



# Emergency Services Analysis – Richmond Reimagining Public Safety Task Force

## Task Force Input Session



# The Matrix Consulting Group

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- ✦ The firm is in its 20<sup>th</sup> year, though the leadership of the firm have provided a wide range of consulting services to local government since the 1980's.
- ✦ The project team has conducted over 400 law enforcement studies and 400 fire studies across the country, including over 200 in California.
- ✦ We are comprised of experienced public safety analysts, auditors, and former public safety managers.
- ✦ Our approach is fact-based, emphasizing extensive data collection on site, stakeholder input, and detailed implementation strategies.

# Scope of Work

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- ◆ The purpose of the study is to evaluate police and fire workloads and service delivery to maximize efficiency in the use of personnel.
- ◆ This will be a fact-driven process with community input brought into the development of the plan.

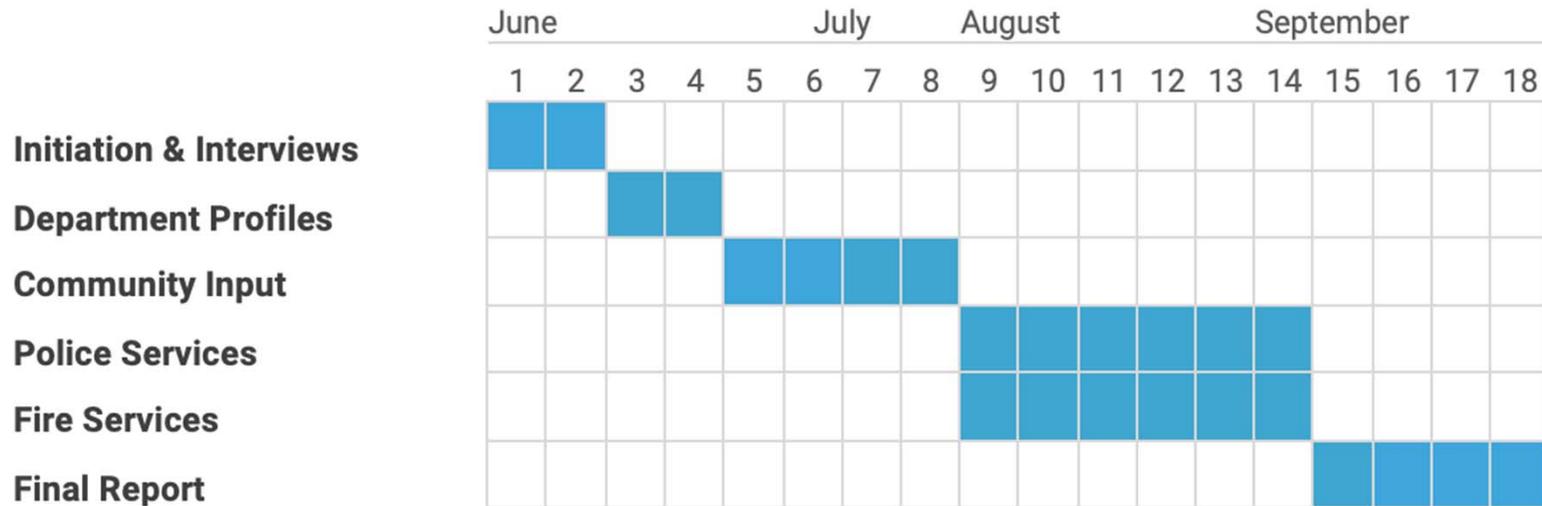
# Overview of Our Approach

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- ◆ Input from Police and Fire Department staff through interviews
- ◆ Community input through interviews and focus group meetings
- ◆ Comprehensive data collection on workloads and services
- ◆ Evaluation of service delivery and resource options. For example:
  - Redeployments of staff
  - Civilianization
  - Alternative response
- ◆ Collaboration to review findings and conclusions

# Project Schedule

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# Second Community Input Session

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- ◆ This is the second of 6 community input sessions – and the community is not restricted to one session.
- ◆ The Task Force has an important role to play in ensuring that public safety services better meet community needs.
- ◆ Your perspectives on how to improve police and fire services is valuable to this study:
  - ➔ What has been the relationship between the RPSTF and Richmond Police and Fire services since the TF was created?
  - ➔ Has this relationship worked well? Opportunities for improvement?
  - ➔ What outcomes would you like to see from this study?
  - ➔ Specifically, what roles should the RPSTF play public safety in Richmond in the future?

# Matrix Contacts

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