Police, Fire, or Medical Assistance
• Emergency: 911
• Hazardous Materials: (925) 335-3232
• Non-emergency assistance:
  Police: (510) 233-1214
  Fire: (510) 307-8031
  Hazmat: (925) 335-3200

Reporting a Neighborhood Problem
1. Talk to your neighbor or property owner and ask for their cooperation
2. If these efforts fail, call Community Mediation at (925) 687-8844 ext. 301, or visit chd-prevention.org. The information you share is kept strictly confidential
3. If you have any questions regarding problems on privately owned property, contact Code Enforcement at (510) 621-1279

Police Assistance by Neighborhood
Information regarding the Richmond Police Department’s (RPD) districts can be found online at www.ci.richmond.ca.us. You can also contact RPD at (510) 233-1214.

Central District
Capt. Joey Schlemmer – (510) 965-4917

Northern District
Capt. Al Walle – (510) 620-6990

Southern District
Capt. Louie Tirona – (510) 620-6940

School Resource Sergeant
Sgt. Lynette Parker – (510) 620-6683

Crime Prevention Manager
Michelle Milam – (510) 620-6546

Elected Officials
Congressman Mark DeSaulnier
desaulnier.house.gov
(510) 620-1000

State Senator Nancy Skinner
sd09.senate.ca.gov
(510) 286-1333

Assemblymember Buffy Wicks
a15.asmdc.org
(510) 286-1400

County Supervisor John Gioia
coco.contra-costa.ca.us/5216/District-1-Supervisor-John-M-Gioia
(510) 231-8686

Richmond City Council
ci.richmond.ca.us/29/City-Council
(510) 620-6581

Regional Government Agencies
AC Transit
actransit.org
(510) 891-4777

Bay Area Rapid Transit
bart.gov
(510) 464-6000

East Bay Municipal Utility District
ebmud.com
(866) 403-2683

East Bay Regional Park District
ebparks.org
(888) 327-2757

West Contra Costa Unified School District
wccusd.net
(510) 231-1100
### About Mayor Tom Butt

Tom Butt was re-elected to his second term as Mayor of Richmond in 2018 and previously served on the Richmond City Council for nearly 20 years. He has prioritized improving quality of life by working to reduce crime, protecting the environment, seeking quality jobs and education opportunities for residents, assessing access to healthy foods, advancing social equity, and more. His work has led to the launch of the Richmond-San Francisco Ferry, the enrollment of Richmond into MCE Clean Energy, the establishment of the Richmond Promise, and a wide range of legislative initiatives focused on quality of life and growth. Tom represents the City of Richmond in a number of regional agencies dealing with issues such as local governance, conservation, the environment, and transportation.

### Mayor’s Office Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone Number</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alex Knox*</td>
<td>Chief of Staff</td>
<td>(510) 621-1302</td>
<td><a href="mailto:Alex_Knox@ci.richmond.ca.us">Alex_Knox@ci.richmond.ca.us</a></td>
</tr>
<tr>
<td>Dominique Roache-Green</td>
<td>Director of Policy Initiatives</td>
<td>(510) 620-6502</td>
<td><a href="mailto:Dominique_Green@ci.richmond.ca.us">Dominique_Green@ci.richmond.ca.us</a></td>
</tr>
<tr>
<td>Ruben Hernandez Story*</td>
<td>Director of Projects and Programs</td>
<td>(510) 620-6548</td>
<td><a href="mailto:Ruben_Hernandez@ci.richmond.ca.us">Ruben_Hernandez@ci.richmond.ca.us</a></td>
</tr>
</tbody>
</table>

*Se habla español

### City of Richmond Services

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Number</th>
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</thead>
<tbody>
<tr>
<td>Cashier’s Office</td>
<td>(510) 620-5533</td>
</tr>
<tr>
<td>Cities of Service (Volunteering)</td>
<td>(510) 620-6553</td>
</tr>
<tr>
<td>Citizens Police Review Commission</td>
<td>(510) 307-8007</td>
</tr>
<tr>
<td>City Attorney</td>
<td>(510) 620-6509</td>
</tr>
<tr>
<td>City Clerk</td>
<td>(510) 620-6513</td>
</tr>
<tr>
<td>City Council</td>
<td>(510) 620-6581</td>
</tr>
<tr>
<td>City Manager</td>
<td>(510) 620-6512</td>
</tr>
<tr>
<td>Community Services (Recreation)</td>
<td>(510) 620-6793</td>
</tr>
<tr>
<td>Employment and Training</td>
<td>(510) 307-8014</td>
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<tr>
<td>RichmondBUILD</td>
<td>(510) 621-1781</td>
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<tr>
<td>RichmondWORKS</td>
<td>(510) 307-8014</td>
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<tr>
<td>YouthWORKS</td>
<td>(510) 412-2044</td>
</tr>
<tr>
<td>Engineering/Sidewalks</td>
<td>(510) 307-8091</td>
</tr>
<tr>
<td>Streets/Potholes</td>
<td>(510) 231-3011</td>
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<tr>
<td>Housing Authority (Section 8)</td>
<td>(510) 621-1300</td>
</tr>
<tr>
<td>Human Resources</td>
<td>(510) 620-6602</td>
</tr>
<tr>
<td>Infrastructure/Maintenance Operations</td>
<td>(510) 231-3008</td>
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<tr>
<td>Code Enforcement</td>
<td>(510) 621-1279</td>
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<tr>
<td>Graffiti, Illegal Dumping, and Blight Hotline</td>
<td>(510) 965-4905</td>
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<tr>
<td>Parks and Landscaping</td>
<td>(510) 231-3004</td>
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<tr>
<td>Street Lights</td>
<td>(510) 231-3033</td>
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<td>KCRT Channel 28</td>
<td>(510) 620-6759</td>
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<tr>
<td>Library and Cultural Services</td>
<td>(510) 620-6555</td>
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<tr>
<td>Neighborhood Councils</td>
<td>(510) 620-6511</td>
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<tr>
<td>Office of Neighborhood Safety</td>
<td>(510) 620-5422</td>
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<tr>
<td>Planning and Building Services</td>
<td>(510) 620-6706</td>
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<tr>
<td>Building Regulations</td>
<td>(510) 620-6868</td>
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<td>Business License</td>
<td>(510) 620-6742</td>
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<tr>
<td>Public Safety</td>
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<tr>
<td>Office of Emergency Services and CERT Training</td>
<td>(510) 620-6866</td>
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<tr>
<td>Parking Enforcement</td>
<td>(510) 621-1216</td>
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<td>Police Accountability</td>
<td>(510) 620-6664</td>
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<tr>
<td>R-Transit/Van Service</td>
<td>(510) 307-8026</td>
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<tr>
<td>Rental Inspection Program</td>
<td>(510) 690-8260</td>
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<tr>
<td>Richmond Art Center</td>
<td>(510) 620-6772</td>
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<tr>
<td>Richmond Promise</td>
<td>(510) 761-7231</td>
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<tr>
<td>Richmond Rent Program</td>
<td>(510) 234-7368</td>
</tr>
<tr>
<td>Water Resource Recovery</td>
<td>(510) 620-6594</td>
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### Contra Costa County Services

<table>
<thead>
<tr>
<th>Department</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Animal Services</td>
<td>(925) 608-8400</td>
</tr>
<tr>
<td>Application &amp; Permit Center</td>
<td>(925) 674-7200</td>
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<tr>
<td>Assessor</td>
<td>(925) 313-7400</td>
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<tr>
<td>Birth/Death Certificates</td>
<td>(925) 335-7900</td>
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<tr>
<td>Building Inspections Hotline</td>
<td>(925) 674-7237</td>
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<tr>
<td>Code Enforcement</td>
<td>(925) 674-7210</td>
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<tr>
<td>County Administration</td>
<td>(925) 335-1080</td>
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<tr>
<td>Electronic/Hazardous Waste</td>
<td>(888) 412-9277</td>
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<tr>
<td>Environmental Health</td>
<td>(925) 692-2500</td>
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<tr>
<td>Health Department</td>
<td>(925) 313-7612</td>
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<tr>
<td>Housing Authority</td>
<td>(925) 957-8000</td>
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<td>Housing Choice Voucher</td>
<td>(925) 957-7000</td>
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<tr>
<td>In-Home Supportive Services</td>
<td>(925) 229-8434</td>
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<tr>
<td>Marriage License-Recorder</td>
<td>(925) 335-7900</td>
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<tr>
<td>Mosquito &amp; Vector Control</td>
<td>(925) 685-9301</td>
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<tr>
<td>North Richmond</td>
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<tr>
<td>Municipal Advisory Committee</td>
<td>(510) 231-8688</td>
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<tr>
<td>Sheriff’s Office</td>
<td>(925) 335-1500</td>
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<tr>
<td>Social Services Hotline</td>
<td>211</td>
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<tr>
<td>Tax Collector</td>
<td>(925) 957-5280</td>
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<td>Veterans Services</td>
<td>(925) 313-1481</td>
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### Richmond Municipal Court

<table>
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<tr>
<th>Court</th>
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<tbody>
<tr>
<td>Civil Court</td>
<td>(510) 374-3138</td>
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<tr>
<td>Criminal Court</td>
<td>(510) 374-3166</td>
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<tr>
<td>Domestic Violence Clinic</td>
<td>(510) 965-4048</td>
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<tr>
<td>Jury Duty</td>
<td>(510) 374-3807</td>
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<tr>
<td>Small Claims Court</td>
<td>(510) 374-3137</td>
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<td>Traffic Court</td>
<td>(510) 374-3171</td>
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### Utility Services

<table>
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<tr>
<th>Service</th>
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<tbody>
<tr>
<td>AT&amp;T</td>
<td>(800) 310-2355</td>
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<tr>
<td>Comcast</td>
<td>(800) 934-6489</td>
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<tr>
<td>East Bay Municipal Utility District</td>
<td>(866) 403-2683</td>
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<tr>
<td>MCE Clean Energy</td>
<td>(888) 632-3674</td>
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<tr>
<td>Pacific Gas &amp; Electric/Gas Leak</td>
<td>(800) 743-5000</td>
</tr>
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<td>Call-Before-You-Dig</td>
<td>811</td>
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<tr>
<td>Republic Services/Trash/Recycling/Bulk Pick-Up</td>
<td>(510) 262-7100</td>
</tr>
<tr>
<td>Veolia (Sewers)</td>
<td>(510) 412-2001</td>
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