



Hon. Mayor and Members of the City Council:

This is the report for the week ending September 13<sup>th</sup>, 2019.



## 1. **Meeting Notes**

The next City Council meeting is scheduled for Tuesday, September 17<sup>th</sup>. Closed Session begins at 5:00 P.M., followed by the Special Meeting of the Richmond Housing Authority at 6:25 P.M. The Regular Meeting of the Richmond City Council starts at 6:30 P.M., and the agenda may be found by clicking this link: [September 17<sup>th</sup> City Council Agenda](#).

## 2. **Upcoming Events**

### **FREE Special One-Day Household Hazardous Waste (HHW) Collection Event - Saturday, September 14<sup>th</sup>**

The City of Richmond Community Development, Environmental Initiatives Division encourages Richmond residents to participate in a special one-day Household Hazardous Waste collection event on Saturday, September 14<sup>th</sup>, from 8:00 A.M. to 1:00 P.M. at the Galileo Club, 371 South 23<sup>rd</sup> Street, Richmond, CA, 94804.

Residents can take advantage of the free event to properly dispose of paints, aerosols, electronic waste (e-waste), batteries, and oil to keep our communities clean and safe. Mattresses will also be accepted at the event.

Saturday, September 14, 2019  
8:00 A.M. - 1:00 P.M.  
The Galileo Club  
371 South 23<sup>rd</sup> Street, Richmond, CA 94804  
*\*Please bring proof of residency*

Visit [www.richmondenvironment.org](http://www.richmondenvironment.org) or see the flyer below for more details regarding accepted items. For questions about the event, please call (888) 412-9277.

Can't come to the event? For more information about how to dispose of Household Hazardous Waste visit, [www.ci.richmond.ca.us/1720/Hazardous-Waste](http://www.ci.richmond.ca.us/1720/Hazardous-Waste)

## Special One-Day Household Hazardous Waste & Mattress Drop-Off Event

Evento Especial de Un Día de Recolección de Desechos Domésticos Peligrosos y Colchones

- Free HHW drop-off event for households in the following cities: El Sobrante, Richmond, El Cerrito, Hercules, Pinole, San Pablo, Unincorporated West County, Crockett, Rodeo and Port Costa. Please bring proper identification. Limit of 15 gallons or 125 pounds of hazardous waste per vehicle. Kensington households are not eligible to participate.
- A maximum of three mattresses and boxsprings may be dropped off. No excessively wet or damaged mattresses; no futons or furniture.
- Drop off unwanted household chemicals, pesticides, automotive fluids, paints, batteries, CFLs, electronic waste with circuit boards (such as phones, computers and monitors) and microwaves.
- No appliances including refrigerators, stoves, washer/dryers, vacuum, toasters, coffee makers, etc.
- No explosives and ammunition, medical waste or radioactive waste.
- No pharmaceuticals/medications or sharps.

The Galileo Club | 371 South 23rd Street  
Richmond, CA 94804  
Saturday, September 14, 2019  
Sábado, 14 de septiembre 2019 | 8 a.m. - 1 p.m.

- Evento de recolección gratuito de desechos domésticos peligrosos para los hogares en las siguientes ciudades: El Sobrante, Richmond, El Cerrito, Hercules, Pinole, San Pablo, Unincorporated West County, Crockett, Rodeo y Port Costa. Por favor traiga una identificación apropiada. Límite de 15 galones o 125 libras de desechos peligrosos por vehículo. Los residentes de Kensington no son elegibles para participar.
- Se puede dejar un máximo de tres colchones y somieres. No se aceptan los colchones excesivamente mojados o dañados; no se aceptan futones ni muebles.
- Puede dejar productos químicos domésticos no deseados, pesticidas, fluidos automotrices, baterías, CFLs, desechos electrónicos con placas de circuitos (como teléfonos, computadoras y monitores) y microondas.
- También puede deshacerse de colchones y somieres.
- Se aceptan desechos electrónicos con placas de circuitos (como teléfonos, computadoras y monitores) y microondas.
- No se aceptan aparatos electrodomésticos incluyendo refrigeradores, estufas, lavadoras / secadoras, aspiradoras, tostadoras, cafeteras, etc.
- No se aceptan explosivos, municiones, residuos médicos, ni desechos radioactivos. No se aceptan productos farmacéuticos / medicamentos u objetos punzocortantes.



Please call 888.412.9277 or visit [www.recyclemore.com](http://www.recyclemore.com) for additional information. Por favor llame al 888.412.9277 o visite [www.recyclemore.com](http://www.recyclemore.com) para obtener información adicional.

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## Come See Final Plans for Yellow Brick Road!

You are invited to visit Pogo Park's Community Outreach Tents next week and see the last and final plans for **YELLOW BRICK ROAD®**.

Dreamed by youth in 2009 as an answer to the violence that plagued their neighborhood, Yellow Brick Road is a safe, green, clean walking and biking route through the Iron Triangle that links community assets (churches, schools, parks, community center) together.

The goal of Yellow Brick Road (YBR) is to make **physical changes to Iron Triangle streets that force speeding vehicles to SLOW DOWN**. After 10 years of blood, sweat, and tears, partnering with some of this country's most visionary transportation and urban planners, (and securing \$13 million in funding from the City of Richmond, State of California, and Caltrans), the plans are virtually complete – and the Yellow Brick Road is coming!

Specifically, Yellow Brick Road improvements are planned for:

7th Street - Pennsylvania to Ripley  
8th Street - Lincoln to Ohio  
Pennsylvania - 2nd to Harbour

Drop in and visit Pogo Park's Community Outreach Tents next week, anytime between 3:00 P.M. to 7:00 P.M., to:

- See the final plans for Yellow Brick Road
- Meet the visionaries from the original Yellow Brick Road Team
- Meet members of Pogo Park's Community Development Team who walked every block and every street of Iron Triangle to select the YBR route – and then to plan and design it

- Talk directly to City staff and the engineers/designers who are helping, 10 years later, to turn the youth's original vision into concrete reality.

Pogo Park hopes to see you next week!

|  |  |
|--|--|
| <p><b>Coming<br/>2020-2021</b></p> <p><b>YELLOW BRICK<br/>ROAD</b></p>   | <p><b>Próximo:<br/>2020-2021</b></p> <p><b>CAMINO DE<br/>LADRILLO AMARILLO</b></p>   |
|  <p style="text-align: right; font-size: small;">Artist: Maren Van Duyn   Scientific Art Studio</p>   |  |
| <p><b>FINAL COMMUNITY<br/>MEETINGS</b></p> <p><b>LAST CHANCE FOR PUBLIC COMMENT!</b></p> <p><b>September 16-21, 2019</b><br/> 3:00 pm to 7:00 pm – <i>DROP IN</i><br/> Elm Playlot (Pogo Park)<br/> 720 Elm Avenue<br/> Richmond, CA 94801</p> | <p><b>JUNTAS FINALES DE<br/>LA COMUNIDAD</b></p> <p><b>¡ÚLTIMA OPORTUNIDAD DE COMENTARIO PÚBLICO!</b></p> <p><b>16 - 21 de Septiembre, 2019</b><br/> 3:00 pm - 7:00 pm – <i>ABIERTO AL PÚBLICO</i><br/> Elm Playlot (Pogo Park)<br/> Avenida Elm 720<br/> Richmond, CA 94801</p> |

**Richmond’s National Drive Electric Week Event- September 19, 2019**

Don’t miss out on Richmond’s National Drive Electric Week event! This event will be taking place on Thursday, September 19<sup>th</sup>, from Noon - 3:00 P.M. in Richmond’s Civic Center Plaza (in the parking lot across from the Richmond Public Library). Register at this [link](#), and see flyer below for more details.

**Richmond's National Drive  
Electric Week Event**

**September 19, 2019  
Noon to 3PM**



**Richmond City Hall 325 Civic Center Plaza**

(Parking Lot across from Richmond Public Library)

**Join us for free test drives, electric bike  
demonstrations and prize drawings**

Don't forget to register at the link below for a chance  
to win a cash prize!!

<https://driveelectricweek.org/event.php?eventid=1892>



Nissan LEAF® is the exclu-  
sive automotive sponsor of  
National Drive Electric  
Week™.

Electric Auto  
Association



enel x  
Plug In  
America.

National Drive Electric Week  
DRIVE  
ELECTRIC

CALIFORNIA  
CLEAN VEHICLE  
REBATE PROJECT



## Special Thanks to Electrify America for Sponsoring Richmond's Ride and Drive Event for National Drive Electric Week

*The sponsorship provides drivers in 10 cities opportunities to experience and learn about electric vehicles*

**Reston, VA (September 10, 2019)** – In celebration of National Drive Electric Week (Sept. 14-22, 2019), Electrify America today announced its sponsorship of 10 Ride and Drive community events in cooperation with Plug In America, a nonprofit group advocating for the shift to plug-in electric vehicles.

While at a Ride and Drive event, drivers will have a chance to test drive or ride in EVs, speak with EV auto dealers and current EV owners who have made the switch from traditional gas vehicles and learn about the many advantages of driving electric. National Drive Electric Week, presented by Plug In America, Sierra Club and Electric Auto Association, is nationally recognized and has more than 300 events in all 50 states. The events Electrify America is sponsoring will take place in five California cities and five other cities throughout the U.S., including:

• **California:**

- Mammoth Lakes, CA ([Eastern Sierra Electric Vehicle Association](#)) – Sept. 14, 11 a.m.-5 p.m.
- Richmond, CA ([The City of Richmond](#)) – Sept. 19, 12 p.m.-3 p.m.
- Palm Desert, CA ([Drive Electric Coachella Valley](#)) – Sept 21<sup>st</sup> 7 a.m.-12 p.m.
- Chatsworth, CA ([Automotive Club Southern California](#)) – Sept. 21, 9 a.m.-2 p.m.
- Davis, CA ([Davis Electric Vehicle Association \(DEVA\) & Sacramento Electric Vehicle Association \(SacEV\)](#)) – Sept. 21, 9 a.m.-2 p.m.

• **U.S.:**

- Knoxville, TN ([Knoxville Electric Vehicle Association \(KEVA\)](#)) – Sept. 14, 11 a.m.-4 p.m.
- Chattanooga, TN ([Chattanooga Drive Electric](#)) – Sept 21, 10 a.m.-2 p.m.
- Fayetteville, NC ([Sustainable Sandhills](#)) – Sept. 21, 11 a.m.-3 p.m.
- Atlanta, GA ([Drive the Future Atlanta](#)) – Sept. 21, 3 p.m.-7 p.m.
- Howell, NJ (New Jersey Department of Environmental Protection (DEP), Bureau of Mobile Sources) – Sept. 21, 3 p.m.-8 p.m.

"We look forward to collaborating with National Drive Electric Week on this important initiative as we work toward our common goal of driving electric vehicle adoption," said Richard Steinberg, director of marketing, communications and Green City initiatives at Electrify America. "By giving local communities the chance to test drive and ride in electric vehicles for themselves and learn firsthand about their benefits, while having fun along the way, we hope to inspire more people to make the switch to what is undoubtedly the future of transportation."

### **Richmond Main Street presents... Celebrate Downtown Grand Finale and "Salute to Soul 2.0" with Spirit & Soul Festival!**

Downtown Richmond is set to come alive with soulful sounds from some of the Bay Area's most loved R&B, Soul, and Funk bands at the 11<sup>th</sup> annual [Spirit & Soul Festival](#) on **Saturday, September 21<sup>st</sup>**, from **1:00 P.M. – 5:00 P.M.** on **Macdonald Avenue (Harbour Way – 13<sup>th</sup> Street)**.

The Main Stage will feature show stopping performances from [Pride & Joy](#) (the Bay Area's favorite Party Band), [Top Shelf](#) (classic Soul and R&B), [But-tah & The Buttahluv Band](#) (renditions of Aretha Franklin), and [Kylah Dawn](#) (rising neo-soul songstress). Dynamic and diverse performances from the RPAL Music Program, El Cerrito High School Dance, Richmond High School's Vocal Revolution, and other local youth groups are set for the 12<sup>th</sup> Street Stage.

Richmond Main Street invites everyone to come Downtown to enjoy great music, check out 40+ artisan, food, and resource vendors, youth zone, giveaways, prizes, dancing, and Spirit & Soul Beverage Pavilion, VIP Experience ([tickets on sale via Eventbrite](#)), and celebrate our 2019 Downtown Champions.

For the first time ever, Spirit & Soul Festival will also feature two Grand Marshals: Mayor Tom Butt (Main Stage) and Councilmember Ben Choi (12<sup>th</sup> Street Stage).

Admission is FREE; all ages are welcome. More event details, including band previews and vendor list available at [www.richmondmainstreet.org/spirit-soul-festival](http://www.richmondmainstreet.org/spirit-soul-festival).

For more information, including how to volunteer or support, call (510) 236-4049.



## The Richmond Rent Program Community Workshop is Presenting – Navigating the Eviction Process in Richmond

As part of its continuing outreach to Tenants and Landlords who would like to learn more about rental housing rules and regulations, the City of Richmond Rent Program is offering the following workshops:

## Navigating the Eviction Process in Richmond (Tenant-focused Workshop)

Saturday, September 28, 2019

10:00 A.M. - 12:00 P.M.

City Council Chambers  
440 Civic Center Plaza  
Richmond, CA 94804

## Navigating the Eviction Process in Richmond (Landlord-focused Workshop)

Saturday, October 26, 2019

10:00 A.M. - 12:00 P.M.

City Council Chambers  
440 Civic Center Plaza  
Richmond, CA 94804

This workshop is designed for Tenants and Landlords who would like to learn more about Rent Program rules and regulations.

Topics for discussion will include:

- Just Cause for Eviction Requirements
- Overview of the Relocation Ordinance
- Relocation Payments
- Unlawful Detainer Process
- Overview of Important Civil Codes
- Notice Filing Requirements

Space is limited - RSVP today: <https://rentprogram.eventbrite.com>

[Please note the following: To locate future community workshop dates, you may access the Rent Program Community Workshop calendar at [www.richmondrent.org](http://www.richmondrent.org).]

**RICHMOND RENT PROGRAM  
COMMUNITY WORKSHOPS**

**Navigating the Eviction Process in Richmond**

| Tenant-Focused   | Landlord-Focused   |
|--|--|
| Saturday, September 28, 2019<br>10:00 AM - 12:00 PM<br>City Council Chambers<br>440 Civic Center Plaza<br>Richmond, CA 94804 | Saturday, October 26, 2019<br>10:00 AM - 12:00 PM<br>City Council Chambers<br>440 Civic Center Plaza<br>Richmond, CA 94804 |

These workshops are designed for Tenants and Landlords who would like to learn more about the eviction process in the City of Richmond and the requirements of the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Topics for discussion will include:

- Just Cause for Eviction Requirements
- Overview of the Relocation Ordinance
- Relocation Payments
- Unlawful Detainer Process
- Overview of Important California Civil Codes
- Notice Filing Requirements

Space is limited - RSVP today:  
<https://rentprogram.eventbrite.com>  
[richmondrent.org/workshops](http://richmondrent.org/workshops)  
rent@cl.richmond.ca.us  
(510) 234-RENT (7368)



**TALLERES COMUNITARIOS DEL PROGRAMA  
DE RENTA DE LA CIUDAD DE RICHMOND**

**Navegando el Proceso de Desalojo en la  
Ciudad de Richmond**

| Enfocado en los Inquilinos  | Enfocado en los Proprietarios  |
|---|--|
| sábado, 28 septiembre 2019<br>10:00 AM - 12:00 PM<br>Sala del Concilio de la Ciudad<br>440 Civic Center Plaza<br>Richmond, CA 94804 | sábado, 26 octubre 2019<br>10:00 AM - 12:00 PM<br>Sala del Concilio de la Ciudad<br>440 Civic Center Plaza<br>Richmond, CA 94804 |

Estos talleres están diseñados para Inquilinos y Proprietarios que desean aprender más sobre el proceso de desalojo en la Ciudad de Richmond y los requisitos de la Ordenanza de Richmond para la Renta Justa, Causa Justa para el Desalojo y Protección del Propietario.

Temas para dialogo incluyen:

- Requisitos para Causa Justa de Desalojo
- Resumen de la Ordenanza de Reubicación
- Pagos de Reubicación
- Proceso de demanda de desalojo
- Resumen de Códigos Civiles Importantes de California
- Requisitos para Declaración de Aviso

Espacio limitado - confirme su asistencia hoy:  
<https://rentprogram.eventbrite.com>  
[richmondrent.org/workshops](http://richmondrent.org/workshops)  
rent@cl.richmond.ca.us  
(510) 234-RENT (7368)



## American Red Cross – Volunteer Information Event



American Red Cross  
Bay Area

### American Red Cross Volunteer Information Event Become a Red Cross Volunteer Today!

Wednesday, October 2<sup>nd</sup> @ 6:00 p.m.

Location: Richmond Public Library  
(325 Civic Center Plaza, Richmond, CA 94804)



Are you looking to give back and help our community?

If so, come learn about the American Red Cross and the volunteer opportunities we offer! Volunteers are needed in Disaster Response, Community Education, Casework, Health Services, and many more areas.

RSVP to Julie Mucilli, Volunteer Coordinator

**510-421-4527** or [Julie.Mucilli@redcross.org](mailto:Julie.Mucilli@redcross.org)

Start your volunteer experience today at [www.redcross.org/volunteer](http://www.redcross.org/volunteer)

## Richmond Fire Community Wildfire Protection Plan Project

The Richmond Fire Department received a California Fire Foundation grant to team with the Diablo Fire Safe Council to develop our Community Wildfire Protection Plan (CWPP). We welcome members of the Richmond community to attend on the date listed below. Location of the work sessions is in 440 Civic Center Plaza, Basement, Multi-Purpose Room.

- Plan Review - October 4, 2019

A Community Wildfire Protection Plan (CWPP) is a collaboratively developed plan that identifies wildland fire hazards, prioritizes ways to reduce those hazards, and recommends measures for homeowners and communities to mitigate the ignitability of structures.

Diablo Fire Safe Council will assist Richmond Fire Department to build off the adopted Contra Costa County Plan. Plan development will be during 2019, with the collaboration of our community members and agency partners.



As a stakeholder or agency land manager, Richmond Fire would like your help to identify areas with high fire hazards, and input on prioritizing future projects. This action plan will build off agency plans and the Contra Costa Community Wildfire Protection Plan (CWPP) to develop joint strategies for future activities and grant funding efforts.

Our working session will summarize wildfire assessments, recent projects, and future project ideas. Please bring current plans and preliminary designs for future projects or programs.

We hope you can join us to update this action plan to reduce the impact of wildfire in Richmond.

Should questions arise, please contact Fire Marshal Eric Govan via email [eric\\_govan@ci.richmond.ca.us](mailto:eric_govan@ci.richmond.ca.us) or call (510) 307-8038.

### **3. Acknowledgements**

#### **First Responder Stair Climb**

Dispatcher Jamie Howe completed the 2019 San Francisco First Responder Stair Climb on September 7<sup>th</sup>, 2019. This is a charity event intended to bring awareness and support to first responders suffering from PTSD. She finished in 20:28, surpassing her goal of 25 minutes! Great Job Jamie!



#### 4. **Children and Youth**

##### **Department of Children and Youth Oversight Board Application Now Available!**

The Richmond Department of Children and Youth is excited to share that the Oversight Board application is now available!

Per Measures E and K, the Mayor and City Councilmembers are responsible for appointing a 15-member Oversight Board that is made up of Richmond and North Richmond residents. The Oversight Board will be responsible for developing rules, processes and procedures, and assisting in the creation of a community needs assessment and strategic investment plan that will guide the development of the Richmond Department of Children and Youth and the allocation of funds for youth-serving organizations.

The Oversight Board application is available in three formats in which applicants can apply through an online form, a fillable pdf, or a paper application that is available at the City Manager's Office. All of these versions are available in both English and Spanish at [www.richmond youth.org](http://www.richmond youth.org).

For more information on the Department and Oversight Board, please visit our website at [www.richmond youth.org](http://www.richmond youth.org).

|   |   |  |  |
|---|---|--|--|
| Do you want to make Richmond a better place for youth?                            |  | Join the inaugural Richmond Fund for Children and Youth Oversight Board!           |     |
|  | Do you want to help guide funding for youth-serving organizations?                |  | Richmond and North Richmond residents 15 years of age and older are eligible to apply! |

**THE RICHMOND FUND FOR CHILDREN AND YOUTH NEEDS YOU!**



(510) 620-6523 - [WWW.RICHMONDYOUTH.ORG](http://WWW.RICHMONDYOUTH.ORG) -  @RICHMONDCAYOUTH

## 5. **City Clerk's Office**

### **Consider Voting By Mail**

The Contra Costa County Elections Division is reaching out to voters who are currently registered as polling place voters. They are encouraging voters to consider the merits of requesting their ballot at home, as this may be a more convenient option for you. Part of the reason they are reaching out is that there is a new state law that took effect beginning this year that no longer requires postage for return ballot envelopes. Contra Costa County also has close to 40 ballot drop off boxes available countywide, including a dozen that will be available on a 24/7 basis. A permanent ballot drop off box will be located at Richmond City Hall - 450 Civic Center Plaza nearest the City Council Chambers parking lot.

Receiving your ballot by mail provides individuals with more flexibility than having to go to your set neighborhood polling place on just one day. It also allows individuals to vote comfortably wherever they choose and gives them more time to study the issues on increasingly-complex ballots at their leisure. There are a variety of ways to return a completed ballot envelope, including dropping it off at neighborhood polling place on Election Day.

The Contra Costa County Elections Division has made it easy to switch. Simply send an email to [Ballot@vote.cccounty.us](mailto:Ballot@vote.cccounty.us). Subject: "I want to Vote By Mail." Please include your Name, Date of Birth, Residential Address and Mailing Address in the body of the email. You can also call the Contra Costa County Elections Division at (925) 335-7800 to make your request over the phone.

## **Legislative History**

The City's legislative history including minutes, resolutions, ordinances, meeting content, and other important records, dating back to 1905, are available online at: <http://sireweb.ci.richmond.ca.us/sirepub/docs.aspx>.

## **Apply for Your U.S. Passport at Richmond City Hall!**

The City of Richmond City Clerk's Office is accepting passport applications on behalf of the United States Department of State. United States citizens planning international travel may apply for their passport at 450 Civic Center Plaza, Suite 300, during the following hours by appointment only:

Monday: 10:00 A.M. to 4:00 P.M.

Wednesday: 10:00 A.M. to 4:00 P.M.

Friday: 10:00 A.M. to 2:00 P.M.

(Closed 12:00 P.M. to 1:00 P.M. – days of operation only)

You **must** call **(510) 620-6786** to schedule **all** appointments.

Drop-in hours are also available on:

Thursday: 9:30 A.M. to 12:00 NOON

Bring all required documents and complete all forms before your appointment. Drop-ins will be seen on a first come, first serve basis.

Please recognize that the area is an operational executive office, and a quiet zone.

For application forms, information on documentation required, fees, and a wealth of other passport and international travel information, visit the only official website for passport information – [travel.state.gov](http://travel.state.gov).

For more information about the City of Richmond Passport Acceptance Facility, please visit <http://www.ci.richmond.ca.us/passports>.



## 6. **City Manager's Office**

### **Should the City of Richmond Ban the use of Gas-Powered Leaf Blowers?**

The Richmond City Council is considering a potential ban on gas-powered leaf blowers. City staff is soliciting community feedback to understand the opportunities and challenges.

To give feedback on whether or not the City of Richmond should ban the use of gas-powered leaf blowers:

1. Submit a survey response by September 27<sup>th</sup>:  
<https://forms.gle/uJ2RXXiq7q81k31aA> (English)  
<https://forms.gle/oqhoXhNJE3jU6QWNA> (Spanish)

For more information, please call the City Manager's Office at (510) 620-6512 or visit [www.richmondenvironment.org](http://www.richmondenvironment.org)

## We Want Your Feedback!

The Richmond City Council is considering a potential ban on gas-powered leaf blowers. City staff is soliciting community feedback to understand the opportunities and challenges of a possible ban.

### Question: Should the City of Richmond ban the use of gas-powered leaf blowers?

- Complete the survey and submit a response by September 27th:**  
<https://forms.gle/uJ2RXXig7q81k31aA> (English)  
<https://forms.gle/oqhoXhNJE3jU6QWNA> (Spanish)

- Join us at the Community Workshop on:**  
Wednesday, September 11, 2019 from 3:30 PM - 4:30 PM  
Point Molate Room, 2nd floor  
450 Civic Center Plaza, Richmond CA  
RSVP by calling (510) 620-5407 or visit  
<https://richmondleafblowerworkshop.eventbrite.com>



## ¡Queremos sus comentarios!

El Consejo Municipal de Richmond está considerando la posibilidad de prohibir los sopladores de hojas a gas. El personal de la ciudad solicita comentarios de la comunidad para comprender las oportunidades y los desafíos de una posible prohibición.

### Pregunta: ¿Debería la Ciudad de Richmond prohibir el uso de sopladores de hojas a gas?

- Complete la encuesta y envíe una respuesta antes del 27 de septiembre:**  
<https://forms.gle/uJ2RXXig7q81k31aA> (Inglés)  
<https://forms.gle/oqhoXhNJE3jU6QWNA> (Español)

- Únase a nosotros en el taller comunitario sobre:**  
Miércoles 11 de septiembre de 2019 de 3:30 - 4:30 PM  
Point Molate Room, el segundo piso  
450 Civic Center Plaza, Richmond CA  
Confirme su asistencia llamando al (510) 620-5407 o visite  
<https://richmondleafblowerworkshop.eventbrite.com>



## City of Richmond and Gotcha Mobility announce Richmond's First Bike Share Program

With support from Metropolitan Transportation Commission (MTC) funds, the City of Richmond's Transportation Division and Gotcha Mobility will launch the first public bike share system in Richmond. Bike share is a service that provides bicycles for short term-use for a fee. Richmond residents and visitors will have access to 250 electric assist bikes at 25 stations within the city, available for 24/7 use.

Launching later this year, the bike share system in Richmond will provide a seamless addition to the local and regional transportation network connecting residents, businesses, visitors to jobs, services, and the community. Bike share will

enhance public access to destinations; expand mobility options for low income residents, especially with the provision of subsidized memberships for income-eligible residents; improve public health through increased physical activity and reduced greenhouse gas emissions and other pollutants; and support community growth through safer, more vibrant streets.

Gotcha Mobility is a mobility-as-a-service (MaaS) company offering sustainable micro-transit products –100% electric ride share, bike share, electric scooters, and trikes. Gotcha helps communities lead happier, more productive lives through alternative forms of transportation and is committed to being the City of Richmond's mobility partner. Gotcha invests in communities by having local operations that include local staff. Below are full time positions with benefits which are currently open:

- **Partner Experience Manager** (overall account lead):  
<https://recruiting.paylocity.com/Recruiting/Jobs/Details/132182>
- **Regional Community Manager** (focused on marketing, community engagement, ridership, and performance-based KPIs):  
<https://recruiting.paylocity.com/Recruiting/Jobs/Details/132172>
- **Operations Manager** (mechanically-inclined and responsible for managing day-to-day operations of Richmond's system; will hire and manage a full fleet team to oversee repairs and rebalancing):  
<https://recruiting.paylocity.com/Recruiting/Jobs/Details/132150>
- **Rider Experience Coordinator** (extension of Gotcha's customer support team – the first on the west coast!) The REC will be located in Richmond:  
<https://recruiting.paylocity.com/Recruiting/Jobs/Details/140873>

To learn more about Gotcha visit <https://ridegotcha.com/>  
For questions, please contact Misha Kaur at (510) 620-6797.



### **Transportation Services Division Updates**

Are you interested in learning more about what services the City of Richmond's Transportation Services Division is working on for you?

Subscribe to receive updates: <http://www.ci.richmond.ca.us/list.aspx?ListID=374>  
Or Go To: <http://www.ci.richmond.ca.us/2876/Transportation>



## Multifamily Property Electric Vehicle Car Sharing Survey

The City of Richmond Transportation Services Team is partnering with MCE to shape electric vehicle car share opportunities in Richmond. Please take a few moments to complete the short Multifamily Properties Tenant Survey regarding Shared Electric Vehicles **by September 13, 2019**.

The survey is available in **English**: <https://forms.gle/7ce35MZhjjQrdD818> and **Spanish**: <https://forms.gle/N9WanTzL6W6w58zYA> .

## Shared Electric Vehicles at Multifamily Properties Survey

Help shape the future of energy programs near you. MCE, your local not-for-profit public agency, providing renewable energy and energy programs is conducting research on **electric vehicle car sharing services for multifamily developments** and your input is greatly desired.

English Tenant Survey:  
<https://forms.gle/7ce35MZhjjQrdD818>

Spanish Tenant Survey:  
<https://forms.gle/N9WanTzL6W6w58zYA>

If you have any questions or would like to learn more about MCE's EV programs, please email us at [EV@mceCleanEnergy.org](mailto:EV@mceCleanEnergy.org) or call us 415-464-6686.



The survey is intended for tenants residing at multifamily properties. Your responses will remain confidential and anonymous. Please complete the survey by September 13th. **Thank you in advance for your time and being part of shaping energy programs available in your area.**



If you have any questions or would like to learn more about MCE's EV programs, please email [EV@mceCleanEnergy.org](mailto:EV@mceCleanEnergy.org) or call (415) 464-6686.

## Richmond Ferry to Bridge to Greenway Complete Streets Plan Community Survey

Transportation Services needs your feedback to provide valuable local and regional connections for people walking and bicycling to the new Richmond Ferry Terminal, the upcoming Richmond-San Rafael Bridge multi-use path, and the Richmond Greenway. The survey is available [online](#) or via text. Simply text the word "active" to (510) 900-5861 to participate.



## HELP IMPROVE TRANSPORTATION OPTIONS IN RICHMOND!

### RICHMOND FERRY TO BRIDGE TO GREENWAY COMPLETE STREETS PLAN



#### WHAT IS THE FERRY TO BRIDGE TO GREENWAY COMPLETE STREETS PLAN?

The Plan is an exciting opportunity to provide valuable connections for people bicycling and walking to the new Richmond Ferry, the upcoming Richmond-San Rafael Bridge multi-use path, and the Richmond Greenway. These new connections will have regional significance, connecting three counties (San Francisco, Contra Costa and Marin) together for the first time with pedestrian and bicycle facilities.

The Plan will incorporate abundant local community input, with creative engagement intended to bring a wide variety of voices to the planning process.



#### GET INVOLVED!

**TAKE A SURVEY:**  
Text "active" to  
(510) 900-5861  
or take the survey from  
the project website.

**VISIT THE WEBSITE:**  
Learn more about the  
project and upcoming  
events, and sign up to  
receive project updates!

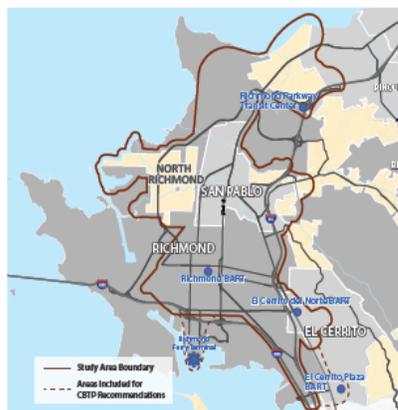
[ferry2bridge2greenway.com](http://ferry2bridge2greenway.com)

### RICHMOND AREA COMMUNITY BASED TRANSPORTATION PLAN

#### WHAT IS THE RICHMOND AREA COMMUNITY BASED TRANSPORTATION PLAN?

The Richmond Area Community Based Transportation Plan (CBTP) is an opportunity to improve transportation options and quality of life for neighborhoods in parts of Richmond, San Pablo, and El Cerrito.

The Plan will bring residents, community organizations and transportation agencies together to identify transportation challenges and develop workable solutions. The CBTP will evaluate transportation gaps and barriers identified by the community, develop solutions & projects to address challenges, and identify possible funding sources to pay for these solutions & projects.



#### I WANT TO HEAR MORE ABOUT THE CBTP! HOW DO I STAY INFORMED?

A project webpage is currently under development, so check out [www.ccta.net](http://www.ccta.net) soon to learn more about the project and upcoming events!

## **RAPID (R-TRANSIT with Lyft) Workshop**

The City of Richmond's R-Transit program provides safe and reliable transportation to persons with disabilities and seniors (age 55 and older).

Service area: Program registrants can travel to any destination between the cities of Richmond, El Sobrante, San Pablo, North Richmond, Kensington, and Pinole. The cost of a one-way trip booked in advance is \$4.00, and same-day reservations are \$5.00 one way.

To qualify for R-Transit, applicants must meet two eligibility requirements:

1. Residency: applicant must be a resident of any of the following cities: Richmond, Kensington, El Sobrante, unincorporated communities of East Richmond Heights, Hasford Heights, Rollingwood, or North Richmond.

2. Age/disability: applicant is age 55 or older OR between the ages of 18-54 and has a disability.

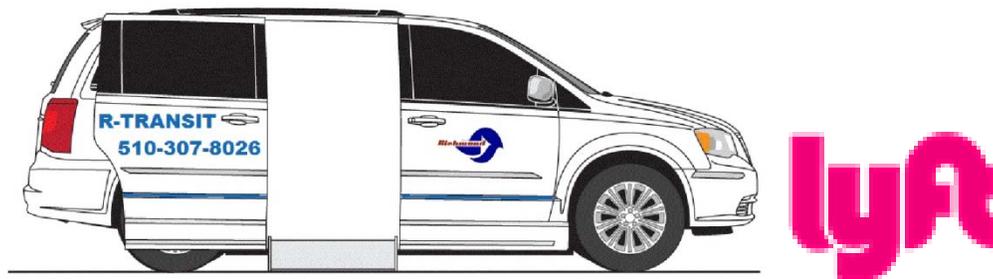
Fill out an application: online at [www.rtransit.com](http://www.rtransit.com) , [print the application here](#), or call (510) 307-8026 to request an application by mail.

RAPID: R-Transit with Lyft offers R-Transit clients a subsidy to use Lyft in the service area.

The R-Transit program's newest addition, RAPID, offers R-Transit clients a subsidy to use Lyft (24/7) for on demand trips in the R-Transit service area. RAPID also offers a subsidy to travel to and from the Contra Costa Regional Medical Center and Veterans hospital in Martinez, CA. R-Transit clients pay the first \$3.00 of each one way trip in the service area, and the subsidy will cover the next \$17.00 of the trip. If the total cost of the trip exceeds \$20.00, the client is responsible for the overage.

To use the RAPID service, you must first [complete an application for R-Transit service](#); have a smart phone, credit/debit card, and a registration and waiver of liability form on file.

R-Transit will host RAPID workshops the 3<sup>rd</sup> Monday of each month for the remainder of 2019. Workshops will be held at the Richmond Senior Center located at 2525 Macdonald Avenue, Richmond from 9:00 A.M. to 12:00 NOON. The workshops will provide in depth information about the new service and one-on-one assistance with downloading the Lyft mobile application, setting up an account, and requesting rides.



### **Pass2Class 2019 Application Now Open! Free Student Transit Pass!**

511 Contra Costa is happy to announce that Pass2Class is back again for the 2019/20 school year. Students in West Contra Costa, grades 1 – 12, can receive either one 31-day AC Transit pass or WestCAT pass (while supplies last, limit three students per household), as a way to encourage them to take transit to school rather than a car. From August 1<sup>st</sup> through October 6<sup>th</sup>, parents/guardians can review the full rules and guidelines and fill out the application [online](#).

Funding provided by Bay Area Air Quality Management District and Contra Costa Transportation Authority.

WCCUSD HIGH SCHOOL STUDENTS WHO QUALIFY FOR FREE AND REDUCED LUNCH should not apply to Pass2Class. Pass2Class only offers one month free for any student, grades 1-12.

However, WCCUSD High school students who qualify for Free and Reduced Lunch can also receive bus passes all year long through the school district. More information is available at the Pass2Class website.

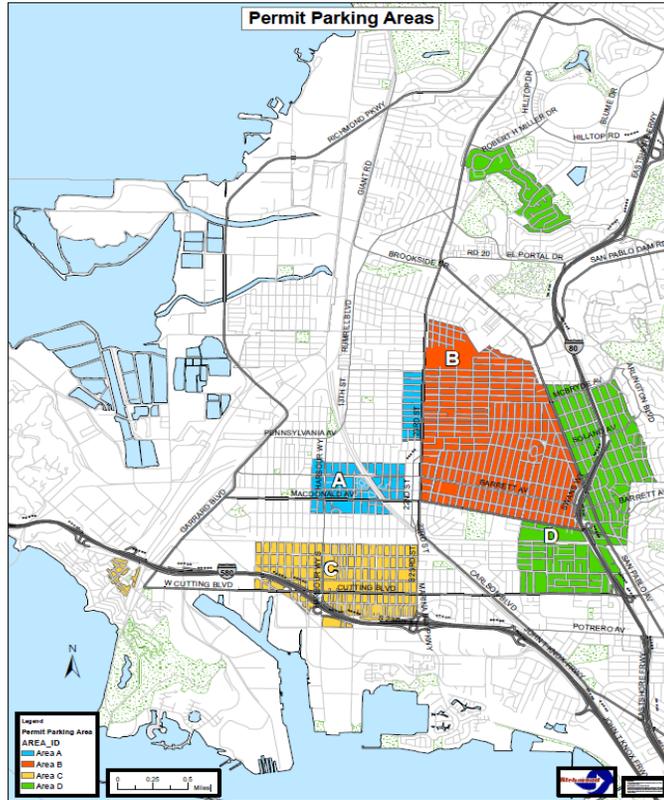


### **Residential Permit Parking Available**

The Neighborhood Permit Parking (NPP) program was created in Richmond to reduce traffic in residential areas, to protect those areas from the environmental impacts of commuting, and to allow parking access to properties. Non-permit holders may continue to park daily on a time restricted basis within the NPP areas.

If you live in an area that has already opted into the program, you are eligible to obtain a permit online: <https://richmond.getapermit.net> or in person by appointment through Transportation Services. Residents living within any of the highlighted areas on the Permit Parking Map must first submit a signed petition to "Opt In" to participate in the program.

For more information and to download forms, please go to: <http://www.ci.richmond.ca.us/3329/Parking-Management-Services>, call Transportation Services at (510) 621-1718, or email: [RichmondParking@ci.richmond.ca](mailto:RichmondParking@ci.richmond.ca).



## **Free Green Waste Kitchen Pail**



Richmond residents that subscribe to compost services may pick-up a free kitchen pail at the West Contra Costa Household Hazardous Waste (HHW) Facility or Richmond City Hall.

### [West Contra Costa County Household Hazardous Waste \(HHW\) Facility](#)

101 Pittsburg Avenue  
Richmond, CA 94801  
Wednesday through Saturday  
9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 P.M.)

For more information about this and additional solid waste programs available to Richmond residents, please visit: [www.richmondenvironment.org](http://www.richmondenvironment.org)

### **Recycling Tip of the Month**



### **7. City Manager Chronicles**

The Interim City Manager's deep dive continues! This week I had the privilege to attend my first Richmond City Council meeting, and what I saw there was a deeply engaged community. As the meeting commenced, there were perhaps one hundred people in the room – people of all ages, sizes, colors, and shapes but who all had one thing in common: they care about their community. They cared enough, in fact, to leave their Netflix clicker at home and drag themselves out on a beautiful evening, just for the opportunity to speak and listen to their elected officials. It was inspiring to see democracy at work. There are too many places in the world where these privileges do not exist, and so we should treasure them here at home. Richmond residents do.

I also was pleased to meet Jessie Stewart this week. She's the Executive Director of Richmond Promise – a program that helps Richmond kids access higher education beyond high school. She gave me more than two earfuls of information, but what resonated for me is that, in just four years since its inception, Richmond Promise has helped about 1,000 kids make their way to college. That's great! It shows what can happen when a community and its business partners come together with a common goal. Way to go, Richmond Promise! Even though my ears are full now, I look forward to hearing more great things from you in the future.

Finally, as I'm sure you're aware, there has been tumult around the Richmond Police Chief position. Earlier this week, I forwarded the following message to all members of the RPD, and I copy you on it now as well:

*At last night's meeting of the City Council, I noted that I had been in conversation with Chief Brown, and had thanked him for thirty-five years of distinguished service to this city, where he accepted a noble and difficult assignment and did it with grace. I am proud of Chief Brown and the work he has done for Richmond. I also announced that Chief Brown has informed me that he will no longer serve as Police Chief for the City of Richmond. I have therefore appointed Assistant Chief Bisa French as the interim police chief until such time that the city recruits for a permanent police chief. This is all I am at liberty to disclose at this time regarding Chief Brown. No further information will be forthcoming.*

*Regarding Interim Chief French, I will further note that it is not my intention to initiate a recruitment during my tenure here, which runs through January 15<sup>th</sup> of next year. Postponing the recruitment will give both the interim chief and the Richmond police department the opportunity to perform at the highest level, and demonstrate that Bisa French should be made the permanent Chief by the new city manager. It is my expectation that all will rise to the occasion. To this end, yesterday I pledged all of my support to Interim Chief French, and I hope you will do so, too.*

Over the last couple of days, I've had several occasions to meet with Interim Chief French, and I will tell you that she is a very impressive person. I hold her in the highest regard, and have the highest hopes for her success.

## 8. **Community Services Department (CSD)**

### **Swim Classes**

Although summer is coming to an end and most kids are back in school, the City of Richmond pools are still open and offering swim lessons through the month of October. Lessons are for ages 3+ on Saturday mornings at the Richmond Swim Center. Private Lessons and classes for Teens and Adults are also available. We have added an additional class for our most popular Level 1 Beginners (ages 6 - 12).

Please check the Lesson Levels to determine the appropriate level for children. Then use the schedule to select the right class session and time. Registration for the September session began on August 26<sup>th</sup>. Registration can be done in person or online at: <https://apm.activecommunities.com/richmond>

Call for more info: (510) 620-6793

## Fall 2019 Swim Lessons

| Course Title                             | Session Dates                                   | Days     | Times<br>(per session)                             | Age           | Cost                                      | Location       |
|--|---|----------|--|---------------|---|----------------|
| <b>Jellyfish</b><br>(Level Pre + Kinder) | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 10:30-11:00am<br>11:05- 11:35am                    | 3-5<br>years  | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Sea Turtles</b><br>(Level 1)          | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 10:30-11:00am<br>11:05- 11:35am<br>11:40am-12:10pm | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Dolphins</b><br>(Level 2)             | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 10:30-11:00am                                      | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Sharks</b><br>(Level 3)               | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 11:05- 11:35am                                     | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Teen/Adult</b><br>(All Levels)        | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 11:40am-12:25pm                                    | 13+years      | \$30- resident<br>\$37.50- non resident   | Swim<br>Center |
| <b>Private</b>                           | IV. September 7, 14, 21<br>V. October 5, 12, 19 | Saturday | 10:30-11:00am<br>11:05- 11:35am<br>11:40am-12:10pm | 3+ years      | \$- 63 resident<br>\$- 78.75 non resident | Swim<br>Center |

## Winter 2020 Swim Lessons

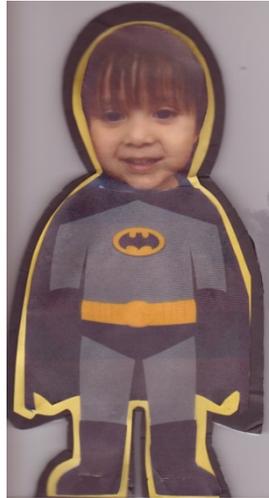
| Course Title                             | Session Dates   | Days     | Times<br>(per session)                             | Age           | Cost                                      | Location       |
|--|---|----------|--|---------------|---|----------------|
| <b>Jellyfish</b><br>(Level Pre + Kinder) | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 10:30-11:00am<br>11:05- 11:35am                    | 3-5<br>years  | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Sea Turtles</b><br>(Level 1)          | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 10:30-11:00am<br>11:05- 11:35am<br>11:40am-12:10pm | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Dolphins</b><br>(Level 2)             | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 10:30-11:00am                                      | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Sharks</b><br>(Level 3)               | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 11:05- 11:35am                                     | 6-12<br>years | \$36- resident<br>\$45- non resident      | Swim<br>Center |
| <b>Teen/Adult</b><br>(All Levels)        | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 11:40am-12:25pm                                    | 13+years      | \$30- resident<br>\$37.50- non resident   | Swim<br>Center |
| <b>Private</b>                           | I. January 4, 11, 18<br>II. February 1, 8, 22<br><i>(no class Feb 15)</i> | Saturday | 10:30-11:00am<br>11:05- 11:35am<br>11:40am-12:10pm | 3+ years      | \$- 63 resident<br>\$- 78.75 non resident | Swim<br>Center |

|                          |                   |                 |                 |                  |
|--------------------------|-------------------|-----------------|-----------------|------------------|
| <b>Session</b>           | Ses IV: Sept 7-21 | Ses V: Oct 5-19 | Ses I: Jan 4-18 | Ses II: Feb 1-22 |
| <b>Registration Date</b> | 8/26              | 9/23            | 12/16           | 1/21             |



## **Tiny Heroes Returns at Nevin Community Center!**



Tiny Heroes Training Gym, presented by Richmond's Community Services Dept., has returned to its secret base at Nevin Community Center. Our super hero training facility is open on Mondays, Wednesdays, and Fridays from 11:00 A.M. to 12:30 P.M. and Tuesdays and Thursdays from 10:30 A.M. to Noon.

Parents and their 'Tiny Heroes' (infant through five years old) can choose from several different activities such as driving their favorite Super Vehicle, searching for hidden treasure in the Ball Pit of Doom, and our Thunder Jumper to practice leaping tall buildings in a single bound! Mrs. Viviana's Brainiac Corner reviews ABC's, 123's and arts and crafts to help trainees think out of the box! Best of all, youth and their parents enjoy a safe, friendly, socializing, environment.

Please contact Community Services for registration information at (510) 620-6793

### **9. Engineering & Capital Improvement Department (ECIP)**

#### **Engineering Projects**

The Shields-Reid Community Center ADA Improvements Project is progressing well with new ADA compliance restrooms, new building paint, and an outside addition. The project is at 80% completion.



*Shields-Reid Community Center*

The old Community Center Pool has been infilled for new recreation development.



*Infill of old Community Center Pool*

### **Streets Division**

Paving crews paved the streets in front of 1138 Chesley Avenue, 926 Chesley Avenue, 1123 Market Avenue, and 810 Market Avenue, installed a speed bump on Shane Drive and Gonzaga Avenue, and worked from the outstanding pothole list in various locations around the City.



*Grinder Operations on Chesley Avenue*





*Paving Work on Chesley Avenue*

Street sweeping staff performed commercial and residential sweeping services for the second Tuesday through Friday in the Clinton Hill II – IV and East Richmond neighborhood areas.

### **Traffic Signs and Lines**

Traffic Signs and Lines staff installed seven new signs, repaired five signs, fabricated 12 signs, installed new bicycle racks on Macdonald Avenue and 16<sup>th</sup> Street, and placed thermoplastic stop messages and crosswalks around the City.





*Pavement Marking Installation*



*Bicycle Rack Installation*

## 10. Finance Department

### Annual Audit of City's Comprehensive Annual Financial Report (CAFR)

Maze & Associates, an independent Certified Public Accounting firm, will be performing the annual audit of the City's Comprehensive Annual Financial Report (CAFR) for the fiscal year ending June 30, 2019. The firm performed the interim audit during July 15<sup>th</sup> to July 26<sup>th</sup>. On August 23, 2019, Maze and Associates had an interim audit exit conference with Finance Department staff in order to provide the closing check list for the final audit and the calendar. Maze & Associates will be on site during the month of November and December. Finance Department staff are currently working on the checklist items, review of funds, closing purchase orders, reports, journal entries, grants and the lead schedules (implemented last year).

### Open Requests For Bids/Request For Proposals

|                     |   |               |
|---------------------|---|---------------|
| Police Department   | Security Services -Civic Center RFP       | Due: 9/24/19  |
| RichmondWORKS (E&T) | CONTRACTING/ VENDOR PAY AGENT             | Due: 9/30/19  |
| Finance             | Uniform and Miscellaneous Rental Services | Due: 10/04/19 |
| Police Department   | Automated License Plate Reader System     | Due: 10/17/19 |

## 11. Fire Department

### September is National Preparedness Month

Throughout September, the Richmond Fire Department will provide informational links to help our community Be Prepared, Not Scared!

**Week 1: Sept. 1<sup>st</sup> – 7<sup>th</sup>: Save Early for Disaster Costs.** Learn more by clicking on [Financial Preparedness](#).

Americans at all income levels have experienced the challenges of rebuilding their lives after a disaster or other emergency. In these stressful circumstances, having access to personal financial, insurance, medical, and other records is crucial for starting the process of recovery. Taking the time now to secure these critical records will give you peace of mind, and, during an emergency, will ensure that you have the documentation needed to start the recovery process without delay.

**Week 1: Sept. 8<sup>th</sup> – 14<sup>th</sup>: Make a Plan to Prepare for Disasters.**

Make a plan today. Your family may not be together if a disaster strikes, so it is essential to know which [types of disasters](#) could affect your area. Know how to contact one another and reconnect if separated. Establish a family meeting place that's familiar.

**Step 1:** Put together a plan by discussing these four questions with your family, friends, or household to start your emergency plan.

1. How will I receive [emergency alerts and warnings](#)?
2. What is my [shelter](#) plan?
3. What is my [evacuation](#) route?
4. What is my [family/household communication plan](#)?

**Step 2:** Consider specific needs in your household.

As you prepare your plan, tailor your needs and supplies to your specific daily living needs and responsibilities. Discuss your needs and responsibilities and how people in the network can assist each other with communication, care of children, business, pets, or specific needs like the operation of durable medical equipment. Create your system with particular areas where you need help. Keep in mind some of these factors when developing your plan:

- Different ages of members within your household
- Responsibilities for assisting others
- Locations frequented
- Dietary needs
- Medical needs including prescriptions and equipment
- Disabilities or access and functional needs including devices and equipment
- Languages spoken
- Cultural and religious considerations
- Pets or service animals
- Households with school-aged children

**Step 3:** Fill out a Family Emergency Plan

Download and fill out a family emergency plan or use them as a guide to creating your own. [Emergency Plan for Parents](#) (PDF)

**Step 4:** Practice your plan with your family/household

More local emergency preparedness information can be found by clicking on the

- [Community Emergency Preparedness Guide](#)
- [Contra Costa County Community Warning System Sign-Ups](#)

Need more information? Contact the Richmond Fire Department, Office of Emergency Services at (510) 620-6866.



The graphic features a green shopping bag icon filled with disaster preparedness supplies like a water bottle, flashlight, first aid kit, and food. To the right, the text 'PREPARED, NOT SCARED' is displayed in large green and black letters. Below this, the FEMA logo and 'Ready' slogan are shown, followed by a green banner that reads 'National Preparedness Month 2019'. A horizontal line separates the header from the weekly schedule below.

**Week 1: Sept 1-7**  
Save Early for Disaster Costs

**Week 2: Sept 8-14**  
Make a Plan to Prepare for Disasters

**Week 3: Sept 15-21**  
Teach Youth to Prepare for Disasters

**Week 4: Sept 22-30**  
Get Involved in Your Community's Preparedness

## **PG&E Public Safety Power Shutoff (PSPS) and Fire Season**

We are amid fire season through November 2019. To prevent wildland fires, such as 2018's Camp Fire in Butte County and the 2017 Northern California Wine Country Fires, Pacific Gas & Electric Company (PG&E) is educating the public on the potential for Public Safety Power Shutoffs.

**What is a Public Safety Power Shutoff (PSPS)?** As part of PG&E's Community Wildfire Safety Program, PSPS are precautionary measures to help reduce the risk of wildfires. If gusty winds and dry conditions, combined with heightened fire risk, threaten the electric system service our community, it may be necessary for PG&E to turn off electricity in the interest of public safety. For more information about PG&E's Public Safety Power Shutoff program, visit [PG&E Webpage Public Safety Power Shutoffs](#).

Criteria for determining a public safety power shutoff:

| While no single factor will drive a Public Safety Power Shutoff, some factors include:  |  |
|---|--|
|  <b>A RED FLAG WARNING</b><br>declared by the National Weather Service  |  <b>LOW HUMIDITY LEVELS</b><br>generally 20% and below  |
|  <b>FORECASTED SUSTAINED WINDS GENERALLY ABOVE 25 MPH AND WIND GUSTS IN EXCESS OF APPROXIMATELY 45 MPH</b> , depending on location and site-specific conditions such as temperature, terrain and local climate |  |
|  <b>CONDITION OF DRY FUEL</b><br>on the ground and live vegetation (moisture content)  |  <b>ON-THE-GROUND, REAL-TIME OBSERVATIONS</b><br>from PG&E's WSOC and field observations from PG&E crews |

When the above criteria are met, PG&E will provide notification to customers of a power shutoff:

- Forty-eight (48) hours before the shut-off.
- Twenty-four (24) hours before the shut-off
- One-hour (1) hour before a power shutoff.

The reason for multiple notifications is because of changing conditions that affect the location of a power shutoff event.

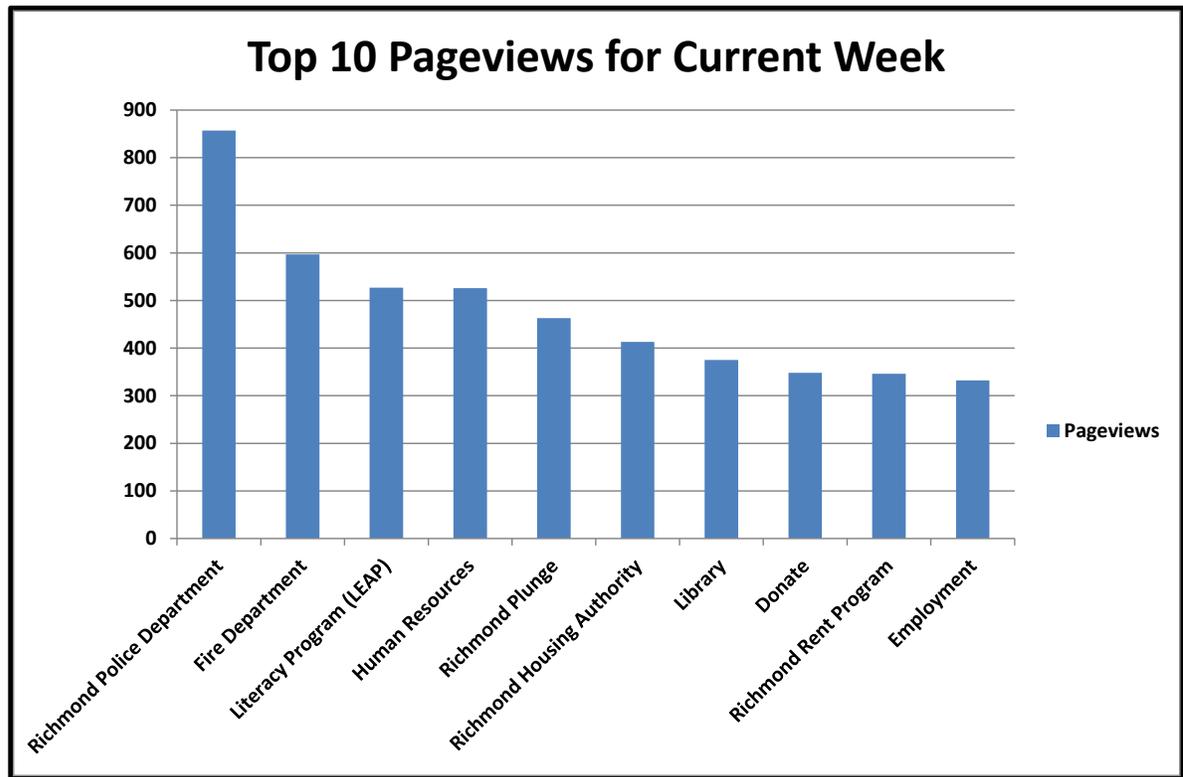
**How do you prepare for a PSPS?** California energy companies created a website our community can visit to learn how to prepare for power shutoffs, visit: [PrepareforPowerDown website](#) in which information is available in English, Spanish, Chinese, Vietnamese, and Korean.

Preparedness steps include:

- Update your contact information with PG&E ([pge.com/mywildfirealerts](http://pge.com/mywildfirealerts) or call 1-866-743-6589)
- Plan for any medical needs
- Keep a hard copy of emergency phone numbers on hand
- Know how to open your garage door manually
- Build or restock your emergency kit
- Ensure any backup generators are ready to operate
- Designate an emergency meeting location
- Consider staying with a friend or relative during an outage.

## 12. Information Technology

### Website Statistics for the week of September 13, 2019



Facebook video views increased by 100%

### KCRT DATANET OF THE WEEK

**Ms. Diana Becton**

"The Causes and Effects of Mass Incarcerations"

A lecture by The District Attorney Contra Costa County

**Thursday, September 19, 2019 | 6:30 - 7:30PM**  
**Richmond Public Library's Whittlesey Room**

The Richmond Public Library Foundation's Sandi Genser-Maack Lecture Series



### 13. **Infrastructure Maintenance and Operations (DIMO)**

#### Abatement

Abatement crews abated weeds from various city locations, abated trash from homeless encampments, and removed trash and graffiti throughout the City.



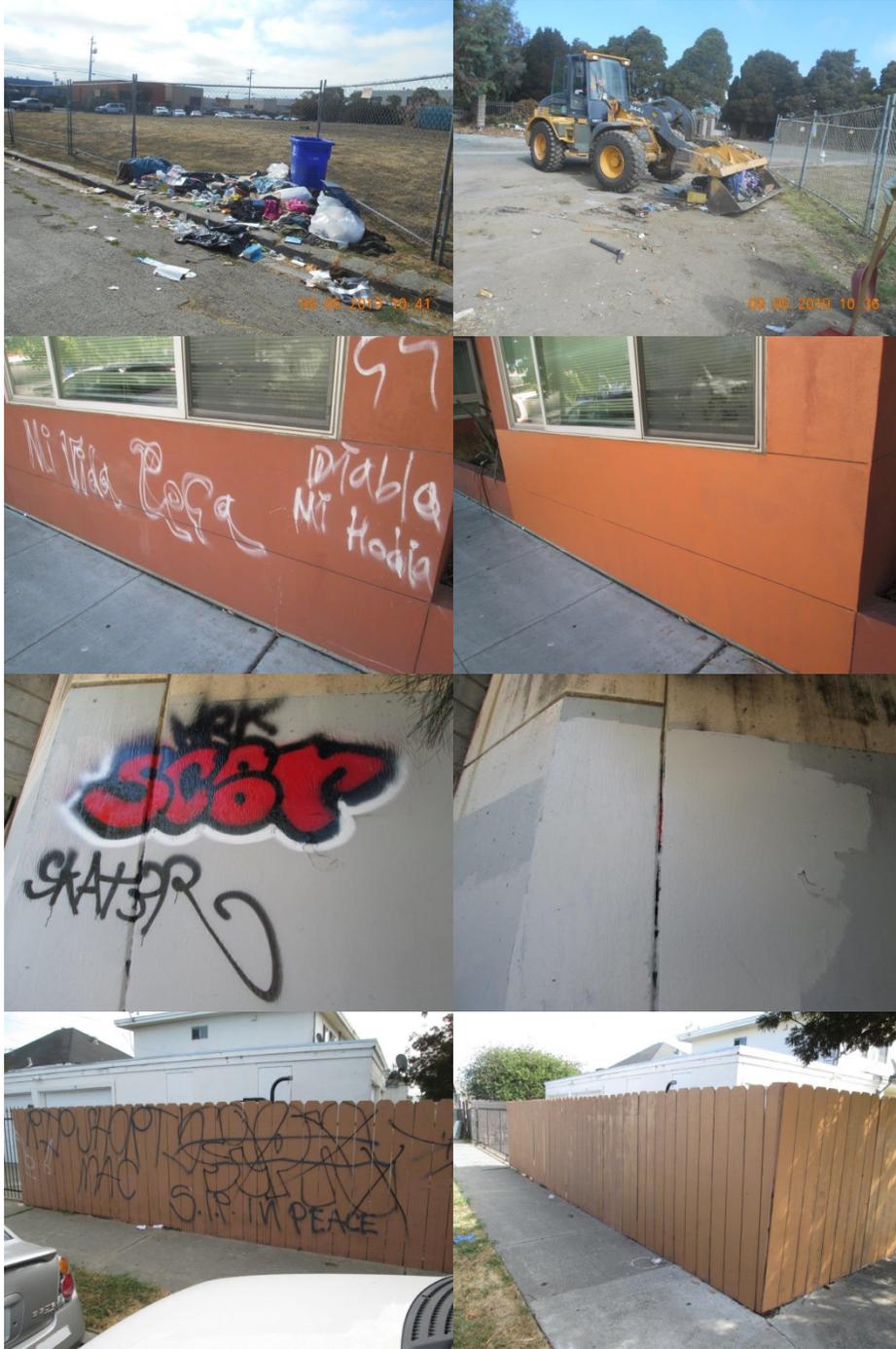


*Weed Abatement*



*Homeless Encampment Abatement*





*Illegal Dumping & Graffiti Removal*

**Facilities Maintenance**

Stationary engineers performed daily rounds in all Civic Center Plaza buildings, performed routine inspections and chemistry tests on three swimming pools, repaired a toilet at the Employment & Training building, replaced a flush handle on a toilet at the Plunge, replaced an air filter in the child care area of the Recreation Center, repaired toilets at the Civic Senior Center, removed vent pipes off of bay 7 at the Corporation Yard, repaired a bad timer switch on the kitchen exhaust at Fire Station 62, and installed ergonomic equipment in the Human Resources Department.



*Checking the Boiler Function at 440 Civic Center Plaza*

Utility workers completed janitorial service to 20 city-owned buildings, scrubbed and waxed floors at the Parchester Community Center, and replaced a broken soap dispenser at the Plunge.



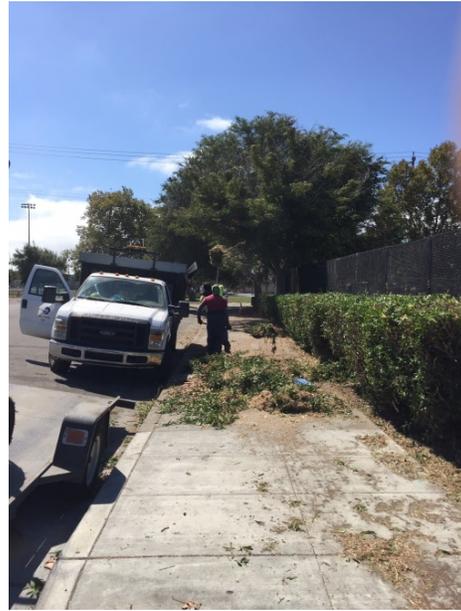
*Dusting at City Hall*

### **Parks and Landscaping**

General fund crews prepared Burg Park for the North East picnic, prepared Nicholl Park for the Family First event that took place on September 7<sup>th</sup>, weed-whipped and trimmed right-of-ways on Amador Road, weeded and trimmed Huntington Park, repaired the irrigation systems at Nicholl Park and South Side Park, repaired the fence along the Richmond Greenway, repaired broken swings at Monterey Playlot, weeded Clarence Street/Grandview Court, Belding-Garcia Park, North Richmond Ballfield, Atchison Park, and Martin Luther King Park, picked up trash from Richmond Greenway, and conducted pest control at Martin Luther Park.



*Weed Abatement at Burg Park*



*Pruning at Martin Luther King Park*

The tree trimming crew completed work at the following sites: Willard Avenue, Key Boulevard & Macdonald Avenue, Key Boulevard & Barrett Avenue, 2400 Macdonald Avenue, Booker T. Anderson Park, and May Road & Valley View Road.

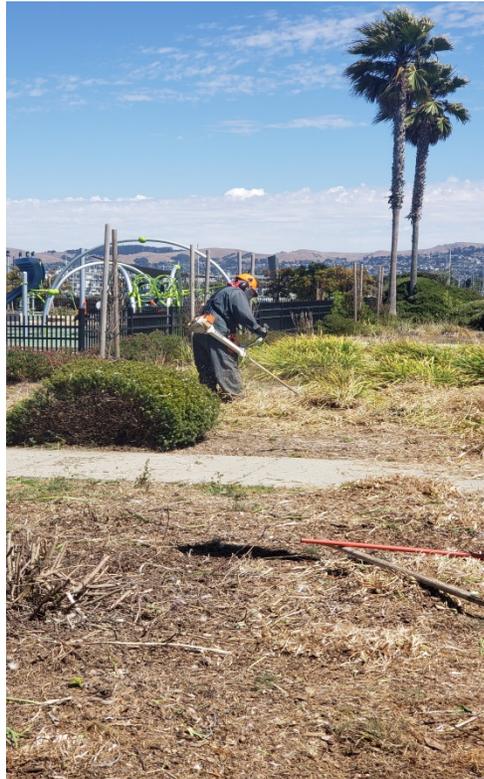
The stump grinding crew completed work on Wright Avenue and 5700 Columbia Avenue.

Hilltop District crews weeded and mowed the turf at Country Club Vista Park and Bay Vista Park, repaired and replaced banners, as well as performed planting at Country Club Vista Park, and weed abatement on Richmond Parkway medians between Hensley Street and Gertrude Avenue (General Fund).



*Irrigation Repairs at Country Club Park*

Marina District crews mowed and edged lawns on all parks, weeded along the Bay Trail off Bayside Drive, repaired the irrigation system on the Bay Trail, cleaned medians on Marina Bay Parkway, cleaned out the roses and daylilies on Lucretia Edwards Park, and picked up trash and emptied all trash cans.



*Weed Abatement at Lucretia Edwards Park*

#### **14. Library and Cultural Services Department**

##### **Community Art Grants - Call for Entries for FY 2019-20**

The Neighborhood Public Art (NPA) Mini-Grant Program is seeking applications for FY 2019-20. The Richmond Arts & Culture Commission will award a total of \$65,000 in grants from: \$1,000 to \$8,000 in visual arts (media, painting, graphics, ceramics, mosaic, crafts, or sculpture); performing arts (spoken word, music, dance, theater); and literary arts. Applicants may apply as individuals, with partners, or as an arts organization.

##### **Important Dates**

- Call for Entries: July 22, 2019 – September 20, 2019
- Mandatory Workshop: Saturday, August 24<sup>th</sup> from 1:00 P.M. – 2:30 P.M. in City Hall, 450 Civic Center Plaza, Richmond Room (Barrett/Nevin).
- Application Deadline: September 20, 2019. Send applications to: Arts & Culture Manager, 440 Civic Center Plaza, Richmond, CA 94804 or email them to: [Michele\\_seville@ci.richmond.ca.us](mailto:Michele_seville@ci.richmond.ca.us).
- Applicant Presentations are scheduled for: Tuesday, September 24<sup>th</sup> & Thursday, October 3, 2019 at City Hall, 450 Civic Center Plaza, Richmond Room, main floor. They will begin promptly at 7:00 P.M.
- Grant Duration: Once the grantees have been selected, contracts will be created that will go from December 2019 through December 31, 2020 (12 months).

For questions, please call Michele Seville at (510) 620-6952 or email [Michele\\_seville@ci.richmond.ca.us](mailto:Michele_seville@ci.richmond.ca.us)



*NPA Mural by Edythe Boone for Lifelong Medical Center*

## 15. **Planning Department**

### **Contra Costa County Census 2020 - Grant Funding Available for Outreach**

Contra Costa County is excited to announce the release of the Contra Costa County Census 2020 Outreach and Assistance Grants Request for Proposal (RFP). We urge you to consider applying for a grant to support your work and to share the [Census Outreach & Assistance Grants RFP](#) with all tax-exempt organizations, schools, and public agencies who are working on Census 2020 outreach and awareness.

The County seeks to fund grantees that are committed to ensuring a complete count of County residents with an emphasis on Hard to Count populations. Grant amounts in phase one of the RFP released on September 3<sup>rd</sup> will range between \$2,000 to \$20,000 to support Census outreach and education in Contra Costa County.



The grant funding was approved by the Board of Supervisors based on the recommendation of the County's Census 2020 Complete Count Steering Committee to invest in and support Census 2020 outreach and education efforts. The Complete Count Steering Committee was appointed by the Board of Supervisors to help ensure a fair and complete 2020 Census count.

"Contra Costa County is proud to support organizations that will mobilize our communities to ensure a complete count of all residents," said Board Chair, Supervisor John Gioia. "A fair and accurate count is important to ensure that Contra Costa County gets its fair share of federal funding for vital services and infrastructure."

Census data collected every 10 years is the source of important information for communities, businesses, and governments. Many households will begin receiving communications from the U.S. Census Bureau in March 2020. This Census count determines how many representatives each state has in Congress and how over \$675 billion in federal funds are distributed to tribal, state and local governments each year to support education, infrastructure, and social services that are vital to our communities.

A George Washington University study estimates that for every person not counted, California and its local governments lose an estimated \$2,000 a year per individual. Forty-two percent of Contra Costa County's funding comes from federal and state resources.

To help support local organizations and agencies that are working to engage and promote the participation of all Contra Costa County residents, particularly in hard to count communities, the County released Phase 1 of the RFP for Census 2020 Outreach and Assistance Grants. Grant applications must be submitted **by 5:00 P.M. on Monday, September 30, 2019**, via email to [Barbara.Riveira@cao.cccounty.us](mailto:Barbara.Riveira@cao.cccounty.us).

All applicants are encouraged to attend the **Bidders Conference on September 11, 2019, from 9:30 A.M. to 11:00 A.M.** at the Paramount Conference Room, 777 Arnold Drive, Martinez, CA.

For more information about Contra Costa County's Request for Proposals and its Census 2020 work and resources, visit [www.contracosta.ca.gov/census2020](http://www.contracosta.ca.gov/census2020). Questions about the RFP can be directed to Barbara Riveira, Office of the County Administrator, at (925) 335-1018.



## 16. **Police Department**

### **McDonalds Donates Free Breakfast to Richmond Police Activities League Program**

Special thanks to McDonalds for their generous donation to the RPAL (Richmond Police Activities League) and the Richmond School of Baseball program. The School of Baseball is a summer program for children ages 10-13. The program covers baseball skills, strategy and logic, and explains how the game relates to STEM (science, technology, engineering, and math). During the program, the kids have the opportunity to learn from previous Major League baseball players like Shooty Babitt. When the program ends, the kids are treated to an A's Baseball game where they can see it all come together.

During the program, [McDonald's](#) provided free breakfast for the kids. On September 4<sup>th</sup>, the Richmond Police Department gathered at McDonalds in El Cerrito with Shooty Babitt, representatives from RPAL, and the Richmond School of Baseball to give thanks to the store manager.



### **School Safety**

On September 1<sup>st</sup>, in the evening hours, School Resource Officer (SRO) England, who was off-duty at the time, received information about a threat published on social media: A student threatened to hurt multiple students and staff members on the De Anza High School campus. SRO England quickly investigated this incident

thoroughly and was able to determine the responsible individual. A 16 year-old was arrested for making criminal threats.

This is an example of how the community, school staff and the police worked together to stop a potential violent act. We at RPD are committed to ensuring our schools are safe and will take every threat seriously. This is a reminder that all incidents of potential violence towards schools need to be reported in a timely fashion.



### **Tea and Me**

The Richmond Police Department Crime Prevention Staff was happy to participate in “Tea and Me”, a four-week “tea party” for girls that struggle with self-esteem, self-care and bullying. The program was sponsored by the West Contra Costa Youth Services Bureau. Many of the girls said they had experienced bullying for things like playing sports with boys or because of their appearance. When asked what they could do to stop bullying, they said things like “show comfot”, “support one another” and “tell a trusted adult.” The girls also participated in fun activities such as decorating tea hats and gloves. This was a great program and a great way for the Richmond Police Department to get involved in the community.



## 17. **Richmond Promise**

### **Become a Richmond Promise Mentor!**

Interested in supporting a Richmond student through college? Richmond Promise is expanding its mentorship program and seeking individuals who can support our Scholars in their academic, personal, and career success.

Building on the success of our 2018-19 mentor pilot program, we aim to match mentors and mentees for the 2020-21 academic year. This goal is dependent on mentee/mentor interest and mutual fit.

The time commitment for mentors is approximately one hour per month starting in August 2019 with a minimum of a one-year commitment. If the mentee is based outside of the Bay Area, the interaction will be virtual.

If you're interested, please complete the mentor interest form at [bit.ly/RichMentor20](https://bit.ly/RichMentor20)

For questions, email [bquarles@richmondpromise.org](mailto:bquarles@richmondpromise.org)

**BECOME A  
RICHMOND PROMISE  
MENTOR!**

1 HOUR PER MONTH  
=  
ENDLESS POSSIBILITIES

SCAN TO SIGN UP

OR FOLLOW THE LINK

[bit.ly/RichMentor20](https://bit.ly/RichMentor20)

### **Support the Richmond Promise at Promisenet 2019!**

Here at the [Richmond Promise](https://richmondpromise.org), we are thrilled to be hosting the [PromiseNet 2019](https://promisenet.org) national conference in partnership with [Contra Costa Community College District](https://www.contracostacommunitycollege.edu) and [UC Berkeley Division of Equity and Inclusion](https://www.berkeley.edu/division-of-equity-and-inclusion).

The two day conference, Bridges to Opportunity, held November 4<sup>th</sup> & 5<sup>th</sup> at UC Berkeley, will build on more than a decade of [PromiseNet](https://promisenet.org) convenings and bring together hundreds of mission-aligned education and civic leaders, policy makers, practitioners, philanthropists, and researchers from across the country. Since the

first PromiseNet was held in Kalamazoo in 2008 these gatherings have sparked ideas, energy and action to strengthen and build the Promise movement.

We anticipate 400-500 attendees, including regional Promise initiatives such as Berkeley, Oakland, San Francisco, Stockton, and Richmond that collectively support thousands of Bay Area students through post-secondary degrees and into the workforce each year.

We hope to have strong Richmond and West County representation. [Listen to this message from our Scholars](#), and confirm your spot and [RSVP Today!](#)



**November 4 - 5, 2019**

University of California, Berkeley

[www.promisenet.net](http://www.promisenet.net)

## 18. **Water Resource Recovery**

### **Cutting/Carlson & Hoffman Wet Weather Improvement Projects**

The project work continues and is forecasted to finish in September 2019.



*Potrero Avenue and 13<sup>th</sup> Street  
Trench on Potrero Avenue with shoring in use.*



*Potrero Avenue and 13<sup>th</sup> Street  
View of trench with new sewer pipe segments and manhole.*



*Potrero Avenue and 13<sup>th</sup> Street  
Bobtail truck unloading AB into trench, which will be compacted and tested prior to  
placement of temporary patch.*

**Exposed Two Discharge Pipes and Temporary 8" Sludge Pipe Line Installation**

The trench for the temporary 8" High Density Polyethylene (HDPE) sludge pipeline was backfilled and compacted with a tracer wire taped to the pipe. One of the mini-excavators and the HDPE fusing machine was removed from the site. Temporary fencing was installed around the backfilled trench.



Tracer wire affixed to HDPE pipe ahead of backfilling.

Trench backfilled, compacted, and prepared for asphalt pavement.

## Sewer Lateral Grant Program

The City of Richmond's Sewer Lateral Grant Program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit [www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program](http://www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program) or call (510) 620-6594.

### Sewer Lateral Grant Program Application Guidelines

Application and copies of the required documents listed below must be submitted in person at:  
 Water Resource Recovery Center – 430 Chik Center Plaza, 2<sup>nd</sup> Floor, Richmond, CA 94804  
 Center Hours: Monday-Friday 8:30am-4pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

**Eligibility:**

- Parties served by the City of Richmond Sanitary Municipal Sewer District.
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

**Required Documents:**

- Only Lateral Grant Applications dated 6/05/2019 or newer will be accepted.
- Contractor's final paid in full invoice.
- Proof of payment (copy of canceled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after enforcement permit inspections are approved).
- Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust).
- Tax-exempt organizations must submit proof of tax-exempt status.

**Award Limits:**

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- This program can be suspended at any time without prior or advanced notification or posting.
- Property owner(s) are eligible for **ONE (1)** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 5 weeks from the date the completed application is received and approved by the City.

**PLEASE NOTE**

**Sewer Lateral Grant Program for Fiscal Year 2019-2020**

**ONLY work completed during the fiscal year (7/1/19 – 6/30/20) will be eligible for sewer lateral grant reimbursements.**

**CITY OF RICHMOND**  
 Water Resource Recovery Department  
 430 Chik Center Plaza, 2<sup>nd</sup> Floor  
 Richmond, CA 94804  
 Office: (510) 620-6594  
 Fax: (510) 620-6595  
 Email: [water@ci.richmond.ca.us](mailto:water@ci.richmond.ca.us)  
 Website: [www.ci.richmond.ca.us/wrrd](http://www.ci.richmond.ca.us/wrrd)

**Sewer Lateral Grant Program Application**

| APPLICANT INFORMATION   |   |   |   |
|---|---|---|---|
| Property Owner(s) Name (PRINT): _____   |   |   |   |
| Property Address (PRINT): _____   |   |   |   |
| Mailing Address (if different than above): _____  |   |   |   |
| Phone: (x) _____  | Email: _____  |   |   |
| Property affiliation: <input type="checkbox"/> Primary residence <input type="checkbox"/> Rental Property (answer question below) <input type="checkbox"/> Other: _____   |   |   |   |
| Is the rental property currently registered with the City of Richmond Rent Program: <input type="checkbox"/> Yes <input type="checkbox"/> No  |   |   |   |
| Contractor bill amount: _____   | Total amount paid to contractor: _____  |   |   |
| <p><b>By submitting this application, I certify that (a) I have read and understood the "Lateral Grant Application and Guidelines"; (b) I am the legal owner or, if the owner is a for-profit entity, service or organization, the legal representative of the owner of the subject property described above; (c) I recognize the accuracy of the present lateral grant application is not a guarantee or promise by the City of Richmond to approve sewer lateral grant funds for private sewer lateral replacement at the above-described property; (d) I understand the City of Richmond will award one (1) sewer lateral grant reimbursement to property owner(s) on a first come first serve basis and all sewer lateral grant funds are allocated for the subject property described above; (e) I must maintain the private sewer lateral at the above described property in compliance with Richmond Municipal Code Chapter 12.02 even if the sewer lateral grant application is not approved; (f) I have not submitted a claim to the City or any other public agency for reimbursement of costs related to the sewer lateral replacement described above; and (g) I understand that the City of Richmond does not guarantee the work of contractors on private sewer laterals. I hereby grant the City of Richmond all rights of access to the subject property necessary to process this application, such rights to be restricted only during normal business hours and with reasonable notice to occupants of the subject property.</b></p> |   |   |   |
| APPLICANT NAME (PRINT): _____   |   |   |   |
| APPLICANT SIGNATURE: _____  | DATE: _____   |   |   |
| (FOR OFFICE USE ONLY)   |   |   |   |
| <table border="0" style="width: 100%;"> <tr> <td style="width: 60%;">           CHECKED:<br/> <input type="checkbox"/> Contractor's Final Invoice<br/> <input type="checkbox"/> Proof of Property Ownership (PG/Grant Deed/POE)<br/> <input type="checkbox"/> Rental Property<br/> <input type="checkbox"/> Proof of Payment<br/> <input type="checkbox"/> Certificate of Lateral Compliance<br/>           Commercial Property operated by a Non-Profit Organization: <input type="checkbox"/> Yes <input type="checkbox"/> No<br/>           Has the applicant previously received a lateral grant reimbursement: <input type="checkbox"/> Yes <input type="checkbox"/> No<br/> <input type="checkbox"/> APPROVED FOR REIMBURSEMENT <input type="checkbox"/> INCOMPLETE <input type="checkbox"/> DENIED         </td> <td style="width: 40%; vertical-align: top;">           APN: _____<br/>           FY: _____<br/>           SSA #: _____<br/>           Approved Date: _____<br/>           Approved Amount: _____         </td> </tr> </table>  |   | CHECKED:<br><input type="checkbox"/> Contractor's Final Invoice<br><input type="checkbox"/> Proof of Property Ownership (PG/Grant Deed/POE)<br><input type="checkbox"/> Rental Property<br><input type="checkbox"/> Proof of Payment<br><input type="checkbox"/> Certificate of Lateral Compliance<br>Commercial Property operated by a Non-Profit Organization: <input type="checkbox"/> Yes <input type="checkbox"/> No<br>Has the applicant previously received a lateral grant reimbursement: <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> APPROVED FOR REIMBURSEMENT <input type="checkbox"/> INCOMPLETE <input type="checkbox"/> DENIED | APN: _____<br>FY: _____<br>SSA #: _____<br>Approved Date: _____<br>Approved Amount: _____ |
| CHECKED:<br><input type="checkbox"/> Contractor's Final Invoice<br><input type="checkbox"/> Proof of Property Ownership (PG/Grant Deed/POE)<br><input type="checkbox"/> Rental Property<br><input type="checkbox"/> Proof of Payment<br><input type="checkbox"/> Certificate of Lateral Compliance<br>Commercial Property operated by a Non-Profit Organization: <input type="checkbox"/> Yes <input type="checkbox"/> No<br>Has the applicant previously received a lateral grant reimbursement: <input type="checkbox"/> Yes <input type="checkbox"/> No<br><input type="checkbox"/> APPROVED FOR REIMBURSEMENT <input type="checkbox"/> INCOMPLETE <input type="checkbox"/> DENIED   | APN: _____<br>FY: _____<br>SSA #: _____<br>Approved Date: _____<br>Approved Amount: _____ |   |   |
| Name: _____   |   |   |   |



*Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.*

**Thank You!**

**Steven Falk**

*Interim City Manager  
City of Richmond  
450 Civic Center Plaza  
Richmond, California 94804  
(510) 620-6512*

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)

See below for options to connect with the City of Richmond.

### **Connecting with the City of Richmond**



#### **Using the City of Richmond Mobile Application:**

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

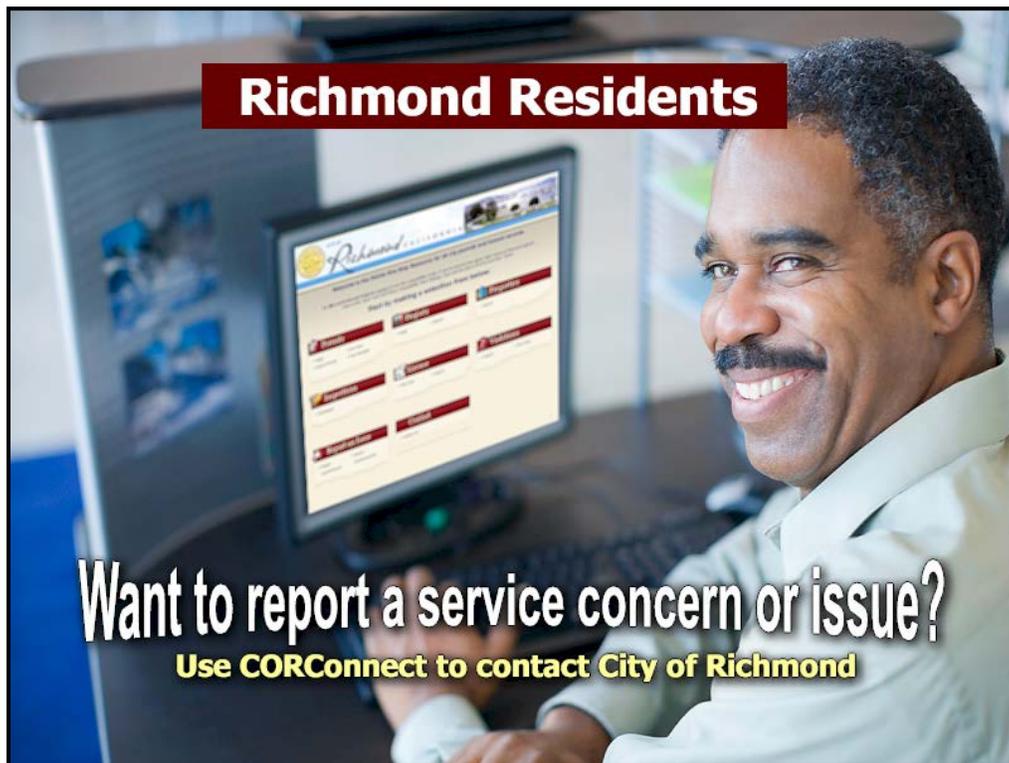
QR Codes are available for easy downloading of this APP:

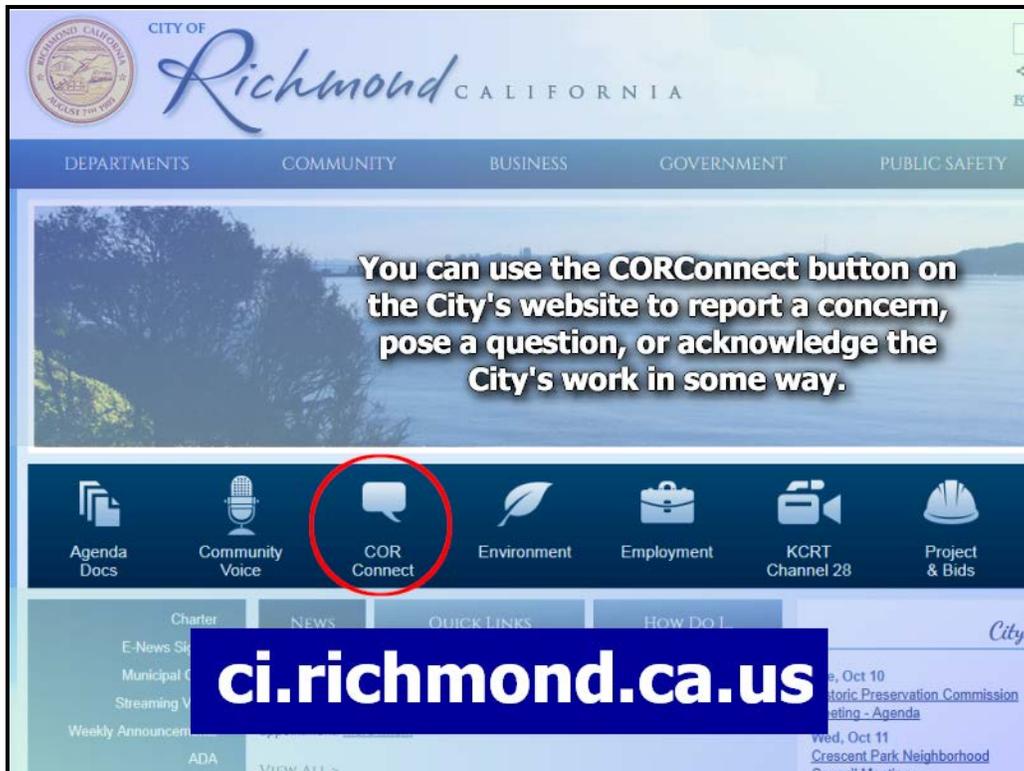
[Apple version of APP](#)

[Android version of APP](#)



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)





**On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.**

**You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.**

**Want to report a service concern or issue?**



**Use the City of Richmond Mobile Application:**

Available on the iPhone  

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

**E-mail your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)**

**To contact us by phone:**

The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

**Using the CORConnect Application on the City's Website:**

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

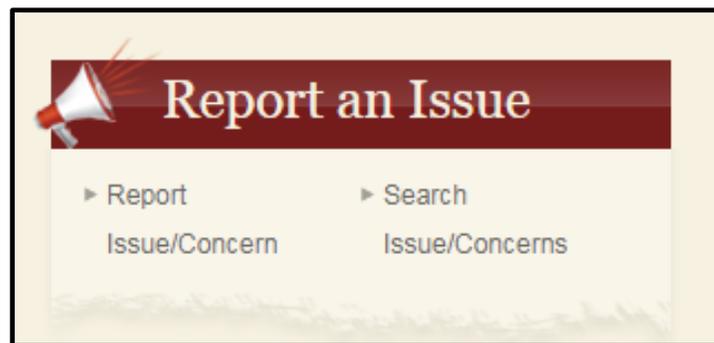
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper

right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)