



Hon. Mayor and Members of the City Council:

This is the report for the week ending October 23<sup>rd</sup>, 2020.

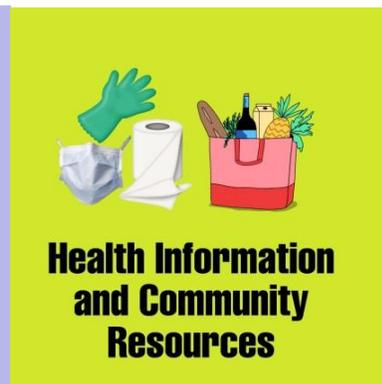
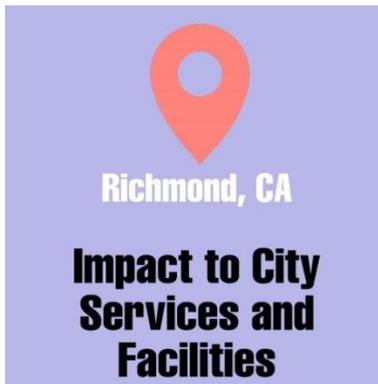


1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, October 27<sup>th</sup>, 2020. Closed Session begins at 5:00 P.M., followed by the Regular Meeting of the Richmond City Council at 6:30 P.M. The agenda may be found by clicking this link: [October 27<sup>th</sup> City Council Agenda](#).

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



## Outdoor Dining, Curbside Retail and Special Event Permits

### Outdoor Dining, Curbside Retail, and Special Event Permits in Richmond, CA

as of July 16, 2020



The City of Richmond is providing opportunities for businesses impacted by the COVID-19 pandemic to utilize public and privately-owned outdoor areas, including parking lots, for outdoor dining and retail use.

Richmond businesses may apply for a permit to use a sidewalk or parking space in front of their location for business operation by contacting the Community Services Department, Recreation Division at [csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us) or by visiting [www.richca-communityservices.org](http://www.richca-communityservices.org) to obtain an application.

All business will be required to complete the following for an outdoor dining permit:

1. Outdoor dining and curbside retail application
2. Site diagram
3. ABC permit (if serving alcohol outdoors)
4. Certificate of liability insurance (if operating on public property)

In addition, special event permits are required for the following: protests, vigils, marches, and large gatherings. Visit the website listed for the process and forms.



Questions? Contact us:  
510-620-6793  
[csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us)  
[www.richca-communityservices.org](http://www.richca-communityservices.org)



### Comida al aire libre, venta al por menor en la acera, y permisos para eventos especiales en Richmond, CA

al partir del 16 de julio, 2020



La ciudad de Richmond está brindando oportunidades a las empresas afectadas por la pandemia de COVID-19 para utilizar áreas exteriores públicas y privadas, incluidos los estacionamientos, para cenas al aire libre y uso de la acera para venta al por menor.

Las empresas de Richmond pueden solicitar un permiso para usar las aceras o espacios de estacionamiento frente a su ubicación para operaciones comerciales comunicándose con el Departamento de Servicios Comunitarios de Richmond, División de Recreación por correo electrónico al [csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us) o visitando el sitio web en [www.richca-communityservices.org](http://www.richca-communityservices.org) para obtener una aplicación.

Todos los negocios deberán completar lo siguiente para obtener un permiso para comer al aire libre:

1. Aplicación para comer al aire libre y venta al por menor en acera
2. Diagrama del sitio
3. Permiso ABC (si va servir alcohol al aire libre)
4. Certificado de seguro de responsabilidad civil (si opera en propiedad pública)

Además, se requieren permisos de eventos especiales para lo siguiente: protestas, vigillas, marchas y reuniones grandes. Visite al sitio web para las formas y mas información.



¿Preguntas? Contacta con nosotras en:  
510-620-6793  
[csdregistration@ci.richmond.ca.us](mailto:csdregistration@ci.richmond.ca.us)  
[www.richca-communityservices.org](http://www.richca-communityservices.org)



### 3. **Upcoming Events**

#### **Read With Me: Richmond Police Department Virtual Storytime & Halloween Costume Contest!**

Calling all kids and young people! Halloween is a little different this year and we wanted to make things a little bit more fun for everyone! We'll be hosting a Halloween Virtual Storytime with officers on October 30, 2020 at 4:00 P.M. In addition, we'll also be having a Halloween Costume Contest with winners announced during the live webinar!

Please see further costume contest details below and we can't wait to see your costumes!

#### Contest Rules

Photos must be submitted to [rpdccommunity@richmondpd.net](mailto:rpdccommunity@richmondpd.net) by Monday October 26, 2020.

- Category #1: 0-5 years old
- Category #2: 6-11 years old
- Category #3: 12-17 years old
- Category #4: Best Homemade Costume

A total of five submission contestants will be accepted from each category for community judging (first come, first accepted). When submitting please let us know which category your child is in.

- No inappropriate costumes (i.e. cultural appropriation, racist, sexist, homophobic, too gory, sexualized etc.)
- No weapons of any kind (i.e. guns, knives, swords, bow and arrow, stars, Nunchucks etc. )
- Please no retouching or enhancing of photos.

#### Judging

Community led judging: On Tuesday October 27, 2020 photos from each category will be posted onto the Richmond Police Department's Facebook page for voting. The photo from each category which gets the most likes, wins that category! Votes will be tallied and closed at 10:00 A.M. on October 30th. The winners will be announced on the live webinar on Friday October 30th at 4:00 P.M.

#### Tie

If there is a tie, webinar attendees will vote live for the winner.

## Prize

A prize will be awarded to the winners from each category.



## **Ballot Drop Box Closing at 8:00 P.M. on Election Night**

Election Night is Tuesday, November 3, 2020. The Vote by Mail box will be locked at 8:00 P.M. sharp – not before, not after.

Voters waiting in line to deposit their ballot at 8:00 P.M. will be permitted to do so. However, no new voters may join the line after 8:00 P.M.; they must deposit their ballot in the U.S. mail.



#### 4. **Acknowledgements**

##### **A Message from Acting City Manager Steve Falk**

I am pleased to be back and again serving as the Acting City Manager for the City of Richmond while the Real City Manager Laura Snideman takes care of some business. I enjoyed my time here last year, and continue to be impressed by the commitment and dedication of Richmond residents and employees to making this City the very best version of itself. I expect to be here through the first week of November, so please don't hesitate to reach out to me if you feel I can be helpful.



##### **AC Transit Launches the All-New Mobile App in Beta**

AC Transit is excited to announce the launch of the beta version of its Mobile App. The beta AC Transit Mobile App features real-time arrival predictions, allows riders to locate bus stops, bookmark favorite bus lines, submit lost and found claims, and more. [Click here for details.](#)



#### 5. **City Clerk's Office**

##### **Consider Voting By Mail**

The Contra Costa County Elections Division is reaching out to voters who are currently registered as polling place voters. They are encouraging voters to consider the merits of requesting their ballot at home, as this may be a more convenient option for you due to COVID-19. [Register to Vote](#)

Voting early and voting at home is the most cautious and securest way to keep everyone safe. Outdoor, non-contact drop boxes will be available across the county for returning ballots if voters do not want to drop them in the mail. The City of Richmond's permanent Vote-by-Mail box is located at 450 Civic Center Plaza under the overpass just off the Council parking lot on 27th Street. [More information](#)

Please be advised that the orange cones, balloons, and signs are displayed during normal work hours only – Monday through Friday, 8:30 A.M. to 5:00 P.M. The large feather flags will be displayed continuously until 8 p.m. November 3, 2020.

#### Key Dates:

- October 22, 2020 Supplemental Voter Info guide mailed
- October 27, 2020 Last day to request a vote by mail ballot
- November 3, 2020 Last day to return or mail a vote by mail ballot
- November 3, 2020 Election day



## **Help represent Richmond on the Contra Costa Mosquito and Vector Control District's Board of Trustees!**

The application process is now open to represent the City of Richmond on the Contra Costa Mosquito and Vector Control District's Board of Trustees. The [Contra Costa Mosquito and Vector Control District](#) is a tax-funded office that provides free services to all county residents for mosquitoes, rats and mice, ground-nesting yellowjackets, ticks, and skunks. The Richmond representative on the District's [Board of Trustees](#) will represent the city's interests on matters related to mosquito and vector control. The first term of service will be two years and additional terms of service will be two or four years. Regular board meetings are held on the second Monday of every other month starting in January. Meetings are held at the District office, [155 Mason Circle in Concord](#) at 7:00 p.m., and the meetings are open to the public. Trustees are not compensated for service but will be paid up to \$100 per month for official business expenses. Mayor Butt has been tasked with nominating an applicant for the trustee position and that individual must then be confirmed by the Richmond City Council. Applicants must be a City of Richmond resident and at least 18 years of age. Please use this [link](#) to complete the online application. Please submit your completed application via email to [CityClerkDept@ci.richmond.ca.us](mailto:CityClerkDept@ci.richmond.ca.us).

### **6. [City Manager's Office, Economic Development](#)**

#### **Contra Costa County Housing Authority Announces Opening of the Listed PBV Waitlist**

The Housing Authority of the County of Contra Costa (HACC) announces the opening of the listed Project-Based Voucher (PBV) waiting list. The waiting list will be open from Monday, November 2, 2020 at 10:00 A.M. through Thursday, November 5, 2020, at 4:00 P.M. From November 2<sup>nd</sup> through November 5<sup>th</sup>, pre-applications will be accepted for the property listed below only. Completed pre-applications must be submitted by 4:00 P.M., Thursday, November 5, 2020. Please note that [this is not for the Housing Choice Voucher Waiting List](#).

Note: There will not be any on-site applications and HACC office locations will not be distributing pre-applications. All pre-applications must be submitted online.

Incomplete pre-applications or partially completed pre-applications will not be accepted. Pre-applications received after the 11/05/2020 deadline will not be accepted.

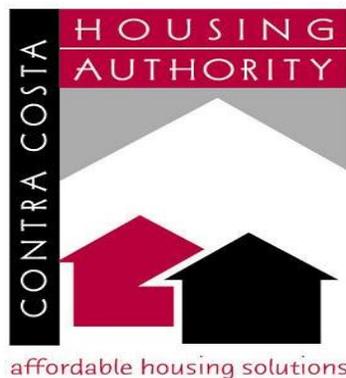
Eligible families will be referred to units subsidized with Section 8 Project-Based Vouchers from the Housing Authority of the County of Contra Costa in partnership with non-profit housing owners. The housing assistance is only available at the designated properties for families meeting the property restrictions as indicated in this notice. After twelve months of residency, families will be eligible for a Housing Choice Voucher, subject to availability.

All requests for Reasonable Accommodation will be considered. Pre-Applications are available in foreign languages. All questions can be directed to (925) 957-7081.

- To apply, you must be 62 years of age or older.
- Large households for three and four bedroom units are highly encouraged to apply.
- All non-elderly applications will be rejected.

NOTE: After November 5, 2020, the waiting list for 3 and 4 BR units only at The Terraces will remain open on an on-going basis until further notice. Applicants will need to contact the Housing Authority of the County of Contra Costa at 925-957-7055 for an application.

Property Name	Address	0 BR	1 BR	2 BR	3 BR	4 BR	Property Restrictions
<b>The Terraces Senior Apartments</b>	2300 Nevin Ave., Richmond, CA 94801	X	X	X	X	X	<b>Senior - 62 or older</b>



**Call for Artists/Request for Qualifications at Hacienda Heights: 1300 Roosevelt Ave**

Mercy Housing California (MHC) in partnership with Community Housing Development Corporation (CHDC) invites professional artists residing in the nine Bay Area Counties with a preference given to Richmond artists to submit their qualifications for the commissioning of artworks for a residential development in the Iron Triangle Neighborhood of Richmond, California. The development will consist of housing and related social services. The residential component of the project will include 150 units for seniors. The project is required to provide art equal to 1% of that portion of the development’s construction cost as per an Ordinance of the Council of the City of Richmond Municipal code Article 12.62. The art is to be installed and maintained in areas on the site of the building and clearly visible from the public sidewalk or open space feature.

The goals of the selected artworks will be to enhance the neighborhood, celebrate the residents, complement the building architecture, and speak to the cultural diversity of the surrounding community.

Located near the downtown BART Station and in the area known as the Iron Triangle, the building has been vacant since 2014. Mercy Housing and CHDC are collaborating with the Richmond Housing Authority to rehabilitate and bring new life to the building and surrounding area. While the units will be preserved, the main entrance has been reoriented to face the nearby BART station. The surrounding neighborhood is composed of mixed-use commercial and government buildings as well a diverse mix of residents that make up the Iron Triangle and downtown community.

Deadline for submission of qualifications is November 6, 2020.

Link to RFQ:

[https://drive.google.com/file/d/11kznrw5Y2By5ureipT67get0PSSg\\_Eq/view?usp=sharing](https://drive.google.com/file/d/11kznrw5Y2By5ureipT67get0PSSg_Eq/view?usp=sharing)

Under consideration as locations, the red lines, for the commissioned art are the large wall (the green wall with “Hacienda” in the rendering) and the fence along the side walk to the new entrance.



*Hacienda Heights*



## **Contra Costa County Micro-Enterprise Relief Fund Grants**

Renaissance Richmond is administering the Contra Costa County Micro-Enterprise Relief Fund, funded by the Contra Costa County Community Development Block Grant (CDBG). The program aims to provide relief to micro-enterprises impacted by the COVID-19 pandemic.

### Eligibility Criteria:

- No more than 5 employees,
- Maximum of \$100,000 in annual revenue,
- Registered and operating in Contra Costa County cities (except for Walnut Creek, Concord, Pittsburg, and Antioch)

Grants of \$1,000 - \$10,000 are available to cover costs such as COVID-19 precaution supplies (PPE), safety remodeling (plexi-glass, spacing tape, construction labor), facade improvements and signage, online platform fees and social media marketing, commercial rents, employee salaries, and other operating costs.

For more information on eligibility criteria and the application, visit <https://tinyurl.com/ccm-micro-enterprise-fund>. Applications are due Wednesday, November 11th at 12 MIDNIGHT PST.

<h3>CONTRA COSTA COUNTY MICRO-ENTERPRISE RELIEF FUND</h3> <p>This fund offers grants to Contra Costa County micro-businesses impacted by the COVID-19 pandemic. The program aims to provide relief to micro-enterprises in order to help them survive this crisis and to maintain the provision of goods and services for Contra Costa County residents. Sponsored by the Contra Costa County CDBG and Administered by Renaissance Richmond.</p> <p><b>Complete Pre-Application Here:</b> <a href="https://tinyurl.com/ccm-micro-enterprise-fund">tinyurl.com/ccm-micro-enterprise-fund</a></p>	<h3>FONDO DE AYUDA PARA MICRO-EMPRESAS DEL CONDADO DE CONTRA COSTA</h3> <p>Este fondo ofrece subvenciones a micro-empresas del Condado de Contra Costa que se han visto impactadas por la pandemia del COVID-19. El objetivo del programa es prestar asistencia a estas micro-empresas para ayudarles a superar esta crisis y a mantener el suministro de bienes y servicios de los residentes del Condado de Contra Costa. Fundado por el programa CDBG del Condado de Contra Costa y administrado por Renaissance Entrepreneurship Center.</p> <p><b>Complete la solicitud aquí:</b> <a href="https://tinyurl.com/ccm-micro-empresas-fondo">tinyurl.com/ccm-micro-empresas-fondo</a></p>
 <h4>Eligibility Criteria*:</h4> <ul style="list-style-type: none"><li>• No more than 0-5 employees</li><li>• Maximum of \$100,000 in annual revenue</li><li>• Registered and operating in Contra Costa County cities except for Walnut Creek, Concord, Pittsburg, and Antioch*</li></ul> <p>For more eligibility criteria please view application.</p>	 <h4>Criterio de elegibilidad*:</h4> <ul style="list-style-type: none"><li>• No más de 0-5 empleados</li><li>• Máximo de \$100,000 en ingresos anuales</li><li>• Registrado y operando en las ciudades del condado de Contra Costa excepto Walnut Creek, Concord, Pittsburg y Antioch *</li></ul> <p>Para conocer más criterios de elegibilidad, consulte la solicitud.</p>

Questions? Email [Idoleon@rencenter.org](mailto:Idoleon@rencenter.org)



Preguntas? Mande un correo a [Idoleon@rencenter.org](mailto:Idoleon@rencenter.org)



## 7. Community Development Department

Code Enforcement responded to a complaint of a blighted vacant property. Staff issued a Notice of Violation and Demand to Abate Vacant Structure and the property owner registered the property and abated the violations. The property was then placed on a vacant property list that required it to be registered annually. Upon the following annual inspection, it was observed that the property had been completely renovated and placed on the market for sale.



*Before*

*After*

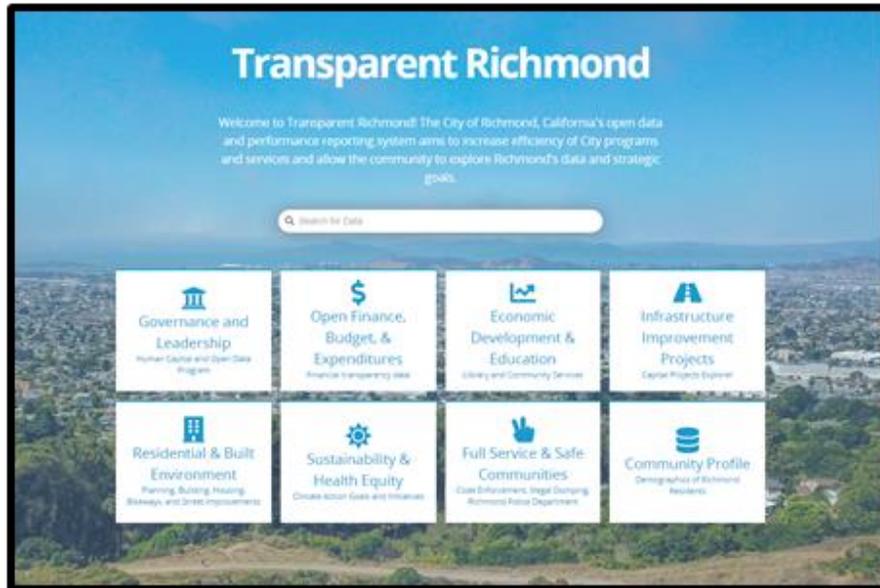


*2020 Annual Vacant Property Inspection*

## 8. Information Technology

### Transparent Richmond

Check out Transparent Richmond ([www.transparentrichmond.org](http://www.transparentrichmond.org)), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

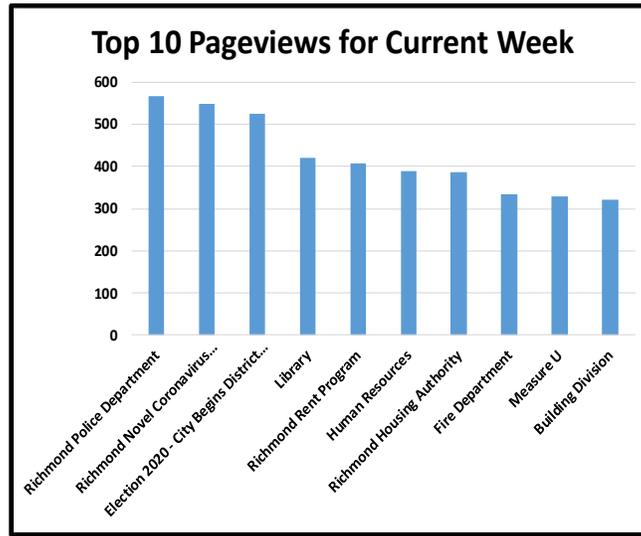


Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services.
- Automate performance data to help track and meet budget and service goals.
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services.

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.

## Social Media Statistics for this Week



## KCRT Datanet for the Week

AN EXCITING EMPLOYMENT OPPORTUNITY!

**Public Works Director**  
CITY OF RICHMOND

City of Richmond's Human Resources has begun the search for a new Public Works Director.

**IMPORTANT DATES**

Final Filing Date: MONDAY, NOVEMBER 16, 2020  
Panel Interviews: WEDNESDAY, DECEMBER 16, 2020  
Final Interview: THURSDAY, JANUARY 7, 2021

**TO APPLY:**  
[www.koffassociates.com/jobs](http://www.koffassociates.com/jobs)  
For more info: [recruiting@infokoff.com](mailto:recruiting@infokoff.com)

## KCRT TV Channel 28 – New Episodes of Current Programming

### Programming

Current recent specials are “Virtual National Night Out,” “National Electric Drive Week”; eight specials derived from the Richmond Revolution / NAACP Youth Council Forums; San Pablo and El Cerrito City Council Forums (produced by CCTV), “Chat with Chief French,” “NAACP Policing Forum,” the GRID Alternatives’ and City of Richmond’s “No-Cost Solar Workshop,” John Gioia’s video on two Census-related pieces, and the City’s Mask Videos.

New episodes of series programming are “The Jet Set,” ”Creature Features,” and “Sidewalks Entertainment.”

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>



## 9. **Internal Services**

### **Finance**

Public Works	Corp. Yard Fencing Project	Due: 10/28/20
Port	Request for Proposal - Sea Scouts Berth Improvements	Due: 10/29/20
Police	Interview Room Equipment	Due: 10/29/20
Police	Request for Proposal To Provide Security Services	Due: 11/6/20
City Clerk	RFP for Agenda and Document Management System and Implementation Services	Due: 11/6/20
Public Works	WWTP Critical Improvements Project	Due: 11/23/20

## 10. **Library and Community Services**

### **Community Services (Recreation)**

#### **CSD Virtual Halloween Contests!**

We have some spooktacular fun contests for you this Halloween! Participate in one or both of the CSD's Halloween contests!

**Jack-o-Lantern Contest:** Color in or carve your own Jack-o-Lantern and share your gourd-geous creations with us on either our CSD [Facebook](#) or [Instagram](#) by tagging [@richmondcsd](#), using [#RichmondVirtualHalloween](#). Find a coloring page [here](#), draw your own, or carve a real pumpkin! Please tag us in your photo/post and also Direct Message us your post if your profile is private to make sure we can see it! Ten people will be randomly selected to win Halloween treats!



**VIRTUAL HALLOWEEN!**

**JACK-O-LANTERN CONTEST**

- Download any Jack-o-Lantern coloring sheet (linked below), draw your own, or get a real one and get to carving!
- Place your jack-o-lantern on your window, door, or any spot where it is visible. Snap a pic!
- Share your finds with us on our Facebook or Instagram (@richmondcsd), using #RichmondVirtualHalloween by Wednesday, October 28, 2020 at 11:59 P.M. Please tag us in your photo and also DM us your post if your profile is private.

Contest begins today and ends, Wednesday, October 28, 2020 at 11:59 P.M.

Winners will be announced on our social media accounts on Thursday, October 29 by 5:00 P.M.

Ten (10) people will be randomly selected to win Halloween treats!

One (1) submission per social media account per day

**Guess the Halloween Theme Challenge:** If you're up for a challenge, visit some of our community centers to guess what our theme decorations are. The list of participating community centers is [here](#). Submit your guesses on the Google form [here](#) or direct message us your guesses on [Facebook](#) or [Instagram](#) by tagging [@richmondcsd](#). Guess at least three correctly and you will be entered for a chance to win one of 10 of our Halloween treat bags!

Contest begins today and ends, Wednesday, October 28, 2020, at 11:59 P.M. One submission per social media account per day. Winners will be announced on our social media accounts on Thursday, October 29 by 5:00 P.M. Ten people will be randomly selected to win Halloween treats for the Jack-o-Lantern Contest. Ten people who guess at least three themes correctly will be randomly selected to win a Halloween treat bag for the Guess the Halloween Theme Challenge (a total of 20 treat bags for both contests).



**VIRTUAL HALLOWEEN!**

**GUESS THE HALLOWEEN THEME CHALLENGE**

- 1** Drive by our community centers listed in the link below (or click here) and guess each center's Halloween theme.
- 2** Let us know what you think each center's theme by submitting your answers on the Google form here or DM us your guesses on Facebook or social media (@richmondcsd).
- 3** Guess at least 3 correctly by Wednesday, October 28, 2020 and you will be entered for a chance to win 1 of 10 of our Halloween treat bags!

Contest begins today and ends, Wednesday, October 28, 2020 at 11:59 P.M.

Winners will be announced on our social media accounts on Thursday, October 29 by 5:00 P.M.

One (1) submission per social media account per day

Ten (10) people who guess at least 3 themes correctly will be randomly selected to win a Halloween treat bag

### In-person and Virtual Zumba at Community Services Department

The Community Services Department started an in-person and virtual Zumba program simultaneously on Saturday, October 10. The Zumba program is held as follows:

Saturdays, 9:00 A.M. to 10:00 A.M.

Tuesdays and Thursdays, 6:30 P.M. to 7:30 P.M.

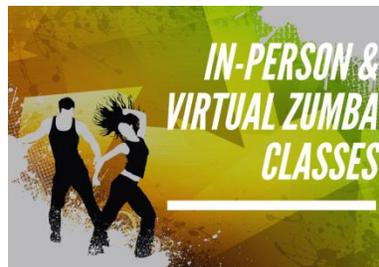
Cost: \$5 per person per class\*

\*In-person or virtual, online prepaid participants ONLY

In-person class held at: 3230 Macdonald Avenue

Register and pay online at: <https://apm.activecommunities.com/richmond>

All County and City COVID-19 guidelines are followed during this program: proper face mask covering, 6 feet social distancing, hand washing, temperature checks, among others. Please see below a link to our first Zumba class: [https://youtu.be/1LkMozN1\\_nA](https://youtu.be/1LkMozN1_nA)



## Virtual Sports Programs

Join us for our first ever virtual sports programs! Find a spot outdoors, and you'll be able to master all the skills you need in soccer, tennis, or basketball! For more information, contact the Recreation staff listed in the flyer.



**City of Richmond**  
Community Services Department

**VIRTUAL SPORTS PROGRAM (TENNIS, SOCCER AND/OR BASKETBALL)**

**Dates:**  
Session I (4 weeks)  
August 31 - September 26

Session II (4 weeks)  
October 5 - October 31

Session III (3 weeks)  
November 2 - November 21

Session IV (3 weeks)  
November 30 - December 19

**Fees:**  
\$10 per virtual session

**Grades:**  
1st to 8th grade

**Days/Times:**  
Monday to Saturday  
2:30 PM - 5:30 PM

**Registration Online Only**  
<https://apm.activecommunities.com/richmond>

Phone: (510)620-6793  
Fax: (510)620-6583  
Monday-Friday 9:00am - 4:00pm

For more information, contact  
Tetteh Kisseh, (510)620-6919  
tetteh\_kisseh@ci.richmond.ca.us  
Maurice Range, (510)620-6960  
maurice\_range@ci.richmond.ca.us

Community Services - EnRICHing Our Community

## Virtual After-School Camps - ACHIEVE and ELEVATE

After-school camps are happening now! You can still join us! We'll have lots of fun and games with your favorite recreation staff and fellow campers. Register online at [tinyurl.com/richmondrecreation](https://tinyurl.com/richmondrecreation).



## ACHIEVE AND ELEVATE AFTER-SCHOOL PROGRAMS




Spend your out-of-school time with your recreation friends and staff from Booker T. Anderson, May Valley, Nevin, and the Shields-Reid Community Center in a fun and engaging virtual program setting.

Log in at 3:00 pm for our Afternoon Message, then visit your favorite recreation center for Homework Time and Help. Each day, we will provide fun activities, art & crafts, games, and movement. Our format will be similar to a condensed "Achieve and Elevate Summer Camp" for those attended this past summer. Register online or in-person at the Community Centers!

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<p><b>Starting</b> Aug. 17 - Dec. 18, 2020 Monday - Friday 3:00 pm to 6:00 pm</p> <p><b>Cost</b> \$20 per month August is free!</p>	<p><b>Grades:</b> K - 6th</p>  <p>510.620.6793 <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a></p>
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## ACHIEVE Y ELEVATE PROGRAMAS DESPUÉS DE LA ESCUELA




Pase su tiempo fuera de la escuela con sus amigos y personal de recreación de Booker T. Anderson, May Valley, Nevin y el Centro Comunitario Shields-Reid en un entorno de programa virtual divertido y atractivo.

Inicie sesión a las 3:00 p. M. Para recibir nuestro Mensaje de la tarde, luego visite su centro de recreación favorito para la tarea y Ayuda. Cada día, se proporcionarán actividades divertidas, arte y manualidades, juegos y movimiento. Nuestro formato será similar a un "Campamento de verano para alcanzar y elevar" condensado para los asistentes al verano pasado. ¡Regístrese en línea o en persona en los Centros Comunitarios!

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<p><b>Comenzando</b> Agosto 17 - Diciembre. 18, 2020 Lunes - Viernes 3:00 pm - 6:00 pm</p> <p><b>Costo</b> \$20 por mes ¡Agosto es gratis!</p>	<p><b>Grados:</b> K - 6th</p>  <p>510.620.6793 <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a></p>
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### New Adopt-a-Senior Program to Serve Residents Over 55

After all of the interest and support we received from residents in May, [Richmond Love Your Block](#) is excited to present: **Adopt-A-Senior!** We are connecting community volunteers and seniors in Richmond and North Richmond.

If you are over 55 and would like to receive FREE maintenance services for your property, go to [tinyurl.com/SeniorAdoptionRequest](http://tinyurl.com/SeniorAdoptionRequest) to be adopted! Services may include: cleaning up debris and litter; removing weeds and tall grass; trimming and pruning plant; painting; and more. Eligibility requirements apply.

If you would like to BE a volunteer and adopt a senior to help them maintain their property go to [tinyurl.com/AdoptaSeniorVolunteer](http://tinyurl.com/AdoptaSeniorVolunteer). (The Adopt-A-Senior program does not provide any home repairs or other services that take place inside of the home.)

Help us spread the word so we can connect as many seniors and volunteers as possible!



### Senior Centers on Zoom

Visit [tinyurl.com/seniorsdprlaunchpad](https://tinyurl.com/seniorsdprlaunchpad) for more information!



### Instructional Soccer Program at Nichol Park

The Community Services Department (Recreation) started a 5-week Instructional Soccer Program at Nichol Park on Saturday October 17, for Kindergarten to 3<sup>rd</sup> grade

students. A maximum of 12 participants are allowed to participate in each grade level. Currently, there are 44 students registered to participate in this program. The cost to participate in this program is \$25 per student. Participants were introduced to the fundamentals of soccer; trapping, dribbling, shooting, and throwing among others.

### Program Schedule

Kindergarten: 9:00 A.M. to 9:30 A.M.

1<sup>st</sup> Grade: 9:35 A.M. to 10:05 A.M.

2<sup>nd</sup> Grade: 10:10 A.M. to 10:50 A.M.

3<sup>rd</sup> Grade: 10:55 A.M. to 11:35 A.M.

County and City of Richmond COVID-19 guidelines are strictly adhered to during instructions; social distancing, face covering at all times and each participant uses his or her labeled soccer ball at all times. No sharing of equipment is allowed.



### Library

#### New Resources for Job Seekers!

Brainfuse JobNow & VetNow offers assistance with job skills, resume preparation, live tutoring, and live interview practice, all accessible with a library card! Go to [www.ci.richmond.ca.us/4017](http://www.ci.richmond.ca.us/4017)

(Need a library card? Apply online at [rosie.ci.richmond.ca.us/selfreg](http://rosie.ci.richmond.ca.us/selfreg) or call 510-620-6559.)



## New Resources for Homework Help!

ProQuest Homework Central offers resources for K-12 homework, from social studies to research skills. All accessible with a library card: [www.ci.richmond.ca.us/4018](http://www.ci.richmond.ca.us/4018)

(Need a library card? Apply online at [rosie.ci.richmond.ca.us/selfreg](http://rosie.ci.richmond.ca.us/selfreg) or call 510-620-6559.)

## New resources for Homework Help!

Accessible with your  
library card!

Grades 3+

ProQuest CultureGrams®	ProQuest SIRS® Discoverer
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Grades 6+

ProQuest eLibrary®	ProQuest SIRS® Issues Researcher
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Grades 9+

ProQuest Research Companion	ProQuest Schools & Educators Complete
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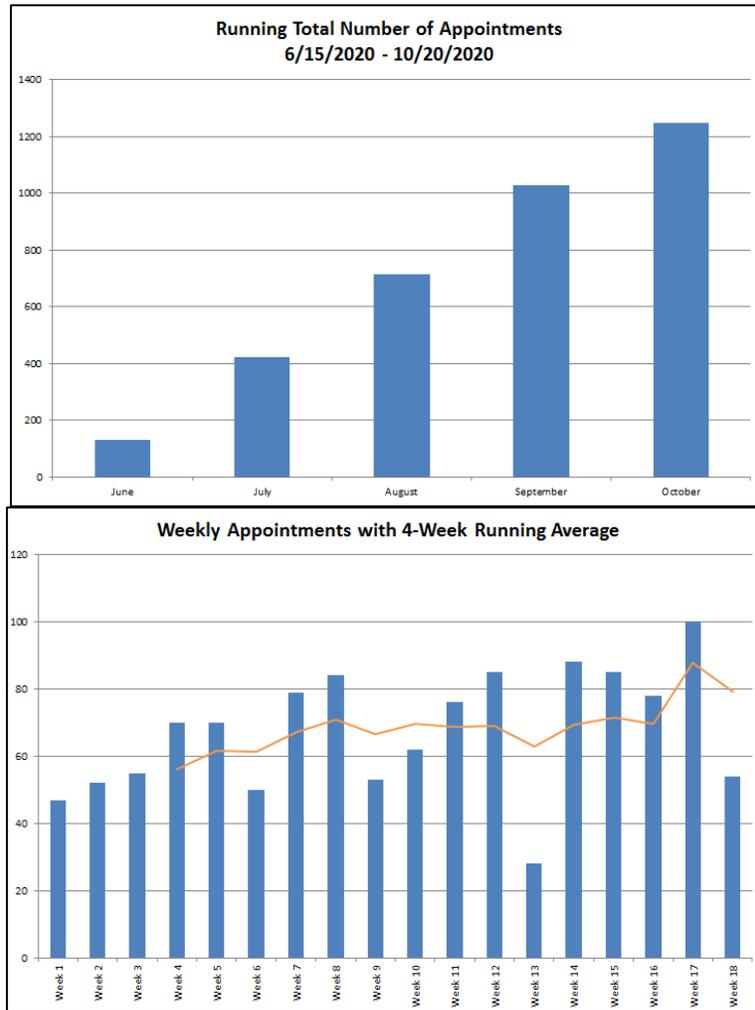
## Tablesides Service Update

The Richmond Public Library began its Tablesides Service on June 15<sup>th</sup> in an effort to make library materials available to the community while our buildings themselves remain closed. Since this service has been available, the Richmond Public Library has had 1,248 successful appointments, getting thousands of books, magazines, DVDs, craft kits, and more into the hands of our community.

Remember: our Tablesides Service is available by appointment 10:00 A.M. to 4:00 P.M., Monday through Friday, at the Main Library and 1:00 P.M. to 4:30 P.M., Tuesdays and Thursdays, at the Bayview and West Side branches. Call us at 510-620-6561 for more information or visit us online at <http://richmondlibrary.org>.

Below are representations of our running total of appointments and the weekly totals for the first 18 weeks with a 4-week running average.

## Tableside Service Statistics



### Art Classes for Kids!

Do your kids need some **enrichment** while your family is at home? Do you want a way to **express yourself creatively** in the middle of daily life? In past years, the library offered Art in the Library for kids. Great News! This year, the Library can promote all the online art classes for youth and teens at the Richmond Art Center. Some classes have already begun, but you can start now. Attend individual class sessions as you are able.

Go to the Children's Facebook page for a promo code for free classes for youth and teen library users. <https://www.facebook.com/RPLChildrens>

Go directly to the Richmond Art Center web site for the full catalog, including adult and multi-age classes! <https://richmondartcenter.org/class-catalog/>

Adults can apply for need-based scholarships to take classes here:  
<https://richmondartcenter.org/art-boost/>

We are excited to connect to creative opportunities in the community in these times!

**FREE! CLASSES FOR KIDS**

Fall 2020 Online Art Classes

Take a class for FREE class courtesy of Richmond Art Center and Richmond Library!  
 Visit: [RichmondArtCenter.Org/Class-Catalog](https://richmondartcenter.org/class-catalog)  
 Use coupon code richmondlibrary2020 at checkout to access your free class!

**Books and Art**  
**Tatiana Ortiz**  
*Read along from a children's book, then create art related to the story*  
 Ages 5-11 | Thursdays, 2-3pm, 10/22 - 12/17, no class 11/26  
 Sign up for 1 or more sessions!

**Junk Art: Making Art from Repurposed Materials**  
**Alex Martinez** Bilingual English / Spanish  
*It's junk art! Take recycled materials and transform them into something new*  
 Ages 6-12 | Saturdays, 11am-12pm, 10/10 - 12/19 | Sign up for 1 or more sessions!

**Mixed Media Arts Exploration**  
**Jocelyn Jones**  
*Explore mixed media & learn about artists such as Carolyn Castaño & Amelia Pérez*  
 Ages 7-11 | Mondays, 3-4pm, 10/26 - 12/14 | Sign up for 1 or more sessions!

**Mixed Media Arts Around the World**  
**Jill McLemman**  
*Learn about the art of different peoples and cultures around the world*  
 Ages 6-12 | Fridays, 3-4pm, 10/16 - 12/11 | Sign up for 1 or more sessions!

**Fall and Farm**  
**Tatiana Ortiz**  
*Dive into something new to enjoy the fall season!*  
 Ages 5-11 | Wednesdays, 3-4pm, 10/21 - 11/11 | Sign up for 1 or more sessions!

**Winter Wonderland**  
**Tatiana Ortiz**  
*Create different mixed media projects related to nature and animals*  
 Ages 5-11 | Tuesdays, 3-4pm, 11/10 - 12/15 | Sign up for 1 or more sessions!

**Salt Clay Ocean Adventure for Fun and Friendship**  
**Lauren Ari**  
*Dive in for an under sea adventure! Use salt clay & other items to make fabulous art*  
 Ages 7-12 | Thursdays, 3-4pm, 11/5 - 12/10 | Sign up for 1 or more sessions!

**FREE! CLASSES FOR TEENS**

Fall 2020 Online Art Classes

To register: [RichmondArtCenter.Org/Class-Catalog](https://richmondartcenter.org/class-catalog)

**The Comics Lab: Comics & Visual Storytelling**  
**Leah Yael Levy**  
*Dive into the tools & technique for creating your own comics, characters and stories. Tap into their own creativity and explore new exciting ways to tell stories.*  
 Ages 12-17 | Mondays, 4-5:30pm, 10/12 - 12/7  
 Sign up for 1 or more sessions!

**Art Journaling for Teens**  
**Alex Martinez** Bilingual English / Spanish  
*Fill the pages of your art journal with fun projects*  
 Ages 12-17 | Tuesdays, 4-5:30pm, 10/27 - 12/15, no class on 11/24  
 Sign up for 1 or more sessions!

**Planting Creativity**  
**Jade Fair**  
*Mixed media class for students interested in an introduction to herbalism*  
 Ages 13-17 | Wednesdays, 3:30-5:30pm, 11/4 - 12/2, no class 11/25  
 4 sessions

**Still-Life Drawing**  
**Jocelyn Jones**  
*Start with the fundamentals of drawing with graphite and charcoal*  
 Ages 12-17 | Thursdays, 4-5:30pm, 10/29 - 12/17, no class 11/26  
 10 sessions

**Curiosidades de México**  
**Daniela Rivero** Clase en español  
*El curso se divide en tres series de actividades en las cuales construiremos algunas curiosidades características de México.*  
 Sábados, 11:00 am - 1:00 pm, 24 Oct - 19 Dec

Courtesy of Richmond Art Center & Richmond Library

**Free Classes for Richmond Library Teens and Kids**

- Visit: [RichmondArtCenter.Org/Class-Catalog](https://richmondartcenter.org/class-catalog)
- Register for a class
- Use code richmondlibrary2020 at checkout

Terms: One class per student per semester (sign up for 1 or as many sessions as you like!). Classes are available until full.

QUESTIONS? CONTACT US! | ¿TENE PREGUNTAS? ¡CONTACTANOS! Admin@RichmondArtCenter.Org | 510.620.6772

## Literacy for Every Adult Program (LEAP) Partnerships

As you well know, LEAP is among the community services offered in the Library and Community Services Department. We are uniquely able to form partnerships which allow us to work closely within our department to offer a wider range of services to the community and also allow our program to extend our reach into different sectors it hasn't reached before. Historically, LEAP has worked closely with many organizations including SparkPoint, an institution that has helped Richmond residents overcome financial challenges, Richmond Rescue Mission, Office of Neighborhood Safety, Richmond Adult School, and Richmond Promise, just to name a few. LEAP believes these partnerships and collaborations will continue to solidify the foundation of our program and grant an opportunity to extend ourselves to the best of our abilities in helping our Richmond residents.

Most recently LEAP has joined the Economic Justice Action Team (EJAT) with the goal to create an employment and business environment in Richmond that brings growth and economic vitality to the region, while residents build their capacity and financial stability

and take advantage of employment and other economic opportunities. LEAP is also looking forward to working with Richmond PAL and the Richmond Main Street Initiative to provide resources and help promote for their meal-giveaways to the community.

If you are interested in partnering with LEAP please don't hesitate to reach out! Learn more about volunteering with us and getting involved in community services by contacting us at (510) 307-8084 or by visiting our website at <https://www.ci.richmond.ca.us/788/Literacy-Program-LEAP>. Also check out LEAP's revamped Facebook page at <https://www.facebook.com/LEAPRICHMONDCA/>.



## 11. **Public Works**

### Abatement

Abatement crews hosted the Coronado Neighborhood Clean-up event where they collected 14 40-yard dumpsters of debris, provided assistance for seniors and disabled citizens, staff boarded up a private uninhabited property per Code Enforcement request, abated homeless encampments from public sidewalks, removed illegally dumped debris and graffiti from various locations.



*Neighborhood Clean-Up/Senior Assistance*





*Property Board-Up*



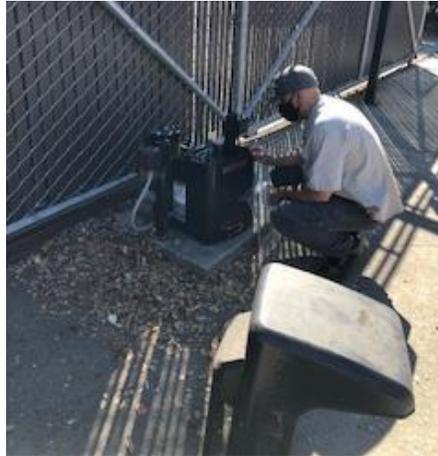
*Homeless Encampment Abatements*



*Illegal Dumping & Graffiti Abatement*

## Facilities Maintenance

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, replaced the control board on the freezer in the property vault of the Police Department, repaired the sliding gate at Fire Station #62, replaced window glass at Fire Station #63, installed a new exhaust fan belt at 440 Civic Center Plaza, replaced pressure gauges on 3 boilers at 440 Civic Center Plaza, installed new air filters at the Main Library and the Parks Field office and installed a new duct detector in 440 Civic Center Plaza.



*Sliding Gate Repair*

Utility Workers performed carpet cleaning at in the Main Library Administrative office, assisted the Housing Authority, pest control for ants in the Fire Administration office, disinfected cells at the Police Department, cleaned windows at the Shields Reid Community Center, performed daily disinfecting protocols and maintenance of 29 city owned facilities.



*Window Cleaning*

## **Parks and Landscaping**

General fund crews mowed South side of Richmond parks, removed debris from right of ways on the West side of Richmond, performed irrigation repairs at Parchester Park and South Side Parks, performed maintenance at Parchester Park for an Arbor Day event, performed pest control at multiple parks, continued along the San Luis Sound Wall from Van Fleet to Sacramento Avenues, performed general maintenance at Booker T. Anderson Park, abated weeds at John F. Kennedy Park, mowed turf at multiple locations, drug the baseball fields and cleared an easement area behind Nicholl Park, and assisted the Tree crew.



*Sound Wall Maintenance*

*Easement Maintenance*

Tree crews cut or trimmed trees at/on; South 13<sup>th</sup> Street, Carlson Boulevard, Clinton Avenue, Fran Way, Garrard Boulevard, Lincoln Avenue, Ripley Avenue, San Joaquin Sound Wall, Booker T. Anderson Park, Boorman Park, Corporation Yard and Crescent Park.



*Ripley Avenue Trimming*

Marina District crews continued maintenance of all parks and parking lots, manually removed weeds on the planters at Sand Beach, trimmed plants at Barbara J. Vincent Park, removed graffiti at various locations, performed irrigation repairs along the Bay Trail, raised the tree canopies throughout the district, mowed lawns at Marina Bay Park, performed planting around the restrooms at Lucretia Edwards Park and raised and leveled the irrigation boxes at Lucretia Edwards Park.



*Irrigation Box Raising*

*Planting at Lucretia Edwards Park*

Hilltop District crews continued general maintenance around the business area, continued the replanting project at Bay Vista Park, continued shrub removal at Hilltop Lake, repaired the irrigation system on Blume Drive, removed debris along the Richmond Parkway, and debris from all parks.



*Hilltop Lake Maintenance*

*Irrigation Repair Blume Drive*

## Pavement Maintenance

Paving crews installed speed humps in multiple locations, addressed complaints and worked from the outstanding pothole list.



*Speed Hump Installations*

Street Sweeping crews swept the following Neighborhood Council districts on the third Monday through Wednesday and the fourth Thursday and Friday in North Richmond, Iron Triangle, North Belding Woods, Richmond Annex, Parkview, Panhandle Annex and Eastshore neighborhoods.

Traffic Signs and Lines crews fabricated seven signs, installed 18 signs, repaired two signs, installed seven poles, painted white pavement markings and installed white pavement delineators.



*Lot Pavement Markings*



*Pole & Sign Installation*

## Water Resource Recovery

### Wastewater Treatment Plant – Fats, Oils, & Grease (FOG)

Please do not put grease down the drain! Heavy grease has been reported at Richmond's sewer treatment plant. Grease clogs pipes and can be detrimental to the function of the plant.

For more information about Fats, Oils, and Grease (FOG), please call 510-620-6594.

**GREASE ALERT!**  
Fats, Oils and Grease can clog our sewer pipes and can cause you **COSTLY** backups in your condo or apartment.

**FIGHT F.O.G.**  
Fats, Oils & Grease can clog the sewer pipes in your area!

The City of Richmond was in your neighborhood working to keep the sewer lines clean, which helps prevent sewer overflows that can pollute our creeks, rivers, and groundwater. Help us fight future sewer backups in your area.

By following a few simple steps, you can help prevent sewer backups and spills:

1. Pour cooled fats, oils and grease into a covered, disposable container and throw it into your garbage can. Never pour fats, oils or grease down sink drains or toilets. COOL IT, CAN IT, TRASH IT.™
2. Soak up remaining oils and grease with an absorbent material such as paper towels, and throw it into your garbage can.
3. Before you wash dishes, scrape food scraps, fats, oils and grease into your garbage can.
4. Use sink strainers to catch any remaining food waste while washing dishes.

**Richmond**  
For more information, contact the City of Richmond at (510) 620-6594

### Planta de Tratamiento de Aguas Residuales – Aceites y Grasas (FOG)

¡Por favor no ponga grasa por el drenaje! Se ha reportado grasa pesada en la planta de tratamiento de alcantarillado de Richmond. La grasa obstruye las tuberías y puede ser perjudicial para la función de la planta.

Para obtener más información sobre aceites y grasas (FOG), llame al 510-620-6594.

**油垢警報**  
 油脂、廢植物油與油垢會堵塞污水管道和  
 可能會導致你公寓昂貴的管道堵塞!

**Alerta de Grasa!**  
 La Grasa y el Aceite de Cocinar están obstruyendo las  
 tuberías del alcantarillado y pueden causar costosas  
 obstrucciones en su condominio o apartamento.

**FIGHT F.O.G.**  
 Grasas y aceites obstruyen tuberías  
 de las alcantarillas en su área.  
 油脂、廢植物油與油垢會堵塞您所在地區的污水管道

La Ciudad de Richmond estuvo en su vecindario trabajando para  
 mantener las líneas de alcantarillado limpias, lo que ayuda a prevenir  
 desbordamientos de alcantarillas que pueden contaminar nuestros  
 arroyos, ríos y aguas subterráneas. Ayúdenos a combatir futuro  
 desbordamientos de alcantarillas en su área.

你身邊的里士滿市正在致力於保持下水道線的清潔，這有助於  
 預防可能污染我們的小溪、河流以及地下水的污水溢出。請協  
 助我們防止您所在地區的污水管道出現倒流現象。

Siguiendo unos sencillos pasos, puede ayudar a evitar los  
 desbordamientos y los derrames de alcantarillas:  
 這些方法有助於防止管道堵塞和污水管道倒流現象發生

1. Echar las grasas y los aceites enfriados en un  
 recipiente cubierto desechable y tirelo a la basura.  
 Nunca debe echar aceites o grasas en los desagües  
 o drenaje de lavamanos o inodoros. ENFRIAR,  
 EMPACAR, TIRAR.  
 待油脂、廢植物油與油垢變涼之後，將其倒入一個  
 可棄置的帶蓋容器中，然後放入垃圾箱內。  
 放涼，密封，棄置
2. Absorba los aceites y la grasa restante con un material  
 absorbente como toallas de papel y tirelo a la basura.  
 用紙巾蘸吸剩餘的油脂、廢植物油與油垢，並與您的食物  
 殘渣及庭院廢物一起棄置。
3. Antes de lavar los platos, raspe los restos de  
 comida, aceites y grasas y tirelo a la basura.  
 在洗碗之前，應首先將油脂、廢植物油與油垢刮  
 除並倒入堆肥桶或垃圾箱。
4. Utilice coladores de fregadero para recoger los restos  
 de comida mientras lava los platos.  
 在洗碗時，應利用水池粗濾器截留剩餘的食物殘渣。

Para obtener más información, contacte la  
 Ciudad de Richmond (510) 620-6594.  
 若需要詳細資訊，請電：(510) 620-6594.

## Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2020-2021 Fiscal Year for sewer lateral work completed between 7/1/2020-6/30/2021.

For more information about the Sewer Lateral Grant Program, please visit [www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program](http://www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program) or call 510-620-6594.





*Local contractor is installing a new manhole at the public housing development on 13th Street between Virginia & Maine Avenue.*

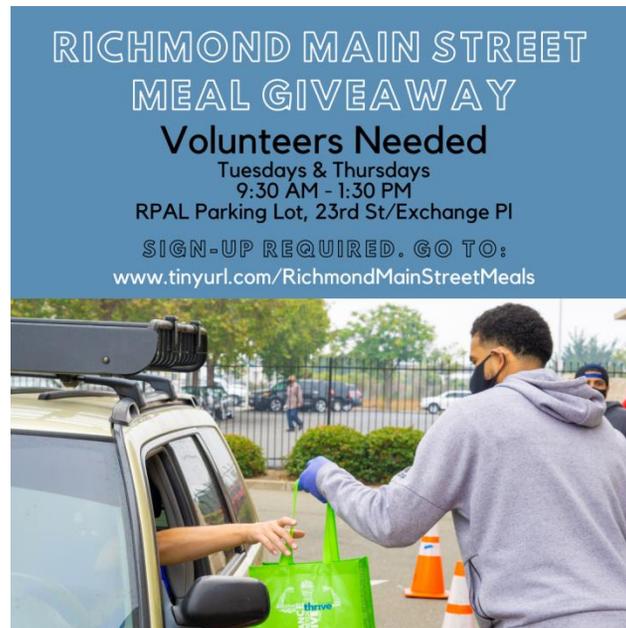
## **12. Richmond Main Street Initiative**

### **Richmond Main Street Meal Giveaway Program**

Richmond Main Street Initiative and Richmond PAL, with support from many community partners, are distributing free, healthy meals to Richmond residents. Anyone in need of a meal for themselves or family members are invited to visit the RPAL parking lot (entrance on 23rd Street) on Tuesdays and Thursdays from 11:00 A.M. – 1:00 P.M. Drive-thru and walk-in visitors OK; Face coverings are required. For updates and more info, visit [www.tinyurl.com/RichmondMainStreetMeals](http://www.tinyurl.com/RichmondMainStreetMeals) or call (510) 621-1221.



Anyone interested in volunteering must sign-up ahead of time. More info and links to the sign-up form are available at [www.tinyurl.com/RichmondMainStreetMeals](http://www.tinyurl.com/RichmondMainStreetMeals)



### 13. **Richmond Promise**

#### **"Meeting the Moment & Raising the Bar": Richmond Promise Guest Authors in College Promise Campaign Brief**

The Richmond Promise was invited by the College Promise Campaign to guest author their most recent policy brief, "Meeting the Moment & Raising the Bar, Applying Lessons Learned from the Fight to Curb Summer Melt through the COVID-19 and Beyond." Educators and organizations for educational justice around the country have been hit hard by the question of how to best support our students through intensified components of summer melt. This latest issue of the National College Promise Campaign's policy brief explores The Richmond Promise's own response to this call to action - specifically through addressing the urgent needs of our students, leaning into virtual innovation of traditional programming, and using this moment of crisis as an opportunity to adapt our policies/programs for our scholars' long-term success. Read more at <https://www.collegepromise.org/newsandinsights/covidmelt>

#### **College Access Office Hours Now Open for All WCCUSD 12<sup>th</sup> Graders**

Are you a Richmond high school senior that needs help with the college application or financial aid processes? Or do you know a student that might? Sign up for one-on-one counseling with Richmond Promise's College Access team at [bit.ly/virtualsupport\\_rp](http://bit.ly/virtualsupport_rp)



**FALL OFFICE HOURS**  
*with Ana & Miguel*

- **Monday - Thursday | 3:00-5:00 PM**
  - by appointment only: [bit.ly/virtualsupport\\_rp](https://bit.ly/virtualsupport_rp)
- **Friday | 12-1:00 PM**
  - drop-ins welcome! : [bit.ly/rp-drop-in](https://bit.ly/rp-drop-in)

**Ana Isabel Perez**  
[aperez@richmondpromise.org](mailto:aperez@richmondpromise.org)  
(510) 775-1067

**Miguel Molina**  
[mmolina@richmondpromise.org](mailto:mmolina@richmondpromise.org)  
(510) 794-8326

*Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.*

**Thank You!**

**Steven Falk**  
*Acting City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)

See below for options to connect with the City of Richmond.

**Connecting with the City of Richmond**



### Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

**QR Codes are available for easy downloading of this APP:**

[Apple version of APP](#)



[Android version of APP](#)



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

# Richmond Residents

Want to report a service concern or issue?  
Use CORConnect to contact City of Richmond

The screenshot shows the City of Richmond website header with the logo and navigation menu. A central banner contains text about using CORConnect. Below the banner is a row of service icons, with the COR Connect icon (a speech bubble) circled in red. At the bottom, a dark blue banner displays the website URL.

CITY OF  
*Richmond* CALIFORNIA

DEPARTMENTS COMMUNITY BUSINESS GOVERNMENT PUBLIC SAFETY

You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.

Agenda Docs Community Voice **COR Connect** Environment Employment KCRT Channel 28 Project & Bids

[ci.richmond.ca.us](http://ci.richmond.ca.us)

On the next screen,  
under "Report an Issue,"  
select "Report  
Issue/Concern," or  
"Search Issue/Concerns"  
to look up a previously  
reported issue.



You can also look up  
previously submitted issues  
to check on the current status  
if you provided your name,  
phone number or email when  
you submitted it.

Want to report a service concern or issue?



Use the City of Richmond  
Mobile Application:



The City of Richmond mobile app provides  
Richmond's community members with  
one-stop access to City services and  
information via mobile devices

E-mail your comments at  
[webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

### Using the **CORConnect** Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)