

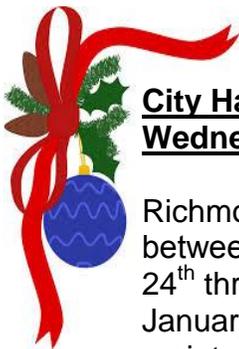


Hon. Mayor and Members of the City Council:

This is the report for the week ending December 20<sup>th</sup>, 2019.



**Holiday Closure**



**City Hall Holiday Closure Tuesday, December 24<sup>th</sup> – Wednesday, January 1<sup>st</sup>**

Richmond City Hall and other programs and facilities will be closed during the week between the Christmas holiday and the New Year's holiday (Tuesday, December 24<sup>th</sup> through Wednesday, January 1<sup>st</sup>). City offices will re-open Thursday, January 2, 2020. During this period, there will be a substantially reduced maintenance capability. As always, City staff members will be available to respond to emergencies.

**Rent Program Holiday Closure Monday, December 23<sup>rd</sup> – Wednesday, January 1<sup>st</sup>**

The Rent Program office will be closed for the holidays beginning Monday, December 23, 2019, through Wednesday, January 1, 2020. The office will reopen on Thursday, January 2, 2020 at 9:00 A.M.



Rent Program staff members look forward to continuing to serve the community in the New Year.

**RENT PROGRAM HOLIDAY CLOSURE**

December 23, 2019 -  
January 1, 2020

The Rent Program will reopen  
Thursday, January 2, 2020

*Happy Holidays!*

City of Richmond Rent Program  
440 Civic Center Plaza  
Richmond, CA 94804  
(510) 234-RENT (7368)  
rent@ci.richmond.ca.us | www.richmondrent.org



**CIERRE DEL AYUNTAMIENTO  
POR FIESTAS DE INVIERNO**

23 de diciembre de 2019 - 1 de  
enero de 2020

El Programa de Renta reabrirá el  
jueves 2 de enero de 2020

*¡Felices Fiestas!*

Programa de Renta de la Ciudad de Richmond  
440 Civic Center Plaza  
Richmond, CA 94804  
(510) 234-RENT (7368)  
rent@ci.richmond.ca.us | www.richmondrent.org



## 1. Meeting Notes

The next Regular Meeting of the Richmond City Council is scheduled for Tuesday, January 14<sup>th</sup>. Enjoy the next couple of weeks off!

## 2. Upcoming Events

### Trecycling and Non-Compostable Tree Disposal

The Community Development, Environmental, and Health Initiatives division encourage residents to utilize one of the five ways listed on the flyer for disposing of holiday trees. The information and flyer is also available at

[www.richmondenvironment.org](http://www.richmondenvironment.org).

Please call Republic Services at (510) 262-7100 and see flyers below for more information.

851CA0077

### Compostable Christmas Trecycling and Non-compostable Tree Disposal Options

(For City of Richmond)

- Curbside Collection:**
  - On any of your regular organic waste collection days, cut your unflocked, natural tree to fit in your organic waste container. Trees must be 6' or less in diameter and cut to 3' in length. Remove stand and all decorations. Artificial, flocked, ornament contaminated trees are not compostable. Cut or trim to fit in brown trash container and set out on any regular trash collection day.

Natural trees go in your organic waste container



Artificial trees go in your trash container



**IMPORTANT GUIDELINES FOR COMPOSTING CHRISTMAS TREES—PLEASE:**

  - Remove all lights, ornaments, tinsel, nails and stands.
  - No flocked, painted, fireproofed, artificial or trees contaminated with decorations, stands, or plastic or cloth
  - On-call Bulky Pick-up:**

If you have not already used your allocated On-Call Curbside Bulky Clean-up(s), call our Customer Service office to arrange for no cost curbside pick-up. Trees 6' tall or more must be cut in half.


  - For Fee Curbside Collection:**

If you're unable to cut/trim your compostable tree to fit in your organic waste container or non-compostable tree (artificial, flocked, contaminated with ornaments, stands, plastic, cloth wrapped) in the brown container, call our Customer Service office to arrange "For Fee" curbside collection \$19.62/tree. On Call and "For Fee" pick-ups must be scheduled in advance—call 510.262.7100.


  - Self-haul (Drop-off):**

With proof of residency (driver's license or CA ID), Republic Services customers can take Christmas Trees to Golden Bear Transfer (#1 Parr Blvd, Richmond, M-F, 7am-5pm; Sat/Sun, 9am-5pm) thru the 1<sup>st</sup> weekend in February at no cost for compostable trees; \$11.55 (subject to change) disposal fee for non-compostable trees, or no proof of residency.


  - Donating to local Organizations:**

In addition to the above services, some local Boy Scout troops and youth organizations in Richmond collect Christmas Trees in exchange for a donation.

To learn more, call Republic Services: 510.262.7100



REPUBLIC SERVICES

We'll handle it from here.®

851CA0077

### Reciclaje de Árboles de Navidad Compostables y Opciones de Disposición de Árboles que No son Compostables

(Para la Ciudad de Richmond)

- Recolección en la Acera:**
  - En cualquier día de su servicio regular de recolección de desecho verde, corte su árbol natural sin escarcha de tal tamaño que pueda caber en el depósito de desecho verde. Los árboles deben ser de 6 pulgadas o menos de diámetro y cortados a 3 pies de largo. Quite la base y todos los adornos del árbol. Los árboles artificiales, con escarcha y contaminados de adornos no son compostables. Corte o recorte el árbol de tal tamaño que pueda caber en el depósito café y colóquelo para colección en su día regular de recolección de basura.

Los árboles naturales van en el bote verde



Los árboles artificiales van en el bote de basura



**PAUTAS IMPORTANTES PARA EL COMPOSTAJE DE ÁRBOLES DE NAVIDAD POR FAVOR:**

  - Quite todas las luces, decoraciones, oropel, clavos y los soportes del árbol.
  - No se aceptan los árboles con escarcha, pintados, preparados contra fuego, artificiales o contaminados de adornos, soportes o envolturas de plástico o tela.
  - Recogido de Objetos Voluminosos por Llamada:**

Si aún no ha usado su día designado de la Llamada de Limpieza de Objetos Voluminosos, llame a nuestra oficina de Servicio al Cliente para programar una recolección sin costo. Los árboles de 6 pies de altura deben ser cortados por la mitad.


  - Recolección en la Acera por una Cuota:**

Si usted no puede cortar / recortar su árbol natural compostable para que pueda caber en su depósito de desecho verde o cortar su árbol no compostable (artificial, con escarcha, contaminado con adornos, bases, envueltos en plástico o tela) llame a nuestra oficina de Servicio al Cliente para programar una recolección "Por Cuota" \$19.62/árbol. La Llamada de Recolección y "Por Cuota" deben ser programadas con anticipación - llame al 510.262.7100.


  - De Transporte Propio (Lleve su Árbol):**

Con comprobante de residencia (licencia de conducir o identificación de CA), los clientes de Republic Services pueden llevar los árboles de Navidad a la estación de Transferencia Golden Bear (#1 Parr Blvd, Richmond, de lunes a viernes, 7am a 5pm; sábados y domingos, 9am a 5pm) durante el primer fin de semana en febrero, sin costo para los árboles compostables; una cuota de \$11.55 (sujeito a cambios) se cobrará para la disposición de los árboles no compostables, o si no tiene comprobante de residencia.


  - Donar a las Organizaciones Locales:**

Además de los servicios mencionados, algunas tropas de Boy Scouts locales y organizaciones juveniles in Richmond recolectan los árboles de Navidad a cambio de una donación.

¿Preguntas o necesita más información?  
Llame a Republic Services: 510.262.7100  
O visite [www.richmondsanitaryservice.com](http://www.richmondsanitaryservice.com)



REPUBLIC SERVICES

We'll handle it from here.®

## District Elections Community Workshop- Monday, January 6<sup>th</sup>, 2020

Join the City of Richmond to learn about the move from at-large elections to district-based elections for City Council! The meeting will be hosted at the Veterans Memorial Hall on January 6<sup>th</sup>, 2020 from 6:30 P.M.-8:30 P.M. Food, translation, and child care will be provided. See flyer below for more details.

### WHAT DO YOU WANT YOUR CITY DISTRICTS TO LOOK LIKE?



The City of Richmond is moving from at-large to district-based elections for the City Council. We want to hear from **YOU** on which district map best represents Richmond for future elections.

Free  
Food!

#### FINAL COMMUNITY WORKSHOP

Monday, January 6, 2020

6:30 PM - 8:30 PM

(Food Served at 6:30 PM ~ Meeting Begins at 7:00 PM)

Veterans Memorial Hall

968 23rd Street, Richmond, CA 94804

Childcare  
and  
Translation  
Services  
Provided!

#### Important Date:

Tuesday, January 14, 2020 at 6:30 PM- City Council Public Hearing on Adoption of Final Map  
440 Civic Center Plaza (City Council Chamber)

#### For more information:

[www.ci.richmond.ca.us/District-Elections](http://www.ci.richmond.ca.us/District-Elections) or contact 510-620-6512 (se habla español)



### ¿COMO QUIERES QUE SE MIREN TUS DISTRITOS DE LA CIUDAD?



La Ciudad de Richmond está cambiando de elecciones generales a elecciones por distritos para el Concejo Municipal. Queremos oír **TU** opinion acerca de cual mapa distrital va a mejor representar a Richmond para futuras elecciones.

Comida  
Gratis!

#### ÚLTIMO TALLER COMUNITARIO

Lunes, 6 de enero 2020

6:30 PM - 8:30 PM

(Comida se servirá a las 6:30 PM ~ Taller empieza a las 7:00 PM)

Veterans Memorial Hall

968 23rd Street, Richmond, CA 94804

Se  
proporcionará  
cuidado de  
niños y  
servicios de  
traducción!

#### Fecha Importante:

Martes, 14 de enero 2020 a las 6:30 PM - Sesión pública del Concejo Municipal sobre la adopción del mapa distrital final.  
440 Civic Center Plaza (Cámara del Concejo Municipal)

#### Para más información:

[www.ci.richmond.ca.us/District-Elections](http://www.ci.richmond.ca.us/District-Elections) o contacte 510-620-6512 (se habla español)



## **Fiscal Year 2020-2021 ECIA Grant Program Applications are Available!**

In 2014, the Richmond City Council approved the Chevron Environmental and Community Investment Agreement (ECIA), which invests \$90 million dollars into the Richmond community over 10-years. \$6 million of those dollars have been set aside for a competitive grant program, designed for non-profits who serve Richmond in the areas of community, youth, and youth sports. The ECIA has grant awards that range from \$5,000, up to \$50,000.

Important changes have been made to the grant guidelines, especially the eligibility criteria, so please read them carefully. Of special note, organizations awarded grants of more than \$10,000 in FY 19-20 are ineligible to apply in FY 20-21.

To kick-off this opportunity, the City has scheduled two (2) Information and Grant Writing Workshops\* to be held on:

- Thursday, January 9<sup>th</sup>, from 10:00 A.M. to 11:30 A.M. (Council Chambers)
- Thursday, January 16<sup>th</sup>, from 6:00 P.M. to 7:30 P.M. (Council Chambers)

*\*Both events will be held at 440 Civic Center Plaza, Richmond 94804.*

The ECIA Grant Application is due on Friday, February 14, 2020, at 5:00 PM.

To access the ECIA Grant Application, Guidelines, and more check out the ECIA Grants webpage: [www.ci.richmond.ca.us/eciagrants](http://www.ci.richmond.ca.us/eciagrants)

**Richmond - ECIA  
Community Grant Program**  
Funded via the Environmental & Community Investment Agreement (ECIA)  
entered into by the City of Richmond and Chevron

Grants ranging from \$5,000 to \$50,000 are available to  
fund projects focused on Richmond's community,  
youth, and youth sports

**GRANT APPLICATION AVAILABLE**  
**Due Date: February 14, 2020**

Applications available at:  
<http://www.ci.richmond.ca.us/eciagrants>

**Grant Writing & Information Session**  
Council Chambers - 440 Civic Center Plaza, Richmond

|   |  |
|---|--|
| <b>Thursday, January 9, 2020</b><br>6:00 pm - 7:30 pm | <b>Thursday, January 16, 2020</b><br>10:00 am - 11:30 am |
|---|--|

*Registration will open 30 minutes prior to the  
scheduled workshop time.*

**FOR MORE INFORMATION CONTACT:**  
(510) 620-6512 OR [eciagrants@ci.richmond.ca.us](mailto:eciagrants@ci.richmond.ca.us)



### 3. **Acknowledgements**

#### **Employment & Training Department (E&T) receives a \$1,080,000 grant award to train Richmond youth ages 16-24**

E&T staff learned this week of a grant award from the US Department of Labor's YouthBuild program in the amount of \$1,080,000. The grant will provide training and support services for Richmond youth ages 16-24, who are high school drop outs, are or have been involved with the justice system and are looking for employment and training opportunities. In a very competitive grant cycle, the City of Richmond was 1 of the 85 grants awarded throughout the country.

The Richmond YouthBUILD program will serve 60 youth with high school diploma/GED preparation, work maturity & essential skills development, construction skills training leading to industry recognized certifications, community service, job placement and support services.

Interested applicants can contact the RichmondWORKS Career Center, 330 25<sup>th</sup> Street (510) 307-8014.

A collaboration of city departments assisted in the development of the YouthBuild application with Employment & Training Department as the lead and supported by the City Manager's Office, Richmond Housing Authority, and the Planning Department. The grant application was written by Steve Schultz from the Glen Price Group.

### 4. **City Manager Chronicles**

Here's a big congratulations to Laura Snideman, who the City Council selected to be Richmond's new City Manager. With a strong background in Fairfield, Half Moon Bay, and San Carlos, Laura is a longtime California public servant who, over her two decade career, has seen and done it all. I've had the good fortune to meet her several times now, and have found her to be capable, competent, and kind – and ready for the challenge. She's bright and optimistic, and she's a good listener; she'll be just the perfect fit for Richmond. She needs a few weeks to wrap up her responsibilities in Fairfield, so Laura's first day in Richmond will be January 27<sup>th</sup>. In the meantime, she and I plan to meet several times to organize a seamlessly smooth transition. Laura Snideman arriving in Richmond may be the best holiday present of them all! Hats off to Donna Newton in the Human Resources Department and Bruce Soublet in the City Attorney's Office for organizing a quick and successful city manager recruitment.

## 5. **City Manager's Office**

### **Transportation Services Division Updates**

Are you interested in learning more about what services the City of Richmond's Transportation Services Division is working on for you?

Subscribe to receive updates: <http://www.ci.richmond.ca.us/list.aspx?ListID=374>  
Or Go To: <http://www.ci.richmond.ca.us/2876/Transportation>



### **Drive Clean Bay Area**

Enjoy Additional End-of-the-Year Incentives on Electric Vehicles with Drive Clean Bay Area.

When you drive electric, you save time on your commute in the HOV lane, save money on low fuel costs, and save the planet. With Drive Clean Bay Area's [EV Preferred Pricing Program](#) available through December 31, 2019, driving electric is more affordable than ever, with additional end-of-the-year incentives. In addition, when you opt up and plug in to MCE Deep Green, you'll cut your carbon footprint in half. The City of Richmond is proud to partner with [Drive Clean Bay Area](#) to drastically reduce greenhouse gas emissions by accelerating the adoption of electric vehicles in the Bay Area.



For more information please contact  
Annika Osborn  
Community Outreach & Program Manager  
(415) 286-1007 [aosborn@coolearth.org](mailto:aosborn@coolearth.org)  
[Facebook](#)  
[Instagram](#)



## **Attention existing Neighborhood Parking Permit Holders!**

Transportation Services is now accepting online renewals for the 2020 Permits! If you live in an area that has already submitted a signed community petition to opt into the program, and currently have permit parking signs posted on your street(s), you are eligible to purchase your 2020 annual permits through your existing online accounts.

### **Online Registration is Easy:**

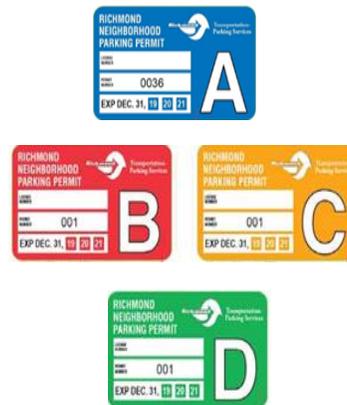
- Go to: <https://richmond.getapermit.net>
- Enter your email address and password
- Update your vehicle registration information
- Pay online for your 2020 residential parking permits.

### **Walk in registrations**

- Will be accepted by appointment only after Monday, January 7, 2020.
- To schedule appointment call (510) 621-1718, or email: [RichmondParking@ci.richmond.ca](mailto:RichmondParking@ci.richmond.ca)

### **Are you interested in adding permit parking to your street?**

- Call Denée Evans, at (510) 621-1718 or to download forms, please go to: <http://www.ci.richmond.ca.us/3329/Parking-Management-Services>



## **Recycling and Bulky Item Disposal Options**

The Environmental and Health Initiatives Division encourage residents to consider the options below for disposing of bulky items, bagged items, and household hazardous waste (HHW). Information about all of the programs listed can be found by visiting, [www.richmondenvironment.org](http://www.richmondenvironment.org). Thank you for taking the time to properly dispose of bulky items, HHW, and other materials in an environmentally responsible manner.

## Richmond Bulky Item Pick-up

Richmond Single-family, Duplex and Multi-Family (3-19 units) residents can receive a free Bulky Item pick-up. A limited number of items can be collected. Please contact [Republic Services](#), (510) 262-7100, at least one week in advance to reserve your Clean-up day. Multi-family property owners or managers must call to schedule a collection. Due to space limitations of our waste collection vehicles, Clean-up day scheduling will be on a first-come, first-serve basis.



**Free Bulky Item Pick-Up**  
**Recogida Gratuita de Articulos Voluminosos**

Please call (510) 262-7100 to schedule a collection  
Por favor llame al (510) 262-7100 para una recogida

CalRecycle Program funded by CalRecycle  
REPUBLIC SERVICES

| Program Guidelines:  | Lineamientos de programa:  |
|--|--|
| <ul style="list-style-type: none"><li>• Property owner or manager must call to schedule a collection</li><li>• <b>SINGLE-FAMILY/DUPLEX:</b> Three items per collection</li><li>• <b>MULTI-FAMILY (3-19 UNITS):</b> Two items per unit per collection</li><li>• May substitute five E-waste items for one bulky item</li><li>• No commercial-sized appliances, hazardous materials or construction and demolition materials</li></ul> | <ul style="list-style-type: none"><li>• Propietario debe llamar para una recogida de artículos</li><li>• <b>UNIFAMILIAR/DÚPLEX:</b> Tres artículos por colección por año</li><li>• <b>MULTIFAMILIAR (3-19 UNIDADES):</b> Dos artículos por unidad por colección</li><li>• Puede sustituir cinco artículos de desechos electrónicos por un artículo voluminoso</li><li>• No se permiten aparatos de tamaño comercial, materiales peligrosos o materiales de construcción y demolición</li></ul> |

(510) 262-7100 | [www.richmondenvironment.org](http://www.richmondenvironment.org)  
Se habla español

## Free Mattress Drop-off

Richmond residents are eligible to bring three mattresses per month at no cost to the West Contra Costa County Household Hazardous Waste Collection Facility, 101 Pittsburg Ave, Richmond. Please bring proof of residency.

## FREE MATTRESS DROP-OFF

Residents of Richmond, Hercules, Pinole, San Pablo, El Cerrito and unincorporated communities are now eligible to bring three (3) mattresses per month to the West Contra Costa County Household Hazardous Waste Collection Facility at no cost.

| Drop-off Location  | Not Accepted   |
|--|--|
| 101 Pittsburg Ave<br>Richmond, CA 94801<br>Wednesday - Saturday<br>9:00 AM - 4:00 PM<br>Closed Noon - 12:30 PM | <ul style="list-style-type: none"> <li>Cut mattresses or box springs</li> <li>Excessively wet, damaged, partial or soiled mattresses or mattresses with bed bugs</li> <li>Car beds or water beds</li> <li>Fold out sofa beds or futons</li> <li>Air mattresses, sleeping bags, pillows, mattress toppers or other furniture</li> </ul> |

For more information, call Republic Services at (510) 231-4200.

## DESHÁGASE DE SU COLCHÓN, GRATIS

Los residentes de Richmond, Hércules, Pinole, San Pablo, El Cerrito y las comunidades no incorporadas son elegibles para traer tres (3) colchones por mes a la instalación de Recolección de Desechos Domésticos Peligrosos de West Contra Costa (West Contra Costa County Household Hazardous Waste Facility), sin costo.

| Lugar de Entrega  | No Se Aceptan  |
|---|--|
| 101 Pittsburg Ave<br>Richmond, CA 94801<br>Miércoles - Sábado<br>9:00 AM - 4:00 PM<br>Cerrado de<br>12:00 PM - 12:30 PM | <ul style="list-style-type: none"> <li>Colchones cortados o somieres</li> <li>Colchones excesivamente húmedos, dañados, parciales o sucios o con chinches</li> <li>Camas de automóvil o camas de agua</li> <li>Sofá cama o futones.</li> <li>Colchones de aire, bolsas de dormir, almohadas, cubrecolchones u otros muebles</li> </ul> |

Para más información, llame a Republic Services al (510) 231-4200.

### **Free Household Hazardous Waste Drop-off:**

Richmond residents have two locations for disposing of Household Hazardous Waste (HHW) conveniently and for free. Please bring proof of residency. For more information on acceptable items, visit <http://www.recyclemore.com/content/local-hazardous-waste-collection-facility> or call 1-(888)-412-9277.

- 1) West Contra Costa County Household Hazardous Waste Facility  
 101 Pittsburg Avenue, Richmond, CA 94801  
 Open Every Wednesday, Thursday, Friday, and Saturday  
 9:00 A.M. - 4:00 P.M. (Closed Noon - 12:30 pm)  
 (888) 412-9277
  
- 2) El Cerrito Recycling Center  
 7501 Schmidt Lane, El Cerrito, CA 94530  
 Open every Tuesday for HHW Disposal  
 8:00 A.M. - 5:45 P.M.  
 (510) 215-4350



## Household Hazardous Waste Disposal

\*\*\*For residents of West County only



**Common Household Hazardous Waste (HHW)**  
 Look for "danger," "warning," "caution," "poisonous," "corrosive," "toxic" and "flammable" on product labels. If you see these words, take any unwanted products to the West Contra Costa HHW Collection Facility for proper and safe disposal.

Quando ya no quiera los productos tóxicos que se muestran abajo, llévelos a las instalaciones de recolección de desechos domésticos peligrosos de West Contra Costa (West Contra Costa Household Hazardous Waste (HHW)) para que los reciclen o los desechen en una forma segura.

|  |  |
|--|--|
|  <p style="font-size: small;">Automotive fluids &amp; batteries<br/>Baterías y líquidos para automóviles</p>  <p style="font-size: small;">Fluorescent bulbs &amp; tubes*<br/>Tubos y bombillos/tubos fluorescentes*</p>   |  <p style="font-size: small;">Paints, stains &amp; solvents<br/>Pinturas, barniz y disolventes</p>  <p style="font-size: small;">Household batteries*<br/>Baterías y pilas*</p>  |
|  <p style="font-size: small;">Household cleaners, aerosols &amp; sprays<br/>Aerrosolios, rociadores y productos de limpieza</p>  <p style="font-size: small;">Pharmaceuticals*<br/>(no controlled substances)<br/>Productos farmacéuticos<br/>(pero no sustancias controladas)</p> |  <p style="font-size: small;">Pesticides, garden chemicals &amp; pool chemicals<br/>Pesticidas, productos químicos para jardines y piscinas</p>  <p style="font-size: small;">Fats, oils &amp; grease<br/>(from food products, not hazardous waste)<br/>Grasas, mantecas y aceites<br/>(de cocina, no desechos peligrosos)</p>   |
|  <p style="font-size: small;">Mercury-containing items<br/>Artículos que contienen mercurio</p>  <p style="font-size: small;">Electronics<br/>Appliques electrónicos</p>   |  <p style="font-size: small;">Needles, syringes &amp; lancets<br/>Accepted in an approved sharps collection container. Call 888-412-9277 to request a free container, and one will be mailed to you - one time only - at no cost. You will receive a new container when dropping off the full container at the HHW Facility.</p>  <p style="font-size: small;">Agua, jeringas y lancetas<br/>Aceptados en recipientes aprobados para desechos afilados. Llame al 1-888-412-9277 y pida un recipiente gratis. Le enviaremos uno por correo - una sola vez - sin costo. Recibirá un recipiente nuevo cuando entregue un Boto en las instalaciones "HHW".</p> |

**These items are NOT accepted:**

- Explosives including firearms
- Radioactive materials
- Pressurized gas cylinders over 5 gallons
- Medical waste

**Estos artículos NO se aceptan:**

- Explosivos y armas de fuego
- Materiales radiactivos
- Cilindros de gas bajo presión y que sean de mas de 5 galones
- Desechos médicos

**Drop-Off at the West Contra Costa HHW Collection Facility**



**NO APPOINTMENT NEEDED!  
FREE FOR WEST CONTRA COSTA RESIDENTS**

**101 Pittsburg Avenue, Richmond  
1,000 feet east of the Richmond Parkway**

**Hours of Operation**  
 Wednesday, Thursday, Friday & Saturday  
 from 9 am-4 pm  
 (closed 12:00-12:30 pm for lunch)

*Bring proof of residency.  
Businesses can call for information and fees.*

*No more than 15 gallons or 125 pounds of hazardous waste is allowed to be transported per vehicle per visit. Individual containers are limited to 5 gallon capacity.*

**¡NO NECESITA HACER UNA CITA!**  
 SERVICIO GRATUITO PARA LOS RESIDENTES DE WEST CONTRA COSTA.  
 Para obtener más información en español, llame al 888-412-9277.

**HHW pickup for seniors 60 years & older and the disabled**

*Call 888-412-9277 for an appointment and eligibility details.*

**Recolección de desechos peligrosos para personas mayores de 60 años o discapacitados**

*Llame al 888-412-9277 para pedir cita y saber si reúne los requisitos.*

\*Additional drop-off locations in Contra Costa County may be available. See [www.eart911.com](http://www.eart911.com).

\*Es posible que haya sitios adicionales para llevar desechos en Contra Costa. Busquelos en [www.eart911.com](http://www.eart911.com).

## 6. **Community Services Department**

### **IBX Fitness**

Get ready to sweat it out with a new program in Richmond!

IBX Fitness is a new boot camp fitness program located at the Booker T. Anderson Community Center. Our workouts are designed to scale as you do, and we welcome people of all athletic abilities! We're a community-focused group with a diverse staff of instructors who know how to make you sweat and feel welcome! We offer drop-in, class packages, and monthly memberships.

For more details, check out [ibxfitness.com](http://ibxfitness.com) and follow @ibx.fitness on social media!

Classes are offered Mondays and Wednesdays from 7:00 P.M. - 8:30 P.M., and Saturday from 9:30 A.M. - 11:00 A.M. Looking forward to working out together!

**FUNCTIONAL FITNESS FOR THE PEOPLE**



Join our program today and be one step closer to your fitness goals!

**Check Us Out!**

Booker T. Anderson Community Center  
960 S. 47th St., Richmond 94804

|  |  |                                     |
|--|--|-------------------------------------|
| <b>Mon &amp; Wed</b><br>7:00 - 8:30 PM |  | <b>Saturdays</b><br>9:30 - 11:00 AM |
|--|--|-------------------------------------|

**\*REGISTER NOW** at [www.IBXFitness.com](http://www.IBXFitness.com)

 [teamibx.fitness@gmail.com](mailto:teamibx.fitness@gmail.com)  [@ibx.fitness](https://www.instagram.com/ibx.fitness)  [IBX Fitness](https://www.facebook.com/IBX.Fitness)

## 7. **Engineering and Capital Improvements Department (ECIP)**

### **Streets Division:**

Paving crews sealed cracks in the pavement on Castro Ranch Road, attended Hazmat Training, performed storm patrol, and worked from the outstanding pothole list in various locations around the City.





*Barricade Installation on Castro Street*

Street sweeping staff performed commercial and residential sweeping services for the third Monday through Friday in the North Richmond, Iron Triangle, North Belding Woods, Atchison Village, South Belding Woods, Santa Fe, Coronado, Marina Bay, and Point Richmond neighborhood areas.

**Traffic Signs and Lines:**

Traffic Signs and Lines staff installed five new signs, repaired six signs, and painted 25' of curbs and zoning.



*New Sign Installation*

## 8. **Fire**

### **Richmond Fire Visits Verde Head Start Preschool**

On December 9, 2019, 30 preschoolers at Verde Head Start were anxiously awaiting the Richmond Fire Department's visit. Upon arrival, Fire Station 62 crew members (Capt. Dan Kennedy, Engineer Michael Velazquez and Firefighter Chris Silvas) taught the children:

- Fire safety tips,
- the importance of practicing exit drills at home,
- making sure smoke detectors were in their homes, and
- selecting where to meet their families immediately outside their homes in case of an emergency.

Firefighter Chris Silvas dressed in full turnout gear to show the kids what firefighters look like when they are fighting fires. When a fire occurs, sometimes children get scared and try to hide. However, it is important that they are taught always to “*stay low and go*” to get out of the house as quickly as possible. It’s also very important to know and practice two ways out of every location.

For more fire safety information for children, please visit the National Fire Protection Association website: <http://www.sparky.org/>



### **Public Comment Period for Community Wildfire Protection Plan**

The Richmond Fire Department Prevention Services Division has been working with the Diablo Fire Safe Council on the development of a Community Wildfire Protection Plan (CWPP) for the City of Richmond.

A CWPP is designed to address issues such as wildfire response, hazard mitigation, community preparedness, or structure protection. This plan assists a community to clarify and refine its priorities for the protection of life, property, and critical infrastructure in the wildland – urban interface including the Very High Fire Hazard Severity Zones (VHFHSZ).

To review the draft CWPP, please visit <http://www.ci.richmond.ca.us/DocumentCenter/View/51634/Draft-Richmond-CWPP-web>. More information can be found at <http://www.ci.richmond.ca.us/3627/Wildfire-Information>.

A copy of the draft CWPP is also available for review at the Fire Administration Office, located at 440 Civic Center Plaza, 2<sup>nd</sup> floor, Monday through Friday from 9:00 A.M. to NOON and 1:00 P.M. to 4:00 P.M. A copy is also available at the main library.

To submit a public comment electronically, please fill out the form at [www.ci.richmond.ca.us/forms.aspx?FID=232](http://www.ci.richmond.ca.us/forms.aspx?FID=232) by January 5, 2020. Alternatively, you may file a comment at the Fire Administration Office during business hours.

**DRAFT 11/8/2019**

# Richmond CWPP

## Community Wildfire Protection Plan

An Appendix to the Contra Costa Countywide  
Community Wildfire Protection Plan (CWPP)  
Contra Costa County

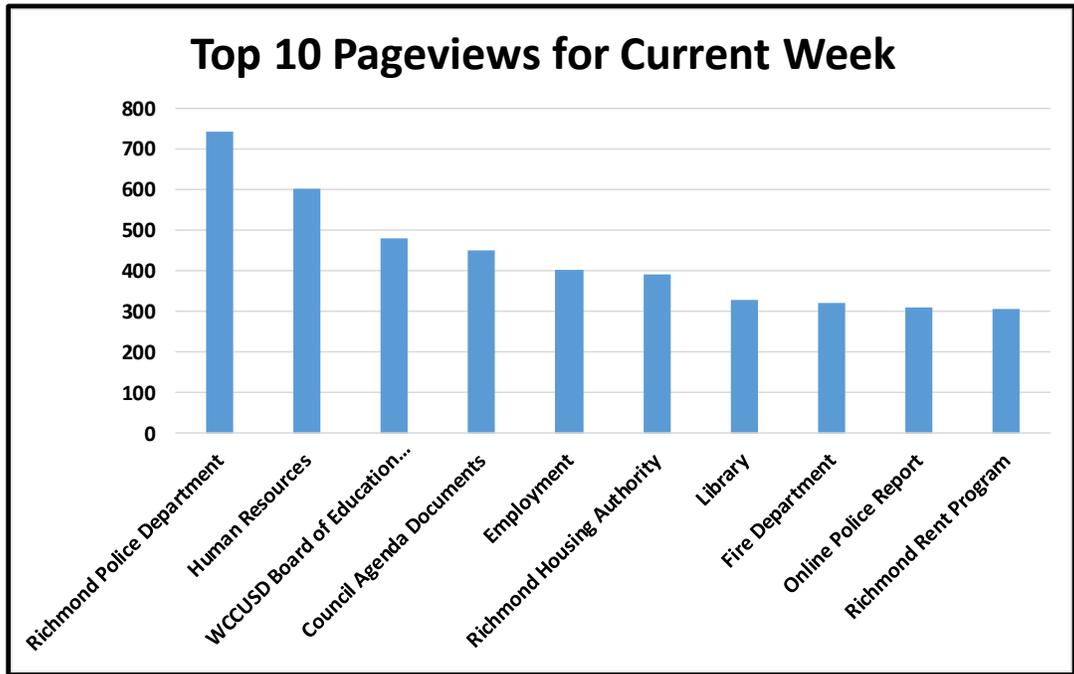
Prepared by  
Richmond Fire Department

In conjunction with the  
Diablo Fire Safe Council  
Stakeholder Committee Members



**9. Information Technology**

Website Statistics for the week of December 20, 2019



Followers are UP!

## KCRT DATANET FOR THE WEEK

*Richmond Memorial Auditorium*

# 22nd Annual SENIOR WINTER BALL

featuring Top Shelf Review

Saturday, Dec. 21, 2019  
6 - 10PM

DINNER SERVED 6:30-7:30 PM

Tickets on Sale:  
Richmond Recreation Complex  
3230 Macdonald Avenue

For more information:  
(510) 233-0777 | (510) 918-6955



Each first **WEDNESDAY** of the month,  
West County households can pick-up  
for free 2 cubic yards of compost

## Free Compost Giveaway Program

**1st Wednesdays**  
**9:00 AM – 4:00 PM**  
101 Pittsburg Avenue, Richmond

For information: **(510) 231-4200**

This is self-service only; please bring your own bag,  
bin or bucket, and shovel to load the material.  
Valid identification is required



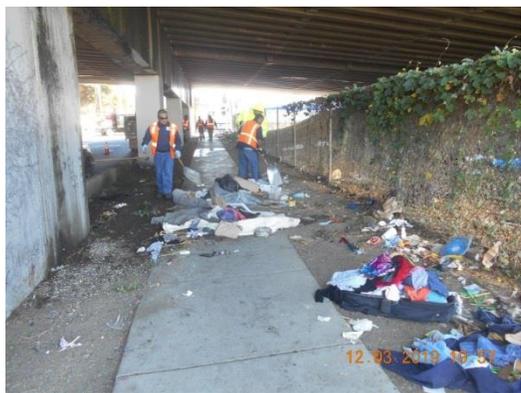
### 10. **Infrastructure and Maintenance Operations (DIMO)**

#### Abatement

Abatement crews installed a fence to prevent illegal dumping at a hot spot in the Santa Fe Neighborhood Council area (funded by an Illegal Dumping Prevention Grant from CalRecycle), abated walkways, and removed trash and graffiti from various locations throughout the City.



*Fence Installation*





*Walkway Clean-Up*



*Illegal Dumping*





*Graffiti Removal*

### **Facilities Maintenance**

Stationary Engineers performed daily pool maintenance, daily Civic Center Plaza boiler inspections, installed a new gas cooktop at the dispatch center, replaced the kickstand for the library side door entrance, cleared a clogged sewer line at the Art Center, placed the solar water heater back in service at the Plunge, replaced the packing on the recirculation pump at the Senior Center, prepared the iron fencing at the Hacienda housing complex, and sealed roof leaks at the Corporation Yard's trailer.



*Fence Repair*

## **Parks and Landscaping**

General fund crews abated weeds at various parks and at the old Lighthouse School, cleaned the seating area in point Richmond, removed pine needles on Cottage Avenue, removed the leaves from the Martin Luther King, Jr. Park tennis courts, trimmed hedges at Lucas Park, picked up trash at all westside parks and on the Greenway and Richmond Parkway, prepped the Civic Center Plaza for the snowball, removed dead cherry trees from Lemoine Park, put grass seed on the ballfield at Nicholl Park, trimmed Redwood trees at Borman Park, and abated homeless encampments at Nicholl Park and along the Richmond Greenway.



*Maintenance at Lighthouse School*

Tree crews trimmed or cut trees on; Cutting Boulevard, Burbeck Avenue, McBryde Avenue, Lakeside Drive, Richmond Parkway and at State Court Park.



*Tree Trimming*

Marina District crews placed sheet mulch at Marina Bay Park for new planting, picked up trash on lawn areas and emptied trash cans, pruned trees at Marina Bay Park by the Rosie the Riveter monument, installed boulders at electrical boxes at Lucretia Edwards Park, removed leaves and debris from Regatta Boulevard, cleaned out drains along the Marina Bay Trail, installed irrigation to new planting at Marina Bay Park, planted new shrubs at the corner of Regatta Boulevard and Melville Square, and removed graffiti throughout the area.



*Sheet Mulching*

Hilltop District crews continued general maintenance around the business area, removed leaves and debris from the business district, mowed turf at Country Club Vista, Bay Vista, and Vista Del Mar parks, continued tall grass cutting at Country Club Vista and Bay Vista parks, and continued the cleanout of the v-ditches on the Richmond Parkway.



*Bay Vista Park Maintenance*

## 11. Rent Program

### Rent Program 2020 Community Workshop Calendar

Community education is a core component of the services provided by the Richmond Rent Program. In 2020, the Rent Program will continue to host monthly Community Workshops on Saturday mornings to educate tenants, landlords, and other community members on the requirements of the Fair Rent, Just Cause for Eviction, and Homeowner Protection Ordinance.

Dates and topics for all 2020 Community Workshops are listed in the table below.

### **Rent Program 2020 Community Workshop Calendar**

City Council Chambers  
440 Civic Center Plaza  
Richmond, CA 94804  
10:00 A.M. - 12:00 P.M.

Space is limited – RSVP today: <https://rentprogram.eventbrite.com>

| <b><u>WORKSHOP</u></b>   | <b><u>DATE</u></b><br><b><u>(Saturday)</u></b> |
|--|--|
| Understanding the Statewide Anti-gouging and Eviction Protection Law (AB 1482) in Richmond | January 18 <sup>th</sup>                       |
| Rights and Responsibilities for Richmond Tenants   | February 1 <sup>st</sup>                       |
| Rights and Responsibilities for Richmond Landlords and Property Managers                   | February 29 <sup>th</sup>                      |
| Navigating the Eviction Process in Richmond  | March 28 <sup>th</sup>                         |
| Security Deposits – Rights and Responsibilities for Richmond Landlords and Tenants         | April 18 <sup>th</sup>                         |
| Understanding the Richmond Rent Ordinance for Realtors                                     | May 30 <sup>th</sup>                           |
| How to Raise Rents in Richmond   | June 27 <sup>th</sup>                          |
| Rights and Responsibilities for Richmond Tenants   | July 18 <sup>th</sup>                          |
| Navigating the Eviction Process in Richmond  | August 29 <sup>th</sup>                        |
| How to File a Rent Decrease Petition   | September 26 <sup>th</sup>                     |
| Handling Habitability Problems (Tenant Oriented)   | October 17 <sup>th</sup>                       |
| Handling Habitability Problems (Landlord Oriented)   | November 14 <sup>th</sup>                      |

# 2020 RICHMOND RENT PROGRAM COMMUNITY WORKSHOPS

City Council Chambers  
440 Civic Center Plaza  
Richmond, CA 94804  
10:00 AM - 12:00 PM

| WORKSHOP   | DATE<br>(Saturday) |
|--|--------------------|
| Understanding the Statewide Anti-gouging and Eviction Protection Law (AB 1482) in Richmond | January 18         |
| Rights and Responsibilities for Richmond Tenants   | February 1         |
| Rights and Responsibilities for Richmond Landlords and Property Managers                   | February 29        |
| Navigating the Eviction Process in Richmond  | March 28           |
| Security Deposits – Rights and Responsibilities for Richmond Landlords and Tenants         | April 18           |
| Understanding the Richmond Rent Ordinance for Realtors                                     | May 30             |
| How to Raise Rents in Richmond   | June 27            |
| Rights and Responsibilities for Richmond Tenants   | July 18            |
| Navigating the Eviction Process in Richmond  | August 29          |
| How to File a Rent Decrease Petition   | September 26       |
| Handling Habitability Problems (Tenant Oriented)   | October 17         |
| Handling Habitability Problems (Landlord Oriented)   | November 14        |



Space is limited - RSVP today:  
<https://rentprogram.eventbrite.com>  
[richmondrent.org/workshops](http://richmondrent.org/workshops)  
[rent@ci.richmond.ca.us](mailto:rent@ci.richmond.ca.us)

## 2020 PROGRAMA DE RENTA DE LA CIUDAD DE RICHMOND TALLERES COMUNITARIOS

Sala de Audiencias del Concilio de la Ciudad  
440 Civic Center Plaza  
Richmond, CA 94804

10:00 DE LA MAÑANA- 12:00 DE LA TARDE

| TALLER   | FECHA<br>(Sábado) |
|--|-------------------|
| Entendimiento de la Ley Estatal de Protección contra Desamparo y Desalojo (AB 1482) en Richmond              | 18 de enero       |
| Derechos y Responsabilidades para los inquilinos de la Ciudad de Richmond                                    | 1 de febrero      |
| Derechos y Responsabilidades para los Propietarios y Administradores de Propiedades de la Ciudad de Richmond | 29 de febrero     |
| Navegando el Proceso de Desalojo en la Ciudad de Richmond  | 28 de marzo       |
| Depósitos de Garantía- Derechos y Responsabilidades de Propietarios e Inquilinos de la Ciudad de Richmond    | 18 de abril       |
| Entendimiento de la Ordenanza de Renta de la Ciudad de Richmond para las Inmobiliarias                       | 30 de mayo        |
| Cómo Incrementar las Rentas en la Ciudad de Richmond   | 27 de junio       |
| Derechos y Responsabilidades para los Inquilinos de la Ciudad de Richmond                                    | 18 de julio       |
| Navegando el Proceso de Desalojo en la Ciudad de Richmond  | 29 de Agosto      |
| Cómo presentar una petición de Disminución de Renta  | 26 de septiembre  |
| Manejo de Problemas de Habitabilidad (Orientado al Inquilino)  | 17 de octubre     |
| Manejo de Problemas de Habitabilidad (Orientado al Propietario)  | 14 de noviembre   |



**Espacio limitado-Confirmar asistencia hoy:**

<https://rentprogram.eventbrite.com>

[richmondrent.org/workshops](http://richmondrent.org/workshops)

[rent@ci.richmond.ca.us](mailto:rent@ci.richmond.ca.us)

### 12. Richmond Promise

#### Career Coffee Chats – Mentor a Richmond Promise Scholar!

Richmond Promise invites you to become a part of our new career-exploration program, Career Coffee Chats! This program provides Richmond Promise Scholars and alumni access to professionals in their perspective fields to conduct informational interviews in order to gain industry knowledge, build a professional network, and discover potential internship and employment opportunities. In order to formally launch the program in December, our goal is to recruit at least 30 professionals who are interested in becoming available for informational interviews.

There is no long-term commitment and individuals choose their own availability. The application can be found at [bit.ly/RPcoffee](http://bit.ly/RPcoffee)

Feel free to share company-wide and with your networks! For questions, email [bquarles@richmondpromise.org](mailto:bquarles@richmondpromise.org)



### **Interested in applying for our 2019-20 Scholarship Application?**

If you are interested in applying or learning more about the 2019-20 Richmond Promise Scholarship, please visit our home website at [richmondpromise.org](http://richmondpromise.org) or click on the following link to begin your application ---> [bit.ly/RPScholarship2020](http://bit.ly/RPScholarship2020)

The Richmond Promise Scholarship is a \$1,500 college scholarship, renewable for up to 4 years, with an additional 2 years available for students who want to petition for extra funding. Students may attend a 2-year or 4-year college, and/or pursue a Career Technical Education Certificate at any not-for-profit institution in the United States.

To be eligible for the Richmond Promise Scholarship, you must:

1. Be a resident of the City of Richmond, North Richmond, or Point Richmond (i.e. have a Richmond home address)
2. Have graduated from an eligible high school within the West Contra Costa Unified School District boundary area or received your GED/high school equivalency this academic year or the year prior
3. Have attended an [eligible high school](#) at least 9th-12th grade consecutively
4. Complete the FAFSA/Dream Act by the March 2<sup>nd</sup> Cal Grant deadline (unless not AB 540 eligible)

5. Submit a Richmond Promise Scholarship application by the application deadline

*\*Our 2019-2020 Richmond Promise Scholarship will be open from December 1<sup>st</sup>, 2019 – March 14<sup>th</sup>, 2020!*

Contact us at (510) 230-0422 or at [scholarships@richmondpromise.org](mailto:scholarships@richmondpromise.org) if you have any questions!



**YOU ARE THE PROMISE!**

**APPLY FOR THE RICHMOND PROMISE SCHOLARSHIP!**

- Are you a resident of Richmond or North Richmond?
- Will you graduate from a public, private, or charter school within the WCCUSD boundaries?
- Did you attend any school within the WCCUSD boundaries since the 9th grade?
- Will you complete your FAFSA/CA Dream Act Application by March 2?

Receive up to \$1,500 each year and extra college support by applying today!

Application due March 14, 2020!

Interested in applying?  
Scan QR code or visit us  
[bit.ly/RPScholarship2020](http://bit.ly/RPScholarship2020)

Questions? [scholarships@richmondpromise.org](mailto:scholarships@richmondpromise.org) // 510-230-0422

**RICHMOND PROMISE**

### 13. **Water Resource Recovery**

#### **Re-Route the Existing 4" Plant Water Line to accommodate the Sludge Control Building Demolition**

The relocated 4" Plant water line has been installed, tested, tied-in, and backfilled. Paving of the saw cut ditch has been scheduled for Monday, December 16, 2019. The Re-route of the 2" air line is currently being scheduled.



*Completed 4" Plant Water Tie-In*



*Completed 2" Potable Water Tie-In  
Opposite End of 4" Tie-In*



*Backfill complete, rough edges saw  
cut clean, ready for paving*

### **Macdonald & Virginia Wet Weather Improvement Projects**

The contractor is continuing to excavate to replace defective pipes.



*Barrett Ave and 30<sup>th</sup> Street*



*Trenches with safety shoring on 30<sup>th</sup> Street approaching Barrett Avenue*

**Cutting/Carlson & Hoffman Wet Weather Improvement Project**

The majority of the project work has been completed. The contractor is working to complete the easement portion of the project.



*The contractor is prepping for manhole installation in one of the easement areas of the Cutting/Carlson & Hoffman Project*

## Sewer Lateral Grant Program

The City of Richmond's Water Resource Recovery Department administers the Sewer Lateral Grant Program. The program reimburses eligible homeowners in the Richmond Municipal Sewer District (RMSD No. 1) for some of the cost to replace their sewer lateral.

The program is open and accepting applications for the 2019-2020 Fiscal Year.

For more information about the Sewer Lateral Grant Program, please visit [www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program](http://www.ci.richmond.ca.us/2130/Sewer-Lateral-Grant-Program) or call (510) 620-6594.



**Sewer Lateral Grant Program Application Guidelines**

Application and copies of the required documents listed below must be submitted in person at:  
 Water Resource Recovery Center – 450 Civic Center Plaza, 3<sup>rd</sup> Floor, Richmond, CA 94804  
 Center Hours: Monday-Friday 9:30am-4pm

The City of Richmond recommends obtaining estimates from at least three (3) contractors.

**Eligibility:**

- Parcels served by the City of Richmond Sanitary Municipal Sewer District.
- Sewer lateral replacement must be completed **BEFORE** applying for the Sewer Lateral Grant Program.
- A full line replacement must be completed during the fiscal year July 1, 2019 to June 30, 2020.
- If you have previously received a Sewer Lateral Grant reimbursement, you will not be eligible to apply.

**Required Documents:**

- Only Lateral Grant Applications dated 4/05/2019 or newer will be accepted.
- Contractor's final paid in full invoice.
- Proof of payment (copy of canceled check, credit card receipt, or bank statement are accepted).
- Certificate of Lateral Compliance (issued by the City after encroachment permit inspections are approved).
- Grant Deed (change of ownership taken place within last 3 months and/or if property is under a Trust).
- Tax-exempt organizations must submit proof of tax-exempt status.

**Award Funds:**

- Each fiscal year the City allocates sewer lateral grant funds to be awarded for private sewer lateral replacement.
- This program can be suspended at any time without prior or advanced notification or posting.
- Property owner(s) are eligible for **ONE (1)** sewer lateral grant reimbursement award in a lifetime on a first come first serve basis until all sewer lateral funds are exhausted.
- Starting July 1, 2019 and ending June 30, 2020, the complete sewer lateral grant reimbursement amount is \$1,800 per application.
- Incomplete applications will **NOT** be accepted.
- All applications **MUST** be submitted in person. Any applications submitted via email or mail will **NOT** be accepted.
- No applications will be accepted after the sewer lateral grant funds are exhausted.
- Reimbursement may take approximately 3 weeks from the date the completed application is received and approved by the City.

**PLEASE NOTE**  
 Sewer Lateral Grant Program for Fiscal Year 2019-2020  
**ONLY** work completed during the fiscal year (7/1/19 – 6/30/20)  
 will be eligible for sewer lateral grant reimbursements.



**CITY OF RICHMOND**  
 Water Resource Recovery Department  
 450 Civic Center Plaza, 3<sup>rd</sup> Floor  
 Richmond, CA 94804  
 Office: (510) 620-6594  
 Fax: (510) 620-6595  
 Email: [water@ci.richmond.ca.us](mailto:water@ci.richmond.ca.us)  
 Website: [www.ci.richmond.ca.us](http://www.ci.richmond.ca.us)

**Sewer Lateral Grant Program Application**

**APPLICANT INFORMATION**

Property Owner(s) Name (PRINT): \_\_\_\_\_  
 Property Address (PRINT): \_\_\_\_\_  
 Mailing Address (if different than above): \_\_\_\_\_  
 Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_

Property Affiliation:  Primary Residence  Rental Property (answer question below)  Other \_\_\_\_\_  
 Is the rental property currently registered with the City of Richmond Rent Program?  Yes  No

Contractor bid amount: \_\_\_\_\_ Total amount paid to contractor: \_\_\_\_\_

**DISCLAIMER:** (applicant certifies that) I have read and understood the Lateral Grant Application and Guidelines. I am the legal owner of the parcel to be replaced (or) a duly authorized representative of the owner of the subject property described above. I recognize the acceptance of the sewer lateral grant application is not a guarantee or promise by the City of Richmond to approve sewer lateral grant funds for private sewer lateral replacement at the above-described property. I understand the City of Richmond will award one (1) sewer lateral grant reimbursement to property owner(s) on a first come first serve basis until all sewer lateral grant funds are exhausted for the subject property described above. I understand the private sewer lateral at the above-described property complies with Richmond Municipal Code Chapter 12.12 even if the sewer lateral grant application is not approved. I have not submitted a claim to the City or any other public agency for reimbursement of costs required to replace the sewer lateral replacement described above, and I understand that the City of Richmond does not guarantee the work of contractors on private sewer lateral. I hereby grant the City of Richmond all rights of access to the subject property necessary to process this application, such rights to be exercised only during normal business hours and will reconvey title to occupants of the subject property.

APPLICANT NAME (PRINT): \_\_\_\_\_ DATE: \_\_\_\_\_  
 APPLICANT SIGNATURE: \_\_\_\_\_

**(FOR OFFICE USE ONLY)**

1. \_\_\_\_\_ 2. \_\_\_\_\_

**CHECKER:**  
 Contractor's Final Invoice  
 Final Property Ownership (PG/Guest Deed/POE)  
 Rental Property  
 Proof of Payment  
 Certificate of Lateral Compliance  
 Commercial Property operated by a Non-Profit Organization:  Yes  No  N/A  
 Has the applicant previously received a lateral grant reimbursement?  Yes  No

APPROVED FOR REIMBURSEMENT  INCOMPLETE  DENIED

Name: \_\_\_\_\_

Thank you for keeping up with the activities in the City of Richmond. Feel free to contact me if you have any questions or comments about these or any other items of interest to you.

**Thank You!**

**Steven Falk**  
 Interim City Manager  
 City of Richmond  
 450 Civic Center Plaza  
 Richmond, California 94804  
 (510) 620-6512

You can sign up to receive the City Manager's weekly report and other information from the City of Richmond by visiting: [www.ci.richmond.ca.us/list.aspx](http://www.ci.richmond.ca.us/list.aspx)

See below for options to connect with the City of Richmond.



### Connecting with the City of Richmond

**Download the FREE  
City of Richmond Smartphone App**

To use on  
Apple iPhone or iPad  
or Android phone

Available on the  
**App Store**

GET IT ON  
**Google play**

Enter 'Richmond California' to search and install the app

#### **Using the City of Richmond Mobile Application:**

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices. The app allows quick and real-time reporting of neighborhood-related issues; viewing the City's events calendar; finding addresses and phone numbers of local businesses, city departments and council members. The City of Richmond's mobile phone app is available on the Apple App store and Google Play store.

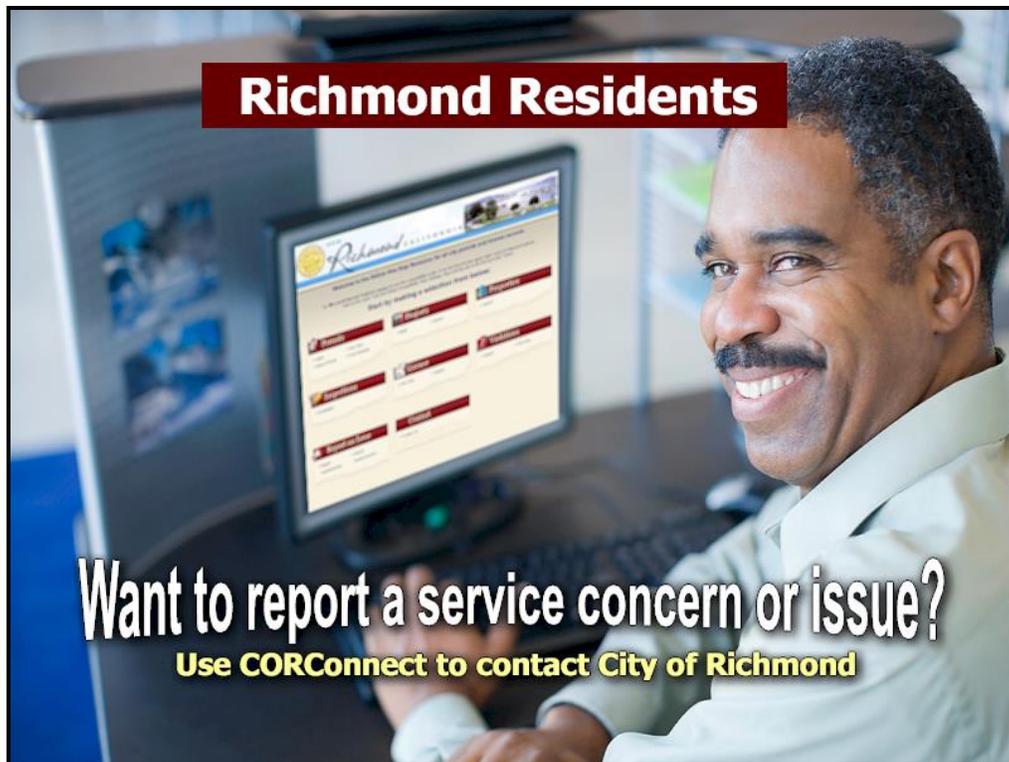
QR Codes are available for easy downloading of this APP:

[Apple version of APP](#)

[Android version of APP](#)



We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)





**On the next screen, under "Report an Issue," select "Report Issue/Concern," or "Search Issue/Concerns" to look up a previously reported issue.**



**You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.**

**Want to report a service concern or issue?**



**Use the City of Richmond Mobile Application:**

Available on the iPhone  

The City of Richmond mobile app provides Richmond's community members with one-stop access to City services and information via mobile devices

**E-mail your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)**

**To contact us by phone:**

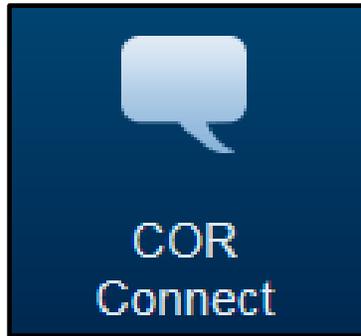
The City's website (<http://www.ci.richmond.ca.us/>) provides a department and staff directory at <http://www.ci.richmond.ca.us/Directory.aspx>.

If you're not sure which department you need to contact, we encourage you to phone the City Manager's office at (510) 620-6512.

**Using the CORConnect Application on the City's Website:**

You can use the **CORConnect** button on the City's website (<http://www.ci.richmond.ca.us/>) to report any comments, questions or concerns regarding the work being done by City staff. The CORConnect issues go directly to the responsible department, and the city manager reviews reported issues on a regular basis to determine if City staff members are responding appropriately. If you do not feel that you have received a satisfactory response, please contact the City Manager's Office at (510) 620-6512.

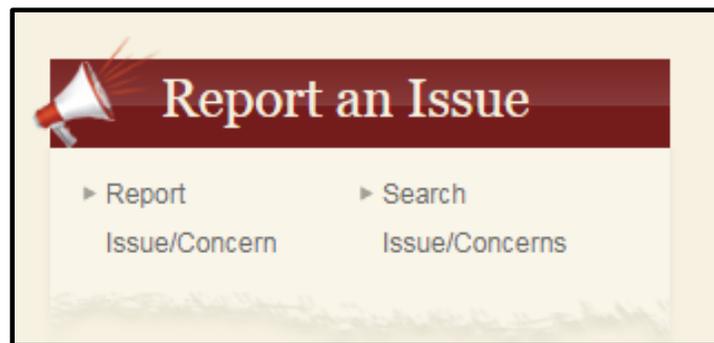
To access **CORConnect** select the CORConnect button on the homepage of the City website.



Alternatively, you can select the **COR Connect** button on any other webpage on the left hand side of the page.



On the next screen under Report an Issue select Report Issue/Concern to create a report or Search Issue/Concerns to look up a previously reported issue. You can also look up previously submitted issues to check on the current status if you provided you name, phone number or email when you submitted it.



On the page, you can also look up information on a parcel, see permits issued and look up business license information. If you have a current business license you can pay to renew it online with a credit card.

The recommended browsers are: **Microsoft Edge**, or **Microsoft Internet Explorer version 11** using the compatibility mode. It can be found in the upper right corner of Internet Explorer: click on the "gear" icon and select Compatibility View Settings, then add the site to the list and click "Close".

The City of Richmond is looking forward to feedback from the community on **CORConnect**. We welcome your comments at [webservices@ci.richmond.ca.us](mailto:webservices@ci.richmond.ca.us)