



Hon. Mayor and Members of the City Council:

This is the report for the week ending March 26, 2021.



1. **Meeting Notes**

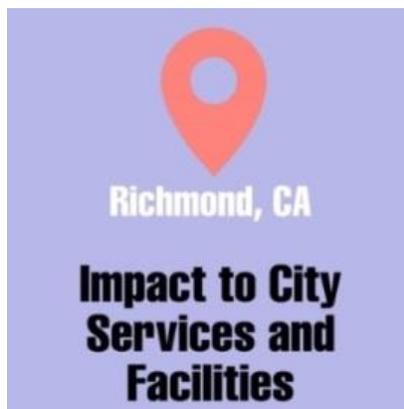
The next City Council meeting is scheduled for Tuesday, April 6<sup>th</sup>. Enjoy the next week off!

2. **Coronavirus (COVID-19) Updates**

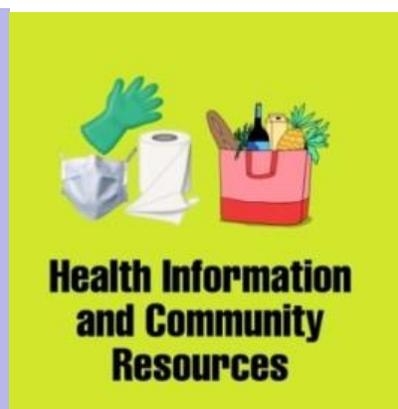
The following information is an ongoing list of resources and significant updates regarding COVID-19.



**Shelter In Place**



**Richmond, CA**  
**Impact to City Services and Facilities**

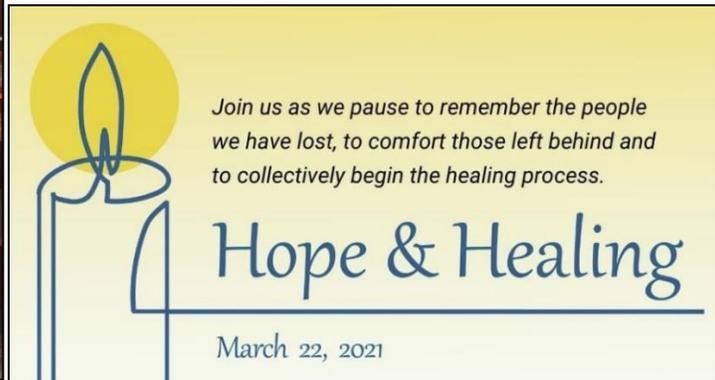


**Health Information and Community Resources**

**City of Richmond Partners with County for Hope & Healing Memorial**

On Monday, March 22, 2021, the City of Richmond joined Contra Costa County and twelve cities and entities in remembering lives lost from COVID-19. County Supervisors and the Health Services Director were among the speakers. Our flags were lowered to half-staff to respect those who have passed away. The solemn event was presented virtually and can be viewed at <https://www.youtube.com/watch?v=83jaK-gznSY>  
In Richmond, we have so far lost 84 lives to COVID-19. Countywide, 734 lives have been lost.

The City of Richmond joins the families and friends in mourning the lives of residents and employees lost to this horrible virus. The City is committed to keeping our community informed and protected by providing weekly updates and supporting the COVID-19 testing and vaccination clinics. We would also like to thank our essential workers for continuing to provide necessary services that our community relies on.



### 3. **Upcoming Events**

#### **Drive Thru Food Giveaway: Monday, March 29<sup>th</sup>**



**DRIVE-THRU  
FOOD GIVE-AWAY**

**Monday, March 29th  
11:00am-1:00pm**

**Richmond Civic Center  
325 Civic Center Plaza  
Parking Lot Across from Library**

First come, first served while supplies last.

For other distributions visit:  
[foodbankccs.org/getfood](http://foodbankccs.org/getfood)



**DISTRIBUCIÓN DE ALIMENTOS  
A SU COCHE (ESTILO DRIVE-THRU)**

**Lunes 29 de marzo  
De 11:00am a 1:00pm**

**Richmond Civic Center  
325 Civic Center Plaza  
Estacionamiento frente a la biblioteca**

Servicio sera por orden de llegada,  
mientras duren los alimentos.



## **Richmond Youth Council Discussions, March series: Let's talk about Feminism**

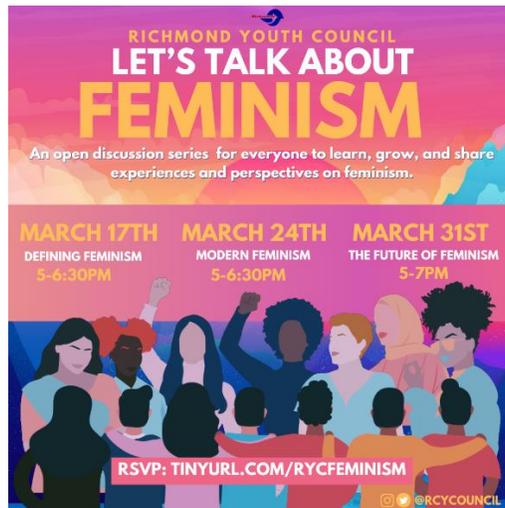
The Richmond Youth Council is excited to introduce their March series: Let's Talk About Feminism, dedicated to both learning and sharing experiences about feminism!

**Defining Feminism | March 17th, 5:00-6:30 P.M.** - What does feminism mean to you? Join them as they discuss different types of feminism, the purposes and goals of feminism, and the effects of deep rooted toxic masculinity and internalized misogyny in our society.

**Modern Feminism | March 24th, 5:00-6:30 P.M.** - How can we involve all communities and identities in feminism? Join them as they discuss challenges and progress that the feminist movement faces today. They'll be diving into history and legislation, intersectionality within feminism, and people's perceptions of feminism.

**The Future of Feminism | March 31st, 5:00-7:00 P.M.** - What do you envision for the future of this movement?

**RSVP: [TINYURL.COM/RycFEMINISM](https://tinyurl.com/rycfeminism)**



## **Arts and Culture Community Workshops**

The Richmond City Manager's Office, Economic Development, Arts & Culture Division invites you to the upcoming Arts and Culture Community Workshops. The Arts and Culture Division is proposing updates to the Arts and Culture-related ordinances, policies, and procedures. We would like to share and seek your input on the proposed updates to the documents.

The workshops will provide an opportunity to:

- Learn about the Arts & Culture Division, including the Public Art Program

- Review proposed updates to Arts and Culture documents, including Public Art Program documents, Performing Arts and Temporary Artwork on City-Owned Property document, and more
- Provide input on the proposed updates to the Arts and Culture ordinances, policies, and procedures

If you require Spanish translation, please request it while registering 48 hours prior to the meeting. Servicios de interpretación en español están disponibles a petición al registrarse 48 horas antes de los talleres.

### Workshop Dates and Registration:

March 30, 2021, 11:00 A.M.-12:00 P.M.

Register here: <http://bit.ly/ArtsandCulture-Registration-1>

March 31, 2021, 7:00 P.M. -8:00 P.M.

Register here: <http://bit.ly/ArtsandCulture-Registration-2>

To view the draft Arts and Culture-related ordinances, policies, and procedures and additional information about the workshops, visit: <https://bit.ly/Richmond-AC>. If you have questions, comments, or feedback about the documents, please email Winifred Day, Arts and Culture Manager, at [winifred\\_day@ci.richmond.ca.us](mailto:winifred_day@ci.richmond.ca.us).

The City of Richmond City Manager's Office, Economic Development, Arts and Culture Division invites you to:

## ARTS AND CULTURE COMMUNITY WORKSHOPS

We want to hear your input!

- Learn about the Arts & Culture Division, including the Public Art Program
- Review and provide input on the proposed updates to the Arts and Culture ordinances, policies, and procedures

Spanish interpretation services are available by request when registering 48 hours prior to workshops

La Oficina del Administrador Municipal de la Ciudad de Richmond, Desarrollo Económico, División de Arte y Cultura le invita a:

## TALLERES COMUNITARIOS DE ARTE Y CULTURA

¡Queremos escuchar sus comentarios!

- Aprenda sobre la División de Arte y Cultura, incluyendo el Programa de Arte Público
- Revisar y dar sus comentarios sobre las actualizaciones propuestas a las ordenanzas, políticas y procedimientos de Arte y Cultura

Servicios de interpretación en español están disponibles a petición al registrarse 48 horas antes de los talleres

**Community Workshop #1**  
**Date:** Tuesday, March 30, 2021  
**Time:** 11:00 AM - 12:00 PM  
**Please register here:** <http://bit.ly/ArtsandCulture-Registration-1>

**Community Workshop #2**  
**Date:** Wednesday, March 31, 2021  
**Time:** 7:00 PM - 8:00 PM  
**Please register here:** <http://bit.ly/ArtsandCulture-Registration-2>

**Taller comunitario #1**  
**Fecha:** Martes, 30 de marzo de 2021  
**Horario:** 11:00 AM - 12:00 PM  
**Por favor, regístrese en:** <http://bit.ly/ArtsandCulture-Registration-1>

**Taller comunitario #2**  
**Fecha:** Miércoles, 31 de marzo de 2021  
**Horario:** 7:00 PM - 8:00 PM  
**Por favor, regístrese en:** <http://bit.ly/ArtsandCulture-Registration-2>

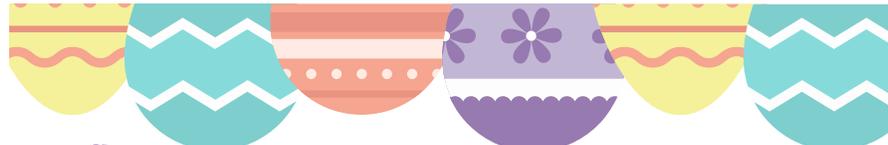
Winifred Day, Arts and Culture Manager  
[winifred\\_day@ci.richmond.ca.us](mailto:winifred_day@ci.richmond.ca.us)

Winifred Day, Arts and Culture Manager  
[winifred\\_day@ci.richmond.ca.us](mailto:winifred_day@ci.richmond.ca.us)

Winifred Day, Arts and Culture Manager  
[winifred\\_day@ci.richmond.ca.us](mailto:winifred_day@ci.richmond.ca.us)

## **Annex Senior Center Annual Easter Celebration**

Join the Annex Senior Center on Thursday, April 1st from 11:00 A.M. to 1:00 P.M. for our annual Easter celebration! We will have entertainment from our classes and egg decorating as well! Visit: <https://tinyurl.com/SeniorsDPRCLaunchPad> for the details.



 RICHMOND  
CSD  
COMMUNITY SERVICES  
DEPARTMENT  
ENRICHING OUR COMMUNITY

COME JOIN THE ANNEX SR.  
CENTER FOR OUR ANNUAL  
EASTER CELEBRATION!

**Thursday, April 1st**  
**11:00 am - 1:00 pm**

We will have entertainment from our classes. Start decorating your eggs and we will show them off during the zoom.

<https://tinyurl.com/SeniorsDPRCLaunchPad>



## **Community Budget Meetings**

Members of the community, you are invited to attend the City of Richmond's Community Budget Meeting hosted by the Finance Department. Come learn about the city's budget process, an overview of the City's finances, and how the American Rescue Plan impacts our city's finances. City staff will be available for questions, and Spanish translation will be provided.

You are invited to participate in any of the meetings listed on the flyers below. We'll see you there!

CITY OF RICHMOND  
**Community  
Budget Meetings**

HOSTED BY THE FINANCE DEPARTMENT

JOIN US!

MEETINGS WILL BE HELD:

**April 7, 2021 at 6:00 P.M.**

**May 6, 2021 at 4:00 P.M.**

**June 3, 2021 at 6:00 P.M.**

You will receive an overview of the City's budget process, information on the City's finances, and the American Rescue Plan. City staff is also available to answer questions.

**We look forward to your attendance and input!**

RSVP to get the Zoom link, ask questions, or request Spanish interpretation (at least 48 hours in advance of the meeting):

✉ [community\\_budgeteci.richmond.ca.us](mailto:community_budgeteci.richmond.ca.us)

☎ 510.620.6740



CUIDAD DE RICHMOND  
**Reuniones Comunitarias  
sobre el Presupuesto**

Toda la comunidad está invitada a asistir a la reunión comunitaria del presupuesto organizada por el Departamento de Finanzas

LAS REUNIONES SE LLEVARÁN A CABO:

**7 de abril de 2021 - 6:00 p.m.**

**6 de mayo de 2021 - 4:00 p.m.**

**3 de junio de 2021 - 6:00 p.m.**

Recibirá una descripción general sobre el proceso del presupuesto municipal, información sobre las finanzas de la ciudad, e información sobre el Plan de Rescate Estadounidense (American Rescue Plan). El personal de la Ciudad estará disponible para contestar sus preguntas.

**¡Esperamos su asistencia y sus comentarios!**

Comuníquese con nosotros para confirmar su asistencia, obtener el enlace de Zoom, hacer preguntas o solicitar interpretación en español (al menos 48 horas antes de la reunión):

✉ [community\\_budgeteci.richmond.ca.us](mailto:community_budgeteci.richmond.ca.us)

☎ 510.620.6740



4. **Fire**

**American Red Cross Leadership Development Center for Youth**

The American Red Cross is hosting a four-day virtual conference for youth to learn about leadership skills such as teamwork, public speaking, and diversity awareness. The Leadership Development Center (LDC) builds confidence and lasting friendships. Through service learning and hands-on, interactive games, participants leave empowered to serve their communities. Students attending LDC will participate in workshops on topics including disaster preparedness, diversity, public speaking, leadership, and international relations.

The program is accepting students in **grades 9–12 (including graduating seniors)** who are interested in gaining new skills and meeting Red Cross youth throughout our region. Deadline to apply is **April 15, 2021**.

To sign up online, please visit our registration page: <http://bit.ly/LDCregistration>  
Feel free to contact youthNCCR@redcross.org with any questions.

**Leadership Development Center**

June 21 – 24



5. **Internal Services**

**Finance**

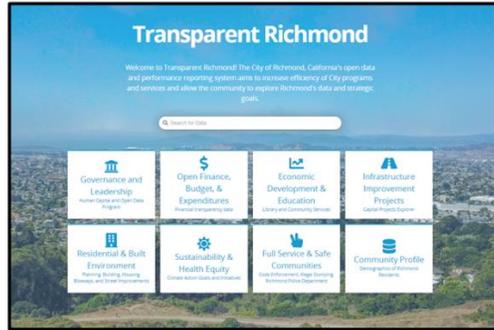
**Open Requests For Bids/Request For Proposals**

|              |  |              |
|--------------|--|--------------|
| Public Works | Via Verdi Slope Stabilization Project            | Due: 4/02/21 |
| Public Works | Marina Bay Parkway Force Main Relocation Project | Due: 4/23/21 |

**Information Technology**

**Transparent Richmond**

Check out Transparent Richmond ([www.transparentrichmond.org](http://www.transparentrichmond.org)), the City of Richmond’s citywide open data and performance reporting system. The open data platform currently spans 11 city departments and contains over 300 datasets, visualizations, and performance measures, many of which feature monthly, weekly or daily updates.

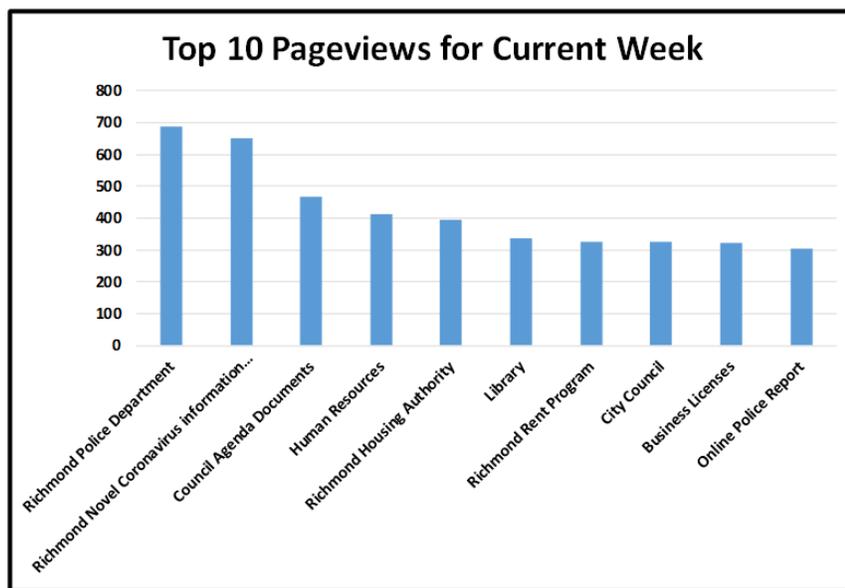


Transparent Richmond aims to accomplish the following:

- Improve the collective understanding of all city services.
- Automate performance data to help track and meet budget and service goals.
- Leverage evidence-based analysis to develop innovative solutions that improve the quality of city services.

The city plans to add more datasets and visualizations over time and invites the community to propose additional information for the site. To nominate new data and visualizations, visit <https://www.transparentrichmond.org/nominate>.

### Social Media Statistics for this Week



## KCRT Datanet For The Week



### KCRT TV Channel 28 - New Episodes Of Current Programming

Current recent specials/segments: Highlights of Women's Day, a recut of the Mayor's State of the City Address as separate standalone, Tibetan Flag Raising Ceremony on "NewsBytes", "The Artist in Society: Talking with Hershell West" (produced by filmmaker Eve Ma), three Contra Costa Health Services' COVID videos with Michelle Milan interviewing three African American representatives (being used on KCRT's "NewsBytes"), Michelle Obama Virtual Grand Opening (video courtesy of WCCUSD), "Virtual National Night Out", and "National Electric Drive Week"; the GRID Alternatives' and City of Richmond's "No-Cost Solar Workshop", and the City's Mask Videos.

All-new episodes of "Colour in Your Life", "Creature Features", "The Jet Set", and multiple episodes of "Sidewalks Entertainment." All-new episodes of "Colour in Your Life", "Creature Features", "The Jet Set" and multiple episodes of "Sidewalks Entertainment."

You may find the full schedule at <http://www.ci.richmond.ca.us/3176/Schedule>



## 6. **Library and Community Services**

### **Community Services (Recreation)**

#### Virtual and In-Person After-School Programs

We are back with in-person after-school programming! The program runs starts on Monday, March 22, 2021 and runs Monday through Friday from 2:30 P.M. to 6:00 P.M. Masks and social distancing protocols will continue to be implemented.

Can't do in-person? That's okay! We also still offer our virtual after-school programming as well!

Sign up today at [tinyurl.com/richmondrecreation!](https://tinyurl.com/richmondrecreation)

**ACHIEVE & ELEVATE VIRTUAL AFTER-SCHOOL PROGRAMS**

**Join our 2021 Virtual After-School Programs!**  
Spend your out-of-school time with your recreation friends and staff from May Valley and Nevin Community Center in a fun and engaging virtual program setting.

Log in at 3:30 pm for our Afternoon Message, then visit your favorite recreation center for Homework Time and Help. Each day, we will provide fun activities, arts & crafts, games, and movement.  
\*No Programming during Spring Break nor Memorial Day

**April 1 - June 9, 2021**    **\$20 per month!**  
 **Monday - Friday**    **K - 6th Grade**  
**3:00 pm - 6:00 pm**

|   |   |
|---|---|
| <h3 style="text-align: center;">IN-PERSON<br/>AFTER-SCHOOL PROGRAM</h3> <p>The in-person after-school program is back once again for the 2020-2021 school year!</p> <p>The after-school program is designed to stimulate and engage youth Monday through Friday with an abundance of activities provided by caring staff.</p> <p>Enrollment is simple and easy--just complete a registration form online. Space is limited so sign up NOW!</p> <p>Social distancing and mask-wearing protocols will be followed.</p> <p> Richmond Recreation Complex @ 3230 Macdonald Ave.</p> <p> Starts Monday, March 22, 2021<br/>Monday - Friday</p> <p> 2:30 PM - 6:00 PM</p> <p> K - 8th Grade</p> <p> \$20 per week per child</p> <p> <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a></p> | <h3 style="text-align: center;">PROGRAMA DESPUES DEL<br/>ESCUELA EXTRACURRICULAR</h3> <p>¡El programa extracurricular en persona está de regreso para el año escolar 2020-2021!</p> <p>El programa está diseñado para estimular e involucrar a los jóvenes de lunes a viernes con una gran cantidad de actividades a cargo del personal atento.</p> <p>La inscripción es sencillo y fácil de simplemente llenar un formulario de registro en línea. El espacio es limitado así que ¡Participa!</p> <p>Se seguirán los protocolos de distanciamiento social y uso de mascarillas.</p> <p> Richmond Recreation Complex @ 3230 Macdonald Ave.</p> <p> Comienza Lunes 22 de Marzo, 2021<br/>Lunes - Viernes</p> <p> 2:30 PM - 6:00 PM</p> <p> K - 8vo grado</p> <p> \$20/semana por niño</p> <p> <a href="http://tinyurl.com/richmondrecreation">tinyurl.com/richmondrecreation</a></p> |
|---|---|

## Senior Tax Aide

The tax filing deadline has been extended to May 15! Are you a senior and need assistance for tax season? Don't fret! You still have plenty of time. Email [S73051407@aarpfoundation.org](mailto:S73051407@aarpfoundation.org) or call one of the numbers listed to get started!





# SENIOR TAX AID ASSISTANCE



**Please send an email to  
[S73051407@aarpfoundation.org](mailto:S73051407@aarpfoundation.org)**

**In the email provide your request for  
service, contact email, and phone number.**

**If you have any questions, please call the  
Richmond Senior Center at (510) 620-8087  
Or the Annex Senior Center (510) 620-6812**

## Virtual or In-Person Spring Break Camp!

Have you signed up yet? Spots are filling up fast! Join us from Monday, April 5 through Friday, April 9 from 10:00 A.M. to 4:00 P.M. for either our virtual spring break camp or in-person spring break camp! We'll have fun activities every day from all of your favorite recreation staff with arts & crafts, fitness activities, games, and more! In-person camp will adhere to mask-wearing and social distancing protocols.

Sign up today at [tinyurl.com/richmondrecreation](https://tinyurl.com/richmondrecreation).



Come join City of Richmond's Recreation Staff for our

# In-Person Spring Break Camp

Join recreation staff for a fun in-person camp featuring: games, story time, arts & crafts, exercise activities and special guests.

**Register at**  
<https://apm.activecommunities.com/richmond>

April 5 - April 9       \$75/participant

 10:00 am - 4:00 pm       6-12 yrs

 Richmond Recreation Complex - 3230 Macdonald Ave



## Virtual Spring Break Camp!

Recreation staff will host arts & crafts, fitness, online group games, and other entertainment!



**\$20.00 for the entire week!**

Must be registered to receive Zoom link for all activities.

Sign up!  
**(510) 620-6793**  
[registration@ci.richmond.ca.us](mailto:registration@ci.richmond.ca.us)

**April 5 - 9 2021**

**10am - 4pm**

**Lunch:  
12pm - 1pm**



## **Employment and Training Department**

### **RichmondWORKS, America's Job Center of California<sup>SM</sup> (AJCC) Business Services**

RichmondWORKS Business Services is available to assist local businesses through our On-the-Job Training Program (OJT). This program is provided at no cost to the business. Companies can use OJTs to hire and train promising job candidates who have some – but not all – of the skills necessary for the job. Please contact our Business Service Representatives at 510-307-8014 to discuss this opportunity.

To learn more about RichmondWORKS Business Services, please visit our website at: <http://www.ci.richmond.ca.us/661/RichmondWORKS>

**YOU HIRE = WE PAY**

On-the-Job Training Programs that saves you money & time!



**COST SAVINGS**  
We will reimburse 50% of wages paid to qualified new hires for up to 12 weeks and provide business services at NO charge to you.

**SKILLED WORKFORCE**  
We will match your business needs with a skilled job applicant pool with valuable experience for vital jobs in building trade, health-related professions, information technology and warehouse/transportation/logistic.

**CONVENIENCE**  
We will do ALL the paperwork!

**NEXT STEPS:**

- 1) Make an appointment with a Business Services Representative to discuss hiring needs.
- 2) Obtain recruitment services and review the resumes of pre-screened candidates.
- 3) Interview and hire the strongest candidates, reverse referral of candidates welcome.

**Businesses may qualify for additional hiring incentives.**

**Business Service Representative**

Monica Castrillo  
510-307-8003  
[mcastrillo@richmondworks.org](mailto:mcastrillo@richmondworks.org)



## RichmondWORKS Job Seeker Tips:

Some local employment opportunities include:

- RichmondWORKS has an Internship Opportunity: Program Assistant & Customer Service, position available for the right candidate. This position is a temporary (6 mos. – 1 yr.) paid learning experience provided through State/Federal grant programs; the goal of this internship is to educate the incumbent in the necessary skills it takes to succeed in future employment opportunities. Hours: 30-40 hours/week. Salary: \$16-18/hr. DOE.
- This position is open until filled. For more information, please contact Monica Castrillo, RichmondWORKS Career Services, [mcastrillo@richmondworks.org](mailto:mcastrillo@richmondworks.org).
- Senior Helpers of the East Bay is now accepting applications for the Home Care Aide Apprenticeship Program. Apprentices will be paid for time worked not less than:
  - \$15.00 per hour for the first 0 – 6 months/1000 hours
  - \$15.50 per hour for the second 7 – 18 months/1000 hours
  -

For more information, contact Paloma Parra, Senior Helpers of the East Bay, [pparra@seniorhelpers.com](mailto:pparra@seniorhelpers.com) or Monica Castrillo, RichmondWORKS Career Services, [mcastrillo@richmondworks.org](mailto:mcastrillo@richmondworks.org).

- Opportunities at Amazon! For more information Text SFNOW8 to 77088 or visit the link [www.amazon.com/bayareahourlyjobs](http://www.amazon.com/bayareahourlyjobs)
- TSA IS NOW HIRING!!! Transportation Security Officers (TSOs) at Oakland International Airport (OAK); Part-time positions start at \$20.13 per hour. Apply today! Text “OAK” to 95495 or visit <https://hraccess.tsa.dhs.gov/hraccess/index.html> Questions? Email: [HelpDesk@mailserver-hraccess.tsa.dhs.gov](mailto:HelpDesk@mailserver-hraccess.tsa.dhs.gov)

## 5 JOB SEEKER TIPS TO GET YOU STARTED

**one** **Build a social presence**

- Maintain up-to-date profiles that present you professionally
- Connect with professionals in your field
- Follow companies you're interested in working for

**two** **Network**

- Talk to friends, family, and alumni networks
- Join professional and industry groups or volunteer
- Request informational meetings with "key" people at companies you're interested in

**three** **Do Your Research**

- Research and follow companies you'd like to work for
- Learn from professionals who have interesting careers
- Learn about the recruiters or hiring managers for positions you apply to

**four** **Develop new skills**

- Attend workshops and trainings
- Take a class
- Get a certification

**five** **Build Your Resume**

- Customize each resume and cover letter for the specific role
- Use a professional sounding email address
- Be able to demonstrate your skills, passion, and goals quickly and effectively

**1 Richmond WORKS**  
One-Stop Career Center

## Library Updates

## Homework Help

Connect with [Brainfuse's HelpNow](#) from our website.

## HelpNow includes:

- **Live Tutoring:** Submit a question in the online classroom and receive live, one-on-one assistance from a Brainfuse tutor, 1:00 P.M. to 10:00 P.M., seven days a week!
- **Writing Lab & Ask a Question:** Submit your writing sample, or submit a homework question. Tutors will respond within 24 hours.
- **SkillSurfer & LEAP Learning Platform:** Take tests to determine what skills you need to improve your grades. Work with a live tutor, or use videos, to help you practice and improve those skills.

Requests for live tutoring are picking up! In February, we had 110 inquiries online, including database usage, skill building, and live tutoring sessions.

Tutors serve middle school and high school students in specific subjects, and they help kindergarten and elementary students as well. You can also select a tutor who speaks Spanish, if that is more convenient. If you have questions on how to navigate HelpNow, call us at 510-620-6557.



### Kids Kits

Starting March 31<sup>st</sup>, ask for our spring activity kit from the Children's Department at 510-620-6557, and we can recommend and find books for you too!



*Coffee filter chromatography 3/18 and 3/25/21*

For STEAM activities most Thursdays, check our [RPL Childrens Facebook](#) page.

Also, stay tuned on Facebook for upcoming family programs in April and June.

### Tableside Service Update

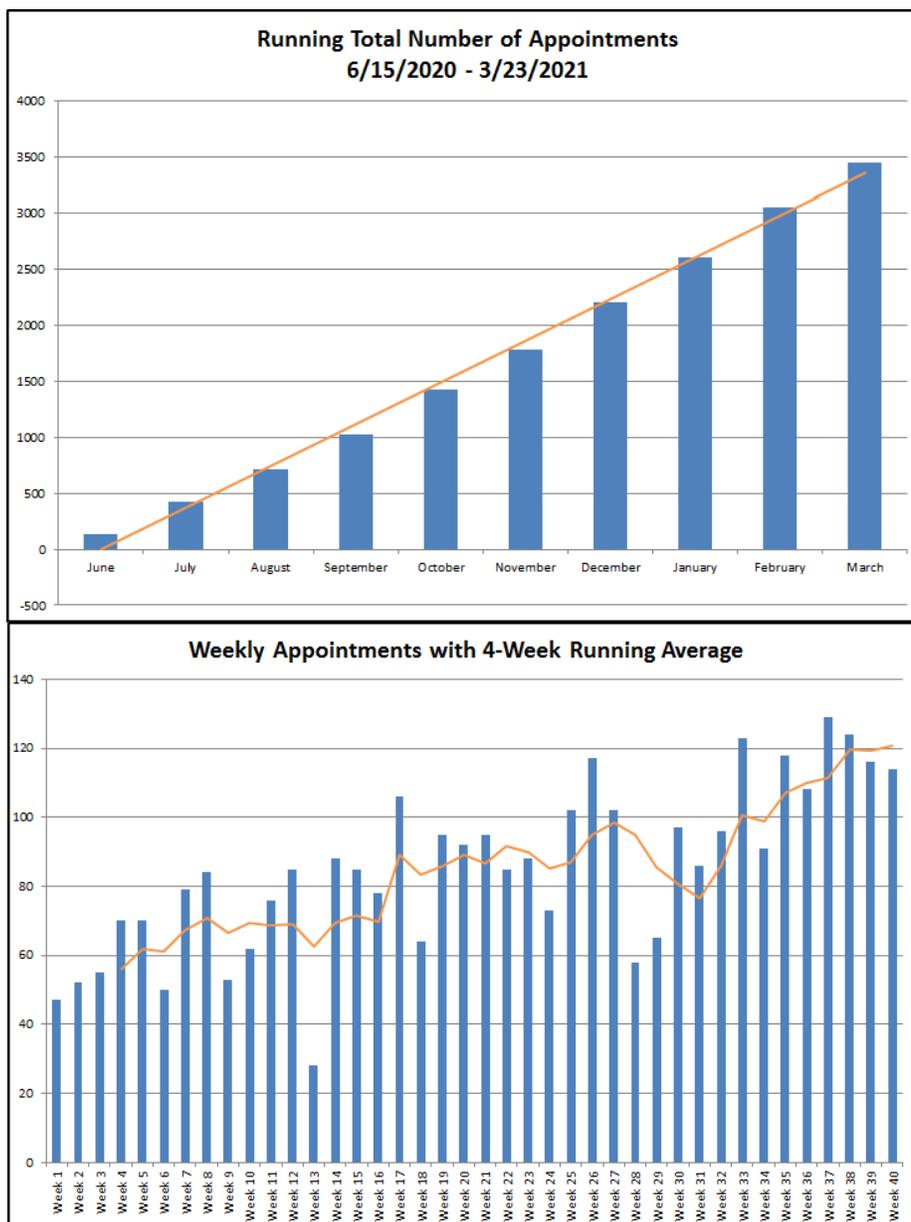
The Richmond Public Library began its Tableside Service on June 15, 2020, in an effort to make library materials available to the community while our buildings themselves remain closed. Since this service has been available, the Richmond Public Library has

had 3,455 successful appointments, getting tens of thousands of books, magazines, DVDs, craft kits, and more into the hands of our community.

Remember: our Tableside Service is available by appointment 10:00 A.M. to 4:00 P.M., Monday through Friday, at the Main Library and 1:00 P.M. to 4:30 P.M., Tuesdays and Thursdays, at the Bayview and West Side branches. Call us at 510-620-6561 for more information or visit us online at <http://richmondlibrary.org>.

Below are representations of our running total of appointments and the weekly totals for the first 40 weeks with a 4-week running average.

Tableside Service Statistics



## **The Literacy for Every Adult Program (LEAP) Highlights an ESL Student**

Guadalupe Martinez has been a LEAP student for a few years now and is currently attending virtual classes every Tuesday and Thursday in the Advanced ESL Level taught by our ESL teacher, Hilaria Wright. Although Ms. Martinez has always been very studious, it wasn't until the pandemic hit that she took her studies to the next level. When asked how LEAP has helped her personally, Guadalupe not only expressed seeing improvements in her English skills but utilizing those skills in her everyday life.

Guadalupe sees herself getting better at reading and writing, and takes time to study outside of class and read books in English just for fun. Her teacher, Hilaria Wright validated that claim by saying, "she does so well in the class and I've noticed her confidence level is up because she is participating more in class". Guadalupe's confidence has definitely gone up. With the help of her classes, Guadalupe finds herself being able to communicate with her doctors, make appointments, and order medicine without the help of her children. She's learned how to use the computer and uses it to login into her banking account and make necessary changes. She even sets up online classes for her special needs child to assist him with his schoolwork. Guadalupe has gained so much independence from utilizing her English skills that she taught herself how to drive and said that her quality of life has been at its best and wants to thank LEAP for giving her tools to be able to navigate on her own.

Guadalupe shares how a younger version of herself wouldn't have been able to take the classes as serious as she is now. She remembers always working really hard to care and raise her children. She never had time to focus on herself let alone her education. It wasn't until she retired that she decided to refocus and take advantage of her education. Her tenacity and commitment to the LEAP program has transformed her life for the better.

If you are interested in enrolling at LEAP or would like to learn more about our ESL classes, please contact the LEAP office at 510-307-8084 to schedule an appointment or visit our website at <https://www.ci.richmond.ca.us/788/Literacy-Program-LEAP> to learn more about the program. Also, please check LEAP's revamped Facebook page at <https://www.facebook.com/LEAPRICHMONDCA/>.

## **7. Police**

### **Officer's Retirement**

Richmond Police Department's Detective Chris Decious retires after 27 years of dedicated service as a police officer.

In 1994, Detective Decious began his career in law enforcement when he was hired as a police officer by the Vacaville Police Department. Chris went through his training program immediately after being sworn in, and spent six years serving the Vacaville community.

In 2000, Chris' desire to serve a community dedicated to the Community Policing philosophy led him to apply with the Richmond Police Department. He was hired, and spent the next 21 years serving the residents of Richmond.

During his tenure in Richmond, Detective Decious served in various detective roles including the property crimes, robbery, and homicide units. He was also instrumental in serving as one of the department's Police Training Officers (PTO), as well as serving as member of the Firearms and Tactics Team, Mobile Field Force, crime scene investigator, and a board member of the Richmond Police Officer's Association. In 2019, during his second term in the Homicide Unit, Chris was awarded the Detective of the Year award for his efforts and dedication to mentor younger detectives and ability to solve homicides and other violent crimes.

Also in 2019, the Richmond Police Communications Center was in dire need of assistance due to critical staffing shortages. Chris took the initiative to receive training as a part-time dispatcher to assist the center. Chris spent his off-duty time as a "junior dispatcher", a title he earned for working 1,450 hours where he fielded over 8,000 emergency calls!

As you can see, Detective Decious has left a rather large footprint in the Richmond Police Department, and more importantly, he touched many lives while he served the Richmond community. Detective Chris Decious, thank you for your 27 years of honorable and incredible service to the public. Please join us in celebrating an illustrious career, and congratulating him in a well-deserved retirement.



## **DUI / Driver's License Checkpoint**

The Traffic Unit will be conducting an impaired driver/driver's license checkpoint on the evening of 04/03/2021. The checkpoint will be held in the city's Central District. The checkpoint is made possible by grant funding from the California Office of Traffic Safety. The purpose of the checkpoint is to get impaired and unlicensed drivers off our city's streets.

Many ask why we advertise we will be conducting a checkpoint. The simple answer is, we are required to do so by law.

Please don't drink and drive, and only drive if properly licensed and insured!



## **Proactive Patrols Result In Two More Guns Off The Streets**

While on patrol in the Northern District, Officer Woody's attention was drawn to a car with illegally tinted front windows. As she walked toward the car, she smelled burnt marijuana and noticed the driver was suspiciously reaching around inside. The driver, who was unlicensed, told Officer Woody he had been smoking weed, and even showed her an open bag of marijuana!

During her investigation, Officer Woody found a fully loaded orange-colored gun in the driver's possession. We are thankful that this gun was taken off of the streets before potentially being mistaken for a toy, with devastating consequences.

Several hours later, Officer Moschetti noticed a suspicious car parked in the Central District, in an area where stolen cars are often abandoned. While speaking with one of the occupants, Officer Moschetti discovered that he was on parole for robbery and had recently been released from prison.

Officer Moschetti later saw the handle of a gun sticking out from under the front seat. Further investigation revealed that the gun had been stolen during a burglary in Sacramento County!

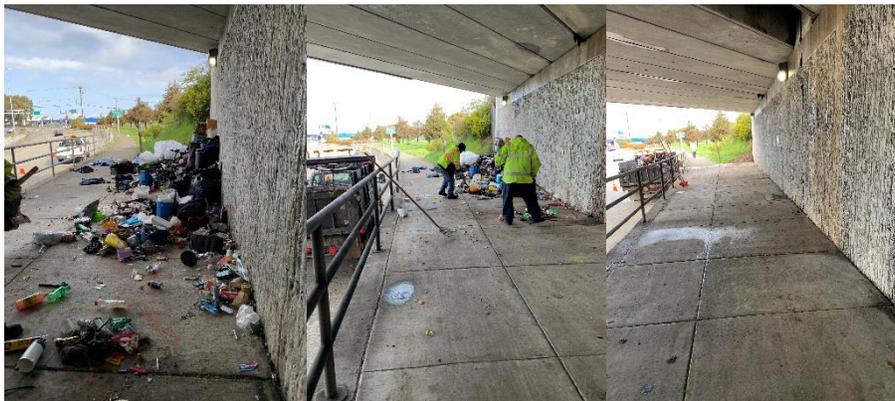
Your Richmond police officers are working hard every day to make your community is a safer place! We are relieved that both incidents resulted in a safe conclusion for everyone involved.



## 8. **Public Works**

### Abatement

Abatement crews removed encampments blocking sidewalks and the Bay Trail, cleared debris near homeless encampments, repaired damaged City fencing, abated weeds from public right of ways, removed illegally dumped debris and graffiti from various locations throughout the City.





*Encampment & Debris Abatement*



*Fence Repair*



*Weed Abatement*



*Illegal Dumping & Graffiti Abatement*

### **Facilities Maintenance**

Stationary Engineers performed daily pool maintenance and Civic Center Plaza boiler inspections, replaced steam valve actuator in the Catalina Room of the Auditorium, fixed the sink faucet in the Information Technology area, repaired the safety sensor at Fire Station #67, cleared shower drains at Fire Station #63, fixed the flushometer at Fire Station #63 and repaired the urinal at the Plunge.



*Urinal Repair*

### **Pavement Maintenance**

Streets crews performed hotmix patching on 5<sup>th</sup> Street between Ohio Avenue and Florida Avenues and on Washington Avenue, repaired asphalt at Nicholl Park and fixed potholes from the outstanding list.



*Hotmix Patching*

Street Sweeping crews swept the third Monday through Friday in the following neighborhood council areas: Santa Fe, Point Richmond, Marina Bay, Coronado, Metro Richmore Village, Pullman, Cortez/Stege, Park Plaza, Laurel Park, City Center, Richmond Annex, Parkview, Panhandle Annex and Eastshore. Staff also swept bicycle lanes on Ohio Avenue.



*Bicycle Lane Sweeping*

Signs and Lines crews fabricated 40 new signs, installed 15 new signs in various locations, installed delineators on Macdonald Avenue, placed pedestrian guardrail, installed white pavement markings and painted red and blue curbs in various locations.



*Pavement Markings and Pedestrian Guardrail Installation*



*Delineator Installation*

## Water Resource Recovery Division

### Wastewater Treatment Plant – Fats, Oils, & Grease (FOG)

PLEASE! DO NOT PUT GREASE DOWN THE DRAIN! Heavy grease has been reported at Richmond's sewer treatment plant. Grease clogs pipes and can be detrimental to the function of the plant.

For more information about Fats, Oils, and Grease (FOG), please call 510-620-6594.

**GREASE ALERT!**  
Fats, Oils and Grease can clog our sewer pipes and can cause you **COSTLY** backups in your condo or apartment.

**FIGHT F.O.G.**  
Fats, Oils & Grease can clog the sewer pipes in your area!

The City of Richmond was in your neighborhood working to keep the sewer lines clean, which helps prevent sewer overflows that can pollute our creeks, rivers, and groundwater. Help us fight future sewer backups in your area.

By following a few simple steps, you can help prevent sewer backups and spills:

1. Pour cooled fats, oils and grease into a covered, disposable container and throw it into your garbage can. Never pour fats, oils or grease down sink drains or toilets. COOL IT, CAN IT, TRASH IT.™
2. Soak up remaining oils and grease with an absorbent material such as paper towels, and throw it into your garbage can.
3. Before you wash dishes, scrape food scraps, fats, oils and grease into your garbage can.
4. Use sink strainers to catch any remaining food waste while washing dishes.

**Richmond**  
For more information, contact the City of Richmond at (510) 620-6594

### Planta de Tratamiento de Aguas Residuales – Aceites y Grasas (FOG)

¡POR FAVOR! ¡NO PONGA GRASA POR EL DRENAJE! Se ha reportado grasa pesada en la planta de tratamiento de alcantarillado de Richmond. La grasa obstruye las tuberías y puede ser perjudicial para la función de la planta.

Para obtener más información sobre aceites y grasas (FOG), llame al 510-620-6594.

## Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2020-2021 Fiscal Year for sewer lateral work completed between 7/1/2020-6/30/2021.

For more information about the Sewer Lateral Grant Program, please visit [www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program](http://www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program) or call 510-620-6594.

**CITY OF RICHMOND**  
Water Resource Recovery Department  
Attn: Sewer Lateral Grant Program  
10000 Sycamore Drive  
Richmond, CA 94804  
Phone: (510) 620-6594  
www.ci.richmond.ca.us

**Sewer Lateral Grant Program Application**  
Fiscal Year 2020-2021

**APPLICANT INFORMATION**

Property Owner(s) Name (PRINT) \_\_\_\_\_  
 Property Address (PRINT) \_\_\_\_\_  
 Mailing Address (if different than above) \_\_\_\_\_  
 Phone: \_\_\_\_\_ Cell: \_\_\_\_\_  
 Property Address:  Primary Residence  Second Property (owner qualification limited)  Other \_\_\_\_\_  
 Do not check if applicant is not the owner of the property.  
 Contractor bid amount: \_\_\_\_\_ Total amount paid by contractor: \_\_\_\_\_

**FOR OFFICE USE ONLY**

1) \_\_\_\_\_ 2) \_\_\_\_\_

3) \_\_\_\_\_ 4) \_\_\_\_\_

5) \_\_\_\_\_ 6) \_\_\_\_\_

7) \_\_\_\_\_ 8) \_\_\_\_\_

9) \_\_\_\_\_ 10) \_\_\_\_\_

11) \_\_\_\_\_ 12) \_\_\_\_\_

13) \_\_\_\_\_ 14) \_\_\_\_\_

15) \_\_\_\_\_ 16) \_\_\_\_\_

17) \_\_\_\_\_ 18) \_\_\_\_\_

19) \_\_\_\_\_ 20) \_\_\_\_\_

21) \_\_\_\_\_ 22) \_\_\_\_\_

23) \_\_\_\_\_ 24) \_\_\_\_\_

25) \_\_\_\_\_ 26) \_\_\_\_\_

27) \_\_\_\_\_ 28) \_\_\_\_\_

29) \_\_\_\_\_ 30) \_\_\_\_\_

31) \_\_\_\_\_ 32) \_\_\_\_\_

33) \_\_\_\_\_ 34) \_\_\_\_\_

35) \_\_\_\_\_ 36) \_\_\_\_\_

37) \_\_\_\_\_ 38) \_\_\_\_\_

39) \_\_\_\_\_ 40) \_\_\_\_\_

41) \_\_\_\_\_ 42) \_\_\_\_\_

43) \_\_\_\_\_ 44) \_\_\_\_\_

45) \_\_\_\_\_ 46) \_\_\_\_\_

47) \_\_\_\_\_ 48) \_\_\_\_\_

49) \_\_\_\_\_ 50) \_\_\_\_\_

51) \_\_\_\_\_ 52) \_\_\_\_\_

53) \_\_\_\_\_ 54) \_\_\_\_\_

55) \_\_\_\_\_ 56) \_\_\_\_\_

57) \_\_\_\_\_ 58) \_\_\_\_\_

59) \_\_\_\_\_ 60) \_\_\_\_\_

61) \_\_\_\_\_ 62) \_\_\_\_\_

63) \_\_\_\_\_ 64) \_\_\_\_\_

65) \_\_\_\_\_ 66) \_\_\_\_\_

67) \_\_\_\_\_ 68) \_\_\_\_\_

69) \_\_\_\_\_ 70) \_\_\_\_\_

71) \_\_\_\_\_ 72) \_\_\_\_\_

73) \_\_\_\_\_ 74) \_\_\_\_\_

75) \_\_\_\_\_ 76) \_\_\_\_\_

77) \_\_\_\_\_ 78) \_\_\_\_\_

79) \_\_\_\_\_ 80) \_\_\_\_\_

81) \_\_\_\_\_ 82) \_\_\_\_\_

83) \_\_\_\_\_ 84) \_\_\_\_\_

85) \_\_\_\_\_ 86) \_\_\_\_\_

87) \_\_\_\_\_ 88) \_\_\_\_\_

89) \_\_\_\_\_ 90) \_\_\_\_\_

91) \_\_\_\_\_ 92) \_\_\_\_\_

93) \_\_\_\_\_ 94) \_\_\_\_\_

95) \_\_\_\_\_ 96) \_\_\_\_\_

97) \_\_\_\_\_ 98) \_\_\_\_\_

99) \_\_\_\_\_ 100) \_\_\_\_\_

**Sewer Lateral Grant Program Application Guidelines**

Application and copies of the required documents listed below must be submitted to:  
Sewer Resource Recovery Center - 10000 Sycamore Drive, 1<sup>st</sup> Floor, Richmond, CA 94804  
Center Hours: Monday-Friday 8:30am-5pm  
800.448.6886/6886

The City of Richmond reimburses obtaining estimates from at least three (3) contractors.

**Eligibility:**

- Property served by the City of Richmond Sanitary Municipal Sewer District.
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full bill reimbursement must be completed during the fiscal year (July 1, 2020 to June 30, 2021).
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

**Required Documents:**

- Only Lateral Grant Applications dated 6/30/2020 or newer will be accepted.
- Contractor's final paid or full invoice.
- Proof of payment (copy of cancelled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after enforcement permit inspections are approved).
- Grant Deed (change of ownership) taken place within last 3 months and/or if property is under a Trust.
- No exempt organizations must submit proof of tax-exempt status.

**Award Limits:**

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- This program can be suspended at any time without prior or advanced notification or posting.
- Property owners are eligible for **50%** sewer lateral grant reimbursement except in a Home on a First Come, First Served basis until all Sewer Lateral Funds are exhausted.
- Starting July 1, 2020 and ending on 6/30/2021, the maximum sewer lateral grant reimbursement amount is \$1,500 per application.
- Incomplete applications will **NOT** be accepted.
- Applications will be accepted via email and mail at the time. This is subject to change.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

**PLEASE NOTE**  
Sewer Lateral Grant Program for Fiscal Year 2020-2021  
50% must be completed during the fiscal year (7/1/2020-6/30/2021) and be eligible for sewer lateral grant reimbursement.

## Trash Capture Project, Cutting Boulevard and S. 3<sup>rd</sup> Street

In 2017, CalTrans and the City of Richmond collaborated to implement the Trash Capture Project. The Contech Engineered Solutions system is a below-ground, flow-through treatment device that uses multiple treatment processes including swirl concentration and continuous deflective separation (CDS) to screen, separate and trap trash, debris, sediment, hydrocarbons and other pollutants from stormwater runoff. Veolia Water, in conjunction with the City of Richmond, successfully installed three such devices in 2017, 2018, and 2019; another device is being installed on Cutting Boulevard and S. 3<sup>rd</sup> Street.

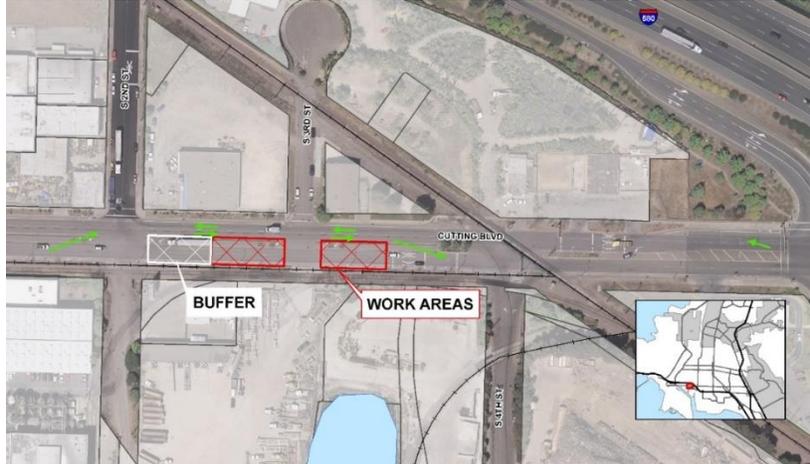
The Contractor is beginning work on this project. See pictures and descriptions below.



*Local contractor W.R. Forde began excavation on Cutting Blvd. in preparation for the trash capture device installation.*



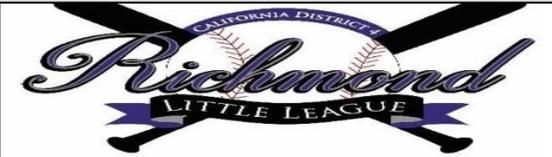
*Local contractor W.R. Forde has set up traffic control on Cutting Blvd. in preparation for the trash capture device installation (see City diagram below).*



For more information about the Full Trash Capture Project, please visit <https://www.ci.richmond.ca.us/3493/Trash-Capture>.

## 9. **Richmond Police Activities League**

### **Richmond Little League Baseball Sign-ups open now**



**2021 RLLBB Sign up's now!**

**League Starts April 3rd , 2021-On our new website**

1. Sign up on line at [WWW.RichmondLL.org](http://WWW.RichmondLL.org) Have Parent/Guardian fill out a Little League Registration Form and Medical Release Form **per player** on line.
2. Review forms to make sure they are filled out **completely & legibly** including, **email address** & Medical info if possible.
3. Payment fees as follows:
  - Teeball - \$75 (ages 4-6 yrs old)Any beginner 7 year old playing Teeball-\$125**
  - Baseball/Softball - \$125 (Ages 7 & Up) Siblings only \$100 each.**
  - If anyone has financial trouble do to Covid-19 ask about scholarship program.**
4. Any player that paid for 2020 registration and we or you have proof your fee's will be waived for 2021.
5. No fee's will be collected until we know we will have a season. Then 100% of fee's due will be paid in full before child is placed on a team.
6. All players will come to first workout on Saturday, March 6th at 10AM – 1PM at Nicholl Park. Masks **MANDATORY 100% OF THE TIME**. Bring all equipment but to practice. Each child should have their own helmets. Tell them to follow RLLBB on Facebook, Instagram (RichmondCALittleLeague) and website, [www.RichmondLL.org](http://www.RichmondLL.org)
7. To volunteer as a Manager, coach, Board member or just to help, please sign up on line where it says Registration info.

*Any questions please email Mark @ [sharkiet@icloud.com](mailto:sharkiet@icloud.com)*

## **Be A Mentor**

Richmond Police Activities League (RPAL) serves low-income, at-risk youth ages 7-18 offering them recreational, educational, cultural and social activities that build positive character and help them transition from adolescence to adulthood. Many are living with parents and grandparents or other family members and 85% are eligible for reduced lunch.

Richmond Police Activities League (RPAL) provides both 1:1 and small group mentoring. Mentors participate in an orientation to mentoring; and are trained in facilitating mentees development of a "Life Map" using curriculum designed by The Life Plan Institute and the California Mentor Foundation; and have monthly check-ins with the mentor coordinator. They meet with mentees for an hour each week virtually via our Be A Mentor platform or as part of structured activities such as coaching sports, fishing, dirt bike riding, community service events, and outings to sporting events and performances (prior to and after Covid 19).

Interested in becoming a mentor? Please sign up at the link below:

[https://beamentor.org/linkpages/mentorasp/specialprojects/project\\_description.asp?ProjectID=RPAL1!POLINPERSONMENTO](https://beamentor.org/linkpages/mentorasp/specialprojects/project_description.asp?ProjectID=RPAL1!POLINPERSONMENTO)

Interested in your student being a mentee please contact:

Brandon Evans Mentor Program Coordinator at 510-621-1290 or @ [Bevans@rpal.org](mailto:Bevans@rpal.org)

**RICHMOND POLICE ACTIVITIES LEAGUE**

**FREE YOUTH MENTORING PROGRAMS**

Open to all students who attend West Contra Costa Public, Private & Charter Schools

**WE OFFER A VARIETY OF 1 ON 1 AND GROUP MENTORING PROGRAMS**

**PLEASE CONTACT BRANDON EVANS**  
PHONE 510-621-1290 OR EMAIL  
[BEVANS@RPAL.ORG](mailto:BEVANS@RPAL.ORG)

Did you know kids with mentors are 75% more likely to continue education after high school compared to peers with no mentor.

**REGISTRATION OPEN!**  
**C.H.A.M.P.S**  
**BE A MENTOR**  
**BEAUTIFUL MINDS**

**DON'T MISS THIS OPPORTUNITY!**

Get a head start for college!  
- Learn the most effective ways to study and take tests  
- Learn how to take efficient notes during lectures  
- Prepare yourself for tests in Math, Science, History, and Literature

*For inquiries and slot reservations, please call (510) 262-1221 or email  
[Ochristian@rpal.org](mailto:Ochristian@rpal.org) or [Dmoultrie@rpal.org](mailto:Dmoultrie@rpal.org).*

## **Join the West County Lego Robotics League!**

Through a guided, global robotics program, students are introduced to STEM learning and exploration at an early age. Children can begin with Discover (ages 4-6) and progress through Explore (ages 6-10) and Challenge (ages 9-16) or join at any division based on their age or grade level.

Young children are introduced to STEM concepts and develop habits of learning through engaging, fun challenges and competitions using LEGO® Education materials.

Students gain real-world problem-solving experiences that inspire them to experiment and grow their critical thinking, coding, and design skills while building confidence, growing their knowledge, and developing habits of learning.

Interested parties can contact Brandon Evans Mentor Program Coordinator at 510-621-1290 or via email at [Bevans@rpal.org](mailto:Bevans@rpal.org)

A flyer for the West County Lego Robotics League. The background is blue with colorful Lego bricks scattered around. The text is centered on a white background. The title is "Join the West County Lego Robotics League" in blue. Below it, a red banner says "Accepting Grades 4th-8th" and "Brandon Evans 510-621-1290". The schedule lists three sessions: Tuesday 4:30 pm - 5:30 pm (Virtual), Thursday 5:00 pm - 6:00 pm (Virtual), and Thursday 5:00 pm - 6:00 pm (In Person). Logos for "FIRST GAME CHANGERS" and "POWERED BY STAR WARS" are at the bottom. The address is "Richmond Police Activities League, 2200 Macdonald Ave, Richmond CA, 94801".

**Join the West  
County Lego  
Robotics League**

Accepting Grades 4th-8th  
Brandon Evans 510-621-1290

Tuesday 4:30 pm - 5:30 pm (Virtual)  
Meeting ID: 669 744 1742

Thursday 5:00 pm - 6:00 pm (Virtual)  
Meeting ID: 669 744 1742

Thursday 5:00 pm - 6:00 pm (In Person)  
Hosted @ RPAL Site (address below)

**FIRST**  
**GAME CHANGERS**

POWERED BY  
**STAR WARS**  
FOR THE CHANGERS

Richmond Police Activities League  
2200 Macdonald Ave Richmond CA, 94801

*Thank you for keeping up with the activities in the City of Richmond. Feel free to contact the City Manager's Office if you have any questions or comments about these or any other items of interest to you.*

**Thank You!**

**Laura Snideman**

City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)

See below for options to connect with the City of Richmond.

## **Connecting with the City of Richmond**



### **Using the City of Richmond Mobile Application:**

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

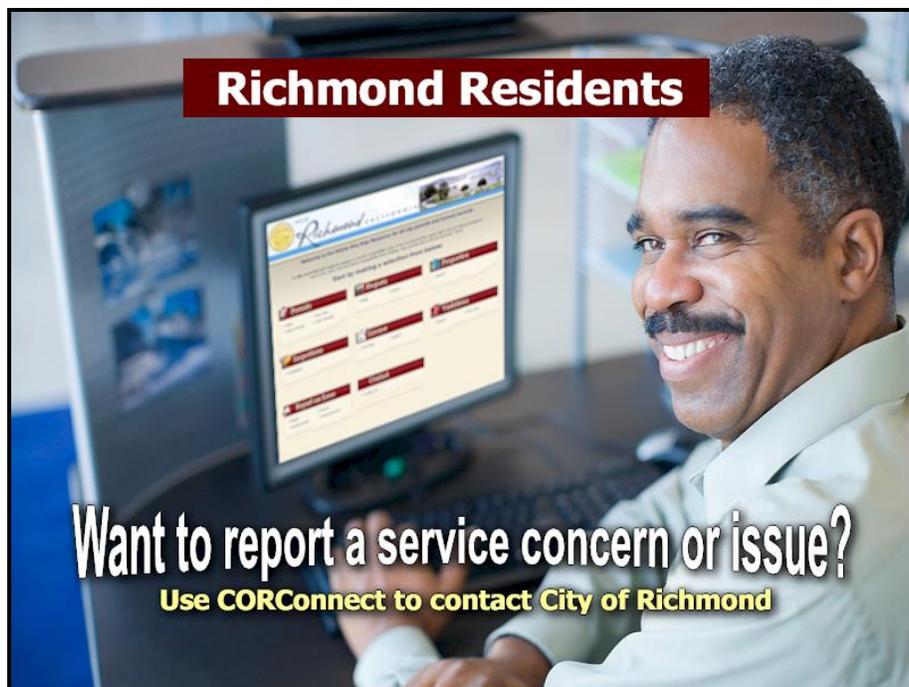
QR Codes are available for easy downloading of this APP:

Apple version of APP

Android version of APP



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)



CITY OF *Richmond* CALIFORNIA

DEPARTMENTS    COMMUNITY    BUSINESS    GOVERNMENT    PUBLIC SAFETY

**You can use the CORConnect button on the City's website to report a concern, pose a question, or acknowledge the City's work in some way.**

Agenda Docs    Community Voice    **COR Connect**    Environment    Employment    KCRT Channel 28    Project & Bids

Charter    NEWS    QUICK LINKS    HOW DO I...    City

**ci.richmond.ca.us**

ADA    Weekly Announcements    Oct 10    Historic Preservation Commission Meeting - Agenda    Oct 11    Crescent Park Neighborhood

**On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.**

**Report an Issue**

- ▶ Report Issue/Concern
- ▶ Search Issue/Concerns

**You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.**

Want to report a service concern or issue?

Use the City of Richmond Mobile Application:



Available on the iPhone  Available on Google play 

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

**To contact us by phone:**

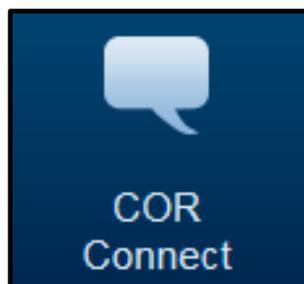
The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

**Using the CORConnect Application on the City's Website:**

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

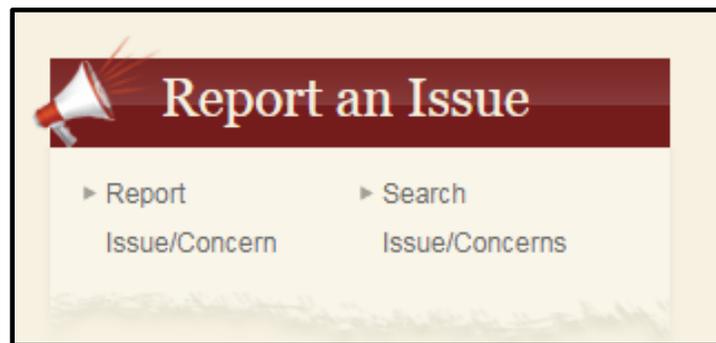
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)