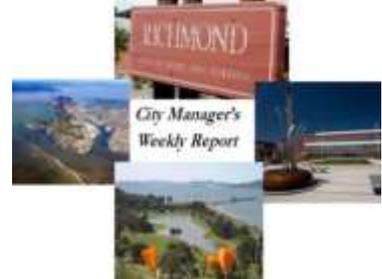




Hon. Mayor and Members of the City Council:

This is the report for the week ending June 14<sup>th</sup>, 2019.



1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, June 18<sup>th</sup>. Closed Session begins at 5:00 P.M. followed by the Special Meeting of the Richmond Housing Authority at 6:25 P.M., and then by the Regular Meeting of the Richmond City Council at 6:30 P.M. The agenda may be found by clicking this link: [June 18th City Council Agenda](#).

2. **Upcoming Events**

**Juneteenth Parade & Festival- Saturday, June 15<sup>th</sup>**

The entire community is welcomed to join this year's West County Juneteenth Parade and Festival! The event will take place on Saturday, June 15<sup>th</sup> from 10:00 A.M. - 6:00 P.M.

A colorful poster for the West County Juneteenth Parade &amp; Festival. It features the text "WEST COUNTY JUNETEENTH PARADE &amp; FESTIVAL" in large, bold letters. Below, it says "Saturday June 15, 2019 10AM-6PM". The poster is divided into sections for "PARADE" (10:00 AM, 960 South 47th Street to Carlson Blvd, continuing to South 37th Street, traveling up to Macondal Ave and ending at Nichol Park on 33rd and Macondal Avenue) and "FESTIVAL" (11am-6pm to Nichol Park (31st &amp; MacDonaid)). A map shows the parade route. Logos for the Neighborhood Block Association, City of Richmond, and Chevron are at the top. Contact info: (510) 263-5661 (510) 715-4225.

## **Richmond Rent Program Community Workshop – Proposed Owner Move-In Eviction Regulation**

The Rent Board is considering adoption of a regulation to clarify the intent of the Owner Move-In provisions of the Fair Rent, Just Cause for Eviction, and Home-Owner Protection Ordinance.

The Board is requesting community feedback on topics such as:

- Methods of Tracking Compliance with Owner Move-In Requirements
- Tenant First Right of Refusal Requirement
- Rent Increases for Units Placed Back on the Rental Market
- Ownership Requirements

### **Tenant-Focused Session**

Saturday, June 22, 2019

10:00 A.M. - 12:00 P.M.

440 Civic Center Plaza

Multi-Purpose Room

Community Services Building (Basement)

Richmond, CA 94804

### **Landlord-Focused Session**

Saturday, June 22, 2019

2:00 P.M. - 4:00 P.M.

440 Civic Center Plaza

Multi-Purpose Room

Community Services Building (Basement)

Richmond, CA 94804

Space is limited - RSVP today: <https://rentprogram.eventbrite.com>

# RICHMOND RENT PROGRAM COMMUNITY WORKSHOPS

## Proposed Owner Move-In Eviction Regulation

### Tenant-Focused Session

### Landlord-Focused Session

We want  
to hear  
from you!

Saturday, June 22, 2019  
10:00 AM - 12:00 PM  
Multi-Purpose Room  
Community Services Building  
(Basement)  
440 Civic Center Plaza  
Richmond, CA 94804

Saturday, June 22, 2019  
2:00 PM - 4:00 PM  
Multi-Purpose Room  
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(Basement)  
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The Board is requesting community feedback on topics such as:

- Methods of Tracking Compliance with Owner Move-In Requirements
- Rent Increases for Units Placed Back on the Rental Market
- Tenant First Right of Refusal Requirement
- Ownership Requirements

Space is limited - RSVP today:

<https://rentprogram.eventbrite.com>

[www.richmondrent.org](http://www.richmondrent.org)

[rent@ci.richmond.ca.us](mailto:rent@ci.richmond.ca.us)

Can't Attend One of the Workshops?

Please take the survey:

<https://surveymonkey.com/r/3XL65M2>



# PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND TALLERES COMUNITARIOS

## Regulación Propuesta sobre Desalojo por Mudanza del Propietario

### Sesión enfocada en el Inquilino

### Sesión enfocada en el Propietario

¡Queremos  
escuchar  
de ti!

Sábado 22 de junio de 2019  
10:00 AM – 12:00 PM  
Salón de Multiusos  
Edificio de Servicios Comunitarios  
(Sótano)  
440 Civic Center Plaza  
Richmond, CA 94804

Sábado 22 de junio de 2019  
2:00 – 4:00 PM  
Salón de Multiusos  
Edificio de Servicios Comunitarios  
(Sótano)  
440 Civic Center Plaza  
Richmond, CA 94804

La Junta del Programa de Renta está considerando la adopción de una regulación para aclarar la intención de las estipulaciones sobre Mudanza del Propietario en la Ordenanza de Renta Justa, Causa Justa para el Desalojo y Protección del Propietario.

La Junta está solicitando comentarios de la comunidad sobre temas como:

- Definir los Requisitos del Propietario
- Aumentos al Alquiler para Unidades que Regresan al Mercado de Alquiler
- Requisito para Ofrecer al Inquilino el Derecho de Primer Rechazo del Alquiler
- Métodos de Seguimiento en Conformidad con los Requisitos de la Mudanza del Propietario

Espacio limitado - Confirmar asistencia hoy:

<https://rentprogram.eventbrite.com>

[www.richmondrent.org](http://www.richmondrent.org)

¿No puedes asistir a uno de los talleres?

Favor de completar la encuesta:

<https://surveymonkey.com/r/PQG3VPJ>



## EVgo Fast Charging Launch Event on June 22<sup>nd</sup>

The City of Richmond's Transportation Division is coordinating the electric vehicle (EV) expansion plan by educating the public about EV's, resources, and charging hubs. In an effort to increase access to public fast charging, the City of Richmond has partnered with EVgo Fast Charging to bring publicly available fast chargers to Richmond.

Fast chargers enable the public to charge a battery electric vehicle (BEV) quickly, conveniently, and on-the go. The new fast chargers installed at 325 Civic Center Plaza will allow you to charge up to 90 miles in just 30 minutes!

The City of Richmond, in partnership with EVgo Fast Charging and Stream the Street, will host a launch event to celebrate four new publicly available fast chargers. We invite you to the launch event on Saturday, June 22<sup>nd</sup>, from 12:00 P.M. to 4:00 P.M. at 325 Civic Center Plaza, Richmond, CA, to celebrate and learn more about EVs and charging infrastructure.

For questions, please contact Denee Evans at (510) 621-1718.

chargingforchange.org

**COMMUNITIES  
CHARGING  
FOR CHANGE**

EVgo

Celebrate the launch  
of fast chargers in  
**Richmond**

**SATURDAY 12<sup>pm</sup>  
- TO -  
June 22 4<sup>pm</sup>**

**EVgo**  
FAST CHARGING

In partnership with:

**STREAM  
THE STREETS**

**Richmond**

**325 Civic Center Plaza  
Richmond, CA**

Free Charging • Live Music • Speakers  
Food Trucks • Children's STEAM Activities  
Bounce House • Performance by Griot B  
of School Yard Rap • Career Education  
and Networking

## **Richmond Main Street's 10th annual Healthy Village Festival on June 29<sup>th</sup>!**

All are invited to the 10<sup>th</sup> annual Healthy Village Festival: Richmond Main Street's super fun, family-friendly health & wellness fair on Saturday, June 29<sup>th</sup>, from 10:00 A.M. – 2:00 P.M. at the Community Green Space (Harbour Way & Macdonald Avenue) in Downtown Richmond.

The event is featuring ZUMBA and Yoga demos, music, farm animals, produce giveaway, history hike, health tips and screenings, resources, vendors, youth zone, and more! Hang out with Richmond Firefighters and "Ask a Doc" hosted by Kaiser Permanente (noon – 2:00 P.M.). Also, check out the Fresh Approach Mobile Farmers' Market, use pedal power to make your own bike blender smoothies, and enjoy a healthy Bay Area Bayou lunch menu by Roux, the event's exclusive food vendor.

There will be a special appearance by Healthy Village Festival Grand Marshal: Richmond Councilmember Demnlus Johnson III.

Admission is free and all are welcome. For more info: Visit [RichmondMainStreet.org](http://RichmondMainStreet.org), Call (510) 236-4049, or email [admin@richmondmainstreet.org](mailto:admin@richmondmainstreet.org)

sat  
aturday  
**June 29**  
**HEALTHY  
VILLAGE  
FESTIVAL**  
**10am-2pm**  
free admission!

**Grand  
Marshal**  
& special appearance  
by...  
**Demnlus Johnson III**  
Richmond Councilmember

**Fitness Demos • Music • Health Tips & Resources  
Vendors • Farm Animals • Arts & Crafts & More!**  
Community Green Space @ Harbour Way & Macdonald Ave, Richmond, Ca

more info:  
[RichmondMainStreet.org](http://RichmondMainStreet.org)  
(510) 236-4049

**KAISER PERMANENTE**  
LifeLong Medical Care

**Mechanics Bank**  
Where Relationships Matter

**REPUBLIC BANK**  
**RB**

## **Annual 3<sup>rd</sup> of July Fireworks**

Join us on Wednesday, July 3, 2019, from 5:00 P.M. to 10:00 P.M. for a night of spectacular views! We will have food trucks, entertainment, children's activities, fireworks, and more!



### 3. **Acknowledgments**

#### **Police Motorcycle Competition**

On June 9<sup>th</sup>, 2019, the Fairfield Police Department hosted their 6<sup>th</sup> annual police motorcycle competition at the Solano Town Center. This year's competition was extra special as it honored CHP Motorcycle Officer Kirk Griess, who was tragically killed in August 2018 on Interstate 80. Richmond Police Officer Don Patchin competed on the department's 2015 BMW motorcycle and placed third within a group of 60 motorcycle police officers in this challenging competition. Officer Patchin represented RPD well and we are very proud to have him on our team. Congratulations, Officer Patchin!



#### 4. **City Manager's Office**

##### **Implicit Bias Training for City Staff**

On Friday, June 7<sup>th</sup>, city staff and members of Healthy Richmond participated in an implicit bias workshop hosted by the city's Government Alliance on Race and Equity (GARE) team. The training was facilitated by Fogbreak Justice, an educational justice driven organization focusing on implicit bias, procedural justice, and other programs for fairness and equity in criminal justice and civic affairs.

The training provided city staff with an improved understanding of how implicit bias impacts race equity. Implicit bias stems from individual, institutional, and systemic racism which lead to assumptions on race membership. By learning how we all as individuals, and as a government institution, have automatic implicit biases, we can determine how to recognize and overcome these biases in our day to day work.

City staff learned tools and strategies to address unconscious biases and apply race equity concepts to our work serving Richmond residents. As city employees, we must take time to slow down and reduce our stress levels, analyze how we communicate with others and how we would feel if we were in their shoes, educate each other on our implicit biases, hold ourselves accountable for our assumptions, and commit to developing better methods of communication with our peers and residents.

If you would like more information or to become active with Richmond GARE, please send an email to [Trina\\_Jackson@ci.richmond.ca.us](mailto:Trina_Jackson@ci.richmond.ca.us) and visit the Richmond GARE webpage under the "Government" tab on the City's website.



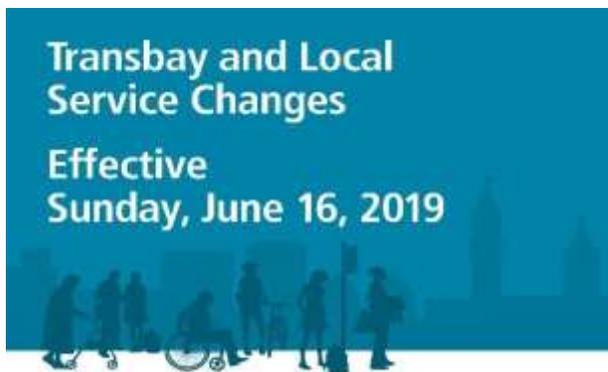
### **Nystrom Village Spring Clean-up**

On Saturday, June 8<sup>th</sup>, the Richmond Housing Authority (RHA) and the City of Richmond hosted a Spring Clean-up event for tenants living at Nystrom Village. The residents had an opportunity to get rid of trash in a flash and dispose of any unwanted materials for free. The event was funded by an Illegal Dumping Prevention and Clean-up Grant from CalRecycle.

Assistance was available upon request to remove heavy objects. In addition, event participants received a free reusable bag, stainless steel reusable straws, and a reusable water bottle.



**AC Transit Planned Service Change- Effective June 16, 2019**



AC Transit has revised select bus schedules to optimize service delivery and staffing. The service optimization includes Early Bird Express (EBX): select EBX lines will depart earlier, and one trip will be discontinued.

For the complete list of service changes effective Sunday, June 16<sup>th</sup>, please visit AC Transit's [website](#) or call Customer Service at (510) 891-4777. Thank you for riding AC Transit.

—  
Cambios en el servicio el 16 de junio

AC Transit ha revisado horarios selectos de autobuses para optimizar la entrega de servicios y la dotación de personal. La optimización del servicio incluye Early Bird Express (EBX): algunas líneas de EBX partirán más temprano y habrá un viaje que será eliminado.

Para obtener la lista completa de cambios en el servicio efectivos a partir del domingo 16 de junio, visite nuestra [página web](#) o llame al Servicio al Cliente al (510) 891-4777.

### 6月16日服务调整

为了优化服务和人员配置，AC Transit 对个别巴士的时刻表进行了调整。服务优化包括 Early Bird Express (EBX)：个别EBX线路将提前发车，一个班次将被取消。查看6月16日，星期日开始实施的调整详情，请访问[网站](#)，或致电客服，电话号码：(510) 891-4777。

### **AC Transit Fare Change- Effective July 1, 2019**



In order to continue providing safe and efficient service while addressing rising operational costs, AC Transit will adjust the cost of local fares and passes on Monday, July 1, 2019.

#### **Bigger Savings with New Clipper® Discounts**

Clipper Adult Single ride and Day Pass will remain the same due to higher discounts implemented after July 1<sup>st</sup>. When you use Clipper, you will save 25 cents on the Single ride and 50 cents on the Day Pass.

Clipper Youth/Senior/Disabled fares will be adjusted from \$1.10 to \$1.12.

Visit <https://www.clippercard.com/ClipperWeb/index.do> or call (877) 878-8883 for more information.

#### **Cash Fares**

The Adult Single ride cash fare will be adjusted from \$2.35 to \$2.50. Youth, Senior, and Disabled fares will be adjusted from \$1.15 to \$1.25. Fares for cash passes will also change.

For complete details on the July 1, 2019 fare change, visit <http://www.actransit.org/2019/05/29/fare-change-2019/>.

For further questions, including transfers, check out the AC Transit FAQ page: [FAQ's \(Frequently Asked Questions\)](#)

Con el fin de continuar brindando un servicio seguro y eficiente mientras se aborda el aumento de los costos operativos, AC Transit ajustará el costo de las tarifas y pases locales el lunes 1 de julio de 2019.

### **Mayores ahorros con los nuevos descuentos de Clipper®**

El viaje único y el pase diario para adultos con tarjeta Clipper no cambiarán de precio debido a los altos descuentos implementados después del 1 de julio. Cuando use su tarjeta Clipper, ahorrará 25 centavos en el viaje único y 50 centavos en el pase diario. Cámbiese a Clipper para su mejor valor. Haga clic [aquí](#) o llame al (877) 878-8883 para obtener más información.

Las tarifas Clipper para jóvenes/personas mayores/discapacitados se ajustarán de \$1.10 a \$1.12. Puede solicitar una tarjeta Clipper para jóvenes y personas mayores [aquí](#).

### **Tarifas en efectivo**

El costo en efectivo de un viaje único para adultos se ajustará de \$2.35 a \$2.50. Las tarifas para jóvenes, personas mayores y discapacitados se ajustarán de \$1.15 a \$1.25. Las tarifas para los pases en efectivo también cambiarán

Para obtener detalles completos sobre los cambios de tarifas del 1 de julio, haga clic [aquí](#).

Para hacer más preguntas, incluyendo preguntas sobre transferencias, consulte nuestra página de preguntas frecuentes (FAQ): [Preguntas Más Frecuentes \(FAQ\)](#)

### **Richmond Ferry to Bridge to Greenway Complete Streets Plan**

The City of Richmond has begun initial steps towards completing the *Ferry to Bridge to Greenway Plan*. This plan is an exciting opportunity to improve active transportation to the new Richmond Ferry, the upcoming Richmond-San Rafael multi-use path, and the Richmond Greenway. The plan will incorporate abundant local community input, with creative engagement intended to bring a variety of voices to the planning process.

On May 23, 2019, the Placeworks team facilitated the first stakeholder advisory committee meeting at Bridge ARTSpace Film Studio in Richmond, CA. The input collected at the key stakeholder meeting will help guide recommendations that will enhance the Richmond community and provide regional benefits by providing people bicycling and walking the safe, convenient access to important destinations. To learn more about the project, view upcoming events, and sign up to receive project updates, visit [www.ferry2bridge2greenway.com](http://www.ferry2bridge2greenway.com).

For more information about this project, please contact the Transportation Division at (510) 620-6869.



**WHAT ARE COMPLETE STREETS?**

Complete Streets are safe, comfortable, and convenient for all users - including people walking, bicycling, driving, and riding transit - regardless of age or ability.

**COMPLETE STREETS STRATEGIES**

**ENHANCED PEDESTRIAN AMENITIES**

- Walking and Bicycling Signage
- Streetlights
- Benches
- Public Art
- Public Space
- Public Safety

**ENHANCED BICYCLE AMENITIES**

- Greenway
- Water and/or Pedestrian/Bicyclist Pathways
- Way Signs
- Waterway Crossings
- Bike Paths

**OTHER ENHANCEMENTS**

- Public Space
- Public Safety
- Public Space
- Public Space
- Public Space

## Summer Youth Pass

511 Contra Costa is offering a \$35 youth pass for youth ages 6-18. This pass gives youth rides on WestCAT, County Connection, and Tri-Delta from June 1<sup>st</sup> – August 31<sup>st</sup>.

To purchase a summer youth pass visit: <https://511contracosta.org/youthpass/>  
You can also purchase a Summer Youth Pass at the following in person sale locations:

Location	Address	Hours
County Connection	2477 Arnold Industrial Way, Concord	Mon – Fri 8:00 A.M. – 5:00 P.M.
Tri-Delta Transit	801 Wilbur Avenue, Antioch	Mon – Thurs 7:00 A.M. – 6:00 P.M.
WestCAT	601 Walter Avenue, Pinole	Mon – Fri 7:30 A.M. – 6:00 P.M.

If you prefer to pay by check and cannot visit a location, you can download a mail order form to order by mail. <https://countyconnection.com/wp-content/uploads/2019/05/mail-order-english-050719.pdf>



## West Contra Costa County Express Bus Study Identifies Potential Routes and Stops for Public Review

In fall 2018, the West Contra Costa Transportation Advisory Committee (WCCTAC) asked for community input on potential additional express bus service that would connect commuters from **West Contra Costa County** to destinations in west **Berkeley, Emeryville, Oakland, and San Francisco**. The expanded express bus service would travel primarily along Interstate 80, to help reduce congestion along this busy corridor and improve direct connections to job centers.

WCCTAC incorporated public feedback and the results of a travel market analysis of existing commute trends to generate potential express bus stop locations. To determine preferred route(s) for implementation, WCCTAC wants input from all potential riders on their preferred bus stop locations. The ultimate express bus route(s) will be designed to serve the greatest number of riders with a minimal amount of pick-up and drop-off locations.

To share your ideas and learn more about this project please visit: [bit.ly/wcctacbus](http://bit.ly/wcctacbus). Help choose the future express bus stops! [Take the online survey.](#)

To learn more about WCCTAC, please visit [www.wcctac.org](http://www.wcctac.org). To contact the project manager, Leah Greenblat, email [LGREENBLAT@wcctac.org](mailto:LGREENBLAT@wcctac.org).

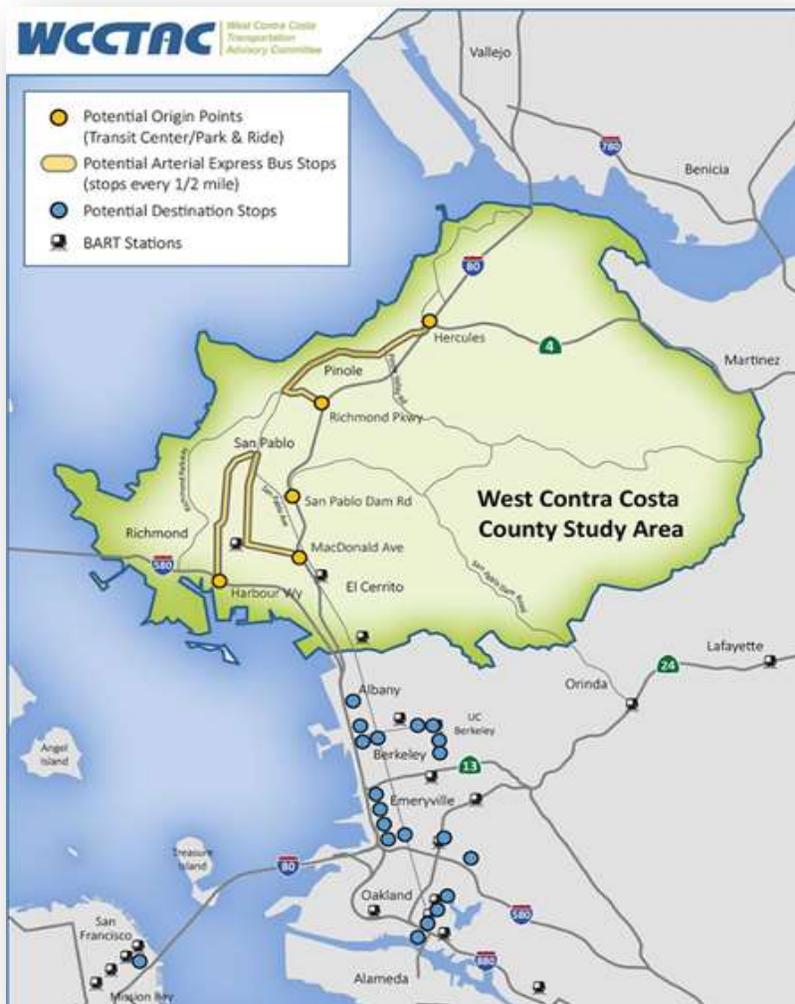
### ***El Estudio de Autobuses Exprés del Oeste de Contra Costa Identifica Rutas y Paradas Potenciales para su Revisión Pública***

En el otoño de 2018, el Comité Asesor de Transporte del Oeste de Contra Costa (WCCTAC, por sus siglas en inglés) solicitó la opinión de la comunidad sobre un posible servicio adicional de autobús exprés que conectaría a los pasajeros del oeste del **Condado de Contra Costa** con destinos en **Berkeley, Emeryville, Oakland** y **San Francisco**. El servicio expandido de autobuses exprés transitaría principalmente a lo largo del I-80 para ayudar a reducir la congestión en este corredor y mejorar las conexiones directas a los centros de trabajo.

WCCTAC incorporó la opinión pública y los resultados de un análisis del mercado de las tendencias de viaje existentes para generar las posibles ubicaciones de las paradas. Para determinar la(s) ruta(s) preferida(s) a implementar, WCCTAC desea saber las ubicaciones de las paradas preferidas de todos los pasajeros potenciales. La ruta (o rutas) final se diseñarán con el fin de brindar servicio a la mayor cantidad de pasajeros posible con un número mínimo de paradas.

Para compartir sus ideas y obtener más información sobre este proyecto, visite: [bit.ly/wcctacautobus](http://bit.ly/wcctacautobus). ¡Ayúdenos a pasar la voz! Avíseles a sus amigos y familiares sobre estas oportunidades para compartir sus ideas. [Tome la encuesta.](#)

Para aprender más de WCCTAC, visite [www.wcctac.org](http://www.wcctac.org). Para contactar la directora del proyecto, Leah Greenblat, envíe un correo electrónico a [LGREENBLAT@wcctac.org](mailto:LGREENBLAT@wcctac.org).



**Recycling Tip of the Month!**

Interested in starting recycling or compost services? Questions about what is recyclable or compostable? Please contact Republic Services at (510) 262-7100.



\*Please note, paper towels and napkins are not recyclable.

For recycling and compost signs and outreach material visit, [www.republicservices.com/municipality/wccc-ca](http://www.republicservices.com/municipality/wccc-ca)

### **Free Green Waste Kitchen Pail**



Richmond residents that subscribe to compost services may pick-up a free kitchen pail at the West Contra Costa Household Hazardous Waste (HHW) Facility or Richmond City Hall.

[West Contra Costa County Household Hazardous Waste \(HHW\) Facility](#)

101 Pittsburg Avenue  
Richmond, CA 94801  
Wednesday through Saturday  
9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 P.M.)

For more information about this and additional solid waste programs available to Richmond residents, please visit: [www.richmondenvironment.org](http://www.richmondenvironment.org)

## **Fill out a survey to prioritize \$60 million in funding for Contra Costa County**

The Contra Costa County HOME/CDBG Consortium has begun planning for the expenditure of over \$60 million in federal funds in Contra Costa County over the next five years.

The priorities contained in the Consolidated Plan will guide the investment of over \$12 million each year in federal Community Development Block Grant (CDBG), HOME Investment Partnership Program (HOME), and Emergency Solutions Grant (ESG) funding. These versatile federal funding sources can build new affordable housing, rehabilitate existing affordable housing, modify and rehabilitate homes for lower income and senior homeowners, construct or improve public facilities and parks, improve infrastructure in lower income neighborhoods, provide employment training to lower income workers, offer financial and other assistance to small business owners, fund services to homeless persons, provide funding for a wide variety of services for lower income families and individuals; and much, MUCH more!

### **Fill out the survey for your voice to be heard:**

English: <https://www.surveymonkey.com/r/N9CKWX7>

Spanish: <https://www.surveymonkey.com/r/KNB2GJ5>

If you need any other accommodations, please call Teri House at (925) 779-7037.

**HELP CREATE THE FUTURE OF YOUR COMMUNITY**

Nos gustaría escuchar sus opiniones

Sponsored by the cities of Antioch, Concord, Pittsburg, Walnut Creek, and the County of Contra Costa on behalf of all other cities in the County

Every five years, YOU, your friends, neighbors, and community have the opportunity to help identify your city's greatest needs, and determine how over \$60 million in federal HOME, CDBG, ESG, HOPWA and other funds will be spent to help address those needs.

Take a quick 10-minute survey and make your voice COUNT! Links to the surveys in both English and Spanish on the tear-off strips below OR take a photo of these links:

Cada cinco años, usted tiene la oportunidad de ayudar a identificar las mayores necesidades de su comunidad, y determinar cómo más de \$60 millones en los fondos federales se gastarán para ayudar a abordar esas necesidades.

¡Complete una encuesta rápida de 10 minutos y haga que su voz cuente! Por favor, tome una de las encuestas abajo o tome una foto de los enlaces electrónicos, y comparte con sus amigos!!!!

English: <https://www.surveymonkey.com/r/HKSCS6S>  
Español: <https://www.surveymonkey.com/r/WT5KNGJ>

## 5. **City Manager Chronicles**

Below are some of the topics for meetings that I attended during the past week in the hope that it provides an idea of the many issues we deal with routinely.

Meetings and events of note during this week included:

- This week I met on Monday and Friday with City staff, union leaders, the City Mayor and council members to provide them an update on the progress made balancing next fiscal year's budget. Today, I was delighted to report to everyone we managed to balance the budget without proposing any layoffs. Indeed, we have a small surplus of approximately \$9,000. The proposed balanced budget will be presented to the City Council for their consideration at next Tuesday, June 18<sup>th</sup> meeting. If Council approves the recommended budget on Tuesday, staff will prepare all budget and Capital Improvements Program documents for final Council approval at their June 25, 2019 meeting.
- Yesterday, June 13, 2019, the City, together with Barclays Capital as the senior manager and Raymond James as a co-manager, sold \$88,585,000 of Wastewater Revenue Bonds. The City received more than \$218 million of orders for its bonds, or 2.5x the amount of bonds offered. Given the City's strong market reception and near-record low interest rates in the municipal market, the 30-year Bonds were sold at an all-in effective yield of 3.74%. The \$22,510,000 Wastewater Revenue Bonds, Series 2019A were sold to fund a portion of the sewer system's capital improvement program. The \$66,075,000 Wastewater Revenue Refunding Bonds, Series 2019B were sold to refund all of the City's outstanding Variable Rate Wastewater Revenue Refunding Bonds, Series 2008A and pay the costs related to terminating the associated interest rate swap, and to refund a portion of the City's outstanding Wastewater Revenue Bonds, Taxable Build America Bonds, Series 2010B. These refundings permitted the City to eliminate all swap and variable rate-related risks from its Wastewater bond portfolio, and will achieve cashflow savings of nearly \$6.8 million over the life of the Series 2019B Bonds, or an average of about \$310,000 per year. On a net present value basis, refunding savings were approximately \$4.7 million or 6.8% of the refunded bond principal amount. Kudos to our Financial Advisors, Bond Counsel, Lead Underwriters, Everett Jenkins with the City Attorney's Office, Water Resources staff, and our all-star Finance Department team led by Belinda Warner. Without their collective expertise and hard work this transaction—long time in the making—would not have been executed. Congratulations everyone!
- Today, the Mayor, his staff and I attended a City staff presentation outlining a new streamlined business license application process. With the new process, obtaining a business license in the City of Richmond could be done in some cases the same day and in all cases, it will be substantially expedited. This was a collaborative team effort including multiple departments, among them Information Technology, Planning and Building, Fire, and Finance. We also discussed the need of more diligently ensure all businesses in the City of Richmond are operating with a license, to ensure even and consistent regulatory compliance and to protect the health and safety of all residents and businesses operating in the City.

## 6. **City Clerk's Office**

### **Legislative History**

The City's legislative history including minutes, resolutions, ordinances, meeting content, and other important records, dating back to 1905, are available online at: <http://sireweb.ci.richmond.ca.us/sirepub/docs.aspx>.

### **Election News!**

Contra Costa Elections is now offering a super simple texting option for polling place voters to switch to Vote by Mail. Simply text COCOBALLOT to 28683 (or 2VOTE). The service was launched on Friday, May 10, 2019; see this [East Bay Times article](#) for more information.

### **Apply for Your U.S. Passport at Richmond City Hall!**

The City of Richmond City Clerk's Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

Monday: 10:00 A.M. to 4:00 P.M.  
Wednesday: 10:00 A.M. to 4:00 P.M.  
Friday: 10:00 A.M. to 2:00 P.M.  
(Closed 12:00 P.M. to 1:00 P.M. – days of operation only)

Please recognize that the area is an operational executive office, and a quiet zone. No drop in service for same day appointments or scheduling future appointments is available at this time; you **must** call **(510) 620-6786** to schedule **all** appointments.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – [travel.state.gov](http://travel.state.gov).

For more information about the City of Richmond Passport Acceptance Facility, please visit <http://www.ci.richmond.ca.us/passports>.

**Apply for your U.S.  
Passport at Richmond  
City Hall!**

**BY APPOINTMENT ONLY  
NO WALK-IN SCHEDULING OF APPOINTMENTS  
YOU MUST CALL (510) 620-6786**

Go to: [www.ci.richmond.ca.us/passports](http://www.ci.richmond.ca.us/passports)  
for application forms and information



City of Richmond  
City Clerk's Office  
450 Civic Center Plaza, Ste. 300  
Richmond, CA 94804

**PASSPORT SERVICE HOURS**

Monday: 10:00 a.m. to 4:00 p.m.  
Wednesday: 10:00 a.m. to 4:00 p.m.  
Friday: 10:00 a.m. to 2:00 p.m.  
(Closed 12:00 p.m. to 1:00 p.m.)

**BY APPOINTMENT ONLY - NO WALK-INS  
YOU MUST CALL (510) 620-6786**

## 7. **Community Services Department**

### **Aqua Zumba!**

Aqua Zumba is a fun class available at both City of Richmond pools. It's a drop-in class for ages 18+. No experience or swimming ability is required, but participants should feel comfortable in chest-high water. Fees are \$8 for Richmond residents and \$10 for non-Richmond residents.

At the Richmond Plunge (1 E. Richmond Avenue in Pt. Richmond), classes are held on Mondays from 6:30 P.M. - 7:30 P.M., and Saturdays from 10:00 A.M. - 11:00 A.M.

At the Richmond Swim Center (4300 Cutting Boulevard @ S. 45th Street) classes are held on Fridays from 9:00 A.M. - 10:00 A.M.

For any questions regarding Aquatics program, please call either pool during open hours. For more information and pool schedules, visit the [Aquatics page](#) on the City of Richmond's website.



## 8. **Engineering & Capital Improvement Department (ECIP)**

### **Streets Division**

Paving crews ground and prepped 37<sup>th</sup> Street from Cerrito Avenue to Roosevelt Avenue, and worked from the outstanding pothole list in various locations around the City.





Grinding on 37<sup>th</sup> Street

Street sweeping staff performed commercial and residential sweeping services for the second Monday through Friday in the May Valley, Vista View, Clinton Hill I, Clinton Hill II, Clinton Hill III, Clinton Hill IV, and East Richmond neighborhood areas.

### **Signs and Lines Division**

Signs and Lines staff installed one new sign, fabricated 18 signs, installed new bott dots along Stenmark Drive, and repainted pavement markings such as stop messages and crosswalks.



New Sign Installation





Stop Bar Installation



Crosswalk Refresh



New Bott Dots on Stenmark Drive

## 9. Finance Department

### Fiscal Year (FY) 2019-20 Budget Update

This week, staff continued working to reduce the budget gap. A number of strategies were implemented to reduce the shortfall, including an increase in revenue from enterprise funds to accelerate debt owed to the City, elimination of vacant positions, and various reductions in operating expenditures. On June 18, 2019, the City Council will receive a balanced budget proposal for the FY 2019-20.

Also, the Finance Department hosted the second community budget meeting. Citizens received an overview of the City's budget process, information on the City's financial trends, and the status of the proposed budget for the FY 2019-20. Department heads were in attendance and responded to questions and concerns posed by attendees.

### **COR Business Activity Week Ending June 14, 2019**

New Vendors Registered	7 (0 Richmond Business)
Total Vendors Registered	8,953

### Open Requests For Bids/Request For Proposals

Department	Project	Date Due
Employment and Training	BILINGUAL (SPANISH/ENGLISH) CAREER & PERSONAL DEVELOPMENT COACH	Due: 6/21/19
City Manager	Administration of the City of Richmond Revolving Loan Fund	Due: 6/24/19
Water Resource Recovery	Macdonald & Virginia Wet Weather Improvement Project	Due: 6/27/19
Engineering and CIP	ROOF REPLACEMENT RICHMOND MUSEUM OF HISTORY	Due: 6/27/19
Engineering and CIP	ROOF REPLACEMENT RICHMOND SENIOR CENTER	Due: 6/27/19
Engineering and CIP	ROOF REPLACEMENT RICHMOND CORPORATION YARD	Due: 6/27/19
Water Resource Recovery	RFQ for Engineering Design Services for Wastewater Treatment Plant and Collection System	Due: 6/27/19
Water Resource Recovery	RFQ for Technical Services for Wastewater Treatment Plant and Collection System Capital Projects	Due: 6/27/19

## 10. Fire Department

### Richmond Fire Department Conducts Wildland Fire Readiness Drills

From June 3<sup>rd</sup> through 7<sup>th</sup>, the Richmond Fire Department conducted wildland readiness drills above Alvarado Park on Belgum Trail. All fire department personnel reviewed fire weather factors, local and county-wide response plans, off-road driving techniques, fuel and topography features that impact fire growth and projections for the current fire season. Crews also performed hands-on drills such as mobile fire attack, a 600 foot progressive hose layup slope and a timed fire shelter deployment. These drills are conducted annually in preparation for peak fire season.

With current weather conditions and the impact of wildland fires in urban areas, it behooves our community to stay informed and prepared by implementing fire prevention measures around one's home. To obtain more information, download the CAL FIRE Ready for Wildfire app to obtain methods and steps to help prepare your family, home and property for a wildfire. The CAL FIRE app also allows you to sign up for customized wildfire alerts.

For more information, please call the Richmond Fire Department at (510) 307-8031.



## 11. **Housing Authority (RHA)**

### **Housing Choice Voucher (HCV) Program Transfer (Section 8)**

The Richmond Housing Authority's (RHA) Housing Choice Voucher Program (HCV) will be transferred to the Housing Authority of Contra Costa County (HACCC) effective July 1, 2019. A formal public announcement of the transfer occurred on June 1, 2019. HACCC also sent individual notices to all affected applicants, participants and landlords. [Frequently Asked Questions \(FAQ's\)](#) were posted to RHA's and HACCC's websites. Through June 30<sup>th</sup>, RHA staff will continue to administer the program in accordance with their current job duties. In addition, the stakeholders' and landlords' informational meetings were held this week on June 12<sup>th</sup>, 2019. Turnout was approximately 30 landlords and three stakeholders (two of whom were from the City).

The following key activities are scheduled for the upcoming weeks:

**June 24, 2019**

Moving of the physical files will commence.

**July 1, 2019**

A satellite office is being opened for Richmond residents at 2324 College Lane, San Pablo, CA 94806.

Questions regarding the HCV Program Transfer? Please call: (510) 621-1300.

## 12. **Information Technology**

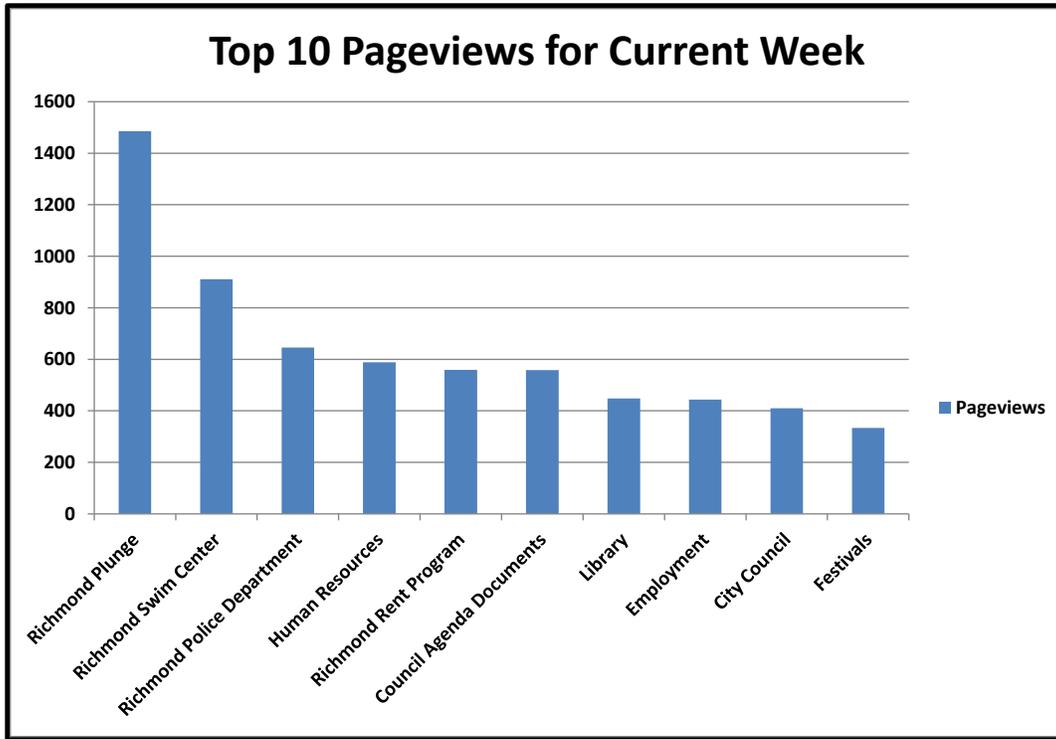
### **City of Richmond Business License Online payment process**

Improvements are underway to create a simplified Business License process that will improve the walk-in application process and allow for new applications to be made online. City staff subject matter experts continue to meet and refine the process to help develop workflow and a streamlined online application in the City's TRAKiT system. These planned improvements are targeted to go live in July 2019. Please stay tuned.

### **Website and Facebook Statistics**

- ✓ Page Likes increased by 75%
- ✓ People reached increased by 96%
- ✓ Page followers increased by 167%

### **Website Statistics for the week of June 14, 2019**



### KCRT DATANETS FOR THE WEEK

# MEDICARE HEALTH FAIR

*For Seniors  
& Other Beneficiaries*



<p style="font-size: small;">Event Hours</p> <p style="font-size: large; font-weight: bold;">10 A.M. - 4 P.M.</p>	<p style="font-size: small;">Saturday,</p> <p style="font-size: large; font-weight: bold;">June 29</p> <p style="font-size: small;">2019</p>	<p style="font-weight: bold;">Richmond Senior Center</p> <p style="font-size: small;">2525 Macdonald Ave. Richmond, CA 94804</p>
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For help with your Medicare Part D Plan or  
review of your medications,  
call (510) 981-4100 to make your appointment

# MEDICARE HEALTH FAIR

For Seniors & Other Beneficiaries



Event Hours  
**10 A.M. - 4 P.M.**

Saturday,  
June  
**29**  
2019

**Richmond Senior Center**  
2525 Macdonald Ave.  
Richmond, CA 94804

**Review of your Medicare Part D Plan to see if we can lower your medication costs**

**No Cost Health Screenings, including Anemia, Blood Pressure, Cholesterol, Depression, Memory, Sleep Disorders and others**

# FERIA DE SALUD MEDICARE

Para personas mayores y otros beneficiarios



Horas del evento  
**10 A.M. - 4 P.M.**

Sábado,  
**29**  
de junio  
2019

**Richmond Senior Center**  
2525 Macdonald Ave.  
Richmond, CA 94804

**Para obtener ayuda con su Plan Medicare Parte D o una revisión de sus medicamentos, llame al (510) 981-4100 para hacer su cita**

# FERIA DE SALUD MEDICARE

Para personas mayores y otros beneficiarios



Horas del evento  
**10 A.M. - 4 P.M.**

Sábado,  
**29**  
de junio  
2019

**Richmond Senior Center**  
2525 Macdonald Ave.  
Richmond, CA 94804

**Revisión de su plan de Medicare Parte D para ver si podemos reducir sus costos de medicamentos.**

**Sin Costo Pruebas de Salud: Anemia, Pruebas de ansiedad, Colesterol, Depresión, Diabetes, Memoria**

## Summer of Minecraft Camp

The City of Richmond is hosting another Summer of Minecraft Camp.



The summer camp youth are engaged and having a great time!

## **13. Infrastructure and Maintenance Operations (DIMO)**

### Abatement

Abatement crews removed weeds from various city properties, abated sidewalks/walkways, hosted the bi-annual Coronado Neighborhood Clean-up event and assisted the seniors, responded to an emergency board-up on a City building, installed a fence around a vacant area to prevent illegal dumping, and removed trash and graffiti throughout the City.





Weed Abatement/Walkways





Coronado Neighborhood Clean-Up



Before (Fencing)



After (Fencing)



Emergency Board-Up





Illegal Dumping & Graffiti

### **Code Enforcement**

The Code Enforcement Unit responded to a complaint about an inoperative vehicle parked on the lawn. Code Enforcement staff issued a Notice of Violation and Demand to Abate allowing the property owner ten days to abate the violations. Later staff conducted an inspection and found that the property was brought into compliance.



Before

After

Code Enforcement Unit responded to a complaint about inoperative vehicles and overgrown vegetation on a property. Staff sent a Notice of Violation and Demand to Abate and the property owner brought the violations into compliance.



Before

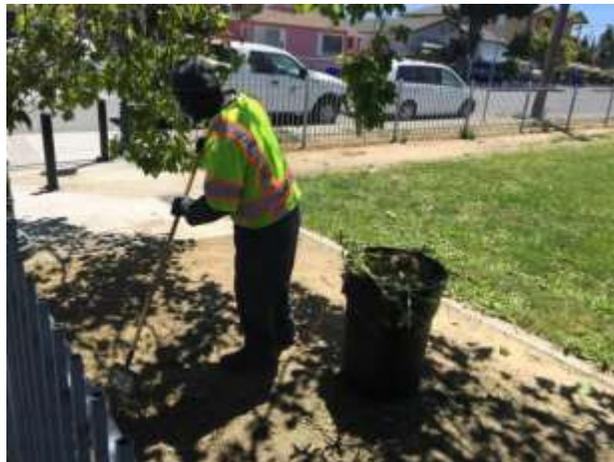
After

### **Parks and Landscaping**

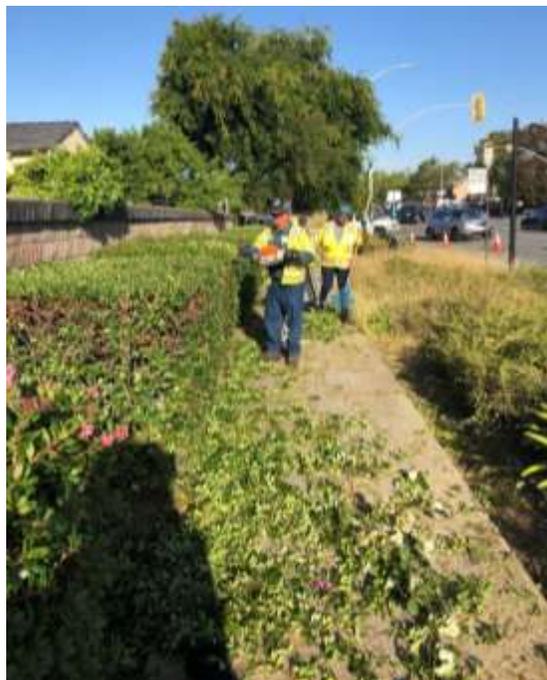
General fund crews weeded the following locations: Cutting Boulevard medians, Macdonald Avenue, Shields Reid Park, Livingston Lane, Community Services Building, Booker T. Anderson parking lot, Carlson Boulevard, and Judge Carroll Park. In addition, the General Fund crews completed gopher control, irrigation repair, illegal dumping removal, installation of sharps collection containers on walls inside restrooms at Martin Luther King Junior Park and Unity Park, and graffiti removal from Humboldt Park and Martin Luther King Junior Parks.



Martin Luther King Junior Park - Sharp Disposal Containers



Sheilds Reed Park – Weeding



Cutting Boulevard – Hedge Trimming

## Facilities Maintenance

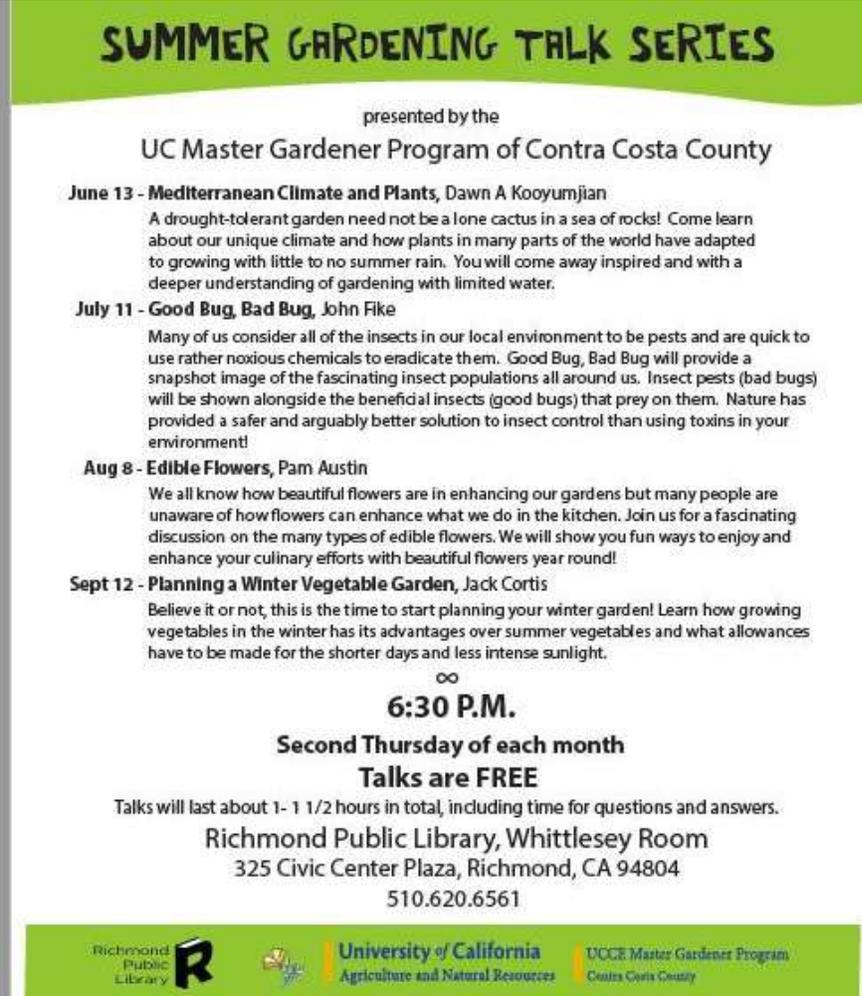
Utility workers set-up meeting rooms, hauled items from the Council Chambers and Planning Department storage rooms, hung pictures in Council Member's office, and buffed the floors at the Library's Whittlesey Community Room.

## 14. Library and Cultural Services Department

### Library Speaker Series – UC Master Gardener Program of Contra Costa County

Join us the second Thursday of the month from June to September for a series of free gardening talks taking place at the Richmond Public Library, Whittlesey Room, 325 Civic Center Plaza, Richmond. The UC Master Gardener Program of Contra Costa County will be on hand presenting various topics. Whether you are a beginner gardener or are already a master gardener, drop by for a chance to meet others who love gardening too.

For more information call the Main Reference Desk at (510) 620-6561.



**SUMMER GARDENING TALK SERIES**

presented by the  
UC Master Gardener Program of Contra Costa County

**June 13 - Mediterranean Climate and Plants, Dawn A Kooyumjian**  
A drought-tolerant garden need not be a lone cactus in a sea of rocks! Come learn about our unique climate and how plants in many parts of the world have adapted to growing with little to no summer rain. You will come away inspired and with a deeper understanding of gardening with limited water.

**July 11 - Good Bug, Bad Bug, John Fike**  
Many of us consider all of the insects in our local environment to be pests and are quick to use rather noxious chemicals to eradicate them. Good Bug, Bad Bug will provide a snapshot image of the fascinating insect populations all around us. Insect pests (bad bugs) will be shown alongside the beneficial insects (good bugs) that prey on them. Nature has provided a safer and arguably better solution to insect control than using toxins in your environment!

**Aug 8 - Edible Flowers, Pam Austin**  
We all know how beautiful flowers are in enhancing our gardens but many people are unaware of how flowers can enhance what we do in the kitchen. Join us for a fascinating discussion on the many types of edible flowers. We will show you fun ways to enjoy and enhance your culinary efforts with beautiful flowers year round!

**Sept 12 - Planning a Winter Vegetable Garden, Jack Cortis**  
Believe it or not, this is the time to start planning your winter garden! Learn how growing vegetables in the winter has its advantages over summer vegetables and what allowances have to be made for the shorter days and less intense sunlight.

∞  
**6:30 P.M.**

**Second Thursday of each month**  
**Talks are FREE**

Talks will last about 1- 1 1/2 hours in total, including time for questions and answers.

**Richmond Public Library, Whittlesey Room**  
325 Civic Center Plaza, Richmond, CA 94804  
510.620.6561

Richmond Public Library   **University of California**  
Agriculture and Natural Resources  UCCE Master Gardener Program  
Contra Costa County

## Library – Adult Summer Reading Program

The Adult Summer Reading game is back! It's time to play tic-tac-toe with a new twist!

Check out books (eBooks and audiobooks count too) from the Richmond Public Library. Complete three squares in a row. See game card for complete instructions. Return completed game card to any of the three Richmond Public Library locations for a chance to win a prize. The game started on June 6<sup>th</sup>, and the last day to turn in completed games cards is 7:00 P.M. on August 19<sup>th</sup>. A prize drawing will be held on August 27<sup>th</sup>. The grand prize is a Kindle Fire.

Visit [www.richmondlibrary.org](http://www.richmondlibrary.org) to print-out your game card or come see us at the library. Any questions, call the Main Adult Reference Desk at (510) 620-6561.

The image shows two pages of a game card. The left page is the game board, titled "Richmond Public Library Adult Reading Game" and "tic tac toe". It features a 3x3 grid of boxes. The top row has boxes for "red cover", "Book with any color on the title", and "blue cover". The middle row has "yellow cover", "Any book of your choice, no color necessary!", and "green cover". The bottom row has "blue cover", "A book with any color on the title", and "red cover". Below the grid are fields for "Name:", "Library Card Number:", and "Contact info:". The right page is the instruction page, titled "Richmond Public Library 2014 Adult Reading Game June 6- August 19". It states that all adults with a valid library card are invited to play. The instructions are: 1. Check out 3 books that have a red, green, blue or yellow book cover; or a book that has any color as part of the title. 2. Make a tic-tac-toe by reading 3 books in a row. 3. Submit game card to any Richmond Public Library Reference Desk staff to be entered into prize drawing. 4. Last day to submit completed game cards is 7:00pm August 19. 5. Drawing will take place August 27. Winners will be notified. Below the instructions are images of book covers: "The Color Purple" by Alice Walker, "Mother Land" by Paul Theroux, and "Coke in Snow" by Tracy K. Smith. The Richmond Public Library logo is at the bottom.

## 15. Planning & Building

### Automated Phone Inspection Scheduling System - Planning and Building Services

The Building Division has expanded its permit inspection scheduling services to include an [Automated Phone Inspection Scheduling System](#). This new system allows our customers to call (800) 231-6881 and schedule or cancel inspections as well as retrieve inspection results via touch-tone telephone. This service is available 24 hours a day, seven days a week. [Instructional pamphlets](#) are available at the permit services counter and on the [Building Division webpage](#).

## City of Richmond Building Division

The City of Richmond has expanded its permit inspection scheduling services to include an Automated Phone Inspection Scheduling System. This system allows customers to schedule or cancel inspections and to retrieve inspection results via touch-tone telephone, 24 hours a day, seven days a week.

**AUTOMATED PHONE  
INSPECTION  
SCHEDULING SYSTEM**

The Automated Phone Inspection Scheduling System is now in place and will help streamline the City's inspection scheduling process. Using a touch-tone telephone, customers should dial the Inspection number **(800) 231-6881** and follow a series of prompts by touch tone to schedule or cancel an inspection or to retrieve inspection results.

**Planning & Building Services**  
450 Civic Center Plaza, 2nd Fl.  
Richmond, CA 94804  
510-620-6868

PLEASE GRAB A PAMPHLET FOR  
SPECIFIC INSTRUCTIONS!



## 16. Police Department

### Richmond Police Department Youtube Channel

This week, the Richmond Police Department released a new video on its [Youtube channel](#). The video highlights Officer Peterson, who talks about his upbringing here in the Bay Area and what brought him to a profession in law enforcement.



### Hot Temperatures Campaign

With the temperatures rising, the Richmond Police Department would like to remind you of the dangers of leaving pets and/or children in a vehicle. It may seem like a few seconds, but that's all it takes. If you see an unattended pet or child in a vehicle, please don't hesitate to call 911.

**WARM WEATHER PET AND CHILD SAFETY:  
HOW HOT IS YOUR CAR?**

VEHICLE TEMPERATURE		
Outside Temp	Inside Temp After 10 min	Inside Temp After 30 min
70°	89°	104°
80°	99°	114°
85°	104°	119°
90°	109°	124°
95°	114°	129°

Source: American Veterinary Association

**RICHMOND POLICE DEPARTMENT**

## 17. **Richmond Promise**

### **We're hiring an Advancement Manager/Director!**

As Advancement Manager, you will play a key role in helping us advance our mission and keep our promise to future generations of Richmond students. You will guide the development of the Richmond Promise fundraising strategy, build our donor base, and drive fundraising programs to meet contributed revenue goals. You will help us achieve our fundraising goal to grow the scholarship fund and build a strong foundation of support with a goal towards organizational sustainability beyond our seed funding. We will help you grow your career through professional development opportunities and competitive responsibility ladder. We are committed to investing in your professional trajectory and leadership.

Learn more about this opportunity here:  
<https://richmondpromise.org/jobopenings/>

To Apply: Please email the documents below to Jessie Stewart  
[jessie.stewart@richmondpromise.org](mailto:jessie.stewart@richmondpromise.org).

Write "Advancement Manager/Director (your last name)" in the subject line. Position is open until filled. Send:

- 1) Cover Letter that specifically outlines why you are a good fit for this position
- 2) Resume
- 3) Salary requirements
- 4) The names of three professional references (names and titles) who can speak to your skills and abilities as they relate to this position. We will only contact them after speaking with you and if you are a finalist for this position.



### **AND a Richmond Promise Americorps VISTA Fellow!**

We are seeking an awesome individual who is passionate about the mission of the Richmond Promise and equitable access to higher education to join our team as an

Americorps VISTA Fellow. The ideal candidate for this role believes deeply in doing whatever it takes to help our students succeed, have relentless and rigorous attention to detail, enjoy efficiency and improvement of systems, and are excited about supporting a college-going and graduating culture in Richmond, CA! They should thrive in a fast-paced and multifaceted environment, have experience and demonstrated success in balancing multiple priorities, enjoy building relationships with students and adults, and proactively solving challenges. The role is:

- Scholarship Operations & Data Coordinator
  - Application due in Americorps Portal May 31<sup>st</sup>
  - Start date July 8<sup>th</sup>

#### HOW TO APPLY

1. Applications are due May – July depending on position

2. Visit the VISTA

homepage: <https://www.nationalservice.gov/.../americorps/amicorpsvista>

3. From there, click the red Apply Now button.

4. Click the [My.AmeriCorps.Gov](#) link and search “Richmond Promise”

5. Questions? Email [jessie.stewart@richmondpromise.org](mailto:jessie.stewart@richmondpromise.org)



#### **Become a Richmond Promise Mentor!**

Interested in supporting a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018 mentor pilot program, we aim to match 50 mentors and mentees for the 2019-20 academic year. This goal is dependent on mentee/mentor interest and mutual fit. The time commitment for mentors is approximately one hour per month starting in August 2019 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual.

If you're interested, please complete the mentor interest form at [www.tinyurl.com/RICHMENTOR19](http://www.tinyurl.com/RICHMENTOR19).

For questions, email [ndeville@richmondpromise.org](mailto:ndeville@richmondpromise.org).



**BECOME  
A  
MENTOR!**

PASSIONATE ABOUT SUPPORTING  
THE COLLEGE SUCCESS OF  
STUDENTS FROM RICHMOND?  
Become a Richmond Promise Mentor!

**WWW.TINYURL.COM/RICHMENTOR19**

QUESTIONS? [NDEVILLE@RICHMONDPROMISE.ORG](mailto:NDEVILLE@RICHMONDPROMISE.ORG)



*Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.*

***Thank You!***

*Carlos Martinez  
City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)

See below for options to connect with the City of Richmond.

## Connecting with the City of Richmond



### **Using the City of Richmond Mobile Application:**

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

**QR Codes are available for easy downloading of this APP:**

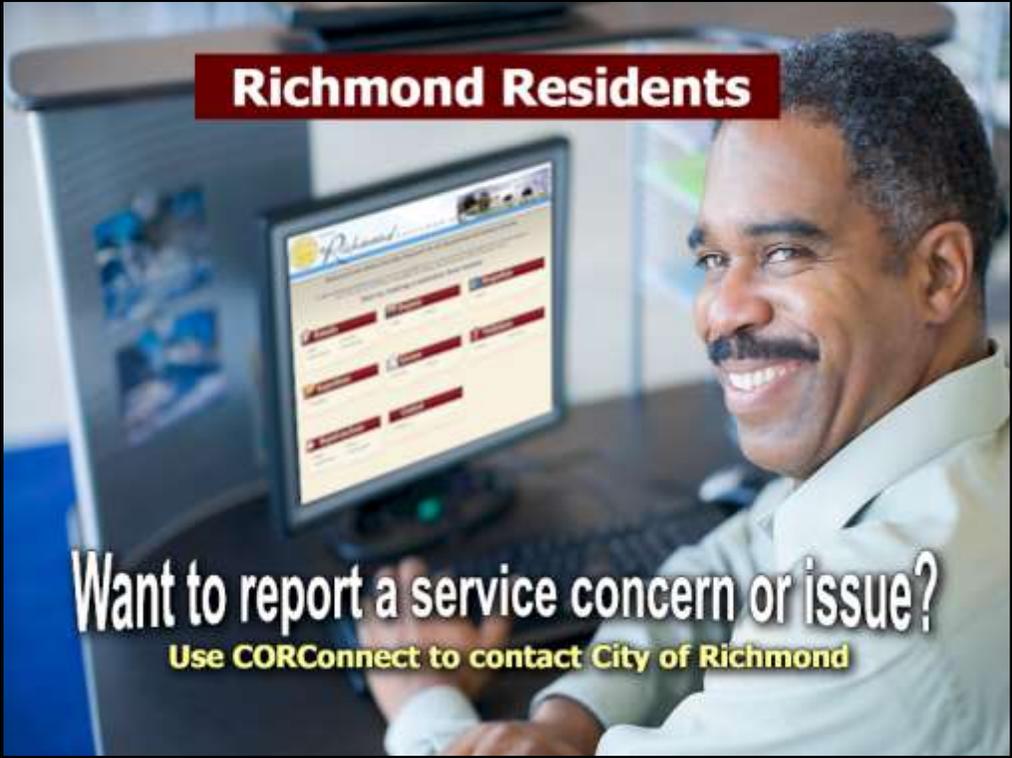
Apple version of APP



Android version of APP



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)



On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.



You can also look up previously submitted issues to check on the current status if you provided your name, phone number or email when you submitted it.

Want to report a service concern or issue?



Use the City of Richmond Mobile Application:



The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)

To contact us by phone:

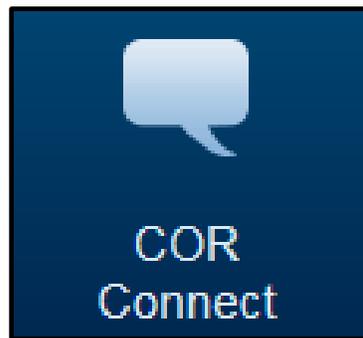
The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

## Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper

right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)