



Submit forms in person or by mail to:  
R-Transit Program  
440 Civic Center Plaza, 2<sup>nd</sup> Floor  
Richmond, CA 94804

### CITY OF RICHMOND R-TRANSIT

DATE \_\_\_\_\_

NAME \_\_\_\_\_

TELEPHONE # \_\_\_\_\_

ADDRESS \_\_\_\_\_

BIRTHDATE \_\_\_\_/\_\_\_\_/\_\_\_\_  
MM DD YY

MALE  FEMALE

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#### RAPID: ON DEMAND SERVICE WITH LYFT

The City of Richmond has contracted with Lyft to provide on demand transportation service for registered R-Transit clients. The R-Transit program's newest addition, **RAPID**, will offer R-Transit clients a subsidy to use Lyft. Lyft is a ridesharing application that connects people with a nearby driver and transports them to their destination. Lyft is not a replacement for an ambulance, and should not be used as a means of emergency transport.

Lyft is best suited for those comfortable with boarding vehicles (including SUVs and vans) without driver assistance. Due to the nature of Lyft, drivers are not required to assist passengers in and out of the vehicle, assist with personal belongings, or walk passengers to their destination. Lyft's policy is that passengers who use wheelchairs that can safely and securely fit in the car's trunk or backseat without obstruction the driver's view will be accommodated by the Lyft driver. R-Transit clients who are able to fold and store their wheelchair on board without the assistance of drivers and able to transfer in and out of the vehicle independently or with the assistance of an accompanying assistance can use Lyft.

To use the RAPID, R-Transit clients will need a smart phone, and a credit/debit card. RAPID will allow R-Transit clients to receive a subsidy to use Lyft for a maximum of forty (40) one way trips per month. R-Transit clients will pay \$3.00 for each one-way trip within the service area and the City of Richmond will cover the remaining fare up to \$17.00 per one-way trip. If the total cost of the trip exceeds \$20.00, the client will be responsible for the overage. R-Transit's service area includes: Richmond, El Cerrito, North Richmond, Kensington, El Sobrante, San Pablo, and Pinole. RAPID will also expand service to and from the Regional Contra Costa Medical Center and Veterans Hospital in Martinez, CA.

Both sides of this form must be complete and on file with R-Transit to use RAPID. Once you submit this form, please allow up to 10 business days for processing.

1. Do you currently use or have you used a ride sharing service (Lyft, Uber, Go Go Grandparent, etc.)?  
( ) Yes ( ) No

If yes, which one? \_\_\_\_\_

2. Have you installed the Lyft app on your smart phone?  
( ) Yes ( ) No

If yes, the phone number associated with my Lyft app is: \_\_\_\_\_

If no, do you need assistance with installing the Lyft app on your smart phone?  
( ) Yes ( ) No

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**WAIVER OF LIABILITY**

I agree to unconditionally waive and release the City of Richmond / R-Transit program (collectively "City"), its officers, agents, employees and volunteers, from and against any claims, costs, liabilities, expenses or judgments, including attorney's fees and court costs arising out of my participating in the *City of Richmond's R-Transit Program with Lyft (RAPID)*, that I, \_\_\_\_\_, my personal representatives, assigns, heirs and next of kin, may have for any loss, damage, or injury to person or property, whether caused by negligence or otherwise of the City. I certify that I am in good physical condition and able to participate in the above transportation services.

I agree to indemnify and hold harmless the City from and against any and all claims, except for illness and injury resulting directly from gross negligence or willful misconduct on the part of the City or its employees.

I expressly agree that this Release and Waiver is intended to be as broad and as inclusive as permitted by the laws of the State of California, and that if any portion thereof is held invalid, it is agreed that the remainder shall continue in full force and effect.

I certify that the enclosed information is true and correct to the best of my knowledge, and that this information will be used to determine my eligibility for the program. I acknowledge and understand that any misconduct (such as booking rides for someone other than myself [leading to instant account termination], frequent ride cancellations, having the driver wait for me to complete my activity, and/or use of the service in emergency situations) while using the *City of Richmond's R-Transit Program with Lyft (RAPID)* will lead to the termination/suspension of my account after three strikes.

I agree to accept all responsibility and/or fees for Lyft app user error if I choose to use the Lyft app on my own smart phone. I acknowledge and understand that all accidental charges will not be reimbursed.

I agree to abide by all rules and directions from staff, and to treat the people and facilities connected to the program with respect.

I have carefully read the foregoing release and waiver and know the contents thereof and have signed this release and waiver as my own free act.

Print Name: \_\_\_\_\_(Last, First)

Signature: \_\_\_\_\_ Date: \_\_\_\_\_