



Hon. Mayor and Members of the City Council:

This is the report for the week ending February 7th, 2020.



1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, February 18th. Enjoy the next week off!

2. **Upcoming Events**

Government Alliance on Race and Equity Community Forum

Richmond is a member of the national Government Alliance on Race and Equity (GARE) which is a joint project of the HAAS Institute for a Fair and Inclusive Society and Race Forward to improve race equity in city services. The Richmond Team has drafted a Race Equity Plan with action items to achieve the goals of the plan. On Tuesday, February 11, 2020 the team would like to invite members of the public to come learn about GARE and to provide input on the recommended action items. After a series of community forums, the team will incorporate the community input and present the plan to the City Council for review and adoption. The forum will take place at Verde Elementary School from 5:30 P.M. to 8:00 P.M. Food and refreshments will be available. Childcare and interpretation services will also be available by request when registering. Please RSVP by registering at garecommunityforum.eventbrite.com



This community forum will provide an opportunity for Richmond residents to:

- Learn about the Government Alliance on Race and Equity (GARE)
- Provide input on the City of Richmond's Racial Equity Plan
- Share their unique experiences

Richmond community members are invited to share their voices at the

Government Alliance on Race and Equity Community Forum

The City of Richmond encourages community members to provide input to guide the city in prioritizing racial equity



Food and refreshments will be available. Childcare and interpretation services will also be available by request when registering

Date: Tuesday, February 11, 2020
Location: Verde Elementary School
 2000 Giaranita St., Richmond, CA 94801
Time: 5:30PM - 8:00PM

Please RSVP and register at:
garecommunityforum.eventbrite.com



Este foro comunitario proveerá una oportunidad para los residentes de Richmond a:

- Aprender de la Alianza Gubernamental de Equidad Racial (GARE)
- Dar sus opiniones sobre el Plan de Equidad Racial para la Ciudad de Richmond
- Compartir sus experiencias únicas

Miembros de la comunidad de Richmond están invitados a compartir sus voces en el

Foro Comunitario de la Alianza Gubernamental de Equidad Racial

La ciudad de Richmond alienta miembros de la comunidad para dar sus opiniones a guiar a la ciudad en la priorización de la equidad racial



Comida y refrescos estarán disponibles. Cuidado de niños y servicios de interpretación también estarán disponibles a petición al registrarse

Fecha: Martes, 11 de febrero de 2020
Ubicación: Escuela Primaria Verde
 2000 Giaranita St., Richmond, CA 94801
Horario: 5:30PM - 8:00PM

Por favor, RSVP y regístrate en:
garecommunityforum.eventbrite.com



Opening of Project-Based Voucher Waiting Lists

The Housing Authority of the County of Contra Costa (HACCC) is announcing the opening of project-based voucher waiting lists. Beginning Monday, February 10, 2020, at 10:00 A.M. until Thursday, February 13, 2020, at 4:00 P.M., pre-applications will be accepted for the properties listed below.

Pre-applications can **only** be submitted online at: www.contracostahousing.org. Please note there will not be any on-site applications and HACCC office locations will not be distributing pre-applications. Incomplete pre-applications or partially completed pre-applications will not be accepted. Pre-applications received after the February 13, 2020, 4:00 P.M. deadline will not be accepted.

Eligible families will be referred to units subsidized with Section 8 Project-Based Vouchers from the Housing Authority of the County of Contra Costa in partnership with non-profit housing owners. The housing assistance is only available at the designated properties for families meeting the property restrictions as indicated above. After twelve months of residency, families will be eligible for a Housing Choice Voucher, subject to availability.

Pre-applications are available in various languages. For more information, contact (925) 957-7081 or visit www.contracostahousing.org. Para más información en español, contacte al (925) 957-7081 o visite www.contracostahousing.org.

ONLY THE FOLLOWING PROPERTIES ARE AVAILABLE AT THIS TIME

PROPERTY NAME	ADDRESS	0 BR	1 BR	2 BR	3 BR	4 BR	PROPERTY RESTRICTIONS
Trinity Plaza Apartments	350 MacDonald Ave., Richmond, CA 94801		X				Senior - 62 or older
Carquinez Apartments	400 Harbour Way, Richmond, CA 94801		X				Senior - 62 or older
Lillie Mae Jones	120 MacDonald Ave., Richmond, CA 94801		X	X	X		Family / Special Needs
Richmond City Center Apts	1000 Macdonald Ave, Richmond, CA 94801		X	X	X		Family
Richmond Village	700 So. 26th St, Richmond, CA 94804		X	X	X	X	Family
Miraflores	150 So. 45th Street, Richmond, CA 94804		X				Senior - 62 or older
Monterey Pines	680 So. 37th Street, Richmond, CA 94804			X	X		Family
Friendship Manor Apartments	564 Stege Avenue, Richmond, CA 94804		X	X			Senior - 62 or older
Triangle Court Apartments	980 Triangle Court, Richmond, CA 94804		X	X	X		Family
The Terraces Senior Apartments	21 Nevin Ave., Richmond, CA 94801	X	X	X	X	X	Senior - 62 or older
The Terraces Family Apartments	23 Nevin Ave., Richmond, CA 94801			X	X	X	Family

Fiscal Year 2020-2021 ECIA Grant Program Applications are Available!

In 2014, the Richmond City Council approved the Chevron Environmental and Community Investment Agreement (ECIA), which invests \$90 million dollars into the Richmond community over 10-years. \$6 million of those dollars have been set aside for a competitive grant program, designed for non-profits who serve Richmond in the areas of community, youth, and youth sports. The ECIA has grant awards that range from \$5,000, up to \$50,000.

Important changes have been made to the grant guidelines, especially the eligibility criteria, so please read them carefully. Of special note, organizations awarded grants of more than \$10,000 in FY 19-20 are ineligible to apply in FY 20-21.

Please click this [link](#) to view the live recording of the last ECIA Grant Information Workshop.

The ECIA Grant Application is due on Friday, February 14, 2020, at 5:00 P.M.

To access the ECIA Grant Application, Guidelines, and more check out the ECIA Grants webpage: www.ci.richmond.ca.us/eciagrants

**Richmond - ECIA
Community Grant Program**

Funded via the Environmental & Community Investment Agreement (ECIA)
entered into by the City of Richmond and Chevron

**Grants ranging from \$5,000 to \$50,000 are available to
fund projects focused on Richmond's community,
youth, and youth sports**

GRANT APPLICATION AVAILABLE

Due Date: February 14, 2020

Applications available at:
<http://www.ci.richmond.ca.us/eciagrants>

Grant Writing & Information Session
Council Chambers - 440 Civic Center Plaza, Richmond

<p>Thursday, January 9, 2020 6:00 pm - 7:30 pm</p>	<p>Thursday, January 16, 2020 10:00 am - 11:30 am</p>
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*Registration will open 30 minutes prior to the
scheduled workshop time.*



FOR MORE INFORMATION CONTACT:
(510) 620-6512 OR eciagrants@ci.richmond.ca.us

Gotcha bike share to launch at a location near you early Spring 2020



The City of Richmond in partnership with Gotcha is launching a bike share program this spring. We need your input to help our electric bikes find their homes at 22 city locations.

Where would you like to see bike share in Richmond? Before we get bikes on the ground, help us decide where we should place hubs by contributing to this [short survey](http://bit.ly/GotchaRichmond) <http://bit.ly/GotchaRichmond> or by attending one of the events listed below.

- **2/15** Climate Reality and Action You Can Take to Address It:
3:00 P.M. – 4:00 P.M. at Riggers Loft Wine Company
- **2/19** Richmond BART Station Outreach 3:00 P.M. – 5:00 P.M.*
- **2/26** North & East Neighborhood Council Meeting 7:00 P.M.
- **2/28** Atchison Village Neighborhood Council Meeting 7:00 P.M.
- **3/5** Richmond BART Station Outreach 5:00 P.M. – 7:00 P.M.*

Would you like Gotcha to join your upcoming meeting or event? Please reach out to katie@ridegotcha.com, or Denee.Evans@ci.richmond.ca.us. For more information, visit ridegotcha.com/locations/Richmond.

33rd Annual Freedom Fund & Life Membership Awards Banquet “The Power of the Black Vote

On Saturday, February 15, 2020, the Richmond NAACP is celebrating its 33rd Annual Freedom Fund Gala and their commitment to serve the Greater Richmond Community.

We want YOU to come and support "The Power of the Black Vote."

With the March primary two months away, the NAACP is stressing the importance of not just the black vote, but the right to vote for everyone.

Additionally, we will be celebrating the 150th Anniversary of the Ratification of the 15th Amendment (Men's Right to Vote), and the 100th Anniversary of the 19th Amendment (Women's Right to Vote).

Tickets for the event are \$100.00 and sponsorship opportunities are still available.

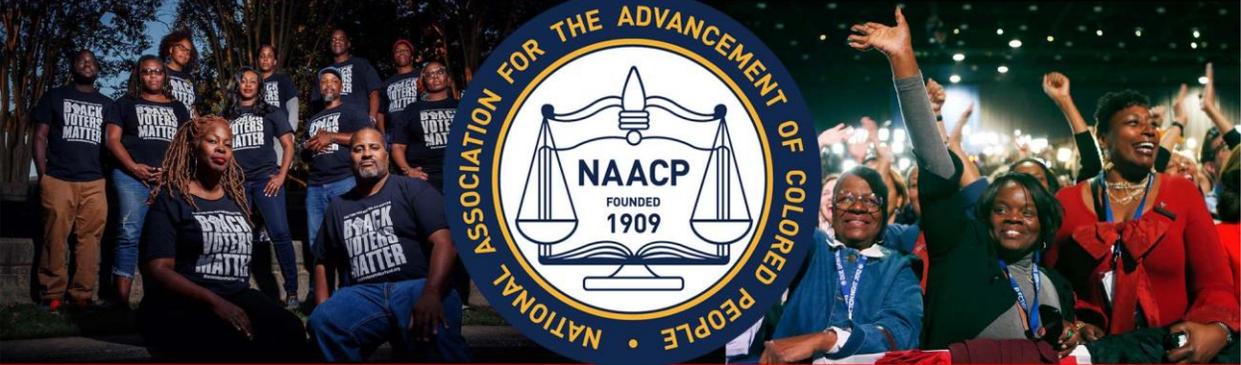
6:00 P.M. – 7:00 P.M. No Host Cocktail
7:00 P.M. – 9:00 P.M. Dinner & Awards
9:00 P.M. – 10:00 P.M. Dancing

For more information or to purchase tickets, please contact event chair Linda Whitmore at lindajwhitmore@aol.com or (510) 221-6880 or President Willie Robinson at williejrobinson@gmail.com.

** Disclaimer contributions and gifts are not deductible as charitable contributions for federal income tax purposes; however, they are deductible as an ordinary business expense.

Richmond Branch 33rd Annual
Freedom Fund Gala 2020

‘POWER OF THE BLACK VOTE’



SAVE THE DATE
Saturday, February 15 2020
 Richmond Memorial Auditorium & Convention Center
 6-9pm Dinner & Ceremony

Ready Together! Organize your Block for Disaster Preparedness Class

We can build community and resilience at the same time and have fun doing it. Join Community Emergency Response Team (CERT) Richmond for a free class called Ready Together! Organize Your Block for Disaster Preparedness.

In this 4-series class you'll learn how to support your community to be better prepared for a disaster. After an earthquake, people will come out in the street, and by taking this class, your block will have a plan of what to do next. This investment in your time will create community and can possibly save lives!

Meeting #1: Overview & Team Size

- Overview of the program
- Building community on your block
- Deciding the size of your team, block gathering area, & area for special needs
- Discussing a block map, including gas shutoffs

Meeting #2: Connecting with Neighbors

- Reviewing maps
- Ideas to connect with neighbors
- Identifying neighbors with special needs
- Getting neighbors involved

Meeting #3: Get your Team Together

Preparing for a block meeting or party

Reviewing & distributing resources for household preparedness

Creating a contacts, teams, & special needs list

Meeting #4: Incident Command Structure

Connecting to your Neighborhood CERT

Radio training

Explaining the Incident Command Structure

Reviewing resources to get your block team trained

All people who sign-up will get a packet of resources to help their block get organized. It will include steps on how to get individualized households prepared and a block emergency toilet plan. Your block will create a map of gas shut offs, know how to support community members with special needs, and have a plan of what to do after you have made sure your family is safe. **We encourage people to take this course with a household member or other neighbor.**

Two cohorts are forming now:

1. [Fourth Wednesdays: February 26th, March 25th, April 22nd, & May 27th from 6:30 PM - 8:30 PM](#)
Richmond Public Library - Community Room, 325 Civic Center Plaza
2. [First Tuesdays: March 3rd, April 7th, May 5th, & June 2nd from 6:30 PM - 8:30 PM](#)
Richmond Public Library - Community Room, 325 Civic Center Plaza

If you are able to print out a [flyer](#) and share with others, that would help. Sharing this email with others or posting on social media is very much appreciated.

The Ready Together! class is taught in English. Bilingual community members are encouraged to take the course to help reach more of our community and, hopefully, some will go on to become trainers of this course. The block resources are available in English and Spanish. Please share with people in your community. We need your help to reach everyone.

CERT Richmond offers other classes including the CERT training at [CERTRichmond.org](#).

Create community. Create a plan. Get Ready Together!

Ready Together!

Organize Your Block for Disaster Preparedness



Create community and a block disaster plan. You'll learn how to create a basic map of utilities and how to organize your block for a rapid response after a disaster. The first few hours immediately following a disaster are the golden hours where we can save the most lives and minimize damage to property. Please consider taking this course with one or more neighbors so you can work together to implement the program.

Two cohorts forming now:

Fourth Wednesdays: Feb. 26, March 25, April 22, May 27

First Tuesdays: March 3, April 7, May 5, June 2

Richmond Public Library, Community Room
325 Civic Center Plaza
6:30 pm - 8:30 pm
Registration required. FREE.
CERTRichmond.org/events



Get Ready!

Black History Celebration: Saturday, February 29th

A cultural celebration of the African American community in Richmond to enjoy! The City of Richmond Community Services Department will host its annual Black History Celebration on Saturday, February 29, 2020, from 1:00 P.M. – 3:30 P.M.

Enjoy a meal and entertainment from local artists and an honoring of community members who have contributed positively to the City. We will have performances that include: praise dancing, music & song, youth choir, spoken word, and the Black Inventors Traveling Museum. Tickets are \$10 and include refreshments. They can be purchased at the Richmond Rec Complex at 3230 MacDonald Ave. Richmond, CA 94804.



Estate Planning and Advanced Health Care Directives

This event is presented by the Richmond Commission on Aging. Join us on Wednesday, March 18 at 10:00 A.M. at the Bermuda Room inside the Richmond Auditorium for this presentation about estate planning and pre-planning for seniors. We will have speakers Michael Broad, founder of East Bay Probate and Trust Administration and Paul Hall from Wilson and Krazter Funeral Services.

Refreshments will be served.

Richmond Commission on Aging
and Community Services Department presents

“Is Your Legal HOUSE in Order
ESTATE PLANNING &
ADVANCED HEALTH CARE DIRECTIVES

Date: Wednesday, March 18, 2020
Time: 10:00 AM —12:00 PM
Location: Richmond Memorial Auditorium
Bermuda Room
403 Civic Center Plaza

FREE!

You are cordially invited to a presentation on Estate Planning and Pre-Planning For Seniors. Our presenters will be Michael Broad, founder of East Bay Probate & Trust Administration and Paul Hall, Wilson / Kratzer Funeral Services.
* Refreshments Served *



For more information call:
510.620.6793

This Workshop is Free



Richmond Recreation—Rich in People, Rich in Play






3. **Acknowledgements**

Black History Month: The History of Fire Smokejumpers

Smokejumpers are specially trained wildland firefighters, who provide an initial attack response on very remote forest or wildland areas, by dropping down by parachute.

Back in World War II, the “Triple Nickles” became the nation's first All-Black parachute infantry test platoon, company, and Battalion. They were pioneers in a time when the military was severely segregated and when the Army had typically relegated Black soldiers to menial jobs. The 555th Parachute Infantry Battalion was nicknamed the "Triple Nickles" because of its numerical designation; three buffalo nickels joined in a triangle or pyramid is the identifying symbol.

In early 1945, the Triple Nickles received secret orders for a special mission. They were sent to Pendleton, Oregon & assigned to the 9th Services Command, trained by the U.S. Forest Service to combat attacks from Japan. The Japanese were floating incendiary devices attached to balloons across the Pacific Ocean, taking

advantage of the jet stream's easterly flow, to start forest fires in the northwestern United States.

The Forest Service asked the military for help, and the Triple Nickles were selected to fill the mission. The Battalion answered some 36 fire calls with over 1,200 individual jumps during the summer of 1945, operating from Pendleton and Chico, Calif. The operation covered all of the northwestern states, including Montana. During fire operations, the Battalion suffered many injuries but only one fatality.

These Black pioneers were exceptional men, specially selected for the task. A significant element in their success was that, unlike other Black infantry units officered by White men, they were entirely Black, from commanding officer down to the newest private. The Triple Nickles served in more airborne units than any other parachute group in history. Though combat-ready and alerted for European duty in late 1944, the changing tides of the war resulted in a different assignment--jumping over the blazing forests of the American Northwest searching for Japanese balloon bombs, a job requiring exact skills and extraordinary courage. In this unusual role, the 555th also confronted a new dimension in warfare involving the use of biological agents that could destroy woodlands and crops. These men became known as the "SmokeJumpers."



4. **City Manager Chronicles**

This week I was able to receive fantastic tours of our Literacy for Every Adult Program (LEAP) and RichmondBUILD programs and facilities as I continued on my journey getting to know this amazing community and all of the impressive opportunities it offers. These are just two examples of the many unique and highly successful services offered by the city, that not only improve the lives of our residents, but help us stand out above other communities. It is terrific fun already being able to brag to my colleagues in other cities! Thank you again to everyone helping me learn about Richmond and dedicating their talents to building a great community.

5. **City Manager's Office**

Recycling and Bulky Item Disposal Options

The Environmental and Health Initiatives Division encourage residents to consider the options below for disposing of bulky items, bagged items, and household hazardous waste (HHW). Information about all of the programs listed can be found by visiting, www.richmondenvironment.org. Thank you for taking the time to properly dispose of bulky items, HHW, and other materials in an environmentally responsible manner.

Richmond Bulky Item Pick-up

Richmond Single-family, Duplex and Multi-Family (3-19 units) residents can receive a free Bulky Item pick-up. A limited number of items can be collected.

Please contact [Republic Services](http://www.richmondva.gov/republic-services), (510) 262-7100, at least one week in advance to reserve your Clean-up day. Multi-family property owners or managers must call to schedule a collection. Due to space limitations of our waste collection vehicles, Clean-up day scheduling will be on a first-come, first-serve basis.



Program Guidelines:	Lineamientos de programa:
<ul style="list-style-type: none"> • Property owner or manager must call to schedule a collection • SINGLE-FAMILY/DUPLEX: Three items per collection • MULTI-FAMILY (3-19 UNITS): Two items per unit per collection • May substitute five E-waste items for one bulky item • No commercial-sized appliances, hazardous materials or construction and demolition materials 	<ul style="list-style-type: none"> • Propietario debe llamar para una recogida de artículos • UNIFAMILIAR/DÚPLEX: Tres artículos por colección por año • MULTIFAMILIAR (3-19 UNIDADES): Dos artículos por unidad por colección • Puede sustituir cinco artículos de desechos electrónicos por un artículo voluminoso • No se permiten aparatos de tamaño comercial, materiales peligrosos o materiales de construcción y demolición
<p>(510) 262-7100 www.richmondenvironment.org Se habla español</p>	

Free Mattress Drop-off

Richmond residents are eligible to bring three mattresses per month at no cost to the West Contra Costa County Household Hazardous Waste Collection Facility, 101 Pittsburg Ave, Richmond. Please bring proof of residency.

FREE MATTRESS DROP-OFF

Residents of Richmond, Hercules, Pinole, San Pablo, El Cerrito and unincorporated communities are now eligible to bring three (3) mattresses per month to the West Contra Costa County Household Hazardous Waste Collection Facility at no cost.

<p>Drop-off Location</p> <p>101 Pittsburg Ave Richmond, CA 94801 Wednesday - Saturday 9:00 AM - 4:00 PM Closed Noon - 12:30 PM</p>	<p>Not Accepted</p> <ul style="list-style-type: none"> • Cut mattresses or box springs • Excessively wet, damaged, partial or soiled mattresses or mattresses with bed bugs • Car beds or water beds • Fold out sofa beds or futons • Air mattresses, sleeping bags, pillows, mattress toppers or other furniture
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For more information, call Republic Services at (510) 231-4200.



DESHÁGASE DE SU COLCHÓN, GRATIS

Los residentes de Richmond, Hercules, Pinole, San Pablo, El Cerrito y las comunidades no incorporadas son elegibles para traer tres (3) colchones por mes a la instalación de Recolección de Desechos Domésticos Peligrosos de West Contra Costa (West Contra Costa County Household Hazardous Waste Facility), sin costo.

<p>Lugar de Entrega</p> <p>101 Pittsburg Ave Richmond, CA 94801 Miércoles - Sábado 9:00 AM - 4:00 PM Cerrado de 12:00 PM - 12:30 PM</p>	<p>No Se Aceptan</p> <ul style="list-style-type: none"> • Colchones cortados o somieres • Colchones excesivamente húmedos, dañados, parciales o sucios o con chinches • Camas de automóvil o camas de agua • Sofá cama o futones. • Colchones de aire, bolsas de dormir, almohadas, cubrecolchones u otros muebles
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Para más información, llame a Republic Services al (510) 231-4200.



Free Household Hazardous Waste Drop-off:

Richmond residents have two locations for disposing of Household Hazardous Waste (HHW) conveniently and for free. Please bring proof of residency. For more information on acceptable items, visit <http://www.recyclemore.com/content/local-hazardous-waste-collection-facility> or call 1-(888)-412-9277.

- 1) West Contra Costa County Household Hazardous Waste Facility

101 Pittsburg Avenue, Richmond, CA 94801
 Open Every Wednesday, Thursday, Friday, and Saturday
 9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 pm)
 (888) 412-9277

2) El Cerrito Recycling Center
 7501 Schmidt Lane, El Cerrito, CA 94530
 Open every Tuesday for HHW Disposal
 8:00 A.M. - 5:45 P.M.
 (510) 215-4350



Household Hazardous Waste Disposal

***For residents of West County only



Common Household Hazardous Waste (HHW)

Look for "danger," "warning," "caution," "poisonous," "corrosive," "toxic" and "flammable" on product labels. If you see these words, take any unwanted products to the West Contra Costa HHW Collection Facility for proper and safe disposal.

Cuando ya no quiera los productos tóxicos que se muestran abajo, lívelos a las instalaciones de recolección de desechos domésticos peligrosos de West Contra Costa (West Contra Costa Household Hazardous Waste (HHW)) para que los reciclen o los desechen en una forma segura.

 <small>Automotive fluids & batteries Baterías y líquidos para automóviles</small>	 <small>Fluorescent bulbs & tubes* Tubos y bombillos/tubos fluorescentes*</small>
 <small>Paints, stains & solvents Pinturas, barniz y disolventes</small>	 <small>Household batteries* Baterías y pilas*</small>
 <small>Household cleaners, aerosols & sprays Aerosoles, rociadores y productos de limpieza</small>	 <small>Pharmaceuticals* (no controlled substances) Productos farmacéuticos (pero no sustancias controladas)</small>
 <small>Pesticides, garden chemicals & pool chemicals Pesticidas, productos químicos para jardines y piscinas</small>	 <small>Fats, oils & grease (from food products, not hazardous waste) Grasas, mantecas y aceites (de cocina, no desechos peligrosos)</small>
 <small>Mercury-containing items Artículos que contienen mercurio</small>	 <small>Needles, syringes & lancets Accepted in an approved sharps collection container. Call 1-888-412-9277 to request a free container, and we will be mailed to you - one time only - at no cost. You will receive a new container when dropping off the full container at the HHW facility.</small>
 <small>Electronics Applidos electrónicos</small>	 <small>Agnes, pens and pencils Aceptados en recipientes aprobados para objetos afilados. Llame al 1-888-412-9277 para un recipiente gratis. Le enviaremos uno por correo - una sola vez - sin costo. Recibirá un recipiente nuevo cuando entregue uno lleno en las instalaciones "HHW".</small>

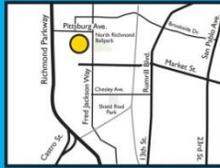
These items are NOT accepted:

- Explosives including firearms
- Radioactive materials
- Pressurized gas cylinders over 5 gallons
- Medical waste

Estos artículos NO se aceptan:

- Explosivos y armas de fuego
- Materiales radiactivos
- Cilindros de gas bajo presión y que sean de más de 5 galones
- Desechos médicos

Drop-Off at the West Contra Costa HHW Collection Facility



**NO APPOINTMENT NEEDED!
FREE FOR WEST CONTRA COSTA RESIDENTS**

101 Pittsburg Avenue, Richmond
1,000 feet east of the Richmond Parkway

Hours of Operation
Wednesday, Thursday, Friday & Saturday
from 9 am-4 pm
(closed 12:00-12:30 pm for lunch)

*Bring proof of residency.
Businesses can call for information and fees.*

No more than 15 gallons or 125 pounds of hazardous waste is allowed to be transported per vehicle per visit. Individual containers are limited to 5 gallon capacity.

¡NO NECESITA HACER UNA CITA!
SERVICIO GRATUITO PARA LOS RESIDENTES DE WEST CONTRA COSTA.
Para obtener más información en español, llame al 888-412-9277

HHW pickup for seniors 60 years & older and the disabled

Call 888-412-9277 for an appointment and eligibility details.

Recolección de desechos peligrosos para personas mayores de 60 años o discapacitados

Lláme al 888-412-9277 para pedir cita y saber si reúne los requisitos.



*Additional drop-off locations in Contra Costa County may be available. See www.earth911.com.

*Es posible que haya sitios adicionales para llevar desechos en Contra Costa. Búsquelos en www.earth911.com.

6. Fire

Community Emergency Response Team (CERT) Spring 2020 Training Academy Open for Registration

The Richmond Fire Department conducts CERT training classes twice a year in English and Spanish. CERT training provides participants with basic skills and knowledge to safely respond to emergencies within their neighborhoods.

The CERT training topics include disaster preparedness, fire safety, basic disaster medicine, light search and rescue techniques, team organization, disaster psychology and homeland security information. The training culminates in an all-day drill giving CERT students the opportunity to apply their newly learned skills.

Registration is now open for the Spring 2020 CERT Training Academy. To earn a training completion certificate, participants must complete all CERT modules and the CERT Drill Day. Training dates are:

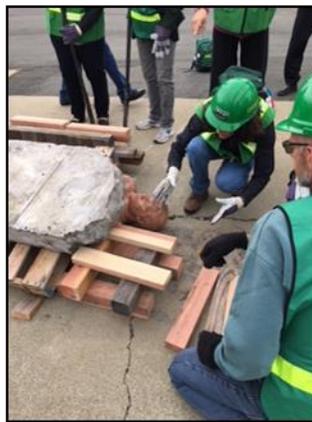
- Saturday, March 14th – Sunday, March 15th
- Saturday, April 18th – Sunday, April 19th
- CERT Drill Day is Saturday, May 9, 2010 (8:00 A.M. to 4:00 P.M.)

Class times are 8:30 A.M. to 4:30 P.M. each day unless otherwise noted.
Location: City of Richmond, 440 Civic Center Plaza, Richmond, CA

To register for CERT Spring 2020 Academy:

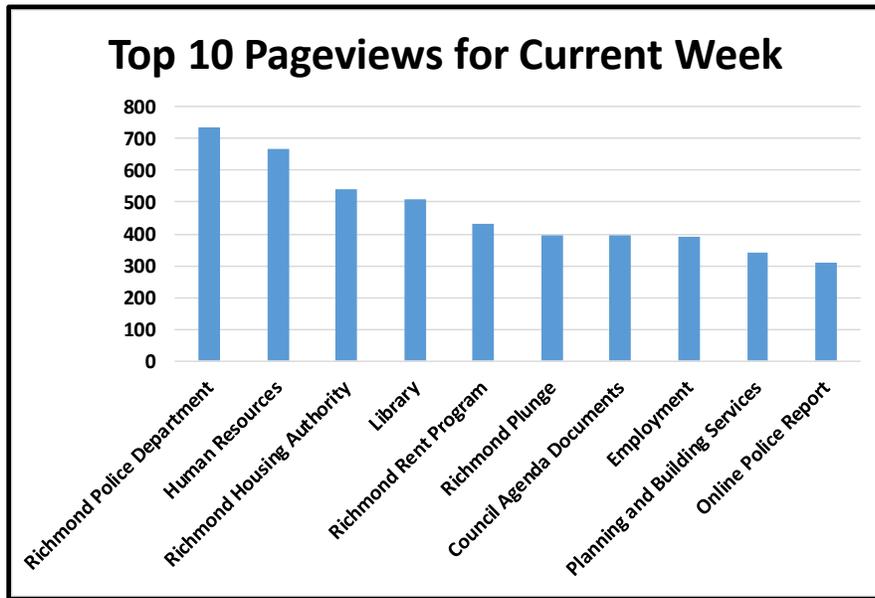
- Visit the Eventbrite registration page: <https://www.eventbrite.com/e/86739816125>
OR
- Visit Richmond Fire’s REACT/CERT Webpage for more information and click on “Online Registration” to register: <http://ca-richmond2.civicplus.com/1595/Course-Schedule>

Need more information: Call Richmond Fire, Office of Emergency Services, (510) 620-6866.



7. **Information Technology**

Website and Social Media Statistics for the week of February 7, 2020



Followers up by 100%
Page LIKES up by 100%

KCRT DATANET FOR THE WEEK

over **150**
artists in this annual show

RT OF THE
**AFRICAN
DIASPORA**

RICHMOND
ART CENTER

Art of the African Diaspora Exhibition: January 14 – March 13, 2020

February 10 through February 13, 2020
PROJECT-BASED VOUCHER (PBV) WAITING LISTS

The Housing Authority of the County of Contra Costa will be opening the Project Based Voucher Waiting Lists for 10 properties located in the City of Richmond.

For questions:
(925) 957-7081



**HOUSING AUTHORITY of the
COUNTY OF CONTRA COSTA**

3133 Estudillo Street Martinez, CA 94553

Black History Celebration

Engage, Educate, Entertain

**Spoken Word, Praise Dance, Youth Choir,
Black Inventors Traveling Museum**

Saturday, February 29, 2020

1:00PM - 3:30PM

Richmond Memorial Auditorium



Pre-Sale Tickets May Be Purchased at
3230 Macdonald Avenue, Richmond



For information: **(510) 620-6793**



KCRT TV Channel 28 - NEW EPISODES OF CURRENT PROGRAMMING

KCRT aired Council and West Contra Costa Unified School District (WCCUSD) meetings.

Programming:

- “Classic Movies” (Classic Hollywood Movies)
- “The Kamla Show” (Talk Show)
- “Car Guy Channel” (Auto series)
- “Sidewalks Entertainment” (Celebrity, Music, Lifestyle and Arts)
- “The Jet Set” (Travel)
- “Creature Features” (Horror Movies)

All of the above shows have encore runs throughout the week.

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>

8. Library and Community Services

Employment & Training Division

City of Richmond Summer Youth Employment Program (SYEP) Application Opens

Online Applications for the Summer Youth Employment Program are now available. Only 200 Applications will be accepted, and the program is open to Richmond residents only or students with IEP/504 in West Contra Costa County (proof of residency or IEP will be required).

****Must be Aged 16 – 21 to Participate****

Richmond youth interested in a Career Path Summer employment experience may apply online at https://youthworks.formstack.com/forms/syep_2020_app_form or check our website for more information: <http://ca-richmond2.civicplus.com/662/YouthWORKS>

Training slots and employment placement will be scheduled on a first-come, first served basis. The deadline for completed applications is Sunday, March 1st at 5:00 PM or when the first 200 completed applications are received.

For More Information Call (510) 412-2044 or visit us at YouthWORKS, 330 25th Street, Richmond, CA 94804.

Facebook: RichmondYouthWORKS|Instagram: r_yworks

City of Richmond
YouthWORKS
Summer Youth Employment Program 2020



Join the 2020 Summer Youth Employment Program

RICHMOND RESIDENTS ONLY

(Proof of residency required)

****Must be Aged 16 – 21 to Participate****

Online Applications available

Monday Jan. 20th, 2020 to Sunday Mar. 1st, 2020

Click Link below to Apply!

https://youthworks.formstack.com/forms/syep_2020_app_form

OR

Visit Our Website:

<https://www.ci.richmond.ca.us/662/YouthWORKS>

ONLY THE FIRST **200 APPLICATIONS** WILL BEE ACCEPTED

**** For More Information Call 510-412-2044****

Visit YouthWORKS @ 330 25th Street Richmond, CA 94804

This is an Equal Opportunity Employer (EOE) Auxiliary aids and services available upon request to individuals with disabilities



A proud partner of
America's JobCenter
of California



Literacy for Every Adult Program (LEAP) is hosting the Census

The Literacy for Every Adult Program (LEAP) will be hosting the United States Census this month. We encourage local residents, organizations, school groups, neighborhood councils, businesses, and coalitions to stop by LEAP to sign up if interested in working on Census 2020 outreach and awareness. The Census is looking to fund those committed to ensuring a complete count of residents with an

emphasis on hard-to-reach populations (unhoused, low income, people of color, immigrants, non-English speakers, and/or children under 5 years old). Dates are as follows:

Monday, February 10th: 9:00 A.M. - 11:30 A.M.

Wednesday, February 19th: 11:30 A.M. - 2:00 P.M.

Monday, February 24th: 9:00 A.M. - 11:30 A.M.

For more information about our event please contact Yvette Williams at (510) 307-8165 or by email at Yvette_Barr@ci.richmond.ca.us.

Transportation Services Division

Are you interested in learning more about what services the City of Richmond's Transportation Services Division is working on for you?

Subscribe to receive updates: <http://www.ci.richmond.ca.us/list.aspx?ListID=374>

Or Go To: <http://www.ci.richmond.ca.us/2876/Transportation>

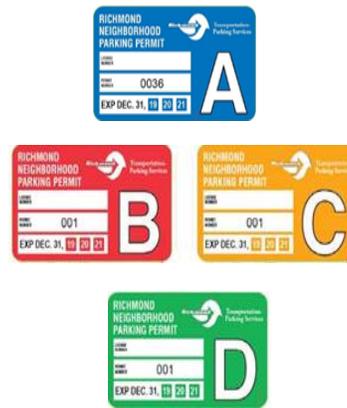


Zip Car is now in Richmond

Throughout 2020, residents of Contra Costa County can join Zipcar and receive the first year of membership free as well as qualify for up to a \$100 driving credit after joining. It is simple to join, reserve vehicles, and drive.

Go to www.zipcar.com/richmondca for more details and to sign up!

For more information please contact Denée Evans at (510) 621-1718.



9. **Police Department**

Community Safety Academy: Now accepting applications!

We are accepting applications for our next Community Safety Academy (CSA). The dates for our Spring CSA will be from March 26 to May 14, 2020. Please click this [link](#) to learn more and apply.



The "More You Know Mondays"

The Richmond Police Department is sharing some important updates and safety tips through social media every Monday, called the "More You Know Mondays," in an effort to continue connecting with our community. Here is this past Monday's update:

As part of the 2020 Patrol Deployment Structure, there are a few changes in the command structure to better serve you. Hopefully these changes will have minimal impact on residents.

WHAT'S THE SAME?

There are still three policing districts. The difference will be that a lieutenant will assume function for overseeing each district.

WHAT'S NEW?

All of patrol in all three districts will report to a Patrol Captain, Captain Walle. Captain Walle previously served as the Northern District Captain, and will now have responsibility for the patrol side of the police department.

THE TEAM:

Captain Al Walle

awalle@richmondpd.net

Who is My District Lieutenant?

- Southern District – Lt. Tim Gard tgard@richmondpd.net
- Central District – Lt. Eric Smith esmith@richmondpd.net
- Northern District – Lt. Felix Tan ftan@richmondpd.net

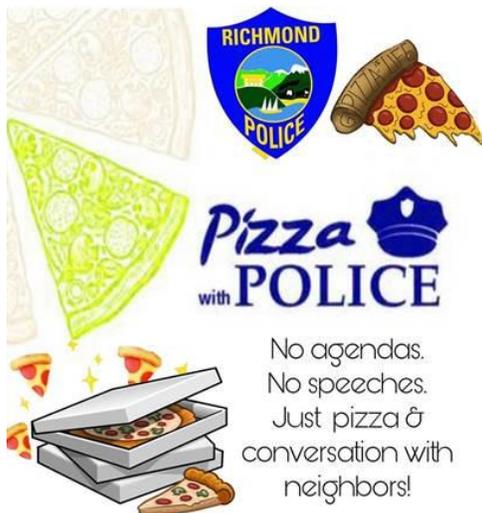
The lieutenants are attending community meetings to get acquainted or reacquainted with residents. Please say hello when you see them!

Pizza with Police!

This past week's Pizza with Police event in Point Richmond was well attended by Richmond residents and Southern District Officers. Pizzas 🍕 were prepared by Lt. Smith, Officer Middleton and the helpful staff at Extreme Pizza.

Look out for the next RPD event in your area, where you can come meet and interact with your district officers!

What's your favorite Richmond Pizza spot? They could be next!



10. **Public Works**

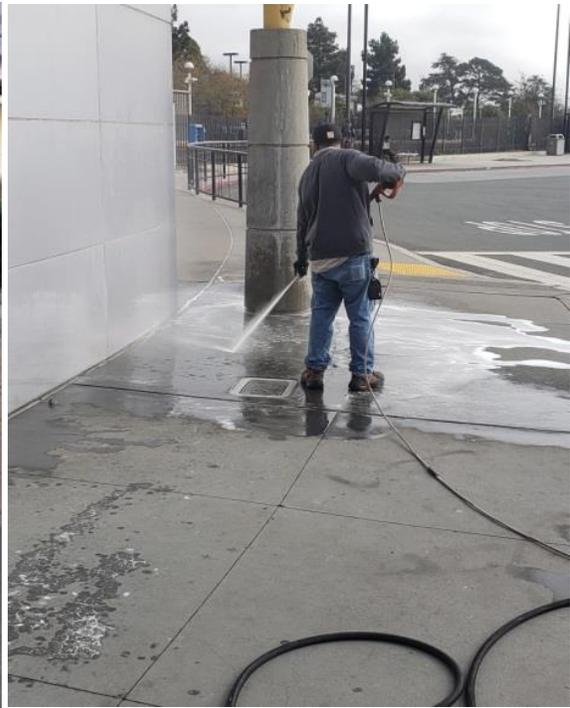
Facilities Maintenance

Stationary Engineers performed daily pool maintenance, daily Civic Center Plaza boiler inspections, replace the slide gate operator at Fire Station #66, repaired the furnace in the gym at the Booker T. Anderson Community Center, fix the retractable roof panels at the Richmond Swim Center, replace the air filters on the furnaces at the Booker T. Anderson Community Center, replaced the air filters in the Annex and May Valley Community Centers and repaired the #5 steam boiler at 440 Civic Center Plaza.



Boiler Repair

Utility Workers cleaned sidewalks and removed an oil spill at the Richmond Transit Center, remove the graffiti in the Reading Room of the Main Library, removed damaged furniture from the Employment and Training building, disinfected the women's restroom on the first floor in City Hall, set up meeting rooms for testing and the Police Commission meeting and serviced 29 City-owned facilities.



Transit Center Cleaning and Oil Spill Clean-Up

Parks and Landscaping

General fund crews trimmed the ornamental grasses at 25th Street and Nevin Avenue, repaired the irrigation at the Civic Center Plaza, picked up trash on the Richmond Greenway, repaired a fence on the 23rd Street Grade, picked up trash at west and south side parks, mowed the parks on the west side of Richmond, pest control at multiple parks, cleaned debris from a homeless encampment and prepped the infield at Martin Luther King, Jr. and Shields Reid Parks.



*Martin Luther King, Jr.
Ballfield Maintenance*



Greenway Debris Removal

Marina District crews performed weed abatement on the Marina Bay Trail, removed weeds from the parking lot at Barbara J. Vincent Park, pruned shrubs along the Marina Bay Trail, removed debris from lawn areas, emptied trash receptacles, fertilized the roses in various areas, pruned shrubs at Regatta Boulevard and Marina Way South, abated weeds along Regatta Boulevard and Marina Way South, irrigation maintenance at multiple parks, mowed turf and removed graffiti throughout.



Weed Abatement on Regatta Boulevard

Hilltop District crews continued general maintenance around the business area, continued upkeep at district parks, continued with the cleanout and weed abatement of the v-ditches at Hilltop Lake, started weed abatement on the medians of Hilltop Drive and started the baseball field cleanup at Country Club Vista Park.



Bay Vista Park Maintenance

Streets Division

Paving crews poured hot mix asphalt at various locations around the City, and installed speed humps on Center Avenue.



Skin Patching





Pothole filling and repair

Street sweeping staff performed commercial and residential sweeping services for the first Monday through Friday in the Parchester Village, Hilltop Bayview, Hilltop Green, Fairmede/Hilltop, Carriage Hills north side, El Sobrante Hills, Greenbriar, Hansford Heights, Via Verda, San Pablo Dam Road, Bristole Cone, May Valley, Vista View, and Clinton Hill I neighborhood areas.

Traffic Signs and Lines

Traffic Signs and Lines staff installed eight new signs and poles, repaired one sign, fabricated five new signs, and reset one pole, and painted 380' of curbs and zoning.



Crosswalk Installation



Pavement Marking



New Sign Installation



Removing Holiday Decorations

Water Resource Recovery

Macdonald & Virginia Wet Weather Improvement Projects

The contractor is continuing to excavate to replace defective pipes.



Local Richmond contractor is cutting and installing new sewer main on 31st Street.



Contractor is compacting trench backfill after installing new sewer pipe on 31st Street.

Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program or call 510-620-6594.



**Sewer Lateral Grant Program
Application Guidelines**

Application and copies of the required documents listed below must be submitted in person at:
Water Resource Recovery Center – 4th Civic Center Plaza, 3rd Floor, Richmond, CA 94804
Center Hours: Monday-Friday 8:30am-4pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

Eligibility:

- Parcels served by the City of Richmond Sanitary Municipal Sewer District.
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

Required Documents:

- Only Lateral Grant Applications dated 4/05/2019 or newer will be accepted.
- Contractor's final paid in full invoice.
- Proof of payment (copy of canceled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after encroachment permit inspections are approved).
- Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust).
- Tax-exempt organizations must submit proof of tax-exempt status.

Accepted Funds:

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- This program can be suspended at any time without prior or advanced notification or posting.
- Property owner(s) are eligible for **ONE (1)** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 5 weeks from the date the completed application is received and approved by the City.

PLEASE NOTE
Sewer Lateral Grant Program for Fiscal Year 2019-2020
ONLY work completed during the fiscal year (7/1/19 – 6/30/20)
will be eligible for sewer lateral grant reimbursements.

CITY OF RICHMOND
Water Resource Recovery Department
4th Civic Center Plaza, 3rd Floor
Richmond, CA 94804
Office: (510) 620-6594
Fax: (510) 387-8700
Email: wrrec@ci.richmond.ca.us
Website: www.ci.richmond.ca.us/wrrec

**Sewer Lateral Grant Program
Application**

APPLICANT INFORMATION	
Property Owner(s) Name (PRINT): _____	
Property Address (PRINT): _____	
Mailing Address (if different than above): _____	
Phone: _____	Cell: _____
Email: _____	
Property application: <input type="checkbox"/> Primary Residence <input type="checkbox"/> Rental Property (answer question below) <input type="checkbox"/> Other: _____	
Is the rental property currently registered with the City of Richmond Rent Program: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Contractor bid amount: _____	Total amount paid to contractor: _____
I, the undersigned, hereby certify that I am the legal owner of the subject property described above, and I have read and understand the "Sewer Lateral Grant Application and System" (S) and I agree to the conditions of the Sewer Lateral Grant Program. I understand that the City of Richmond will award sewer lateral grant funds for private sewer lateral replacement at the above-described property, (S) and I understand that the City of Richmond will award one (1) sewer lateral grant reimbursement (S) per property owner(s) on a lifetime on a first come first serve basis and all sewer lateral grant funds are exhausted for the subject property described above. (S) I understand that the City of Richmond does not guarantee the work of contractors on private sewer lateral replacement. I hereby grant the City of Richmond all rights of access to the subject property necessary to process this application, such rights to be exercised only during normal business hours and with reasonable notice to occupants of the subject property.	
APPLICANT NAME (PRINT): _____	
APPLICANT SIGNATURE: _____ DATE: _____	
(FOR OFFICE USE ONLY)	
CHECKED: <input type="checkbox"/> Contractor's Final Invoice <input type="checkbox"/> Proof of Payment (PG/Guest Deed/POC) <input type="checkbox"/> Rental Property <input type="checkbox"/> Proof of Payment <input type="checkbox"/> Certificate of Lateral Compliance Commercial Property owned by a Non-Profit Organization: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A Has the applicant previously received a lateral grant reimbursement: <input type="checkbox"/> Yes <input type="checkbox"/> No	
<input type="checkbox"/> APPROVED FOR REIMBURSEMENT <input type="checkbox"/> INCOMPLETE <input type="checkbox"/> DENIED Name: _____	

11. Rent Program

Rent Program 2020 Community Workshop Calendar

Community education is a core component of the services provided by the Richmond Rent Program. In 2020, the Rent Program will continue to host monthly Community Workshops on Saturday mornings to educate tenants, landlords, and other community members on the requirements of the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Dates and topics for all 2020 Community Workshops are listed in the table below.

Rent Program 2020 Community Workshop Calendar

City Council Chambers
 440 Civic Center Plaza
 Richmond, CA 94804
 10:00 A.M. - 12:00 P.M.

Space is limited – RSVP today: <https://rentprogram.eventbrite.com>

2020

RICHMOND RENT PROGRAM COMMUNITY WORKSHOPS

City Council Chambers
 440 Civic Center Plaza
 Richmond, CA 94804
 10:00 AM - 12:00 PM

WORKSHOP	DATE (Saturday)
Understanding the Statewide Anti-gouging and Eviction Protection Law (AB 1482) in Richmond	January 18
Rights and Responsibilities for Richmond Tenants	February 1
Rights and Responsibilities for Richmond Landlords and Property Managers	February 29
Navigating the Eviction Process in Richmond	March 28
Security Deposits – Rights and Responsibilities for Richmond Landlords and Tenants	April 18
Understanding the Richmond Rent Ordinance for Realtors	May 30
How to Raise Rents in Richmond	June 27
Rights and Responsibilities for Richmond Tenants	July 18
Navigating the Eviction Process in Richmond	August 29
How to File a Rent Decrease Petition	September 26
Handling Habitability Problems (Tenant Oriented)	October 17
Handling Habitability Problems (Landlord Oriented)	November 14



Space is limited - RSVP today:
<https://rentprogram.eventbrite.com>
richmondrent.org/workshops
rent@ci.richmond.ca.us



2020 PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND TALLERES COMUNITARIOS

Sala de Audiencias del Concilio de la Ciudad
440 Civic Center Plaza
Richmond, CA 94804

10:00 DE LA MAÑANA- 12:00 DE LA TARDE

TALLER	FECHA (Sábado)
Entendimiento de la Ley Estatal de Protección contra Desamparado y Desalojo (AB 1482) en Richmond	18 de enero
Derechos y Responsabilidades para los inquilinos de la Ciudad de Richmond	1 de febrero
Derechos y Responsabilidades para los Propietarios y Administradores de Propiedades de la Ciudad de Richmond	29 de febrero
Navegando el Proceso de Desalojo en la Ciudad de Richmond	28 de marzo
Depósitos de Garantía- Derechos y Responsabilidades de Propietarios e Inquilinos de la Ciudad de Richmond	18 de abril
Entendimiento de la Ordenanza de Renta de la Ciudad de Richmond para las Inmobiliarias	30 de mayo
Cómo Incrementar las Rentas en la Ciudad de Richmond	27 de junio
Derechos y Responsabilidades para los Inquilinos de la Ciudad de Richmond	18 de julio
Navegando el Proceso de Desalojo en la Ciudad de Richmond	29 de Agosto
Cómo presentar una petición de Disminución de Renta	26 de septiembre
Manejo de Problemas de Habitabilidad (Orientado al Inquilino)	17 de octubre
Manejo de Problemas de Habitabilidad (Orientado al Propietario)	14 de noviembre



Espacio limitado-Confirmar asistencia hoy:

<https://rentprogram.eventbrite.com>

richmondrent.org/workshops

rent@ci.richmond.ca.us

12. **Richmond Promise**

Career Coffee Chats – Mentor a Richmond Promise Scholar!

Richmond Promise invites you to become a part of our new career-exploration program, Career Coffee Chats! This program provides Richmond Promise Scholars and alumni access to professionals in their perspective fields to conduct informational interviews in order to gain industry knowledge, build a professional network, and discover potential internship and employment opportunities. In order to formally launch the program in December, our goal is to recruit at least 30

professionals who are interested in becoming available for informational interviews. There is no long-term commitment and individuals choose their own availability.

The application can be found at bit.ly/RPcoffee
Feel free to share company-wide and with your networks!
For questions, email bquarles@richmondpromise.org



The graphic features a teal header with the text "COFFEE WITH A SCHOLAR" in white. Below the header is a photograph of a young man and a young woman smiling. The man is wearing a blue and white argyle sweater, and the woman is wearing a black hijab and a blue t-shirt with "RICHMOND PROMISE" on it. In the center of the photo is a white coffee cup with a red "R" logo and steam rising from it. Below the photo is an orange banner with white text: "Help Richmond Promise Scholars gain industry knowledge, build a professional network, and explore potential internship and employment opportunities through informational interviews!". At the bottom is a teal banner with white text: "Interested? Sign up at bit.ly/RPcoffee".

Interested in applying for our 2019-20 Scholarship Application?

If you are interested in applying or learning more about the 2019-20 Richmond Promise Scholarship, please visit our home website at richmondpromise.org or click on the following link to begin your application ---> bit.ly/RPScholarship2020

The Richmond Promise Scholarship is a \$1,500 college scholarship, renewable for up to 4 years, with an additional 2 years available for students who want to petition for extra funding. Students may attend a 2-year or 4-year college, and/or pursue a Career Technical Education Certificate at any not-for-profit institution in the United States.

To be eligible for the Richmond Promise Scholarship, you must:

1. Be a resident of the City of Richmond or North Richmond (i.e. have a Richmond home address)

2. Have graduated from an eligible high school within the West Contra Costa Unified School District boundary area or received your GED/high school equivalency this academic year or the year prior
3. Have attended an [eligible high school](#) at least 9th-12th grade consecutively
4. Complete the FAFSA/Dream Act by the March 2 Cal Grant deadline (unless not AB 540 eligible)
5. Submit a Richmond Promise Scholarship application by the application deadline
**Our 2019-2020 Richmond Promise Scholarship will be open from December 1st, 2019 – March 14th, 2020!*

Contact us at **510-230-0422** or at scholarships@richmondpromise.org if you have any questions!

**YOU ARE
THE PROMISE!**



**APPLY FOR THE RICHMOND PROMISE
SCHOLARSHIP!**

- Are you a resident of Richmond or North Richmond?
- Will you graduate from a public, private, or charter school within the WCCUSD boundaries?
- Did you attend any school within the WCCUSD boundaries since the 9th grade?
- Will you complete your FAFSA/CA Dream Act Application by March 2?

Receive up to \$1,500 each year and extra college support by applying today!



Interested in applying?
Scan QR code or visit us
bit.ly/RPScholarship2020



Application due March 14, 2020!

Questions? scholarships@richmondpromise.org // 510-230-0422

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Laura Snideman

City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond



Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

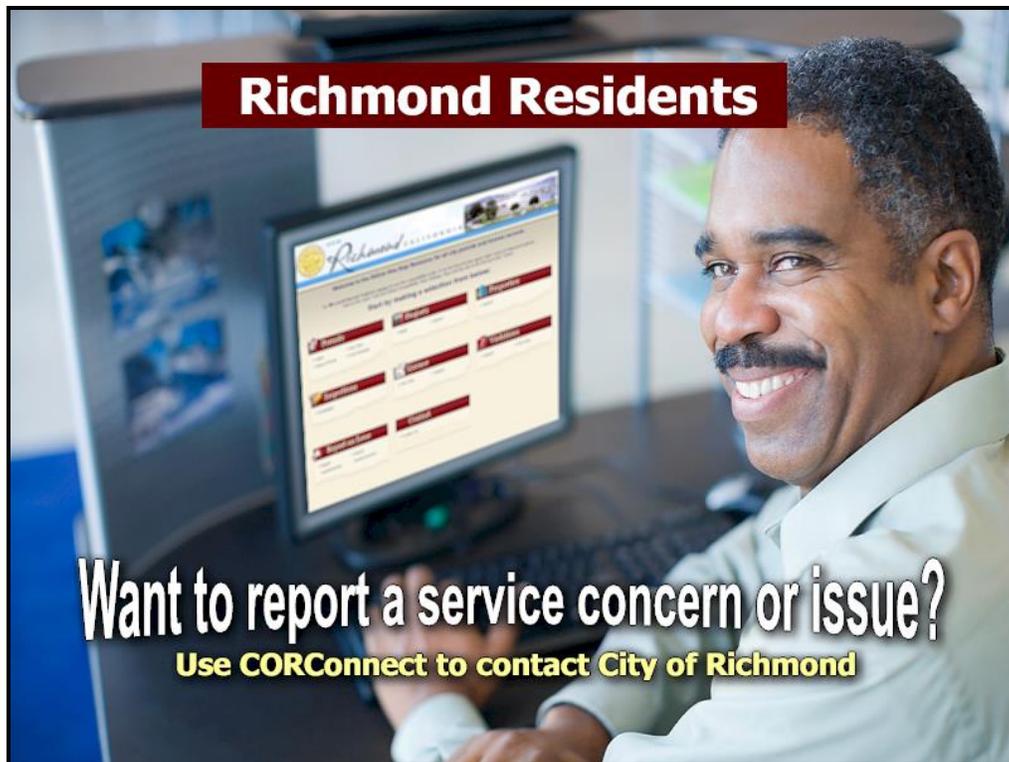
QR Codes are available for easy downloading of this APP:

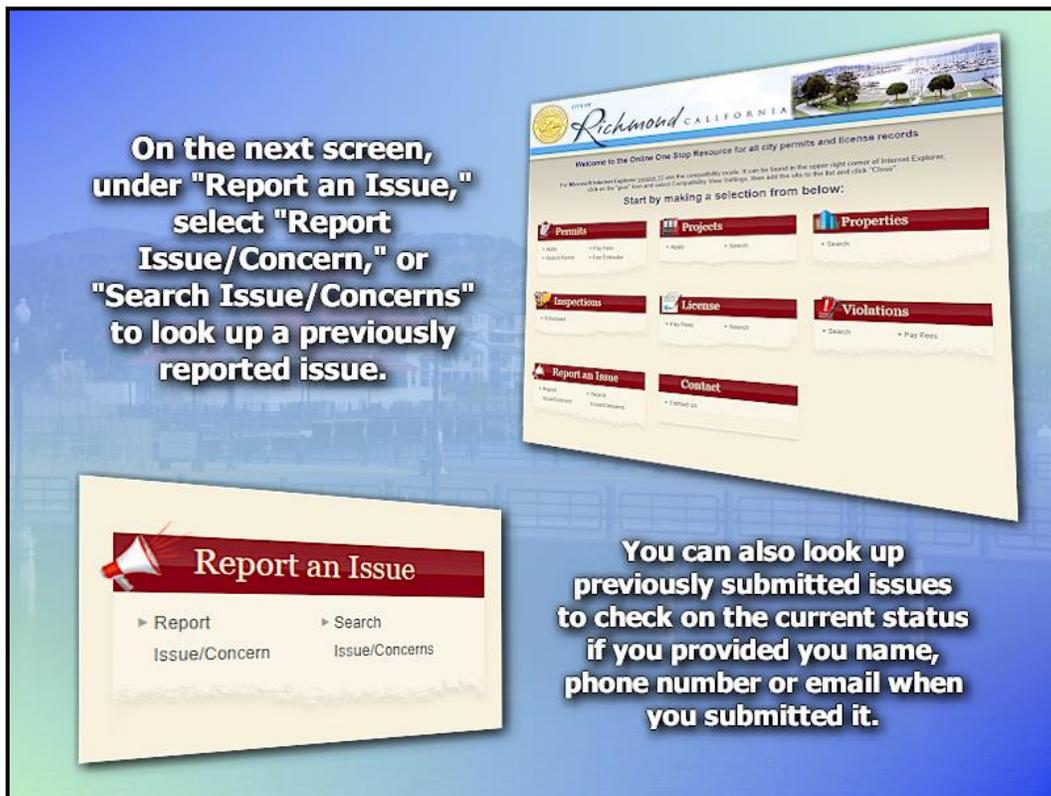
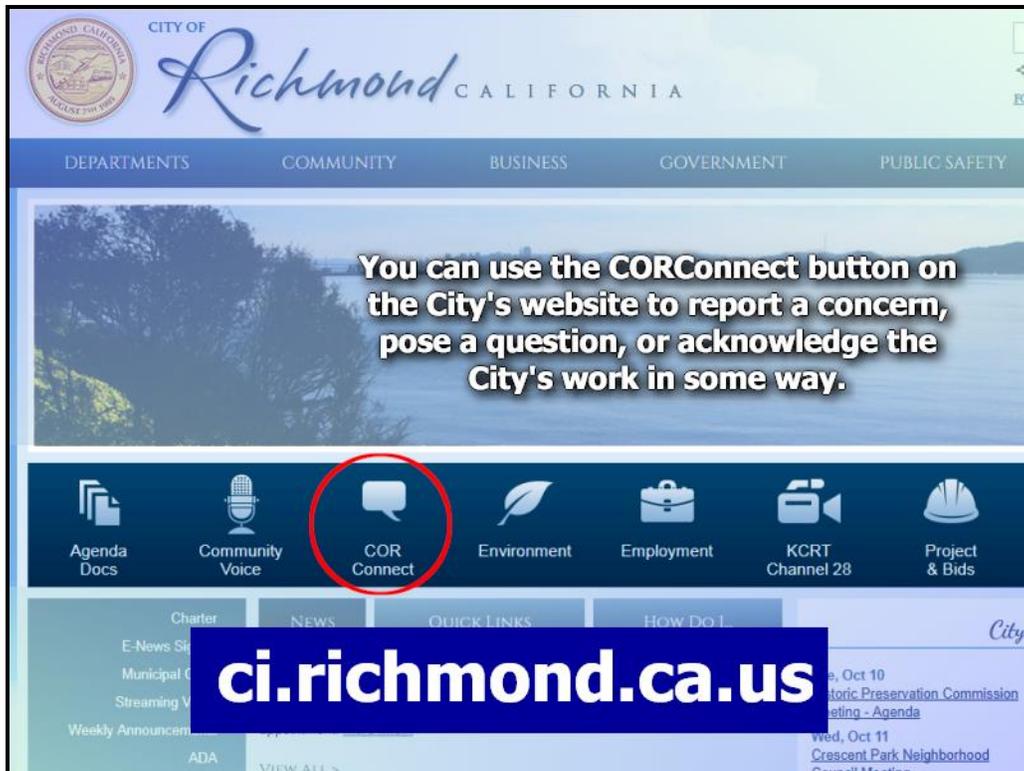
[Apple version of APP](#)

[Android version of APP](#)



We welcome your comments at webservices@ci.richmond.ca.us





Want to report a service concern or issue?



Use the City of Richmond Mobile Application:

Available on the iPhone  

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

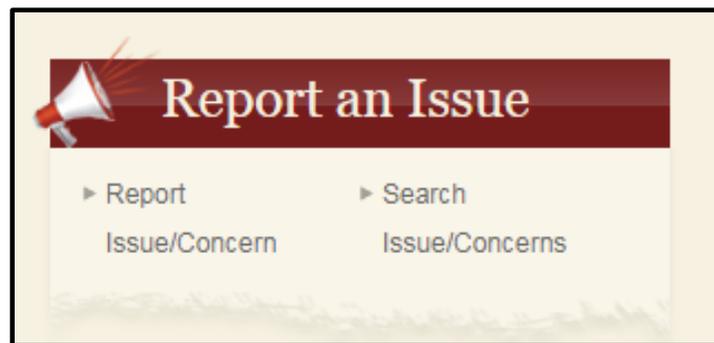
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us