



Hon. Mayor and Members of the City Council:

This is the report for the week ending May 1st, 2020.



1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, May 5th. Closed Session begins at 5:30 P.M., followed by the Regular Meeting of the Richmond Housing Authority at 6:25 P.M. The Regular Meeting of the City Council begins at 6:30 P.M., and the agenda may be found by clicking this link: [May 5th City Council Agenda](#).

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



Shelter In Place



Richmond, CA

Impact to City Services and Facilities



Health Information and Community Resources

NEW! The Richmond Cares Hotline

The Richmond Cares Hotline was created to respond to callers with questions regarding City of Richmond resources and services available during the COVID-19 shelter-in-place order. Introduced by the Richmond Government Alliance on Race and Equity (GARE) team, the Richmond Cares Hotline held its soft launch on Monday, April 27, 2020. The phone number for the hotline is 510-620-6700, and the hours of operation are Monday-Friday 8:30 A.M.-5:00 P.M. Non-English speakers are also encouraged to call the Richmond Cares Hotline.



THE RICHMOND CARES HOTLINE

for Richmond COVID-19
Resources and Information

510-620-6700

Hotline Hours:
Monday - Friday 8:30AM - 5PM



Any questions related to Richmond COVID-19
resources, City of Richmond services,
or the Shelter-in-Place Order



LÍNEA DIRECTA DE RICHMOND CARES

Recursos e información para
Richmond COVID-19

510-620-6700

Horario de línea directa:
Lunes a Viernes de 8:30 am-5:00 pm



Preguntas relacionada con los recursos
Richmond COVID-19, los servicios de la
Ciudad de Richmond o la Orden de Refugio

COVID-19 Donations Center: Open This Week in Richmond



COVID-19 DONATIONS CENTER



Healthcare PPE	Child Care Supplies	Patients In Need
<p>Businesses and residents are encouraged to donate <u>only</u> the following types of protective medical supplies:</p> <ul style="list-style-type: none"> • Eye protection, such as goggles and face shields • Antibacterial and disinfecting wipes, typically alcohol or bleach based (unopened). NO baby wipes. • N-95 and surgical masks (unused) • Waterproof gowns, coveralls and sleeved aprons • Hand-sewn cloth masks 	<p>Donations will be distributed to emergency child care/family care centers who are providing child care specifically to children of our essential work force:</p> <ul style="list-style-type: none"> • Toilet paper • Paper towels • Surgical type gloves • Household grade disinfectant spray • Household grade disinfectant wipes 	<p>The following items will be distributed to patients in need who test positive for COVID-19:</p> <ul style="list-style-type: none"> • New pillows (in packaging) • New blankets (in packaging) • New shower shoes • Sweatshirts (clean)

Donation Dates and Locations: Tuesday, May 5 through Thursday, May 7 from 10:00 A.M. – 2:00 P.M.

- Civic Center Parking Lot (on 27th St. between Macdonald Ave. and Nevin Ave.), Richmond
- Summit Center, 2530 Arnold Dr., Martinez

You may also make a monetary donation to the Contra Costa County **COVID-19 Rapid Relief Fund** by visiting <https://www.coronavirus.cchealth.org/donations/>.

COVID-19 Small Business Resources

Many small businesses in the City of Richmond are struggling due to the Shelter in Place order. In an effort to support small businesses, the City has been diligently updating the [Business Development](#) website with the most up to date resources.

Resources that are useful for small businesses include but are not limited to:

[Small Business Hotline](#) - Recently, the Workforce Development Board of Contra Costa County has started operating a hotline to connect businesses and workers to helpful federal, state, and local programs. Businesses and workers can call **833-320-1919** to receive resources and referrals on loans, grants, unemployment insurance, payroll subsidies, and other issues of concern.

[CARES Act Paycheck Protection Plan \(PPP\)](#) – Recently added \$301 Billion of funding to support small business through loans which can be forgiven if funds used to retain workers.

[Disaster Unemployment Assistance](#) - US Department of Labor, Employment & Training Administration Disaster Unemployment Assistance program provides unemployment benefits to individuals who have become unemployed as a direct result of a presidentially declared disaster.

[SBA Economic Injury Disaster Loans](#) - US Small Business Administration Injury Disaster Loans offer up to \$2 million in assistance for a small business.

[OnwardCA.org](#) – One-stop resource for residents of California impacted by job loss due to COVID-19

[File a State Unemployment Insurance Claim](#) - Unemployment Insurance is an employer-paid program that provides partial income replacement when one becomes unemployed or has their hours reduced. Follow the link for eligibility requirements.

[Richmond Revolving Loan Fund](#) - The Revolving Loan Fund is a community-based program to foster local economic growth through the creation and retention of employment opportunities for Richmond residents. The program offers eligible applicants loans from a minimum of \$5,000 to a maximum of \$100,000.

[Richmond Kiva Loan Program](#) - Kiva is a small loan match program where you are required to raise to \$1,500 on the Kiva crowdfunding website. The City will match funds raised dollar-for-dollar, up to \$1,500. The maximum financing to your business under this program is \$3,000.

Gotcha Bike Share Update

The City of Richmond - Gotcha bike share program spring launch has been delayed.

Manufacturing: Gotcha is actively manufacturing our electric pedal assist bikes in China. Since China was under a mandated quarantine after their New Year holiday, all manufacturers were unable to begin production as originally planned. Gotcha's manufacturers are producing for us again and most of their factories are at 70% or more of their workforce capacity. Now that there is a clearer understanding of how this impacted factory partners in China, it is believed that Gotcha manufacturers are only

experiencing a 6-8 week delay in our anticipated production schedule. Gotcha is talking daily with their manufacturing partners in China and pushing the production process as quickly as possible.

Shipping: Shipping for the United States as a whole is currently very fluid and it is being tracked on a regular basis. Essential shipments (medical supplies, food, medications, etc.), are being prioritized at this time and it is unsure how long this will be the case. Gotcha e-bikes and racks would not be deemed essential given the current state of affairs. With this information, it is unclear of the actual shipping backlog being created for non-essentials items and what the timeline implications are for us and others importing non-essential products into the US. Gotcha works with one of the largest worldwide freight carriers, so they are tracking this matter and will leverage the strong shipping relationship as needed.

As city staff gains more insight on these matters, information will be shared with the community. We are all working hard to press forward!

For more information visit ridegotcha.com/locations/Richmond or please reach out to Denee.Evans@ci.richmond.ca.us or katie@ridegotcha.com.



KCRT Datanet for the Week



**"Cover Your Face"
Order**

A new health order in Contra Costa County requires anyone working at or visiting an essential business to wear face coverings to help reduce the spread of COVID-19.

When outside, everyone must carry masks or face coverings and use them whenever they come near six feet of others outside their own households.

For more information:
ci.richmond.ca.us
cchealth.org

Library Resources while Sheltering-In-Place

All Richmond Public Library branches are closed due to the public health order and book returns are locked. If you have library items checked out, please hold them until after the closure has ended. All due dates have been extended through May 5th, and any fines or fees that accrue during this time will be waived.

Our website (www.richmondlibrary.org) continues to be updated with resources to help you not feel isolated while self-isolating.

New books are regularly added to OverDrive/Libby (richmondlibrary.overdrive.com). If you don't already have a library card, you can use your mobile phone number to get an instant digital card!

Library Resources While Sheltering-in-Place

E-books and Audiobooks: Your library card + your device @ your place



Need a card?

You can [sign up for an OverDrive Instant Digital Card](#) using your mobile number and start borrowing OverDrive/Libby titles FREE!

Free Resources

Many cultural institutions, programs, and people are making their works free to view or interact with during the health crisis. *These lists are partial and will continue to be updated.*

Children

[Virtual Recreation Center](#) - Activities and resources from Richmond Community Services.

General / Adult

[Virtual Recreation Center](#) - Activities and resources from Richmond Community Services.

Richmond Main Street & Leftside Printing Offer Help for Brick-and-Mortar Richmond Businesses

Richmond Main Street, in partnership with Leftside Printing, is providing a limited amount of complimentary 2'x3' "Open for Business" banners for small businesses in Richmond. The customizable banners will greatly help many businesses during this challenging time by providing them with a resource by which they can promote their business and encourage customers to shop their favorite local establishments safely.

Any Richmond brick-and-mortar small business that is considered essential per the [current health order](#) and in good standing with the City of Richmond is eligible to request a complimentary banner by contacting Leftside Printing at (510) 965-9697 or leftsideprinting@hotmail.com. Pick-up details will be provided upon reservation. First come, first served, starting Friday, April 10. Businesses can [preview and download a digital version of the banner here](#).

Downtown businesses can also download additional marketing graphics [here](#).

All businesses are also invited to check out the following COVID-19 resources from Richmond Main Street:

[Resources for Businesses & Employers Impacted by COVID-19](#)

[Paycheck Protection Program Local Lenders Guide](#)

Read the full announcement [here](#).

Access the Richmond Main Street COVID-19 Community Resource Directory [here](#).



- Store is Open
Please come in
- Delivery
- Take-Out
- Pick-Up
- Virtual Services
- Appointment only

() _____

WEB _____

Banner Sponsor: Leftside Printing & Richmond Main Street Initiative

Richmond Promise Response to COVID 19

During this time of uncertainty, the [Richmond Promise](#) and our incredible college access partners are committed to supporting our college students and high school students through their last months of school as they transition to college and continue to pursue their college dreams.

Read below for key resources and the ways we are working together with partners to adapt our programming to virtually support Richmond high school seniors and college students. The Richmond Promise team is fully present and virtual. With any questions or requests for support, reach out to:

- Miguel Molina: mmolina@richmondpromise.org (530-794-8326)
- Ana Perez: aperez@richmondpromise.org (510-775-1067)

Virtual Support for High School Seniors

Richmond Promise is offering virtual coaching to high school students who may need support with their college enrollment process. We can assist students who need supporting completing to-do list items for their college portals, financial aid, or enrollment to our local community college institutions.

Students can sign up for an appointment here: <https://bit.ly/rpvirtualsupport>



College Student Support

Do you know a Richmond Promise college student in need? Since March 13th, we have provided students with support for groceries, computers and Wi-Fi access and travel home. If you know a college Scholar who needs support, encourage them to [fill out this form](#). If you and your family have everything you need, please consider donating to our relief fund and helping us support our community [by clicking here](#).

COVID [FAQ for College Students](#), courtesy of the [Northern California College Promise Coalition](#). Check out our RP Specific [College Access Resource guide](#) for the most up-to-date information on direct resources and supports within our community.

WCCUSD School Closure & Meal Availability

All schools are closed through the end of the school year. Student meals can be picked up from 11:00 A.M. to 1:00 P.M. at the following 9 schools: De Anza, Kennedy, Pinole Valley, Richmond, DeJean, Helms, Nystrom, Montalvin, Riverside. Stay up-to-date and find current resources [here](#).

These are our plans as of now and we will adjust our model to be responsive to the needs of our community during the COVID19 crisis. The health and safety of our community is our first priority and we will do everything we can to continue to support our Scholars as we navigate this crisis. We also realize COVID19 will have serious community-wide ramifications and if you are looking for more information and resources, please visit [Contra Costa Health Services](#) for the most up to date information.

RichmondWORKS receives grant of \$162,000 to provide supportive services for residents impacted by the COVID -19 pandemic:

The California Employment Development Department (EDD) and the Labor & Workforce Development Agency announced the award of funds to 42 Local Workforce Development Areas to support workers impacted by the Covid-19 pandemic. The City of Richmond's RichmondWORKS program was one of the 42 entities selected to receive emergency funding in the amount of \$162,000. The funds will provide supportive services to underserved populations, particularly Richmond's English language learners. The emergency funds will provide up to \$400-\$800 per person for basic needs such as childcare, housing and utility assistance, and transportation costs. In addition, funding assistance for equipment needed for teleworking along with digital services for Wi-Fi access may be available.

"These emergency funds will allow us to provide immediate support and much needed resources to those individuals that have been severely impacted by the closure of local businesses. In particular the hourly workers in the restaurant, retail, and service sectors", Sal Vaca, Director of Community Services.

Richmond residents may contact RichmondWORKS staff at (510) 307-8014 to inquire about this program, to seek guidance with filing an Unemployment Insurance claim, or for job search assistance.

Virtual Recreation Center

Have you checked out the Library and Community Services Department [virtual recreation center](#)? We have lots of ideas and resources for you to do while you're sheltering-in-place. Check them out and let us know if you do any activities!



3. **City Manager's Chronicles**

It's been an eventful week with numerous changes to the local shelter-in-place public health orders, as well as some new State actions, and updated local resources.

At the County level, the shelter-in-place order has been extended through May, but County Health Service's latest order includes limited easing of some of the restrictions. For example: construction activities, certain businesses that operate primarily outdoors, and some outdoor activities will be allowed to resume with specific conditions. See the County's latest health order at www.coronavirus.cchealth.org/health-orders.

At the State level, Governor Newsom outlined a "phased reopening" plan for California, based on an apparent stabilization in the numbers of confirmed cases of coronaviruses, and deaths due to coronavirus, statewide. The four stages of this reopening plan move from where we are now, through a lifting of restrictions on some lower-risk workplaces, followed by a reopening of personal care businesses, and finally an end to the shelter-in-place orders. The timing is unknown, but it's clear that we're moving in the right direction, especially seeing the slight easing of restrictions even as the shelter-in-place is extended another month.

Locally, the City just opened up the Richmond Cares Hotline, that residents can call if they have questions or need information about COVID-19 resources, City of Richmond resources, or the stay at home order. It is staffed by the City, and is available from 8:30 am to 5 pm weekdays. The number is 510-620-6700. And, to help Contra Costa County businesses impacted by the pandemic, Contra Costa County has initiated a new call center. This is another source of information and resources to help businesses navigate the current economic climate. It operates weekdays 8:30 a.m. to 5 p.m., and the number there is (833) 320-1919.

4. **Community Development**

Census 2020 is Underway! Don't miss being Counted!

The future of our communities starts with Census 2020. The Census count comes once a decade, to count every person living in the United States. Not only does the count determine congressional districting, it is also used to allocate critical funding for our communities for roads, affordable housing, schools, parks, and healthcare – which has been proved to be so essential for everyone during COVID-19 pandemic.

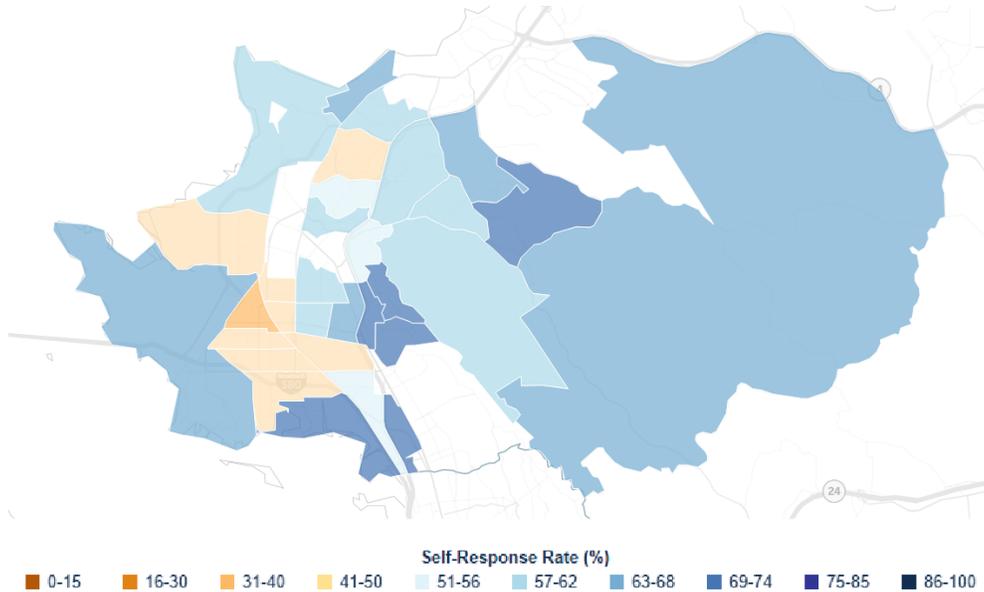
As of April 28, 2020, **56.7% of Richmond households have responded to Census 2020 –a 2.7% increase compared to last week. Three Richmond neighborhoods still have a self-response rate below 45%** - Iron Triangle (40.5%), North Richmond (42.2%) and Shields-Reid (42.2%).

The following table has the response rate by each neighborhood:

Table 1. Census 2020 response-rate by neighborhood in the City of Richmond as of April 28th.

Neighborhood	Response Rate (%)
CITY OF RICHMOND	56.7
ATCHISON VILLAGE	46.2
BELDING WOODS	47.5
CASTRO HEIGHTS	62.0
CORONADO	45.5
CRESCENT PARK APARTMENTS RES. COUN.	52.4
EASTSHORE	52.4
FAIRMEDE HILLTOP	47.7
GREENBRIAR	62.0
HILLTOP DISTRICT	47.7
IRON TRIANGLE	40.5
LAUREL PARK	52.4
MARINA BAY	71.3
MAY VALLEY	62.0
NORTH & EAST	59.8
NORTH RICHMOND	42.2
PANHANDLE ANNEX	52.4
PARCHESTER VILLAGE	47.7
PARK PLAZA NEIHBORHOOD COUNCIL	49.6
POINT RICHMOND	63.7
PULLMAN	49.6
QUAIL HILL	62.0
RICHMOND ANNEX	70.5
RICHMOND HEIGHTS	64.2
RICHMORE VILLAGE/METRO SQUARE	49.6
SANTA FE	45.5
SHIELDS-REID	42.2
SW RICHMOND ANNEX	71.3

Map 1. City of Richmond. Census 2020 Self-Response rate by census tract. April 28th, 2020.



Census Bureau. <https://2020census.gov/en/response-rates.html#>

Every person missed in the Census count is estimated to result in a \$2,000/year loss in federal funds for communities. If Contra Costa County undercounts by 5%, it's expected to lose \$1.1 billion of funding over the next ten years.

If you haven't completed your questionnaire, or want to assist your neighbors, family, or friends to complete their Census, remember it can be done through one of the following options:

- **Online.** Click this link and start your questionnaire: <https://my2020census.gov/>
The census questionnaire can be responded to online in 12 languages, besides English.
- **Phone.** Every day from 4:00 A.M. to 11:00 P.M. on the following phone lines:
 - English: 844-330-2020
 - Spanish: 844-468-2020

Monday through Friday from 5:00 A.M. to 7:00 P.M. for the following languages on the following phone lines:

- Chinese (Mandarin): 844-391-2020
 - Chinese (Cantonese): 844-398-2020
 - Vietnamese: 844-461-2020
 - Korean: 844-392-2020
 - Russian: 844-417-2020
 - Arabic: 844-416-2020
 - Tagalog: 844-478-2020
 - Polish: 844-479-2020
 - French: 844-494-2020
 - Haitian Creole: 844-477-2020
 - Portuguese: 844-474-2020
 - Japanese: 844-460-2020
- **Mail.** Starting April 8th, if a household has not responded to their census, a paper census questionnaire will be mailed. Completed questionnaires, should be mailed to:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

Please help us spread the word about Census 2020 to make sure we're all counted!

If you have questions or need assistance to respond to Census 2020, email beatriz_querrero@ci.richmond.ca.us and provide a phone number to contact you.

¡El Censo 2020 está sucediendo! ¡No olvide contarse!

El futuro de nuestras comunidades empieza con el Censo 2020. El Censo se realiza una vez cada década, para contar a cada persona viviendo en los Estados Unidos. El conteo no solo define los distritos electorales, también se usa para determinar el presupuesto de nuestras comunidades incluyendo carreteras, vivienda accesible, escuelas, parques y acceso a la salud – algo que ha demostrado ser esencial para todas las personas durante la pandemia de COVID-19.

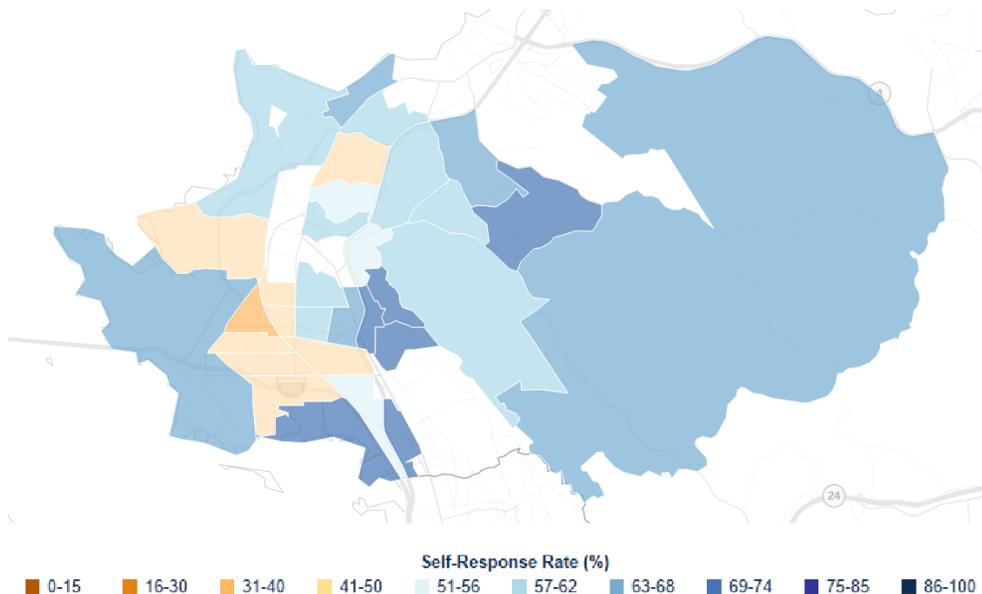
Al 28 de abril, **sólo 56.7% de los hogares han respondido al Censo 2020** en la Ciudad de Richmond. **Tres vecindarios de Richmond se encuentran debajo del 45% de respuesta** - Iron Triangle (40.5%), North Richmond (42.2%) y Sheilds-Reid (42.2%). A continuación, se presenta una tabla con el porcentaje de respuesta de cada vecindario de la ciudad:

Tabla 1. Porcentaje de respuesta del Censo 2020 por vecindario en la Ciudad de Richmond al 28 de abril.

Vecindarios	% Respuesta
CITY OF RICHMOND	56.7
ATCHISON VILLAGE	46.2
BELDING WOODS	47.5
CASTRO HEIGHTS	62.0
CORONADO	45.5
CRESCENT PARK APARTMENTS RES. COUN.	52.4
EASTSHORE	52.4
FAIRMEDE HILLTOP	47.7
GREENBRIAR	62.0
HILLTOP DISTRICT	47.7
IRON TRIANGLE	40.5
LAUREL PARK	52.4
MARINA BAY	71.3
MAY VALLEY	62.0
NORTH & EAST	59.8
NORTH RICHMOND	42.2
PANHANDLE ANNEX	52.4

PARCHESTER VILLAGE	47.7
PARK PLAZA NEIHBORHOOD COUNCIL	49.6
POINT RICHMOND	63.7
PULLMAN	49.6
QUAIL HILL	62.0
RICHMOND ANNEX	70.5
RICHMOND HEIGHTS	64.2
RICHMORE VILLAGE/METRO SQUARE	49.6
SANTA FE	45.5
SHIELDS-REID	42.2
SW RICHMOND ANNEX	71.3

Mapa 1. Ciudad de Richmond. Respuesta al Censo 2020 por zona censal al 28 de abril.



Census Bureau. <https://2020census.gov/en/response-rates.html#>

Cada persona que no sea contada en el Censo se estima que represente un costo de \$2,000 al año en pérdida de fondos federales para las comunidades. Si el Condado de Contra Costa no cuenta al 5% de la población, perdería aproximadamente \$1.1 mil millones de dólares de financiamiento en los siguientes 10 años.

Si no ha respondido su cuestionario, o quiere ayudar a sus vecinos, amigos o familiares a completar su cuestionario, recuerde que se puede realizar a través de las siguientes opciones:

- **Internet.** Dé click en este link e inicie su cuestionario: <https://my2020census.gov/>
El cuestionario del censo puede responderse en línea, en 12 idiomas, además de inglés.
- **Teléfono.** Todos los días de 4:00 A.M. a 11:00 P.M. en los siguientes números:

- Inglés: 844-330-2020
- Español: 844-468-2020

Lunes a viernes, de 5:00 A.M. a 7:00 P.M. para los siguientes idiomas en los siguientes teléfonos:

- Chino (Mandarín): 844-391-2020
 - Vietnamés: 844-461-2020
 - Portugués: 844-474-2020
 - Ruso: 844-417-2020
 - Francés: 844-494-2020
 - Tagalo: 844-478-2020
 - Chino (Cantonés): 844-398-2020
 - Coreano: 844-392-2020
 - Creole Haitiano: 844-477-2020
 - Japonés: 844-460-2020
 - Polaco: 844-479-2020
 - Árabe: 844-416-2020
- **Correo.** A partir del 8 de abril, si un hogar no ha respondido al censo, recibirá una forma por correo. Los cuestionarios completos deberán enviarse a la siguiente dirección:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

¡Por favor ayúdenos a correr la voz sobre del Censo 2020, para asegurar que todos seamos contados!

Si tiene dudas o necesita ayuda para responder el Censo 2020, mande un correo electrónico a beatriz_guerrero@ci.richmond.ca.us y por favor incluya su número de teléfono para contactarlo.

5. **Information Technology**

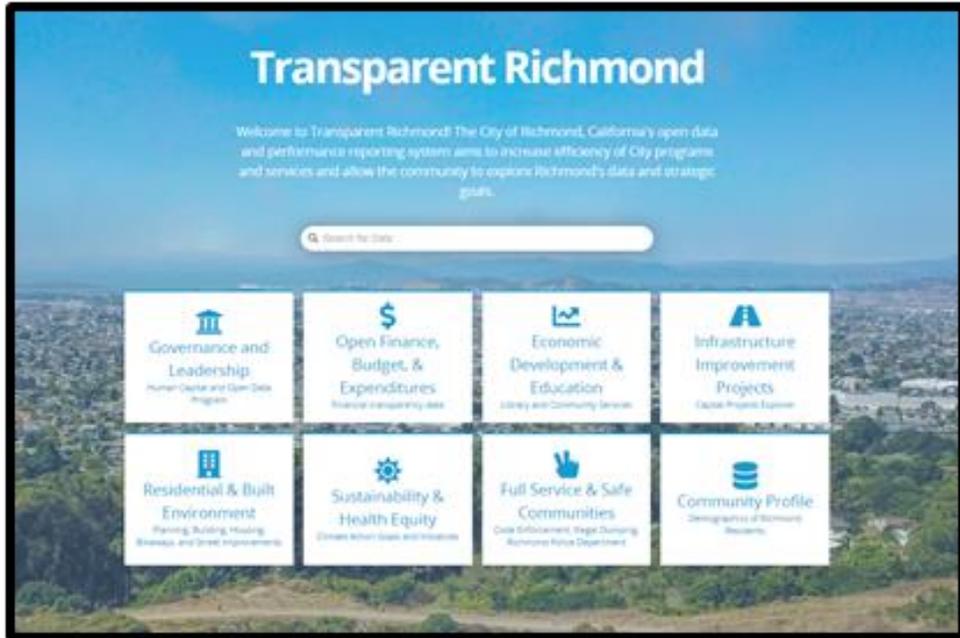
Transparent Richmond

Check out Transparent Richmond (www.transparentrichmond.org), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

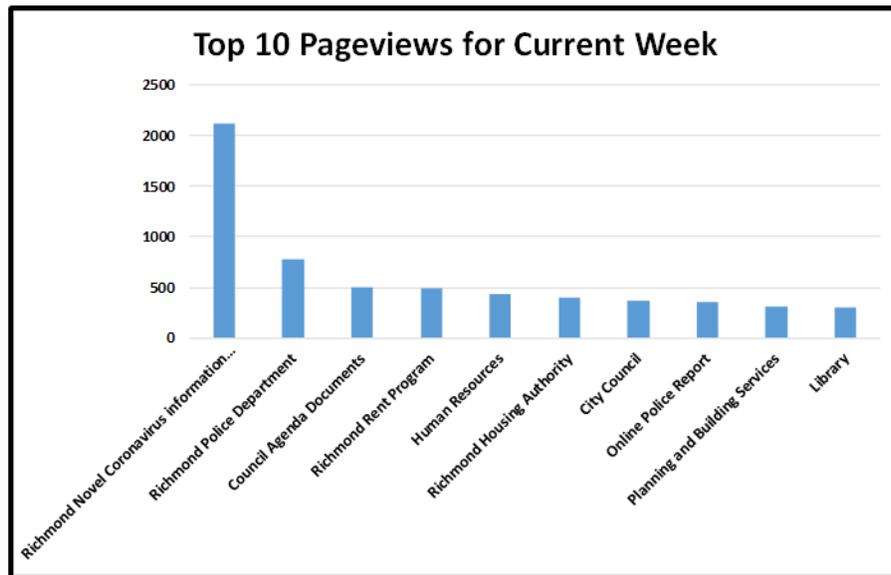
Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services
- Automate performance data to help track and meet budget and service goals
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.



Social Media Statistics for the week of May 1, 2020



KCRT TV Channel 28 - NEW EPISODES OF CURRENT PROGRAMMING



KCRT aired Council and West Contra Costa Unified School District (WCCUSD) meetings.

Programming:

- "Classic Movies" (Classic Hollywood Movies)
- "The Kamla Show" (Talk Show)
- "Car Guy Channel" (Auto series)
- "Sidewalks Entertainment" (Celebrity, Music, Lifestyle and Arts)
- "The Jet Set" (Travel)
- "Creature Features" (Horror Movies)

All of the above shows have encore runs throughout the week.

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>

6. Internal Services

Finance

Fiscal Year (FY) 2020-21 Budget Development

This week, Finance staff met with the ad hoc budget committee to continue developing strategies to close the budget gaps in FY2019-20 (approximately \$6.6 million) and FY2020-21 (approximately \$27.1 million). The goal is to develop a menu of options to choose from to not only balance the budgets in the near term, but also to sustain a balanced financial position over the long-term. Staff will be providing a status update on the FY2020-21 draft operating budget to the City Council at its meeting on May 5, 2020. This update will also include a report of the budget balancing strategies that has been developed so far.

The virtual community budget meeting is being postponed until further notice. The presentation will include information on the City's budget process and current status of the City's finances. This will also be an opportunity for members of the community to ask questions to staff.

Open Requests For Bids/Request For Proposals

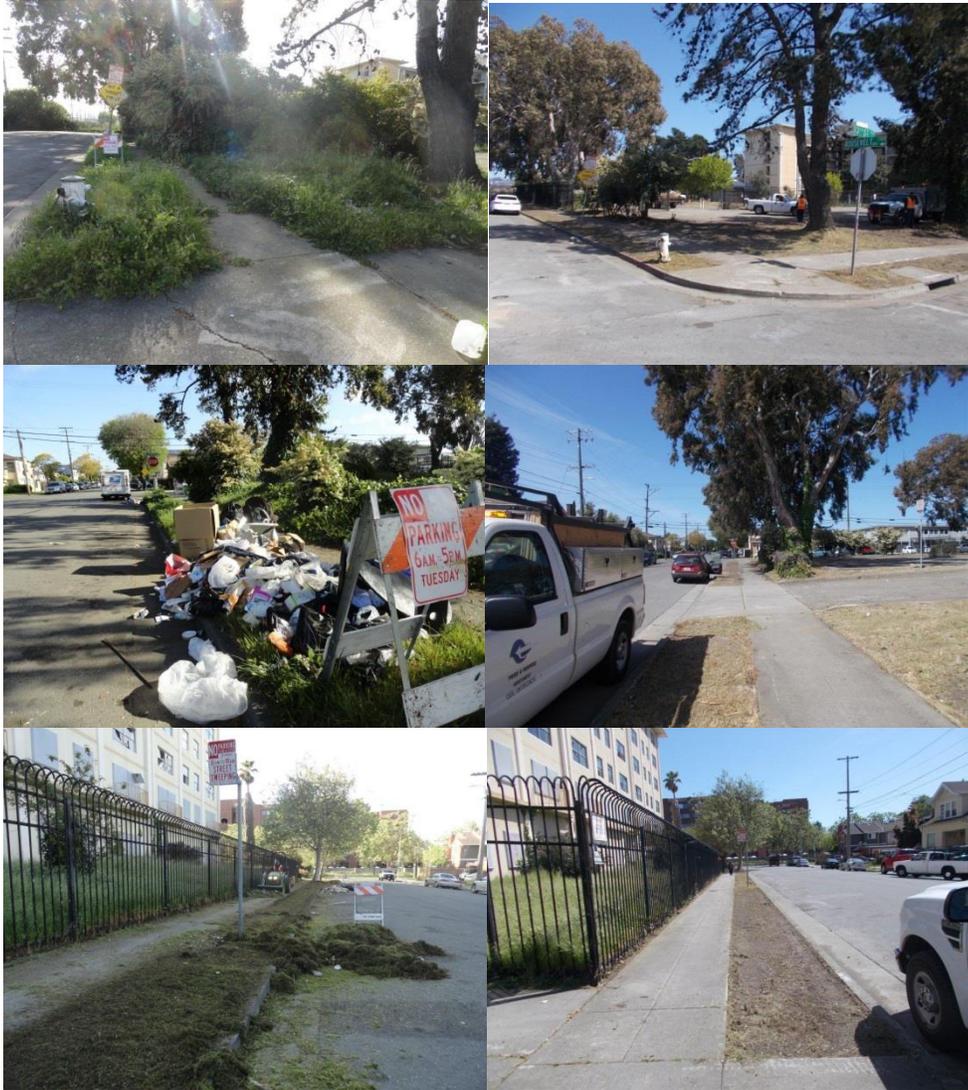
Public Works	Bulk Fuel Delivery	Due: 4/30/20
Engineering and CIP	On-Call Concrete Repair Services	Due: 5/1/20
Finance	Broker/Dealer Services RFQ	Due: 5/1/20
Public Works	On-Call Construction Management and Inspection Services Fiscal YEAR 2020/21 – 2022/23	Due: 5/8/20
Public Works	Request For Qualification (RFQ) For On-Call Electrical Construction Services	Due: 5/8/20
Rent Program	Request For Proposals For Written Translation Services	Due: 5/18/20
City Manager	Request For Proposal Redevelopment, Ownership and Operations of Nystrom Village	Due: 6/19/20

7. **Public Works**

Abatement

Abatement crews completed weed abatement at the Hacienda development, median maintenance along Richmond Parkway, removed debris and graffiti throughout various locations from the City.





Hacienda Development Weed Abatement



Parkway Median Maintenance



Illegal Dumping



Graffiti Abatement

Facilities Maintenance

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, repaired a window at the Recreation Complex, replaced the condenser fan motor to the air conditioner unit at the Police Department, resolved safety inspection findings at the Senior Center, repaired the torn exhaust hose in the apparatus bay at Fire Station #64, and repaired urinals of the first floor of 450 Civic Center Plaza.



Air Conditioner Repair

Utility workers continued sanitizing various areas multiple times a day, replaced ceiling tiles in the computer room of the Main Library, pressure washed the Library courtyard, delivered supplies to various locations, cleaned the Richmond Transit Center, installed touchless towel dispensers at the Employment and Training building, replaced light bulbs at Fire Stations #63 and #64 and serviced 29 City-owned facilities.



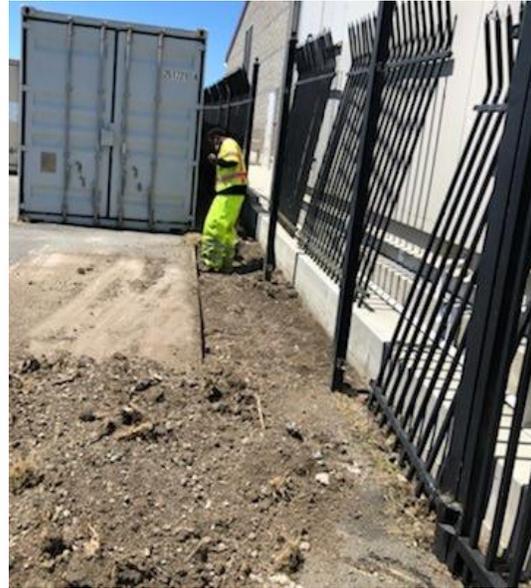
Supply Delivery

Parks and Landscaping

General fund crews mowed parks, removed debris from parks and right of ways, performed pest control and inspected irrigation at multiple parks, performed weed abatement along Gertrude Avenue and along medians in the Annex, pruned shrubs at Booker T. Anderson Park, general maintenance at John F. Kennedy Park and Cutting Boulevard, removed debris along 23rd Street, removed illegal dumping on the Greenway, removed fencing and weeds at the Kennedy Swim Center, performed weed abatement on the Cypress Pathway, repaired the irrigation system at Nicholl Park and at Civic Center Plaza, weeded at the Family Justice Center and installed pavers at Martin Luther King Jr. Park.



Pavers at Martin Luther King, Jr. Park



Kennedy Swim Center Maintenance

Marina District crews removed debris from parks and parking lots, weeded the Bay Trail, continued manual weeding on Marina Bay Parkway, string trimmed weeds on Peninsula Drive, performed tree pruning, removed two trees at Shimada Park, installed irrigation for transplanted roses, continued with irrigation repairs and inspections throughout the district, mowed all lawns and placed new vegetation on the northeast corner of Regatta Boulevard.



Rose Transplanting



Tree Planting

Hilltop District crews continued general maintenance around the business area, continued weed abatement around Hilltop Lake, performed maintenance at Country Club Vista Park baseball field, removed trash from all parks, continued weed abatement on Atlas Drive and continued weed abatement on Hilltop Drive.



Atlas Road Maintenance



*Country Club Vista
Ballfield Maintenance*

Pavement Maintenance

Paving crews addressed complaints with hot-mix patching, patched sidewalks and worked from the outstanding pothole list.



Pavement Patching



Sidewalk Patching

Street Sweeping crews swept the following neighborhood council districts on the fourth Monday and Tuesday, the fifth Wednesday and Thursday, and the first Friday in; Santa Fe, Point Richmond, Marina Bay, Coronado, Metro Richmore Village, Pullman, Cortez/Stege, Park Plaza, Laurel Park, City Center, May Valley, Vista View and Clinton Hill I.

Traffic Signs and Lines staff fabricated 17 signs, installed 12 signs, reset two poles, installed five poles, installed delineation markers, installed stop messages and painted white and blue pavement markings.



Pavement Markings



Sign Replacement

Water Resource Recovery Department

Public Hearing – Richmond Municipal Sewer District Proposed Rate Increase - continued

The City Council opened the Public Hearing regarding the Sewer Rate Increases at the City Council meeting on April 21, 2020. There was several protest letters received as well as comments from the public via teleconference calls. The Council voted to keep the public hearing open until May 19, 2020, at which time they will vote on whether to raise the sanitary sewer rates. These rate increases only affect those residents who reside in the **Richmond Municipal Sewer District**. If you are located in Stege's or West County's sewer districts, these rates will not apply to you.

Due to the Governor's Shelter-in-Place order, public attendance at the Council Meetings has been restricted. Therefore, please check the City's website for information regarding how you can register to participate in the Public Hearing regarding the Sewer Rate Increase.

Comments or protests can also be submitted in writing to: City Clerk's Office, 450 Civic Center Plaza, Richmond, CA 94804. You may also submit your protest or comments via e-mail letter to the City Clerk's office at the following address: Cityclerkdept@ci.richmond.ca.us

All protests will be recorded until the close of the public hearing. For more information, please contact Mary Phelps at (510) 621-1269 or mary_phelps@ci.richmond.ca.us

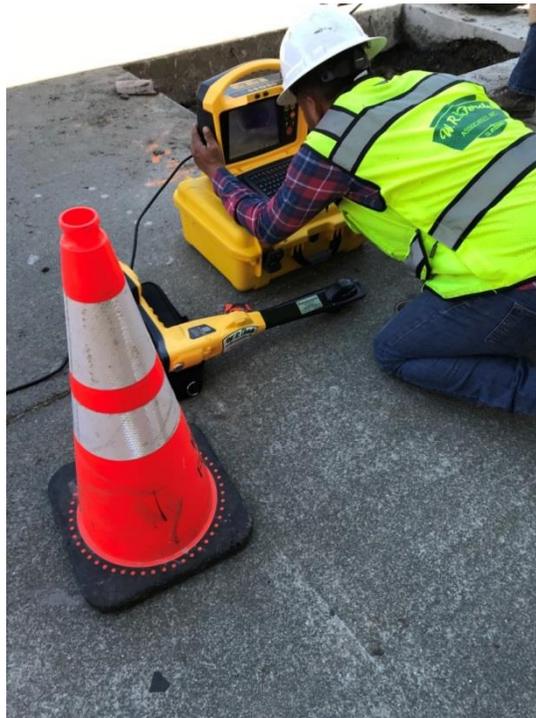
For more information, please visit: <http://www.ci.richmond.ca.us/3281/Water-Resource-Recovery>

2019/20 Sewer Segment Rehabilitation Project – Risk Assessment Analysis Year 2

The project has been awarded. Notice to Proceed was March 9, 2020, and this project is on a fast track to be completed by June 29, 2020, per the Baykeeper Settlement Agreement of 2018. See progress photos below.



Local contractor is tying in a sewer main into a manhole on 7th Street near Kaiser Permanente Richmond Medical Center.



Local contractor is locating service laterals prior to replacing the sewer on San Pablo Avenue.



Local contractor is restoring the sidewalk after repairing the sewer main along San Pablo Avenue near McBryde Avenue.

Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program or call 510-620-6594.



Sewer Lateral Grant Program Application Guidelines

Application and copies of the required documents listed below must be submitted in person at:
Water Resource Recovery Center – 440 Oak Center Plaza, 2nd Floor, Richmond, CA 94804
Central Hours: Monday-Friday 9:00am-5pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

Eligibility

- ◆ Applicants served by the City of Richmond Sanitary Municipal Sewer District.
- ◆ Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- ◆ A full fee requirement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- ◆ If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

Required Documents

- ◆ Only Lateral Grant Applications dated 6/30/2019 or newer will be accepted.
- ◆ Contractor's final paid in full invoice.
- ◆ Proof of payment (copy of cancelled check, credit card receipt, or bank statement are accepted).
- ◆ Certificate of Lateral Compliance (issued by the City after attachment permit inspections are approved).
- ◆ Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust).
- ◆ Tax-exempt organizations must submit proof of tax-exempt status.

Award Limits

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- The program can be suspended at any time without prior or advanced notification or posting.
- Property owner(s) are eligible for **ONE (1)** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

PLEASE NOTE
Sewer Lateral Grant Program for Fiscal Year 2019-2020
ONLY work completed during the fiscal year 7/1/19 - 6/30/20
will be eligible for sewer lateral grant reimbursement.

WS 06/19/19

CITY OF RICHMOND
Water Resource Recovery Department
440 Oak Center Plaza, 2nd Floor
Richmond, CA 94804
Tel: 510.621.2000
Fax: 510.621.2000
Email: water@richmondca.gov
Website: www.richmondca.gov

**Sewer Lateral Grant Program
Application**



APPLICANT INFORMATION								
Property Owner(s) Name (PRINT)								
Property Address (PRINT)								
Billing Address (if different than above)								
Phone: _____ e-mail: _____								
Property application: <input type="checkbox"/> Primary Residence <input type="checkbox"/> Rental Property (owner/guest/tenant) <input type="checkbox"/> Other:								
Is the rental property currently registered with the City of Richmond Rent Program? <input type="checkbox"/> Yes <input type="checkbox"/> No								
Contractor bid amount:	Total amount paid to contractor:							
<p><small>Disclaimer/Disclaimer: I certify that I have read and understand the Terms of Grant Application and Reimbursement. I am the legal owner(s) of the sewer lateral replacement or am a partner, the legal representative of the owner of the subject property. I understand that I am responsible for any and all expenses of the sewer lateral grant application or a partner in connection to the City of Richmond to approve sewer lateral grant funds to provide sewer lateral replacement at the above described property. I do understand the City of Richmond will approve (1) sewer lateral grant reimbursement to property owner(s) in a lifetime on a first come first serve basis and all sewer lateral grant funds are subject to be subsequently described above. (2) that I understand the private sewer lateral grant reimbursement property is a complete grant reimbursement. I understand that I am the owner of the sewer lateral grant application. I understand that I am not applying to the City of Richmond for reimbursement of costs. I understand that the sewer lateral grant reimbursement is not a loan and I understand that the City of Richmond has no guarantee the work of contractor to provide sewer lateral replacement. I hereby grant the City of Richmond all rights of access to the subject property necessary to approve the application. Such rights in connection to, during and after construction and all maintenance in connection to the subject property.</small></p>								
Applicant Email Address:	City of Richmond Email:							
City of Richmond Phone:	City:							
(FOR OFFICE USE ONLY)								
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PR								
LGA								
Approved Owner								
Approved Reimbursement								
<input type="checkbox"/> Approve this application <input type="checkbox"/> Do not approve <input type="checkbox"/> Other								
Name:								

WS 06/19/19

8. **Richmond Promise**

Become a Richmond Promise Mentor!

Interested in support a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018-19 mentor pilot program, we aim to match mentors and mentees for the 2020-21 academic year. This goal is dependent on mentee/mentor interest and mutual fit.

The time commitment for mentors is approximately one hour per month starting in August 2020 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual.

If you're interested, please complete the mentor interest form at <http://bit.ly/richmentor20>

For questions, email bquarles@richmondpromise.org

“

My mentor
helped me
BUILD
CONNECTIONS
with professionals
in the industries I'm
interested in.

”

 **JEFERSON SOLANO**
UCLA
CLASS OF 2021



#FindYourWhy
Become a Mentor
bit.ly/richmentor20

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Laura Snideman

City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond



Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

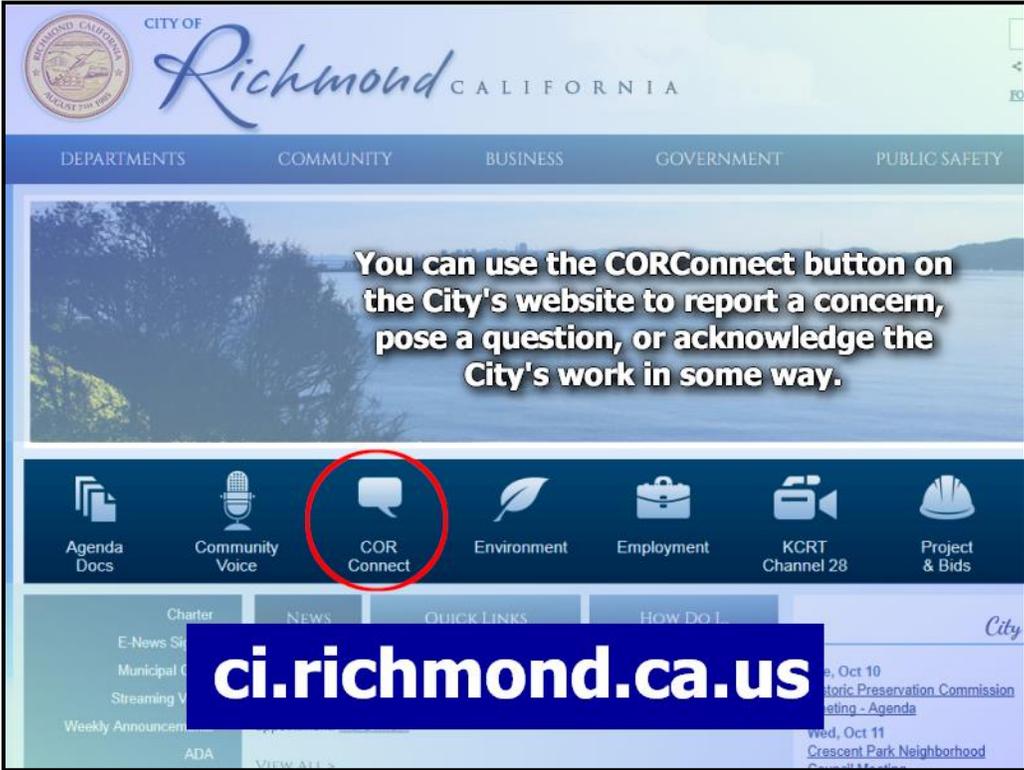
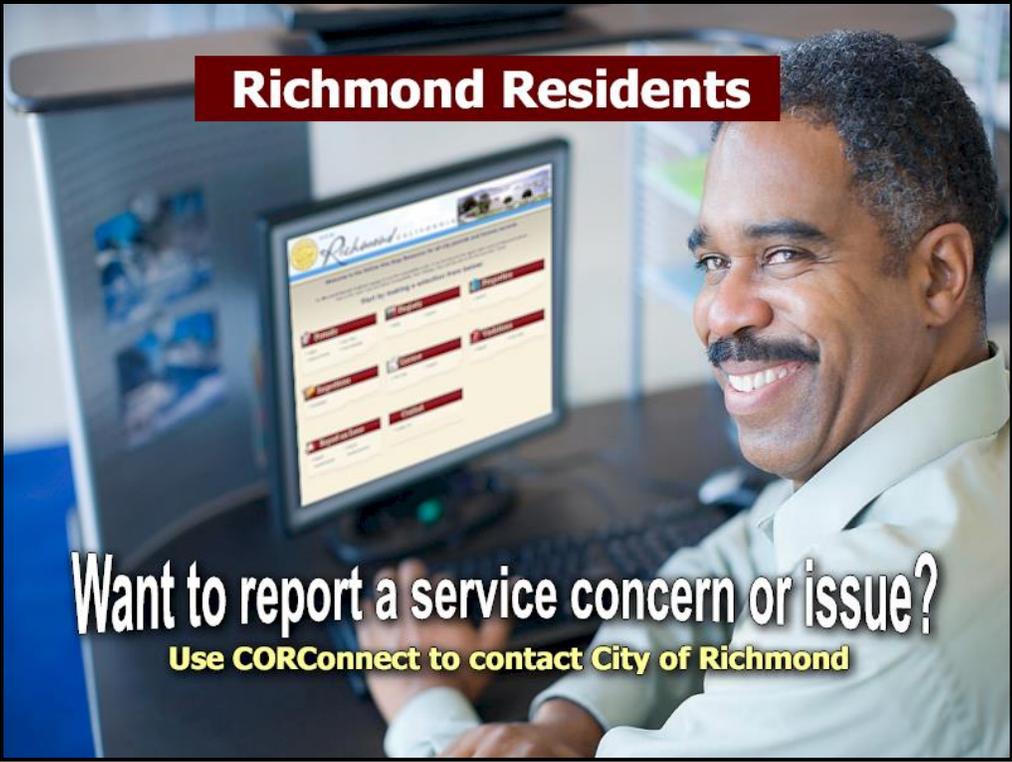
Apple version of APP



Android version of APP



We welcome your comments at webservices@ci.richmond.ca.us



On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.



You can also look up previously submitted issues to check on the current status if you provided your name, phone number or email when you submitted it.

Want to report a service concern or issue?



Use the City of Richmond Mobile Application:



The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the **CORConnect** Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us