



Hon. Mayor and Members of the City Council:

This is the report for the week ending May 15th, 2020.

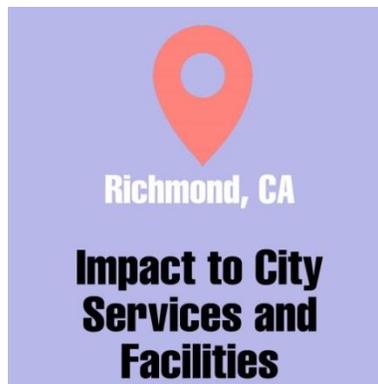


1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, May 19th. Closed Session begins at 5:00 P.M., followed by the Regular City Council at 6:30 P.M. The agenda may be found by clicking this link: [May 19th City Council Agenda](#).

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



NEW! The Richmond Cares Hotline

The Richmond Cares Hotline was created to respond to callers with questions regarding City of Richmond resources and services available during the COVID-19 shelter-in-place order. Introduced by the Richmond Government Alliance on Race and Equity (GARE) team, the Richmond Cares Hotline held its soft launch on Monday, April 27, 2020. The phone number for the hotline is 510-620-6700, and the hours of operation are Monday-Friday 8:30 A.M.-5:00 P.M. Non-English speakers are also encouraged to call the Richmond Cares Hotline.



THE RICHMOND CARES HOTLINE

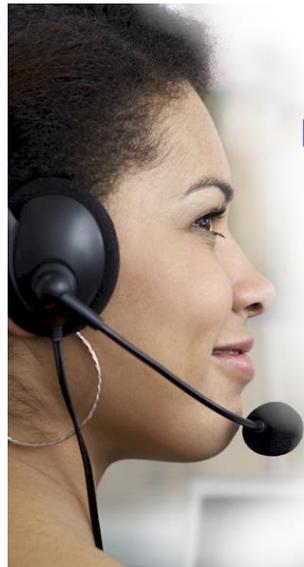
for Richmond COVID-19
Resources and Information

510-620-6700

Hotline Hours:
Monday - Friday 8:30AM - 5PM



Any questions related to Richmond COVID-19 resources, City of Richmond services, or the Shelter-in-Place Order



LÍNEA DIRECTA DE RICHMOND CARES

Recursos e información para
Richmond COVID-19

510-620-6700

Horario de línea directa:
Lunes a Viernes de 8:30 am-5:00 pm



Preguntas relacionada con los recursos Richmond COVID-19, los servicios de la Ciudad de Richmond o la Orden de Refugio

COVID-19 Small Business Resources

Many small businesses in the City of Richmond are struggling due to the Shelter in Place order. In an effort to support small businesses, the City has been diligently updating the [Business Development](#) website with the most up to date resources.

Resources that are useful for small businesses include but are not limited to:

[Small Business Hotline](#) - Recently, the Workforce Development Board of Contra Costa County has started operating a hotline to connect businesses and workers to helpful federal, state, and local programs. Businesses and workers can call **833-320-1919** to receive resources and referrals on loans, grants, unemployment insurance, payroll subsidies, and other issues of concern.

[CARES Act Paycheck Protection Plan \(PPP\)](#) – Recently added \$301 Billion of funding to support small business through loans which can be forgiven if funds used to retain workers.

[Disaster Unemployment Assistance](#) - US Department of Labor, Employment & Training Administration Disaster Unemployment Assistance program provides unemployment benefits to individuals who have become unemployed as a direct result of a presidentially declared disaster.

[SBA Economic Injury Disaster Loans](#) - US Small Business Administration Injury Disaster Loans offer up to \$2 million in assistance for a small business.

[OnwardCA.org](#) – One-stop resource for residents of California impacted by job loss due to COVID-19

[File a State Unemployment Insurance Claim](#) - Unemployment Insurance is an employer-paid program that provides partial income replacement when one becomes unemployed or has their hours reduced. Follow the link for eligibility requirements.

[Richmond Revolving Loan Fund](#) - The Revolving Loan Fund is a community-based program to foster local economic growth through the creation and retention of employment opportunities for Richmond residents. The program offers eligible applicants loans from a minimum of \$5,000 to a maximum of \$100,000.

[Richmond Kiva Loan Program](#) - Kiva is a small loan match program where you are required to raise to \$1,500 on the Kiva crowdfunding website. The City will match funds raised dollar-for-dollar, up to \$1,500. The maximum financing to your business under this program is \$3,000.

Gotcha Bike Share Update

The Gotcha bike share program spring launch has been delayed.

Manufacturing: Gotcha is actively manufacturing our electric pedal assist bikes in China. Since China was under a mandated quarantine after their New Year holiday, all manufacturers were unable to begin production as originally planned. Gotcha's manufacturers are producing for us again and most of their factories are at 70% or more of their workforce capacity. Now that there is a clearer understanding of how this impacted factory partners in China, it is believed that Gotcha manufacturers are only experiencing a 6-8 week delay in our anticipated production schedule. Gotcha is talking daily with their manufacturing partners in China and pushing the production process as quickly as possible.

Shipping: Shipping for the United States as a whole is currently very fluid and it is being tracked on a regular basis. Essential shipments (medical supplies, food, medications, etc.), are being prioritized at this time and it is unsure how long this will be the case. Gotcha e-bikes and racks would not be deemed essential given the current state of affairs. With this information, it is unclear of the actual shipping backlog being created for non-essentials items and what the timeline implications are for us and others importing non-essential products into the US. Gotcha works with one of the largest worldwide freight carriers, so they are tracking this matter and will leverage the strong shipping relationship as needed.

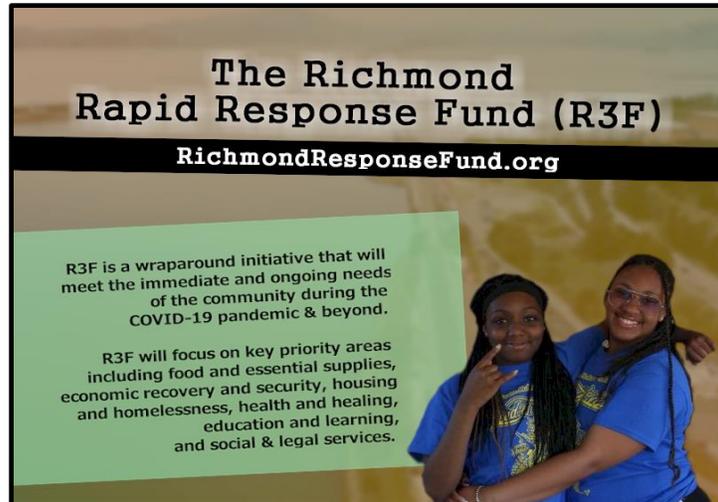
As city staff gains more insight on these matters, information will be shared with the community. We are all working hard to press forward!

For more information visit ridegotcha.com/locations/Richmond or please reach out to Denee.Evans@ci.richmond.ca.us or katie@ridegotcha.com.



KCRT Datanet for the Week

A flyer for 'The Richmond Rapid Response Fund (R3F)'. At the top, the title is in a bold, black, typewriter-style font. Below the title is the website 'RichmondResponseFund.org' in a smaller, black, typewriter-style font. The flyer features a photograph of two Black women in blue t-shirts smiling. To the right of the photo, there is a list of three support phases: 'Direct financial disbursement to residents', 'Expand financial assistance & support for business & community-based organizations', and 'Facilitate community needs assessment and ongoing infrastructure support'. At the bottom right, the text 'DONATE NOW!' is written in a bold, black, typewriter-style font.



**The Richmond
Rapid Response Fund (R3F)**
RichmondResponseFund.org

R3F is a wraparound initiative that will meet the immediate and ongoing needs of the community during the COVID-19 pandemic & beyond.

R3F will focus on key priority areas including food and essential supplies, economic recovery and security, housing and homelessness, health and healing, education and learning, and social & legal services.

The poster features a photograph of two young Black women in blue t-shirts smiling and posing together. The text is overlaid on a light green background.



Mask Up when in Public

Mandatory

Contra Costa Health Officer Issues "Cover Your Face" Order

The poster features a close-up photograph of a person's eyes looking directly at the camera, with a white surgical mask covering the lower half of their face. The text is overlaid on a blue background.

LifeLong Medical Care

We are here for you!

Staying healthy is more important than ever. LifeLong Medical Care is able to continue caring for you and your loved ones through telephone and video visits. If an in-person visit is needed, they will invite you to one of their sites to care for you.

Please call (510) 981-4100 to make a primary care appointment. For open dental locations, please visit www.lifelongmedical.org. Please call your closest Immediate/Urgent Care directly.

Medical

- Primary and Preventative Care
- Prenatal Care
- Pediatric Care
- Geriatric Care
- Women's Health/Family Planning
- Wellness and Health Education
- Chronic Disease Screening & Management
- HIV Programs
- Podiatry

Dental

- Emergency Procedures
- Preventative Care
- Patient Education
- Care Coordination
- Virtual Visits

Behavioral Health

- Recovery Support
- Counseling
- Connection to Resources

COVID-19 Testing Available (Based upon screening guidelines)

Immediate/Urgent Care

William Jenkins

150 Harbour Way |
Richmond
(510) 877-3365
Open 5 days/week

San Pablo

2023 Vale Road |
San Pablo
(510) 231-9800
Open 7 days/week

Berkeley

2001 Dwight Way |
Berkeley
(510) 204-7979
Open 6 days/week



LifeLong Medical Care

Estamos aquí para ayudarle!

¡Mantenerse saludable es más importante que nunca! LifeLong Medical Care puede seguir atendiéndolo a usted y a sus seres queridos a través de visitas por teléfono y

video. Si necesita una visita en persona, lo invitaremos a uno de nuestros centros para brindarle cuidado.

Llame al (510) 981-4100 para hacer una cita de cuidado primario. Para ubicaciones dentales abiertas, visite www.lifelongmedical.org. Por favor llame a su centro de cuidado inmediato/urgente más cercano directamente.

Cuidado Médico

- Cuidado primario y preventivo
- Cuidado para mujeres embarazadas
- Cuidado para niños
- Cuidado para adultos mayores
- Salud de la mujer / Planificación familiar
- Educación de bienestar y salud
- Detección y manejo de enfermedades crónicas
- Programas de VIH
- Cuidado de los pies

Cuidado Dental

- Procedimientos de emergencia
- Cuidado preventivo
- Educación del paciente
- Coordinación de cuidados
- Visitas virtuales

Salud Del Comportamiento

- Terapia
- Apoyo de recuperación
- Conexión a recursos

Pruebas de COVID-19 están disponibles (Según las instrucciones de detección)

Cuidado Inmediato/ Urgente

William Jenkins

150 Harbour Way |
Richmond
(510) 877-3365
Abierto 5 días a la semana

San Pablo

2023 Vale Road |
San Pablo
(510) 231-9800
Abierto 7 días a la semana

Berkeley

2001 Dwight Way |
Berkeley
(510) 204-7979
Abierto 6 días a la semana

City of Richmond Issues Supplemental Order Prohibiting Rent Increases and/or Evictions for Residential and Commercial Rental Units

The Director of Emergency Services issued a Supplemental Order (http://www.ci.richmond.ca.us/DocumentCenter/View/52896/Supplemental-Order-Rents-and-Evictions_4_27_2020), effective April 27, 2020, which extends eviction protections to commercial tenants and prohibits rent increases on residential properties with more than one dwelling unit that were constructed before February 1, 1995 (including Low Income Housing Tax Credit, or LIHTC properties) through May 31, 2020, or any extension of the local emergency (NOTE: *restrictions on rent increases do not apply to properties with one dwelling unit on one parcel, permitted dwelling units*)

constructed after February 1995, Project-Based Section 8, Section 202, and Public Housing Units). Please contact the Rent Program at 510-234-RENT or rent@ci.richmond.ca.us if you have any questions about whether a unit is subject to the rent increase restrictions.

Access the Revised Coronavirus (COVID-19) and Rentals: What Richmond Tenants and Landlords Need to Know Fact Sheet (English & Spanish):

http://www.ci.richmond.ca.us/DocumentCenter/View/52928/Updated-COVID-Fact-Sheet_EngSp_5_6_20

Access the Letter Template for Tenants to Inform Landlords of Their Inability to Pay Rent Due to the Financial Impacts of COVID-19 (English):

http://www.ci.richmond.ca.us/DocumentCenter/View/52608/COVID-Failure-to-Pay-Rent-Notice-Template_ENGLISH

Access the Letter Template for Tenants to Inform Landlords of Their Inability to Pay Rent Due to the Financial Impacts of COVID-19 (Spanish):

http://www.ci.richmond.ca.us/DocumentCenter/View/52609/COVID-Failure-to-Pay-Rent-Notice-Template_SPANISH

If you have any questions about the Supplemental Order, please contact the Rent Program at 510-234-RENT(7368) or rent@ci.richmond.ca.us to speak with a Housing Counselor.

For more information about the Rent Board and Rent Program, please visit www.richmondrent.org

<p>City of Richmond Supplemental Order</p> <p>Prohibiting Rent Increases and/or Evictions for Residential and Commercial Tenants</p> <p>As of April 27, 2020</p> <p>Access more information and resources at www.richmondrent.org</p> <p>Rent program staff are available by phone 510-234-RENT (7368) or by email rent@ci.richmond.ca.us to address any questions from community members</p>	<p>Orden Suplementaria de la Ciudad de Richmond</p> <p>Prohibición de Aumentos de Alquiler y/o Desalojos para Inquilinos Residenciales y Comerciales</p> <p>A partir del 27 de Abril de 2020</p> <p>Acceda más información en www.richmondrent.org</p> <p>El Personal del Programa de Renta esta disponible por telefono 510-234-RENT (7368) o por correo electronico: rent@ci.richmond.ca.us para ayudar sobre preguntas de la comunidad.</p>
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Richmond Promise Response to COVID 19

During this time of uncertainty, the [Richmond Promise](#) and our incredible college access partners are committed to supporting our college students and high school students through their last months of school as they transition to college and continue to pursue their college dreams.

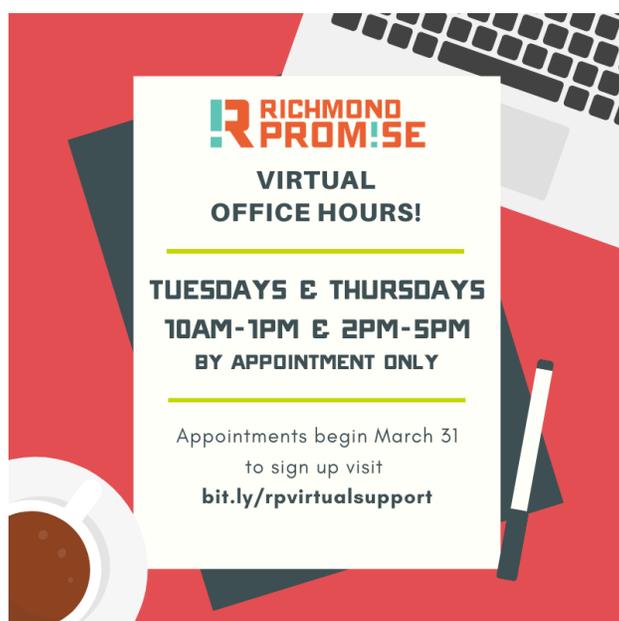
Read below for key resources and the ways we are working together with partners to adapt our programming to virtually support Richmond high school seniors and college students. The Richmond Promise team is fully present and virtual. With any questions or requests for support, reach out to:

- Miguel Molina: mmolina@richmondpromise.org (530-794-8326)
- Ana Perez: aperez@richmondpromise.org (510-775-1067)

Virtual Support for High School Seniors

Richmond Promise is offering virtual coaching to high school students who may need support with their college enrollment process. We can assist students who need supporting completing to-do list items for their college portals, financial aid, or enrollment to our local community college institutions.

Students can sign up for an appointment here: <https://bit.ly/rpvirtualsupport>



College Student Support

Do you know a Richmond Promise college student in need? Since March 13th, we have provided students with support for groceries, computers and Wi-Fi access and travel home. If you know a college Scholar who needs support, encourage them to [fill out this form](#). If you and your family have everything you need, please consider donating to our relief fund and helping us support our community [by clicking here](#).

COVID [FAQ for College Students](#), courtesy of the [Northern California College Promise Coalition](#). Check out our RP Specific [College Access Resource guide](#) for the most up-to-date information on direct resources and supports within our community.

Solid Waste Services- Updates

Republic Services

<https://www.republicservices.com/municipality/wccc-ca>

Republic Services notified the City that On-Call Curbside Bagged Clean-Ups of Bagged Material and Bulky Household Items will resume beginning May 18th. To schedule an appointment please call (510) 262-7100.

RecycleMore (West Contra Costa Integrated Waste Management Authority):

The RecycleMore staff are working remotely and still available to answer questions via email. For more information visit, <http://recyclemore.com/>

Open Services

- Mattress Drop-off at 101 Pittsburg Ave, Richmond, CA
- West County Household Hazardous Waste Facility

*Operating under regular business hours

Wednesday-Saturday 9:00 A.M. - 4:00 P.M. (closed for lunch 12 NOON-12:30 P.M.).

101 Pittsburg Avenue in Richmond

Please call 1-888-412-9277 for more information

Suspended Services- Effective Monday, March 30, until further notice

- Door-to-Door HHW Collection for seniors and the disabled is temporarily suspended during the shelter in place.
- West County Resource Recovery- Recycling and Buyback at 101 Pittsburg Ave in Richmond is temporarily suspended during the shelter in place.
- West County Resource Recovery- the Compost give-away on the first Wednesday of the month will be temporarily suspended during the shelter in place.
- El Cerrito Recycling Center- the El Cerrito Recycling Center (as well as the HHW Collection on Tuesdays) is closed to the public during the shelter in place.

The City, RecycleMore, and Republic Services continue to work hard to keep the community clean and safe, ensure high quality service with minimal service disruption while facing a unique challenge that requires a dedicated focus on public health and safety. For more information regarding the available programs visit, www.ci.richmond.ca.us/1709/Waste-Recycling-Compost-Services.

Report Illegal Dumping

Watch the city's "How To" video for instructions on how to download the free City of Richmond app: <https://youtu.be/i4W1wVvB9fw>

Feb 2020

OPTIONS TO REPORT ILLEGAL DUMPING
OPCIONES PARA REPORTAR DE BASURA TIRADA ILEGALMENTE

BEST OPTION / MEJOR OPCIÓN
CITY OF RICHMOND APP
APLICACION DE CIUDAD DE RICHMOND

OTHER OPTION / OTRA OPCIÓN
ILLEGAL DUMPING HOT LINE
LÍNEA DIRECTA PARA REPORTAR BASURA TIRADA ILEGALMENTE
(510) 965-4905

IN PROGRESS / EN PROGRESO
CALL (510) 233-1214
LLAME (510) 233-1214
**Stay safe. Do not confront perpetrators*
**Cuidado. No confrontar a los ofensor*

Download the **FREE** app! Search "Richmond California" in the App Store or Play Store
Descargue la aplicación GRATIS! Busque "Richmond California" en el App Store de Apple o en Play Store

Richmond
CalRecycle

3. **Upcoming Events**

Richmond Rent Program Community Workshop Webinar: Understanding the Richmond Rent Ordinance for Realtors

Realtor-focused Community Workshop Webinar

Friday, May 29, 2020
10:00 A.M. - 12:00 P.M.

Join by Zoom: <https://bit.ly/2hW9V6DJ>
Password: realtor

This Community Workshop Webinar is designed for Realtors who are interested in learning more about the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance. Visit our event page to register: <https://www.eventbrite.com/e/richmond-rent-program-webinar-tickets-103869995954?aff=affiliate1>

Questions? Visit www.richmondrent.org to learn more about the Rent Program, or call or email the Rent Program at (510) 234-RENT (7368) or rent@ci.richmond.ca.us

RICHMOND RENT PROGRAM COMMUNITY WORKSHOP

Webinar: Understanding the Richmond Rent Ordinance for Realtors



Friday, May 29, 2020

10:00 AM - 12:00 PM

Please click the link below to attend:

<https://bit.ly/2W9V6DJ>

Password: realtor



This webinar is designed for Realtors who would like to learn more about the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Topics for discussion will include:

- Overview of the Rent Ordinance
- Properties Subject to the Rent Ordinance
- Rent Control Overview
- Just Cause for Eviction Requirements
- Tips for Realtors
- Overview of Important California Civil Code

RSVP by clicking below:

<https://rentprogram.eventbrite.com>

Richmondrent.org/workshops

rent@ci.richmond.ca.us

(510) 234-RENT(7368)



Follow @richmond_rent_program

PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND TALLER COMUNITARIO

Seminario Web: Entendimiento de la Ordenanza de Renta de la Ciudad de Richmond para Inmobiliarios



Viernes 29 de Mayo de 2020

10:00 AM - 12:00 PM

Por favor visite el siguiente enlace para asistir

<https://bit.ly/2W9V6DJ>

Password: realtor



Este seminario está diseñado para agentes inmobiliarios de Richmond que deseen obtener más información sobre la Renta Justa, la Causa Justa de Desalojo y la Ordenanza de Protección del Propietario de Vivienda.

Temas de dialogo incluyen:

- Resumen de la Ordenanza de Renta
- Propiedades sujetas a la Ordenance de Renta
- Descripción general del control de renta
- Requisitos para Causa Justa de Desalojo
- Consejos para Agentes Inmobiliarios
- Resumen de Codigos Civiles de California

Confirme su asistencia hoy:

<https://rentprogram.eventbrite.com>

Richmondrent.org/workshops

rent@ci.richmond.ca.us

(510) 234-RENT(7368)



Follow @richmond_rent_program

4. **City Manager's Chronicles**

Our RichmondWORKS program in the City's Employment & Training Department received a grant of \$162,000 to provide basic support services for residents impacted by COVID 19. These funds are being used to directly help our underserved populations, particularly our English language learners, including emergency funds of up to \$800 per person for basic needs such as child care, housing, utility assistance, and transportation costs.

On top of that, the City received another grant in the amount of \$575,000 to assist residents who lost their jobs due to the pandemic. With those funds, we'll provide workforce development and supportive services for up to 125 participants, to help them prepare for new employment opportunities.

The services that we can provide through this grant include resume and job application support, career planning, and interview preparation, job placement support, on-the-job-training and career technical education via contracted partners, work-related transportation and childcare, and more. We continue to actively pursue other grant funds to further this kind of priority work in the community.

Some other good news: Contra Costa County will now take appointments for COVID-19 testing for any resident who believes they need one, whether they have symptoms or not and regardless of insurance or ability to pay. Previously, tests were only offered for patients with symptoms of illness. There's no up-front cost for testing, but if you have health insurance, your insurance will be billed.

There are eight test sites available – the county is operating five drive-through testing locations - Antioch, Concord, Martinez, Pittsburg, San Pablo and San Ramon - while the state offers walk-up testing at three additional sites, which are Brentwood, Pinole and Walnut Creek. This testing is available by appointment only, by calling 844-421-0804 from 8:00 A.M. to 3:30 P.M. daily. This increased access to community testing is very important in helping Contra Costa County reach its goals for further easing of social restrictions under the current shelter-in-place order, which lasts through May.

5. **Community Development**

Census 2020 is Underway! Don't miss being Counted!

The future of our communities starts with Census 2020. The Census count comes once a decade, to count every person living in the United States. Not only does the count determine congressional districting, it is also used to allocate critical funding for our communities for roads, affordable housing, schools, parks, and healthcare – which has been proven to be so essential for everyone during COVID-19 pandemic.

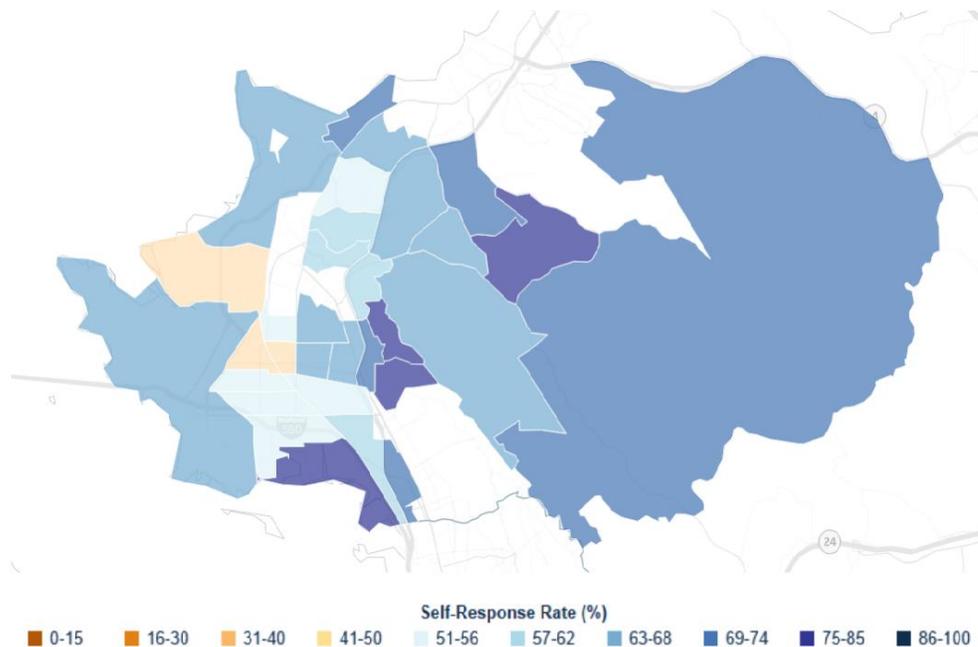
As of May 12, 2020, **61.5% of Richmond households have responded to Census 2020 –a 4.8% increase compared to April 28th. Three Richmond neighborhoods still have a self-response rate below 50% - Iron Triangle (45.9%), North Richmond (45.2%) and Shields-Reid (45.2%).**

The following table has the response rate by neighborhood as of May 12, 2020 and the response rate increase over the last two weeks:

Table 1. Census 2020 response-rate by neighborhood in the City of Richmond as of May 12th

Neighborhoods	Response Rate (%)	Growth (%)
CITY OF RICHMOND	61.5	4.8
ATCHISON VILLAGE	52.1	5.9
BELDING WOODS	50.9	3.4
CASTRO HEIGHTS	67.8	5.8
CORONADO	51.3	5.8
CRESCENT PARK APARTMENTS RES. COUN.	57.8	5.4
EASTSHORE	57.8	5.4
FAIRMEDE HILLTOP	54.7	7.0
GREENBRIAR	67.8	5.8
HILLTOP DISTRICT	54.7	7.0
IRON TRIANGLE	45.9	5.4
LAUREL PARK	57.8	5.4
MARINA BAY	75.1	3.8
MAY VALLEY	67.8	5.8
NORTH & EAST	63.4	3.6
NORTH RICHMOND	45.2	3.0
PANHANDLE ANNEX	57.8	5.4
PARCHESTER VILLAGE	54.7	7.0
PARK PLAZA NEIHBORHOOD COUNCIL	54.8	5.2
POINT RICHMOND	68.0	4.3
PULLMAN	54.8	5.2
QUAIL HILL	67.8	5.8
RICHMOND ANNEX	73.5	3.0
RICHMOND HEIGHTS	67.3	3.1
RICHMORE VILLAGE/METRO SQUARE	54.8	5.2
SANTA FE	51.3	5.8
SHIELDS-REID	45.2	3.0
SW RICHMOND ANNEX	75.1	3.8

Census Bureau. Response rate comparison between April 28th and May 12th, 2020.



Map 1. City of Richmond. Census 2020 Self-Response rate by census tract. May 12th, 2020.

Census Bureau. <https://2020census.gov/en/response-rates.html#>

Every person missed in the Census count is estimated to result in a \$2,000/year loss in federal funds for communities. If Contra Costa County undercounts by 5%, it's expected to lose \$1.1 billion of funding over the next ten years.

If you haven't completed your questionnaire, or want to assist your neighbors, family, or friends to complete their census, remember it can be done through one of the following options:

- **Online.** Click this link and start your questionnaire: <https://my2020census.gov/>
The census questionnaire can be responded to online in 12 languages, besides English.

- **Phone.** Every day from 4 am to 11 pm on the following phone lines:

- English: 844-330-2020
- Spanish: 844-468-2020

Monday through Friday from 5 am to 7 pm for the following languages on the following phone lines:

- Chinese (Mandarin): 844-391-2020
- Chinese (Cantonese): 844-398-2020
- Vietnamese: 844-461-2020
- Korean: 844-392-2020
- Russian: 844-417-2020
- Arabic: 844-416-2020
- Tagalog: 844-478-2020
- Polish: 844-479-2020
- French: 844-494-2020
- Haitian Creole: 844-477-2020
- Portuguese: 844-474-2020
- Japanese: 844-460-2020

- **Mail.** Since April 8th, if a household has not responded to their census, a paper census questionnaire will be mailed. Completed questionnaires, should be mailed to:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

Please help us spread the word about Census 2020 to make sure we're all counted!

If you have questions or need assistance to respond to Census 2020, email beatriz_querrero@ci.richmond.ca.us and provide a phone number to contact you.

¡El Censo 2020 está sucediendo! ¡No olvide contarse!

El futuro de nuestras comunidades empieza con el Censo 2020. El Censo se realiza una vez cada década, para contar a cada persona viviendo en los Estados Unidos. El conteo no solo define los distritos electorales, también se usa para determinar el presupuesto de nuestras comunidades incluyendo carreteras, vivienda accesible, escuelas, parques y acceso a la salud – algo que ha demostrado ser esencial para todas las personas durante la pandemia de COVID-19.

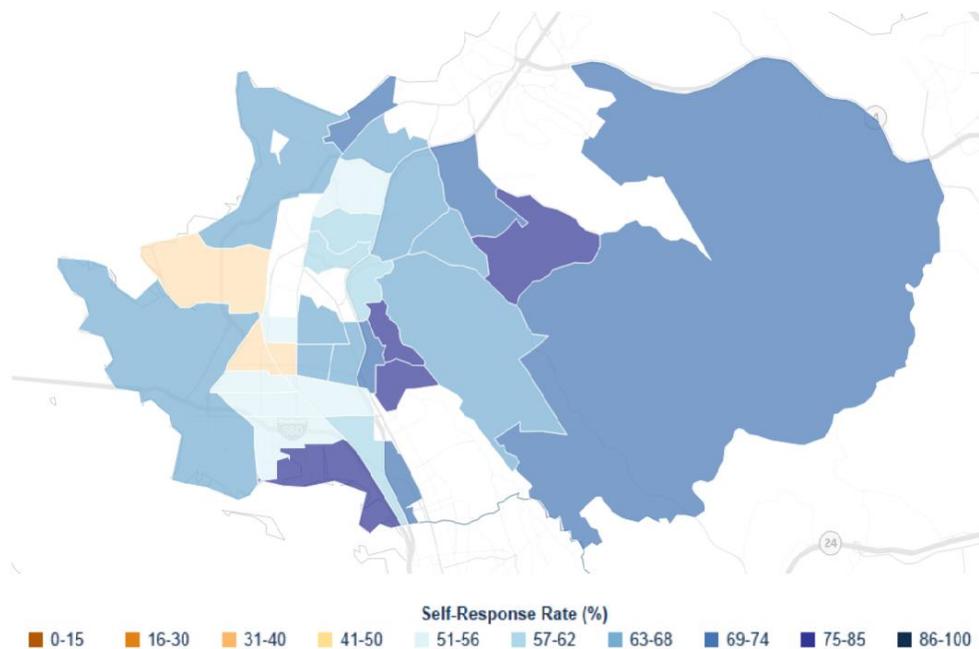
Al 12 de mayo, **61.5% de los hogares han respondido al Censo 2020** en la Ciudad de Richmond – un **aumento de 4.8%** comparado con los datos del 28 de abril. **Tres vecindarios de Richmond se encuentran aún debajo del 50% de respuesta** - Iron Triangle (45.9%), North Richmond (45.2%) y Sheilds-Reid (45.2%). A continuación, se presenta una tabla con el porcentaje de respuesta de cada vecindario de la ciudad:

Tabla 1. Porcentaje de respuesta del Censo 2020 por vecindario en la Ciudad de Richmond al 12 de mayo.

Vecindarios	Respuesta (%)	Aumento (%)
CITY OF RICHMOND	61.5	4.8
ATCHISON VILLAGE	52.1	5.9
BELDING WOODS	50.9	3.4
CASTRO HEIGHTS	67.8	5.8
CORONADO	51.3	5.8
CRESCENT PARK APARTMENTS RES. COUN.	57.8	5.4
EASTSHORE	57.8	5.4
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PARK PLAZA NEIHBORHOOD COUNCIL	54.8	5.2
POINT RICHMOND	68.0	4.3
PULLMAN	54.8	5.2
QUAIL HILL	67.8	5.8
RICHMOND ANNEX	73.5	3.0
RICHMOND HEIGHTS	67.3	3.1
RICHMORE VILLAGE/METRO SQUARE	54.8	5.2
SANTA FE	51.3	5.8
SHIELDS-REID	45.2	3.0
SW RICHMOND ANNEX	75.1	3.8

Census Bureau. Comparación de la tasa de respuesta entre el 28 de abril y el 12 de mayo.



Mapa 1. Ciudad de Richmond. Respuesta al Censo 2020 por zona censal al 28 de abril.

Census Bureau. <https://2020census.gov/en/response-rates.html#>

Cada persona que no sea contada en el Censo se estima que represente un costo de \$2,000 al año en pérdida de fondos federales para las comunidades. Si el Condado de Contra Costa no cuenta al 5% de la población, perdería aproximadamente \$1.1 mil millones de dólares de financiamiento en los siguientes 10 años.

Si no ha respondido su cuestionario, o quiere ayudar a sus vecinos, amigos o familiares a completar su cuestionario, recuerde que se puede realizar a través de las siguientes opciones:

- **Internet.** Dé click en este link e inicie su cuestionario: <https://my2020census.gov/>
El cuestionario del censo puede responderse en línea, en 12 idiomas, además de inglés.
- **Teléfono.** Todos los días de 4am a 11pm en los siguientes números:
 - Inglés: 844-330-2020
 - Español: 844-468-2020

Lunes a viernes, de 5am a 7 pm, para los siguientes idiomas en los siguientes teléfonos:

- | | |
|----------------------------------|----------------------------------|
| • Chino (Mandarín): 844-391-2020 | • Chino (Cantonés): 844-398-2020 |
| • Vietnamés: 844-461-2020 | • Coreano: 844-392-2020 |
| • Portugués: 844-474-2020 | • Creole Haitiano: 844-477-2020 |
| • Ruso: 844-417-2020 | • Japonés: 844-460-2020 |
| • Francés: 844-494-2020 | • Polaco: 844-479-2020 |
| • Tagalo: 844-478-2020 | • Árabe: 844-416-2020 |
- **Correo.** Si un hogar no ha respondido al censo, a partir del 8 de abril recibirá una forma por correo. Los cuestionarios completos deberán enviarse a la siguiente dirección:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

¡Por favor ayúdenos a correr la voz sobre del Censo 2020, para asegurar que todos seamos contados!

Si tiene dudas o necesita ayuda para responder el Censo 2020, mande un correo electrónico a beatriz_querrero@ci.richmond.ca.us y por favor incluya su número de teléfono para contactarlo.

6. **Information Technology**

Transparent Richmond

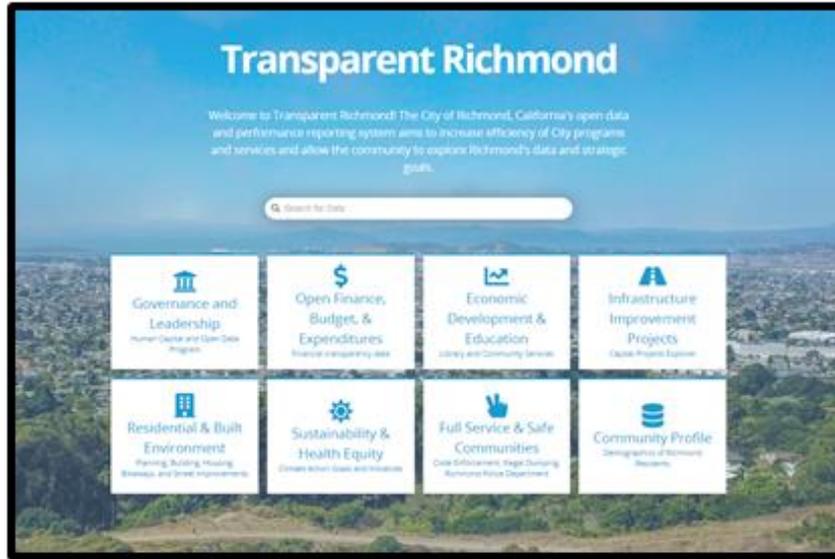
Check out Transparent Richmond (www.transparentrichmond.org), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

Transparent Richmond aims to accomplish the following:

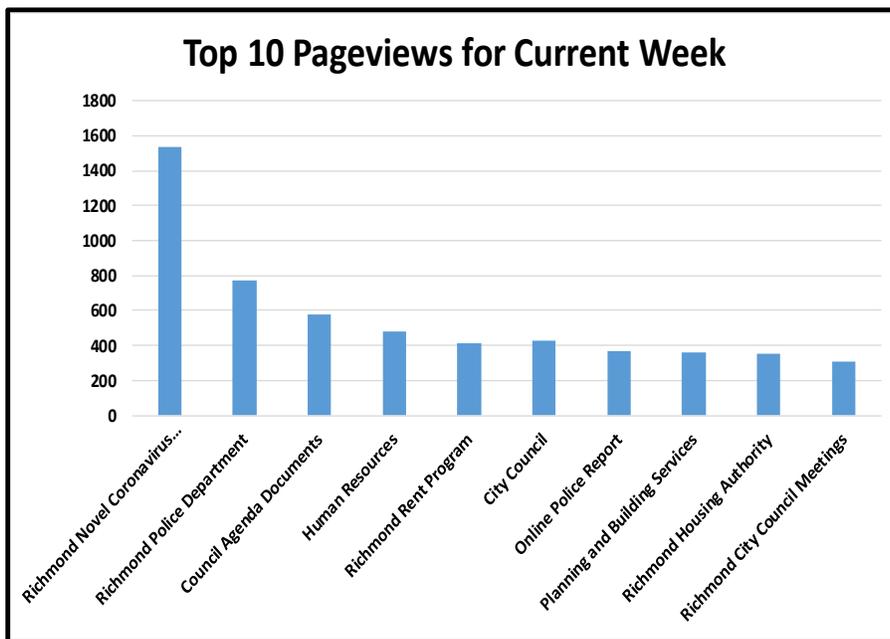
- Improve the collective understanding of all city services

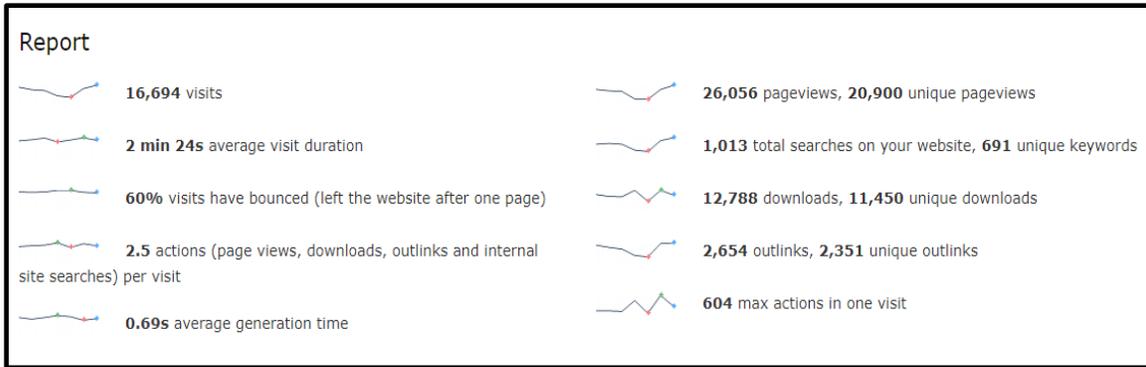
- Automate performance data to help track and meet budget and service goals
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.



Social Media Statistics for the week of May 15, 2020





7. Internal Services

Finance

Fiscal Year (FY) 2020-21 Budget Development

The budget continues to reflect a projected deficit of \$27 million. At its meeting on May 12, 2020, the City Council reviewed and discussed each potential budget balancing strategy under the general operating items section. Staff updated the budget balancing strategies based on the City Council direction and continue refining cost estimates. Possible cost savings were identified in department operating budgets and presented to department heads for review. On May 19, 2020, the city manager and Finance Department staff members will be presenting updates to the City Council on the status of the budget, revenue enhancement and cost recovery measures.

Open Requests For Bids/Request For Proposals

Rent Program	Request For Proposals For Written Translation Services	Due: 5/18/20
Engineering and CIP	On-Call Transportation Engineering Services Fiscal Year 2020/21-2022/23	Due: 5/22/20
City Manager	Request For Proposal Redevelopment, Ownership and Operations of Nystrom Village	Due: 6/19/20

8. Library and Community Services

Library Services

In February, a digital submission of historical photos of African American life in Richmond before and during World War II was accepted by the California Revealed Project. The digital submission is a collaborative with *An Exploration of Our History: an interactive photo exhibit* grant, funded by the Arts and Culture

Commission. California Revealed Project is a State Library initiative to help California's public libraries, partnership with other local heritage groups, digitize, preserve and provide online access to archival materials. The link to the photos is: <http://californiarevealed.org/collections/richmond-public-library>

9. **Public Works**

Abatement

Abatement crews performed weed abatement in alleyways, removed weeds from planting strips and vacant lots, removed debris and graffiti from various locations throughout the City.



Alleyways Maintenance



Planting Strip Maintenance



City Owned Lots





Illegal Dumping



Graffiti Abatement

Facilities Maintenance

Stationary engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, re-wired and installed a safety relay on the hydronic boiler at the Plunge, annual coil cleaning on the air conditioning unit at 440 Civic Center Plaza, secured entry gates at the Nevin Plaza Housing, completed safety inspection at the Bayview Library, replaced damaged tiles in the men's locker room at the Swim Center, repaired the chlorine feeder pump at the Plunge and replaced the exhaust fan belts at the Swim Center.



Coil Cleaning at 440 Civic Center

Utility Workers continued sanitizing areas multiple times a day, removed tables from the second floor of City Hall, replaced bulbs at Fire Stations #63 and #64, replaced bulbs at the Family Justice Center and deep-cleaned the Employment and Training building and serviced 29 City-owned facilities.



Employment and Training Building

Parks and Landscaping

General fund crews mowed and removed debris from parks, performed weed abatement at Boorman Park, performed maintenance along the Richmond Greenway, general maintenance on Berk Avenue, removed debris along the sound wall along 56th Street, weeded the medians along Cutting Boulevard, removed graffiti from Tiller Park, performed maintenance at bus stops, conducted irrigation inspection, repairs and performed pest control at multiple parks.



Monterey Playlot Maintenance



Greenway Maintenance

Marina District crews removed debris from parks and parking lots, trimmed shrubs in the planters along Regatta Drive and Marina Way, continued with manual weeding along the Bay Trail, continued irrigation inspection and repairs in parks, mowed all lawns, performed abatement on Marina Way medians, pruned shrubs around restrooms, began tennis court resurfacing and edging at Barbara Jay Vincent Park.



Median Maintenance

Hilltop District crews continued general maintenance around the business area, removed debris from all parks, completed weed abatement at Fire Station #68 and continued weed abatement on Hilltop Drive medians.



Hilltop Drive Median Maintenance

Pavement Maintenance

Paving crews continued to pave on Valley View Drive, patched an area on 21st Street, installed a speed hump on 20th Street, addressed complaints and worked from the outstanding pothole list.



Valley View Drive



Speed Hump Installation

Street Sweeping crews swept the following Neighborhood Council districts on the second Monday through Thursday and the third Friday in; May Valley, Vista View, Clinton Hill I – IV, East Richmond, Santa Fe, Coronado, Marina Bay and Point Richmond.

Traffic Signs and Lines staff fabricated 17 signs, installed eight signs and two poles, installed delineation markers, replaced guardrails, repaired a crash barrel on 23rd Street, striped on Valley View Drive and painted white and yellow pavement markings in various locations.



Valley View Markings



Damaged Guardrail



Damaged Crash Barrel

Water Resource Recovery Department

Public Hearing – Richmond Municipal Sewer District Proposed Rate Increase - continued

The City Council opened the Public Hearing regarding the Sewer Rate Increases at the City Council meeting on April 21, 2020. There was several protest letters received as well as comments from the public via teleconference calls. The Council voted to keep the public hearing open until May 19, 2020, at which time they will vote on whether to raise the sanitary sewer rates. These rate increases only affect those residents who reside in the **Richmond Municipal Sewer District**. If you are located in Stege's or West County's sewer districts, these rates will not apply to you.

Due to the Governor's Shelter-in-Place order, public attendance at the Council Meetings has been restricted. Therefore, please check the City's website for information regarding how you can register to participate in the Public Hearing regarding the Sewer Rate Increase.

Comments or protests can also be submitted in writing to: City Clerk's Office, 450 Civic Center Plaza, Richmond, CA 94804. You may also submit your protest or comments via e-mail letter to the City Clerk's office at the following address: Cityclerkdept@ci.richmond.ca.us

All protests will be recorded until the close of the public hearing. For more information, please contact Mary Phelps at (510) 621-1269 or mary_phelps@ci.richmond.ca.us

For more information, please visit: <http://www.ci.richmond.ca.us/3281/Water-Resource-Recovery>

2019/20 Sewer Segment Rehabilitation Project – Risk Assessment Analysis Year 2

The project has been awarded. Notice to Proceed was March 9, 2020, and this project is on a fast track to be completed by June 29, 2020, per the Baykeeper Settlement Agreement of 2018. See progress photos below.



Local contractor is installing new sewer main on 34th Street.

SCADA Upgrade Project

The project has been awarded. It is approximately 30% complete and working on remote telemetry of Lift Stations and Flow Monitoring.



The contractor is programming the SCADA system.

Bush & 23rd Street Repair

AT&T is in the process of moving the duct bank. See progress photos below.



AT&T is moving their ductbank to correct the situation at 23rd Street and Bush Avenue.

Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program or call 510-620-6594.



Sewer Lateral Grant Program Application Guidelines

Application and copies of the required documents listed below must be submitted in person at:
 Water Resource Recovery Center - 430 Oak Center Plaza, 1st Floor, Richmond, CA 94804
 Counter Hours: Monday-Friday 8:00am-5pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

Eligibility:

- Funds served by the City of Richmond Sanitary Municipal Sewer District.
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

Required Documents:

- Only Lateral Grant Applications dated 6/30/2019 or newer will be accepted.
- Contractor's final bill in full invoice.
- Proof of payment (copy of cancelled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after announcement permit inspections are approved).
- Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust).
- Tax-exempt organizations must submit proof of tax-exempt status.

Award Limits:

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- This program can be suspended at any time without prior or advanced notification or posting.
- Property owners are eligible for **ONE** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,500 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

PLEASE NOTE
 Sewer Lateral Grant Program for Fiscal Year 2019-2020
ONLY work completed during the fiscal year (7/1/19 - 6/30/20)
 will be eligible for sewer lateral grant reimbursement.

WRS 06/19/19



Sewer Lateral Grant Program Application

APPLICANT INFORMATION	
Property Owner's Name (PRINT)	
Property Address (PRINT)	
Mailing Address (if different than above)	
Phone	Fax
Property location: <input type="checkbox"/> Primary Residence <input type="checkbox"/> Rental Property (owner-occupied) <input type="checkbox"/> Other	
Is the rental property currently registered with the City of Richmond Rent Program? <input type="checkbox"/> No <input type="checkbox"/> Yes	
Contractor bill amount	Total amount paid to contractor
<small> Applicant's Declaration: I/We (or I/We and my partner) certify that I/we have read and understand the Sewer Lateral Grant Program and System. I/we understand that I/we are responsible for the repair/replacement of the sewer lateral replacement at the above-referenced property, but understand that the City will fund all sewer lateral grant replacement property services in a lifetime on a first come first serve basis and all sewer lateral grant funds are subject to the funding availability described above. I/We warrant that the above-referenced property is in compliance with Richmond Municipal Code Chapter 15.12. I/we warrant that the sewer lateral grant application is not approved. I/We warrant that I/we are not applying for reimbursement of costs incurred to make the sewer lateral replacement described above, and we understand that the City of Richmond does not guarantee the cost of installation or make sewer lateral grants for the City of Richmond all rights of access in the subject property necessary to access the declaration. All rights to be exercised will belong to the contractor and will inure to their benefit in the event of the subject property. </small>	
APPLICANT NAME (PRINT)	DATE
APPLICANT SIGNATURE	
(FOR OFFICE USE ONLY)	
<input type="checkbox"/> Complete <input type="checkbox"/> Contract bill in full <input type="checkbox"/> Proof of payment (copy of cancelled check, credit card receipt, or bank statement) <input type="checkbox"/> Proof of Property <input type="checkbox"/> Certificate of Lateral Compliance <input type="checkbox"/> Certificate of Lateral Compliance <input type="checkbox"/> Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust)	APPROVED BY: _____ DATE: _____ APPROVED DATE: _____ APPROVED SIGNATURE: _____
<input type="checkbox"/> If the applicant provides a contractor bill for the replacement of the sewer lateral grant program. <input type="checkbox"/> No <input type="checkbox"/> Yes	

WRS 06/19/19

10. Richmond Promise

Become a Richmond Promise Mentor!

Interested in support a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018-19 mentor pilot program, we aim to match mentors and mentees for the 2020-21 academic year. This goal is dependent on mentee/mentor interest and mutual fit.

The time commitment for mentors is approximately one hour per month starting in August 2020 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual.

If you're interested, please complete the mentor interest form at <http://bit.ly/richmentor20>

For questions, email bquarles@richmondpromise.org

“

My mentor
helped me
BUILD
CONNECTIONS
with professionals
in the industries I'm
interested in.

”

 **JEFERSON SOLANO**
UCLA
CLASS OF 2021



#FindYourWhy
Become a Mentor
bit.ly/richmentor20

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Laura Snideman

*City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond



Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

Apple version of APP

Android version of APP



We welcome your comments at webservices@ci.richmond.ca.us

Richmond Residents

Want to report a service concern or issue?
Use CORConnect to contact City of Richmond

The screenshot shows the City of Richmond website header with the logo and navigation menu. A central banner contains text about using CORConnect. Below the banner is a row of service icons, with the 'COR Connect' icon circled in red. The footer includes the website URL and various links.

CITY OF
Richmond CALIFORNIA

DEPARTMENTS COMMUNITY BUSINESS GOVERNMENT PUBLIC SAFETY

You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.

Agenda Docs Community Voice **COR Connect** Environment Employment KCRT Channel 28 Project & Bids

Charter NEWS QUICK LINKS HOW DO I... City

ci.richmond.ca.us

9, Oct 10
Historic Preservation Commission
Meeting - Agenda
Wed, Oct 11
Crescent Park Neighborhood
Council Meeting

On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.



You can also look up previously submitted issues to check on the current status if you provided your name, phone number or email when you submitted it.

Want to report a service concern or issue?



Use the City of Richmond Mobile Application:



The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us