



Hon. Mayor and Members of the City Council:

This is the report for the week ending October 9<sup>th</sup>, 2020.

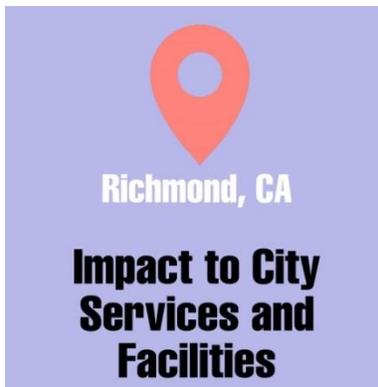


1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, October 20<sup>th</sup>, 2020. Enjoy the week off!

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



3. **Upcoming Events**

**Virtual Spirit & Soul Festival Streaming Live October 17!**

It's time to celebrate, relax, and dance! The 12th annual Spirit & Soul Festival is going virtual on Saturday, October 17, from 10:30 A.M. -12:00 P.M., presented by LeChat Nail Care Products and Richmond Main Street Initiative. Tune in to [KOFY TV20](#), [Facebook](#), [Instagram](#), and [YouTube](#) to watch LIVE for free.

Featuring phenomenal performances by [Andre Thierry Accordion Soul Music](#), [SambaFunk! Carnaval Explosion with King Theo](#), and talented Richmond youth artists. Don't miss out on [Exclusive Festival Specials](#) from Richmond businesses and RSVP for

your chance to win \$500 cash prize. More info and RSVP at [www.tinyurl.com/SpiritSoulFest2020](http://www.tinyurl.com/SpiritSoulFest2020).

Questions? Contact [admin@richmondmainstreet.org](mailto:admin@richmondmainstreet.org)  
For more information visit [www.tinyurl.com/SpiritSoulFest2020](http://www.tinyurl.com/SpiritSoulFest2020) or contact [admin@richmondmainstreet.org](mailto:admin@richmondmainstreet.org).

12th Annual  
**SPRITE & SOUL**  
FESTIVAL

FEATURING

ANDRE THIERRY  
Accordion Soul Music

Samba Funk  
Carnival of Culture at King's Way

and Talented Richmond Youth Artists

October 17  
10:30am-12pm

FREE!

Music Festival Specials  
\$500 Prize

celebrate  
relax  
dance

Streaming Live You Tube Instagram Facebook KOFY TV20  
Learn more & RSVP [tinyurl.com/SpiritSoulFest2020](http://tinyurl.com/SpiritSoulFest2020)

Presented by RICHMOND MAIN STREET LECHAT KAISER PERMANENTE Mechanics Bank Square LifeLong Medical Care MCE My Community My Choice A REPUBLIC SAAJEV L'Ne Cal BRIDGE STORAGE

## **The Richmond Rent Program Community Workshop Webinar– Handling Habitability Problems (Tenant- Oriented)**

As part of its continuing outreach to Tenants and Landlords who would like to learn more about rental housing rules and regulations, the City of Richmond Rent Program is offering the following workshop webinar:

Handling Habitability Problems (Tenant-focused Workshop)

Saturday, October 17, 2020

10:00 A.M. - 12:00 P.M.

Please Pre-Register: <https://bit.ly/33gcVWx>

After registering, you will receive a confirmation email containing information about joining the webinar.

This community workshop webinar is designed for Tenants who would like to learn more about handling habitability problems under the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Topics for discussion will include:

- Housing Inspections
- Relocation Payment Assistance (Substantial Repairs)
- Rent Adjustment Petitions
- Tenant Responsibilities Under the Law
- Termination of Tenancy for Breach of Lease/Nuisance
- Providing and Receiving Lawful Entry to Rental Units
- Documentation and Providing Written Notice
- Landlord Responsibilities Under the Law

Questions? Visit [www.richmondrent.org](http://www.richmondrent.org) to learn more about the Rent Program, or call or email the Rent Program at (510) 234-RENT (7368) or [rent@ci.richmond.ca.us](mailto:rent@ci.richmond.ca.us)

 <p><b>PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND:</b></p> <p><b>MANEJANDO PROBLEMAS DE HABITABILIDAD</b></p> <p><b>WEBINAR DEL TALLER COMUNITARIO PARA LOS INQUILINOS</b></p> <p><b>Sábado, 17 de Octubre, 2020</b>  <b>10:00 AM-12:00 PM</b>  <b>Preinscríbese en el Enlace de Abajo:</b>  <a href="https://bit.ly/33gcVWx">https://bit.ly/33gcVWx</a></p> <p>Para obtener mas informacion visite:  <a href="http://www.richmondrent.org/workshops">www.richmondrent.org/workshops</a></p> <p><b>Síguenos En:</b>    @richmond_rent_program      Preguntas? (510) 234-RENT (7368)   <a href="mailto:rent@ci.richmond.ca.us">rent@ci.richmond.ca.us</a></p> 	 <p><b>RICHMOND RENT PROGRAM COMMUNITY WORKSHOP WEBINAR:</b></p> <p><b>Handling Habitability Problems</b></p> <p><b>(Tenant-Oriented)</b></p> <p><b>Saturday, October 17, 2020</b>  <b>10:00 AM-12:00 PM</b>  <b>Pre-Register at the link below:</b>  <a href="https://bit.ly/33gcVWx">https://bit.ly/33gcVWx</a></p> <p>For more information visit:  <a href="http://www.richmondrent.org/workshops">www.richmondrent.org/workshops</a></p> <p><b>Follow Us:</b>    @richmond_rent_program      Questions? (510) 234-RENT (7368)   <a href="mailto:rent@ci.richmond.ca.us">rent@ci.richmond.ca.us</a></p> 
--	--

**Free Flu Shots from Contra Costa Health Services!**

Contra Costa Health Services (CCHS) is offering free flu shots to all members of the community. CCHS will be offering these flu shots on October 18<sup>th</sup> from 12 NOON- 4:00 P.M. at the Tibetan Association of Northern California. The address, as well as dates for other locations around the county, are all listed on the flyer below. For more information, please visit [www.cchealth.org/flu](http://www.cchealth.org/flu) or call (925)313-6767.



### Getting vaccinated is more important than ever this flu season.

Vaccination will help keep hospitals from being overwhelmed by flu patients while they also care for those with COVID-19.

- No appointment needed
- Vaccinations available to everyone age 6 months and older
- All are welcome, regardless of insurance or immigration status
- No ID required
- No social security number needed
- Flu shots are not included in a public charge assessment
- Please wear face coverings

**Monday, October 5, 2020**

**11 a.m. – 3 p.m.**

Old River Elementary School  
31 Learning Lane, Brentwood

**Thursday, October 8, 2020**

**11 a.m. – 3 p.m.**

Shields Reid Community Center  
1410 Kelsey St., Richmond

**Monday, October 12, 2020**

**11 a.m. – 3 p.m.**

Park Middle School  
1 Spartan Way, Antioch, CA 94509  
Drive-through

**Wednesday, October 14, 2020**

**9 a.m. – 12 p.m.**

Monument Crisis Center  
1990 Market St., Concord

**Sunday, October 18, 2020**

**12 p.m. – 4 p.m.**

Tibetan Association of Northern California  
5200 Dalai Lama Avenue, Richmond

**Saturday, October 24, 2020**

**10 a.m. – 2 p.m.**

Loma Vista Adult Center  
1266 San Carlos Ave. Concord  
Drive-through

For more information, call (925) 313-6767  
or visit [cchealth.org/flu](http://cchealth.org/flu)



### En esta temporada de gripe vacunarse es más importante que nunca

La vacunación ayudará a evitar que los hospitales se inundan de pacientes con gripe, mientras que también cuidan a las personas con COVID-19.

- No se necesita una cita
- Las vacunas están disponibles para todos aquellos mayores de 6 meses
- Todos son bienvenidos, independientemente del seguro o estatus migratorio
- No se requiere identificación
- No se necesita número de seguro social
- Las vacunas contra la gripe no están incluidas en una evaluación de cargos públicos
- Por favor, utilice cobertura facial

**Lunes, 5 de octubre de 2020**

**11 a.m. – 3 p.m.**

Old River Elementary School  
31 Learning Lane, Brentwood

**Jueves, 8 de octubre de 2020**

**11 a.m. – 3 p.m.**

Shields Reid Community Center  
1410 Kelsey St., Richmond

**Lunes, 12 de Octubre de 2020**

**11 a.m. – 3 p.m.**

Park Middle School  
1 Spartan Way, Antioch, CA 94509  
Servicio al Carro

**Miércoles, 14 de octubre de 2020**

**9 a.m. – 12 p.m.**

Monument Crisis Center  
1990 Market St., Concord

**Domingo, 18 de Octubre de 2020**

**12 p.m. – 4 p.m.**

Tibetan Association of Northern California  
5200 Dalai Lama Avenue, Richmond

**Sábado, 24 de octubre de 2020**

**10 a.m. – 2 p.m.**

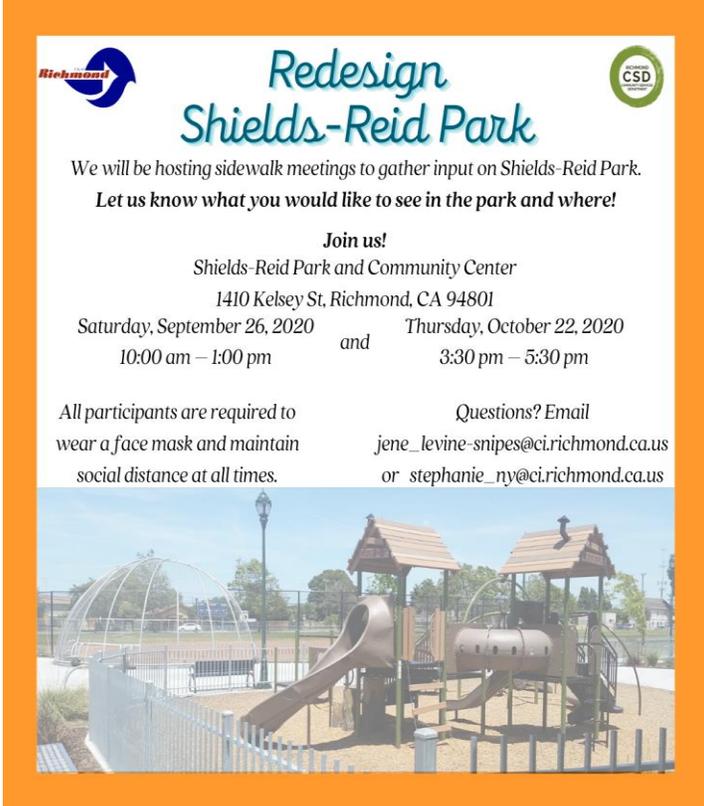
Loma Vista Adult Center  
1266 San Carlos Ave. Concord  
Servicio al Carro

Para obtener más información, llame al (925) 313-6767  
o visite [cchealth.org/flu](http://cchealth.org/flu)



## **Re-Design Shields-Reid Park**

Community Services will be hosting sidewalk meetings to gather input on Shields-Reid Park. Let us know what you would like to see in the park, and where! There is one opportunity left for the community to provide their input about the re-design of Shields-Reid Park on Thursday, October 22<sup>nd</sup> from 3:30 P.M. – 5:30 P.M. Please contact [jene\\_levine-snipe@ci.richmond.ca.us](mailto:jene_levine-snipe@ci.richmond.ca.us) or [stephanie\\_ny@ci.richmond.ca.us](mailto:stephanie_ny@ci.richmond.ca.us) for more information.

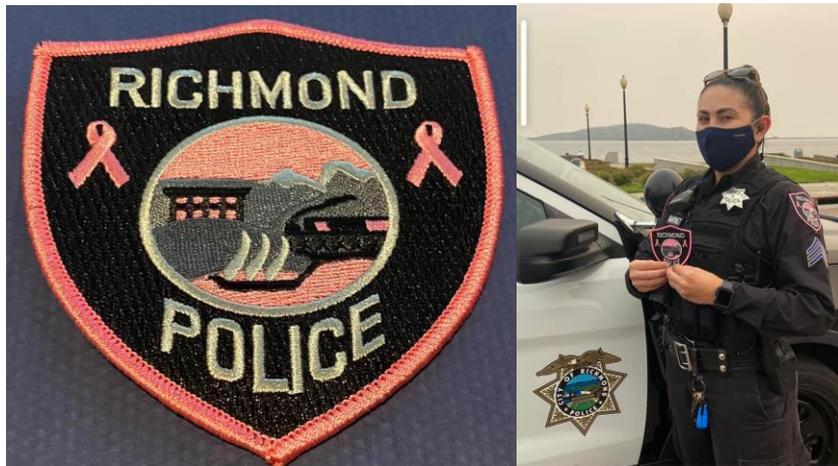


The flyer is titled "Redesign Shields-Reid Park" and features the Richmond logo on the left and the CSD logo on the right. The text reads: "We will be hosting sidewalk meetings to gather input on Shields-Reid Park. Let us know what you would like to see in the park and where! Join us! Shields-Reid Park and Community Center 1410 Kelsey St, Richmond, CA 94801 Saturday, September 26, 2020 10:00 am – 1:00 pm and Thursday, October 22, 2020 3:30 pm – 5:30 pm All participants are required to wear a face mask and maintain social distance at all times. Questions? Email jene\_levine-snipes@ci.richmond.ca.us or stephanie\_ny@ci.richmond.ca.us". At the bottom of the flyer is a photograph of the Shields-Reid Park playground, which includes a large slide, a climbing structure, and a fenced-in area.

## 4. **Acknowledgements**

### **Pink Patch Project**

October is Breast Cancer Awareness Month and the Richmond Police Department is excited to participate in the Pink Patch Project. This is Richmond's first year with our newly designed pink patch. The pink patches are intended to encourage public awareness about early detection and treatment in the fight against breast cancer. For this month, you'll see Richmond officers sporting the newly designed pink patch In place of our original patch.



### **Riding Solo**

We want to congratulate Officer Christopher Macgregor who recently completed our Police Training Officer program. Officer Macgregor will join the weekend day shift team, working in the Northern District, Beat 7.

Please join us in congratulating Richmond's newest solo patrol officer.



## **In Memory**

On October 7, 2020, we paid tribute to Officer Bradley Moody (K27). It has been 12 years since we tragically lost him, and we don't want the day to go by without his family knowing he will never be forgotten.



## **COVID-19 Mini-Grants Announcement**

Thank you to the dedicated Richmond-serving residents and organizations that submitted applications for a Love Your Block COVID-19 Mini-Grant! We received 27 applications, and because we received so many outstanding proposals, we have decided to award nine projects instead of the original five!

Congratulations to:

- Rebecca Newburn, Richmond Grows Seed Lending Library
- Linda Whitmore, Santa Fe Neighborhood Council
- Vivian Wong, Richmond Main Street Initiative
- Rachel BoldenKramer
- Darlene Drapkin
- Bernadette Roger, Panhandle Annex Neighborhood Council
- Sarah Pritchard, Rosie the Riveter Trust
- Cole McCrorie McKnight
- Eagle Jayagoda & Achala Jayagoda

Follow our [Facebook](#) and [Instagram](#) pages to stay tuned for more information about our recipients and their projects that will serve our residents here in Richmond!



5. **City Clerk's Office**

**Consider Voting By Mail**

The Contra Costa County Elections Division is reaching out to voters who are currently registered as polling place voters. They are encouraging voters to consider the merits of requesting their ballot at home, as this may be a more convenient option for you due to COVID-19. [Register to Vote](#)

Voting early and voting at home is the most cautious and securest way to keep everyone safe. Outdoor, non-contact drop boxes will be available across the county for returning ballots if voters do not want to drop them in the mail. The City of Richmond's permanent Vote-by-Mail box is located at 450 Civic Center Plaza under the overpass just off the Council parking lot on 27th Street. [More information](#)

Key Dates:

Vote by Mail Mailing	October 5, 2020
Registration Deadline	October 19, 2020
Supplemental Voter Information Guide Mailing	October 22, 2020
Last Day to Request a Vote by Mail Ballot	October 27, 2020
Last Day to Return or Mail a Vote by Mail Ballot	November 3, 2020
Election Day	November 3, 2020



## **Help represent Richmond on the Contra Costa Mosquito and Vector Control District's Board of Trustees!**

The application process is now open to represent the City of Richmond on the Contra Costa Mosquito and Vector Control District's Board of Trustees. The [Contra Costa Mosquito and Vector Control District](#) is a tax-funded office that provides free services to all county residents for mosquitoes, rats and mice, ground-nesting yellowjackets, ticks, and skunks. The Richmond representative on the District's [Board of Trustees](#) will represent the city's interests on matters related to mosquito and vector control. The first term of service will be two years and additional terms of service will be two or four years. Regular board meetings are held on the second Monday of every other month starting in January. Meetings are held at the District office, [155 Mason Circle in Concord](#) at 7:00 p.m., and the meetings are open to the public. Trustees are not compensated for service but will be paid up to \$100 per month for official business expenses. Mayor Butt has been tasked with nominating an applicant for the trustee position and that individual must then be confirmed by the Richmond City Council. Applicants must be a City of Richmond resident and at least 18 years of age. Please use this [link](#) to complete the online application. Please submit your completed application via email to [CityClerkDept@ci.richmond.ca.us](mailto:CityClerkDept@ci.richmond.ca.us).

### **6. City Manager's Office**

#### **GARE Spectrum of Community Engagement to Ownership Workshop**

On Thursday, October 1<sup>st</sup>, our [Richmond GARE](#) Team co-hosted an interactive workshop with Healthy Richmond to introduce the [Spectrum of Community Engagement to Ownership](#) and facilitated opportunities to apply the spectrum to local efforts that promote race equity. Officials and representatives from the city, county, school district and CBOs were invited to participate. This workshop was originally planned as a half-day, in-person experience and was adjusted to an online format due to the pandemic. Approximately sixty participants from volunteers to elected officials shared this learning experience to promote equitable community engagement and fair outcomes for all Richmond residents by centering historically marginalized groups impacted by structural racism. The objective of the workshop was to gain a shared framework, language and collaborative assessment tool for fostering authentic community engagement for racial equity. Findings from the learning workshop will be shared during an upcoming City Council meeting by the end of the year. Register to receive the City Council meeting agendas at [E-News Signup](#).

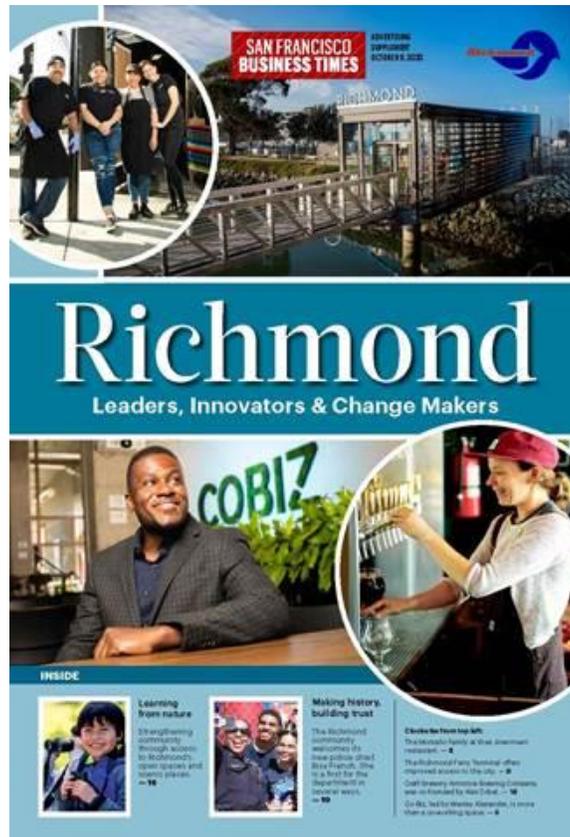
### **7. City Manager's Office, Economic Development**

#### **San Francisco Business Times Richmond Supplement**

The City Manager's Office, Economic Development Division in partnership with the San Francisco Business Times (SFBT) is pleased to announce the publication of the SFBT

Richmond Supplement – *Richmond Leaders, Innovators & Change Makers*. This Richmond-focused supplement highlights many of the assets and amenities that make Richmond one of the best options for businesses in the Bay Area, and profiles a variety of companies that call Richmond home.

Please share the publication with friends and businesses interested in Richmond. Follow the link to read this wonderful profile of Richmond! [San Francisco Business Times Richmond Supplement](#). Please contact Samantha Carr via email at [Samantha\\_Carr@ci.richmond.ca.us](mailto:Samantha_Carr@ci.richmond.ca.us) if you would like a printed copy.



## **Fiscal Year 2020-2021 Neighborhood Public Art (NPA) Mini-Grant Program Applications are Available!**

The Neighborhood Public Art (NPA) Mini-Grant Program is now seeking [applications](#) for FY 2020-2021. Grant awards range from \$500 - \$8,000 and are designated to stimulate arts and culture in the Richmond community, help emerging artists of all ages and ethnicities, and fund local visual, literary and performing arts projects.

Since 2010, the NPA program has been coordinated by the Richmond Arts and Culture Commission (RACC), and has engaged hundreds of community members in art projects all over the City of Richmond. Richmond residents and Richmond-based arts organizations are eligible and may apply as individuals, as a team with partners, or as a non-profit arts organization. Licensed "non-profit" organizations may serve as fiscal agents for individual mini grants.

The NPA Mini Grant Application is due on Wednesday, October 14, 2020, at 12 NOON.

To access the [NPA Mini Grant Application](#), [Request for Proposals \(RFP\)](#), and more, check out the Arts & Culture webpage: <http://www.ci.richmond.ca.us/2064/Arts-Culture>



### **Request For Qualifications for Hacienda Height Public Art Projects**

Mercy Housing and the Community Housing Development Corporation are excited to announce the search for artists to respond to a Request for Qualifications (RFQ) for Hacienda Heights site-specific art commissions that include a perimeter fence and a large exterior wall. The application deadline is November 6, 2020.

The goals of the selected artworks will be to enhance the neighborhood, celebrate the residents, complement the building architecture, and speak to the cultural diversity of the surrounding community.

For the RFQ application and project details, please go to this [link](#).

### **Contra Costa County Housing Authority Announces Opening of the Listed PBV Waitlist**

The Housing Authority of the County of Contra Costa (HACC) announces the opening of the listed Project-Based Voucher (PBV) waiting list. The waiting list will be open from Monday, November 2, 2020 at 10:00 A.M. through Thursday, November 5, 2020, at 4:00 P.M. From November 2<sup>nd</sup> through November 5<sup>th</sup>, pre-applications will be accepted for the property listed below only. Completed pre-applications must be submitted by 4:00 P.M., Thursday, November 5, 2020. Please note that this is not for the Housing Choice Voucher Waiting List.

Note: There will not be any on-site applications and HACC office locations will not be distributing pre-applications. All pre-applications must be submitted online.

Incomplete pre-applications or partially completed pre-applications will not be accepted. Pre-applications received after the 11/05/2020 deadline will not be accepted.

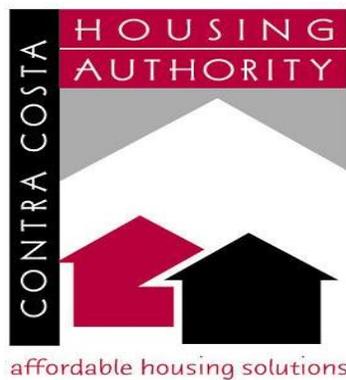
Eligible families will be referred to units subsidized with Section 8 Project-Based Vouchers from the Housing Authority of the County of Contra Costa in partnership with non-profit housing owners. The housing assistance is only available at the designated properties for families meeting the property restrictions as indicated in this notice. After twelve months of residency, families will be eligible for a Housing Choice Voucher, subject to availability.

All requests for Reasonable Accommodation will be considered. Pre-Applications are available in foreign languages. All questions can be directed to (925) 957-7081.

- To apply, you must be 62 years of age or older.
- Large households for three and four bedroom units are highly encouraged to apply.
- All non-elderly applications will be rejected.

NOTE: After November 5, 2020, the waiting list for 3 and 4 BR units only at The Terraces will remain open on an on-going basis until further notice. Applicants will need to contact the Housing Authority of the County of Contra Costa at 925-957-7055 for an application.

Property Name	Address	0 BR	1 BR	2 BR	3 BR	4 BR	Property Restrictions
The Terraces Senior Apartments	2300 Nevin Ave., Richmond, CA 94801	X	X	X	X	X	Senior - 62 or older



## 8. **Community Development Department**

### **Census 2020**

You have 20 MORE DAYS LEFT to respond to Census 2020! October 31<sup>st</sup> is the last day to get counted.

On September 25th, a Federal Judge ordered Census to extend through October 31<sup>st</sup> and ordered the Federal administration to abandon last-minute changes to the 2020 census schedule and extend the time for counting for an additional month. Now **we have 20 MORE DAYS to get counted.** So, if you haven't completed the 2020 Census yet, **you can still respond [online](#), by phone, or by mail through October 31st, 2020.**

As of October 7th, 2020, 70.6% of Richmond households have responded to Census 2020. The City has surpassed 2010 census response rate by 3.1%. While this is a great achievement, there is still almost one third of the city's population that has not been

counted. Every person undercounted will represent a loss of approximately \$2,000 per year. With Richmond’s current response rate, our community could miss out on an estimated \$59.8 million of funding per year over the next ten years.

Every neighborhood in the city has reached a self-response rate over 55%; however, there are still four neighborhoods that are located in the top 10 lowest self-response rate census tracts in Contra Costa County: North Richmond, Iron Triangle, Coronado, and Santa Fe. If you know anyone who lives in these neighborhoods, remind them to be counted. Remember, we all lose when someone is not counted! Please help spread the word of the importance of responding to the census!

The following table has the response rate by neighborhood and the response rate growth over the past two weeks:

Table 1. Census 2020 response-rate by neighborhood in the City of Richmond as of October 7<sup>th</sup>.

<b>NEIGHBORHOODS</b>	<b>Response rate (%)</b>	<b>Increase (%)</b>
<b>City of Richmond</b>	<b>70.6</b>	<b>0.7</b>
ATCHISON VILLAGE	62.1	0.6
BELDING WOODS	61.6	0.5
CARRIAGE HILLS NORTH	85.5	0.8
CARRIAGE HILLS SOUTH	79.9	0.5
CASTRO HEIGHTS (COUNTRYSIDE)	79.9	0.5
<b>CORONADO</b>	<b>60.6</b>	<b>1.0</b>
CORTEZ/STEGE	63.3	0.8
COUNTRY CLUB VISTA	75.0	0.6
EASTSHORE	67.0	0.7
EL SOBRANTE HILLS	85.5	0.8
FAIRMEDE HILLTOP	66.8	0.6
GREENBRIAR	85.5	0.8
GREENRIDGE HEIGHTS	75.9	0.4
HILLTOP DISTRICT	65.2	0.6
HILLTOP BAYVIEW	65.2	0.6
HILLTOP GREEN	74.4	0.5
HILLTOP VILLAGE	65.2	0.6
<b>IRON TRIANGLE</b>	<b>55.0</b>	<b>0.6</b>
LAUREL PARK	67.0	0.7
MARINA BAY	83.1	0.4
MAY VALLEY	81.5	0.4
NORTH & EAST	71.4	1.3
<b>NORTH RICHMOND (SHEILDS-REID)</b>	<b>55.1</b>	<b>0.4</b>
PANHANDLE ANNEX	67.0	0.7
PARCHESTER VILLAGE	73.6	0.9
PARK PLAZA	63.9	0.5
PARKVIEW	67.0	0.7
POINT RICHMOND	75.0	0.6
PULLMAN	63.9	0.5
QUAIL HILL	75.9	0.4
RICHMOND ANNEX	81.0	0.4
RICHMOND HEIGHTS	82	0.4
RICHMORE VILLAGE/METRO SQUARE	63.9	0.5

NEIGHBORHOODS	Response rate (%)	Increase (%)
SANTA FE	60.6	1.0
SOUTHWEST ANNEX	81.0	0.4

Census Bureau. Response rate comparison between September 22<sup>th a</sup> and October 7<sup>th</sup>, 2020.

The Census Bureau takers or enumerators are working to count the remaining households and some of them are following-up to fill in incomplete information, verify the information you provided, your address, or the people living in the household to ensure everyone is counted in the 2020 Census. If you have not responded to Census 2020, be prepared for a Census Taker to knock on your door. If you respond online or by phone today, a census taker is less likely to have to visit your home to collect your response. Richmond residents, homeowners, tenants, and property managers are encouraged to cooperate with census takers as they follow up.

If a census worker cannot locate a tenant after multiple attempts, they are required to contact the landlord or manager of the rental property to obtain census information about the tenant. Although they would not be allowed to provide personal information about a tenant to a third party, providing a census enumerator with the answers to the census questionnaire regarding your tenants is an exception. The Department of Commerce has clearly stated that landlords and property managers will not be in violation of any privacy laws if they provide the requested information about their tenants to the census taker. The applicable law is Title 13 of the Code of Federal Regulations (CFR), Chapter 7, Subchapter II, Sections 221 and 223.

Landlords and property managers in multifamily buildings must allow access for census workers to buzz or knock on front doors of specific tenants who have not responded to the census mailing. The census worker may have to return several times to catch the person at home. They must be allowed repeated visits, but their requests for access must be reasonable. If the census worker is unable to contact the tenant after repeated attempts, the landlord or property manager may be asked to provide demographic information about that unit.

If you haven't completed your census questionnaire, or want to assist your neighbors, family, or friends to complete their census, remember it can be done through one of the following options:

- **Online.** Click this link and start your questionnaire: <https://my2020census.gov/>  
The census questionnaire can be responded to online in 12 languages, besides English.
- **Phone.** Every day from 4:00 A.M. to 11:00 P.M. on the following phone lines:
  - English: 844-330-2020
  - Spanish: 844-468-2020

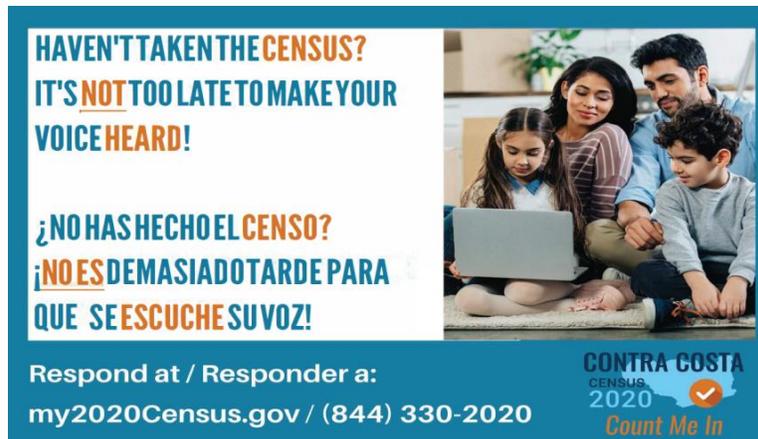
Monday through Friday from 5:00 A.M. to 7:00 P.M. for the following languages on the following phone lines:

- Chinese (Mandarin): 844-391-2020
- Chinese (Cantonese): 844-398-2020
- Vietnamese: 844-461-2020
- Korean: 844-392-2020
- Russian: 844-417-2020
- Arabic: 844-416-2020
- Tagalog: 844-478-2020

- Polish: 844-479-2020
- French: 844-494-2020
- Haitian Creole: 844-477-2020
- Portuguese: 844-474-2020
- Japanese: 844-460-2020

Please help us spread the word about Census 2020 to make sure we're all counted! You can share the following videos with your friends, neighbors, and family through text messages or social media:

- Census 2020 Video (English and Spanish) <https://youtu.be/RbSSpEILSSY>
- Census 2020 Video (English) <https://youtu.be/lya3JbpH2cU>
- Census 2020 Video (Spanish) <https://youtu.be/YiBiFK6CsZc>



## Censo 2020

¡Tiene 20 DÍAS MÁS para responder al Censo 2020! El 31 de octubre es el último día para contarse.

El 25 de septiembre de 2020, un Juez Federal ordenó que el Censo se extienda hasta el 31 de Octubre de 2020, y que la Administración Federal abandonara los cambios de último minuto de las fechas ya establecidas para el censo 2020 y extendió en un mes más el tiempo para el conteo. Ahora **tenemos 20 DIAS MÁS para contarnos**. Si no ha completado el Censo 2020 todavía, **usted puede responder en línea, por teléfono o por correo hasta el 31 de octubre de 2020.**

Al 7 de Octubre de 2020, 70.6% de los hogares de Richmond han respondido al Censo 2020. La ciudad ha superado el nivel de participación del censo de 2010 en 3.1%. A pesar de este gran logro, casi un tercio de la población de nuestra ciudad no ha sido contada en este censo. Cada persona que no se cuente representa la pérdida de aproximadamente \$2,000 por año. Con la actual tasa de respuesta de Richmond, nuestra comunidad puede perder un presupuesto estimado de hasta \$59.8 millones anuales por los próximos 10 años.

Todos los vecindarios de la ciudad han alcanzado una tasa de respuesta mayor a 55%; sin embargo, aún hay cuatro vecindarios que se encuentran en los 10 tractos censales con la menor tasa de respuesta del Condado de Contra Costa: North Richmond, Iron

Triangle, Coronado y Santa Fe. Si conoce a alguien que vive en estos vecindarios, recuérdelos que se cuenten. ¡Recuerde, todxs perdemos cuando una persona no se cuenta! ¡Por favor, ayúdenos a informar lo importante que es responder al censo!

A continuación, se presenta una tabla con el porcentaje de respuesta de cada vecindario de la ciudad y el crecimiento de la tasa de respuesta de las últimas dos semanas:

Tabla 1. Porcentaje de respuesta del Censo 2020 por vecindario en la Ciudad de Richmond al 7 de octubre.

<b>VECINDARIOS</b>	<b>Respuesta (%)</b>	<b>Crecimiento (%)</b>
<b>City of Richmond</b>	<b>70.6</b>	<b>0.7</b>
ATCHISON VILLAGE	62.1	0.6
BELDING WOODS	61.6	0.5
CARRIAGE HILLS NORTH	85.5	0.8
CARRIAGE HILLS SOUTH	79.9	0.5
CASTRO HEIGHTS (COUNTRYSIDE)	79.9	0.5
<b>CORONADO</b>	<b>60.6</b>	<b>1.0</b>
CORTEZ/STEGE	63.3	0.8
COUNTRY CLUB VISTA	75.0	0.6
EASTSHORE	67.0	0.7
EL SOBRANTE HILLS	85.5	0.8
FAIRMEDE HILLTOP	66.8	0.6
GREENBRIAR	85.5	0.8
GREENRIDGE HEIGHTS	75.9	0.4
HILLTOP DISTRICT	65.2	0.6
HILLTOP BAYVIEW	65.2	0.6
HILLTOP GREEN	74.4	0.5
HILLTOP VILLAGE	65.2	0.6
<b>IRON TRIANGLE</b>	<b>55.0</b>	<b>0.6</b>
LAUREL PARK	67.0	0.7
MARINA BAY	83.1	0.4
MAY VALLEY	81.5	0.4
NORTH & EAST	71.4	1.3
<b>NORTH RICHMOND (SHEILDS-REID)</b>	<b>55.1</b>	<b>0.4</b>
PANHANDLE ANNEX	67.0	0.7
PARCHESTER VILLAGE	73.6	0.9
PARK PLAZA	63.9	0.5
PARKVIEW	67.0	0.7
POINT RICHMOND	75.0	0.6
PULLMAN	63.9	0.5
QUAIL HILL	75.9	0.4
RICHMOND ANNEX	81.0	0.4
RICHMOND HEIGHTS	82	0.4
RICHMORE VILLAGE/METRO SQUARE	63.9	0.5
<b>SANTA FE</b>	<b>60.6</b>	<b>1.0</b>
SOUTHWEST ANNEX	81.0	0.4

*Census Bureau. Comparación de la tasa de respuesta entre el 22 de Septiembre y el 7 de Octubre.*

Las personas enumeradoras de la Oficina del Censo están trabajando para contar a los hogares que faltan de hacerlo y para obtener información incompleta, verificar la información que usted proporcionó, su dirección, o sobre la gente que vive en su hogar para asegurarse que todo mundo se cuente. Si usted no ha respondido al Censo 2020, prepárese para que un enumerador o enumeradora toque a su puerta. Si responde hoy en línea o por teléfono, es menos probable que un enumerador(a) visite su hogar para obtener su respuesta. Se les pide a las y los residentes, propietarios (as), inquilinos(as) y administradores (as) de propiedades que colaboren con las y los enumeradores del censo mientras ellos visitan las viviendas.

Si una persona enumeradora del censo no puede encontrar a un(a) inquilino(a) en múltiples ocasiones, requieren contactar al propietario (a) o administrador(a) de la propiedad para obtener información sobre los inquilinos. A pesar de que el propietario (a) o administrador(a) no pueden proporcionar información personal acerca de los inquilinos a terceras personas, proveer la información del cuestionario del censo a un(a) enumerador(a) del censo es una excepción. El Departamento de Comercio ha establecido que los propietarios (as) o administradores (as) no violan ninguna ley de privacidad si ellos proporcionan información acerca de sus inquilinos a la persona enumeradora del Censo. La Ley aplicable es Título 13 del Código Federal de Regulaciones (CFR), Capítulo 7, Subcapítulo II, Secciones 221 and 223.

Propietarios (as), y administradores (as) de propiedades en edificios multifamiliares deben permitir el acceso a trabajadores del censo para tocar en las puertas o timbres de inquilinos(as) específicos(as) quienes no han respondido al censo. La persona del censo puede regresar en varias ocasiones para poder encontrar a la persona en casa. Deben permitirse múltiples visitas, siempre y cuando sus peticiones sean razonables. Si la persona del censo es incapaz de contactar al inquilino(a) después de múltiples intentos, se le podrá preguntar al propietario (a) o administrador(a) que proporcione información demográfica de la vivienda o unidad.

Si no ha respondido su cuestionario del censo, o quiere ayudar a sus vecinos, amigos o familiares a completar el suyo, recuerde que realizarlo a través de las siguientes opciones:

- **Internet.** Dé click en este link e inicie su cuestionario: <https://my2020census.gov/> El cuestionario del censo puede responderse en línea, en 12 idiomas, además de inglés.
- **Teléfono.** Todos los días de 4:00 A.M. a 11:00 P.M. en los siguientes números:
  - Inglés: 844-330-2020
  - Español: 844-468-2020

Lunes a viernes, de 5:00 A.M. a 7:00 P.M., para los siguientes idiomas en los siguientes teléfonos:

- Chino (Mandarín): 844-391-2020
- Chino (Cantonés): 844-398-2020
- Vietnamés: 844-461-2020
- Coreano: 844-392-2020

- Portugués: 844-474-2020
- Ruso: 844-417-2020
- Francés: 844-494-2020
- Tagalo: 844-478-2020
- Creole Haitiano: 844-477-2020
- Japonés: 844-460-2020
- Polaco: 844-479-2020
- Árabe: 844-416-2020

¡Por favor ayúdenos a correr la voz sobre del Censo 2020, para asegurar que todos y todas seamos contados! Pueden compartir los siguientes videos con sus amigos, familias y vecinos a través de mensajes de texto y redes sociales:

- Video Censo 2020 (Inglés y Español) <https://youtu.be/RbSSpEILSSY>
- Video Censo 2020 (Inglés) <https://youtu.be/lya3JbpH2cU>
- Video Censo 2020 (Español) <https://youtu.be/YiBiFK6CsZc>

**HAVEN'T TAKEN THE CENSUS?  
IT'S NOT TOO LATE TO MAKE YOUR  
VOICE HEARD!**

**¿NO HAS HECHO EL CENSO?  
¡NO ES DEMASIADO TARDE PARA  
QUE SE ESCUCHE SU VOZ!**

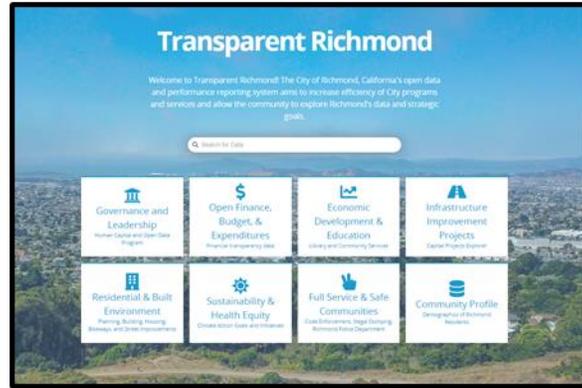
Respond at / Responder a:  
my2020Census.gov / (844) 330-2020

**CONTRA COSTA  
CENSUS  
2020**  
Count Me In

## 9. **Information Technology**

### **Transparent Richmond**

Check out Transparent Richmond ([www.transparentrichmond.org](http://www.transparentrichmond.org)), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

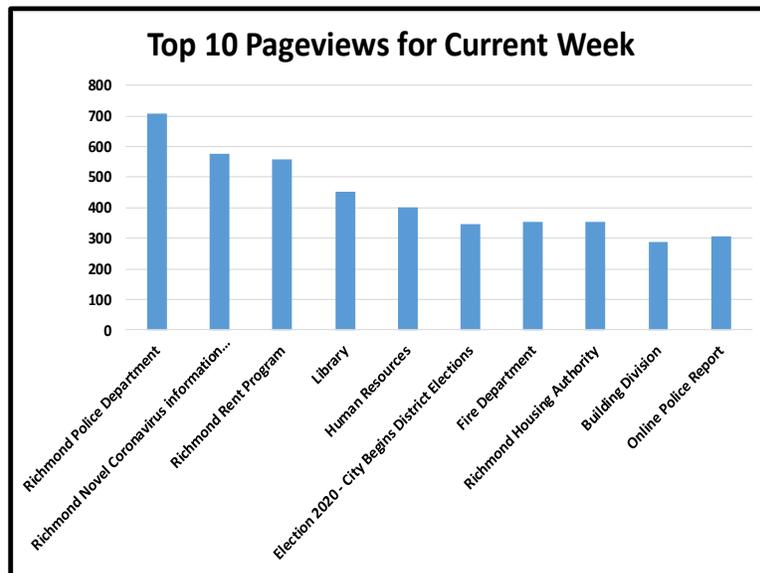


Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services.
- Automate performance data to help track and meet budget and service goals.
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services.

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.

### Social Media Statistics for this Week



## KCRT Datanet for the Week



## KCRT TV Channel 28 – New Episodes of Current Programming

### Upcoming Productions

KCRT is working on Public Service Announcements (PSAs) on Fire safety as well as more Wear Your Mask videos, including a Spanish version and a promotional video for the Snowball scholarship event planned in December 2020.

### Programming

New programs that premiered are “National Electric Drive Week”; eight specials derived from the Richmond Revolution / NAACP Youth Council Forums; and San Pablo and El Cerrito City Council Forums (produced by CCTV). Election specials will air during weekdays “NewsBytes” time slots, as well as throughout the KCRT schedule.

New episodes of series programming are “The Jet Set,” “Creature Features,” and “Sidewalks Entertainment.”

Special programming include “Chat with Chief French,” “NAACP Policing Forum,” the GRID Alternatives’ and City of Richmond’s “No-Cost Solar Workshop,” John Gioia’s video on two Census-related pieces, and the City’s Mask Videos.

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>



## 10. **Internal Services**

### **Department of Children and Youth**

#### **Richmond Department of Children & Youth Survey**

The Richmond Department of Children & Youth (Department) would like to thank all community members that participated in the four virtual community forums hosted from October 3<sup>rd</sup> to October 7<sup>th</sup>. Your input will help develop a comprehensive, equitable investment plan that reflects community vision.

The Department was created in order to provide a sustainable funding stream for youth-serving organizations in Richmond and North Richmond. This will be done by providing grant funding to various organizations beginning in July 2021, as part of a 3-year grant cycle.

You are invited to share your input through a youth or adult survey. The Department would like to hear YOUR voice, perspective, and experiences to help us better understand the needs of Richmond and North Richmond children, youth, and their families.

Youth survey (17 years of age or younger): [https://bit.ly/COR\\_youthsurvey](https://bit.ly/COR_youthsurvey)

Adult survey (18 years of age or older): [https://bit.ly/COR\\_adultsurvey](https://bit.ly/COR_adultsurvey)

Please visit our website at [www.richmond youth.org](http://www.richmond youth.org) for more information or contact us at [youth@ci.richmond.ca.us](mailto:youth@ci.richmond.ca.us) or 510.620.6523 (se habla español).

CALLING ALL RICHMOND AND  
NORTH RICHMOND YOUTH AND ADULTS!

# Take a Survey!



Help us decide how to invest **MILLIONS** in  
**funding** into programs and services for young  
people and families from birth to age 24.

Visit [flow.page/richmond youth](https://flow.page/richmond youth)  
to take a survey.

Richmond Department of Children & Youth  
[www.richmond youth.org](http://www.richmond youth.org) | 510.620.6523



## **Finance**

### **FY 2019-20 Year-End Budget Updates**

At its meeting on October 6, 2020, the City Council approved the Fiscal Year (FY) 2019-20 year-end budget adjustments as proposed by staff. The preliminary year-end budget results reflects a surplus in the General Fund of \$3.1 million. The Council approved \$1.9 million of these excess funds to go toward: curing the remaining negative cash balance in the R-Transit fund (\$1.6 million); covering the budget shortfall in the Engineering Cost Recovery fund (\$132,978); funding the citywide classification and compensation study (\$200,000). The remaining surplus funds of \$1.2 million will be added to the current cash reserves for an estimated ending balance of \$20.7 million (~13% of total expenditures) for the FY2019-20.

New Vendors Registered	16
Total Vendors Registered	9,569

### **Open Requests For Bids/Request For Proposals**

Community Development	On-Call Building Plan Check and Inspection Services	Due: 10/15/20
Public Works	Design Services for the Ferry Point Sewer Lift Station Project	Due: 10/23/20
Public Works	WWTP Critical Improvements Project	Due: 10/26/20
Police	Interview Room Equipment	Due: 10/29/20
Police	Request for Proposal (RFP) to Provide Security Services	Due: 11/6/20
Public Works	WWTP Critical Improvements Project	Due: 11/23/20

## **11. Library and Community Services**

### **Community Services (Recreation)**

#### **Updates with our Seniors**

Since the pandemic has kept us from seeing our seniors in person, we decided to mail everyone a card. We wanted them to know that we are thinking of them and hope that they are well. We also included our zoom link with our class calendar. We hope to see them on zoom until we can meet again in person.



### Zoom-A-Long

Come join us on Zoom for our senior music sing a long every Friday from 12:30 P.M. – 2:00 P.M.



### Wellness Connection

During the times of immense separation from those we care about and serve, both staff and participants from Developing Persons Recreation Center rejoice in our time of togetherness. We are able to visit, drop off food and program supplies when needed. Yes, we all practiced social distancing.



## Lunchtime Specials

Who doesn't want to share lunchtime with some of their favorite people!



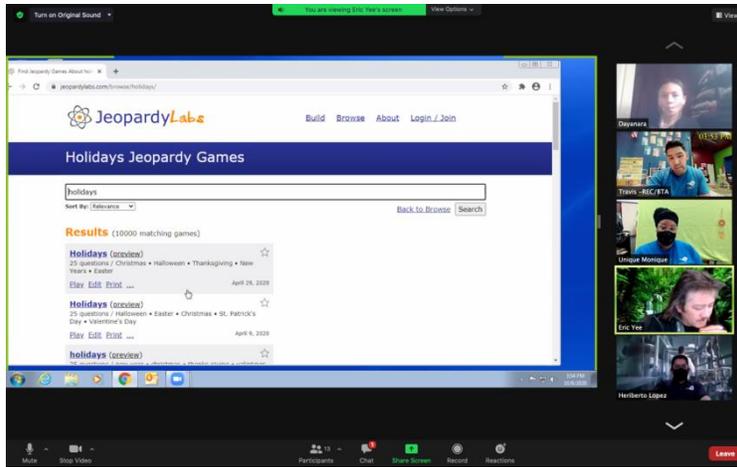


## Virtual Afterschool Programs

Under the supervision of staff, City of Richmond Community Services Dept. offers an Achieve Virtual Afterschool Program, which runs Mondays- Fridays, from 3:00 P.M. - 5:30 P.M. We offer this program at four of our Richmond Community Centers: May Valley (MVCC), Nevin, Shields-Reid (SRCC), and Booker T. Anderson (BTACC). We offer assistance with homework help, arts & crafts projects, group enrichment activities, the read-aloud time to children on behalf of the Richmond Library, and much more. The program is offered through December 2020, and it is \$20/month. To sign up, click the link: [Achieve Virtual Afterschool Sign up Here!](#)

On Tuesday, October 6, 2020, staff and students participated in two group activities. In the first activity, we played one big game of jeopardy. BTA, Nevin, and May Valley were battling against each other. It was an intense match up, but in the end Nevin won. We had 14 participants in all for the game. In the next activity, the Richmond Library services read a novel to all of us. Nevin, May Valley, Shields Reid, and Booker T. Anderson participated in the activity, and there were 20 participants in all.





Nevin Activities - Week of September 28– October 2, 2020

With the help of ZOOM, Nevin Youth Participants played several rounds of Jeopardy, Kahoot, and the popular game Connect 4. Staff delivered the necessary art supplies to participants so they can follow staff led crafts projects such as bird house construction, assembling a wooden dream catcher and even a Bob Ross (from the Joys of Painting TV show fame) style painting workshop.



Monique (Specialist at Nevin Community Center) shows off her artistic skills after guiding participants in the dream catcher and Bird House craft activities. Monique is extremely good at keeping the kids engaged while on our ZOOM virtual After School Program.



Heriburto (Recreation Leader) is proud of his artistic creativity. Heriburto is also a tech wiz and a big help setting up and trouble shooting computers for ZOOM and many of the internet games we play with the kids.



## Fruit and Veggie Giveaway

Every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of each month, the West Contra Costa County Food Bank (WCCCFB) delivers fresh fruits and vegetables to local residents who live near Nevin Park. Two of our finest from the US Army just moved to the Bay Area. They took time from their busy schedule to help WCCCFB distribute produce.

Time: Approx. 9:30 A.M. until 11:00 P.M.

Location: Nevin Park, 598 Nevin Ave. Richmond CA 94801 on the basketball courts



# Outdoor Dining, Curbside Retail, and Special Event Permits

## Outdoor Dining, Curbside Retail, and Special Event Permits in Richmond, CA

as of July 16, 2020



The City of Richmond is providing opportunities for businesses impacted by the COVID-19 pandemic to utilize public and privately-owned outdoor areas, including parking lots, for outdoor dining and retail use.

Richmond businesses may apply for a permit to use a sidewalk or parking space in front of their location for business operation by contacting the Community Services Department, Recreation Division at [csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us) or by visiting [www.richca-communityservices.org](http://www.richca-communityservices.org) to obtain an application.

All business will be required to complete the following for an outdoor dining permit:

1. Outdoor dining and curbside retail application
2. Site diagram
3. ABC permit (if serving alcohol outdoors)
4. Certificate of liability insurance (if operating on public property)

In addition, special event permits are required for the following: protests, vigils, marches, and large gatherings. Visit the website listed for the process and forms.

Questions? Contact us:  
510-620-6795  
[csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us)  
[www.richca-communityservices.org](http://www.richca-communityservices.org)



## Comida al aire libre, venta al por menor en la acera, y permisos para eventos especiales en Richmond, CA

al partir del 16 de julio, 2020



La ciudad de Richmond está brindando oportunidades a las empresas afectadas por la pandemia de COVID-19 para utilizar áreas exteriores públicas y privadas, incluidos los estacionamientos, para cenas al aire libre y uso de la acera para venta al por menor.

Las empresas de Richmond pueden solicitar un permiso para usar las aceras o espacios de estacionamiento frente a su ubicación para operaciones comerciales comunicándose con el Departamento de Servicios Comunitarios de Richmond, División de Recreación por correo electrónico al [csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us) o visitando el sitio web en [www.richca-communityservices.org](http://www.richca-communityservices.org) para obtener una aplicación.

Todos los negocios deberán completar lo siguiente para obtener un permiso para comer al aire libre:

1. Aplicación para comer al aire libre y venta al por menor en acera
2. Diagrama del sitio
3. Permiso ABC (si va servir alcohol al aire libre)
4. Certificado de seguro de responsabilidad civil (si opera en propiedad pública)

Además, se requieren permisos de eventos especiales para lo siguiente: protestas, vigillas, marchas y reuniones grandes. Visite al sitio web para las formas y mas información.

¿Preguntas? Contacta con nosotros en:  
510-620-6795  
[csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us)  
[www.richca-communityservices.org](http://www.richca-communityservices.org)



## Virtual Sports Programs

Join us for our first ever virtual sports programs! Find a spot outdoors, and you'll be able to master all the skills you need in soccer, tennis, or basketball! For more information, contact the Recreation staff listed in the flyer.



**Dates:**  
Session I (4 weeks)  
August 31 - September 26  
  
Session II (4 weeks)  
October 5 - October 31  
  
Session III (3 weeks)  
November 2 - November 21  
  
Session IV (3 weeks)  
November 30 - December 19  
  
**Fees:**  
\$10 per virtual session  
  
**Grades:**  
1st to 8th grade  
  
**Days/Times:**  
Monday to Saturday  
2:30 PM - 5:30 PM  
  
**Registration Online Only**  
<https://apm.activecommunities.com/richmond>  
  
Phone: (510)620-6793  
Fax: (510)620-6583  
Monday-Friday 9:00am - 4:00pm

City of Richmond  
Community Services Department

**VIRTUAL SPORTS PROGRAM (TENNIS, SOCCER AND/OR BASKETBALL)**



First twenty (20) registered participants for tennis and soccer will receive one of the following: tennis racket and tennis ball or soccer ball.

For more information, contact  
Tetteh Kisseh, (510)620-6919  
[tetteh\\_kisseh@ci.richmond.ca.us](mailto:tetteh_kisseh@ci.richmond.ca.us)  
Maurice Range, (510)620-6960  
[maurice\\_range@ci.richmond.ca.us](mailto:maurice_range@ci.richmond.ca.us)

Community Services - EnRICHing Our Community

## Virtual After-School Camps - ACHIEVE and ELEVATE

After-school camps are happening now! You can still join us! We'll have lots of fun and games with your favorite recreation staff and fellow campers. Register online at [tinyurl.com/richmondrecreation](https://tinyurl.com/richmondrecreation).

 **ACHIEVE AND ELEVATE**   
**AFTER-SCHOOL PROGRAMS**



Spend your out-of-school time with your recreation friends and staff from Booker T. Anderson, May Valley, Nevin, and the Shields-Reid Community Center in a fun and engaging virtual program setting.

Log in at 3:00 pm for our Afternoon Message, then visit your favorite recreation center for Homework Time and Help. Each day, we will provide fun activities, art & crafts, games, and movement. Our format will be similar to a condensed "Achieve and Elevate Summer Camp" for those attended this past summer. Register online or in-person at the Community Centers!

---

<b>Starting</b> Aug. 17 - Dec. 18, 2020 Monday - Friday 3:00 pm to 6:00 pm	<b>Grades:</b> K - 6th
<b>Cost</b> \$20 per month August is free!	 510.620.6793 <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a>

 **ACHIEVE Y ELEVATE**   
**PROGRAMAS DESPUÉS DE LA ESCUELA**



Pase su tiempo fuera de la escuela con sus amigos y personal de recreación de Booker T. Anderson, May Valley, Nevin y el Centro Comunitario Shields-Reid en un entorno de programa virtual divertido y atractivo.

Inicie sesión a las 3:00 p. M. Para recibir nuestro Mensaje de la tarde, luego visite su centro de recreación favorito para la tarea y Ayuda. Cada día, se proporcionarán actividades divertidas, arte y manualidades, juegos y movimiento. Nuestro formato será similar a un "Campamento de verano para alcanzar y elevar" condensado para los asistentes al verano pasado. ¡Regístrese en línea o en persona en los Centros Comunitarios!

---

<b>Comenzando</b> Agosto 17 - Diciembre. 18, 2020 Lunes - Viernes 3:00 pm - 6:00 pm	<b>Grados:</b> K - 6th
<b>Costo</b> \$20 por mes ¡Agosto es gratis!	 510.620.6793 <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a>

## New Adopt-a-Senior Program to Serve Residents Over 55

After all of the interest and support we received from residents in May, [Richmond Love Your Block](#) is excited to present: **Adopt-A-Senior!** We are connecting community volunteers and seniors in Richmond and North Richmond.

If you are over 55 and would like to receive FREE maintenance services for your property, go to [tinyurl.com/SeniorAdoptionRequest](http://tinyurl.com/SeniorAdoptionRequest) to be adopted! Services may

include: cleaning up debris and litter; removing weeds and tall grass; trimming and pruning plant; painting; and more. Eligibility requirements apply.

If you would like to BE a volunteer and adopt a senior to help them maintain their property go to [tinyurl.com/AdoptaSeniorVolunteer](https://tinyurl.com/AdoptaSeniorVolunteer). (The Adopt-A-Senior program does not provide any home repairs or other services that take place inside of the home.)

Help us spread the word so we can connect as many seniors and volunteers as possible!



### Senior Centers on Zoom

Visit [tinyurl.com/seniorsdprlaunchpad](https://tinyurl.com/seniorsdprlaunchpad) for more information!



### **LEAP highlights the achievements of one of our recent graduates**

Despite the unforeseen circumstances created by COVID-19, Katie Jiminez accomplished her educational goal of completing the GED. When Katie first applied to the Literacy for Every Adult Program (LEAP) she had already completed her education as a Phlebotomist. Even though she was trained, Katie's lack of a high school diploma created a barrier to receiving her license and gaining employment. Motivated to receive her license and start a career, Katie worked closely with LEAP instructors to navigate the process, study hard, and pass the tests. When asked about earning the GED, Katie said that it was very important to her and that it empowered her to be able to get the job she had been trained for, but she also found another benefit. Katie said, "Earning my GED has given me the confidence to know that I can help my daughter with her homework as she moves her way through school." Katie's story highlights both the importance of an education and, especially, the need to break down barriers and create benefits that impact generations. As COVID-19 catalyzes inequity, LEAP continues to offer services that break down barriers and empower Richmond residents.

If you would like to find out more about our recent graduates or how to support LEAP please visit our LEAP Facebook page <https://www.facebook.com/LEAPRICHMONDCA/>. If you are interested in enrolling in our program, getting involved in volunteer opportunities or learning about our new class schedule please contact us at (510) 307-8084 or visit our website at <https://www.ci.richmond.ca.us/788/Literacy-Program-LEAP> to schedule an appointment.



## **Library Updates**

### **Branches are Open for Tableside Service – Tuesdays & Thursdays!**

The Bayview and West Side Branch Libraries are thrilled to be open for Tableside Service on Tuesdays and Thursdays, 1:00 P.M. to 4:30 P.M.! You can request items for pick up at any branch through the catalog ([rosie.ci.richmond.ca.us](http://rosie.ci.richmond.ca.us)) or by contacting the librarians:

- Phone: 510-620-6561 (Adult Reference) or 510-620-6557 (Children’s Reference)
- Email: [rpl\\_reference@ci.richmond.ca.us](mailto:rpl_reference@ci.richmond.ca.us)
- Text: 510-621-7346

Not sure what to read next? Contact the librarians or fill out the My Next Read form at [www.ci.richmond.ca.us/4003](http://www.ci.richmond.ca.us/4003)



*West Side Branch Library has launched Tableside service!*



### New Resources for Homework Help!

All accessible with a library card:

<https://explore.proquest.com/portal/barcode?accountid=46231&groupid=42609>

(Need a library card? Apply online at <https://rosie.ci.richmond.ca.us/selfreg> or call 510-620-6559).



### October Craft Kits

Get your Adult/Teen craft kit – call 510-620-6559 to reserve.



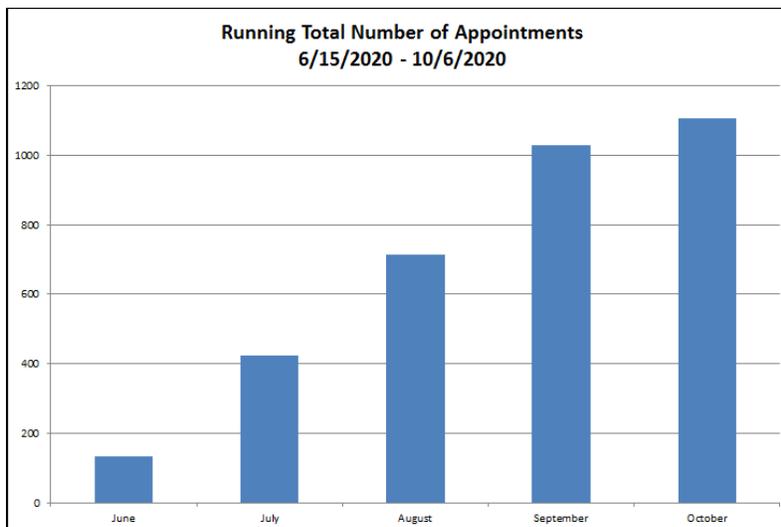
## Tablesider Service Update

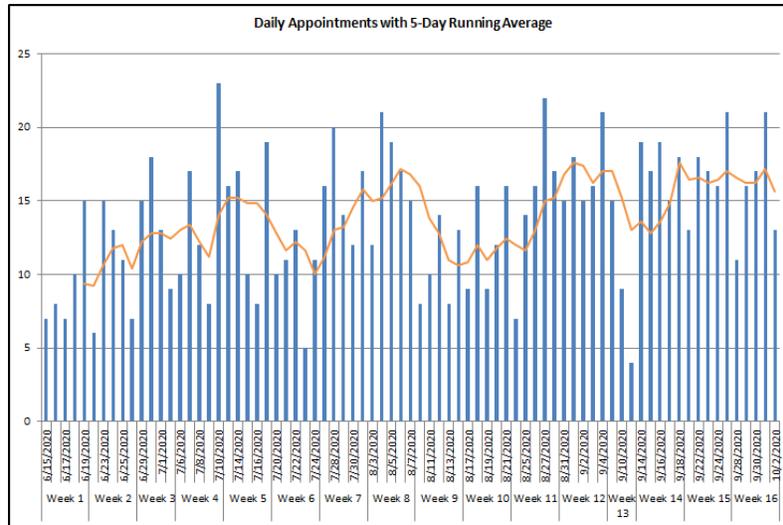
The Richmond Public Library began its Tablesider Service on June 15<sup>th</sup> in an effort to make library materials available to the community while our buildings themselves remain closed. Since this service has been available, the Richmond Public Library has had 1,107 successful appointments, getting thousands of books, magazines, DVDs, craft kits, and more into the hands of our community.

Remember: our Tablesider Service is available by appointment 10:00 A.M. to 4:00 P.M., Monday through Friday at the Main Library and 1:00 P.M., to 4:30 P.M. at the Bayview and West Side branches. Call us at 510-620-6561 for more information or visit us online at <http://richmondlibrary.org>.

Below are representations of our running total of appointments and the daily totals for the first 16 weeks with a 5-day running average.

## Tablesider Service Statistics





## Transportation Division

### National Drive Electric Week Recap

On October 1, 2020, the City of Richmond's Transportation Department hosted its first virtual National Drive Electric Event (NDEW): <https://driveelectricweek.org/event?eventid=2195>.

The webinar included EV, eBike, and charging basics, two virtual test drives from Hanless Hilltop Nissan and a private owner, an eBike live demonstration, an EV Owner panel, and the introduction of new eMobility called Veelo. Registered attendees reported driving a collective 428,113 electric miles!

### **Other City NDEW Highlights:**

- Richmond City Council Proclamation for National Drive Electric Week
- Mayor Butt issued a Climate Hero Certificate to Tom Bressan. Mr. Bressan is a local EV advocate, NDEW volunteer and commercial business owner who installed solar panels and an EV charging lot for his employee's use.

Special thanks goes to the event sponsors: Plug in America, Blink, Gotcha, and to our amazing KCRT team for their audio/visual talent and support: Richard Lee, KCRT Cable and Television Manager, Brian Bland, Senior Production, and Christian Wimmer, Production Associate.

All event registrants were entered into a local raffle to win two Blink Level II home chargers, a Gotcha Bike Share Annual membership, Volta swag, several Power Inverters, Amazon gift cards, Rich City Ride gift cards and additional promotional discounts for auto and ebike purchases for those in attendance.

These promotional discounts are now available to you:

### **Blink Charging Gift Cards**

As part of their sponsorship, Blink Charging is offering the first 100 people to respond a \$5 charging credit on the Blink Network. To redeem your credit simply email:

[Marketing@blinkcharging.com](mailto:Marketing@blinkcharging.com) with promo code NDEW.

### **Gotcha Bike Share Promo Code**

Just in time for the November launch of Richmond's Bike Share program. Contact Katie at: [katie@ridegotcha.com](mailto:katie@ridegotcha.com) and mention National Drive Electric week to receive the \$2 unlock fee.

### **Priority Placement for the November EV Preferred Pricing Campaign**

<https://drivecleanbayarea.org/preferred-pricing/>

### **Drive Clean Bay Area**

November 8, 2020 through December 6, 2020

To receive priority placement contact: [aosborn@drivecleanbayarea.org](mailto:aosborn@drivecleanbayarea.org)

### **Rich City Rides**

[www.richcityrides.org](http://www.richcityrides.org)

10% Discount on any eBike purchase until December 31, 2020 if you mention National Drive Electric Week.

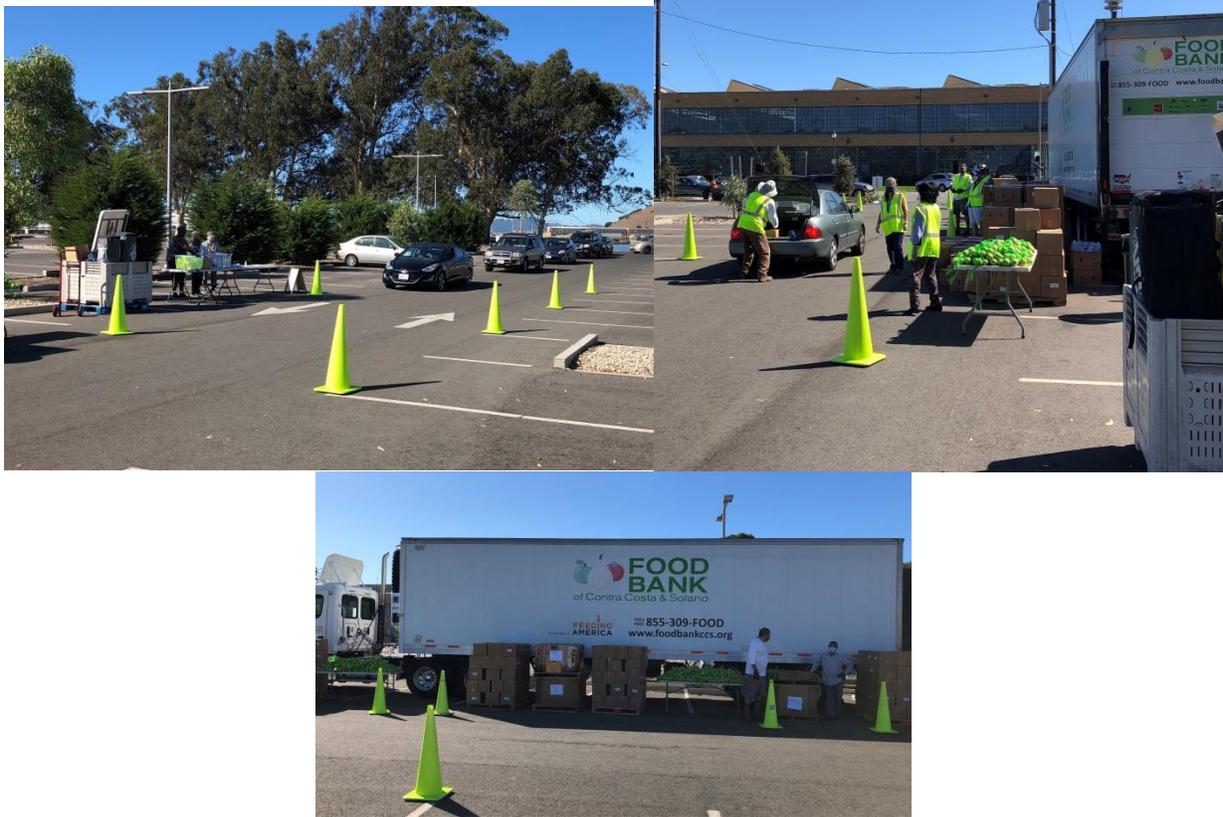


### **Richmond Food Bank Distribution Update**

The Food Bank of Contra Costa & Solano held its second city hosted distribution at the Ferry Terminal parking lot. The distribution served 180 households, 692 people, and 13,411 total pounds of food distributed. The total attendance was less than half of the previously city hosted event at the Civic Center, which the Food Bank Spokesperson thinks can be attributed to the remote location. The good news is that over 100 of the families who attended reported that it was their first time seeking help from the Food Bank.

The city has agreed to host two additional events on October 30<sup>th</sup> and November 30<sup>th</sup> from 11:00 A.M. to 2:00 P.M. at the easily accessible Richmond Main Library to better

reach those in need during the COVID -19 pandemic. For information or to volunteer contact: [info@foodbankccs.org](mailto:info@foodbankccs.org) .



### **Gotcha's rolling into Richmond!**

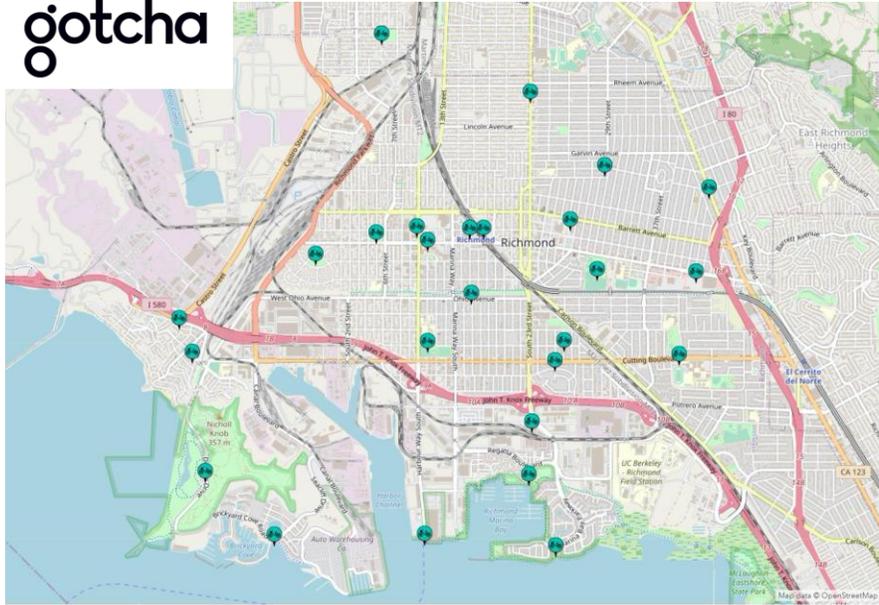
This fall Gotcha plans to launch 250 e-bikes throughout the community.

The e-bikes will be placed at 25 mobility hubs (*pictured below*), designated bike parking areas where riders can begin and end trips. The hub locations were determined through technical analysis of parcel level and land use data with the goal of identifying safe, accessible, and convenient locations that enhance the pedestrian environment.

Additionally, a rigorous public outreach process was conducted which included an online survey tool, website launch, and attendance of community meetings. All public feedback received was folded into the technical analysis results to determine final placement. In-field work is currently underway to measure and define the precise hub locations on the ground.

For more information please visit [ridegotcha.com/locations/Richmond](https://ridegotcha.com/locations/Richmond).

gotcha



## 12. Police Department

### Hide and Seek

Over the weekend, Richmond Police Department Special Investigations Section officers attempted to pull over a vehicle but it didn't stop. The short pursuit ended when the suspects abruptly exited the vehicle and ran from officers. One suspect was quickly apprehended as he was observed throwing a handgun (pictured).

Officers began to search for the second suspect and ended with an arrest when he was spotted walking away from the scene. Later, a second handgun, suspected of belonging to the suspects, was recovered.



## **Community Violence Reduction Operation Update**

These few weeks, Richmond PD Special Investigation Detectives are actively working the Community Violence Reduction Operation to combat the current gun violence in the city.

Over the weekend, they were working in the area of 18th St and Chanslor Ave when officers contacted suspects which resulted in their arrest and the recovery of two assault rifles. Great work by all officers involved!



## **13. Public Works**

### **Abatement**

Abatement crews performed maintenance along the Richmond Parkway medians, abated weeds around the Port, deployed cameras on illegal dumping hot spots, removed illegally dumped debris and graffiti from various locations.

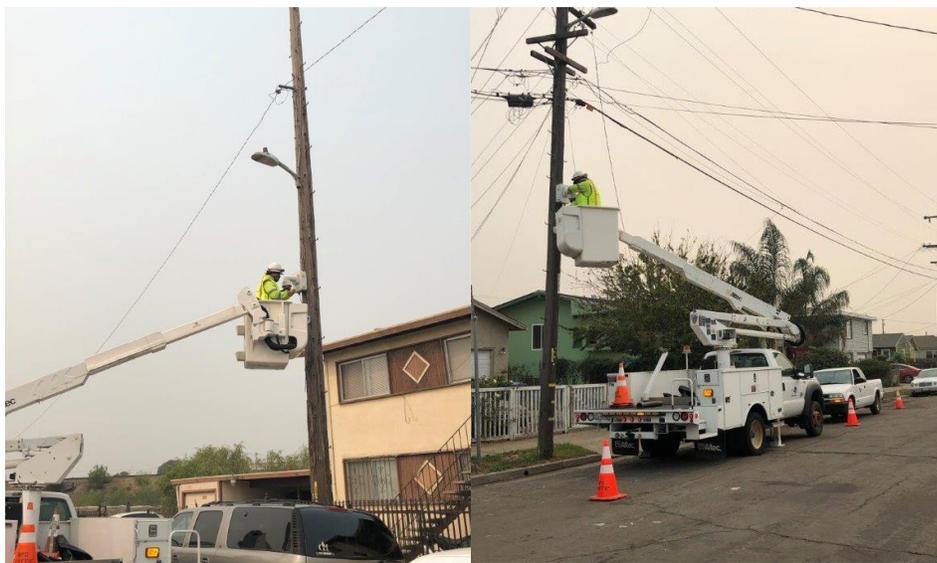


*Richmond Parkway Maintenance*





*Weed Abatement at the Port*



*Illegal Dumping Camera Deployment*





*Illegal Dumping Removal*



*Graffiti Abatement*

### **Facilities Maintenance**

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, installed a hose bib in the Art Center court yard and repaired the women's restroom inside the building, installed new lighting fixtures in the attic of Fire Station #63, fixed the air supply register at the Park's office, repaired the air conditioning unit in the KCRT control room, and cleaned the water tower sump pumps in the air conditioner at 450 Civic Center Plaza.



*Sump Pump Cleaning*

Utility Workers performed pest control for ants in the Finance Department area, replaced broken ceiling tiles in the Employment and Training building, attended training, performed daily disinfecting procedures around City Hall and maintained of 29 city owned facilities.



*Ceiling Tile Replacement*

### **Parks and Landscaping**

General fund crews mowed the west side of Richmond parks, removed debris from parks and right of ways, repaired irrigation, pruned shrubs and performed maintenance at Booker T. Anderson Park, started weed abatement and maintenance along the San Luis sound wall, performed maintenance and pressure washed Nevin Park for an event, performed maintenance at Nevin Park, pest control at four parks,

irrigation repaired at Hilltop and Nicholl Park, maintenance at the Family Justice Center and repaired the fencing at Nicholl Park.



*San Luis Sound  
Wall Maintenance*



*Irrigation Repair*

Tree crews cut or trimmed trees on; Center Avenue, Garvin Avenue, Lowell Avenue, Morningside Drive and Potrero Avenue.

Marina District crews continued maintenance of all parks and parking lots, edged lawns at Lucretia Edwards and Barbara J. Vincent Parks, removed debris throughout, string cut weeds on the Bay Trail, continued replacing of decomposed granite on the Bay Trail, mowed all lawns and removed illegal dumping on Marina Way South.



*Illegal Dumping Removal*

Hilltop District crews continued general maintenance around the business area, removed debris from all parks, continued the replanting project at Bay Vista Park, continued shrub removal on Giant Road off/on ramps, removed vegetation around Hilltop Lake, removed homeless encampment at Vista Del Mar Park, performed trimming off of Atlas Road and continued irrigation repair on Blume Drive.



*Hilltop Lake Trimming*

### **Pavement Maintenance**

Paving crews paved on South 47<sup>th</sup> Street, addressed complaints and worked from the outstanding pothole list.



*Paving on South 47<sup>th</sup> Street*

Street Sweeping crews swept the following Neighborhood Council districts on the first Monday through Wednesday and the second Thursday and Friday in; Parchester Village, Bayview, Hilltop Green, Fairmede/Hilltop, Carriage Hills North

Side, El Sobrante Hills, Greenbriar, Hansford Heights, Via Verde, San Pablo Road, Bristole Cone, Clinton Hill IV and Richmond Heights.

Traffic Signs and Lines crews fabricated 29 signs, installed 14 signs, repaired one sign, installed two poles, painted white pavement markings and installed arrows.



*Installed Pavement Marking*



*Pole Installation*

### **Wastewater Treatment Plant – Fats, Oils, & Grease (FOG)**

Please do not put grease down the drain! Heavy grease has been reported at Richmond's sewer treatment plant. Grease clogs pipes and can be detrimental to the function of the plant.

For more information about Fats, Oils, and Grease (FOG), please call 510-620-6594.

**GREASE ALERT!**  
Fats, Oils and Grease can clog our sewer pipes and can cause you **COSTLY** backups in your condo or apartment.

**FIGHT F.O.G.**  
Fats, Oils & Grease can clog the sewer pipes in your area!

The City of Richmond was in your neighborhood working to keep the sewer lines clean, which helps prevent sewer overflows that can pollute our creeks, rivers, and groundwater. Help us fight future sewer backups in your area.

By following a few simple steps, you can help prevent sewer backups and spills:

1. Pour cooled fats, oils and grease into a covered, disposable container and throw it into your garbage can. Never pour fats, oils or grease down sink drains or toilets. COOL IT, CAN IT, TRASH IT.™
2. Soak up remaining oils and grease with an absorbent material such as paper towels, and throw it into your garbage can.
3. Before you wash dishes, scrape food scraps, fats, oils and grease into your garbage can.
4. Use sink strainers to catch any remaining food waste while washing dishes.

Richmond  
For more information, contact the City of Richmond at (510) 620-6594

Planta de Tratamiento de Aguas Residuales – Aceites y Grasas (FOG)

¡Por favor no ponga grasa por el drenaje! Se ha reportado grasa pesada en la planta de tratamiento de alcantarillado de Richmond. La grasa obstruye las tuberías y puede ser perjudicial para la función de la planta.

Para obtener más información sobre aceites y grasas (FOG), llame al 510-620-6594.

**油垢警報**  
油脂、廢植物油與油垢會堵塞污水管道和可能導致你公寓昂貴的管道堵塞！  
**Alerta de Grasa!**  
La Grasa y el Aceite de Cocinar están obstruyendo las tuberías del alcantarillado y pueden causar costosas obstrucciones en su condominio o apartamento.

**FIGHT F.O.G.**  
Grasas y aceites obstruyen tuberías de las alcantarillas en su área.  
油脂、廢植物油與油垢會堵塞您所在地區的污水管道

La Ciudad de Richmond estuvo en su vecindario trabajando para mantener las líneas de alcantarillado limpias, lo que ayuda a prevenir desbordamientos de alcantarillas que pueden contaminar nuestros arroyos, ríos y aguas subterráneas. Ayúdenos a combatir futuro desbordamientos de alcantarillas en su área.  
你身邊的里士滿市正在致力於保持下水道線的清潔，這有助於預防可能污染我們的小溪、河流以及地下水的污水溢出。請協助我們防止您所在地區的污水管道出現倒流現象。

Siguiendo unos sencillos pasos, puede ayudar a evitar los desbordamientos y los derrames de alcantarillas:  
這些方法有助於防止管道堵塞和污水管道倒流現象發生

1. Echar las grasas y los aceites enfriados en un recipiente cubierto desechable y tirelo a la basura. Nunca debe echar aceites o grasas en los desagües o drenaje de lavamanos o inodoros. ENFRIAR, EMPACAR, TIRAR.  
待油脂、廢植物油與油垢變涼之後，將其倒入一個可棄置的帶蓋容器中，然後放入垃圾箱內。放涼，密封，棄置。
2. Absorba los aceites y la grasa restante con un material absorbente como toallas de papel y tirelo a la basura.  
用紙巾蘸吸剩餘的油脂、廢植物油與油垢，並與您的食物殘渣及庭院廢物一起棄置。
3. Antes de lavar los platos, raspe los restos de comida, aceites y grasas y tirelo a la basura.  
在洗碗之前，應首先將油脂、廢植物油與油垢刮除並倒入堆肥桶或垃圾箱。
4. Utilice coladores de fregadero para recoger los restos de comida mientras lava los platos.  
在洗碗時，應利用水池粗濾器截留剩餘的食物殘渣。

Richmond  
Para obtener más información, contacte la Ciudad de Richmond (510) 620-6594.  
若需要詳細資訊，請電：(510) 620-6594。

Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2020-2021 Fiscal Year for sewer lateral work completed between 7/1/2020-6/30/2021.

For more information about the Sewer Lateral Grant Program, please visit [www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program](http://www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program) or call 510-620-6594.



**Sewer Lateral Grant Program Application Guidelines**

Application and copies of the required documents listed below must be submitted in person at:  
 Water Resource Recovery Center - 640 Oak Center Plaza, 17<sup>th</sup> Floor, Richmond, CA 94804  
 (Central Hours, Monday-Friday 8:00am-5pm)

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

**Eligibility:**

- Permits issued by the City of Richmond (Sanitary Municipal Sewer District).
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

**Required Documents:**

- Only Lateral Grant Applications dated 6/30/2020 or newer will be accepted.
- Contractor's final paid in full invoice.
- Proof of payment (copy of cancelled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after attachment permit inspections are approved).
- Grant Deed (change of ownership takes place within last 3 months and/or if property is under a Trust).
- Tax-exempt organizations must submit proof of tax-exempt status.

**Award Limits:**

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- The program can be suspended at any time without prior or advanced notification or posting.
- Property owners are eligible for **ONE** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

**PLEASE NOTE**  
 Sewer Lateral Grant Program for Fiscal Year 2020-2021  
**ONLY** work completed during the fiscal year 7/1/20 - 6/30/21  
 will be eligible for sewer lateral grant reimbursement.



**CITY OF RICHMOND**  
 Water Resource Recovery Department  
 Address: 640 Oak Center Plaza, 17<sup>th</sup> Floor, Richmond, CA 94804  
 Phone: (510) 620-6594  
 Fax: (510) 620-6594  
 Website: www.ci.richmond.ca.us

**Sewer Lateral Grant Program Application**

**APPLICANT INFORMATION**

Property Owner(s) Name (PRINT): \_\_\_\_\_  
 Property Address (PRINT): \_\_\_\_\_  
 Billing Address (if different than above): \_\_\_\_\_  
 Phone: (\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_  
 Property address:  Primary Residence  Rental Property (please question below)  Other \_\_\_\_\_  
 Is the rental property currently registered with the City of Richmond Rent Program?  Yes  No \_\_\_\_\_  
 Contract for \$60 amount: \_\_\_\_\_ Total amount paid to contractor: \_\_\_\_\_

By submitting this application, you certify that you have read and understood the terms, been notified and informed, you have agreed to, you have signed a written order or agreement, the applicable representative of the contractor, the subcontractor, identified above, has recognized the conditions of the sewer lateral grant application is not a guarantee or promise by the City of Richmond to approve sewer lateral grant funds for private sewer lateral replacement at the discretion of the City, understand the City will not issue sewer lateral grant funds until the subcontractor identified above properly notifies in a written or a recorded form basis and all sewer lateral grant funds are exhausted for the subcontractor identified above. You further certify that the grant funds are for the sewer lateral grant only in compliance with Revenue Measure Local Order Chapter 15.15 and that the sewer lateral grant application is not approved. It is your responsibility to the City of Richmond and any other utility agency for reimbursement of the amount to make the sewer lateral replacement described above. All City of Richmond fees are payable for the work of completion of sewer lateral replacement. Sewer lateral grant for City of Richmond is right of access to the sewer laterals necessary to inspect the application, and right of the contractor to bring normal business hours and will not be restricted in compliance of the grant program.

APPLICANT SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_  
 APPLICANT PRINT NAME: \_\_\_\_\_

**(FOR OFFICE USE ONLY)**

APPROVED BY: \_\_\_\_\_  
 Contractor's Final Invoice  Final Payment (if/when available)  
 Rental Property  Proof of Payment  
 Certificate of Lateral Compliance  
 Contracted Property currently a New Public Acquisition:  Yes  No  
 Has the applicant previously received lateral grant reimbursement?  Yes  No  
 Application not to be submitted  Yes  No  
 Name: \_\_\_\_\_

APPROVED DATE: \_\_\_\_\_  
 APPROVED SIGNATURE: \_\_\_\_\_

Macdonald & Virginia Wet Weather Improvement Projects

Local contractor is continuing work on this project. See pictures and descriptions below.



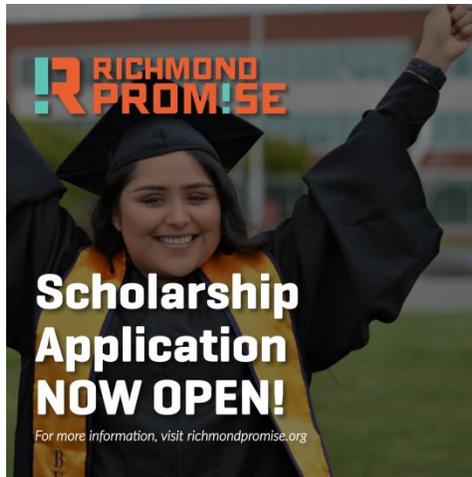
*Local contractor is installing sewer pipe to a new manhole adjacent on Virginia Avenue.*

#### **14. Richmond Promise**

##### **Richmond Promise 2020-2021 Scholarship Application NOW OPEN!**

October 1<sup>st</sup> marks the opening of the Richmond Promise Scholarship *and* the opening of the Free Federal Application for Federal Student Aid (FAFSA) and the California Dream Act Application for financial aid (CADAA) for the 2021-22 academic year!

High School Seniors and GED students who live in Richmond and attend public, private, or charter schools under the age of 24 in West Contra Costa County are highly encouraged to apply by March 14<sup>th</sup>! Students must also complete the FAFSA or CADAA by March 2, 2021 (Cal Grant Deadline) to be eligible for the Richmond Promise Scholarship. Visit [richmondpromise.org](http://richmondpromise.org) to find our application, make an appointment with our college access team for one on one support, and view a list of our college readiness workshops for Fall 2020.



*Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.*

**Thank You!**

**Steven Falk**

*Acting City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512*

*You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)*

See below for options to connect with the City of Richmond.

**Connecting with the City of Richmond**



### Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

**QR Codes are available for easy downloading of this APP:**

[Apple version of APP](#)

[Android version of APP](#)



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

## Richmond Residents

Want to report a service concern or issue?  
Use CORConnect to contact City of Richmond

The screenshot shows the City of Richmond website header with the logo and navigation menu. A central banner contains text about using CORConnect. Below the banner is a row of service icons, with the COR Connect icon (a speech bubble) circled in red. At the bottom, a dark blue banner displays the website URL.

CITY OF  
*Richmond* CALIFORNIA

DEPARTMENTS COMMUNITY BUSINESS GOVERNMENT PUBLIC SAFETY

You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.

Agenda Docs Community Voice **COR Connect** Environment Employment KCRT Channel 28 Project & Bids

[ci.richmond.ca.us](http://ci.richmond.ca.us)

On the next screen,  
under "Report an Issue,"  
select "Report  
Issue/Concern," or  
"Search Issue/Concerns"  
to look up a previously  
reported issue.



You can also look up  
previously submitted issues  
to check on the current status  
if you provided your name,  
phone number or email when  
you submitted it.

Want to report a service concern or issue?



Use the City of Richmond  
Mobile Application:



The City of Richmond mobile app provides  
Richmond's community members with  
one-stop access to City services and  
information via mobile devices

E-mail your comments at  
[webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

### Using the **CORConnect** Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

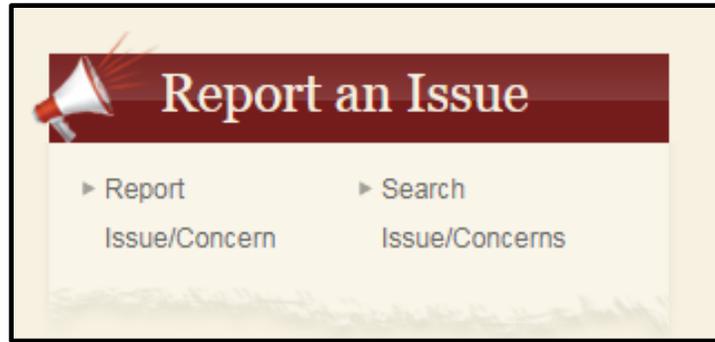
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)