



Hon. Mayor and Members of the City Council:

This is the report for the week ending May 22nd, 2020.

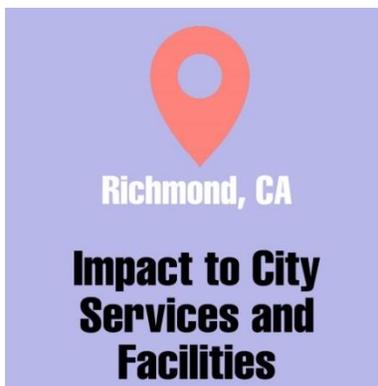


1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, May 26th. Closed Session begins at 5:00 P.M., followed by the Special meeting of the Richmond Housing Authority at 6:25 P.M. The Regular City Council will begin at 6:30 P.M., and the agenda may be found by clicking this link: [May 26th City Council Agenda.](#)

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



NEW! The Richmond Cares Hotline

The Richmond Cares Hotline was created to respond to callers with questions regarding City of Richmond resources and services available during the COVID-19 shelter-in-place order. Introduced by the Richmond Government Alliance on Race and Equity (GARE) team, the Richmond Cares Hotline held its soft launch on Monday, April 27, 2020. The phone number for the hotline is 510-620-6700, and the hours of operation are Monday-Friday 8:30 A.M.-5:00 P.M. Non-English speakers are also encouraged to call the Richmond Cares Hotline.



THE RICHMOND CARES HOTLINE

for Richmond COVID-19
Resources and Information

510-620-6700

Hotline Hours:
Monday - Friday 8:30AM - 5PM



Any questions related to Richmond COVID-19
resources, City of Richmond services,
or the Shelter-in-Place Order



LÍNEA DIRECTA DE RICHMOND CARES

Recursos e información para
Richmond COVID-19

510-620-6700

Horario de línea directa:
Lunes a Viernes de 8:30 am-5:00 pm



Preguntas relacionada con los recursos
Richmond COVID-19, los servicios de la
Ciudad de Richmond o la Orden de Refugio

California Disaster Relief Assistance for Immigrants (DRAI)

California Disaster Relief Assistance for Immigrants (DRAI)

Beginning Monday, May 18, 2020

**Applications Accepted by Phone Only at
1-415-324-1011**

What is DRAI?

- The State of California will provide one-time disaster relief assistance to adult undocumented immigrants impacted by the COVID-19 pandemic.
- This is only for adults who are ineligible for other forms of federal unemployment or pandemic related assistance, such as the CARES act or unemployment benefits.

What documents are needed to apply for DRAI?

- You will need to provide information and documents to verify your identity, your address, and to show you have been impacted by COVID-19.
- More information will be available after you call the toll-free number.

How much is the assistance?

- An undocumented adult who qualifies can receive \$500 in direct assistance, with a maximum of \$1,000 per household.

How Do I Apply?

- 1** After Monday, May 18, if you are eligible for this program, call the number above to apply for benefits.
- 2** You must apply with the nonprofit organization assigned to the county where you live. Our agency will help you complete the application and confirm your eligibility.
- 3** Help will be provided on a first come, first served basis. Funding is limited, and disaster relief application services and assistance are not guaranteed.

For more information, visit these websites [California Department of Social Services](#) and the [Guide for Immigrant Californians](#).

Catholic Charities is part of a network of trusted nonprofit organizations throughout California helping undocumented adults apply for this vital DRAI support.

- Catholic Charities East Bay is supporting residents of Alameda and Contra Costa Counties. ccb.org
- Catholic Charities San Francisco is supporting residents of San Francisco, San Mateo and Marin Counties. catholiccharitiessf.org
- Catholic Charities of Santa Clara is helping residents of Santa Clara County. catholiccharitiesscc.org

 Catholic
Charities
East Bay
www.cceb.org

COVID-19 Small Business Resources

Many small businesses in the City of Richmond are struggling due to the Shelter in Place order. In an effort to support small businesses, the City has been diligently updating the [Business Development](#) website with the most up to date resources.

Resources that are useful for small businesses include but are not limited to:

[Small Business Hotline](#) - Recently, the Workforce Development Board of Contra Costa County has started operating a hotline to connect businesses and workers to helpful federal, state, and local programs. Businesses and workers can call **833-320-1919** to receive resources and referrals on loans, grants, unemployment insurance, payroll subsidies, and other issues of concern.

[CARES Act Paycheck Protection Plan \(PPP\)](#) – Recently added \$301 Billion of funding to support small business through loans which can be forgiven if funds used to retain workers.

[Disaster Unemployment Assistance](#) - US Department of Labor, Employment & Training Administration Disaster Unemployment Assistance program provides unemployment benefits to individuals who have become unemployed as a direct result of a presidentially declared disaster.

[SBA Economic Injury Disaster Loans](#) - US Small Business Administration Injury Disaster Loans offer up to \$2 million in assistance for a small business.

[OnwardCA.org](#) – One-stop resource for residents of California impacted by job loss due to COVID-19

[File a State Unemployment Insurance Claim](#) - Unemployment Insurance is an employer-paid program that provides partial income replacement when one becomes unemployed or has their hours reduced. Follow the link for eligibility requirements.

[Richmond Revolving Loan Fund](#) - The Revolving Loan Fund is a community-based program to foster local economic growth through the creation and retention of employment opportunities for Richmond residents. The program offers eligible applicants loans from a minimum of \$5,000 to a maximum of \$100,000.

[Richmond Kiva Loan Program](#) - Kiva is a small loan match program where you are required to raise to \$1,500 on the Kiva crowdfunding website. The City will match funds raised dollar-for-dollar, up to \$1,500. The maximum financing to your business under this program is \$3,000.

KCRT Datanet for the Week



**The Richmond
Rapid Response Fund (R3F)**

RichmondResponseFund.org

R3F is a wraparound initiative that will meet the immediate and ongoing needs of the community during the COVID-19 pandemic & beyond.

R3F will focus on key priority areas including food and essential supplies, economic recovery and security, housing and homelessness, health and healing, education and learning, and social & legal services.



Mask Up when in Public



Mandatory

Contra Costa Health Officer Issues "Cover Your Face" Order

LifeLong Medical Care

We are here for you! Call (510) 981-4100 for COVID-19 Testing. Visit <https://www.lifelongmedical.org/covid.html> for more information.

¡Estamos aquí para ayudarle! Llame al (510) 981-4100 para pruebas de COVID-19. Visite <https://www.lifelongmedical.org/covid.html> para más información.

**LifeLong
Medical
Care**

Health Services For All Ages
a California Health Center

Medi-Cal? Medicare? Uninsured?

You can get a COVID-19
(Coronavirus) Test at
LifeLong Medical Care!



**CALL (510) 981-4100
FOR APPOINTMENT
AND INFORMATION**

City of Richmond Issues Supplemental Order Prohibiting Rent Increases and/or Evictions for Residential and Commercial Rental Units

The Director of Emergency Services issued a Supplemental Order (http://www.ci.richmond.ca.us/DocumentCenter/View/52896/Supplemental-Order-Rents-and-Evictions_4_27_2020), effective April 27, 2020, which extends eviction protections to commercial tenants and prohibits rent increases on residential properties with more than one dwelling unit that were constructed before February 1, 1995 (including Low Income Housing Tax Credit, or LIHTC properties) through May 31, 2020, or any extension of the local emergency (NOTE: *restrictions on rent increases do not apply to properties with one dwelling unit on one parcel, permitted dwelling units constructed after February 1995, Project-Based Section 8, Section 202, and Public Housing Units*). Please contact the Rent Program at 510-234-RENT or rent@ci.richmond.ca.us if you have any questions about whether a unit is subject to the rent increase restrictions.

Access the Revised Coronavirus (COVID-19) and Rentals: What Richmond Tenants and Landlords Need to Know Fact Sheet (English & Spanish):

http://www.ci.richmond.ca.us/DocumentCenter/View/52928/Updated-COVID-Fact-Sheet_EngSp_5_6_20

Access the Letter Template for Tenants to Inform Landlords of Their Inability to Pay Rent Due to the Financial Impacts of COVID-19 (English):

http://www.ci.richmond.ca.us/DocumentCenter/View/52608/COVID-Failure-to-Pay-Rent-Notice-Template_ENGLISH

Access the Letter Template for Tenants to Inform Landlords of Their Inability to Pay Rent Due to the Financial Impacts of COVID-19 (Spanish):

http://www.ci.richmond.ca.us/DocumentCenter/View/52609/COVID-Failure-to-Pay-Rent-Notice-Template_SPANISH

If you have any questions about the Supplemental Order, please contact the Rent Program at 510-234-RENT(7368) or rent@ci.richmond.ca.us to speak with a Housing Counselor.

For more information about the Rent Board and Rent Program, please visit

www.richmondrent.org

<p>City of Richmond Supplemental Order</p> <p>Prohibiting Rent Increases and/or Evictions for Residential and Commercial Tenants</p> <p>As of April 27, 2020</p> <p>Access more information and resources at www.richmondrent.org</p> <p>Rent program staff are available by phone 510-234-RENT (7368) or by email rent@ci.richmond.ca.us to address any questions from community members</p>	<p>Orden Suplementaria de la Ciudad de Richmond</p> <p>Prohibición de Aumentos de Alquiler y/o Desalojos para Inquilinos Residenciales y Comerciales</p> <p>A partir del 27 de Abril de 2020</p> <p>Acceda más información en www.richmondrent.org</p> <p>El Personal del Programa de Renta esta disponible por telefono 510-234-RENT (7368) o por correo electronico: rent@ci.richmond.ca.us para ayudar sobre preguntas de la comunidad.</p>
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Richmond Promise Response to COVID 19

During this time of uncertainty, the [Richmond Promise](#) and our incredible college access partners are committed to supporting our college students and high school students through their last months of school as they transition to college and continue to pursue their college dreams.

Read below for key resources and the ways we are working together with partners to adapt our programming to virtually support Richmond high school seniors and college students. The Richmond Promise team is fully present and virtual. With any questions or requests for support, reach out to info@richmondpromise.org or call us at (510) 230-0422

Virtual Support for High School Seniors & College Students Through the Summer

Richmond Promise is offering virtual coaching to current high school 12th graders & current college students who may need support with their college enrollment process. We can assist students who need supporting completing to-do list item for their college portals, financial aid, or enrollment to our local community college institutions. Students can sign up for an appointment here: <https://bit.ly/rpvirtuallsupport> or contact our Outreach Team:

- Miguel Molina: mmolina@richmondpromise.org (530-794-8326)
- Ana Perez: aperez@richmondpromise.org (510-775-1067)



Richmond Promise Scholar Support

Do you know a Richmond Promise college student in need? Since March 13, we have provided students with support for groceries, computers and Wi-Fi access and travel home. If you know a Richmond Promise College Scholar who needs support, encourage them to [fill out this form](#). If you and your family have everything you need, please consider donating to our relief fund and helping us support our community [by clicking here](#).

COVID [FAQ for College Students](#), courtesy of the [Northern California College Promise Coalition](#). Check out our RP Specific [College Access Resource guide](#) for the most up-to-date information on direct resources and supports within our community.

Solid Waste Services- Updates

Republic Services: <https://www.republicservices.com/municipality/wccc-ca>

Republic Services notified the City that On-Call Curbside Bagged Clean-Ups of Bagged Material and Bulky Household Items will resume beginning May 18th. To schedule an appointment please call (510) 262-7100.

RecycleMore (West Contra Costa Integrated Waste Management Authority)

RecycleMore staff is working remotely and are still available to answer questions via email. For more information visit, <http://recyclemore.com/>

Open Services:

- Mattress Drop-off at 101 Pittsburg Ave, Richmond, CA
 - West County Household Hazardous Waste Facility
- *Operating under regular business hours

Wednesday-Saturday 9:00 A.M. -4:00 P.M. (closed for lunch 12 NOON-12:30 P.M.).
101 Pittsburg Avenue in Richmond
Please call 1-888-412-9277 for more information

- El Cerrito Recycling Center- The El Cerrito Recycling Center, as well as the Household Hazardous Waste Collection is open with modified hours. For more information, visit <https://www.el-cerrito.org/533/Recycling-Environmental-Resource-Center>.

Suspended Services- Effective Monday, March 30, until further notice

- Door-to-Door Household Hazardous Waste Collection for seniors and the disabled is temporarily suspended during the shelter in place.
- West County Resource Recovery- the Compost give-away on the first Wednesday of the month will be temporarily suspended during the shelter in place.

The City of Richmond, RecycleMore, and Republic Services continue to work hard to keep the community clean and safe, ensure high quality service with minimal service disruption while facing a unique challenge that requires a dedicated focus on public health and safety. For more information regarding the available programs visit, www.ci.richmond.ca.us/1709/Waste-Recycling-Compost-Services.

Report Illegal Dumping

Watch the city's "How To" video for instructions on how to download the free City of Richmond app: <https://youtu.be/i4W1wVvB9fw>

BEST OPTION / MEJOR OPCIÓN
CITY OF RICHMOND APP
APLICACION DE CIUDAD DE RICHMOND

OTHER OPTION / OTRA OPCIÓN
ILLEGAL DUMPING HOT LINE
LÍNEA DIRECTA PARA REPORTAR
BASURA TIRADA ILEGALMENTE
(510) 965-4905

IN PROGRESS / EN PROGRESO
CALL (510) 233-1214
LLAME (510) 233-1214
**Stay safe. Do not confront perpetrators
Cuidado. No confrontar a los ofensor

Feb 2020

OPTIONS TO REPORT ILLEGAL DUMPING
OPCIONES PARA REPORTAR DE BASURA TIRADA ILEGALMENTE

Download the FREE app! Search "Richmond California" in the App Store or Play Store
Descargue la aplicación GRATIS! Busque "Richmond California" en el App Store de Apple o en Play Store

CalRecycle

3. **Upcoming Events**

Award-Winning Summer Camps ACHIEVE and ELEVATE are Going Virtual

Join us for a summer of fun!

Spend the summer with your favorite recreation staff and teachers from Booker T. Anderson, Parchester, Nevin, Shields-Reid, May Valley, and the Rec Complex in a virtual camp setting!

Summer Camps will run from 10:00 A.M. to 4:00 P.M., Monday through Friday from June 15 - August 7, 2020. Grades eligible for camp are from Kindergarten through 6th grade.

AM: Campers will pick up activity packets at their local community center for online guidance (Zoom/Google) by school district teachers. PM: Campers will check in with recreation staff (Zoom/Google) for fun and engaging activities. Registered families will have a weekly schedule with instructions on how to navigate our fun and interactive camp.

Reminder: Due to the current health order we will not be providing on-site childcare this summer. However, staff will be on-site at all community centers to answer questions by phone. Lunches will also be available at select centers. Activity packets can be done at home with or without internet access. All Zoom classes can be listened in by phone as well.

Free walk-in registration at community centers starts Friday, May 22 at 9:00 A.M. or you can register online for a \$20 registration fee. Call (510) 620-6793 or visit <http://online.activenetwork.com/richmond>.

VIRTUAL ACHIEVE & ELEVATE SUMMER CAMPS

Spend the summer with your favorite recreation staff and teachers from Booker T. Anderson, Parchester, Nevin, Shields-Reid, May Valley, and the Rec Complex in a virtual camp setting.

June 15 - August 7, 2020 | **Grades: K - 6th**
10:00 am to 4:00 pm

Free walk-in registration at community centers starting Friday, May 22 **OR** \$20 one-time online registration fee.

CAMPAMENTOS DE VERANO VIRTUALES: ACHIEVE Y ELEVATE

¡Pase el verano con su personal de recreación y maestros de Booker T. Anderson, Parchester, Nevin, Shields-Reid, May Valley y el Rec Complex favoritos en un campamento virtual!

Junio 15 - Agosto 7, 2020 | **Grados: K - 6th**
10:00 am - 4:00 pm

Registro gratuita sin cita previa en los centros comunitarios a partir del viernes 22 de mayo o \$20 cuota de registro en línea.

Richmond Rent Program Community Workshop Webinar: Understanding the Richmond Rent Ordinance for Realtors

Realtor-focused Community Workshop Webinar

Friday, May 29, 2020
10:00 A.M. - 12:00 P.M.

Join by Zoom: <https://bit.ly/2hW9V6DJ>
Password: realtor

This Community Workshop Webinar is designed for Realtors who are interested in learning more about the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance. Visit our event page to register: <https://www.eventbrite.com/e/richmond-rent-program-webinar-tickets-103869995954?aff=affiliate1>

Questions? Visit www.richmondrent.org to learn more about the Rent Program, or call or email the Rent Program at (510) 234-RENT (7368) or rent@ci.richmond.ca.us

RICHMOND RENT PROGRAM COMMUNITY WORKSHOP

Webinar: Understanding the Richmond Rent Ordinance for Realtors



Friday, May 29, 2020

10:00 AM - 12:00 PM

Please click the link below to attend:

<https://bit.ly/2W9V6DJ>

Password: realtor



This webinar is designed for Realtors who would like to learn more about the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Topics for discussion will include:

- Overview of the Rent Ordinance
- Properties Subject to the Rent Ordinance
- Rent Control Overview
- Just Cause for Eviction Requirements
- Tips for Realtors
- Overview of Important California Civil Code



RSVP by clicking below:
<https://rentprogram.eventbrite.com>
Richmondrent.org/workshops
rent@ci.richmond.ca.us
(510) 234-RENT(7368)



Follow @richmond_rent_program

PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND TALLER COMUNITARIO

Seminario Web: Entendimiento de la Ordenanza de Renta de la Ciudad de Richmond para Inmobiliarios



Viernes 29 de Mayo de 2020

10:00 AM - 12:00 PM

Por favor visite el siguiente enlace para asistir

<https://bit.ly/2W9V6DJ>

Password: realtor



Este seminario está diseñado para agentes inmobiliarios de Richmond que deseen obtener más información sobre la Renta Justa, la Causa Justa de Desalojo y la Ordenanza de Protección del Propietario de Vivienda.

Temas de dialogo incluyen:

- Resumen de la Ordenanza de Renta
- Propiedades sujetas a la Ordenance de Renta
- Descripción general del control de renta
- Requisitos para Causa Justa de Desalojo
- Consejos para Agentes Inmobiliarios
- Resumen de Codigos Cviles de California



Confirme su asistencia hoy:
<https://rentprogram.eventbrite.com>
[Richmondrent.org/workshops](https://richmondrent.org/workshops)
rent@ci.richmond.ca.us
(510) 234-RENT(7368)



Follow @richmond_rent_program

4. **Bay Area Rapid Transit (BART) Update**

BART is Going to Clipper-only at SFO

On June 1, 2020 BART will stop the sales of tickets at San Francisco International Airport and only sell Clipper cards:

- Clipper saves time and money
- Clipper is reusable, reloadable and regionally accepted
- Save up to 50% on Cable Cars, Ferries and other transit partners with Clipper



Riders will still be able to use paper tickets at SFO. 19th St. Oakland, Embarcadero, Powell Street and Downtown Berkeley Stations transitioned to Clipper-only sales in 2019.



Visit bart.gov/clipper for more information.

5. **City Manager's Office**

Economic Development

Transformative Climate Communities (TCC) Grant Virtual Site Visit

On Thursday, May 14, 2020, the City of Richmond, led by the City Manager's Office, Economic Development, Environmental and Health Initiatives Division and Community Development Departments in collation with the co-applicants, participated in a 4-hour virtual site visit related to its Transformative Climate Communities (TCC) grant application administered by the California Strategic Growth Council (SGC) in partnership with the California Department of Conservation. Richmond's TCC grant application "Climate-Smart Richmond: Power through Connections", includes the following co-applicants: GroundWork Richmond, GRID Alternatives Bay Area, Mercy Housing California, and Trust for Public Land.

If awarded, the project would implement a number of climate-related projects in partnership with it co-applicants (noted above) community-based organizations and residents over the next five years, including:

- Tree planting in the Iron Triangle, Santa Fe, and Coronado neighborhoods (Urban Greening Master Plan);
- Harbour Way Complete Streets (Bicycle Master Plan);
- Phase 2 of the Richmond Wellness Trail (Richmond Wellness Trail Vision Plan)
- Solar and EV charging installation for low-income families (Climate Action Plan)
- Solar and Electric Systems Conversions for Hacienda Apartments Rehabilitation

Funds would also be utilized for community engagement, workforce development to help with job training for local residents focused on green jobs, as well as displacement avoidance programs to keep residents and local businesses in place.

Thank you to all of the community members, neighborhood councils, and community-based organizations that provided their support through recorded videos! Thank you to Brandon Evans (Vice-President of Coronado Neighborhood Council), GroundWork Richmond, GRID Alternatives Bay Area, Mercy Housing California, Trust for Public Land, PlaceWorks, Mack 5, and city staff from the Richmond Housing Authority, City Manager's Office, Community Development, Mayor's Office, Library and Community Services Department, Public Works Department, Information Technology, and KCRT, for all your hard work and support!

The City anticipates notification of grant awards will occur in June 2020. More information and videos about Climate Smart Richmond can be found on the Transparent Richmond Open Data portal:

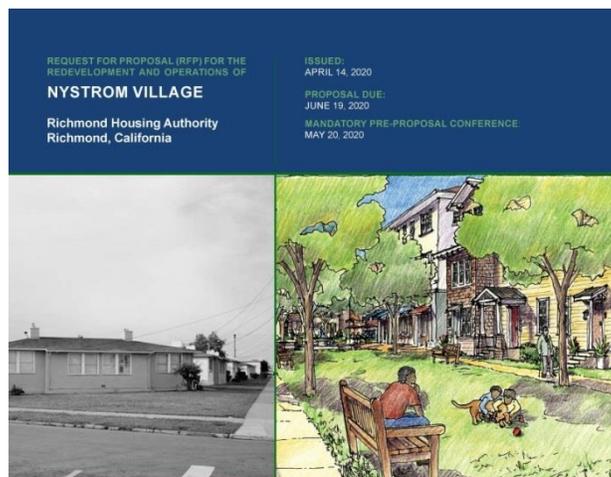
<https://www.transparentrichmond.org/stories/s/32j4-hi4y>



Nystrom Village Redevelopment and Operation – Pre-proposal Meeting

The Richmond Housing Authority and the City of Richmond hosted a pre-proposal meeting for the redevelopment and operation of Nystrom Village, a four block site situated between Florida and Virginia Ave (North to South) and South 13 St. and South 16 St. (East to West), on Wednesday, May 20, 2020. This virtual Zoom Meeting had over 90 participants in attendance to gain a deeper understanding of the Nystrom Village Request for Proposal’s (RFP) expectations. Shasa Curl, Deputy City Manager, Economic Development, led the meeting providing background and information related to development trends of the City. Roberta Feliciano, Senior Planner in the Community Development Department described current development projects and an overview of the City’s land use regulations. Nannette Beacham, Executive Director of the Richmond Housing Authority described the goals and expectations for the site. To end, Thomas Omolo, Management Analyst in the City Manager’s Office, Economic Development and Nannette Beacham shared City ordinances that may apply for the redevelopment and operations of Nystrom Village.

This mandatory pre-proposal meeting was the first step in the process to transfer the operation of Nystrom Village to a development firm. More information is available on [Richmond’s Opportunity Site webpage](#) and proposals for the [RFP](#) are due on June 19, 2020 at 2:00 P.M.



6. **Community Development**

Census 2020 is Underway! Don't miss being Counted!

The future of our communities starts with Census 2020. The Census count comes once a decade, to count every person living in the United States. Not only does the count determine congressional districting, it is also used to allocate critical funding for our communities for roads, affordable housing, schools, parks, and healthcare – which has been proven to be so essential for everyone during COVID-19 pandemic.

As of May 12, 2020, **61.5% of Richmond households have responded to Census 2020 –a 4.8% increase** compared to April 28th. **Three Richmond neighborhoods still have a self-response rate below 50%** - Iron Triangle (45.9%), North Richmond (45.2%) and Shields-Reid (45.2%).

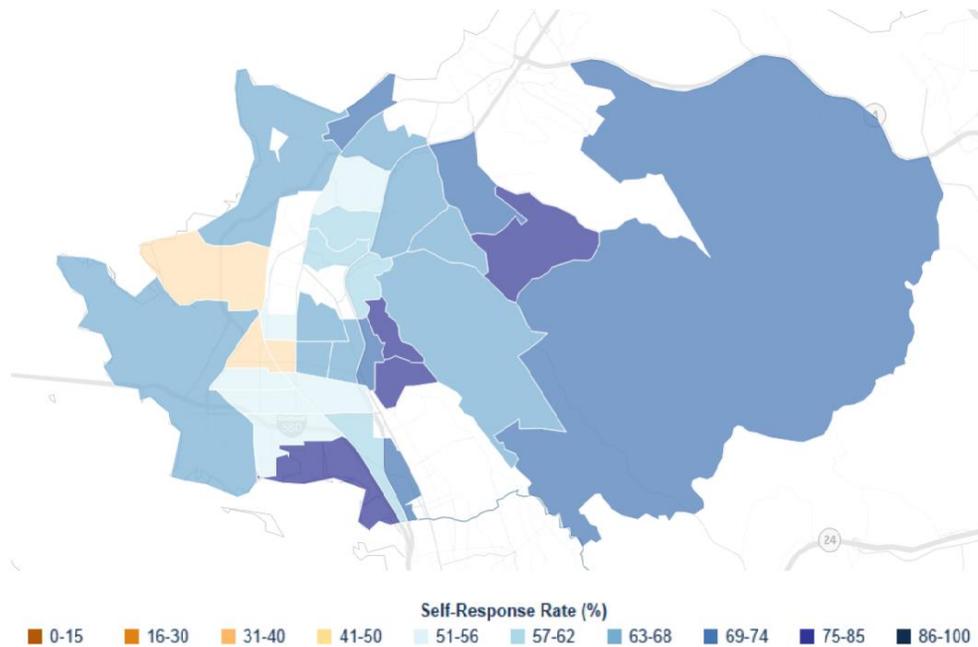
The following table has the response rate by neighborhood as of May 12, 2020 and the response rate increase over the last two weeks:

Table 1. Census 2020 response-rate by neighborhood in the City of Richmond as of May 12th

Neighborhoods	Response Rate (%)	Growth (%)
CITY OF RICHMOND	61.5	4.8
ATCHISON VILLAGE	52.1	5.9
BELDING WOODS	50.9	3.4
CASTRO HEIGHTS	67.8	5.8
CORONADO	51.3	5.8
CRESCENT PARK APARTMENTS RES. COUN.	57.8	5.4
EASTSHORE	57.8	5.4
FAIRMEDE HILLTOP	54.7	7.0
GREENBRIAR	67.8	5.8
HILLTOP DISTRICT	54.7	7.0
IRON TRIANGLE	45.9	5.4
LAUREL PARK	57.8	5.4
MARINA BAY	75.1	3.8
MAY VALLEY	67.8	5.8
NORTH & EAST	63.4	3.6
NORTH RICHMOND	45.2	3.0
PANHANDLE ANNEX	57.8	5.4
PARCHESTER VILLAGE	54.7	7.0
PARK PLAZA NEIHBORHOOD COUNCIL	54.8	5.2
POINT RICHMOND	68.0	4.3
PULLMAN	54.8	5.2
QUAIL HILL	67.8	5.8
RICHMOND ANNEX	73.5	3.0

RICHMOND HEIGHTS	67.3	3.1
RICHMORE VILLAGE/METRO SQUARE	54.8	5.2
SANTA FE	51.3	5.8
SHIELDS-REID	45.2	3.0
SW RICHMOND ANNEX	75.1	3.8

Census Bureau. Response rate comparison between April 28th and May 12th, 2020.



Map 1. City of Richmond. Census 2020 Self-Response rate by census tract. May 12th, 2020.

Census Bureau. <https://2020census.gov/en/response-rates.html#>

Every person missed in the Census count is estimated to result in a \$2,000/year loss in federal funds for communities. If Contra Costa County undercounts by 5%, it's expected to lose \$1.1 billion of funding over the next ten years.

If you haven't completed your questionnaire, or want to assist your neighbors, family, or friends to complete their census, remember it can be done through one of the following options:

- **Online.** Click this link and start your questionnaire: <https://my2020census.gov/>
The census questionnaire can be responded to online in 12 languages, besides English.
- **Phone.** Every day from 4:00 A.M. to 11:00 P.M. on the following phone lines:
 - English: 844-330-2020
 - Spanish: 844-468-2020

Monday through Friday from 5:00 A.M. to 7:00 P.M. for the following languages on the following phone lines:

- Chinese (Mandarin): 844-391-2020
- Chinese (Cantonese): 844-398-2020
- Vietnamese: 844-461-2020

- Korean: 844-392-2020
- Russian: 844-417-2020
- Arabic: 844-416-2020
- Tagalog: 844-478-2020
- Polish: 844-479-2020
- French: 844-494-2020
- Haitian Creole: 844-477-2020
- Portuguese: 844-474-2020
- Japanese: 844-460-2020

- **Mail.** Since April 8th, if a household has not responded to their census, a paper census questionnaire will be mailed. Completed questionnaires, should be mailed to:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

Please help us spread the word about Census 2020 to make sure we're all counted!

If you have questions or need assistance to respond to Census 2020, email beatriz_guerrero@ci.richmond.ca.us and provide a phone number to contact you.

¡El Censo 2020 está sucediendo! ¡No olvide contarse!

El futuro de nuestras comunidades empieza con el Censo 2020. El Censo se realiza una vez cada década, para contar a cada persona viviendo en los Estados Unidos. El conteo no solo define los distritos electorales, también se usa para determinar el presupuesto de nuestras comunidades incluyendo carreteras, vivienda accesible, escuelas, parques y acceso a la salud – algo que ha demostrado ser esencial para todas las personas durante la pandemia de COVID-19.

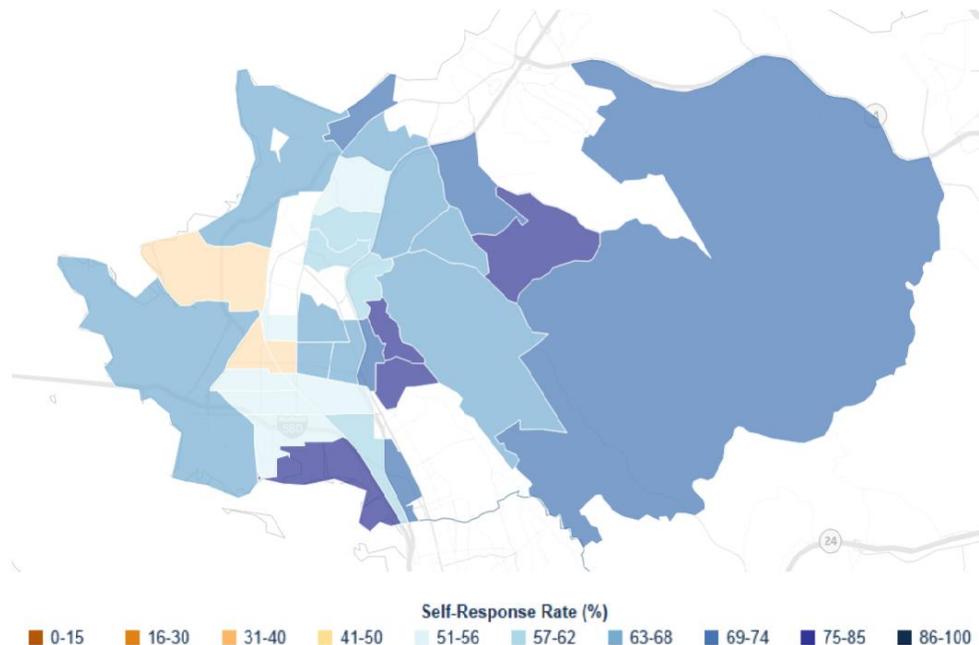
Al 12 de mayo, **61.5% de los hogares han respondido al Censo 2020** en la Ciudad de Richmond – un **aumento de 4.8%** comparado con los datos del 28 de abril. **Tres vecindarios de Richmond se encuentran aún debajo del 50% de respuesta** - Iron Triangle (45.9%), North Richmond (45.2%) y Sheilds-Reid (45.2%). A continuación, se presenta una tabla con el porcentaje de respuesta de cada vecindario de la ciudad:

Tabla 1. Porcentaje de respuesta del Censo 2020 por vecindario en la Ciudad de Richmond al 12 de mayo.

Vecindarios	Respuesta (%)	Aumento (%)
CITY OF RICHMOND	61.5	4.8
ATCHISON VILLAGE	52.1	5.9
BELDING WOODS	50.9	3.4
CASTRO HEIGHTS	67.8	5.8
CORONADO	51.3	5.8
CRESCENT PARK APARTMENTS RES. COUN.	57.8	5.4
EASTSHORE	57.8	5.4
FAIRMEDE HILLTOP	54.7	7.0

GREENBRIAR	67.8	5.8
HILLTOP DISTRICT	54.7	7.0
IRON TRIANGLE	45.9	5.4
LAUREL PARK	57.8	5.4
MARINA BAY	75.1	3.8
MAY VALLEY	67.8	5.8
NORTH & EAST	63.4	3.6
NORTH RICHMOND	45.2	3.0
PANHANDLE ANNEX	57.8	5.4
PARCHESTER VILLAGE	54.7	7.0
PARK PLAZA NEIHBORHOOD COUNCIL	54.8	5.2
POINT RICHMOND	68.0	4.3
PULLMAN	54.8	5.2
QUAIL HILL	67.8	5.8
RICHMOND ANNEX	73.5	3.0
RICHMOND HEIGHTS	67.3	3.1
RICHMORE VILLAGE/METRO SQUARE	54.8	5.2
SANTA FE	51.3	5.8
SHIELDS-REID	45.2	3.0
SW RICHMOND ANNEX	75.1	3.8

Census Bureau. Comparación de la tasa de respuesta entre el 28 de abril y el 12 de mayo.



Mapa 1. Ciudad de Richmond. Respuesta al Censo 2020 por zona censal al 28 de abril.

Census Bureau. <https://2020census.gov/en/response-rates.html#>

Cada persona que no sea contada en el Censo se estima que represente un costo de \$2,000 al año en pérdida de fondos federales para las comunidades. Si el Condado de Contra Costa no cuenta al 5% de la población, perdería aproximadamente \$1.1 mil millones de dólares de financiamiento en los siguientes 10 años.

Si no ha respondido su cuestionario, o quiere ayudar a sus vecinos, amigos o familiares a completar su cuestionario, recuerde que se puede realizar a través de las siguientes opciones:

- **Internet.** Dé click en este link e inicie su cuestionario: <https://my2020census.gov/>
El cuestionario del censo puede responderse en línea, en 12 idiomas, además de inglés.
- **Teléfono.** Todos los días de 4:00 A.M. a 11:00 P.M. en los siguientes números:
 - Inglés: 844-330-2020
 - Español: 844-468-2020

Lunes a viernes, de 5:00 A.M. a 7:00 P.M. , para los siguientes idiomas en los siguientes teléfonos:

- Chino (Mandarín): 844-391-2020
 - Vietnamés: 844-461-2020
 - Portugués: 844-474-2020
 - Ruso: 844-417-2020
 - Francés: 844-494-2020
 - Tagalo: 844-478-2020
 - Chino (Cantonés): 844-398-2020
 - Coreano: 844-392-2020
 - Creole Haitiano: 844-477-2020
 - Japonés: 844-460-2020
 - Polaco: 844-479-2020
 - Árabe: 844-416-2020
- **Correo.** Si un hogar no ha respondido al censo, a partir del 8 de abril recibirá una forma por correo. Los cuestionarios completos deberán enviarse a la siguiente dirección:

**U.S. Census Bureau
National Processing Center
1201 E 10th Street
Jeffersonville, IN 47132**

¡Por favor ayúdenos a correr la voz sobre del Censo 2020, para asegurar que todos seamos contados!

Si tiene dudas o necesita ayuda para responder el Censo 2020, mande un correo electrónico a beatriz_querrero@ci.richmond.ca.us y por favor incluya su número de teléfono para contactarlo.

7. **Fire Department**

Richmond Fire Department Welcomes New Engines to the Fleet

On May 20, 2020, the Fire Department took possession of two new fire engines. Originally approved in the FY17-18 budget, it has taken almost three years to complete the necessary financing, specifications, and custom build of the apparatus. These much needed engines replace two frontline apparatus in the fleet that are 19 years old, and represent the first fire engines the department has received since 2012.

Fire engines have a recommended frontline service life of no more than 10 years, with an additional 5 years of use in reserve status. The department is very excited to put these engines into service in the next month. We appreciate the continued support from Equipment Services, Public Works, Finance, and city management in addressing our fleet needs.



8. **Information Technology**

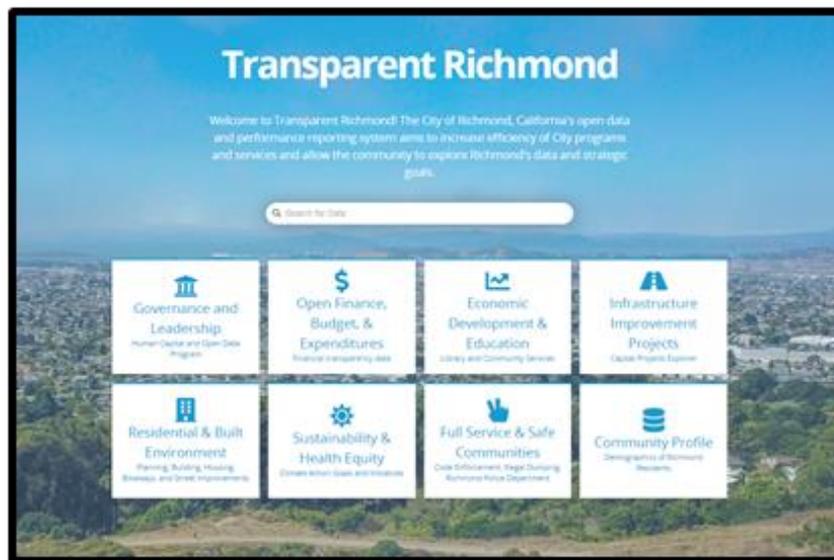
Transparent Richmond

Check out Transparent Richmond (www.transparentrichmond.org), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

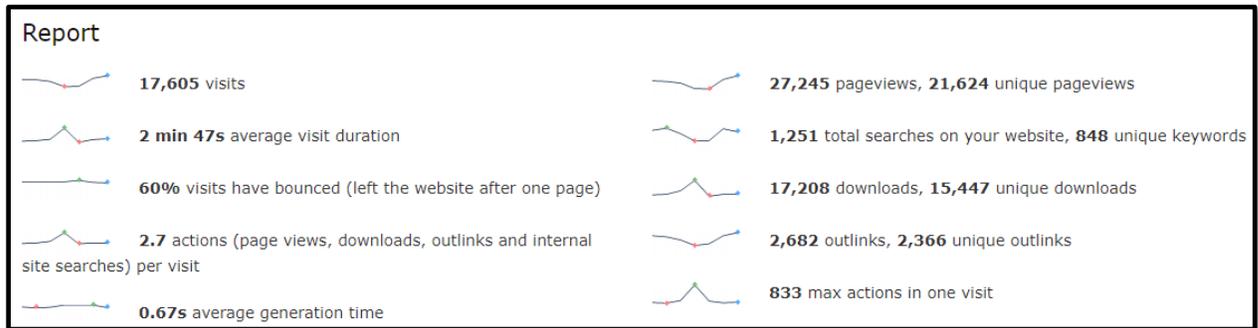
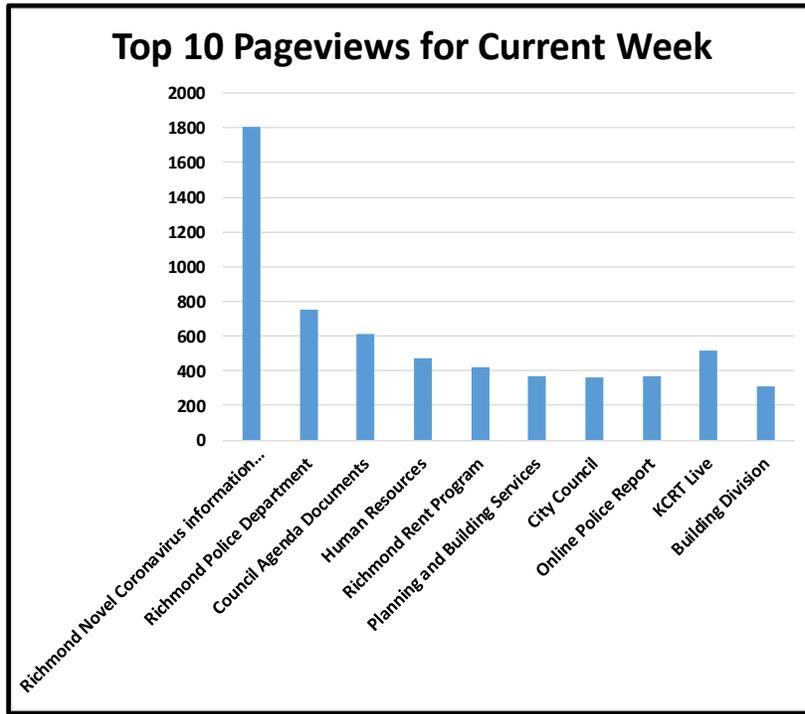
Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services
- Automate performance data to help track and meet budget and service goals
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.



Social Media Statistics for the week of May 22, 2020



KCRT TV Channel 28 - NEW EPISODES OF CURRENT PROGRAMMING

KCRT aired the Richmond City Council and West Contra Costa Unified School District (WCCUSD) meetings.

Programming:

- “Classic Movies” (Classic Hollywood Movies)
- “The Kamla Show” (Talk Show)
- “Car Guy Channel” (Auto series)
- “Sidewalks Entertainment” (Celebrity, Music, Lifestyle and Arts)
- “The Jet Set” (Travel)
- “Creature Features” (Horror Movies)

All of the above shows have encore runs throughout the week.
 You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>



9. Internal Services

Finance

Fiscal Year (FY) 2020-21 Budget Development

This week, staff presented to the City Council FY2020-21 budget updates, which primarily focused on the progress of revenue enhancement and cost recovery measures. Staff prepared their recommendations from the list of potential budget balancing strategies, resulting in estimated cost savings of \$15 million. Those recommendations will be presented to the Council at the meeting on May 26, 2020. At the same meeting, the Council will also receive a presentation on the City’s preliminary five-year budget forecast.

Community budget meetings are being scheduled for June 1, 2020 (day session) and June 5, 2020 (evening session).

Open Requests For Bids/Request For Proposals

Public Works	Auto Glass Repair and Replace	Due: 5/27/20
City Manager	Request For Proposal Redevelopment, Ownership and Operations of Nystrom Village	Due: 6/19/20

10. Public Works

Abatement

Abatement crews performed weed abatement on various city lots, abatement along the Richmond Parkway including medians, responded to the Police Department’s request to an afterhours board-up, provided assistance to the Signs and Lines crew to remove five truckloads of debris from the Richmond Housing Authority’s Nystrom Village, and removed debris and graffiti from various locations throughout the City.



City Lots & Right-Of-Way Maintenance



Parkway & Medians Maintenance



Afterhours Board-Up



Nystrom Village (HA) Clean-Up



Illegal Dumping



Graffiti Abatement

Facilities Maintenance

Staff has been overseeing the repair and modernization of the elevators in the Nevin Plaza Housing building. Both elevators have been modernized and are now operational and have passed inspection by the State of California's inspector.



Nevin Plaza Elevators

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, began maintenance on the dehumidifier cloth ducting at the Swim Center, replaced air filters at the Employment and Training Building and Senior Center, completed annual maintenance on the air conditioning units and applied a sealant to prevent water leaks at 440 Civic Center Plaza, repaired the refrigerator at Fire Station #66, replaced exhaust fan belts at 450 Civic Center Plaza for the restrooms and replaced the air handler filters at the Main Library.



Swim Center Annual Maintenance

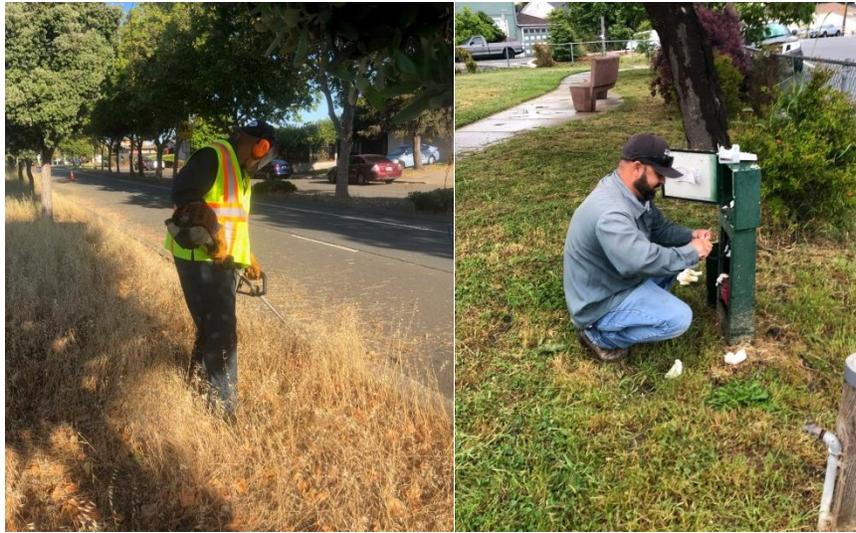
Utility Workers are continued sanitizing areas multiple times a day, repaired a leak in the restroom of the Council area, removed furniture from 450 Civic Center Plaza and serviced 29 City-owned facilities.



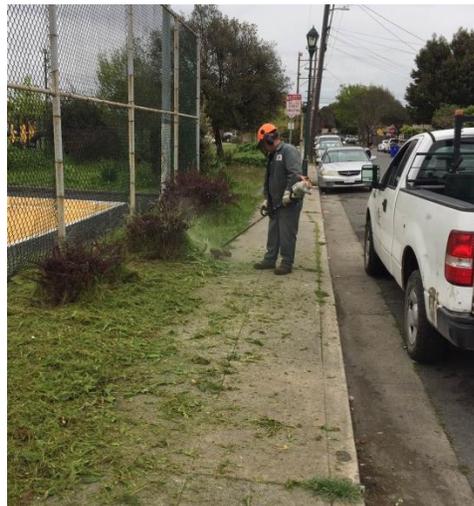
Furniture Removal

Parks and Landscaping

General fund crews mowed parks, removed debris from the west side parks, performed weed abatement at Martin Luther King, Jr. Park, abated weeds on the medians of 22nd Street, maintenance at Shields Reid Park, performed irrigation audits on parks on the west side of Richmond, repaired irrigation at the Plunge, weed abatement on pathways, performed maintenance along the 56th Street sound wall, removed illegal dumping from Ells Pathway, performed maintenance at Booker T. Anderson Park, pruned shrubs at Crescent Park, cut weeds on the medians of Cutting Boulevard and Cutting Circle, removed graffiti from the Main Library, repaired the gate at Kern Park, and performed and pest control general maintenance throughout.



Cutting Boulevard and Irrigation Maintenance



Shields Reid Maintenance

Tree crews cut or removed trees on: Fallon Avenue, Fallon Pathway, Dimm Street, Wiswall Drive, Bissell Avenue, South 13th Street, Groom Avenue, 40th Street, Fire Training Center and at Booker T. Anderson Park.

Marina District crews removed debris from parks and parking lots, emptied trash bins along the Bay Trail, hand pulled weeds in planters, edged lawns at Shimada Park, cut weeds in parking lots, removed weeds on Bayside Street and abated weeds in medians along Regatta Boulevard.



Parking Lot Maintenance

Hilltop District crews continued general maintenance around the business area, removed debris from all parks, completed weed abatement on Robert Miller Drive medians, finished weed abatement on Hilltop Drive right of ways, started weed abatement on Blume Drive medians, removed illegal dumping from the Richmond Parkway, completed weed abatement on Atlas Road and began weed abatement at Country Club Vista Park.



*Illegal Dumping
on Richmond Parkway*



Atlas Drive Maintenance

Pavement Maintenance

Paving crews paved on Bissell Avenue, patched on Contra Costa Street, patched on Barnard Street, addressed complaints and worked from the outstanding pothole list.



Contra Costa Street Repair



Barnard Street Patching



Bissell Avenue Paving Preparations

Street Sweeping crews swept the following Neighborhood Council districts on the third Monday through Thursday and the fourth Friday in; North Richmond, Iron Triangle, North Belding Woods, Atchison Village, South Belding Woods, Richmond Annex, Parkview, Panhandle Annex and Eastshore.

Traffic Signs and Lines staff fabricated 19 signs, installed 20 signs, installed five poles, removed pavement markers, repair signs and painted white and blue pavement markings in various locations.



Sign Repair



Pavement Marking and Sign Installation



Pavement Marking Removal

Water Resource Recovery Department

Public Hearing – Richmond Municipal Sewer District Proposed Rate Increase

The City Council opened the Public Hearing regarding the Sewer Rate Increases at the City Council meeting on April 21, 2020. There was several protest letters received as well as comments from the public via teleconference calls. The Council voted to keep the public hearing open until May 19, 2020, at which time they voted on the Sewer Rate Increase.

There was several protest letters submitted from residents. The tally was as follows:
Total Votes received: 448

Richmond Votes: 420
Votes Outside District: 25 (located in West County or Stege District)
Votes with no address: 3

Two options were presented to the Council:

Option A: 7% increase annually for fiscal years 2020-2021 – 2024-2025

Option B: 5%, 6%, 7%, 7%, 7% for each fiscal year 2020-2021 – 2024-2025 respectively.

After several comments from the public, and discussion from various Council Members and the Mayor, the council voted unanimously to approve Option B.

The Sewer Rate Increase is adopted via Ordinance. The Ordinance (Richmond Municipal Code Chapter 12.20) will have a second reading at the May 26, 2020 council meeting. The Code will become effective thirty days after it's formally adopted.

For more information regarding the sewer rate increase, please contact Mary Phelps at (510) 621-1269 or mary_phelps@ci.richmond.ca.us

2019/20 Sewer Segment Rehabilitation Project – Risk Assessment Analysis Year 2

The project has been awarded. Notice to Proceed was March 9, 2020, and this project is on a fast track to be completed by June 29, 2020, per the Baykeeper Settlement Agreement of 2018. See progress photos below.



Local contractor is grinding in preparation of final pavement restoration on 44th Street.



Local contractor is paving along Fallon Avenue after completing sewer main replacement.

Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program or call 510-620-6594.



Sewer Lateral Grant Program Application Guidelines

Application and copies of the required documents listed below must be submitted in person at:
Water Resource Recovery Center – 430 Oak Center Place, 1st Floor, Richmond, CA 94804
Counter Hours: Monday-Friday 9:00am-5pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

Eligibility:

- Persons served by the City of Richmond Sanitary Municipal Sewer System.
- Sewer lateral replacement must be completed **BEFORE** working for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

Required Documents:

- Only Lateral Grant Applications dated 6/30/2019 or newer will be accepted.
- Contractor's final paid in full invoice.
- Proof of payment (copy of cancelled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after attachment permit inspections are approved).
- Grant Deed (change of ownership takes place within last 3 months and/or if property is under a Trust).
- Two exempt organizations must submit proof of tax-exempt status.

Award Limits:

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- The program can be suspended at any time without prior or advanced notification or posting.
- Property owners are eligible for **ONE (1)** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

PLEASE NOTE
Sewer Lateral Grant Program for Fiscal Year 2019-2020
ONLY work completed during the fiscal year (7/1/19 – 6/30/20)
will be eligible for sewer lateral grant reimbursements.

8/16/2019

CITY OF RICHMOND
Water Resource Recovery Department
430 Oak Center Place, 1st Floor
Richmond, CA 94804
Phone: (415) 362-6000
Fax: (415) 362-6000
Email: water@richmondca.gov
Web: www.richmondca.gov

**Sewer Lateral Grant Program
Application**



APPLICANT INFORMATION	
Property Owner(s) Name (Print): _____	
Property Address (Print): _____	
Mailing Address (if different than above): _____	
Phone: _____	E-mail: _____
Property applicant: <input type="checkbox"/> Primary Residence <input type="checkbox"/> Rental Property (owner/guest/tenant) <input type="checkbox"/> Other Is the rental property currently registered with the City of Richmond Rent Program? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Contractor bid amount: _____	Total amount paid to contractor: _____
<p>DISCLAIMER: THE CITY OF RICHMOND DOES NOT GUARANTEE THE "LONG TERM" NATURE OF ANY SEWER LATERAL GRANT REIMBURSEMENT. THE CITY OF RICHMOND IS NOT RESPONSIBLE FOR THE COST OF ANY SEWER LATERAL GRANT REIMBURSEMENT. THE CITY OF RICHMOND IS NOT RESPONSIBLE FOR THE COST OF ANY SEWER LATERAL GRANT REIMBURSEMENT. THE CITY OF RICHMOND IS NOT RESPONSIBLE FOR THE COST OF ANY SEWER LATERAL GRANT REIMBURSEMENT. THE CITY OF RICHMOND IS NOT RESPONSIBLE FOR THE COST OF ANY SEWER LATERAL GRANT REIMBURSEMENT.</p>	
APPLICANT SIGNATURE: _____ DATE: _____ SIGNATURE OF CONTRACTOR: _____ DATE: _____	
(FOR OFFICE USE ONLY)	
<input type="checkbox"/> Complete Final Report <input type="checkbox"/> Final Report Review (Pilot Grant Only) <input type="checkbox"/> Final Report <input type="checkbox"/> Final Report <input type="checkbox"/> Final Report of Compliance <input type="checkbox"/> Final Report of Compliance (New) (New) <input type="checkbox"/> Final Report of Compliance (New) (New)	APR: _____ PP: _____ GR: _____ APPROVED: _____ DATE: _____

8/16/2019

11. **Richmond Promise**

Become a Richmond Promise Mentor!

Interested in supporting a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018-19 mentor pilot program, we aim to match mentors and mentees for the 2020-21 academic year. This goal is dependent on mentee/mentor interest and mutual fit.

The time commitment for mentors is approximately one hour per month starting in August 2020 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual.

If you're interested, please complete the mentor interest form at <http://bit.ly/richmentor20>

For questions, email bquarles@richmondpromise.org

“

My mentor
helped me
BUILD
CONNECTIONS
with professionals
in the industries I'm
interested in.

”

 **JEFERSON SOLANO**
UCLA
CLASS OF 2021



#FindYourWhy
Become a Mentor
bit.ly/richmentor20

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Laura Snideman

*City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond



Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

Apple version of APP

Android version of APP



We welcome your comments at webservices@ci.richmond.ca.us

Richmond Residents

Want to report a service concern or issue?
Use CORConnect to contact City of Richmond

The screenshot shows the City of Richmond website header with the logo and navigation menu. Below the navigation menu is a banner with text explaining the use of COR Connect. At the bottom, a row of service icons is displayed, with the 'COR Connect' icon circled in red. A large blue banner at the bottom of the screenshot contains the website URL.

CITY OF
Richmond CALIFORNIA

DEPARTMENTS COMMUNITY BUSINESS GOVERNMENT PUBLIC SAFETY

You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.

Agenda Docs Community Voice **COR Connect** Environment Employment KCRT Channel 28 Project & Bids

Charter NEWS QUICK LINKS HOW DO I... City

ci.richmond.ca.us

9, Oct 10
toric Preservation Commission
eting - Agenda
Wed, Oct 11
Crescent Park Neighborhood

On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.



You can also look up previously submitted issues to check on the current status if you provided your name, phone number or email when you submitted it.

Want to report a service concern or issue?



Use the City of Richmond Mobile Application:



The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us