



Hon. Mayor and Members of the City Council:

This is the report for the two-weeks ending August 9, 2019.



1. **Meeting Notes**

A Special Meeting of the Richmond City Council is scheduled for Tuesday, August 13th at 5:30 PM. The agenda may be found by clicking this link: [August 13th City Council Agenda](#).

2. **Upcoming Events**

Rosie Rally at the Craneway Pavilion: Saturday, August 10th



Rosie Discounts!

Plan to make a day of it here by stopping by any of these participating Richmond businesses for your special Rosie discount!

Your wristband is your discount. Have a swell time visiting Richmond!

All businesses are in Richmond CA

-
- Armistice Brewing Co
½ Pint Price on 1st Beer
-
- Assemble Restaurant -15% Off
Brezo at the Baltic- 10% off Brunch
Catahoula Coffee- Buy Rosie Roast at Rally & 10% goes to Rosie Trust

- Columbia Store- 10% to Rosie Trust
East Brother Beer Co- \$1 off Pints
-
- Extreme Pizza- 15% Off
Hotel Mac Restaurant -10% Off
-
- Incurable Collector -15% Off
Kaleidoscope Coffee- 10% Off
-
- Little Louie's Café & Deli -15% Off
Mom & Pop Art Shop- M&P pay tax
-
- Riggers Loft Wine Co-
20% Off Bottles & \$2 off glasses
-
- Pt. Rich Optometry- \$30 off comp eyewear or Non-Rx Sunglasses
-
- Pt. Richmond Social Club-
\$4 Guava Cider Sunrise

Ferry Service Bike Valet



Emergency Neighborhood Radio Communications - Tuesday, August 13th

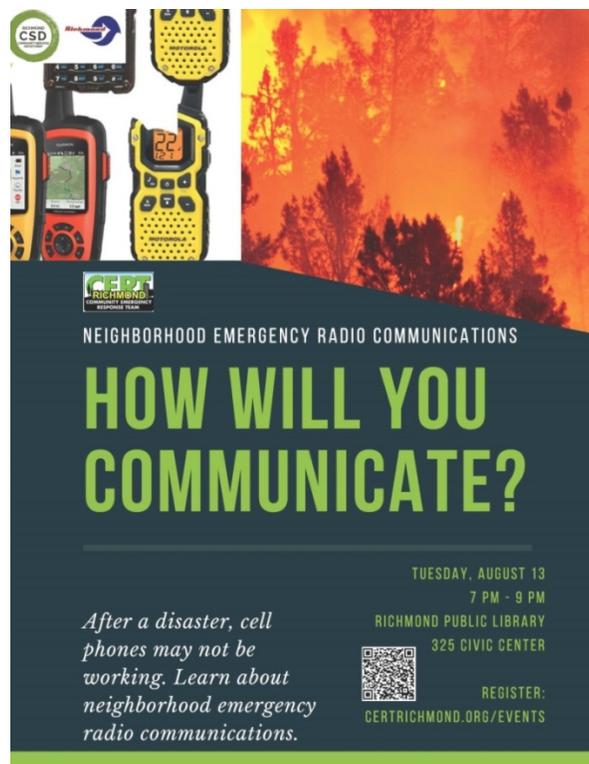
Citizen Advisory Panel on Emergency Readiness & Response (CAPER) is hosting an Emergency Neighborhood Radio Communications information session on Tuesday, August 13, 2019, from 7:00 P.M. – 9:00 P.M. in the Richmond Public Library Community Room located at 325 Civic Center Plaza.

After a disaster, cell phones may not be working. Learn about neighborhood emergency radio communications so you can get the help you need and support others. You will learn:

- types of radios (FRS, GMRS, & Ham)
- basic radio communication skills
- what might be the best type of radio to have for your situation
- how to connect with others in a disaster
- how you can practice now so when a disaster strikes, you'll have the skills you need

During a major earthquake, phones are not going to work or lines will be overwhelmed. 911 will be unable to handle the volume of calls. Firefighters and first responders are required to do a windshield assessment of the damage before starting to respond. We as a community can help our first responders and ourselves by working together as a neighborhood team to report the location of victims and hazards. This will allow them to start responding faster, which can save lives and property.

Register at <https://www.eventbrite.com/e/neighborhood-emergency-radio-communications-tickets-64333821191>.



CERT RICHMOND
COMMUNITY EMERGENCY RESPONSE TEAM

NEIGHBORHOOD EMERGENCY RADIO COMMUNICATIONS

HOW WILL YOU COMMUNICATE?

TUESDAY, AUGUST 13
7 PM - 9 PM
RICHMOND PUBLIC LIBRARY
325 CIVIC CENTER

After a disaster, cell phones may not be working. Learn about neighborhood emergency radio communications.

REGISTER:
CERICHMOND.ORG/EVENTS

FREE “Limited Edition” Zumba Classes ~ August 14th & 21st

Richmond Main Street is proud to announce the return of their Zumba classes for two dates in August. Additional dates are in the works and will be announced, but for now come Downtown to get fit and feel great with Main Street Zumba! These free classes for adults will be held on Wednesday, August 14th and 21st, from 6:00 PM - 7:00 PM, at 1600 Nevin Plaza (Richmond Main Street office). Both classes will be taught by certified instructor Willa Willis-Jacobs and will be offered free of cost (suggested donation of \$5-\$8; no one will be turned away for lack of funds).

A bonus Zumba session will be offered at their upcoming Music on the Main concert on August 28. For more information about Main Street Zumba, please visit www.RichmondMainStreet.org/fitness-classes or call (510) 236-4049.

¡ZUMBA GRATIS! SERIE LIMITADA | VERANO DE 2019
¡SOLAMENTE 2 FECHAS! EL CENTRO DE RICHMOND

miércoles
AGOSTO
14 & 21
6-7pm
1600 Nevin Plaza
La oficina de Richmond Main Street
@ Richmond BART, la entrada de calle 16

Sesión de Zumba ***EXTRA***
28 de Agosto @ Música en la Calle
5-7:30pm, Marina Way & Macdonald Ave

Entrenadora
Willa Willis-Jacobs
Donación Sugerida \$5-\$8
nadie denegará entrada por falta de fondos

Más Info Patrocinado por
(510) 236-4049 RICHMOND MAIN STREET KAISER PERMANENTE.
RichmondMainStreet.org

FREE ZUMBA! LIMITED EDITION | SUMMER 2019
2 DATES ONLY! DOWNTOWN RICHMOND

wednesdays
AUGUST
14 & 21
6-7pm
1600 Nevin Plaza
Richmond Main Street office
@ Richmond BART, 16th Street entrance

BONUS Zumba Session
August 28 @ Music on the Main
5-7:30pm, Marina Way & Macdonald Ave

Certified Instructor
Willa Willis-Jacobs
Suggested Donation \$5-\$8
no one will be turned away for lack of funds

More Info Sponsored by
(510) 236-4049 RICHMOND MAIN STREET KAISER PERMANENTE.
RichmondMainStreet.org

Chill with a Cop ~ Free Ice Cream Social in Downtown Richmond!

Everyone is cordially invited to come Downtown Richmond to the 6th annual **Chill with a Cop!** No agenda, just a delicious scoop of free ice cream and great conversation with your neighborhood public safety officers on Saturday, August 17th from 11:00 AM – 1:00 PM in the MetroWalk Plaza at Richmond BART (1600 Nevin Plaza).

Enjoy delicious Lappert's Ice Cream, meet your neighborhood public safety officers, learn important crime prevention tips, take home free books, learn and play chess, and more!

Plus: Join us for a special training about Crime Prevention through Environmental Design (CPTED) for residents and businesses at 12 noon. Learn how you can reduce crime through simple & easy changes to the design and maintenance of your residence and business.

Admission is free. All are welcome!

Sponsored by Richmond Main Street, Lappert's Ice Cream, City of Richmond, Richmond Police Department, BART Police Department, Richmond Crime Prevention, West Coast Chess Alliance, Friends of the Richmond Public Library, and West County READS.

For more information: call (510) 236-4049, email admin@richmondmainstreet.org, or visit www.RichmondMainStreet.org.

6th annual
Chill with a Cop!

**FREE Ice Cream
Social with Public
Safety Officers**

**Saturday, August 17
11am-1pm**

**MertoWalk Plaza
Richmond BART
@ 16th Street entrance**

more info: (510) 236-4049 www.RichmondMainStreet.org

sponsored by

A No Agenda Event

Just a chance to enjoy a delicious scoop of ice cream and...
Chat with your Neighborhood Police Officers
Enjoy Free Book Fair
Make Art & Play Chess
CPTED Training at 12pm
Learn Crime Prevention Tips
Access Safety Resources & More!

6° anual
¡Helado con la Policía!

Convivio Helados GRATIS

**Sábado, 17 de Agosto
11am-1pm**

**MertoWalk Plaza
Richmond BART
a la entrada de la Calle 16**

más info: (510) 236-4049 www.RichmondMainStreet.org

patrocinado por

Un Evento sin Agenda

Solamente una oportunidad para disfrutar un helado y...
Charla con la policía de su barrio
Obtenga libros gratis
Taller de CPTED a la 12pm
Haga arte y Juegue Ajedrez
Aprenda consejos para prevenir el crimen y más

Richmond Fire Community Wildfire Protection Plan Project

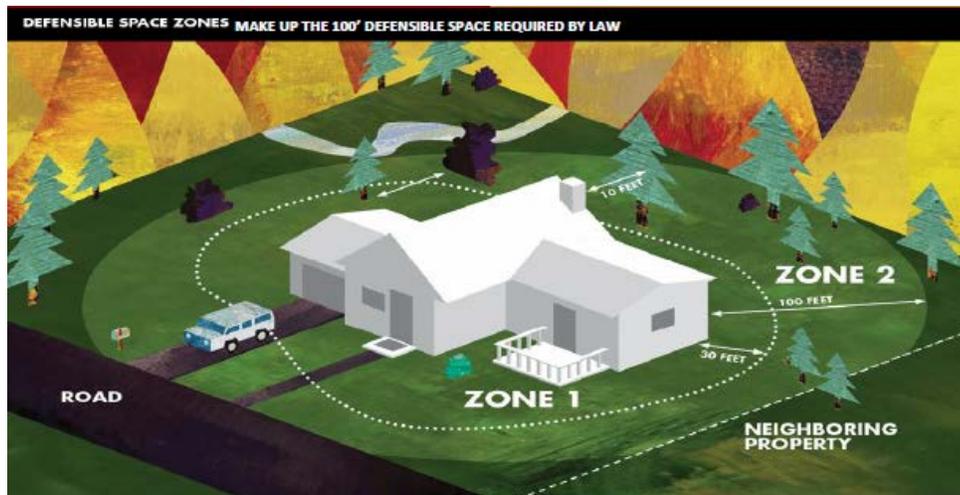
The Richmond Fire Department received a California Fire Foundation grant to team with the Diablo Fire Safe Council to develop our Community Wildfire Protection Plan (CWPP). We welcome members of the Richmond community to attend on the dates listed below. Location of the work sessions is in 440 Civic Center Plaza, Basement, Multi-Purpose Room.

- Action Plan & assessment strategy - August 21, 2019

- Plan Review - October 4, 2019

A Community Wildfire Protection Plan (CWPP) is a collaboratively developed plan that identifies wildland fire hazards, prioritizes ways to reduce those hazards, and recommends measures for homeowners and communities to mitigate the ignitability of structures.

Diablo Fire Safe Council will assist Richmond Fire Department to build off the adopted Contra Costa County Plan. Plan development will be during 2019, with the collaboration of our community members and agency partners.



As a stakeholder or agency land manager, Richmond Fire would like your help to identify areas with high fire hazards, and input on prioritizing future projects. This action plan will build off agency plans and the Contra Costa Community Wildfire Protection Plan (CWPP) to develop joint strategies for future activities and grant funding efforts.

Our working session will summarize wildfire assessments, recent projects, and future project ideas. Please bring current plans and preliminary designs for future projects or programs.

We hope you can join us to update this action plan to reduce the impact of wildfire in Richmond.

Should questions arise, please contact Fire Marshal Eric Govan via email eric_govan@ci.richmond.ca.us or call (510) 307-8038.

Rent Program Community Workshops: Rights and Responsibilities for Richmond Landlords and Tenants

City of Richmond Rent Program Community Workshops are held one Saturday each month to inform community members about their rights and responsibilities under the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance. The

full schedule of 2019 Community Workshops may be accessed at richmondrent.org/workshops.

The next workshop will take place on August 31, 2019:

Tenant-Focused Workshop

Saturday, August 31, 2019

10:00 A.M. - 12:00 Noon

City Council Chambers

440 Civic Center Plaza

Richmond, CA 94804

Topics for discussion will include:

Overview of the Rent Ordinance

- Properties subject to the Rent Ordinance
- How Rent Control works in California
- Just Cause for Eviction Requirements
- The Rent Adjustment Process
- Overview of Important California Civil Codes

Space is limited - RSVP today: <https://rentprogram.eventbrite.com>



**RICHMOND RENT PROGRAM
COMMUNITY WORKSHOPS**

Rights and Responsibilities for Landlords and Tenants

Landlord-Focused	Tenant-Focused
 <p>Saturday, July 27, 2019 10:00 AM - 12:00 PM City Council Chambers 440 Civic Center Plaza Richmond, CA 94804</p>	<p>Saturday, August 31, 2019 10:00 AM - 12:00 PM City Council Chambers 440 Civic Center Plaza Richmond, CA 94804</p>

These workshops are designed for Landlords and Tenants who would like to learn more about their rights and responsibilities under the Fair Rent, Just Cause for Eviction and Homeowner Protection Ordinance.

Topics for discussion will include:

- Overview of the Rent Ordinance
- Properties subject to the Rent Ordinance
- How Rent Control Works in California
- Just Cause for Eviction Requirements
- The Rent Adjustment Process
- Overview of Important California Civil Codes

Space is limited - RSVP today:
<https://rentprogram.eventbrite.com>
richmondrent.org/workshops
rent@ci.richmond.ca.us
(510) 234-RENT (7368)



Programa de Renta de la Ciudad de Richmond Talleres para la Comunidad

Derechos y Responsabilidades para Propietarios e Inquilinos



Enfoque en el Propietario

Sábado, 27 de julio de 2019
10:00 AM - 12:00 PM
Sala del Concilio de la Ciudad
440 Civic Center Plaza
Richmond, CA 94804

Enfoque en el Inquilino

Sábado, 31 de agosto de 2019
10:00 AM - 12:00 PM
Sala del Concilio de la Ciudad
440 Civic Center Plaza
Richmond, CA 94804

Estos talleres están diseñados para propietarios e Inquilinos que deseen obtener más información acerca de sus derechos y responsabilidades bajo La Ordenanza Para Renta Justa, Causa Justa Para el Desalojo y Protección del Propietario

Temas para dialogo Incluyen:

- Resumen de la Ordenanza de Renta
- Propiedades sujetas a la Ordenanza de Renta
- Cómo funciona el Control de Renta en California
- Requisitos para Causa Justa de Desalojo
- El Proceso de Ajuste de Renta
- Resumen de Código Civil de California

Espacio limitado - confirme su asistencia hoy:



<https://rentprogram.eventbrite.com>
richmondrent.org/workshops
rent@ci.richmond.ca.us
(510) 234-RENT (7368)



3. **Acknowledgments**

Honoring a Hero

RPD Honor Guard, along with Captains Schlemmer and Tirona, attended the Celebration of Life for retired RPD Interim Chief Charles Bennett. Chief Bennett served the City of Richmond until his retirement in 2005, where he was known for his excellent leadership and commitment to resolving crime and disorder for all residents. In his earlier years, Chief Bennett enlisted in the US Marine Corps and served in Vietnam for a number of years. After joining RPD, he connected with the youth of Richmond through mentorship and extracurricular participation with RPAL and other organizations.

Chief Bennett dedicated his life to public service and enjoyed a long, distinguished policing career. He was admired, respected, and will be missed by many. Chief Bennett's selflessness and kindness will continue to inspire RPD and those who had the privilege of knowing him.



Congrats to the 2019 Explorers

Dedicated to learning the ins and outs of the profession of law enforcement, these Explorers tackled a lot in the RPD Explorer Academy Program: defensive tactics, crime scene investigation, report writing, and emergency life saving techniques. On July 25th, the Richmond Police Department held a graduation ceremony for the 19th Explorer Academy class. We wish them well as they take the next steps forward in their future careers.



National Institute for Criminal Justice Reform Young People of Color Fellowship Program

The Office of Neighborhood Safety's Administrator, Tammi Edwards completed the Young People of Color (YPOC) Fellowship Program through the National Institute for Criminal Justice Reform (NICJR) on August 2, 2019. The yearlong fellowship program recruited seven emerging leaders in California to build leadership capacity and expertise in the areas of social justice reform, fund development, networking and professional/personal development. One of the main goals/objectives of the [NICJR Fellowship Program](#) is to increase the status of highly competent and capable leaders of color in the field of social justice.



Weekend Ferry Service started Saturday, August 3rd!



The Water Emergency Transportation Authority (WETA) is proud to announce that summer weekend San Francisco Bay Ferry service between Richmond and San Francisco launched on Saturday, August 3rd. The trial service will run on weekends throughout the months of August, September, October, and the first weekend of November.

There will be five departures to and from Richmond on Saturdays and Sundays, allowing East Bay residents to get to San Francisco quickly, safely, and comfortably and allowing San Franciscans to enjoy Richmond destinations including the Rosie

the Riveter National Historical Park and Craneway Pavilion, both just steps away from the Richmond Ferry Terminal.

Full details including the schedules and fares are available at <https://sanfranciscobayferry.com/richmond>

New Public Art Installed at the Richmond Ferry Terminal!

The wait is over! After five years in the making, Reed Madden Design's *Changing Tide* public art installation now graces the Richmond shoreline by the Ferry Terminal. The dedication and light show will be on October 5, 2019, so mark your calendars!

The bronze and aluminum colored stalks resembling the eel grass prevalent in San Francisco Bay move gently in the wind, reflecting the sky, water, and the color of the nearby Ford building. By day the sculptures capture solar energy along their central stalks (a technological photosynthesis using thin-film panels). By night, the tall light shafts will glow in ever-changing colors.

During the five-year wait to install the artwork, Jennifer Madden and Jeff Reed attended Burning Man and met LED lighting experts who inspired them to expand their original lighting concept. They have launched a fundraising drive with local environmental supporters and businesses to create a programmable light show of over 100 colors, along with motion sensors and APPs that can be programmed for nighttime drama, educational projects, and special events.



4. Children and Youth

Department of Children and Youth Oversight Board Application Now Available!

The Richmond Department of Children and Youth is excited to share that the Oversight Board application is now available!

Per Measures E and K, the Mayor and City Councilmembers are responsible for appointing a 15-member Oversight Board that is made up of Richmond and North Richmond residents. The Oversight Board will be responsible for developing rules, processes and procedures, and assisting in the creation of a community needs assessment and strategic investment plan that will guide the development of the Richmond Department of Children and Youth and the allocation of funds for youth-serving organizations.

The Oversight Board application is available in three formats in which applicants can apply through an online form, a fillable pdf, or a paper application that is available at the City Manager’s Office. All of these versions are available in both English and Spanish at www.richmond youth.org.

For more information on the Department and Oversight Board, please visit our website at www.richmond youth.org.

Do you want to make Richmond a better place for youth?

Join the inaugural Richmond Fund for Children and Youth Oversight Board!

Do you want to help guide funding for youth-serving organizations?

Richmond and North Richmond residents 15 years of age and older are eligible to apply!

THE RICHMOND FUND FOR CHILDREN AND YOUTH NEEDS YOU!

(510) 620-6523 - WWW.RICHMONDYOUTH.ORG - @RICHMONDCAYOUTH

5. **City Clerk’s Office**

Legislative History

The City's legislative history including minutes, resolutions, ordinances, meeting content, and other important records, dating back to 1905, are available online at: <http://sireweb.ci.richmond.ca.us/sirepub/docs.aspx>.

Election News!

Contra Costa Elections is now offering a super simple texting option for polling place voters to switch to Vote by Mail. Simply text COCOBALLOT to 28683 (or 2VOTE). The service was launched on Friday, May 10, 2019; see this [East Bay Times article](#) for more information.

Apply for Your U.S. Passport at Richmond City Hall!

The City of Richmond City Clerk's Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

Monday: 10:00 A.M. to 4:00 P.M.

Wednesday: 10:00 A.M. to 4:00 P.M.

Friday: 10:00 A.M. to 2:00 P.M.

(Closed 12:00 P.M. to 1:00 P.M. – days of operation only)

You **must** call **(510) 620-6786** to schedule **all** appointments.

As of last month, the City Clerk's office now has drop-in hours! Drop-in hours are:

Thursday: 9:30 A.M. to 12:00 P.M.

Bring all required documents and complete all forms before your appointment. Drop-ins will be seen on a first come, first serve basis.

Please recognize that the area is an operational executive office, and a quiet zone.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – travel.state.gov.

For more information about the City of Richmond Passport Acceptance Facility, please visit <http://www.ci.richmond.ca.us/passports>.



6. **City Manager's Office**

City of Richmond and Gotcha Mobility announce Richmond's First Bike Share Program

With support from Metropolitan Transportation Commission (MTC) funds, the City of Richmond's Transportation Division and Gotcha Mobility will launch the first public bike share system in Richmond. Bike share is a service that provides bicycles for short term-use for a fee. Richmond residents and visitors will have access to 250 electric assist bikes at 25 stations within the city, available for 24/7 use.

Launching later this year, the bike share system in Richmond will provide a seamless addition to the local and regional transportation network connecting residents, businesses, visitors to jobs, services, and the community. Bike share will enhance public access to destinations; expand mobility options for low income residents, especially with the provision of subsidized memberships for income-eligible residents; improve public health through increased physical activity and reduced greenhouse gas emissions and other pollutants; and support community growth through safer, more vibrant streets.

Gotcha Mobility is a mobility-as-a-service (MaaS) company offering sustainable micro-transit products –100% electric ride share, bike share, electric scooters, and trikes. Gotcha helps communities lead happier, more productive lives through alternative forms of transportation and is committed to being the City of Richmond's mobility partner. Gotcha invests in communities by having local operations that include local staff. Below are full time positions with benefits which are currently open:

- **Partner Experience Manager** (overall account lead): <https://recruiting.paylocity.com/Recruiting/Jobs/Details/132182>

- **Regional Community Manager** (focused on marketing, community engagement, ridership, and performance-based KPIs): <https://recruiting.paylocity.com/Recruiting/Jobs/Details/132172>
- **Operations Manager** (mechanically-inclined and responsible for managing day-to-day operations of Richmond's system; will hire and manage a full fleet team to oversee repairs and rebalancing): <https://recruiting.paylocity.com/Recruiting/Jobs/Details/132150>
- **Rider Experience Coordinator** (extension of Gotcha's customer support team – the first on the west coast!) The REC will be located in Richmond: <https://recruiting.paylocity.com/Recruiting/Jobs/Details/140873>

To learn more about Gotcha visit <https://ridegotcha.com/>
 For questions, please contact Misha Kaur at (510) 620-6797.



Transportation Services Division Updates

Are you interested in learning more about what services the City of Richmond's Transportation Services Division is working on for you?

Subscribe to receive updates: <https://www.richmond.ca.us/list.aspx?ListID=374>
 Or Go To:

<http://www.ci.richmond.ca.us/2876/Transportation>



EVgo Equal Access Charging Hub Launch Recap

The City of Richmond Transportation Services Division and EVgo has partnered to bring two (2) public DC fast charging access hubs to the community. EVgo is the

largest public fast charging network for electric vehicles in the country. EVgo stations offer the fastest speeds available in public charging to allow a full charge in less than an hour!

Saturday, June 22, 2019, marked the much anticipated launch of the first hub activation located in the Civic Center parking lot. The event was a well-attended affair with activities to interest all ages. Event highlights included: entertainment provided by STEAM the Streets and Big Picture Anthems, free EVgo DC fast charging, hands on charging equipment use demonstrations, an interactive youth STEM activity center, bounce house, food trucks, and raffled prizes.

Special appreciation goes to Mayor Tom Butt, Senator Nancy Skinner, District 1 County Supervisor John Gioia, and others for attending and speaking on the importance of changing our driving habits to protect the environment.

Richmond EVgo Charging Hub Locations:

- Richmond Civic Center - 450 Civic Center Plaza Lot
- Mechanic's Bank 41st Street/Macdonald Ave

For more information regarding EVgo charging, please go to:

<https://www.evgo.com/ev-drivers/customer-resources>



Pass2Class 2019 Application Now Open! Free Student Transit Pass!

511 Contra Costa is happy to announce that Pass2Class is back again for the 2019/20 school year. Students in West Contra Costa, grades 1 – 12, can receive either one 31-day AC Transit pass or WestCAT pass (while supplies last, limit three students per household), as a way to encourage them to take transit to school rather than a car. From August 1 through October 6, parents/guardians can review the full rules and guidelines and fill out the application [online](#).



Funding provided by Bay Area Air Quality Management District and Contra Costa Transportation Authority

WCCUSD HIGH SCHOOL STUDENTS WHO QUALIFY FOR FREE AND REDUCED LUNCH should not apply to Pass2Class. Pass2Class only offers one month free for any student, grades 1-12;

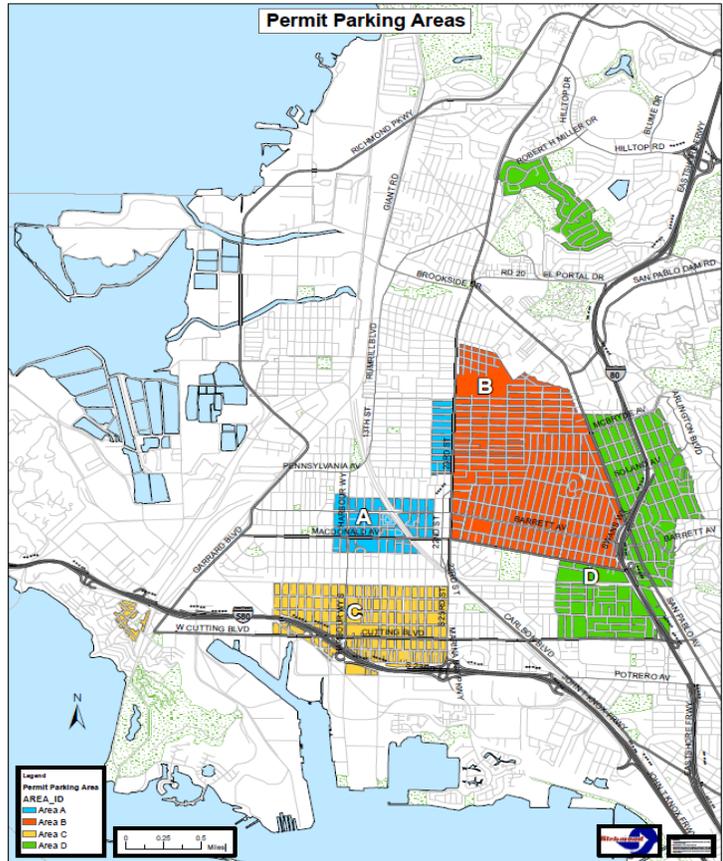
However, WCCUSD High school students who qualify for Free and Reduced Lunch can also receive bus passes all year long through the school district. More information is available at the Pass2Class website.

Residential Permit Parking Available

The Neighborhood Permit Parking (NPP) program was created in Richmond to reduce traffic in residential areas, to protect those areas from the environmental impacts of commuting, and to allow parking access to properties. Non-permit holders may continue to park daily on a time restricted basis within the NPP areas.

If you live in an area that has already opted into the program, you are eligible to obtain a permit online: <https://richmond.getapermit.net> or in person by appointment through Transportation Services. Residents living within any of the highlighted areas on the Permit Parking Map must first submit a signed petition to "Opt In" to participate in the program.

For more information and to download forms, please go to: <http://www.ci.richmond.ca.us/3329/Parking-Management-Services>, call Transportation Services at (510) 621-1718, or email: RichmondParking@ci.richmond.ca.



Free Green Waste Kitchen Pail



Richmond residents that subscribe to compost services may pick-up a free kitchen pail at the West Contra Costa Household Hazardous Waste (HHW) Facility or Richmond City Hall.

[West Contra Costa County Household Hazardous Waste \(HHW\) Facility](#)

101 Pittsburg Avenue
 Richmond, CA 94801
 Wednesday through Saturday

9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 P.M.)

For more information about this and additional solid waste programs available to Richmond residents, please visit: www.richmondenvironment.org

Recycling Tip of the Month



7. Engineering & Capital Improvement Department (ECIP)

Engineering Projects

Improvements at the Shields-Reid Community Center are continuing on schedule with progress at 60%.



Shields-Reid ADA Improvements Project

Streets Division

Paving crews prepped and paved on 37th Street from Wall Avenue to Cutting Boulevard and performed base repairs on Shane Drive from Groom Drive to Fordham Drive.



Raking Operations on 37th Street



Asphalt Operations on 37th Street





Base Repairs on Shane Drive

Street sweeping staff performed commercial and residential sweeping services for the fifth Monday through Wednesday and the first Monday and Tuesday in the medians, Parchester Village, Hilltop Bayview, Hilltop Green, and Fairmede/Hilltop neighborhood areas, and the first Monday through Wednesday and the second

Thursday and Friday in the medians, Parchester Village, Hilltop Bayview, Hilltop Green, Fairmede/Hilltop, Carriage Hills north side, El Sobrante Hills, Greenbriar, Hansford Heights, Via Verda, San Pablo Dam Road, Bristole Cone, Clinton Hill IV, and East Richmond neighborhood areas.

Traffic Signs and Lines

Traffic Signs and Lines staff installed 13 new signs and poles, fabricated 15 signs, installed 23 parking wheel stops in the parking lot of the Recreation Center, installed 240' of thermoplastic for pavement messaging, and painted 20' of curbs and zoning throughout the City.



Recreation Center Parking Lot



New ADA Sign and Pole Installation



Red Curb Painting



Stop Sign Replacement



Striping on 37th Street



New Stop Message on Barrett Avenue



New Stop Message on Devils Drop Court



New Crosswalk on Barrett Avenue and Key Boulevard



New Pole and Signage on Rydin Street



New Signage on Van Fleet Avenue

8. **Finance Department**

Open Requests For Bids/Request For Proposals:

Department	Project	Date Due
City Manager	Redevelopment and Operations of Nevin Plaza	8/16/19
Engineering and CIP	Roof Replacement at Fire Station #67	8/29/19
Police Department	Automated License Plate Reader System	10/17/19

9. **Fire Department**

Community Emergency Response Team (CERT) Training: Fall 2019 Academy



The Richmond Fire Department will be conducting Community Emergency Response Team (CERT) training this fall. CERT is a FREE emergency training program to empower our community to prepare for and overcome the effects of any disaster that can disrupt our daily lives. Participants learn basic skills that can mean the difference between being a victim or a survivor in the next emergency and to become a member of your Neighborhood CERT Team. Note this is not a home emergency preparedness training.

Fall 2019 CERT Academy Training Schedule

- September 28: CERT Introduction and Fire Suppression, Utility Shut-Off, Hazardous Materials Awareness
- September 29: Disaster Medical 1 and 2
- October 12: Light Search & Rescue and CERT Organization
- October 13: Disaster Psychology, Terrorism Awareness and Drill Preparation
- October 26: CERT Drill Day
- (Classes are 9:00 A.M. to 4:30 P.M.)

Registration

Registration is now open. Participants must register and complete **all** CERT modules to obtain a training completion certificate. Register [here](#):

For more information & course schedule, visit: <https://www.ci.richmond.ca.us/cert> or email CERT@ci.richmond.ca.us.

Richmond Fire Office of Emergency Services Goes to Hilltop Green's Neighborhood Watch Meeting

On Thursday, July 18, 2019, Hilltop Green's Neighborhood Watch Leader, Marva D. Lyons, invited Genevieve Pastor-Cohen, Richmond Fire's Emergency Services Manager, to present solutions to increase their community's emergency preparedness. Ms. Pastor-Cohen's presentation touched on the following topics:

- The importance of neighbors-helping-neighbors especially given the tragic outcomes from the recent California fires. Your neighbor is your very first “first responder”. When major disasters occur, our professional first responders will be handling imminent, life threatening situations, occupied property on the brink of collapse, and addressing environmental contamination, e.g., hazardous materials spills.
- Individuals and families were encouraged to develop their emergency plans before disasters strike. To learn more about developing your emergency plan, click on this link to Richmond Fire Department’s [Community Guide to Emergency Preparedness](#)
- Learning skills to help you and your neighborhood survive a disaster by enrolling in the Community Emergency Response Team (CERT) training presented this Fall 2019. Click on this link to learn about and enroll in our [CERT Fall 2019 Academy](#).
- Wildfire Preparedness is on everyone’s mind especially with PG&E’s Public Safety Power Shutoff program to prevent fires. Learn how to prepare for an outage by clicking on this link: [Public Safety Power Shutoff Preparedness Tips](#)
- Learn PG&E’s Public Safety Power Shutoff criteria and how a power shutoff can affect your area by clicking this link: [PG&E Public Safety Power Shutoff Program](#)

For questions, please contact Genevieve Pastor-Cohen, Richmond Fire Office of Emergency Services, at (510) 620-6866 or email oes@ci.richmond.ca.us.



CERT treating mock injury



CERTs extinguishing incipient fire

Richmond Fire Responds to Recent Structure Fire

During the early morning hours of Thursday, July 25, 2019, the Richmond Fire Department responded to a structure fire in North Richmond. Richmond Fire crews from five fire stations and Battalion Chief Noah Brownlow responded along with units from Rodeo-Hercules Fire Department and Contra Costa County Fire Protection District. A total of 25 personnel responded from the three agencies and quickly brought the fire under control. One building was damaged, there were no injuries and the cause is under investigation.

The Richmond Fire Department often responds to emergencies in conjunction with neighboring agencies. Fire departments in the region work together to leverage resources, increase communication, and develop interoperability in order to better serve our communities.





Richmond Fire Joins in on National Night Out

On Tuesday, August 6, 2019, Richmond Fire joined the National Night Out festivities at Target on Macdonald Avenue, then visited neighborhoods throughout our Richmond community. Neighborhoods gathered to build community, friendships and share delicious food! Fire personnel had a great time engaging in conversations with our neighbors and law enforcement partners, participating in activities with children, and sharing important emergency preparedness information.

Huge thanks to Michelle Milam and her team at the Richmond Police Department for coordinating the many facets of National Night Out.





Richmond Fire Station 64 Celebrates City of Richmond’s Birthday

Happy Birthday, Richmond!

In case you missed it, the City of Richmond turned 114 years old on August 7, 2019, and Richmond Fire Station 64 celebrated the special occasion with a delicious ice cream cake!



10. Housing Authority (RHA)

The City of Richmond Housing Authority is opening the Public Housing Waiting List for studio, one and two bedrooms units at:

**Nevin Plaza
2400 Nevin Avenue
Richmond CA 94804**

The Waiting List will be open for Pre-Applications Thursday, August 1, 2019 through Monday, August 5, 2019.

A total of 500 applications will be accepted by lottery. After the closing of the waiting list, applications will be selected using a computerized lottery by a third party vendor.

How to apply

- Applications will be accepted online via apply.rhaca.org
- Once application is completed a confirmation number will be issued to certify your pre-application was received
- Print and retain the confirmation number for your records

Preference will be given to Richmond Residents, Veterans, Foster Child/Adults, and Elderly.

Income Limits

1	2	3	4	5	6	7	8
\$43,400	\$49,600	\$55,800	\$61,950	\$66,950	\$71,900	\$76,850	\$81,800

Nevin Plaza is a property for elderly/disabled families; the Head of Household must be either elderly or disabled. No paper applications will be accepted. Each family may only submit one pre-application, duplicates will not be accepted.

Applicant must be at least 18 years of age at the time of submission of the pre-application or an emancipated minor (must provide verification of emancipation). Eligible households must have at least one family member that has legal citizenship.

La Autoridad de Vivienda de la Ciudad de Richmond está abriendo la Lista de Espera de Vivienda Pública para unidades de estudio, de una y dos habitaciones en:

**Nevin Plaza
2400 Nevin Avenue
Richmond CA 94804**

La lista de espera estará abierta para solicitudes previas desde el jueves 1 de agosto de 2019 hasta el lunes 5 de agosto de 2019.

Un total de 500 solicitudes serán aceptadas por sorteo. Después del cierre de la lista de espera, las aplicaciones se seleccionarán mediante una lotería computarizada por un proveedor externo.

Cómo aplicar:

- Las solicitudes serán aceptadas en línea a través de apply.rhaca.org
- Una vez que se complete la solicitud, se emitirá un número de confirmación para certificar que se recibió su solicitud previa
- Imprima y conserve el número de confirmación para sus registros

Se dará preferencia a los residentes de Richmond, veteranos, niños de crianza temporal/adultos y ancianos.

Límites de ingresos:

1	2	3	4	5	6	7	8
\$43,400	\$49,600	\$55,800	\$61,950	\$66,950	\$71,900	\$76,850	\$81,800

Nevin Plaza es una propiedad para familias ancianas/discapacitadas; La cabeza de familia debe ser anciano o discapacitado. No se aceptarán solicitudes en papel. Cada familia solo puede presentar una solicitud previa, no se aceptarán duplicados.

El solicitante debe tener al menos 18 años de edad en el momento de la presentación de la solicitud previa o un menor emancipado (debe proporcionar una verificación de la emancipación). Los hogares elegibles deben tener al menos un miembro de la familia que tenga ciudadanía legal.

11. Information Technology

**City of Richmond Open Data Project
Expanding Open Data Systems for Government Transparency**

City Council Priority Areas include:

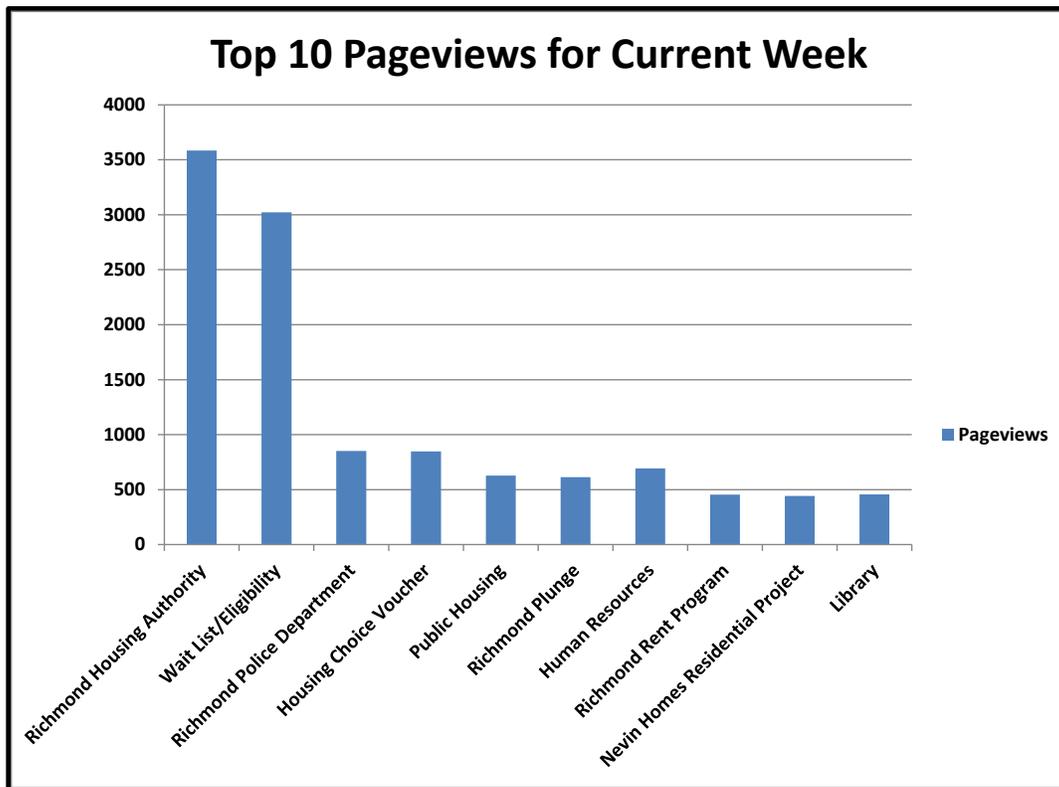
- 1. Governance, Finance, and Leadership**
CAO, City Clerk, City Council, CMO, Finance, HR, IT
- 2. Full Service and Safe Communities**
CSD, Fire, Library, and Cultural Services, ONS, Police
- 3. Environment, Health Equity, and Sustainable Communities**
CMO, and Planning & Building
- 4. Residential and Build Environment**
CIP, CMO, DIMO, Planning & Building, RHA, Rent Program, WRR
- 5. Economic Development and Education**
CSD, CMO, E&T, Library and Cultural Services, Planning & Building, Port

- City of Richmond Departments met last week to prepare for and begin the implementation of the open data portal to include the 44 priorities as developed at the February 2019 retreat and approved by the City Council. This phase of the process will continue through September 2019.



City Staff and Tyler Tech Contractors working collaboratively to enhance the City's Open Data.

Website Statistics for the week of August 9, 2019



KCRT DATANET OF THE WEEK



Communications/speech and debate workshop

The City of Richmond hosted eight youth from the Richmond's Police Activities League so they could participate in the communications/speech and debate workshop provided by Oracle.

This workshop provided lessons for eight youth that included a discussion on public speaking and how to construct an argument with research using iPads.

These youth were given 15 minutes to prepare a speech. What is one dream you hope to accomplish? What steps will you take to achieve your dream? The youth then researched and prepared an argument on the question *"The United States federal government should substantially reduce its restrictions on legal immigration to the United States"*. These youth concluded with formal debates with structured speech times. At the end of the lessons these youth were given the iPads to continue what they learned at home.



Richmond Police Activities League Youth learning Communication and Debating Skills.

Summer of Minecraft

For the third summer in a row, the City of Richmond in collaboration with Building Blocks for Kids (BBK), hosted the Summer of MINECRAFT summer camp for student's grades 4-8 and ages 9-13. This program provided problem solving, design, and programming skills utilizing expert builders and coders online. What an amazing program!



KCRT DATANET OF THE WEEK

Celebrating the youth who participated and completed Summer Youth Employment Program this summer

LET US
Celebrate


Summer Youth Employment
Program 2019

August 22nd / 5 - 8pm
Richmond Youthworks, 330 25th St., Richmond

**Summer Weekend Ferry Service
for Richmond Begins August 3rd**

The trial service will run
on weekends throughout
the months of August,
September and October
and the first weekend
of November

View the upcoming schedule
SanFranciscoBayFerry.com/richmond

12. Infrastructure and Maintenance Operations (DIMO)

Facilities Maintenance

Stationary Engineers performed routine daily rounds in the Civic Center Plaza buildings, daily inspections and chemistry testing on three swimming pools, repaired a urinal at the Senior Center, replaced a thermocouple on the hot water heater at Fire Station 67, installed ergonomic equipment in the Rent Control offices, replaced a hose on the ice maker at the Annex Senior Center, repaired a toilet at the Family Justice Center, repaired the front door at the Richmond Housing Authority, investigated a water leak at the American Indian Health Center, repaired a hot water heater at RPAL, repaired and cleaned the ice maker at the Richmond Auditorium, and cleared a flooded floor at the Recreation Center.



Repairing the Front Door at the Richmond Housing Authority

Utility Workers moved files and shelving from the basement in 440 Civic Center Plaza to the Richmond Housing Authority offices, replaced a soap dispenser in the women's restroom at the Employment & Training building, repaired the hand towel dispenser in the boy's restroom at the Main Library, removed blood from the floor and a restroom at the Main Library, and auto-scrubbed the front of City Hall.



Scrubbing the Floor Outside of City Hall

Parks and Landscaping

General fund crews weeded the following locations: San Pablo Avenue medians, along the Interstate 80 sound wall on Clinton Avenue, roadside on Valley View Drive, Bissell Avenue medians, Cutting Circle, Richmond Swim Center, 23rd Avenue roadside, Nevin Avenue Breezeway, and around the Martin Luther King Park playground. Crews also repaired irrigation and plumbing at Martin Luther King Park, Dirt World and Unity Park, gopher control at Judge Carroll Park and Martin Luther

King Park, abated encampments below the Richmond Greenway and Richard Boyd Park, and conducted gopher control at Judge Carroll Park and Booker T. Anderson Park.



Weed Abatement on Medians and RYSE Center

Tree Trimming crews completed work at the following locations: Burg Park, Wiswall Dr. & JoAnn Dr., 3302 Andrade Ave, 3250 Andrade Ave, 2834 – 3022 Shane Dr. (Tree trimming for paving crew), 3006 Wiswall Dr., 5519 Plumas Ave, and 24th St. & Barrett Ave.



Emergency Call – Removing Powerpole from Tree

Hilltop District crews mowed turf at Country Club Vista Park and Bay Vista Park, continued the replanting project at Country Club Vista Park, performed weed

abatement at Hilltop Lake and Atlas Road, the Auto Plaza, and at the Bulk Storage area, and picked up trash from the hillside on Hilltop Mall Road.



Weed Abatement

Marina District crews trimmed escallonia hedges on the Esplanade Trail, hand-pulled weeds on Bay Trail Esplanade planters, mowed lawns on all parks, trimmed roses on Marina Bay Park, weed abatement on T Lot and Marina Bay Park close to the beach.



Escallonia Trimming



13. **Library and Cultural Services Department**

Library Speaker Series – UC Master Gardener Program of Contra Costa County

Join us on the second Thursday of the month through September 2019 for a series of free gardening talks taking place at the Richmond Public Library, Whittlesey Room, 325 Civic Center Plaza, Richmond. The UC Master Gardener Program of Contra Costa County will be on hand presenting various topics. Whether you are a beginner gardener or are already a master gardener, drop by for a chance to meet others who love gardening too.

For more information call the Main Reference Desk at (510) 620-6561.

SUMMER GARDENING TALK SERIES

presented by the
UC Master Gardener Program of Contra Costa County

June 13 - Mediterranean Climate and Plants, Dawn A Kooyumjian
A drought-tolerant garden need not be a lone cactus in a sea of rocks! Come learn about our unique climate and how plants in many parts of the world have adapted to growing with little to no summer rain. You will come away inspired and with a deeper understanding of gardening with limited water.

July 11 - Good Bug, Bad Bug, John Fike
Many of us consider all of the insects in our local environment to be pests and are quick to use rather noxious chemicals to eradicate them. Good Bug, Bad Bug will provide a snapshot image of the fascinating insect populations all around us. Insect pests (bad bugs) will be shown alongside the beneficial insects (good bugs) that prey on them. Nature has provided a safer and arguably better solution to insect control than using toxins in your environment!

Aug 8 - Edible Flowers, Pam Austin
We all know how beautiful flowers are in enhancing our gardens but many people are unaware of how flowers can enhance what we do in the kitchen. Join us for a fascinating discussion on the many types of edible flowers. We will show you fun ways to enjoy and enhance your culinary efforts with beautiful flowers year round!

Sept 12 - Planning a Winter Vegetable Garden, Jack Cortis
Believe it or not, this is the time to start planning your winter garden! Learn how growing vegetables in the winter has its advantages over summer vegetables and what allowances have to be made for the shorter days and less intense sunlight.

∞
6:30 P.M.

Second Thursday of each month
Talks are FREE

Talks will last about 1- 1 1/2 hours in total, including time for questions and answers.
Richmond Public Library, Whittlesey Room
325 Civic Center Plaza, Richmond, CA 94804
510.620.6561





Adult Summer Reading Program

The Adult Summer Reading game is back! It's time to play tic-tac-toe with a new twist!

Check out books (eBooks and audiobooks count too) from the Richmond Public Library. Complete three squares in a row. See game card for complete instructions. Return completed game card to any of the three Richmond Public Library locations for a chance to win a prize. The game started on June 6th, and the last day to turn in completed games cards is 7:00 P.M. on August 19th. A prize drawing will be held on August 27th. The grand prize is a Kindle Fire.

Visit www.richmondlibrary.org to print-out your game card or come see us at the library. Any questions, call the Main Adult Reference Desk at (510) 620-6561.

Richmond Public Library Adult Reading Game

tic ♥ tac ♥ toe

To make a tic-tac-toe, read 3 books with covers in one of the following colors: red, blue, green or yellow; or read a book that has any color in the title. Complete 3 boxes in a row to be entered into a prize drawing.

red cover	Book with any color in the title	blue cover
yellow cover	Any book of your choice, no other restrictions	green cover
blue cover	A book with any color in the title	red cover

*Use book's title and author inside the appropriate box. eBooks & audio books count too!

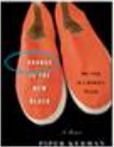
Name: _____
Library Card Number: _____
Contact Info: _____

**Richmond Public Library 2019
Adult Reading Game June 6 - August 19**

All adults with a valid Richmond Public Library Card are invited to play Reading Tic-Tac-Toe

1. Check out 3 books that have a red, green, blue or yellow book cover; or a book that has any color as part of the title.
2. Make a tic-tac-toe by reading 3 books in a row.
3. Submit game card to any Richmond Public Library Reference Desk staff to be entered into prize drawing.
4. Last day to submit completed game cards is 7:00pm August 19.
5. Drawing will take place August 27. Winners will be notified.

For more info, call the Main Adult Reference Desk at 510.620.6561
www.richmondlibrary.org


Richmond Public Library 

14. Planning & Building

Point Molate Mixed-Used Project Public Scoping

The Point Molate Mixed-Use Project (Project) proposes a mixed-use community that would include the following required components: open space, adaptive re-use of the historic Winehaven buildings, and residential development.

The City is the Lead Agency and will be preparing a Subsequent Environmental Impact Report (SEIR) for the project. The City invites comments on the scope and content of the SEIR in response to the [Notice of Preparation](#) (NOP). The NOP will be circulated for a 30-day review period. Comments on the scope of the SEIR should focus on the potentially significant environmental effects that the Project may have on the physical environment that should be addressed in the SEIR, ways in which those effects might be minimized and potential alternatives to the Project that should be addressed in the SEIR.

Comments on the NOP must be received in writing at the City of Richmond mailing address to the attention of Lina Velasco, Director of Planning and Building Services, 450 Civic Center Plaza, Richmond, CA 94804, or via e-mail to lina_velasco@ci.richmond.ca.us, by **4:00 P.M. on August 12, 2019**.



The Point Molate Site is located on the San Pablo Peninsula within the City, in Contra Costa County. The Project Site is bounded by the San Francisco Bay to the west, open space parcels to the north and south, and the Chevron Richmond refinery to the east, with Potrero Ridge's 480-foot hillsides separating these two sites. Approximately 142 acres of the estimated 413-acre Project Site is submerged in the San Francisco Bay, leaving about 271 acres above water. The Project Site is 1.5 miles north of Interstate 580 (I-580) and the Richmond-San Rafael Bridge and has direct freeway access through Stenmark Drive, a City-owned roadway.

Additional information is provided on the [Project webpage](#).

Automated Phone Inspection Scheduling System - Planning and Building Services

The Building Division expanded its permit inspection scheduling services to include an [Automated Phone Inspection Scheduling System](#). This new system allows our customers to call (800) 231-6881 and schedule or cancel inspections as well as retrieve inspection results via touch-tone telephone. This service is available 24 hours a day, seven days a week. [Instructional pamphlets](#) are available at the permit services counter and on the [Building Division webpage](#).

NEED A
PERMIT
INSPECTION?

AUTOMATED PHONE
INSPECTION
SCHEDULING SYSTEM



Planning & Building Services
 450 Civic Center Plaza, 2nd Fl.
 Richmond, CA 94804
 510-620-6868

City of Richmond Building Division

The City of Richmond has expanded its permit inspection scheduling services to include an Automated Phone Inspection Scheduling System. This system allows customers to schedule or cancel inspections and to retrieve inspection results via touch-tone telephone, 24 hours a day, seven days a week.

The Automated Phone Inspection Scheduling System is now in place and will help streamline the City's inspection scheduling process. Using a touch-tone telephone, customers should dial the Inspection number **(800) 231-6881** and follow a series of prompts by touch tone to schedule or cancel an inspection or to retrieve inspection results.

PLEASE GRAB A PAMPHLET FOR SPECIFIC INSTRUCTIONS!



15. Police Department

National Night Out Recap

Another National Night Out in the books. We had so much fun getting to meet each of you who came out to our National Night Out Event on Tuesday, August 6th. Great times and great conversation was had in each district.





Richmond Police Department Needs a Communications Supervisor

We're looking for a Shift Supervisor for our dispatch communications center. Help us spread the word! You can apply on the city of Richmond website.

WE'RE HIRING!



Richmond Police Communications Shift Supervisor

Now hiring Communications Shift Supervisor. Comprehensive salary & benefits package including:

- Top Step annual base Salary of \$103,176
- 12 Paid holidays per year
- 96 hours of paid sick leave accrued per year, no limit on number of days employee can accumulate.
- Shift differential of 5% for swing shift and 7.5% for graveyard upon completion of training
- Paid vacation time PLUS 39.5 hours of paid floating holiday time per year
- Medical, dental, and vision plans
- Retirement: CalPERS and 3 different 457(b) Deferred Compensation plan providers
- Annual paid uniform allowance
- \$750.00 professional development per year
- 2% bilingual pay for qualifying languages

For full job description and list of benefits:
 City of Richmond > Human Resources > Job Opportunities > Current Job Openings (or)
<http://agency.governmentjobs.com/richmondca/default.cfm>

Burglaries in the Northern District

In the past 30 days, Richmond officers have responded to several residential burglaries in the Northern area of Richmond. The suspect(s) entered the homes by shattering the window or sliding glass door in the backyard. Victims of this crime have lost jewelry, laptops and other electronics. If you have information, please contact Sergeant E. Russell at (510) 620-6632 or email erussell@richmondpd.net.

Tips

Some tips for preventing home burglaries are to leave the lights on so the home looks occupied, set all alarms and display alarm signs, trim shrubbery around doors and windows so thieves don't have cover, and always lock all doors and windows.

Explorer Field Trip

Richmond Police Explorer Post 110 were treated to a day in the park at Six Flags Discovery Kingdom this past week. Our Explorers worked hard all year on different assignments in the community as well as representing the city at competitions that help to sharpen their skills. Our Explorer program provides training and learning opportunities for teens/young adults who have an interest in a law enforcement career. We are proud of their efforts, and excited to see them have a chance to grow, bond and enjoy some summer fun!

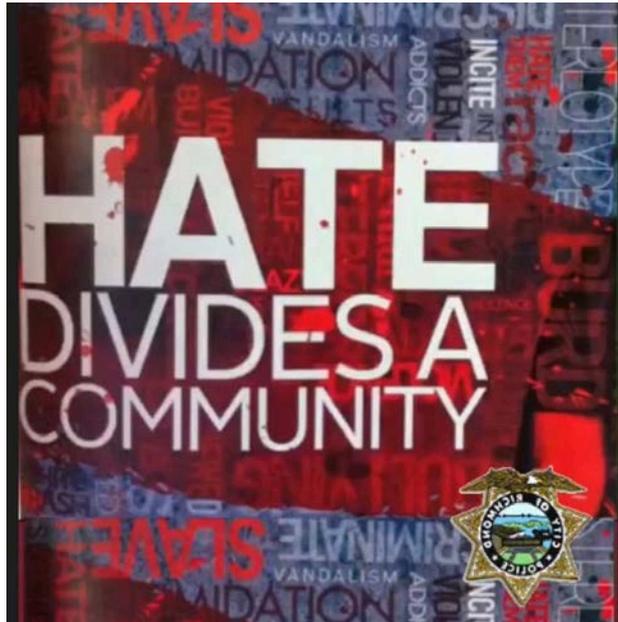


Know When You're a Victim of a Hate Crime

Hate crimes are among the many types of crime that go under-reported each year. Since laws are in place to protect victims of hate violence, it is important to understand the difference between hate incidents and crimes, and to report them when necessary.

- Hate Incident - "Acts of prejudice that are not crimes and do not involve violence, threats, or property damage."
- Hate Crime - "A crime motivated by bias against race, religion, disability, sexual orientation, ethnicity, gender, or gender identity."

If you believe you are the victim of a hate crime, please contact RPD as soon as possible at 911 (emergency line) or (510) 233-1214 (non-emergency).



Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

Thank You!

*Carlos Martinez
City Manager
City of Richmond
450 Civic Center Plaza
Richmond, California 94804
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: www.ci.richmond.ca.us/list.aspx

See below for options to connect with the City of Richmond.

Connecting with the City of Richmond



Using the City of Richmond Mobile Application:

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

QR Codes are available for easy downloading of this APP:

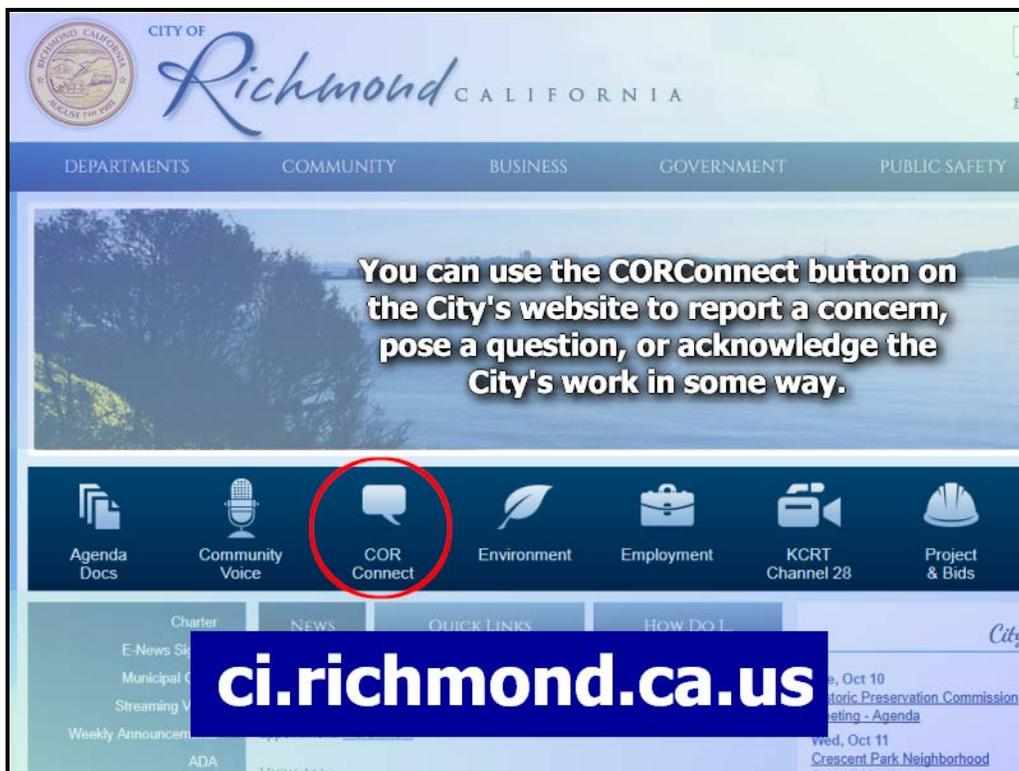
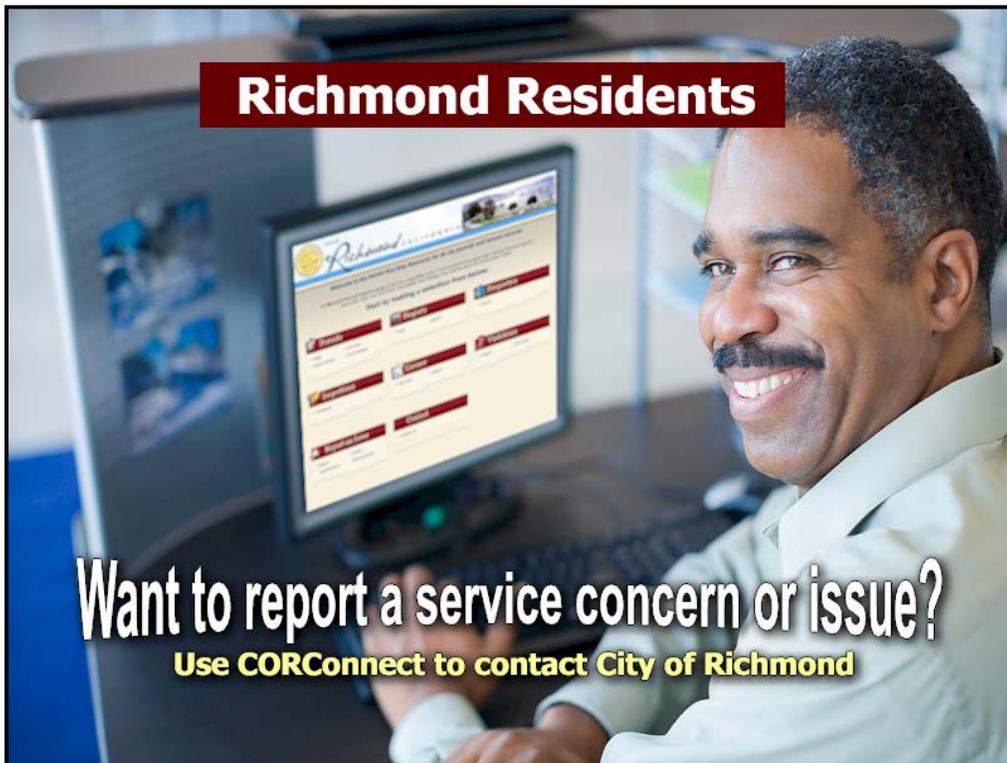
Apple version of APP



Android version of APP



We welcome your comments at webservices@ci.richmond.ca.us



On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.



You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.

Want to report a service concern or issue?



Use the City of Richmond Mobile Application:



The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

E-mail your comments at webservices@ci.richmond.ca.us

To contact us by phone:

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

Using the CORConnect Application on the City's Website:

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

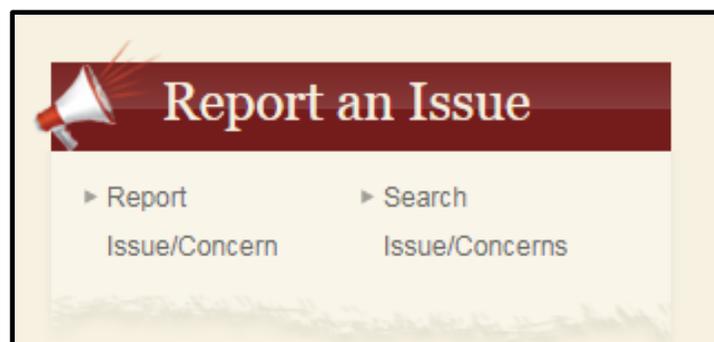
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper

right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at webservices@ci.richmond.ca.us