

How to book a ride.

- 1. Create an account.**
 Download the **Richmond Moves** app from the **App Store** or **Google Play Store** and follow the simple signup steps.
- 2. Book a ride.**
 Enter your pickup and dropoff addresses and choose the ride option that works for you – if you're ready to leave right away, tap **Book This Ride**.
- 3. Meet your driver.**
 Check the app to find out exactly where to meet the vehicle, which may be a short walk from the address you gave us.



510-937-3657



ridewithvia.com/richmondmoves



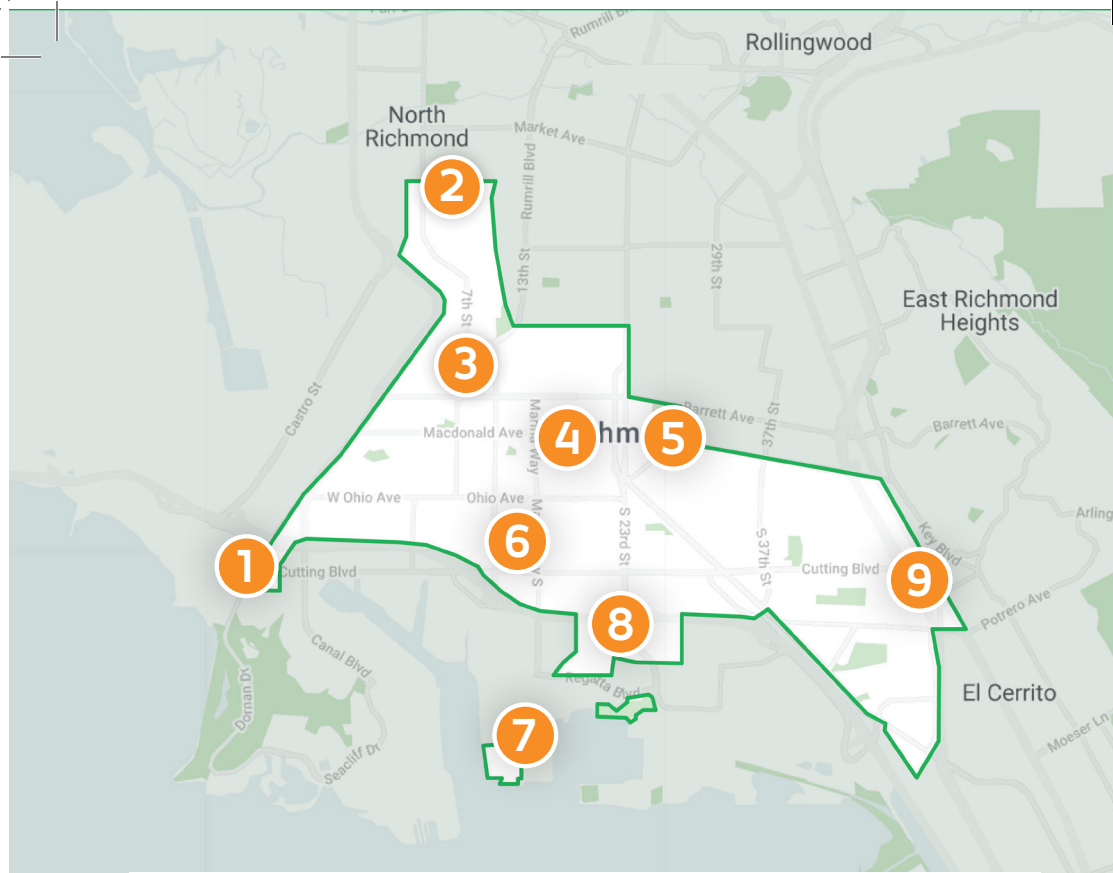
Ride across
 Richmond, CA
 — in electric
 vehicles!
 — **for just \$2.**

Your first
 10 trips are
FREE until
 May 31st!



Powered by VIA





Popular destinations:

- | | |
|-------------------------|---------------------------|
| ① Point Richmond | ⑥ MLK Park |
| ② Shields Reid Park | ⑦ Richmond Ferry Terminal |
| ③ Pogo Park | ⑧ Marina Bay |
| ④ Richmond BART Station | ⑨ El Cerrito BART Access |
| ⑤ Civic Center Plaza | |

Richmond Moves is part of California Climate Investments (CCI), a statewide initiative that puts billions of Cap-and-Trade dollars to work reducing greenhouse gas emissions, strengthening the economy, and improving public health and the environment – particularly in disadvantaged communities.

What is Richmond Moves?

Richmond Moves works like a shared shuttle that comes when you want, where you want. Book trips straight from your phone, get picked up in minutes, and access local BART stops and the ferry terminal without needing a car.

When can I ride?

Service hours are Monday-Friday 7am-7pm.

How much do rides cost?

A single ride costs \$2. Students and seniors ride for free.

Can I pay in cash?

We accept credit or debit cards, which you must upload to your account. Head to the **Payment Methods** page in the app menu to add a card on file.

Can I book a ride in advance?

Richmond Moves is an on-demand service, meaning you should book a ride a few minutes before you're ready to leave. We'll provide you with an ETA in real-time in the app.

How do I book a ride?

You can book your ride using our mobile app or by calling **510-937-3657**. Head to the back side of this pamphlet for more info on using the app.

Why do I have to walk to meet my driver?

Richmond Moves is a shared ride service, meaning passengers might be getting picked up and dropped off throughout your ride. In order to keep things moving as quickly and efficiently as possible, we usually ask you to meet us at a nearby corner instead of right outside the address you entered – that way, the driver doesn't have to make any detours that could slow things down.

Are wheelchair accessible vehicles available?

Yes! Let us know you need a WAV by toggling the wheelchair icon in the app. You can also just give us a call.



Download the **Richmond Moves** app or call **(510)-937-3657** to get started.

