CITY OF Richmond CALIFORNIA

Mayor and Members of the City Council:

This is the report for the week ending February 16, 2018.

1. Meeting Notes

The next City Council meeting is scheduled for Tuesday, February 20th, beginning with Closed Session at 5:00 PM, followed by a Special Meeting of the Richmond Housing Authority at 6:25 PM, and then by the Regular Meeting of the Richmond City Council at 6:30 PM. The agenda may be found by clicking this link:
Richmond City Council Agenda Packet.

2. Community Warning System Alerts

As previously noted in the city manager's weekly report, the Richmond community has experienced several events during the past weeks that have necessitated the activation of the Contra Costa's Community Warning System (CWS). We thought it important to describe this system for readers, once again, and provide information regarding how it works.

The CWS is an all-hazards integrated system designed to warn and inform residents about an emergency or disaster, and the protective action that residents need to take to stay safe. The system is managed by Contra Costa County, and can be activated at the request of designated City of Richmond staff when circumstances arise.

Generally, alerts will fall into one of several categories:

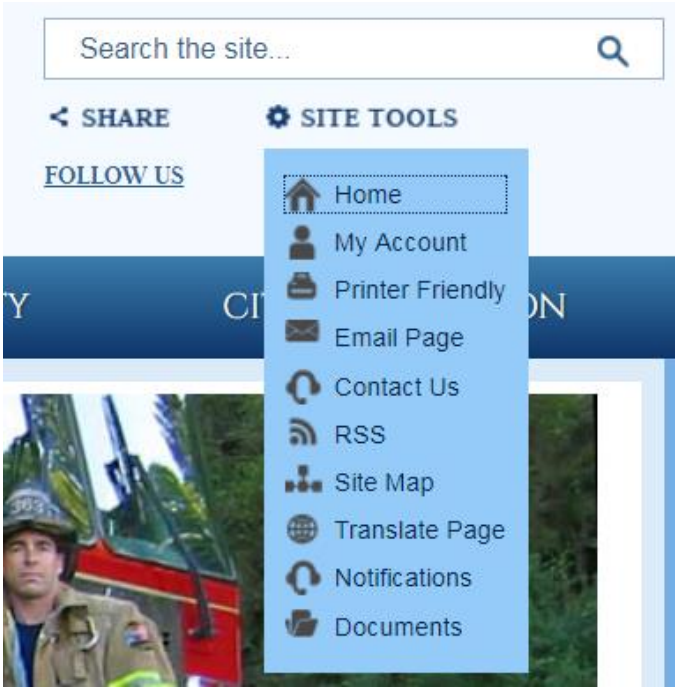
- Level 0: On-site systems turned on. This is for information only.
- Level 1: Situation occurring on-site; no health impacts. This is for information only.
- Level 2: Situation occurring on-site; yet, may impact individuals with respiratory issues. Recommend individuals with respiratory issues to stay indoors.
- Level 3: Situation impacting off-site area(s); health issue impacts. Shelter-in-place. (In addition to phone & email alerts, sirens sound-see Fact Sheet).

There are several ways residents can receive CWS Alerts. For more information and to register for alerts, please visit www.cococws.us. For a fact sheet on the program,

please visit: https://cwsalerts.com/wp-content/uploads/2017/01/CWS-Fact-Sheet.pdf.

3. **Sitio Web de la Ciudad de Richmond Ofrece Traducción**

La ciudad de Richmond tiene un botón de "Traducir pagina" en su página web principal bajo "SITE TOOLS" (véase la ilustración abajo). El botón "Translate Page" también se encuentra en la parte inferior de la página principal (véase la ilustración abajo). Individuos pueden traducir la página a otros idiomas; también pueden traducir más documentos, incluyendo los programas de Ayuntamiento en un idioma preferido.



4. **Chevron to Host "Virtual Town Meeting on February 22nd**

One of the elements of the environmental mitigations for the Chevron modernization project is for Chevron to hold an annual Town Hall to update the community concerning safety improvements that Chevron has made to implement the recommendations that arose out of the various investigations following the August 6, 2012 fire. Similar to the past two years, Chevron will hold a telephone town hall to fulfill this commitment.

This year's telephone town hall will be held on Thursday, February 22nd at 6:30 PM. To sign up, please go to http://richmondtownhall.com/.

5. **New Richmond Business, Food Service Partners, to Receive $1,600,000 in State Incentives**

FoodService Partners (FSP) is a privately held company created in 1998 to design, build and operate high volume central production kitchens for the healthcare industry. FSP currently serves 33 hospitals and long-term care facilities in California and Virginia and another 15 in New York City. Out of its central production kitchen in South San Francisco, FSP produces and delivers all of the patient meals for 22 medical centers operated by one of the leading providers of quality health care in the country, a total of close to 7,000 meals a day. FSP also produces meals and meal components sold by retail outlets and catering companies in the Bay area and beyond.

In 2017, FoodService Partners leased a 102,000 square foot industrial building on Cutting Boulevard in Richmond to expand their growing food service business. They are investing $15 million at the facility to make it a state-of-the-art food preparation and distribution center, creating 225 new full-time union jobs over the next five years. FSP has already hired 20 full-time employees from Richmond, and is training them in their existing South San Francisco location. They have focused their hiring outreach through a partnership with RichmondWORKS, the City's employment development arm of the City.

The City of Richmond Economic Development division and Employment and Training Department introduced FSP to the State of California sales tax and hiring credit incentives programs for businesses located in a State Designated Geographic Area (DGA) like Richmond. We recently learned that FSP has been awarded sales and use tax credits and new employment hiring credits totaling $1,600,000 from the following state departments and agencies:

- $750,000 Sales and Use Tax Abatement from California Energy and Transportation Finance Authority, based on the company purchasing $8,500,000 of qualified equipment and improvements tied to energy efficiency;

- $350,000 On The Job Training and Wages Reimbursement from the California Manufacturers and Technology Program - Employment Training Panel, based on a contract to hire 225 Richmond residents over five years; and

- $500,000.00 - Sales and Use Tax Abatement from the State of California Franchise Tax Board - Go-Biz, California Competes.

The state programs are focused on hiring local residents, job training programs, wages and benefits, upward mobility in the company and all aspects of commitment for long term economic, social, environmental impacts and success in the community.

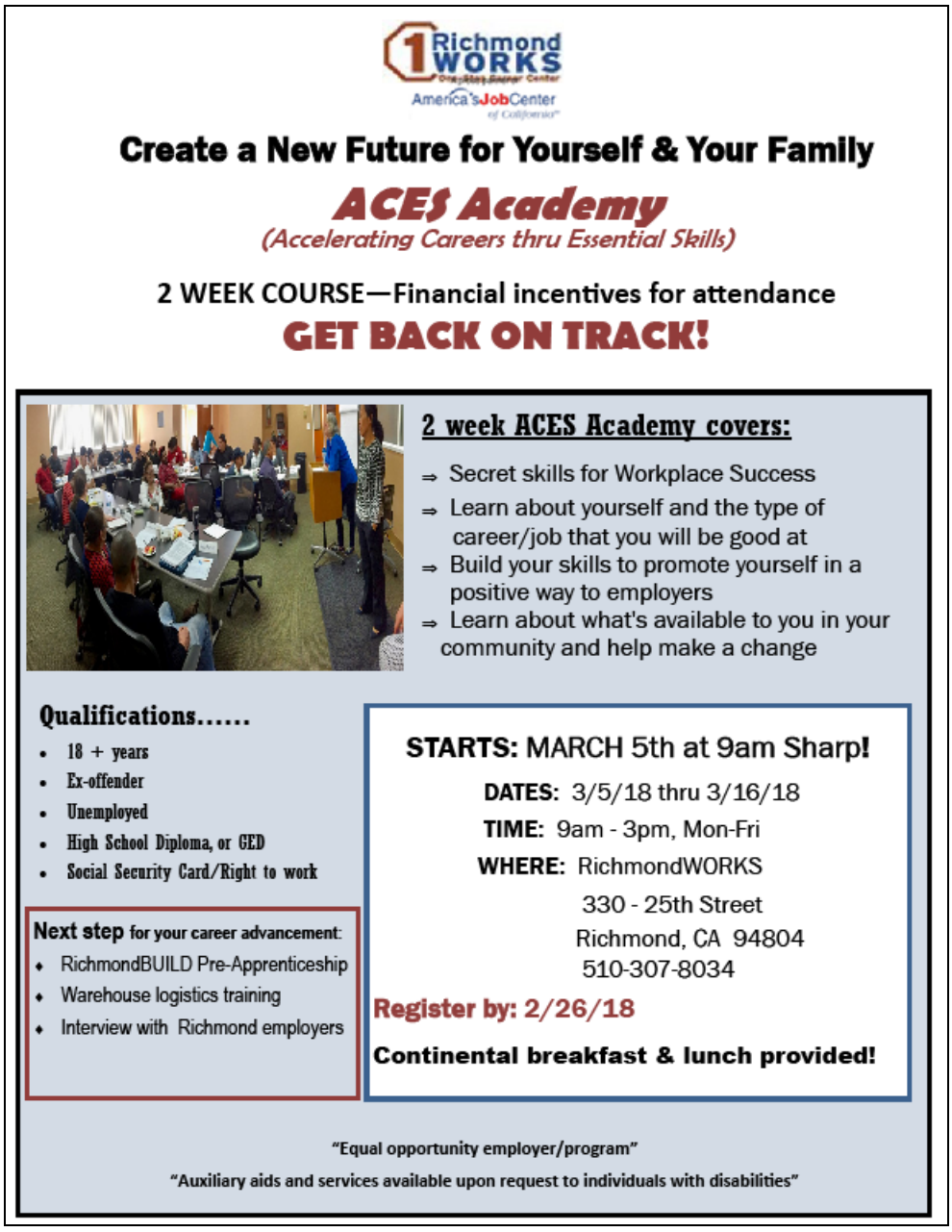
Congratulations to FoodService Partners, an outstanding local business partner, for receiving these well-earned business incentives.

For more information on the State's hiring credits and sales tax incentives, contact Janet L. Johnson, Economic Development Administrator at (510) 307-8131 or janet_johnson@ci.richmond.ca.us.

6. RichmondWORKS Accelerating Career Through Essential Skills (ACES) Academy

Want to create a new future for yourself and your family? RichmondWORKS ACES Academy is offering a 2-week course to assist in building your skills to become successful in the workforce. **Registration deadline is February 26th!**

For more information, please contact RichmondWORKS at (510) 307-8014 or visit http://www.ci.richmond.ca.us/661/RichmondWORKS.



7. Looking After Firefighter Health: Diesel Exhaust Filter Systems

Studies have shown that inhaling vehicle exhaust fumes can cause or contribute to serious illnesses (emphysema, cancer, heart attack, and stroke) and even death for firefighters who work and, eat and sleep in the firehouse. The exhaust from engines burning diesel fuel is a complex mixture of gases and fine particulates, and contains harmful substances that can disperse into our firehouses. Exhaust residue adheres to walls and other surfaces, and becomes embedded in clothing and furniture, where it might be absorbed through the skin.

Over the last three years, the Richmond Fire Department (RFD) has completed the installation of diesel filter systems for all of its fire companies and spare apparatus. The goal is to prevent and reduce inhalation exposures to our firefighters, including their living and sleeping areas, in compliance with the National Fire Protection Association standard.

8. City Manager Chronicles

I have listed below some of the topics for meetings that I attended during the past week in the hope that it provides an idea of the varied issues with which our organization deals routinely.

Meetings and events of note during the past week included:

- Attended the “kick-off” meeting for preparing the FY 2018-19 budget, organized by the Finance Department budget team and attended by department representatives;
- Met, together with Economic Development Manager Janet Johnson, with Sarah Walle of FoodService Partners (see item [4] above);
- Met, together with Employment and Training Director Sal Vaca, with representatives from the Building Trades to discuss development of a standard Project Labor Agreement for the City of Richmond;
- Met with representatives from HUD (US Department of Housing and Urban Development) Region 9 to discuss the Richmond Housing Authority status;
- Met with representatives from Sims Metal Management to discuss the recent fire at their facility;
- Met with West Contra Costa Unified School District (WCCUSD) Superintendent Matt Duffy and members of his staff, representatives from New West Development, Planning and Building Services Director Richard Mitchell, Planning

Manager Lina Velasco, and Senior Management Analyst LaShonda White, to discuss teacher housing incentive programs;
- Attended my monthly "check-in" meeting with WCCUSD Superintendent Matt Duffy;
- Met with Jaime Rojas, representing the National Association of Tobacco Outlets, along with Deputy City Attorney Shannon Moore, to discuss the proposed changes to Richmond's tobacco retail regulations;
- Met with representatives from Laconia Development, along with Planning and Building Services Director Richard Mitchell, Planning Manager Lina Velasco, City Attorney Bruce Goodmiller, Deputy City Attorney Carlos Privat, and consultant Alan Wolken, to discuss the status of their project;
- Participated in a conference call with the West County city managers and RecycleMore Executive Director Stan Hakes to discuss the RecycleMore reserve policy study;
- Made a presentation to the Contra Costa Association of Realtors Marketing/ Education Committee regarding development activity in Richmond;
- Met, together with Finance Director Belinda Warner, with representatives from Barclay's Bank to discuss the status of the City's debt instruments;
- Participated in a conference call with consultants regarding Enhanced Infrastructure Financing Districts, along with Economic Development Manager Janet Johnson, Finance Director Belinda Warner, and Community and Economic Development Director Shasa Curl; and
- Met with staff from the City Manager's office and Planning Department to discuss the City's air quality monitoring systems.

These meetings were in addition to attending the regular management staff meeting, agenda planning, reviewing staff reports to the City Council, doing department head "check-ins," having discussions on various personnel matters, and having short discussions with staff, community members, members of the press, etc.

9. Fiscal Year 2018-2019 ECIA Grant Program Applications are Available

In 2014, the Richmond City Council approved the Chevron Environmental and Community Investment Agreement (ECIA), which invests $90 million dollars into the Richmond community over 10-years. $6 million of those dollars have been set aside for a competitive grant program, designed for non-profits who serve Richmond in the areas of community, youth, and youth sports. The ECIA has grant awards that range from $2,500, up to $50,000.

Important changes have been made to the grant guidelines, especially the eligibility criteria, so please read them carefully. *Of special note, organizations awarded grants of more than $10,000 in FY 17-18 and governmental entities are ineligible to apply in FY 18-19.*

To kick-off this opportunity, the City has scheduled two (2) Information and Grant Writing Workshops* to be held on:

- Tuesday, February 20th, from 6:00 PM to 8:00 PM (Multi-purpose Room)
- Tuesday, February 27th, from 10:00 AM to 12:00 NOON (Council Chambers)

*Both events will be held at 440 Civic Center Plaza, Richmond 94804.

Please RSVP for the upcoming workshops at:
https://fundraise.richmondcf.org/richmond/events/richmond-ecia-capacity-building-workshops-2018/e168832

To access the ECIA Grant Application, Guidelines, and more check out the ECIA Grants webpage: www.ci.richmond.ca.us/eciagrants

FY 2018-19
RICHMOND - ENVIRONMENTAL & COMMUNITY INVESTMENT AGREEMENT (ECIA)
COMMUNITY GRANT PROGRAM GUIDELINES & APPLICATION

REQUEST FOR APPLICATION (RFA)

All interested applicants should register on the City's Online Bidding System powered by BidsOnline (www.ci.richmond.ca.us/bids) to ensure that they receive any addendums to this RFA, emails or special announcements.

Application is due on Friday, March 16, 2018 at 5:00 p.m. (NO EXCEPTIONS)

Materials must be submitted in printed form in person or via the U.S. Postal Service (no postmarks allowed) to:

Richmond City Hall
Attn: LaShonda White
Richmond - ECIA Community Grant Program
450 Civic Center Plaza
Richmond, CA 94804

10. Richmond Promise Scholarship Deadline is Fast Approaching, March 10th!

To be eligible for the Richmond Promise Scholarship, a student must:

- Be a resident of Richmond or North Richmond (i.e. have a Richmond home address)
- Have graduated from an eligible high school within the West Contra Costa Unified School District boundary area or received your GED/high school equivalency between June 2017-2018

- Have attended an eligible high school, at least, 9th - 12th grade consecutively
- **Complete the FAFSA/Dream Act by the March 2nd Cal Grant deadline.**

The application can be found on the Richmond Promise website: https://richmondpromise.org/the-scholarship-application/

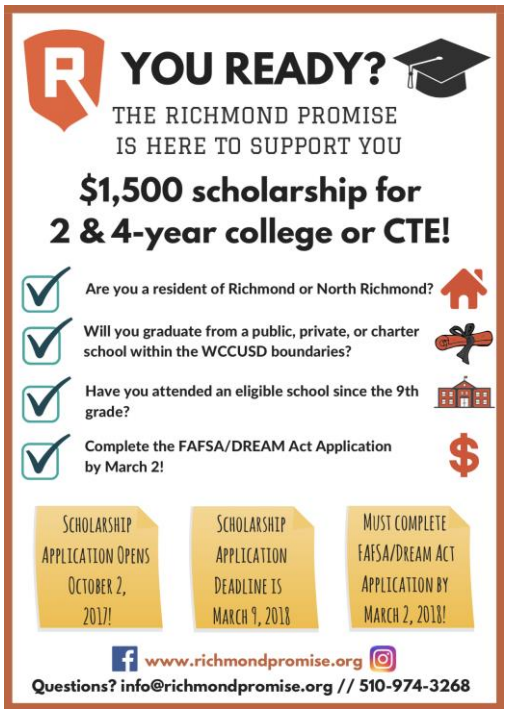
Please share this opportunity with eligible students in your life!

The FAFSA application for financial aid can be found at https://fafsa.ed.gov/, and Dream Act application can be found at https://dream.csac.ca.gov/.

The Richmond Promise is Here to Help!

To receive assistance completing your applications, visit your College & Career Center, or stop by Richmond Promise Office Hours at the times below!

- **El Cerrito High School**: Monday – 11:30 AM - 12:00 PM
- **Richmond High School**: Monday – 12:30 PM - 1:30 PM
- **Richmond Police Activities League (RPAL)**: Tuesday – 5:00 PM - 6:00 PM
- **De Anza High School**: Wednesday – 1:50 PM - 2:30 PM
- **Greenwood High School**: Thursday – 1:00 PM - 2:00 PM
- **Kennedy High School**: Thursday – 2:30 PM - 3:30 PM

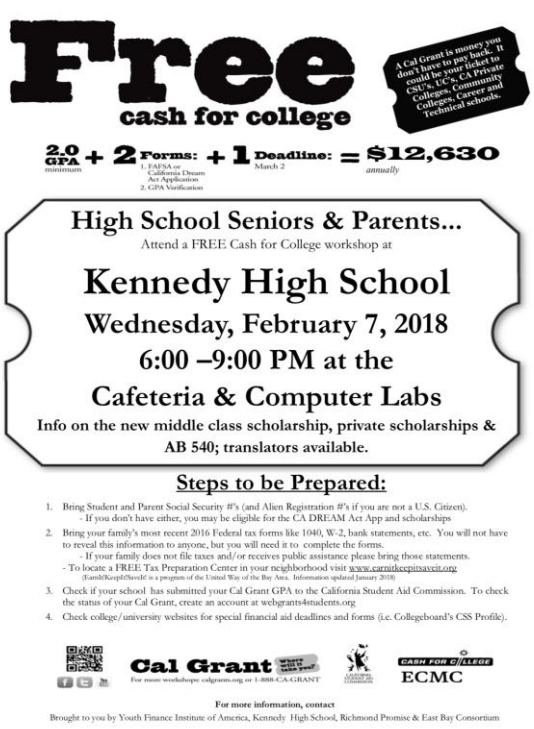


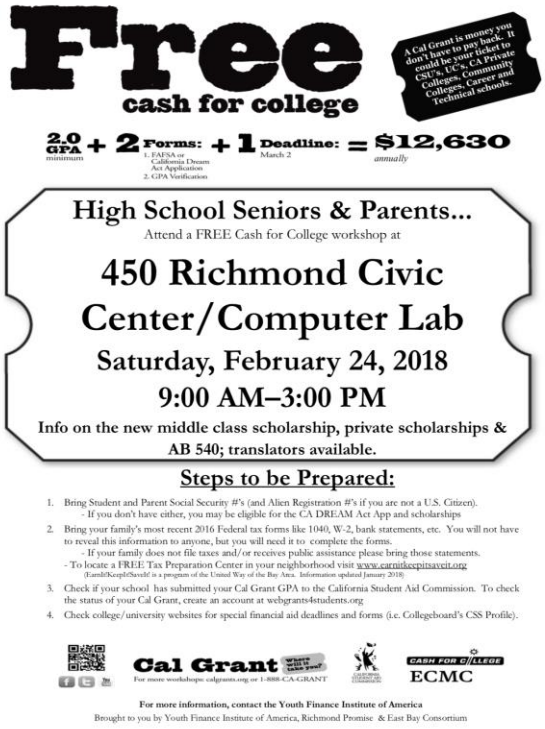
<u>Cash for Colleges in February!</u>

The second of two Cash for College events for parents and students to receive

assistance in completing their financial aid applications, FAFSA, or the CA Dream Act will be on February 24th, 9:00 AM – 3:00 PM at Richmond Civic Center.

Questions or want to request a workshop? Info@richmondpromise.org or (510) 761-7231.





11. S.A.T Preparation Workshop

Richmond Public Library Teens is offering a six-week S.A.T. Preparation Workshop where students will receive a pre-test, four weeks of live instruction from certified instructors, and a post-test. The workshop will be held March 17th – April 28th and is opened to students who live in Richmond, and a limited number of students who attend schools in West Contra Costa County. Enrollment is limited to 25

participants. Registration forms are available at the Richmond Public Library and high school counselor/career offices.

For complete details, go to www.richmondlibrary.org or contact Angela Cox at (510) 620-5516. This program is sponsored by The Friends of the Richmond Public Library in collaboration with the Ed Fund.

12. Apply for Your U.S. Passport at Richmond City Hall!

The City of Richmond City Clerk's Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

Monday: 10:00 AM to 4:00 PM
Wednesday: 10:00 AM to 4:00 PM
Friday: 10:00 AM to 2:00 PM
(Closed 12:00 PM to 1:00 PM – days of operation only)

Please recognize that the area is an operational executive office, and a quiet zone. No drop in service for same day appointments or scheduling future appointments is available at this time; you **must** call **(510) 620-6786** to schedule **all** appointments.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – travel.state.gov.

For more information about the City of Richmond Passport Acceptance Facility, please visit http://www.ci.richmond.ca.us/passports.

13. Community Services Highlights

Upcoming Events

Achieve President's Week Camp
Fun and safe learning experience during the Presidents' Week holiday. The camps will offer arts & crafts, games, and field trips for ages 6 years to 12 years.

Call (510) 620-6793 for more info.

The 15th Annual Chinese New Year Celebration

The Richmond Community Services Department is proud to present the 15th Annual Chinese New Year Celebration on Saturday, March 3rd from 5:00 PM to 8:30 PM at the Richmond Memorial Auditorium.

This year's event features new performances from the Fei Tian Dancers from UC Berkeley, Queer Taiko, Mexico Danza, and two new Laotian groups. As has been the tradition for many years, White Crane Lion and Dragon Dance Association will open the performance with lions and dragons.

Doors open at 4:00 PM. Dinner will be served from 5:00 PM to 6:00 PM.

Tickets are $15 per person and are on sale at:
Richmond Senior Center
2525 Macdonald Avenue, Richmond

For more information contact the Senior Center at (510) 307-8087 or follow us on Facebook.

Senior Forum

Contra Costa County Senior Forum is calling for action on Social Security, Medicare and Medicaid. Learn about proposals to cut and privatize these programs. This is a free workshop sponsored by the Richmond Commission on Aging and the Contra Costa/Solano CARA CAT. The workshop will be held at the Richmond Auditorium on April 17th from 9:30 AM to 12:00 PM. Light Refreshments will be served - RSVP to (510) 663-4086 or ksmith.cara@gmail.com.

ServiceWorks Bootcamp - Save the Date – APRIL 7th

Do you know any young adults from the ages of 16-24 interested in becoming a leader? Are you interested in helping out your community? Would you like to host a workshop or mentor a young adult on their pathway to SUCCESS?

ServiceWorks Richmond is hosting a bootcamp to celebrate National Volunteer Week on Saturday, April 7th from 9:00 AM to 4:00 PM. Our bootcamp is an energetic, one-day experience, giving participants (16-24) an introduction to how service can be a pathway to college and career. We want to inspire YOU to become agents for change in your own communities, all for FREE! RSVP today!

ServiceWorks Boot Camps are productive, fun and inspiring events--so register today and invite your peers to spread the word!

FREE breakfast and lunch, FREE swag bags, and a chance to win FREE door prizes.

Scholar Participant Sign-Up (16-24 only):
https://swrichmondbootcamp2018.eventbrite.com

Volunteer Sign-Up for General Volunteer, Workshop Facilitators, or Panel Hosts (18+): https://tinyurl.com/swbootcampvolunteers18

Please contact Vanessa Chau at (510) 620-6552 or email Vanessa_Chau@ci.richmond.ca.us for more information.

Learn Spanish at the Annex Senior Center!

Come and learn Spanish in a fun environment. At the Annex Senior Center, there are beginner classes on Mondays at 10:00 AM and advanced classes on Fridays at 10:00 AM. Call (510) 620-6812 for more info. ¡Esperamos verte!

Job and Volunteer Opportunities

Richmond Tool Library Part-Time Position

The Richmond Tool Library is hiring!

We are seeking a part-time individual to assist with staffing hours, looking over tool inventory, social media, organization, simple bookkeeping, and a few other tasks. Please see the description attached for a sample of duties and responsibilities. Tool experience is not necessary but is a plus.

Anyone interested should apply to the City of Richmond's Office Clerk/ Cashier position: tinyurl.com/richmondcaofficeclerk

Please email your resume to toollibrary@ci.richmond.ca.us once your application is submitted so we can look for your application.
Info: (510) 620-6553

ServiceWorks Richmond – Volunteers Needed

ServiceWorks, in conjunction with the City of Richmond Community Services Department, Points of Light, AmeriCorps and Citi Foundation, is actively recruiting volunteers to assist with groundbreaking programming. The program's primary goal is to engage young adults (16-24 years of age) and bring educational modules that drive skill building, volunteering, and success coaching as strategies to help address barriers to youth economic opportunity.

The program offers the opportunity for participants, also known as Service Scholars, to gain valuable college and career experience to which they may not have easy access. Through developing their own service projects and team exercises, Service Scholars will have the opportunity to gain a range of skills.

Volunteers are vital to the success of this program. We are looking for all who wish to make a positive impact on the lives of the youth within our community. Whether it is for a week, a day, or even just a few hours in a month, you can help empower the service scholars to face any obstacle that they may block their path towards sustainable community development.

ServiceWorks gives youth the keys to unlock their future; we are looking for volunteers who will give them the means to open the door.

For more information, please contact: Nicholas Delgado (510) 621-1834, or email: Nicholas_Delgado@ci.richmond.ca.us.

Highlights

Black History Month Celebration

On Saturday, February 3rd, the Richmond Community Services Department hosted its annual Black History Month Celebration, honoring Richmond's young, gifted, and talented youth. The celebration took place at the Richmond Auditorium and had a turnout of seventy-five people. The evening started with the Black National Anthem followed by dinner and a speech by Mr. Demnlus Johnson III. The celebration was packed with local talent ranging from Richmond High School's majorettes and spoken word by Ms. Chisom Nwadike. The East Bay Center for the Performing Arts also performed West African drumming and dancing to grace the event. All the Richmond students received Kente Cloth for their dedication to learning and investing in their personal success.

Finally, Jerry Anderson, Jerold Hatchett, and Sims Thompson were awarded certificates of appreciation for their outstanding services to the Richmond Community. Congratulations!

Valentine's Day at Richmond Swim Center

This week we celebrated Valentine's Day at RSC by wearing the heart-shaped antennae that one of our regular patrons brought to share with the lifeguards. Our big-hearted lifeguards willingly participated to the enjoyment of those who were at the pool.

Lifeguarding Class During Presidents' Week Break

For those who have passed the pre-course test, new lifeguard candidates will begin learning the skills and information that is needed to get certified as a lifeguard. Our hope is that many of the candidates will be going through this training to eventually serve our community and work at the City of Richmond pools. The course begins February 16th and ends February 24th. Those who swim at the Richmond Swim

Center will likely see them in their “classroom” setting and occasionally practicing their in-water rescues.

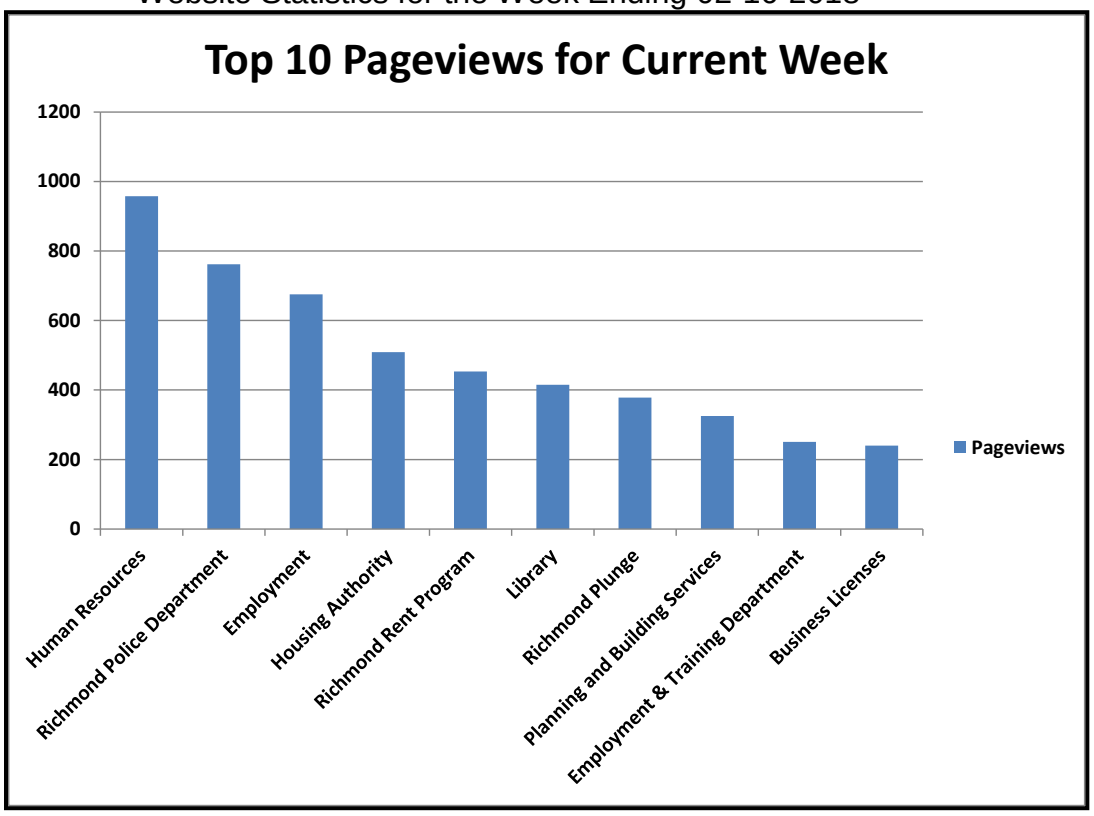
Disabled People’s Recreation Center

Clients from the Adult Morning Program at Disabled People’s Recreation Center cooked up an amazing beef stroganoff. The day began with a short grocery trip to Safeway, prepping the kitchen, and cooking up a storm. After the delicious meal, they cleaned up and took a well-deserved break and reflected on their experiences from the day.

Later that Friday, the DPRC, along with Friends of Disabled Children Inc., hosted the annual Valentine’s Dance. Participants were lined up at 6:30 PM to come dance the night away with their friends and sweethearts. The music videos were so much fun to watch and dance to, and everyone had a great time.

14. Information Technology

Website Statistics for the Week Ending 02-16-2018



- ↑ Page LIKES are up 200%
- ↑ Tweets are up 17.9%
- ↑ Profile visits up 96.0%
- ↑ Followers are up

KCRT DATANET OF THE WEEK

15. I-80 Central Avenue Operations Improvement Project (I-80 and Central Avenue)

Ghilotti Brothers removed and replaced two of the curb ramps on the south side of Central Avenue at Rydin Road, and installed two new curb ramps on the north side of Central Avenue at the I-80 interchange.

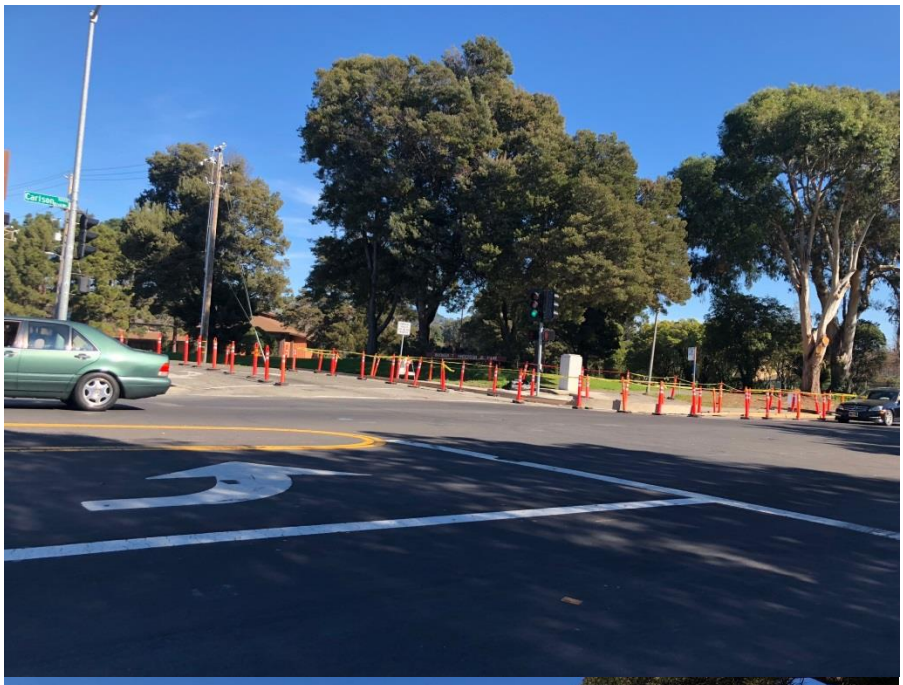
For more information, please visit the project webpage at: www.ccta.net/projects/project/36, or call Community Outreach Representative Jacqueline Majors at (510) 882-1603; or email: I80CentralAve@gmail.com

16. Engineering/CIP Departments

Engineering Projects:
The Richmond Ferry Project started with the driving of the pier piles, and clearing and grubbing of the existing parking lot.

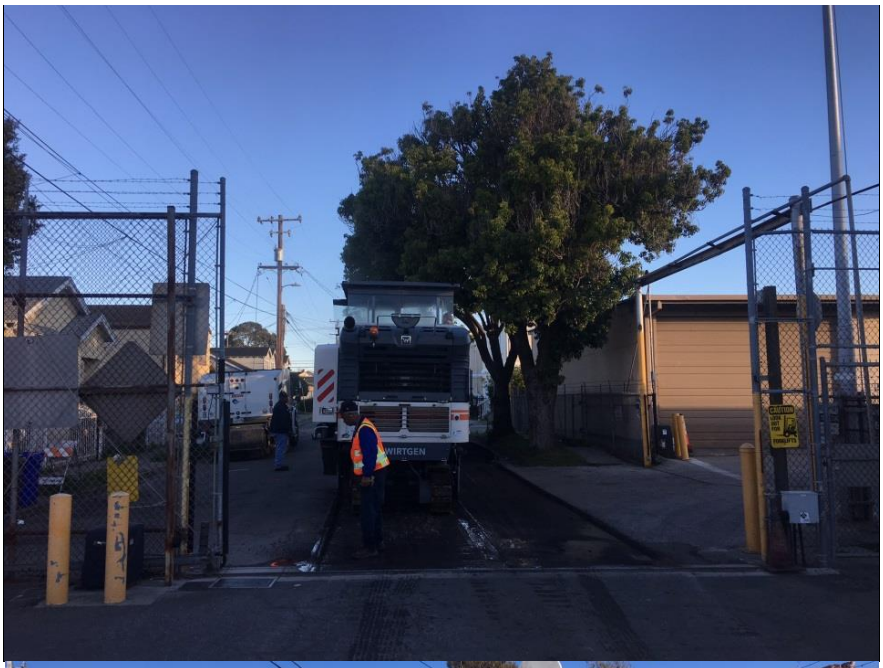
Richmond Ferry Project

The Carlson Boulevard Improvements Project is progressing well. Construction of ADA ramps along the corridor continues.



Carlson Boulevard

Streets Division:
Paving crews ground and paved 11th, 12th and 13th Streets from Chanslor Avenue to End South and worked from the outstanding pothole list in various locations around the City.


WIRTGEN

Paving Work

Street sweeping staff performed residential sweeping services for the second Monday through Wednesday, and third Thursday and Friday in the May Valley, Vista View, Clinton Hill I, Clinton Hill II, Clinton Hill III, Atchison Village, South Belding Woods, Santa Fe, Coronado, Marina Bay and Point Richmond neighborhood council areas.

Signs and Lines repaired 13 signs and poles, installed 11 new signs, and installed raised pavement markers on Tewksbury Avenue in Point Richmond.

17. Infrastructure Maintenance and Operations

Abatement:
Abatement crews boarded up a private property, cleaned the sidewalks at the I-80/Central Underpass, removed a homeless encampment, continued removing tons of illegal dumping, and removed graffiti throughout the City.

Clean and Board-Up

Homeless Encampment Clean-up

Illegal Dumping

Central Underpass

Graffiti

Code Enforcement:

The entire Department of Infrastructure Maintenance and Operations is extremely proud of our very own Code Enforcement Officer Kevin Tisdell. While at Civic Center Plaza, Officer Tisdell witnessed a tree and pick-up truck catch on fire. Officer Tisdell sprang into action and alerted several occupants of the apartment complex near the fire, assisting in their evacuation prior to the building catching fire. Thanks to his heroic act, no one was injured during the incident.

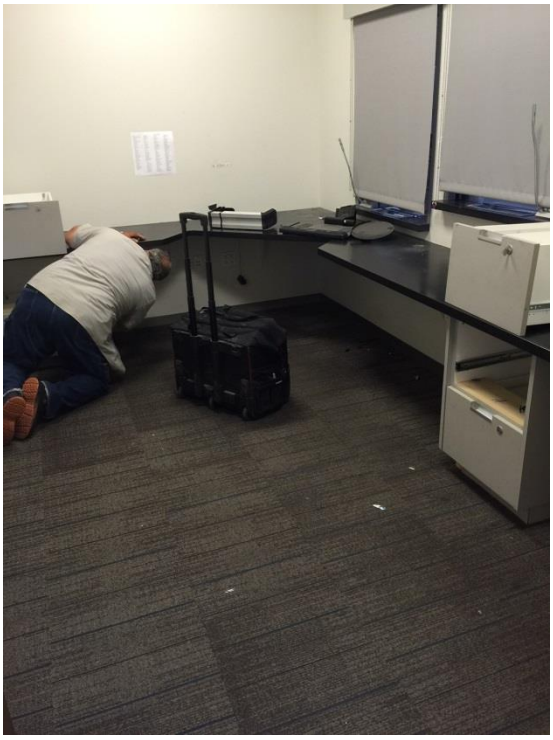
Fire Near Civic Center Plaza

Code Enforcement Officer Souza received several complaints regarding illegal dumping in the Target parking lot. Officer Souza sent a notice of violation letter to the Target corporate office and the issue was quickly resolved.

Target Lot

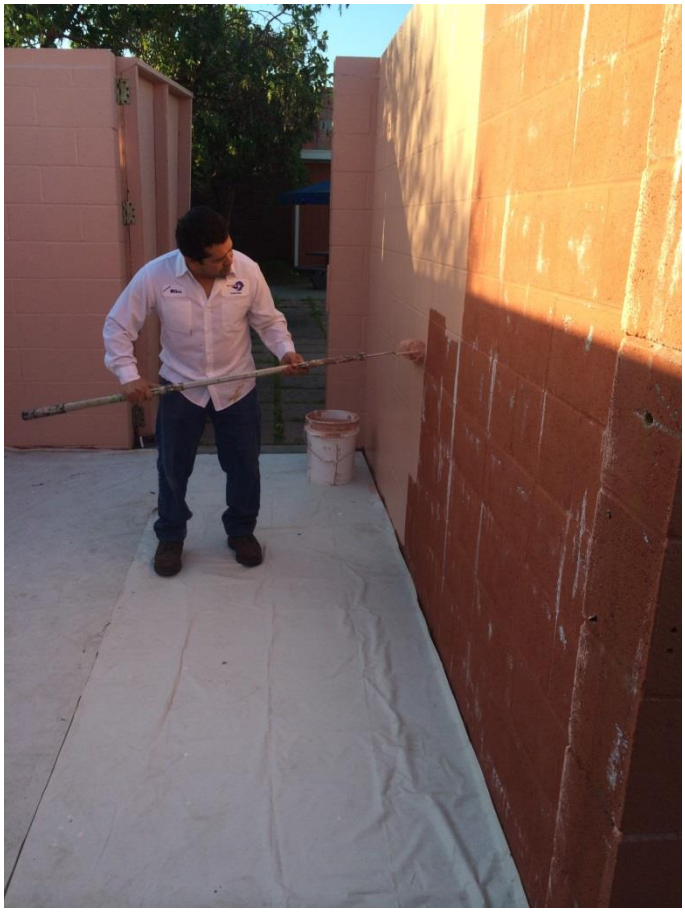
Facilities Maintenance Division:

Carpenters completed furniture assembly at 440 Civic Center Plaza, re-keyed doors and cabinets in City Hall, and are now planning the re-keying of the YouthWorks area.



Furniture Assembly

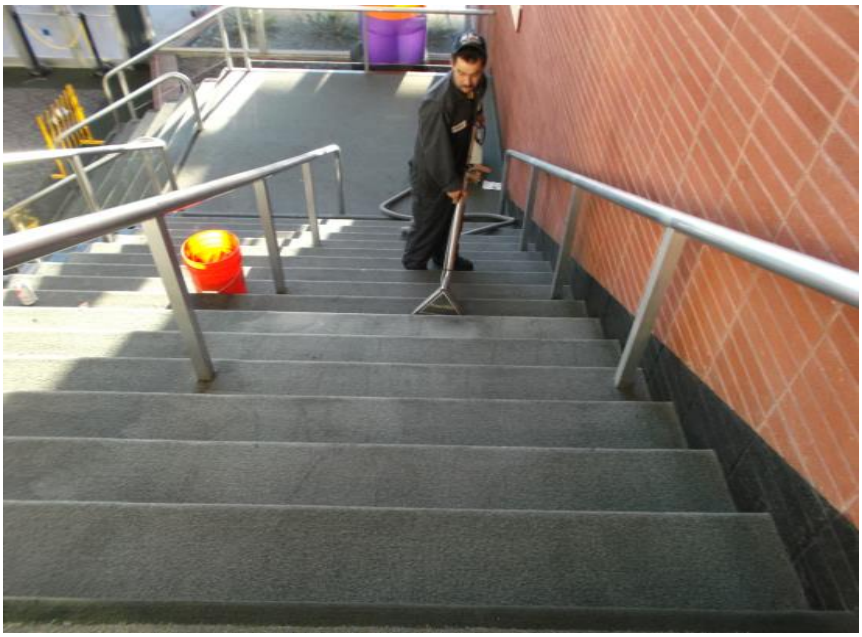
Painters continued with the painting of the exterior of the Dispatch Center and chalk boards for a Community Services Department project.



Painting of the Dispatch Center

Stationary Engineers conducted daily building and pool checks, replaced a faucet in the Employment and Training building, repaired the ice machine at the Corporation Yard, fixed the dehumidifier and replaced air filters at the Recreation Complex, replaced the thermostat at the Shield Reid Community Center, issued keys for the Richmond Promise office area, cleared the Family Justice Center mechanical room, and repaired the refrigerator in the Human Resources area.

Utility Workers cleaned the carpets of the stairs in the Auditorium, set-up various rooms for events, completed set-up for the Council Chambers, and maintained 29 City-owned facilities.



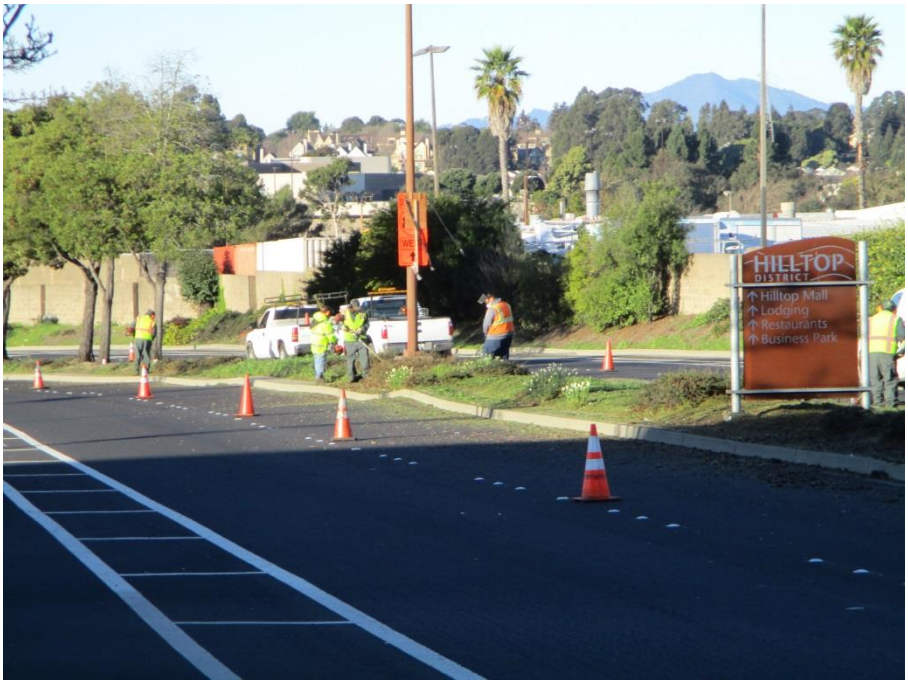
Carpet Cleaning at Auditorium

Parks and Landscaping Division:

General maintenance crews weeded and trimmed around the Communications Center, picked up trash on the Greenway, removed infield grass and pitcher's mound at Nicholl Park, repaired the irrigation at Rain Cloud Park, and built a new box to drag the baseball fields.

Dispatch Center Maintenance

Hilltop District crews continued maintenance around Hilltop Mall business area, completed irrigation installation at Vista Del Mar Park, started a planting project at Vista Del Mar Park, and started weed abatement on Blume Drive.



Blume Drive

Marina District crews used a tractor to remove vegetation along the beach area, moved mult to planter beds, and continued weed abatement along the Bay Trail.

Vegetation Removal at the Beach

Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

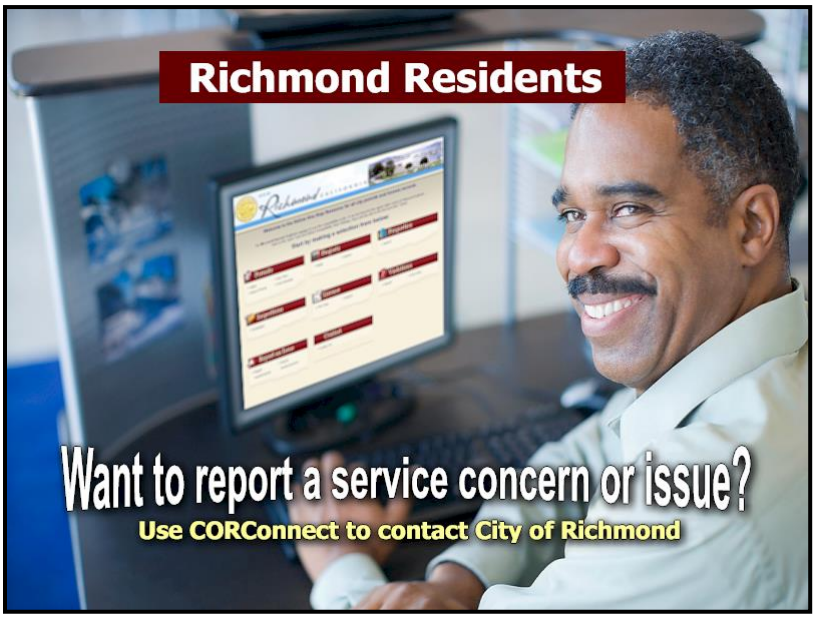
Have a great week!

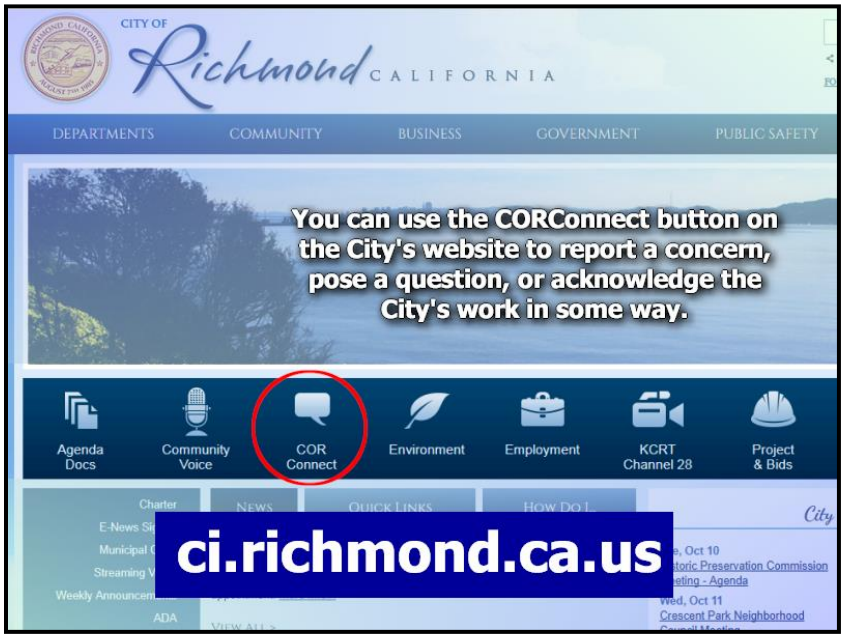
Bill Lindsay
City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512
Bill_lindsay@ci.richmond.ca.us

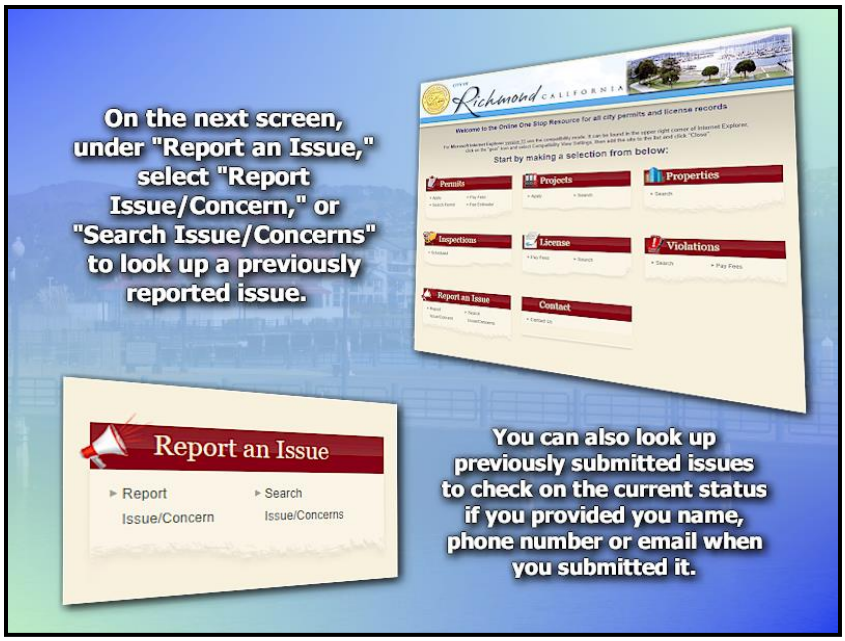
You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See the next page to see options for connecting with the City of Richmond.

Connecting with the City of Richmond







<u>Connect with the City of Richmond</u>

To contact us by phone:

The City's website (http://www.ci.richmond.ca.us/) provides a department and staff directory at http://www.ci.richmond.ca.us/Directory.aspx.

If you're not sure which department you need to contact, or, if you don't receive a call back (which should <u>not</u> happen) from your original call or message, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (http://www.ci.richmond.ca.us/) to report a concern, pose a question, or acknowledge the City's work in some way. These **CORConnect** issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.

Alternatively you can select the **COR Connect** button on any other webpage on the left hand side of the page.

On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.

On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer** version 11 using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us

Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

Apple version of APP **Android version of APP**

We welcome your comments at webservices@ci.richmond.ca.us