

City of Richmond Phone List

Art Center	620-6772
Abandoned Autos	621-1279 ext.7
Blight on City Property	965-4905
Blight on Private Property Hotline	965-4905
Building Regulations	620-6868
Business License	620-6742
City Attorney	620-6509
City Clerk	620-6513
City Council	620-6581
Code Enforcement	621-1279
Drug Hotline	237-3784
Employment & Training	307-8014
Engineering	
Sidewalk repair	307-8091
Fire Administration	307-8031
Graffiti Hotline	965-4905
Housing & Comm. Dev.	307-8140
Human Resources	620-6602
KCRT	620-6759
Library	620-6561
Mayor	620-6503
Neighborhood Councils	620-6511
Office of Neighborhood Safety	412-8540
Office of Confidential Investigative and Appeals	307-8007
Parks & Landscaping	231-3004
Sprinklers	
Planning Department	620-6706
R-Transit / Van Service	307-8028
Recreation	620-6793
RichmondWorks	307-8034
Sewers (<i>Veolia</i>)	412-2001
Streets	
Alleyways/Sweeping	231-3010
Potholes	231-3011
Street Lights	
Installation/City	307-8091
Maintenance/City	231-3010
PG&E (<i>wooden poles</i>)	1-800-743-5000
Maintenance/Repair (<i>metal poles</i>)	231-3030
Volunteer Opportunities	620-6511

Versión en español esta disponible a su petición.
Siéntase libre de contactarse con sus preguntas a Soco Montore al (510) 620-6512

Contra Costa County Services

Animal Control	374-3966
Application & Permit Center	(925) 335-1360
Assessor	(925) 313-7400
Birth/Death Certificates	(925) 335-7900
Building Inspections	(925) 646-4108
Code Enforcement	(925) 941-3300
County Administration	(925) 335-1082
County Vector Control	
(mosquitoes/bees/rodents)	(925) 685-9301
E-Waste	472-4896
Environmental Health	(925) 692-2500
Hazardous Materials	(925) 335-3200
Health Department	(925)313-6712
Marriage License-Recorder	(925) 335-7900
Richmond Municipal Court	374-3800
Criminal	374-3166
Civil	374-3138
Jury Duty	374-3807
Small Claims	374-3137
Traffic	374-3171
Social Services Hotline	211
West Contra Costa Unified School District	234-3825
Utility Services	
AT&T	(800) 310-2355
Comcast	(800) 266-2278
East Bay Municipal Utility Dist.	(866) 403-2683
Pacific Gas & Electric	(800) 743-5000
Richmond Sanitary Services & Landfill	262-1600

Police Assistance in your Neighborhood

Southern District

Captain Mark Gagan
510-965-4917

Central District

Captain Bisa French
510-620-6643

Northern District

Captain Manjit Sappal
510-620-6940

For more information regarding Districts and Beats see Police Department website:
www.ci.richmond.ca.us

For Police, Fire or Medical Emergencies call 9-1-1

Police Non Emergency
233-1214
Fire Non Emergency
307-8031

Tips On What To Do About

A NEIGHBORHOOD PROBLEM

1. Talk to your neighbor or property owner and ask for their cooperation.
2. If your "Good Neighbor" efforts fail, call **Conflict Resolutions at (925) 687-8844 ext. 301**, and identify the specific complaint or nuisance. **(BE VERY SPECIFIC)**
3. Give your name, address and phone number. **(This information is strictly confidential)**
4. Give the exact location of the problem.

To contact City of Richmond staff with your questions, complaints, compliments, or concerns, use **COR-Connect**. Through this communication portal, we hope to be responsive to your service needs and interests. To use **COR-Connect** go to:
www.ci.richmond.ca.us or 620-6511.

Complaints Regarding Private Property

Complaints having an immediate health or safety hazard will be investigated within a few days in the order that they were received. If the complaint is valid, we are then required to issue a proper warning notice to the owner's to give them the opportunity to correct the situation. If they do not, the City will initiate action to obtain legal compliance, through Administrative citations, Criminal & Civil prosecution and/or abatement by the City. This legal process may take between 7 to 180 days depending on the nature of the violation. With voluntary action from a cooperative owner, this time may be reduced to as few as 7 days. **If you have any questions regarding Private Property, call Code Enforcement at 621-1279.**

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CITY MANAGER'S
OFFICE

"Good Neighborhoods
Make Good Cities"



450 Civic Center Plaza
Richmond, CA 94804
(510) 620-6512 - Tel.
(510) 620-6542 - Fax
www.ci.richmond.ca.us

January 2015

GOOD NEIGHBOR SERVICES

Important City services that help promote safe, healthy and attractive neighborhoods.

The City of Richmond has adopted ordinances that can help keep our neighborhoods clean and safe.

This handout has been prepared to assist you in determining what to do when you have questions or complaints concerning certain activities in your neighborhoods



Animals

All animal complaints including stray or neglected dogs should be referred to Animal Control services at 374-3966. Excess barking complaints should be referred to RPD 233-1214.



Campers, RVs, Boats & Trailers

Boats, trailers, campers and similar personal items are only permitted on approved parking. Pad approval is granted by the planning department. Inoperable vehicles are only permitted within closed a closed structure such as a garage. Must have current license & registration. For more information or to make a complaint call 620-6644.

Move your car for street sweeping.

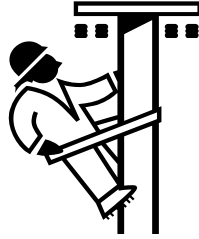


The City has regular sweeping schedules, watch for signs and schedules in your neighborhood. Move your car to allow the City to remove debris before it washes down the storm drain. For more information call 231-3011 and 231-3010.



Street or Alley Ways

The city offers a rapid response service to clear streets or alley ways with piles of trash or debris which require immediate attention. To report such a situation call 231-3011.



Street Light Outages (City or PG&E)

We need your help to keep our city bright. If you notice any street lights that are out or flicker on and off please note the street light number on the pole (located above 6-8 feet up the pole) and report them to either of the following numbers

- ⇒ Lights on metal poles are usually city lights call 231-3010
- ⇒ Lights on wooden poles are PG&E lights call 1-800-743-5000 or website at PG&E.com

FOR more information on:

- Auto dismantling
- Inoperable vehicles
- Fences in disrepair
- Trash (blight) on private property
- Yard maintenance

Please call 965-4905



LEAP

LEAP is a free program sponsored by the Richmond Public Library. Tutors and learners work one-on-one or in small groups. If you want to help someone learn to read or if you need help with your reading, writing or math skills please call LEAP at 307-8084.



Home Repair Programs

The City offers low-interest home improvement loans to low and moderate income home owners within the City of Richmond for roof repairs, faulty plumbing, heating, and wiring to correct code violations.

For more information on housing loan programs such as deferred loans, home improvement loans, emergency loans and rental rehabilitation loans with low-interest, call the Richmond Redevelopment Agency/Housing and Community Development Agency at 307-8140.

Neighborhood Council

Enhance your neighborhoods positive sense of community by participating in your Neighborhood Council and help improve livability, safety and appearance of your area. For information call 620-6511.



Neighborhood Watch



Neighborhood Watch is one of the most effective and least costly ways to prevent crime and reduce fear. It forges bonds among area residents, helps reduce burglaries and robberies, and improves relation between police and communities they serve. For information, call the Crime Prevention Office at 620-6538.

Richmond Works

Richmond WORKS serves youth, adults and laid-off workers, the services provided include skills assessment, basic education, retraining, vocational and on-the-job training, placement assistance, entrepreneurial development and career counseling. For more information call 307-8014 or 307-8034.



Youth Build



Youth Build provides young adults the opportunity to complete their high school diploma or GED; to learn construction skills and to make positive contributions to the community through volunteer activities. You qualify if you are a Richmond resident; are 17 to 24 years old; want to earn your high school diploma or GED certificate; want to learn a construction skill; and are serious about making positive changes in your life and your community. For more information call 412-2044.