Emergency Services Analysis – Richmond
Neighborhood Coordination Council

Community Input Session

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The Matrix Consulting Group

- The firm is in its 20th year, though the leadership of the firm have provided a wide range of consulting services to local government since the 1980's.

- The project team has conducted over 400 law enforcement studies and 400 fire studies across the country, including over 200 in California.

- We are comprised of experienced public safety analysts, auditors, and former public safety managers.

- Our approach is fact-based, emphasizing extensive data collection on site, stakeholder input, and detailed implementation strategies.

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Scope of Work

- ◆ The purpose of the study is to evaluate police and fire workloads and service delivery to maximize efficiency in the use of personnel.

- ◆ This will be a fact-driven process with community input brought into the development of the plan.

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Overview of Our Approach

- Input from Police and Fire Department staff through interviews

- Community input through interviews and focus group meetings

- Comprehensive data collection on workloads and services

- Evaluation of service delivery and resource options. For example:

  - Redeployments of staff

  - Civilianization

  - Alternative response

- Collaboration to review findings and conclusions

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First Community Input Session

◆ This is the first of 6 community input sessions – and the community is not restricted to one session.

◆ Neighborhood councils have an important role connecting communities to service delivery systems, especially public safety.

◆ Your perspectives on how to improve police and fire services is valuable to this study:

➔ What has been the relationship between the RNCC and Richmond Police and Fire services?

➔ Has this relationship worked well? Opportunities for improvement?

➔ What outcomes would you like to see from this study?

➔ Specifically, what are the appropriate advisory roles that the RNCC could play public safety in Richmond?

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