



Hon. Mayor and Members of the City Council:

This is the report for the week ending September 18th, 2020.

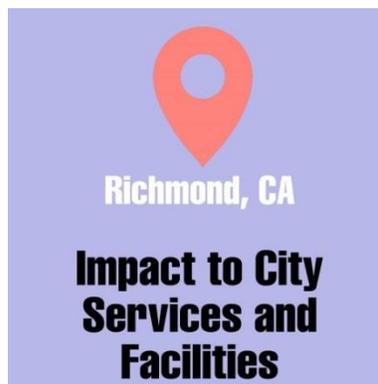


1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, September 22nd, 2020. Closed Session begins at 5:00 P.M., followed by the Special Meeting of the Richmond Housing Authority at 6:25 P.M. The Regular Meeting of the Richmond City Council will begin at 6:30 P.M. The agenda may be found by clicking this link: [September 22nd City Council Agenda.](#)

2. **Coronavirus (COVID-19) Updates**

The following information is an ongoing list of resources and significant updates regarding COVID-19.



3. **Upcoming Events**

FREE Special One-Day Household Hazardous Waste (HHW) and Mattress Drop-off Event - Saturday, September 19th

The City Manager's Office, Economic Development, Environmental and Health Initiatives Division encourages Richmond residents to participate in a special one-day Household Hazardous Waste collection event on Saturday, September 19th from 8:00 A.M. to 1:00 P.M. at the Galileo Club parking lot, 371 South 23rd Street, Richmond. Residents can take advantage of the event to properly dispose of for free paints, aerosols, electronic waste (e-waste), batteries, and oil to keep our communities clean and safe. Mattresses will also be accepted at the event.

Saturday, September 19, 2019
8:00 A.M. - 1:00 P.M.
The Galileo Club parking lot
371 South 23rd Street, Richmond, CA
**Please bring proof of residency*

Please see the flyer below or visit www.richmondenvironment.org for more details regarding accepted items. For questions about the event, please call (888) 412-9277.

Can't come to the event? For more information about how to dispose of Household Hazardous Waste visit, www.ci.richmond.ca.us/1720/Hazardous-Waste

¡Evento de Un Solo Día para la Recolección de Residuos Domésticos Peligrosos!

Artículos aceptados:

- Residuos electrónicos con tableros de circuito (incluyendo microondas, computadoras, televisores y teléfonos celulares)
- Productos automotrices (anticongelante, gasolina, baterías, aceite de motor y filtros usados)
- Cilindros de gas propano, aerosoles/limpiadores/rocadores y venenos peligrosos
- Pinturas, solventes, diluyentes y pegamentos
- Baterías/pilas domésticas, lámparas fluorescentes, termómetros e interruptores con mercurio
- Productos para el jardín (pesticidas y fertilizantes)
- Productos químicos de piscinas y revelado de fotografías

Se recogerán colchones y somieres. Máximo de 3 artículos; No colchones excesivamente mojados o dañados; No se aceptan muebles.

Evento abierto a los residentes en el oeste del Condado de Contra Costa: El Sobrante, Hercules, Richmond, Pinole, San Pablo, El Cerrito y áreas no incorporadas en el oeste del Condado (Los residentes de Kensington no son elegibles)

- Tráiga **prueba de residencia en el área**
- No se aceptarán los residuos peligrosos de negocios
- No se aceptarán explosivos, municiones, desechos médicos, productos farmacéuticos, objetos punzocortantes o desechos radiactivos
- No se aceptarán aparatos electrodomésticos (incluyendo estufas, refrigeradores, lavadoras/secadoras, aspiradoras, tostadores, cafeteras)
- No se aceptarán los televisores con consola o televisores mayores de 36 pulgadas (se aceptan televisores de pantalla plana)
- No se aceptarán los residuos de madera tratada o tierra contaminada
- NO SE ACEPTARÁN LA BASURA. NO SE ACEPTARÁN LOS REMOLQUES.**

Por órdenes de Salud del Condado de Contra Costa: Se requieren cubiertas faciales y mascarillas para todos los pasajeros del vehículo en todo momento. Todos los participantes deben permanecer en el vehículo en todo momento. Todos los materiales deben colocarse en la cajuela o en la parte más trasera del vehículo. El incumplimiento de estas pautas resultará en el rechazo del servicio.

Las regulaciones estatales limitan el transporte de Residuos Domésticos Peligrosos a 15 galones o 125 libras por vehículo por visita. Los contenedores individuales están limitados a una capacidad de 5 galones.

Estacionamiento de Galileo Club: 371 South 23rd Street, Richmond
Fecha: Sábado 19 de Septiembre de 2020 ¿Preguntas? Llame al 888-412-9277
Horario: 8 am-1pm O ir a www.RecycleMore.com

¡Nuestro edificio permanente de Recolección de Residuos Domésticos Peligrosos acepta HHW y colchones todo el año! Lléve sus residuos peligrosos a 101 Pittsburg Ave. en Richmond, de miércoles a sábado de 9 a.m. a 4 p.m.

Un evento gratuito en colaboración con la Ciudad de Richmond, RecycleMore, West County Resource Recovery & Republic Services



Household Hazardous Waste Collection Event One Day Only!

Accepted Items:

- Electronic waste with circuit boards (including microwaves, computers, TVs, & cell phones)
- Auto products (antifreeze, gasoline, batteries, used motor oil & filters)
- Propane gas cylinders, hazardous aerosols/cleaners/sprays & poisons
- Paints, solvents, thinners, and adhesives
- Household batteries, fluorescent lights, mercury thermometers and switches
- Garden products (pesticides and fertilizers)
- Pool & photo chemicals
- Mattresses and box springs will be collected, Maximum of 3 items. No excessively wet or damaged mattresses and no furniture.

Open to West County residents of: El Sobrante, Hercules, Richmond, Pinole, San Pablo, El Cerrito & unincorporated West County (Kensington residents are not eligible)

****Bring proof of residency**

- No business waste
- No garbage, No trailers
- No explosives, ammunition, medical waste, pharmaceuticals, sharps, or radioactive waste
- No appliances including stoves, refrigerators, washers/dryers, vacuums, toasters, coffeemakers
- No TV's in consoles or TV's over 36" (flatscreens are accepted)
- No treated wood waste or contaminated soil

Per Contra Costa County Health orders: Face coverings and masks are required for all vehicle passengers at all times. All participants must remain in the vehicle at all times. All materials must be placed in the trunk or the rear most portion of the vehicle. Failure to follow these guidelines will result in refusal of service.

State regulations limit the transportation of HHW to 15 gallons or 125 pounds per vehicle per visit. Individual containers are limited to a 5 gallon capacity.

Galileo Club parking lot; 371 South 23rd Street, Richmond

Date: Saturday September 19, 2020 Questions? Call 888-412-9277

Time: 8am-1pm or visit www.RecycleMore.com

Our permanent HHW Facility accepts HHW and mattresses year round

Take your HHW to 101 Pittsburg Ave. in Richmond Wed-Sat 9am-4pm





recycle more
WEST COUNTY GREENWAY AUTHORITY



REPUBLIC SERVICES

A free event in partnership with the
City of Richmond, RecycleMore, West County
Resource Recovery & Republic Services

Celebrate Bike to Wherever Days in Richmond & the East Bay

Since Bike to Work Day, normally scheduled in May, was cancelled due to COVID-19, the event has been rescheduled as Bike to Wherever Days. The event this year is a month-long celebration of bicycling in September. There are a few options for celebrating Bike to Wherever Days this month!

- **Pledge to Ride:** Instead of Energizer Stations and tote bags of goodies, digital goodie bags will be emailed out to all who [Pledge to Ride](#) on September 24th.
- **Bay Area Bike Challenge:** Sign-up as a team or individual for the [Bay Area Bike Challenge](#) to win prizes and participate in competitions. During September, there will be random prize drawings and competitions for those who sign-up and log rides.
- **Pick-up Souvenir Bike to Work Day 2020 tote bag** (empty bag): 511 Contra Costa has partnered with Richmond Library (Main Library location only), Rich City Rides, Contra Costa Library System, and The Pedaler in El Sobrante to be hubs where the community can pick up a souvenir 2020 tote bag (empty bag). Bags are estimated to be available for curbside pick-up after September 9th. To find the bag closest to you, visit <https://bikeeastbay.org/find-your-energizer-station-bike-wherever-day-2020>
- **West County Greenway Challenge:** Starting on September 1, banners with QR codes and specific websites for cyclists to scan and check in will be hung along

the Richmond Greenway in Richmond and Ohlone Greenway in El Cerrito. Cyclists that check in to at least two stations will receive a \$10 Amazon gift card. (Limit 1 per person, while funding lasts). Locations of all the stations can be found here: www.bit.ly/BTWDDStations

Please stay safe. Consider the air quality and stay socially distanced. Follow your local health authority's guidelines at all times. For more information and updates about Bike to Work Day in Richmond visit: www.richmondenvironment.org

Visit Bike East Bay's website for more information about the event: bikeeastbay.org/events/bike-wherever-day-2020



Food Bank of Contra Costa and Solano Drive-Thru Food Give-Away- Sept. 23rd



**DRIVE-THRU
FOOD GIVE-AWAY**

**Wednesday, September 23rd
11:00am-2:00pm**

**Richmond Ferry Terminal
1453 Harbour Way S, Richmond**

First come, first served while supplies last.

For other distributions visit:
foodbankccs.org/getfood





**DISTRIBUCIÓN DE ALIMENTOS
A SU COCHE (ESTILO DRIVE-THRU)**

**Miércoles 23 de Septiembre
De 11:00am a 2:00pm**

**Terminal de ferry de Richmond
1453 Harbour Way S, Richmond**

Servicio sera por orden de llegada,
mientras duren los alimentos.

Para otras distribuciones visite:
foodbankccs.org/getfood



Teen Voter Registration Event

Your vote, your voice! In the current climate, voter registration and voting security are questioned. Richmond Public Library Teen Services, in collaboration with members of the Richmond Youth Council, and local teens are hosting a drive-thru Voter Registration Day event on Tuesday, September 22nd from 12:00 P.M. to 3:00 P.M. in the parking lot facility located at 25th Street and Barrett Avenue in Richmond. The event is being hosted in conjunction with National Voter Registration Day that serves as a day where local organizations really push to register many undecided, unregistered, or new voters regardless of political ideology and preference.

Residents of Contra Costa and Alameda Counties that are U.S. citizens, and have a mailing address (no post office boxes) are targeted in this secure event. Citizens that don't have a permanent address but have an address where mail is received are also encouraged to register. Registrations are secured by submitting them directly to the county elections office and not through the U.S. Postal Service.



LEAP Hosts “Sign My Name to Freedom” National Voter Registration Day

YOUR VOTE IS YOUR VOICE! It's time to lift all of our voices for change!
ZOOM with us on September 22nd at 12:00 P.M.-1:00P.M. PST

Please join the Literacy for Every Adult Program ([LEAP](#)) in partnership with the [Key to Community Project](#) for a special “Sign My Name to Freedom” National Voter Registration Day event.

Join us to:

- See how to help people [sign up and check their voter registration](#)
- Help Richmond's own living legend Betty Reid Soskin celebrate her 99th Birthday
- Listen to Betty read from her book [Sign my Name to Freedom](#). Participants will have a chance to win an autographed copy of the book
- Hear from grassroots leaders from library literacy programs across the state about how the non-partisan Key to Community Project has successfully increased voter turnout

ZOOM with us to be in celebration of Betty and be inspired by her life's work. In gathering together, we can increase our voting power and move toward a better future. Feel free to share this invitation with your friends and colleagues.

Register Here: <https://www.eventbrite.com/e/national-voter-registration-day-betty-reid-soskins-99th-birthday-party-tickets-119544892993>

LITERACY FOR EVERY ADULT PROGRAM IN PARTNERSHIP
WITH THE KEY TO COMMUNITY PROJECT PRESENTS

"SIGN MY NAME TO FREEDOM" NATIONAL VOTER REGISTRATION DAY AND BETTY REID SOSKIN'S 99TH BIRTHDAY

LEARN HOW TO HELP PEOPLE SIGN
UP AND CHECK THEIR VOTER
REGISTRATION

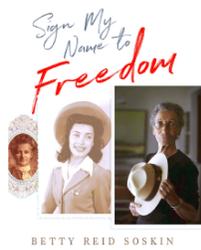
JOIN RICHMOND'S OWN LIVING
LEGEND BETTY REID SOSKIN
CELEBRATE HER 99TH
BIRTHDAY

LISTEN TO BETTY READ FROM
HER BOOK, "SIGN
MY NAME TO FREEDOM"

HEAR HOW KEY TO COMMUNITY
PROJECT HAS SUCCESSFULLY
INCREASED VOTER TURNOUT

LEAP

LITERACY FOR EVERY ADULT PROGRAM



Public Notice- BART to Bus paper discount transfer ticket

NOTICE IS HEREBY GIVEN that the AC Transit Board of Directors will conduct a Public Hearing at its meeting on Wednesday, September 23, 2020 at 6:00 P.M. to receive public comment on the matter listed below under "PROJECT DESCRIPTION".

Due to the current Shelter-in-Place (SIP) order, the public hearing will be held through video conferencing. You may access the hearing through Zoom or telephone call (callers will be able to listen ONLY).

Visit <https://actransit.legistar.com/Calendar.aspx>, call (510) 891-7209, or email districtsecretary@actransit.org after Friday, September 18, 2020 for Zoom links or call-in information.

Public comments can be submitted in writing, by phone (voicemail), or live through Zoom teleconference at the hearing. Written/voicemail comments must be received no later than 5:00 P.M. on the Monday prior to the hearing and can be submitted as follows:

- By email to Planning@actransit.org
- Via online [eComment](#)* (Go to <https://actransit.legistar.com/Calendar.aspx> and click on eComment link for the September 23, 2020 hearing).
- By U.S. Mail: AC Transit Board of Directors 1600 Franklin Street, Oakland, California, 94612
- By voicemail: (510) 891-7201 (English), (510) 891-7291 (Spanish) or (510) 891-7292 (Chinese).

*Exception: eComment will be available until 5:00 P.M. the night of the hearing.

It is anticipated that the Board will render a decision on this matter as early as the close of the public hearing on September 23, 2020.

Spanish and Chinese interpreters will be available at the hearing. Upon request, a sign language or foreign language interpreter for languages other than those mentioned in this notice may be provided, but must be requested by calling (510) 891-7209 by September 17, 2020 at 5:00 P.M. For TDD for hearing impaired, call 711, California Relay Service, and specify (510) 891-4700.

Information concerning the hearing is detailed on AC Transit's Public Meetings web page at <https://actransit.legistar.com/Calendar.aspx>, and is available in printed format by calling (510) 891-7175.

PROJECT DESCRIPTION:

AC Transit is considering elimination of the paper version of the BART-to-Bus paper discount transfer. Use of the paper transfer is very low and has declined in recent years, and it is believed this decline is largely a result of BART requiring the use of Clipper for all fare payment. All users of this fare media are both riders of AC Transit and BART. If this proposal is approved, the discount will still be available on Clipper, which is easily acquired at all BART stations.

If approved by the Board of Directors, the elimination of the paper transfer will be implemented as soon as practicable, but no later than November 9, 2020.



Alameda-Contra Costa Transit District

Richmond Rent Program Community Workshop Webinar: How to File a Rent Decrease Petition

Tenant-focused Community Workshop Webinar:

Saturday, September 26, 2020

10:00 A.M. - 12:00 P.M.

Please Pre-Register: <https://bit.ly/3keSdvN>

Topics will include:

- Petitions due to Excess Rent (Landlord is charging more than the Maximum Allowable Rent)
- Petitions due to a Reduction in Space, Services, or Habitability
- Petitions due to the Landlord's Failure to Pay Relocation Payments
- Learn How to File a Petition
- Overview of the Petition Process

This Community Workshop Webinar is designed for Richmond Tenants who are interested in learning more about the rent decrease petition process in the City of Richmond and the requirements under the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Questions? Visit www.richmondrent.org to learn more about the Rent Program, or call or email the Rent Program at (510) 234-RENT (7368) or rent@ci.richmond.ca.us

**Richmond Rent Program
Community Workshop Webinar:
How to File a Rent Decrease Petition**



Saturday, September 26, 2020

10:00 AM-12:00 PM

Pre-Register at the link below:

<https://bit.ly/3keSdvN>

For more information visit:

www.richmondrent.org/workshops

(510) 234-RENT (7368) | rent@ci.richmond.ca.us

  @richmond_rent_program

**Seminario Web del Taller Comunitario
del Programa de Renta de Richmond:
Cómo Presentar una Petición de
Disminución de Renta**



Sábado, 26 de Septiembre de 2020

10:00 AM-12:00 PM

Preinscríbese en el siguiente enlace:

<https://bit.ly/3keSdvN>

Para más información visite:

www.richmondrent.org/workshops

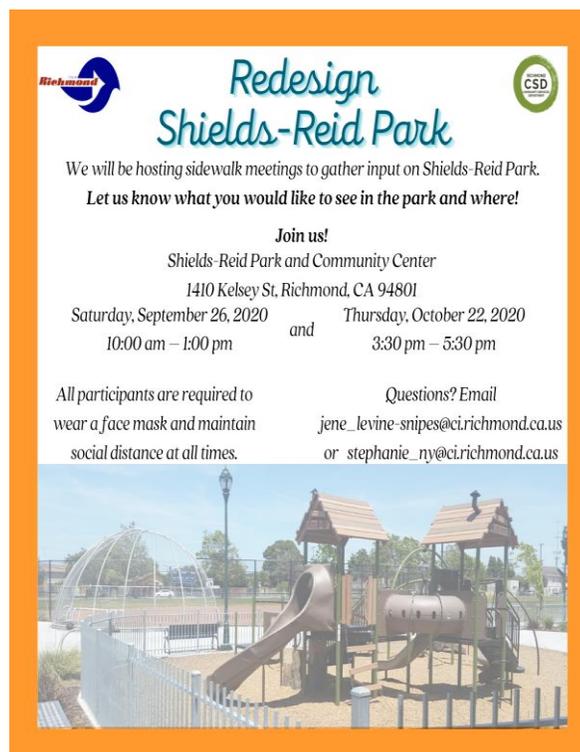
(510) 234-RENT (7368) | rent@ci.richmond.ca.us

  @richmond_rent_program

Re-Design Shields-Reid Park

Contact either:

jene_levine-snipe@ci.richmond.ca.us or stephanie_ny@ci.richmond.ca.us for more information.



 **Redesign
Shields-Reid Park** 

We will be hosting sidewalk meetings to gather input on Shields-Reid Park.
Let us know what you would like to see in the park and where!

Join us!
Shields-Reid Park and Community Center
1410 Kelsey St. Richmond, CA 94801

Saturday, September 26, 2020 10:00 am – 1:00 pm and Thursday, October 22, 2020 3:30 pm – 5:30 pm

All participants are required to wear a face mask and maintain social distance at all times.

Questions? Email jene_levine-snipes@ci.richmond.ca.us or stephanie_ny@ci.richmond.ca.us

National Drive Electric Week Virtual Event: October 1st

Richmond's National Drive Electric Week Event Goes Virtual
Thursday, October 1st
1 pm to 3pm



Learn how to go Electric and change the way you travel!

Experience a virtual test drive, learn about EV ownership, charging equipment, electric vehicle and eBike financing incentives and more.

Don't forget to register at the link below for a chance to win great prizes during the event!!

Go to: <https://driveelectricweek.org/event?eventid=2195>



4. City Manager's Office, Economic Development

Fiscal Year 2020-2021 Neighborhood Public Art (NPA) Mini-Grant Program Applications are Available!

The Neighborhood Public Art (NPA) Mini-Grant Program is now seeking [applications](#) for FY 2020-2021. Grant awards range from \$500 - \$8,000 and are designated to stimulate arts and culture in the Richmond community, help emerging artists of all ages and ethnicities, and fund local visual, literary and performing arts projects.

Since 2010, the NPA program has been coordinated by the Richmond Arts and Culture Commission (RACC), and has engaged hundreds of community members in art projects all over the City of Richmond. Richmond residents and Richmond-based arts organizations are eligible and may apply as individuals, as a team with partners, or as a non-profit arts organization. Licensed "non-profit" organizations may serve as fiscal agents for individual mini grants.

To kick-off this opportunity, the City has scheduled an Orientation Workshop* to be held on:

- Monday, September 21st, beginning at 6:00 P.M. (Zoom)

**Workshop will be held via Zoom. Details on how to join the meeting will be provided at <http://www.ci.richmond.ca.us/2064/Arts-Culture>.*

The NPA Mini Grant Application is due on Wednesday, October 14, 2020, at 12 NOON.

To access the [NPA Mini Grant Application](#), [Request for Proposals \(RFP\)](#), and more, check out the Arts & Culture webpage: <http://www.ci.richmond.ca.us/2064/Arts-Culture>

Richmond Arts and Culture Commission

Neighborhood Public Art Mini-Grants 2020 -2021

Request for Proposals (RFP)

Application Deadline: October 14, 2020 @ 12:00 p.m. Awards Confirmed: December 30, 2020

5. **Community Development Department**

Get counted on Census 2020! September 30th is the last day to respond.

Starting on August 11th, Census Takers or Census Enumerators will be knocking on doors and collecting Census 2020 responses from households that have not yet responded. If you have not responded to Census 2020, be prepared for a Census Taker to knock on your door. If you respond online or by phone today, a census taker is less likely to have to visit your home to collect your response.

The Census takers:

- Have completed a COVID-19 training on social distancing and safety protocols
- Will be wearing masks and following the County's public health guidelines
- Work between 9:00 A.M. and 9:00 P.M. , including weekends
- Will keep your census data confidential and protected
- Have a photo ID, with a U.S. Department of Commerce watermark, and expiration date
- Will provide supervisor contact information/regional office phone number, if asked
- Were hired from the City of Richmond by the Census Bureau or a nearby community
- If no one is home when they visits, the census taker will leave a notice.

As of September 10, 2020, 69.3% of Richmond households have responded to Census 2020. With this response rate, the City has surpassed 2010 census response rate by 1.8%. While this is a great achievement, there is still one third of

the city's population that has not been counted. Every person undercounted will represent a loss of approximately \$2,000 per year. With Richmond's current response rate, our community could miss out on an estimated \$68.2 million of funding per year over the next ten years.

Every neighborhood in the city has reached a self-response rate over 53%; however, there are still six neighborhoods that are located in the top 10 lowest self-response rate census tracts in Contra Costa County: North Richmond, Iron Triangle, Belding Woods, Coronado, Santa Fe, and Atchison Village. If you know anyone who lives in these neighborhoods, remind them to be counted. Remember, we all lose when someone is not counted! Please help spread the word of the importance of responding to the census!

The following table has the response rate by neighborhood and the response rate growth over the past three weeks:

NEIGHBORHOODS	Response rate (%)	Increase (%)
City of Richmond	68.3	2.6
ATCHISON VILLAGE	60.6	1.0
BELDING WOODS	60.5	2.8
CARRIAGE HILLS NORTH	84.1	1.2
CARRIAGE HILLS SOUTH	79.1	0.8
CASTRO HEIGHTS (COUNTRYSIDE)	79.1	0.8
CORONADO	58.8	1.0
CORTEZ/STEGE	61.5	0.9
COUNTRY CLUB VISTA	74.0	0.3
EASTSHORE	65.5	0.5
EL SOBRANTE HILLS	84.1	1.2
FAIRMEDE HILLTOP	65.4	1.1
GREENBRIAR	84.1	1.2
GREENRIDGE HEIGHTS	74.9	1.6
HILLTOP DISTRICT	63.4	1.6
HILLTOP BAYVIEW	63.4	1.6
HILLTOP GREEN	72.8	1.2
HILLTOP VILLAGE	63.4	1.6
IRON TRIANGLE	53.8	1.1
LAUREL PARK	65.5	0.5
MARINA BAY	82.4	0.5
MAY VALLEY	80.4	0.5
NORTH & EAST	69.8	0.9
NORTH RICHMOND (SHEILDS-REID)	54.0	2.0
PANHANDLE ANNEX	65.5	0.5
PARCHESTER VILLAGE	72.1	1.8
PARK PLAZA	63.2	0.9
PARKVIEW	65.5	0.5
POINT RICHMOND	74.0	0.3
PULLMAN	63.2	0.9
QUAIL HILL	74.9	1.6
RICHMOND ANNEX	80.4	0.6
RICHMOND HEIGHTS	81.5	0.4
RICHMORE VILLAGE/METRO	63.2	0.9

NEIGHBORHOODS	Response rate (%)	Increase (%)
SQUARE		
SANTA FE	58.8	1.0
SOUTHWEST ANNEX	80.4	0.6

Census Bureau. Response rate comparison between August 26th and September 10th, 2020.

If you haven't completed your census questionnaire, or want to assist your neighbors, family, or friends to complete their census, remember it can be done through one of the following options:

- **Online.** Click this link and start your questionnaire: <https://my2020census.gov/>
The census questionnaire can be responded to online in 12 languages, besides English.
- **Phone.** Every day from 4:00 A.M. to 11:00 P.M. on the following phone lines:
 - English: 844-330-2020
 - Spanish: 844-468-2020

Monday through Friday from 5:00 A.M. to 7:00 P.M. for the following languages on the following phone lines:

- Chinese (Mandarin): 844-391-2020
- Chinese (Cantonese): 844-398-2020
- Vietnamese: 844-461-2020
- Korean: 844-392-2020
- Russian: 844-417-2020
- Arabic: 844-416-2020
- Tagalog: 844-478-2020
- Polish: 844-479-2020
- French: 844-494-2020
- Haitian Creole: 844-477-2020
- Portuguese: 844-474-2020
- Japanese: 844-460-2020

Please help us spread the word about Census 2020 to make sure we're all counted! You can share the following videos with your friends, neighbors, and family through text messages or social media:

- Census 2020 Video (English and Spanish) <https://youtu.be/RbSSpEILSSY>
- Census 2020 Video (English) <https://youtu.be/lya3JbpH2cU>
- Census 2020 Video (Spanish) <https://youtu.be/YiBiFK6CsZc>



¡Cuéntese en el Censo 2020! El 30 de septiembre es el último día para responder.

A partir del 11 de Agosto, las y los enumeradores del Censo estarán tocando a su puerta para recolectar las respuestas del Censo 2020 de los hogares que no han respondido. Si usted no ha respondido al Censo 2020, prepárese para que un enumerador o enumeradora toque a su puerta. Si responde hoy en línea o por teléfono, es menos probable que un enumerador(a) visite su hogar para obtener su respuesta.

Las enumeradoras y enumeradores:

- Han concluido un entrenamiento de COVID-19 en distanciamiento social y protocolos de seguridad
- Usarán cubre bocas y seguirán los lineamientos de salud pública del Condado
- Trabajan de 9:00 A.M. a 9:00 P.M. , incluyendo fines de semana
- Mantendrán su información del censo confidencial y protegida
- Tienen una identificación con fotografía, con marca de agua del Departamento de Comercio de Estados Unidos y fecha de expiración
- Le darán el contacto de su supervisor y de la oficina regional, si lo solicita
- Fueron contratados en Richmond o alguna ciudad cercana por el Census Bureau
- Si no hay nadie en casa cuando lo visiten, dejarán una nota con información

Al 10 de Septiembre de 2020, 69.3% de los hogares de Richmond han respondido al Censo 2020. Con este nivel respuesta, la ciudad ha superado el nivel de participación del censo de 2010 en 1.8%. A pesar de este gran logro, casi un tercio de la población de nuestra ciudad no ha sido contada en este censo. Cada persona que no se cuente representa la pérdida de aproximadamente \$2,000 por año. Con la actual tasa de respuesta de Richmond, nuestra comunidad puede perder un presupuesto estimado de hasta \$68.2 millones anuales por los próximos 10 años.

Todos los vecindarios de la ciudad han alcanzado una tasa de respuesta mayor a 53%; sin embargo, aún hay seis vecindarios que se encuentran en los 10 tractos censales con la menor tasa de respuesta del Condado de Contra Costa: North Richmond, Iron Triangle, Belding Woods, Coronado, Santa Fe y Atchison Village. Si conoce a alguien que vive en estos vecindarios, recuérdelos que se cuenten. ¡Recuerde, todxs perdemos cuando una persona no se cuenta! ¡Por favor, ayúdenos a informar lo importante que es responder al censo!

A continuación, se presenta una tabla con el porcentaje de respuesta de cada vecindario de la ciudad y el crecimiento de la tasa de respuesta de las últimas tres semanas:

VECINDARIOS	Respuesta (%)	Crecimiento (%)
City of Richmond	68.3	2.6
ATCHISON VILLAGE	60.6	1.0
BELDING WOODS	60.5	2.8

VECINDARIOS	Respuesta (%)	Crecimiento (%)
CARRIAGE HILLS NORTH	84.1	1.2
CARRIAGE HILLS SOUTH	79.1	0.8
CASTRO HEIGHTS (COUNTRYSIDE)	79.1	0.8
CORONADO	58.8	1.0
CORTEZ/STEGE	61.5	0.9
COUNTRY CLUB VISTA	74.0	0.3
EASTSHORE	65.5	0.5
EL SOBRANTE HILLS	84.1	1.2
FAIRMEDE HILLTOP	65.4	1.1
GREENBRIAR	84.1	1.2
GREENRIDGE HEIGHTS	74.9	1.6
HILLTOP DISTRICT	63.4	1.6
HILLTOP BAYVIEW	63.4	1.6
HILLTOP GREEN	72.8	1.2
HILLTOP VILLAGE	63.4	1.6
IRON TRIANGLE	53.8	1.1
LAUREL PARK	65.5	0.5
MARINA BAY	82.4	0.5
MAY VALLEY	80.4	0.5
NORTH & EAST	69.8	0.9
NORTH RICHMOND (SHEILDS-REID)	54.0	2.0
PANHANDLE ANNEX	65.5	0.5
PARCHESTER VILLAGE	72.1	1.8
PARK PLAZA	63.2	0.9
PARKVIEW	65.5	0.5
POINT RICHMOND	74.0	0.3
PULLMAN	63.2	0.9
QUAIL HILL	74.9	1.6
RICHMOND ANNEX	80.4	0.6
RICHMOND HEIGHTS	81.5	0.4
RICHMORE VILLAGE/METRO SQUARE	63.2	0.9
SANTA FE	58.8	1.0
SOUTHWEST ANNEX	80.4	0.6

Census Bureau. Comparación de la tasa de respuesta entre el 26 de Agosto y el 10 de Septiembre.

Si no ha respondido su cuestionario del censo, o quiere ayudar a sus vecinos, amigos o familiares a completar el suyo, recuerde que realizarlo a través de las siguientes opciones:

- **Internet.** Dé click en este link e inicie su cuestionario: <https://my2020census.gov/>
El cuestionario del censo puede responderse en línea, en 12 idiomas, además de inglés.
- **Teléfono.** Todos los días de 4:00 A.M. a 11:00 P.M. en los siguientes números:
 - Inglés: 844-330-2020

– Español: 844-468-2020

Lunes a viernes, de 5am a 7 pm, para los siguientes idiomas en los siguientes teléfonos:

- Chino (Mandarín): 844-391-2020
- Vietnamés: 844-461-2020
- Portugués: 844-474-2020
- Ruso: 844-417-2020
- Francés: 844-494-2020
- Tagalo: 844-478-2020
- Chino (Cantonés): 844-398-2020
- Coreano: 844-392-2020
- Creole Haitiano: 844-477-2020
- Japonés: 844-460-2020
- Polaco: 844-479-2020
- Árabe: 844-416-2020

¡Por favor ayúdenos a correr la voz sobre del Censo 2020, para asegurar que todos y todas seamos contados! Pueden compartir los siguientes videos con sus amigos, familias y vecinos a través de mensajes de texto y redes sociales:

- Video Censo 2020 (Inglés y Español) <https://youtu.be/RbSSpEILSSY>
- Video Censo 2020 (Inglés) <https://youtu.be/lYa3JbpH2cU>
- Video Censo 2020 (Español) <https://youtu.be/YiBiFK6CsZc>



6. **Fire Department**

Wildfire Preparedness and Evacuation Guide

The Richmond Fire Department takes every precaution to help protect you and your property from wildland fire. However, in a major wildland fire event, there simply may not be enough resources or firefighters to defend every home.

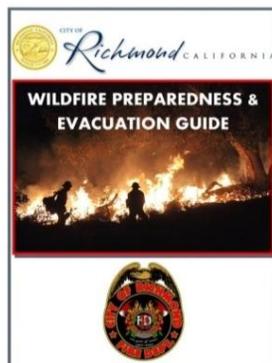
Successfully preparing for a wildland fire enables you to take personal responsibility to protect yourself, your family, and property. In this guide, we provide the tips and tools you need to prepare for a wildland fire threat, to have situational awareness when a fire starts, and to act early as directed by local officials.

This guide works in collaboration with other existing wildland fire public education efforts, but attempts to capture pertinent information into one document for your convenience. Additional resources are listed within this document for further information.

You are a key leader to creating change. You and the members of your community can take simple steps to increase your wildland fire preparedness. Your knowledge and actions may empower others to follow your lead, increasing their safety and potentially decreasing property loss and damage. Being prepared for a wildland fire is vital, as responders' resources can be spread thin quickly during a wildfire event. Taking advanced personal action can result in improved safety for all involved.

Fire is, and always has been, a natural occurrence. Hills, canyons, and forests burned periodically long before homes were built. Wildland fires are fueled by a build-up of dry vegetation and driven by seasonal hot and dry winds, called "Diablo winds." These winds can quickly spread wildfires, making them extremely dangerous and difficult to control. Many people have built homes in the wildland urban interface, or "WUI," without fully understanding the impact a wildfire may have on their lives. Few have adequately prepared their families and homes for a timely evacuation in the event of a wildland fire.

It is not a question of if the next major wildfire will occur, but when. Through advanced planning, understanding, and preparation, we can all be partners in the wildland fire solution. The tips on the following pages are designed to help create awareness and a safer environment for you, your family, and the Richmond Fire Department.

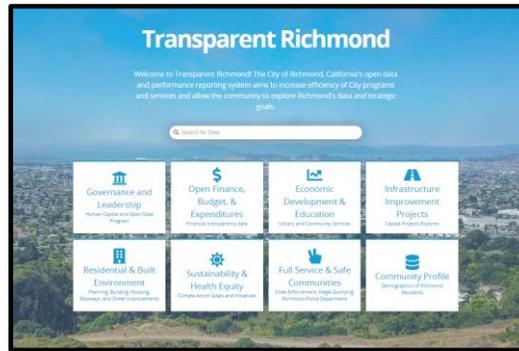


7. **Information Technology**

Transparent Richmond

Check out Transparent Richmond (www.transparentrichmond.org), the City of Richmond's citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets,

visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

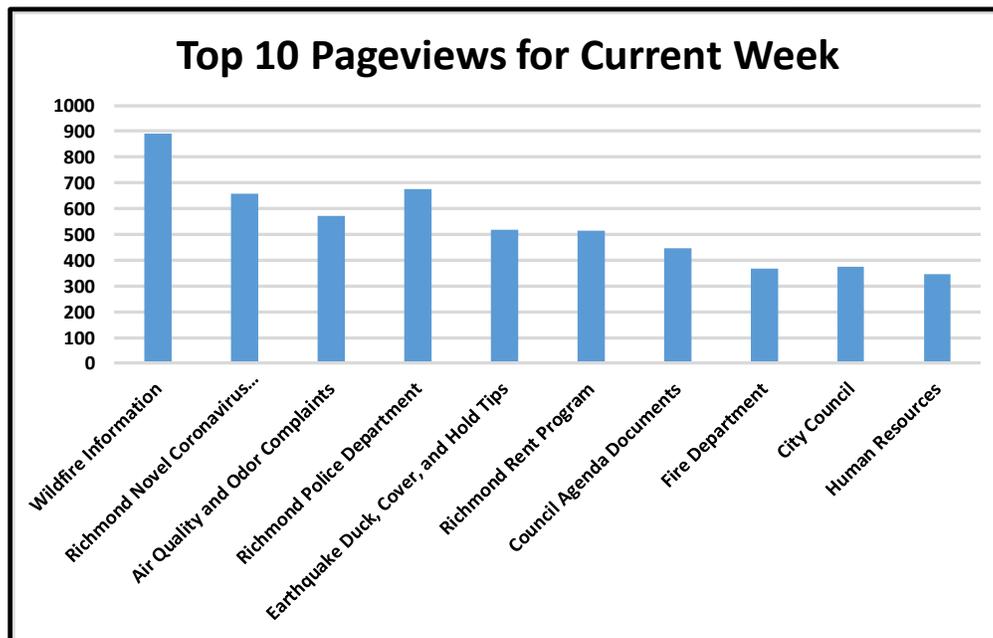


Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services.
- Automate performance data to help track and meet budget and service goals.
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services.

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.

Social Media Statistics for this Week



KCRT Datanet for the Week

An illustration of a bald eagle with a white head and neck, a yellow beak, and dark wings. It is wearing a circular logo for National Voter Registration Day, which features a map of the United States and the text "NATIONAL VOTER REGISTRATION DAY". The background is a stylized American flag with stars and stripes.

**Teen Voter
Registration Program**

**Tuesday, September 22nd
12PM - 3PM**

**25th Street and Barrett Avenue
Parking Lot in Richmond**

**Richmond Public Library and
local teens are hosting a
drive-thru National Voter
Registration Day event.**

**For more info:
angela_cox@ci.richmond.ca.us**

An illustration of a bald eagle with a white head and neck, a yellow beak, and dark wings. It is wearing a red glow effect around its chest with the text "Your vote, your voice!". The background is a stylized American flag with stars and stripes.

**National Voter
Registration Day is an
initiative to encourage,
promote, and support
citizens to register and
participate in the election
process.**

**Your vote,
your voice!**

KCRT TV Channel 28 – New Episodes of Current Programming

New episodes of series programming are “The Jet Set,” “Creature Features,” and “Sidewalks Entertainment.” New Special - “Chat with Chief French.” Specials still airing are: NAACP Policing Forum, the GRID Alternatives’ and City of Richmond’s No-Cost Solar Workshop, as well as John Gioia’s video on two Census-related information, and the City’s “Wear a Mask” Videos.

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>



8. **Internal Services**

Finance

Open Requests For Bids/Request For Proposals:

Finance	Equipment and Vehicle Financing Services	Due: 9/18/20
Public Works	1st St & Bissell Ave Sewer Repair Project	Due: 10/5/20
Public Works	Design Services for the Ferry Point Sewer Lift Station Project	Due: 10/9/20
Police	Request for Proposal (RFP) To Provide Security Services	Due: 11/6/20

9. **Library and Community Services**

Community Services (Recreation)

Virtual Sports Programs

Join us for our first ever virtual sports programs! Find a spot outdoors, and you'll be able to master all the skills you need in soccer, tennis, or basketball! For more information, contact the Recreation staff listed in the flyer.



Dates:
 Session I (4 weeks)
 August 31 - September 26
 Session II (4 weeks)
 October 5 - October 31
 Session III (3 weeks)
 November 2 - November 21
 Session IV (3 weeks)
 November 30 - December 19

Fees:
 \$10 per virtual session

Grades:
 1st to 8th grade

Days/Times:
 Monday to Saturday
 2:30 PM - 5:30 PM

Registration Online Only
<https://apm.activecommunities.com/richmond>

Phone: (510)620-6793
 Fax: (510)620-6583
 Monday-Friday 9:00am - 4:00pm

City of Richmond
 Community Services Department

VIRTUAL SPORTS PROGRAM (TENNIS, SOCCER AND/OR BASKETBALL)



First twenty (20) registered participants for tennis and soccer will receive one of the following: tennis racket and tennis ball or soccer ball.

For more information, contact
 Tetteh Kisseh, (510)620-6919
tetteh_kisseh@ci.richmond.ca.us
 Maurice Range, (510)620-6960
maurice_range@ci.richmond.ca.us

Community Services - EnRICHing Our Community

Virtual After-School Camps - ACHIEVE and ELEVATE

After-school camps are happening now! You can still join us! We'll have lots of fun and games with your favorite recreation staff and fellow campers. Register online at tinyurl.com/richmondrecreation.



ACHIEVE AND ELEVATE AFTER-SCHOOL PROGRAMS



Spend your out-of-school time with your recreation friends and staff from Booker T. Anderson, May Valley, Nevin, and the Shields-Reid Community Center in a fun and engaging virtual program setting.

Log in at 3:00 pm for our Afternoon Message, then visit your favorite recreation center for Homework Time and Help. Each day, we will provide fun activities, art & crafts, games, and movement. Our format will be similar to a condensed "Achieve and Elevate Summer Camp" for those attended this past summer. Register online or in-person at the Community Centers!

Starting
 Aug. 17 - Dec. 18, 2020
 Monday - Friday
 3:00 pm to 6:00 pm

Cost
 \$20 per month
 August is free!

Grades:
 K - 6th



510.620.6793
tinyurl.com/richmondrecreation



ACHIEVE Y ELEVATE

PROGRAMAS DESPUÉS DE LA ESCUELA









Pase su tiempo fuera de la escuela con sus amigos y personal de recreación de Booker T. Anderson, May Valley, Nevin y el Centro Comunitario Shields-Reid en un entorno de programa virtual divertido y atractivo.

Inicie sesión a las 3:00 p. M. Para recibir nuestro Mensaje de la tarde, luego visite su centro de recreación favorito para la tarea y Ayuda. Cada día, se proporcionarán actividades divertidas, arte y manualidades, juegos y movimiento. Nuestro formato será similar a un "Campamento de verano para alcanzar y elevar" condensado para los asistentes al verano pasado. ¡Regístrese en línea o en persona en los Centros Comunitarios!

<p>Comenzando Agosto 17 - Diciembre. 18, 2020 Lunes - Viernes 3:00 pm - 6:00 pm</p> <p>Costo \$20 por mes ¡Agosto es gratis!</p>	<p>GradOs: K - 6th</p> <div style="text-align: center; margin-top: 10px;">  <p>510.620.6793 tinyurl.com/richmondrecreation</p> </div>
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New Adopt-a-Senior Program to Serve Residents Over 55

After all of the interest and support we received from residents in May, [Richmond Love Your Block](#) is excited to present: **Adopt-A-Senior!** We are connecting community volunteers and seniors in Richmond and North Richmond.

If you are over 55 and would like to receive FREE maintenance services for your property, go to tinyurl.com/SeniorAdoptionRequest to be adopted! Services may include: cleaning up debris and litter; removing weeds and tall grass; trimming and pruning plant; painting; and more. Eligibility requirements apply.

If you would like to BE a volunteer and adopt a senior to help them maintain their property go to tinyurl.com/AdoptaSeniorVolunteer. (The Adopt-A-Senior program does not provide any home repairs or other services that take place inside of the home.)

Help us spread the word so we can connect as many seniors and volunteers as possible!



Senior Centers on Zoom

Visit tinyurl.com/seniorsdprlaunchpad for more information!



Library Updates

New Adult/Teen Craft Kit

We have a new craft kit for the last half of September; decorate your own wood trinket! These kits will be available from September 16th to September 30th, please call 510-620-6559 to make an appointment to get one!



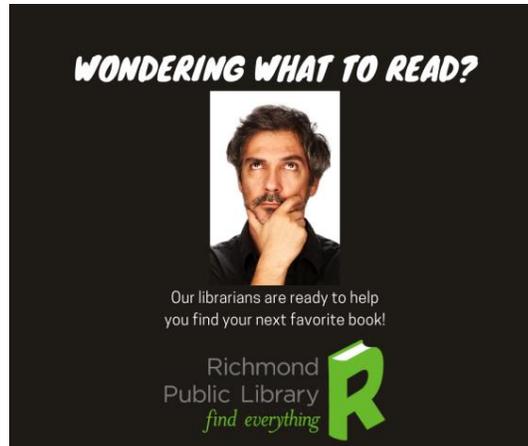
National Comic Book Day Program

September 25th is National Comic Book Day and to celebrate, the library is giving away goodie bags! Available starting on September 21st until September 25th, we'll have bags suitable for adults, teens and children while supplies last! Call 510-620-6559, make an appointment and specify what kind of bag you would like.

Not Sure What to Read Next?

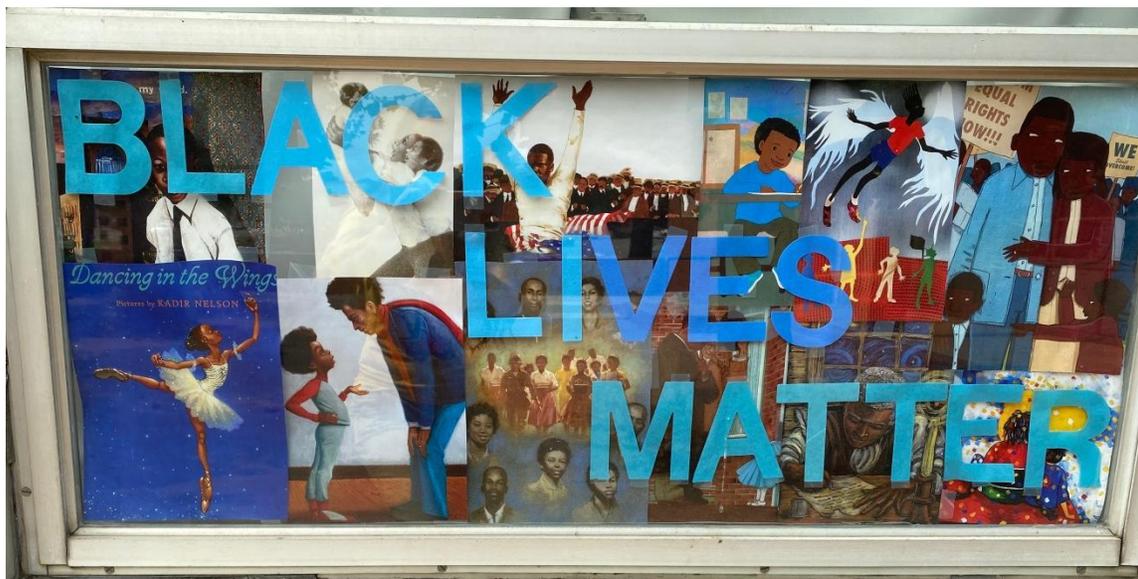
Our librarians are ready to help you find your next favorite book! Tell us about your interests and books you've liked (or didn't) and we'll give you some recommendations. If you'd prefer, we can also select several books for you (or for a child or family member).

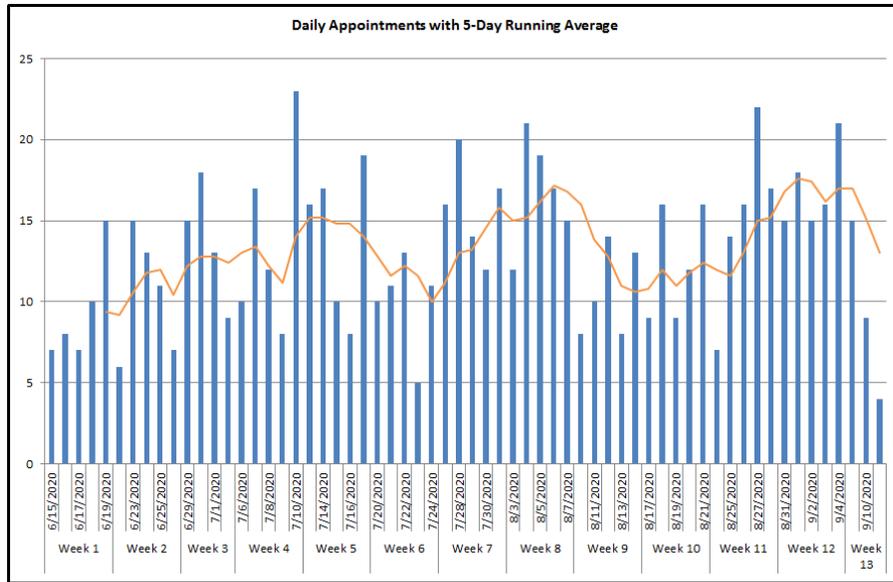
To speak with a librarian by phone, call 510-620-6561. If you'd like a guided format, you can fill out our "My Next Read" form online: www.ci.richmond.ca.us/4003. You can also reach the librarians by email (rpl_reference@ci.richmond.ca.us) or text (510-621-7346).



Black Lives Matter Window Display at Main Library

Over the past few months, the library has attempted to spruce up our windows with some art to show the neighborhood that their library is still here, working for them and thinking about them. The goal was to bring some hope and brightness to anyone walking by so we hung paintings in the library windows made by kids from our pre-pandemic art classes. You can see them as you walk down Civic Center Plaza in the library courtyard windows. The City of Richmond's YouthWORKS summer intern, Amia Bonilla, also made collages featuring art from popular African-American children's books showing support for Black Lives. This colorful splash covering the library community room's windows is intended to bring joy and beauty in these difficult times.





10. Public Works

Abatement

Abatement staff hosted the bi-annual Fairmede/Hilltop Neighborhood Clean-up event while providing assistance for seniors and disabled citizens, continued maintenance along Bay Trail/Richmond Parkway, abated weeds from the exterior of the Hacienda development, abated debris near homeless encampments, removed illegally dumped debris and graffiti from various locations throughout the city.





Neighborhood Clean-Up/Senior Assistance

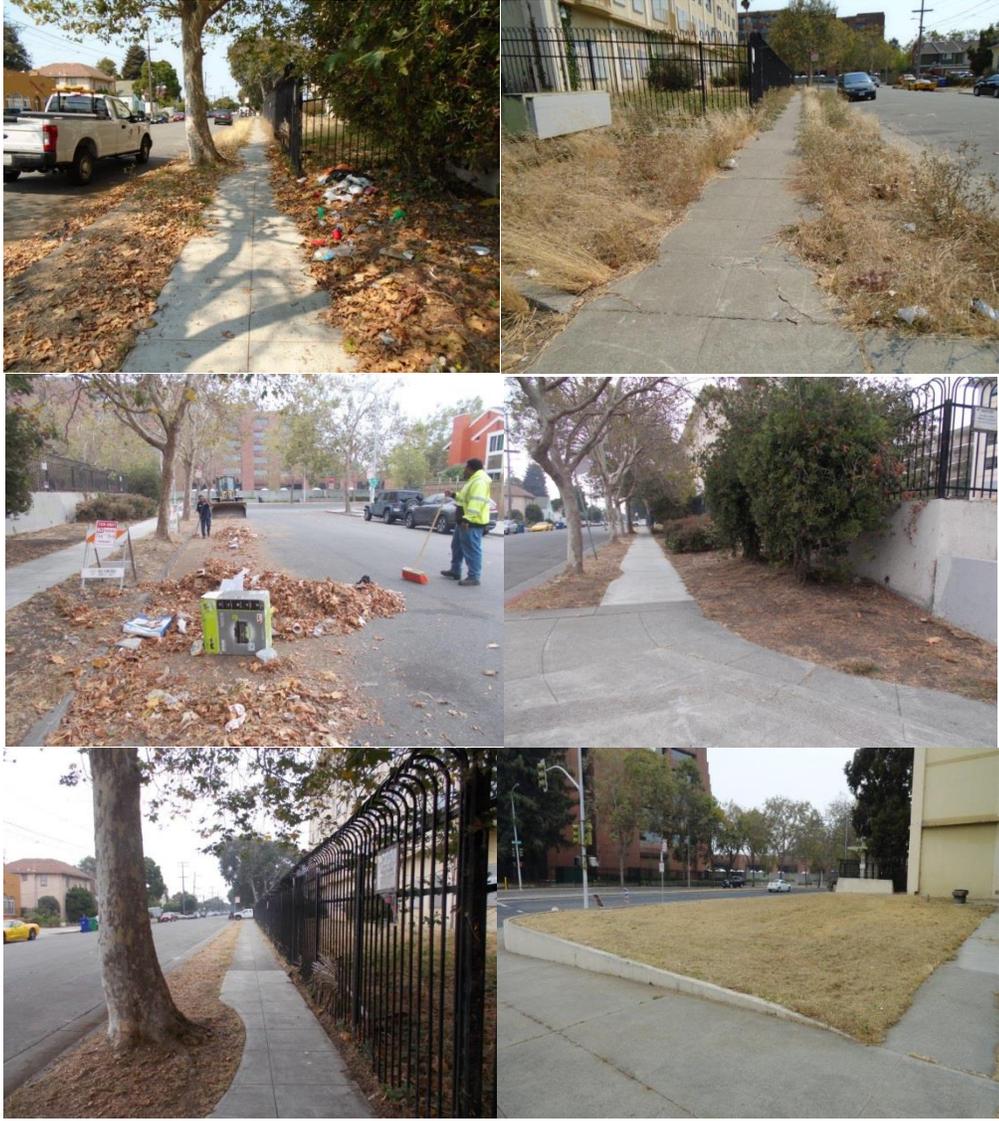




Bay Trail/Parkway Weed Abatement



Abatement Near Homeless Encampments



Hacienda Abatement



Illegal Dumping & Graffiti Removal

Facilities Maintenance

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, replaced the supply fan motor on an air conditioning unit at 450 Civic Center, replaced the exhaust fan unit for the men's restroom at the Plunge, repaired the #2 outside pool pump, repaired a water leak in the restroom of the Recreation Complex, fixed the exhaust fan in one of the men's restrooms at the Corporation Yard, cleared a drain at Lucrecia Edwards Park and repaired the drinking fountain in the Employment and Training building.



Air Conditioner Repair at 450 Civic Center Plaza

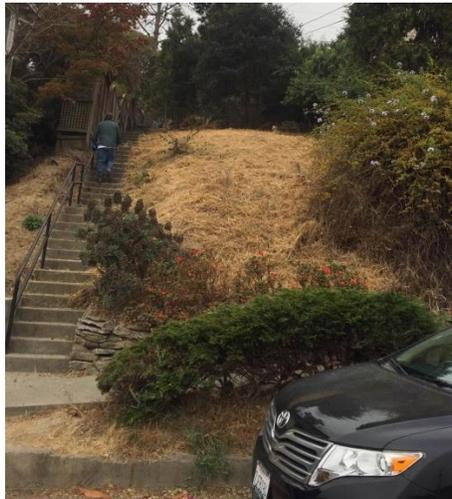
Utility Workers replaced burnt bulbs in the Human Resources, completed safety inspection reports, cleaned carpets and blinds at the Main Library office, performed pest control throughout the City, performed maintenance at the Transit Center, executed daily disinfecting protocols and maintained 29 city-owned facilities.



Transit Center Maintenance

Parks and Landscaping

General fund crews mowed west side Richmond parks, removed litter on medians and the Greenway, performed weed abatement in Point Richmond for fire prevention, ground stumps on 19th Street, performed irrigation repairs, removed debris on the west side and right of ways, assisted tree crews, removed illegal dumping in various locations, performed pruning at John F. Kennedy Park, weeded and trimmed Cutting Boulevard right of ways, patched holes in the Corporation Yard fence and installed fencing at Nicholl Park.



Fire Zone Weed Abatement



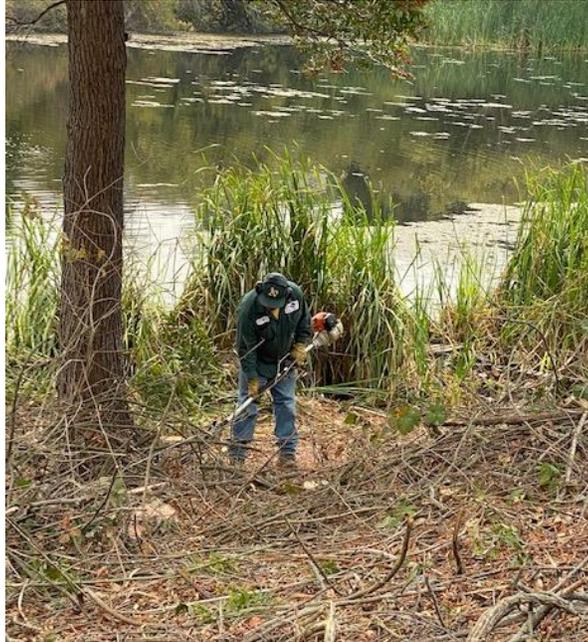
Pruning at John F. Kennedy Park

Marina District crews continued maintenance of all parks and parking lots, manually removed weeds from the planter by T Lot, pruned rose bushes by the Rosie the Riveter Monument, trimmed hedges, installed new COVID-19 signs, cut willow trees on Marina Bay Trail, completed surface grading for new planting at Lucretia Edwards Park, and removed debris throughout.



New COVID-19 Sign Installation

Hilltop District crews continued general maintenance around the business area, removed debris from all parks, continued the replanting project at Bay Vista Park, continued weed abatement on Atlas Road, performing tree removal on Robert Miller Drive and San Pablo Avenue, repaired the irrigation at Country Club Vista Park and removed shrubs and bushes at Hilltop Lake Park.



Hilltop Lake Maintenance

Pavement Maintenance

Paving crews repaired sidewalks, placed asphalt in the Corporation Yard to patch areas, addressed complaints and worked from the outstanding pothole list.



Corporation Yard Patching



Patched Sidewalk

Street Sweeping crews swept the following Neighborhood Council districts on the second Monday and the third Tuesday through Friday in; May Valley, Vista View, Clinton Hill I, North Richmond, Iron Triangle, North Belding Woods, South Belding Woods, Atchison Village, Santa Fe, Coronado, Marina Bay and Point Richmond.

Traffic Signs and Lines crews fabricated six signs in house, installed 17 signs, repaired one sign, installed three poles, reset one pole, installed a stop message, and refreshed yellow curbs.



Yellow Curb Refresh

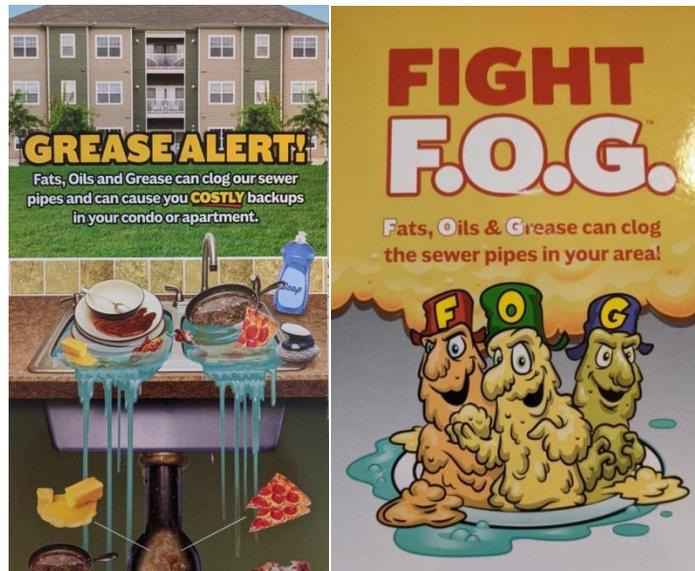


Sign Replacement

Wastewater Treatment Plant – Fats, Oils, & Grease (FOG)

Please do not put grease down the drain! Heavy grease has been reported at Richmond's sewer treatment plant. Grease clogs pipes and can be detrimental to the function of the plant.

For more information about Fats, Oils, and Grease (FOG), please call 510-620-6594.



The City of Richmond was in your neighborhood working to keep the sewer lines clean, which helps prevent sewer overflows that can pollute our creeks, rivers, and groundwater. Help us fight future sewer backups in your area.

By following a few simple steps, you can help prevent sewer backups and spills:

1. Pour cooled fats, oils and grease into a covered, disposable container and throw it into your garbage can. Never pour fats, oils or grease down sink drains or toilets. COOL IT, CAN IT, TRASH IT.™
2. Soak up remaining oils and grease with an absorbent material such as paper towels, and throw it into your garbage can.
3. Before you wash dishes, scrape food scraps, fats, oils and grease into your garbage can.
4. Use sink strainers to catch any remaining food waste while washing dishes.



For more information, contact the City of Richmond at (510) 620-6594

Planta de Tratamiento de Aguas Residuales – Aceites y Grasas (FOG)

¡Por favor! ¡No ponga grasa por el drenaje! Se ha reportado grasa pesada en la planta de tratamiento de alcantarillado de Richmond. La grasa obstruye las tuberías y puede ser perjudicial para la función de la planta.

Para obtener más información sobre aceites y grasas (FOG), llame al 510-620-6594.

油垢警報
油脂、廢植物油與油垢會堵塞污水管道和
可能會導致你公寓昂貴的管道堵塞!

Alerta de Grasa!
La Grasas y el Aceite de Cocinar están obstruyendo las
tuberías del alcantarillado y pueden causar costosas
obstrucciones en su condominio o apartamento.

**FIGHT
F.O.G.**
Grasas y aceites obstruyen tuberías
de las alcantarillas en su área.
油脂、廢植物油與油垢會堵塞您所在地區的污水管道

La Ciudad de Richmond estuvo en su vecindario trabajando para mantener las líneas de alcantarillado limpias, lo que ayuda a prevenir desbordamientos de alcantarillas que pueden contaminar nuestros arroyos, ríos y aguas subterráneas. Ayúdenos a combatir futuro desbordamientos de alcantarillas en su área.

你身邊的里士滿市正在致力於保持下水道線的清潔，這有助於預防可能污染我們的小溪、河流以及地下水的污水溢出。請協助我們防止您所在地區的污水管道出現倒流現象。

Siguiendo unos sencillos pasos, puede ayudar a evitar los desbordamientos y los derrames de alcantarillas:
這些方法有助於防止管道堵塞和污水管道倒流現象發生

1. Echar las grasas y los aceites enfriados en un recipiente cubierto desechable y tirelo a la basura. Nunca debe echar aceites o grasas en los desagües o drenaje de lavamanos o inodoros. ENFRIAR, EMPACAR, TIRAR.
待油脂、廢植物油與油垢變涼之後，將其倒入一個可棄置的帶蓋容器中，然後放入垃圾箱內。
放涼，密封，棄置
2. Absorba los aceites y la grasa restante con un material absorbente como toallas de papel y tirelo a la basura.
用紙巾蘸吸剩餘的油脂、廢植物油與油垢，並與您的食物殘渣及庭院廢物一起棄置。
3. Antes de lavar los platos, raspe los restos de comida, aceites y grasas y tirelo a la basura.
在洗碗之前，應首先將油脂、廢植物油與油垢刮除並倒入堆肥桶或垃圾箱。
4. Utilice coladores de fregadero para recoger los restos de comida mientras lava los platos.
在洗碗時，應利用水池粗濾器截留剩餘的食物殘渣。

 Para obtener más información, contacte la
Ciudad de Richmond (510) 620-6594.
若需要詳細資訊，請電：(510) 620-6594.

Macdonald & Virginia Wet Weather Improvement Projects

Local contractor is continuing work on this project. See picture and description below.



Local contractor is performing pavement restoration work on 31st Street.

13th & Dunn and 23rd Street Rehabilitation Project

Local contractor is performing warranty work on this project. See picture and description below.





Local contractor is performing warranty work on Rheem Ave and 15th Street.

11. **Richmond Promise**

Richmond Promise is Hiring AmeriCorps VISTAs!

Passionate about equitable access to higher education? Looking for a meaningful employment opportunity? Richmond Promise is seeking awesome individuals to join our team or one of our partner sub-sites as AmeriCorps VISTA Fellows. Available roles and placement sites include:

- College Access Coordinator - Richmond Promise
- College Success Coordinator - Contra Costa College
- Final Education Coordinator - Youth Finance Institute of America
- Project Manager - the Practice Space

Please note all positions have a start date of November 10th, 2020.

To apply, please complete the application at bit.ly/rpvista2020 or contact Miguel Molina at mmolina@richmondpromise.org with any questions.

RICHMOND PROMISE
JOIN OUR TEAM!

POSITIONS OPEN

- College Access Coordinator - RP**
Start Date: Nov 10th 2020
- College Success Coordinator - CCC**
Start date: Nov 10th, 2020
- Financial Education Coordinator - YFIA**
Start date: Nov 10th 2020
- Project Manager - The Practice Space**
Start date: Nov 10th 2020

APPLY TODAY @
[BIT.LY/RPVISTA2020](https://bit.ly/rpvista2020)

the practice space
CONTRA COSTA COLLEGE
VISTA
FIA

◆-----◆

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

Laura Snideman

*City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond

**Download the FREE
City of Richmond Smartphone App**

To use on
Apple iPhone or iPad
or Android phone

Available on the
App Store

GET IT ON
Google play

Enter 'Richmond California' to search and install the app

Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

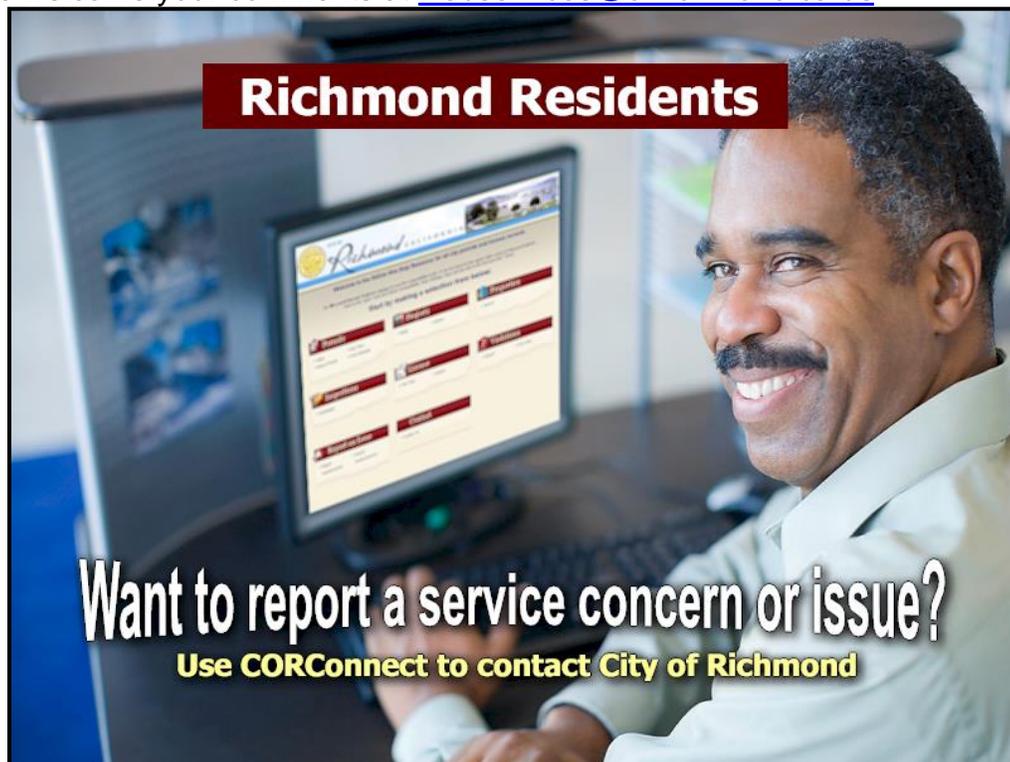
QR Codes are available for easy downloading of this APP:

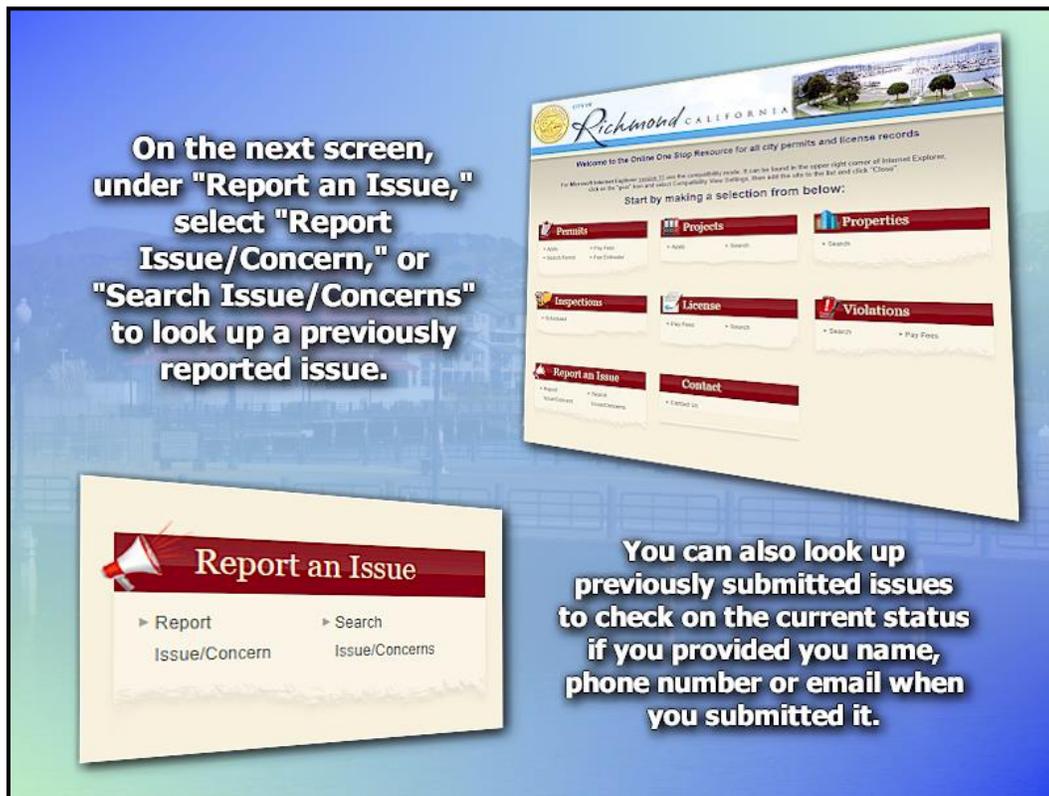
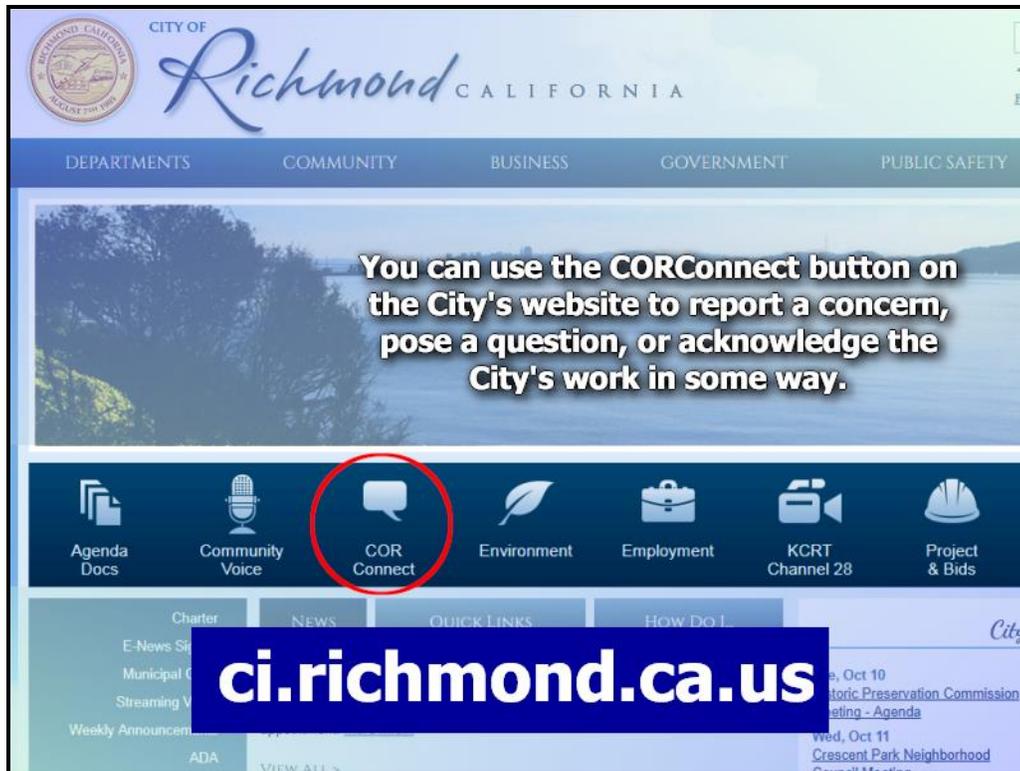
[Apple version of APP](#)

[Android version of APP](#)



We welcome your comments at webservices@ci.richmond.ca.us





Want to report a service concern or issue?



Use the City of Richmond Mobile Application:

Available on the iPhone  Available on Google play 

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us