

Community Crisis Response Program (CCRP)

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Community Services

Agenda

1. Background
2. CCRP RFP Purpose
3. RFP Overview
 - Scope of Services
 - Evaluation Criteria
 - Schedule
4. Questions & Answers

Background

- Reimagining Public Safety Task Force (Task Force) created **June 2020**
- Program design and proposed by Task Force subcommittee based on **existing programs** (CAHOOTs, MACRO, MH First)
- Program approved and funded **May 2021**
- Program development meeting since **July 2021**
- **Goal:** Create a crisis response program that meet the needs of the Richmond community

Background

- **1 in 5 US adults** experience **mental illness** each year
- **37%** of adults **incarcerated** in the state and federal prison system have a diagnosed mental illness
- **70%** of youth in the **juvenile justice system** have a diagnosed mental health condition
- In 2020, **32.1%** of mentally ill adults experienced a **substance use disorder**
- Substance use disorders and mental health conditions can be treated
- Identification and linkage to equitable services are an essential piece

CCRP: Purpose

- Provide a **non-law enforcement community response** to address non-violent/non-felony mental health crises in Richmond
- Supporting **community safety and addressing community trauma** through community-based alternatives
- Provide a **community-based crisis response** that is efficient and effective for medically vulnerable and socially marginalized people
- Navigate people to the **right services at the right time** by utilizing community responders with strong ties and connections to Richmond
- Development of a program that **incorporates research, data analysis, existing assessments, and community input**

RFP Overview

- Introduction
- City of Richmond Background
- Scope of Services
- Qualifications of Applicants
- Consultant Responsiveness
- RFP Schedule
- Proposal Format Guidelines
- Proposal Elements and Format Requirements
- Submittal Instructions, Questions and Correspondence
- Evaluation
- Pre-Award Negotiations
- Award
- General City Requirements

CCRP: RFP Scope of Services

1. Comprehensive and Responsive Community Engagement
2. Analysis of Program Options with Data Analysis
3. Develop and Recommend Proposed Program Plan
4. Design an Implementation Plan

Section 1: Engagement

- Managing, facilitating, and collaborating with diverse groups of stakeholders
- Utilizing various modern engagement practices and tools
- Conducting a minimum of three (3) city-wide engagement sessions
- Conduct interviews with key community stakeholders
- Survey community residents focusing on most impacted residents
- Communicating back to the public and disseminating learnings
- Transcribing all data and taking detailed notes
- Designing and conducting robust methodologies for providing notice of engagement sessions
- Providing project information for a project website
- Providing multilingual outreach material

Section 2: Analysis of Program Options

- Analysis of previously conducted research and program design planning
- Identification of resources
- Analysis of data (City and other)
- Analysis of Program Options
 - City of Richmond In-House Program
 - Collaboration with Community-Based Organization
 - Collaboration with Contra Costa County A3 Program

Section 3: Proposed Program Plan

- Incorporation of research, data analysis, community and stakeholder feedback, and option analysis
- Development of a comprehensive budget and expense projections
- Development of a comprehensive and timeline of the program
- If hiring is needed, creation of job classifications
- Community engagement

Section 4: Implementation Plan

- Community response field teams responding to calls for people in crisis
- Creation of staffing plan
- Development of protocol and communication with other governmental entities such as Richmond Police Department
- Creation of training plan (i.e. trauma informed care, CPR, de-escalation, harm reduction, etc.)
- Determine the best disposition option for the person in crisis
- Provide referrals for community services
- Provide monthly reports to the City on program development progress
- Participate in CCRP coordination and stakeholder meetings
- Data collection and evaluation
- Incorporate key data to the City's Transparent Richmond website

Evaluation Criteria

Criteria

Quality, Completeness & Attention to Detail	5 points
Scope/Approach to Work	40 points
Qualifications/References	30 points
Cost Proposal	25 points
TOTAL	100 POINTS



Proposals Received (May 20, 2022)

- RI International
- Urban Strategies Council



Tentative RFP Schedule

<u>ITEM</u>	<u>DATE</u>
Request for Proposals (RFP) Released	Friday, April 15, 2022
Pre-Bidder's Conference (not mandatory)	Thursday, April 28, 2022
All Questions Due via BidsOnline	Wednesday, May 4, 2022
Responses to Questions Submitted Posted via BidsOnline	Friday, May 6, 2022
Proposals Due	Friday, May 20, 2022
Interviews*	June 2-3, 2022
City Council Approval of Contract	June 2022
Project Term	June 2022 – June 30, 2024

Thank you!



Questions