMER GARDENING TALK SERIES](image)

**Adult Summer Reading Program**

The Adult Summer Reading game is back! It’s time to play tic-tac-toe with a new twist!

Check out books (eBooks and audiobooks count too) from the Richmond Public Library. Complete three squares in a row. See game card for complete instructions.
Return completed game card to any of the three Richmond Public Library locations for a chance to win a prize. The game started on June 6th, and the last day to turn in completed games cards is 7:00 P.M. on August 19th. A prize drawing will be held on August 27th. The grand prize is a Kindle Fire.

Visit www.richmondlibrary.org to print-out your game card or come see us at the library. Any questions, call the Main Adult Reference Desk at (510) 620-6561.

15. **Planning & Building**

**Automated Phone Inspection Scheduling System - Planning and Building Services**

The Building Division has expanded its permit inspection scheduling services to include an Automated Phone Inspection Scheduling System. This new system allows our customers to call (800) 231-6881 and schedule or cancel inspections as well as retrieve inspection results via touch-tone telephone. This service is available 24 hours a day, seven days a week. Instructional pamphlets are available at the permit services counter and on the Building Division webpage.
Richmond Juneteenth Celebration

On June 15th, the Richmond Police Department participated in the Annual Juneteenth Celebration. Here are a few photos from the parade and festival.
Richmond Police Department Gang Unit at Work

Richmond Police Department’s Gang Unit recently served a search warrant on a convicted felon and known gang member. The Gang Unit found a firearm, a high capacity magazine and one pound of methamphetamine in his possession.
International Programs Update

This July, over 100 high school and middle school students from Richmond and surrounding communities will be travelling to China as part of a Student Ambassador Program sponsored by WCCUSD and members of the Richmond-Zhoushan Sister City Commission. In addition, 20 WCCUSD teachers will be attending the program as chaperones. The goal of the experience is for students to broaden their global perspectives and participate in cross-cultural exchange. This is the second year of the summer program after a very successful trip was held last year. Students who attended the trip last summer reported that it was a “life changing” experience.

During the summer program, WCCUSD students will visit various Chinese cultural landmarks, including the Great Wall and Tiananmen Square. Contra Costa College is also part of this collaboration and is sending an instructor so that students can receive college credit for this cross-cultural learning opportunity. This summer program in China is available to all eligible students, regardless of income or ability to contribute to the cost. The program builds on other cultural exchange programs initiated through WCCUSD and our Richmond Zhoushan-Sister City Commission, such as a Richmond-Zhoushan teacher exchange program.

In the future, program supporters hope to expand the program to additional countries to help students in our community gain a more global perspective and an understanding of different countries and cultures. Students interested in applying for future trips may contact Dr. Eric Peterson, Director of International Programs for West Contra Costa Unified School District at epeterson@wccusd.net or (510) 307-4523.

The photos below are from a previous year’s Student Ambassador Trip to China.

Outside the Forbidden City in Tiananmen Square.
Chinese students gave our Richmond student ambassadors a warm welcome.

An emotional closing ceremony with Richmond student ambassadors and Chinese students

Climbing the Great Wall
Rent Board Adopts 2019 Annual General Adjustment in the Amount of 3.5% (Effective 09/01/19)

At their meeting on June 19, 2019, the Rent Board adopted Regulation 607, establishing the 2019 Annual General Adjustment (AGA) rent increase for Controlled Rental Units in the amount of 3.5%.

The 2019 AGA may only be applied to tenancies in effect prior to September 1, 2018.

To apply the 2019 Annual General Adjustment rent increase of up to 3.5%, Landlords must comply with State law requirements and file a notice of rent increase with the Rent Board within 10 business days after service on the Tenant, in accordance with the Rent Increase Procedure on the Rent Program website (www.richmondrent.org). Rent increases for the 2019 Annual General Adjustment may not take effect prior to September 1, 2019.

Visit www.richmondrent.org/increase to access resources such as a notice of rent increase template, Maximum Allowable Rent Calculator, and more.

Are Landlords Allowed to “Bank” Annual General Adjustment Rent Increases?
Yes, Landlords may apply deferred Annual General Adjustment rent increases; however, Rent Board Regulation 602 limits the amount of deferred increases that may be applied in any 12-month period.

What is the Annual General Adjustment?
The Annual General Adjustment (AGA) is an annual rent increase for Controlled Rental Units permitted by the Richmond Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance. The Annual General Adjustment is calculated based on the percentage change in the Consumer Price Index of the Bay Area, which includes San Francisco, Oakland, and San Jose.

For more information about the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance and Richmond Rent Program, please visit www.richmondrent.org.
19. Richmond Promise

We're hiring an Advancement Manager/Director!

As Advancement Manager, you will play a key role in helping us advance our mission and keep our promise to future generations of Richmond students. You will guide the development of the Richmond Promise fundraising strategy, build our donor base, and drive fundraising programs to meet contributed revenue goals. You will help us achieve our fundraising goal to grow the scholarship fund and build a strong foundation of support with a goal towards organizational sustainability beyond our seed funding. We will help you grow your career through professional
development opportunities and competitive responsibility ladder. We are committed
to investing in your professional trajectory and leadership.
Learn more about this opportunity here:
https://richmondpromise.org/jobopenings/

To Apply: Please email the documents below to Jessie Stewart
jessie.stewart@richmondpromise.org.

Write “Advancement Manager/Director (your last name)” in the subject line. Position
is open until filled. Send:

1) Cover Letter that specifically outlines why you are a good fit for this position
2) Resume
3) Salary requirements
4) The names of three professional references (names and titles) who can speak to
your skills and abilities as they relate to this position. We will only contact them after
speaking with you and if you are a finalist for this position.

Richmond Promise Americorps VISTA Fellow’s

We are seeking awesome individuals who are passionate about the mission of the
Richmond Promise and equitable access to higher education to join our team as an
Americorps VISTA Fellow. The ideal candidates for these role believes deeply in
doing whatever it takes to help our students succeed, have relentless and rigorous
attention to detail, enjoy efficiency and improvement of systems, and are excited
about supporting a college-going and graduating culture in Richmond, CA! They
should thrive in a fast-paced and multifaceted environment, have experience and
demonstrated success in balancing multiple priorities, enjoy building relationships
with students and adults, and proactively solving challenges. The roles are:

- Development Associate
  - Application due in Americorps Portal June 24th
  - Start date August 5th
• College Access Coordinator
  ▪ Application due in Americorps Portal June 24th
  ▪ Start date August 5th

HOW TO APPLY:
1. Applications are due June – July depending on position
2. Visit the VISTA homepage: https://www.nationalservice.gov/.../americorps/americorpsvista
3. From there, click the red Apply Now button.
4. Click the My.AmeriCorps.Gov link and search “Richmond Promise”
5. Questions? Email jessie.stewart@richmondpromise.org

Become a Richmond Promise Mentor!

Interested in support a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018 mentor pilot program, we aim to match 50 mentors and mentees for the 2019-20 academic year. This goal is dependent on mentee/mentor interest and mutual fit.

The time commitment for mentors is approximately one hour per month starting in August 2019 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual. If you're interested, please complete the mentor interest form at www.tinyurl.com/RICHMENTOR19.

For questions, email ndeville@richmondpromise.org.
Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Carlos Martinez
City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512

You can sign up to receive the City Manager’s weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond

Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond’s community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City’s events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond’s mobile phone app is available on the Apple App store and Google Play store.
QR Codes are available for easy downloading of this APP:

Apple version of APP  
Android version of APP

We welcome your comments at webservices@ci.richmond.ca.us
You can use the CORConnect button on the City’s website to report a concern, pose a question, or acknowledge the City’s work in some way.

[Image of CORConnect button on City of Richmond website]

ci.richmond.ca.us

On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.

[Image of report an issue screen]

You can also look up previously submitted issues to check on the current status if you provided your name, phone number or email when you submitted it.

[Image of report an issue search screen]
To contact us by phone:


If you’re not sure which department you need to contact, we encourage you to phone the City Manager’s office at (510) 620-6512.

Using the CORConnect Application on the City’s Website:

You can use the **CORConnect** button on the City’s website ([http://www.ci.richmond.ca.us/](http://www.ci.richmond.ca.us/)) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager’s Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.
Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.

On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.

On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper
right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on CORConnect. We welcome your comments at webservices@ci.richmond.ca.us.