Mayor and Members of the City Council:

This is the report for the week ending November 9th, 2018.

1. <mark>**Meeting Notes**</mark>
The next City Council meeting is scheduled for Tuesday, November 13th, beginning with Closed Session at 5:00 PM, followed by a Special Meeting of the Richmond Housing Authority meeting at 6:25 PM, and the Regular Meeting of the Richmond City Council at 6:30 PM. The agenda may be found by clicking this link: November 13th City Council Agenda.

2. <mark>**Upcoming Events**</mark>

Community Services Department's 3rd Annual Holiday Food Drive

The Community Services Department (CSD) is launching our 3rd Annual Holiday Food Drive! We will be collecting canned goods and dry goods for the holiday season. The Holiday Food Drive will launch on November 13th, and will continue through December 14th, with all donations benefiting the Bay Area Rescue Mission. Food drive barrels will be located at various city facilities in Richmond, as listed below:
- Booker T. Anderson Community Center
- Building 440, Civic Center Plaza
- Community Services Department (Recreation Complex)

- Developing Personal Resources Center (DPRC)
- May Valley Community Center
- Parchester Village Community Center
- Richmond Annex Senior Center
- Richmond City Hall
- Richmond Public Library (Bayview Branch)
- Richmond Public Library (West Side Branch)
- Richmond Senior Center
- Shields-Reid Community Center

For more information, e-mail stephanie_ny@ci.richmond.ca.us or call:
(510) 620-6563.

Great Opportunity for Young Richmond Residents: Youth Entrepreneur Day!

Richmond Main Street and the RMSI Youth Committee are proud to present Youth Entrepreneur Day 2018! A fun and free event—on Saturday, November 17th from 9:00 AM – 2:00 PM at the Nevin Community Center—giving young Richmond folks (ages 15-25) the opportunity to flex their creative thinking muscles, develop team building skills, and meet new people. Participants will work in groups to develop an innovating solution to a challenge question, and then present their proposal in front of a panel of judges. Winning teams will receive prizes and major props!

Breakfast & Lunch provided. Great prizes available.

Space is limited. RSVP required. Youth Entrepreneur Day 2018 RSVP.
Questions or More Info: Contact Alicia at (510) 236-4049 or
outreach@richmondmainstreet.org.

Calling Young Richmond Residents:

What's YOUR Vision for Downtown?

Explore | Learn | Share at

Youth Entrepreneur Day

hosted by Richmond Main Street Youth Committee

Saturday
November 17
9am - 2pm
Nevin Community Center
598 Nevin Avenue, Richmond, CA

A FUN & FREE EVENT!
Breakfast & Lunch Included
Great Prizes!

Who
Richmond residents ages 15-25
Space is limited. RSVP Required.

The Challenge
Create innovative solutions for the future of
Downtown Richmond!

The Benefits
Connect with Richmond Leaders & Officials
Learn Teamwork & Career Skills
Infuse Youth Vision into the Future of Downtown
Looks great on resumes & applications!

RSVP Required

LEARN MORE & RSVP
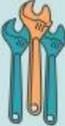www.RichmondMainStreet.org
(510) 236-4049

sponsored by

RICHMOND MAIN STREET
RICHMOND, CALIFORNIA

Richmond

Family Volunteer Day on Saturday, November 17th

Family Volunteer Day is coming up on Saturday, November 17th! Bring the family to join ServiceWorks at the Richmond Recreation Complex (3230 Macdonald Ave) from 10:00 AM to 2:00 PM. We will beautify the space around our building as well as Nicholl Park. Then, learn how to build your own planter box with Richmond Tool Library! Lunch as well as all tools and supplies will be provided to volunteers, and you will get to keep your personal planter box too!

Thank you to Richmond Love Your Block and The Energy Coalition's Climate Leaders in Action Grant for also sponsoring this project.

For more information, e-mail nicholas_delgado@ci.richmond.ca.us or call: (510) 621-1834.

21ST ANNUAL SENIOR WINTER BALL ON DECEMBER 15TH!

Richmond Commission on Aging
City of Richmond Community Services Department
Proudly Presents

The 21st Annual

Senior Winter Ball

Saturday, December 15, 2018
6 pm - 10 pm

Richmond Memorial Auditorium
403 Civic Center Plaza, Richmond, CA

TICKETS ON SALE: MONDAY, NOVEMBER 5, 2018
$30 IN ADVANCE | $240 FOR TABLE OF 8 | NO REFUNDS - ALL SALES FINAL
*DINNER SERVED ONLY: 6:45 PM - 7:45 PM

BACK BY POPULAR DEMAND - TOP SHELF REVIEW

PROGRAM ADVERTISEMENT INFORMATION:
MYRTLE BRAXTON, CHAIR (510) 233-0777
BEV WALLACE, CHAIR (510) 223-4528
VALERIE ROBINSON, SECRETARY (510) 860-7410
NAOMI WILLIAMS, CORRESPONDENCE SECRETARY (510) 918-6955

On Saturday, December 15th, in the Richmond Memorial Auditorium, join seniors and (not so seniors) in an evening of dancing, dining, and outstanding entertainment featuring Top Shelf Review. The Top Shelf musical singers and dancers have been dazzling the music scene for years. The cost of admission is $30. Dinner will be served from 6:45 PM to 7:45 PM.

The Ball affords seniors an opportunity to "dress up" in their finest, be served dinner at their tables, meet old friends, make new friends, and just enjoy themselves.

For additional information, please contact Chair Myrtle Braxton at (510) 233-0777 or Correspondence Secretary Naomi Williams at (510) 918-6955.

3.

Literacy for Every Adult Program (LEAP) hosted its Fall Graduation on October 20th, 2018

Last month, the City of Richmond celebrated the accomplishments of these proud adults who are now ready to enter college, job training, or other areas of employment, having secured or completed their secondary education. In the tradition of LEAP, graduates brought their families to celebrate in this monumental occasion for a great meal and program, which featured City of Richmond's Deputy Fire Marshall, Robin Poindexter. Graduates received multiple certificates for their achievement in the company of our new City Manager, as well as Congressional and Local Supervisorial Representation. Students took the mic and expressed appreciation for their teachers and the support of their family.

Congratulations to the 20 Richmond residents who received their General Education diploma and/or High School diploma from LEAP!

4. <mark>City Manager's Office</mark>

Richmond's Food Ware Ordinance

The Richmond City Council recently amended the City's Food Ware Ordinance in May 2018. Additions to the Food Ware Ordinance will be effective December 15, 2018. The amendments are as follows:

- Bans the use, sale, and distribution of plastic straws and stirrers by food providers, retail establishments, and transient lodging establishments. Non-plastic alternative straws and stirrers may only be provided upon request by customer.
- Adds utensils and lids to the list of disposable food ware that must be recyclable or compostable.

The amendment is in addition to the rules below:

- Prohibits the sale or rental of products comprised entirely or primarily of polystyrene foam (Styrofoam) by retail establishments.
- Requires all food providers using any disposable food ware for prepared food to use recyclable or compostable food ware (reusable food ware encouraged). A food provider may charge a "take out fee" to customers to cover the cost difference.

More information about the ordinance can be found at http://www.ci.richmond.ca.us/1824/Food-Ware-Ordinance or call (510) 620-5407.

In addition, qualifying businesses can utilize KIVA Richmond or the Richmond Revolving Loan Program to assist with initial costs.

KIVA Richmond Entrepreneur Startup Fund

The KIVA Richmond Entrepreneur Start Up Fund provides up to $1,500 matching small business loans to Richmond start-up businesses. Through the KIVA platform, loans are provided to existing businesses or people seeking to start a business. No credit check is required and loans are provided with 0% interest. Kiva also provides financial literacy and KIVA workshops in both English and Spanish.

Please visit the KIVA platform for more information.

Richmond Revolving Loan Fund (RLF)

The City of Richmond's Revolving Loan Fund (RLF) is a community-based program with the goal of fostering local economic growth through the creation and retention of employment opportunities for Richmond residents and complementing community and individual development initiatives.

Your business may be eligible for RLF loans if it is:
- Located in the City of Richmond or plans to relocate to the City of Richmond
- Has been in operation for a minimum of one year
- Have been declined for a loan from another financial institution
- Will provide services or hire residents within the City of Richmond

Loan amounts range from a minimum of $5,000 to a maximum of $100,000 and loan

applications are reviewed by the RLF Board. The RLF provides four loan options to business owners:

- Working capital—for the costs of business operations
- Machinery/equipment—for the acquisition of machinery and equipment
- Fixed assets—for leasehold improvements, renovation, expansion of a structure, or purchase of fixed assets
- Facade improvements—for improving the exterior appearance of a business

More information about the program can be found at http://www.ci.richmond.ca.us/2768/Revolving-Loan-Fund or contact Janet Johnson at (510) 307- 8131.

Just Launched! Climate Action Plan Dashboard

The City of Richmond Environmental and Health Initiatives Division has launched a Climate Action Plan (CAP) Open Data Dashboard. The dashboard serves to monitor progress towards reaching the CAP goals, inform policy decisions, and provide data to the community.

Adopted in 2016, Richmond's Climate Action Plan (CAP) outlines goals and strategies for reducing the city's greenhouse gas emissions and preparing for the impacts of climate change on public health, infrastructure, ecosystems, and public spaces in our community.

For more information on the CAP Open Data Dashboard, please email richmondopendata@ci.richmond.ca.us.

5. <mark>**City Manager Chronicles**</mark>

- Met with senior management staff to review and provide updates for the November 13th City Council meeting, as well as discuss policy updates for SB1421 and AB 748.
- Attended a meeting at San Pablo City Hall with West Contra Costa County City Managers to discuss WCC Integrated Waste Management Authority 2019 recycling matters.
- Met with City of Richmond, Richmond Housing Authority (RHA), and Housing & Urban Development (HUD) staff and consultant to discuss the status of the RHA's housing portfolio, the RHA's Public Housing Authority Recovery and Sustainability (PHARS) agreement with HUD, and HUD's Rental Assistance Demonstration (RAD) program.
- Met Rochelle Monk, Director of Community Services Department, to discuss upcoming community events and projects through December 2019, budget updates, and identify opportunities and challenges to the department.
- Attended an initial meet-and-greet with Council of Industries representatives to discuss items of mutual interest.
- Provided remarks at the American Public Works Association annual conference on November 7 at the Richmond Civic Auditorium to welcome the 500 attendees to the City of Richmond.
- Met with Rent Program Director Nicolas Traylor and was provided an overview of the program's regulations, budget, structure, community engagement efforts as well as matters pertaining to just cause for eviction.
- Met with City staff in charge of various Capital Improvement Projects to determine the status and progress of projects.

6. <mark>**City Clerk's Office**</mark>

Apply for Your U.S. Passport at Richmond City Hall!
The City of Richmond City Clerk's Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

Monday: 10:00 AM to 4:00 PM
Wednesday: 10:00 AM to 4:00 PM
Friday: 10:00 AM to 2:00 PM
(Closed 12:00 PM to 1:00 PM – days of operation only)

Please recognize that the area is an operational executive office, and a quiet zone. No drop in service for same day appointments or scheduling future appointments is available at this time; you **must** call **(510) 620-6786** to schedule **all** appointments.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – travel.state.gov.

For more information about the City of Richmond Passport Acceptance Facility, please visit http://www.ci.richmond.ca.us/passports.

7. <mark>Community Services Highlights</mark>

Make a Difference Day and Celebration in Parchester Village

On Friday, November 2nd, we hosted a celebration at Parchester Community Center to recognize volunteers of all ages who were involved in the Make a Difference Day, hosted by Richmond Love Your Block in Parchester Village on October 26th and 27th. Volunteers came out to pick up trash, prune overgrown vegetation, spread mulch, and install solar lighting and stone edging. Additionally, local muralist Richard Muro Salazar led a "paint by numbers" event to extend the existing mural at the neighborhood entrance which showcases the bay. About 60 participants from the community joined us!

We are grateful to ServiceWorks Richmond, SeQuential Richmond, City of Richmond Parks & Landscaping Division, Richmond Tool Library, and The Energy Coalition's Climate Leaders in Action Grant for sponsoring this beautification project!

Is your street littered with trash? Want to lead a beautification project in your neighborhood? Contact Richmond Love Your Block at stephanie_ny@ci.richmond.ca.us.

8. <mark>Engineering & Capital Improvement Department (ECIP)</mark>

Engineering Projects:

The San Pablo Avenue Complete Streets Project is a federally funded corridor enhancement project that focuses on multimodal access, safety and connection along San Pablo Avenue between Rumrill Boulevard and La Puerta Road. The project is a partnership between the cities of San Pablo and Richmond, with major funding ($5.978 million) from One Bay Area Grant (OBAG). The City of San Pablo is the lead agency for the project.

The project includes installation of new traffic signals at La Puerta Road and Robert Miller Drive, and installation of sidewalk, bicycle facilities, crosswalks, and lighting improvements along San Pablo Avenue from Rivers Street to La Puerta Road.

Key elements of the project include:
- Modification of the existing road section to add Class 2 bike lanes in both directions of travel;
- Sidewalk installation on the west side of San Pablo Avenue from Rivers Street to La Puerta Road (southbound), and from Rivers Street to Lancaster Drive on the east side (northbound);
- Removal of an existing slip lane into Robert H. Miller Drive and replacement of a right turn pocket;
- Installation of a new traffic signal at La Puerta Road;
- Modification of existing traffic signals at Rivers Street and Robert H. Miller Drive; and
- Construction of soil nail and concrete retaining walls to allow the roadway to be widened sufficiently to accommodate the new facilities for non-motorized roadway use.

San Pablo Avenue will remain open to traffic in both directions at all times; However, for safety reasons, there will be times during construction when only one travel lane in each direction is available for vehicular traffic. During the last couple of weeks, work has included construction of median islands and the soil nail wall.

Project information is available on the following website:
https://www.sanpabloca.gov/1416/San-Pablo-Avenue-Complete-Streets-Projec.

Construction questions can be directed to the Construction Manager, Jaemin Park, at jpark@park-eng.com or (925) 818-375.

San Pablo Avenue Complete Streets Project

Construction of pedestrian improvements continues on the 37th Street Bicycle & Pedestrian Improvements Project. This project is funded by a federal grant and local funds and includes installation of bicycle facilities and curb ramps along 37th Street from Center Avenue to Cerrito Avenue, pedestrian count-down timers at the signalized intersections with Macdonald Avenue and Barrett Avenue, a new left turn arrow for both directions of travel for Barrett Avenue traffic at 37th Street, and pedestrian bulb-outs at the intersection with Macdonald Avenue.

The Richmond City Council awarded the construction contract to W. R. Forde, and construction management and inspection services are being provided by Ghirardelli Associates.

This week the contractor excavated, compacted soils, and placed forms on the northwest corner of the intersection with Macdonald Avenue to prepare the corner for installation of a pedestrian bulb-out. Similar bulb-outs will be installed at all four corners of this intersection.

37th Street Bicycle & Pedestrian Improvements Project

Streets Division:

Paving crews ground and paved Harbour Way South from Wright Avenue to south of the railroad tracks, and worked from the outstanding pothole list in various locations around the City.

Work on Harbour Way South

Street sweeping staff performed residential sweeping services for the first Monday through Wednesday and second Thursday and Friday in Parchester Village, Hilltop Bayview, Hilltop Green, Fairmede/Hilltop, Carriage Hills north side, El Sobrante Hills, Greenbriar, Hansford Heights, Via Verda, San Pablo Dam Road, Bristole Cone, Clinton Hill IV, and East Richmond neighborhood council areas.

Signs and Lines installed 7 new signs and poles, and installed 62' of thermoplastic for pavement messaging.

The City will be starting the slurry seal project next week from Hall Avenue to the Richmond Ferry Terminal.

The scope is:
   a) Remove striping within area and restripe.
   b) Crack seal within area.
   c) Slurry seal from Hall Ave to Ferry Terminal.

The schedule is as follows:
   a) Nov 12, 2018 is striping removal by Chrisp. Parking will be shifted to a different area and was coordinated between Michelle at Orton and Ghirardelli.
   b) Nov 13, 2018 is crack sealing within limits of area
   c) Nov 14, 2018 is the slurry seal work from Hall Ave to the end of Harbour Way So. From the Guard Kiosk South will be block entirely. We are expecting people in the Orton Building and the workers for the ferry terminal to park in the large parking lot north of the guard shack. See last page of traffic control plan.
   d) Please call Scott from Telfer Highway Technologies to coordinate specifics and timing at: (916) 383-1756

ROAD CLOSURES ON HARBOUR WAY SO.
STARTING MONDAY, NOVEMBER 12, THROUGH FRIDAY, NOVEMBER 16.
FORD POINT TENANTS WILL BE ABLE TO PARK ON-SITE AFTER CHECKING IN WITH THE GUARD.
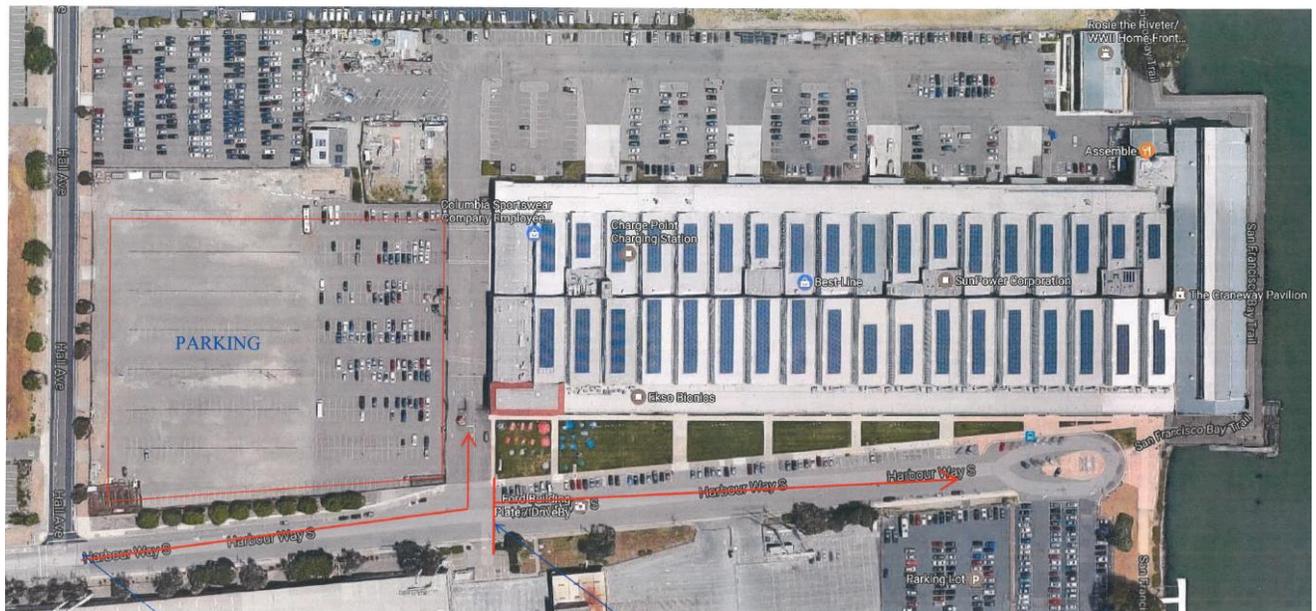
Starting here, at least one side of the road will be blocked as the City slurry's the road. Accessibility to the guard booth will be accessible at all times.

Starting here, the road will be blocked off entirely for slurry and re-striping.

9. **Finance Department**

The auditors from Maze and Associates will begin the audit on November 13, 2018 and continue until December 17, 2018. The General Ledger for the fiscal year 2017-2018 as of June 30, 2018, was closed in MUNIS and submitted to the auditors. The staff is in the process of finalizing audit reports.

10. **Information Technology**

Fire TeleStaff server: Network Manager resolved the TeleStaff database problem where the database was full and users could not login to the system. The server runs Microsoft SQL server 2012 R2 Express edition which allows a 10G database. The initial database setup was for 1G. Network Manager changed the database size to 9G which resolved the problem.

Paratransit Move: Network Manager, Network Specialist II, IT Intern, and KCRT staff moved the Paratransit computers, phones, and network printer. Staff reconfigured the computers and phones. Network Manager reconfigured the network printer to be compatible with their new location on the 2nd floor of 440 Civic Center Plaza building.

Barracuda SPAM firewall appliances: Network Manager replaced the old Barracuda SPAM firewall appliances with new models. The old devices had problems running the new 8.X version of the firmware. The devices would lock up during operations and stop processing emails. IT support staffs had to power cycle the devices to resume operation.

Exchange Server: Network Manager and Network Specialist II have been troubleshooting the legacy Exchange Server outage. One of the Exchange Servers that runs IT's email system is having hardware failure. The server would shut down and IT support has to reboot to bring the server back online. We ordered two refurbished servers that have the same specifications. The IT support staffs will be replacing this server with the refurbished one. The hard drives will be transfer over to the newer server with no loss of data.

Dell OptiPlex 7050 Microcomputers: Network Specialist II resolved various problems with Windows 7 Pro on the Dell OptiPlex 7050 Micro SFF computers. The computers are currently being built with Windows 7 Pro with Microsoft Office 2010 Pro for the Community Services department.

GIS:

- Staff responded to employee inquiries about the ParcelQuest application.

- Staff produced a large-size print of the Neighborhood Councils map (EOC Manager).

- Staff assisted in preparing materials regarding the adoption of zoning map amendments for a Planning Commission meeting that was held on November 1st.
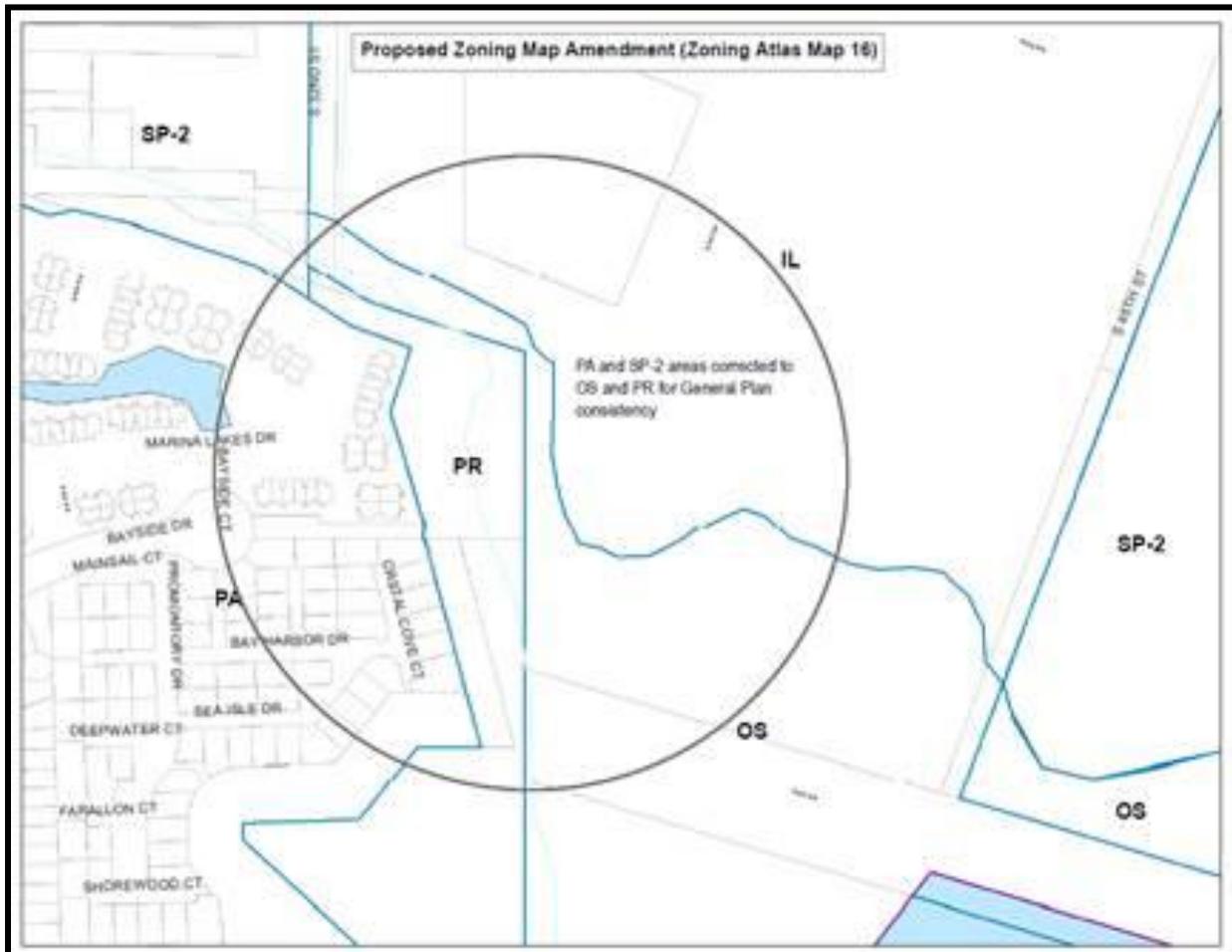
- In collaboration with the Planning department, staff drafted additional updates into the City's Zoning Districts layer. The revised layer will be published once Council adopts the changes. Examples include:

Before   After
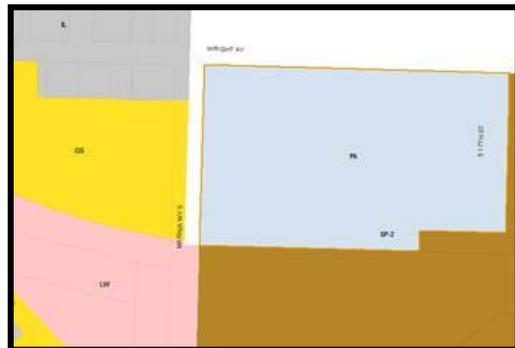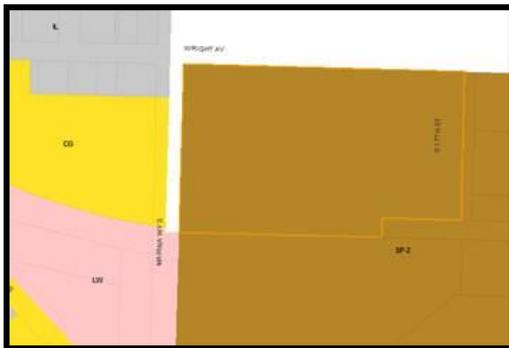
MUNIS
- Applied all available MIU updates to the Test, Train and Live systems.
- Assisted Finance staff with the fiscal year 2017-2018 close in Munis.

MUNIS, SunGard, ESS and Civic Center Campus security management
- Managed authorization changes for MUNIS application, CRW application, CivicPlus and MUNIS ESS users.
- Managed ID badges and badge access approved requests.

Top Priorities
- Work with Rent Control department to incorporate requirements for the recently passed Rent Board regulations for Rent Adjustments which incorporate new Rent Registration requirements.
- Munis: Upgrade Munis to version 11.3.
- Support desktop hardware and software refresh process for all of city computers.

TRAKiT
- Total City Employees with access to TRAKiT by Department:

Department/Division	# Users
Building	24
City Attorney	5
City Clerk	2
City Council	1
City Manager	10
Community Services	15
DIMO	28
DIMO - Code Enforcement	11
ECIP	11
ECIP - Streets	2
Employment & Training	4
Finance	15
Fire	53
HR	3
IT	11
Library	9
Parks	2
Planning	11
Police	14
Police - Regulatory Unit	6
Port	1
Rent Control	13
Waste Water Recovery	12
TRAKiT Users	**263**

TRAKiT Issues reported by status in last 60 days

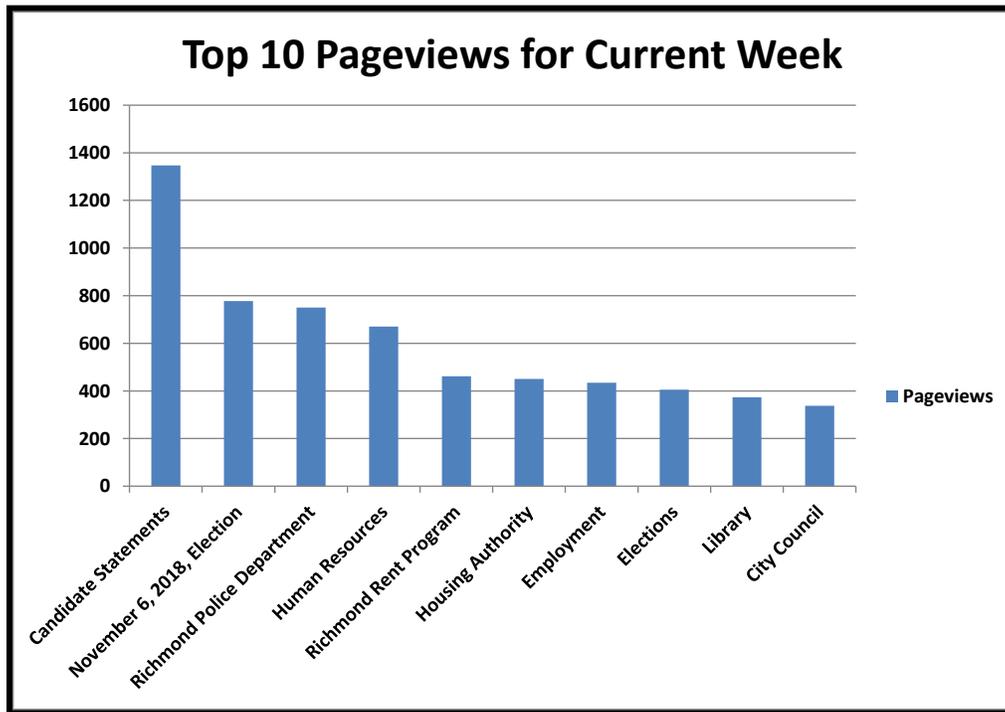| Status	Total
Cancelled	2
Closed	993
In Progress	3
Open	336
Pending Investigation	61
Grand Total	1,395

Civic TRAK Phone APP for October 2018

464 iPhones and iPads
176 Android phones

TRAKiT Issues reported by Department/Division in last 60 days

Building, 9
Stormwater, 5
City Manager, 5
Parks & Landscaping, 38
Rent Control, 74
Police Services, 87
Code Enforcement, 132
Engineering, 53
Fire, 1
KCRT, 4
Information Technology, 336
Infrastructure & Maintenance Operations, 651
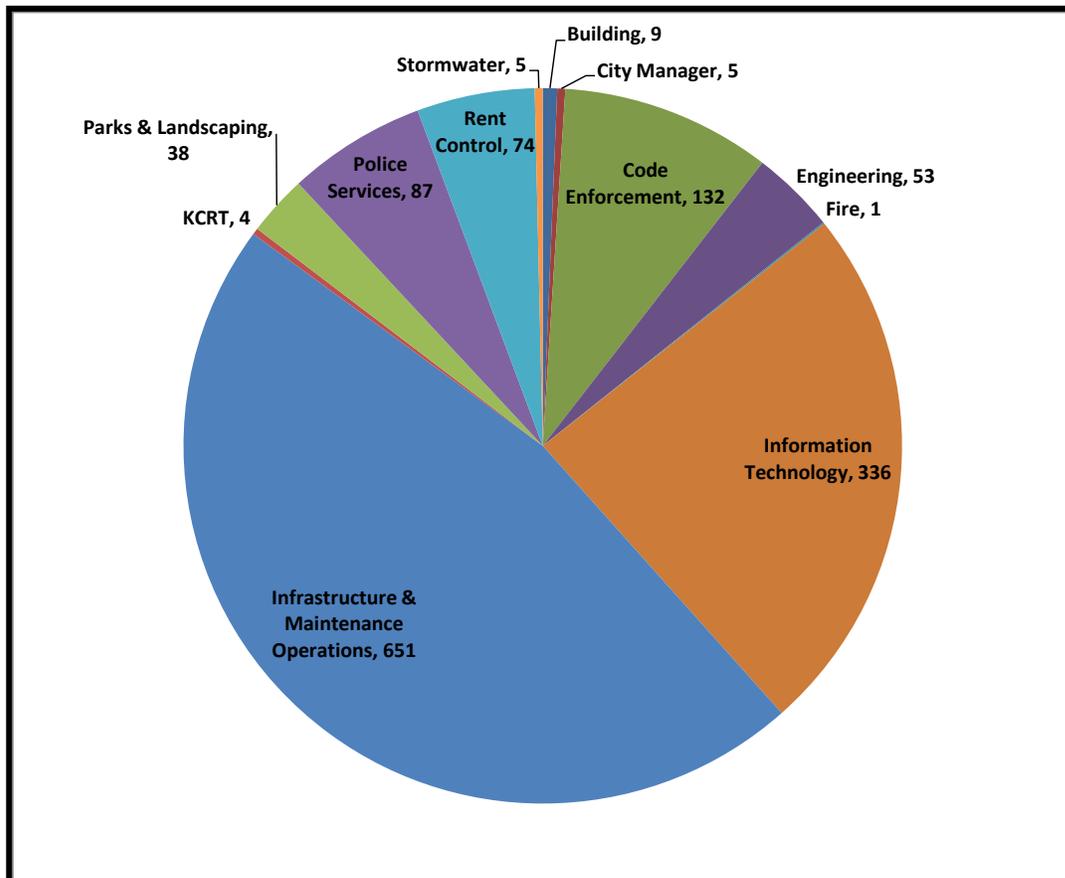
Website Statistics for the week of November 9, 2018

Top 10 Pageviews for Current Week

KCRT DATANET FOR THE WEEK

KCRT PHOTO OF THE WEEK

APWA Conference Technology Lab - Photo taken by KCRT staff – John Hill

11. <mark>Infrastructure Maintenance and Operations (DIMO)</mark>

Abatement

Abatement crews demolished and installed a fence at a property (2630 Gaynor) located at North & East Neighborhood, abated sidewalks at I-80/Central underpass, removed trash and graffiti from various locations throughout the City.

Demolition

Fencing

Central Avenue Underpass

Illegal Dumping

Graffiti Abatement

Code Enforcement

Code Enforcement responded to a complaint regarding an undeveloped parcel with overgrown vegetation. Staff sent a Notice of Violation to the owner of the property. Upon re-inspection, the property had been brought into compliance.

Before

After

The Code Enforcement unit has been working with a property owner to rebuild their home after enduring a fire. The property owner successfully obtained all necessary permit and planning processes to rebuild their home. The property is now in compliance and listed for sale.

Before

After

Facilities Maintenance:

Stationary Engineers performed daily pool maintenance, replaced the backflow meter for the Main Library boiler, repaired thermostats and restroom toilets in the Auditorium, replaced the thermostat at Fire Station #62, hung a paper towel holder in the LEAP breakroom, replaced the gas valve assembly in the Auditorium on oven #3, fixed the air conditioning in the dispatch server room, replaced a drain pipe at the Housing Authority in the pump room, and repaired the hot water heater in the American Indian Health Center.

    Air Conditioner Repair   Bulb Replacement

Utility Workers continued with weed abatement around Civic Center Plaza, scrubbed and waxed floors at the Senior Annex, scrubbed restroom floors in the main City Hall, manually changed clocks throughout City buildings, cleaned carpets at the Corporation Yard, replaced bulbs in the Finance Department, and maintained 29 City-owned facilities.

Parks and Landscaping Division:

General Maintenance crews planted grass at the Civic Center, trimmed shrubs at Fire Station #63, delivered mulch to the volunteer group near Central Avenue and Ryden Avenue, removed a tree from John F. Kennedy Park, installed fencing at the tennis courts in Nicholl Park, repaired a fence at South 37th Street and Ohio Avenue, performed maintenance around the Hacienda building, weeded Stewart Playground and Shields Reid Park, re-seeded the lawn at Elm Playlot, performed irrigation repairs at Atchison Park and maintenance at Southside Park, mowed all parks in the general fund district, repaired the gate at Terminal One, added new signs at the Plunge, cut ivy along Ells Lane, and cleaned at Janice Park.

Planting at the Civic Center

Hacienda Maintenance   Esplanade Trail Project

Tree crews cut or trimmed trees on: South 12th Street, 34th Street, Barranca Street, Costa Avenue, Railroad Avenue, Washington Avenue, Tiller Park, and Booker T. Anderson Community Center.

Hilltop District crews continued general maintenance around the business area, performed irrigation repairs at various locations, continued weed abatement on Giant Road and Richmond Parkway, and continued mulch installation at Country Club Vista Park and Bay Vista Park

Marina District crews continued with the Esplanade landscape project, mowed turf, and completed first aid training.

12. <mark>Police Department</mark>

Fire and Police Toy Program

On Friday November 1st, the Richmond Fire and Police Toy Program supporters, donors, organizers and volunteers met at the Courtyard by Marriott to raise money for a worthy cause — giving needy families a hand during the holiday season. The celebration included remarks from City Manager, Carlos Martinez.

Special thanks to the program's sponsors: Richmond Fire, Chevron Fire, Richmond Police and the YMCA, the Richmond Police Officers Association, Courtyard by Marriott, and the Richmond Police Management Association.

The key donors included Chevron, Mechanics Bank, and the Richmond Rotary.

West County Unites

Auto burglary and auto theft are challenges for most Bay Area cities. As part of the effort of the West County Regional Auto Theft Taskforce, Richmond Police, El Cerrito Police, Pinole Police and San Pablo have teamed up to create a regional auto burglary prevention educational campaign. Through social media and on-the-ground organizing, the campaign will focus on outreach at various commercial shopping centers hard hit by thieves. Volunteers were enlisted this past week to assist with the information campaign at the Shops at Hilltop by inspecting vehicles for valuables left in plain view. The team will also visit locations in Pinole, El Cerrito and San Pablo.
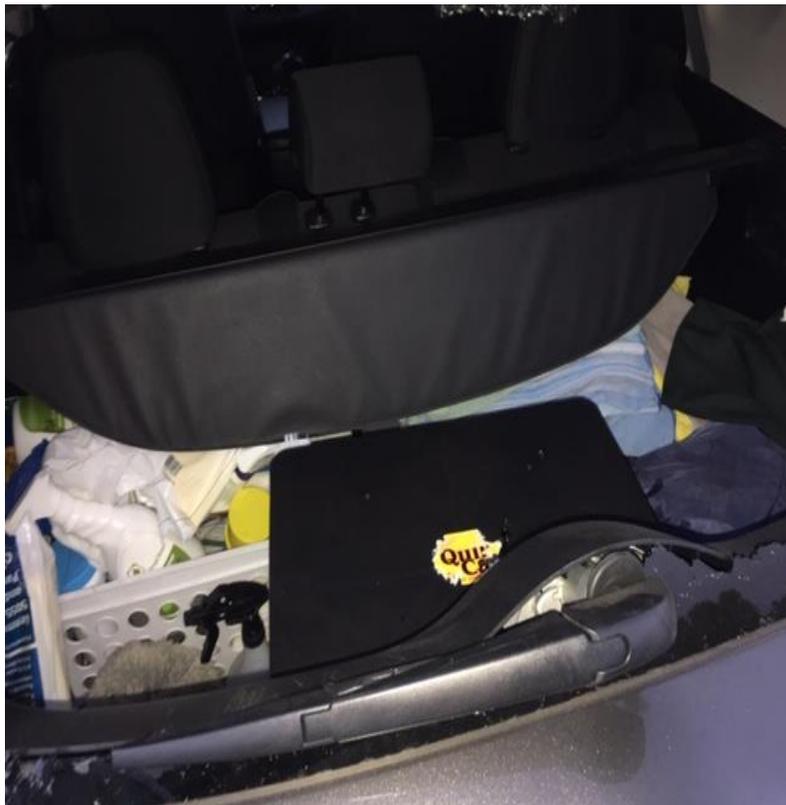
Officers in Action

On November 5th at 10:46 PM, Officers in the Iron Triangle neighborhood heard the sound of gunfire in the area. They quickly responded to the sound of this gunfire and were able to pinpoint that the shooting had occurred to the rear of an apartment unit located on the 900 Block of Triangle Court. Upon arrival, Officers detained a person who had thirteen (13) expended shell casings around him along with a pistol and an extended high capacity magazine that was discarded on the ground. This person subsequently admitted to firing this pistol to mourn the loss of his brother.

Richmond Police Explorer Post Fundraiser

On Wednesday November 7th, the Richmond Police Explorer Post hosted a Dine and Donate at the Panda Express restaurant located at 4250 Macdonald Avenue from 11:00 AM – 8:00 PM. Officers affiliated with the Police Explorer program were on hand along with Police Explorers for this event.

13. <mark>Water Resource Recovery</mark>

Wastewater Treatment Plant Operations

Total Plant Influent for the reporting week = 35.00-Million Gallons processed at an average flow of 5.03-Million Gallons per Day

Treatment plant processes continue to show improved effluent water quality

Feel free to contact me if you have any questions or comments about these or any other items of interest to you.
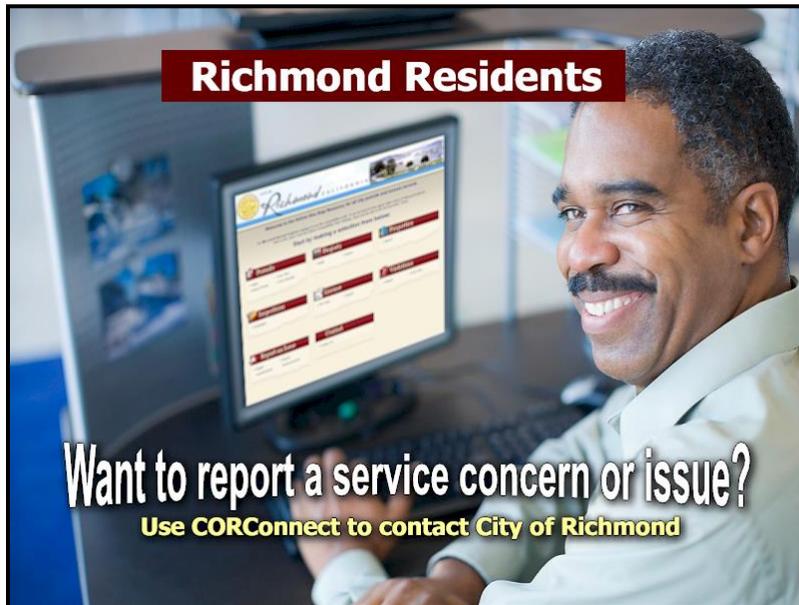

Have a great week!

Carlos Martinez
City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below to see options for connecting with the City of Richmond.

Connecting with the City of Richmond

To contact us by phone:

The City's website (http://www.ci.richmond.ca.us/) provides a department and staff directory at http://www.ci.richmond.ca.us/Directory.aspx.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (http://www.ci.richmond.ca.us/) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.

Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.

On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.

On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer** version 11 using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us

Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:
Apple version of APP   Android version of APP

We welcome your comments at webservices@ci.richmond.ca.us