

## Police, Fire, or Medical Assistance

- **Emergency: 911**
- **Hazardous Materials: (925) 335-3232**
- Non-emergency assistance:  
Police: (510) 233-1214  
Fire: (510) 307-8031  
Hazmat: (925) 335-3200

## Reporting a Neighborhood Problem

1. Talk to your neighbor or property owner and ask for their cooperation
2. If these efforts fail, call **Community Mediation** at **(925) 687-8844 ext. 301** or visit [chd-prevention.org](http://chd-prevention.org) (**The information you share is kept strictly confidential**)
3. If you have any questions regarding problems on privately owned property, contact Code Enforcement at (510) 621-1279

## Police Assistance by Neighborhood

Information regarding districts can be found online at [www.ci.richmond.ca.us](http://www.ci.richmond.ca.us).

### Central District

Lt. Ernest Loucas – (510) 620-6991

### Northern District

Lt. Elizabeth Bashan – (510) 621-1817

### Southern District

Lt. Matthew Stonebraker – (510) 965-4917

### Patrol Division

Capt. Timothy Simmons – (510) 620-6990

### Traffic Unit

Sgt. Donovan Decious – (510) 965-4915

### Crime Prevention Manager

Michelle Milam – (510) 620-6546

## Elected Officials

Representative Mark DeSaulnier  
[desaulnier.house.gov](http://desaulnier.house.gov) | (510) 620-1000

Senator Nancy Skinner  
[sd09.senate.ca.gov](http://sd09.senate.ca.gov) | (510) 286-1333

Assemblymember Buffy Wicks  
[a15.asmdc.org](http://a15.asmdc.org) | (510) 286-1400

Supervisor John Gioia  
[cocobos.org/gioia](http://cocobos.org/gioia) | (510) 942-2220

## Regional Government Agencies

AC Transit  
[actransit.org](http://actransit.org) | (510) 891-4777

Bay Area Air Quality Management District  
[baaqmd.gov](http://baaqmd.gov) | (415) 749-4900

Bay Area Rapid Transit  
[bart.gov](http://bart.gov) | (510) 464-6000

East Bay Municipal Utility District  
[ebmud.com](http://ebmud.com) | (866) 403-2683

East Bay Regional Park District  
[ebparks.org](http://ebparks.org) | (888) 327-2757

San Francisco Bay Ferry  
[sanfranciscobayferry.com](http://sanfranciscobayferry.com) | (707) 643-3779

West Contra Costa Unified School District  
[wccusd.net](http://wccusd.net) | (510) 231-1195

## Mayor Tom Butt



COMMUNITY RESOURCE GUIDE (AUGUST 2022)



450 Civic Center Plaza, Suite 300  
Richmond, CA 94804  
510-620-6503  
[mayor@ci.richmond.ca.us](mailto:mayor@ci.richmond.ca.us)

### City Hall Hours

Monday - Friday  
9:00 am - 5:00 pm  
Closed on Holidays

### Social Media/Website

Facebook: Mayor Tom Butt  
Instagram + Twitter: @MayorTomButt  
Nextdoor: Ruben Hernandez Story  
[RichmondCaMayor.org](http://RichmondCaMayor.org)

*Para mas información en español, favor de llamar a  
Rubén Hernández Story (510) 620-6548*

## About the Mayor

Tom Butt was re-elected to his second term as Mayor of Richmond in 2018 and previously served on the Richmond City Council for nearly 20 years. He has prioritized improving quality of life by working to reduce crime, protecting the environment, seeking quality jobs and education opportunities for residents, assessing access to healthy foods, advancing social equity, and more. His work has led to the launch of the Richmond-San Francisco Ferry, the enrollment of Richmond into MCE Clean Energy, the establishment of the Richmond Promise, and a wide range of legislative initiatives focused on quality of life and growth. Tom represents the City of Richmond in a number of regional agencies dealing with issues such as local governance, conservation, the environment, and transportation.

## Mayor's Office Staff

Vernon Whitmore  
Chief of Staff  
(510) 620-6527  
Vernon\_Whitmore@ci.richmond.ca.us

Ruben Hernandez Story\*  
Deputy Chief of Staff  
(510) 620-6548  
Ruben\_Hernandez@ci.richmond.ca.us

Leisa Johnson  
Director of Public Policy  
(510) 620-6502  
Leisa\_Johnson@ci.richmond.ca.us

\*Se habla español

## City of Richmond Services

Cashier's Office	(510) 620-5533
Cities of Service (Volunteering)	(510) 620-6553
City Attorney	(510) 620-6509
City Clerk	(510) 620-6513
City Council	(510) 620-6581
City Manager	(510) 620-6512
Code Enforcement	(510) 621-1282
Abandoned Vehicles	(510) 620-6644
Complaints	(510) 621-1279
Community Development/Planning	(510) 620-6706
Building Regulations	(510) 620-6868
Community Services (Recreation)	(510) 620-6793
Employment and Training	(510) 307-8014
RichmondBUILD	(510) 621-1781
YouthWORKS	(510) 412-2044
Engineering/Sidewalks	(510) 307-8091
Streets/Potholes	(510) 231-3011
Housing Authority (Section 8)	(510) 621-1300
Human Resources	(510) 620-6602
KCRT Channel 28	(510) 620-6759
Library and Cultural Services	(510) 620-6555
Neighborhood Councils	(510) 620-6511
Office of Emergency Services	(510) 620-6866
Office of Neighborhood Safety	(510) 620-5422
Parking Enforcement	(510) 621-1216
Police Review Commission	(510) 307-8007
Accountability	(510) 620-6664
Public Works	(510) 231-3008
Graffiti/Illegal Dumping	(510) 965-4905
Parks and Landscaping	(510) 231-3004
Street Lights	(510) 231-3033
R-Transit/Van Service	(510) 307-8026
Richmond Art Center	(510) 620-6772
Richmond Promise	(510) 761-7231
Richmond Rent Program	(510) 234-7368
Rental Inspection	(510) 690-8260
Water Resource Recovery	(510) 620-6594

## Contra Costa County Services

Animal Services	(925) 608-8400
Application & Permit Center	(925) 674-7200
Assessor	(925) 313-7400
Birth/Death Certificates	(925) 335-7900
Building Inspections Hotline	(925) 674-7237
Code Enforcement	(925) 674-7210
County Administration	(925) 335-1080
Electronic/Hazardous Waste	(888) 412-9277
Environmental Health	(925) 692-2500
Health Department	(925) 313-6712
Housing Authority	(925) 957-8000
Housing Choice Voucher	(925) 957-7000
In-Home Supportive Services	(925) 229-8434
Marriage License-Recorder	(925) 335-7900
Mosquito & Vector Control	(925) 685-9301
North Richmond	
Municipal Advisory Committee	(510) 231-8688
Richmond Superior Court	(925) 608-1000
Sheriff's Office	(925) 335-1500
Social Services Hotline	211
Tax Collector	(925) 957-5280
Veterans Services	(925) 313-1481

## Utility Services

AT&T	(800) 310-2355
Comcast	(800) 934-6489
East Bay Municipal Utility District	(866) 403-2683
MCE Clean Energy	(888) 632-3674
Pacific Gas & Electric/Gas Leak	(800) 743-5000
Call-Before-You-Dig	811
Republic Services/Trash/ Recycling/Bulk Pick-Up	(510) 262-7100
Veolia (Sewers)	(510) 412-2001

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