

## **MISSION**

The City of Richmond shall provide services that enhance economic vitality, the environment and the quality of life of our community

## **VISION**

Richmond will develop all of its neighborhoods and businesses as quality places to live, work, shop and play, with its 32 miles of shorelines as a widely recognized symbol of the City's success

## **VALUES**

Honesty  
Excellent Customer Service  
Teamwork  
Commitment  
Innovation, Creativity and Risk-Taking  
Effective Results  
Community Involvement